

ASS. REC. BY:

REF:

CC3/ALG19004219/Avd3 sv

Adrian.

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. 2100491595-02

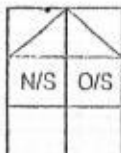
Claims No. _____

Sum Insured: _____ Excess: 600

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.Bal. or Market Value: 105K.

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 886 days Res.: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

GA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SLJ2668R Yr Regn: 2016 / NovType: M.Cat / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A4 C.C. 1395Colour Blue A/C: Insured / Std / NI / NASp. Reading 34132 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAU222F40HA067048Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / 8/Rim / STD A/Rim orTyre Size: F: 245/35R19.R: 245/35R19.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental.

Front _____ Rear _____

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. 5/3/19 D.O.I. 07/03/19Survey held at Premium.Des. of Damages: Front / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

OD ALG.SLJ 2668RCC3/ALG18015910/Avd300A-73/8/1811/3/19 Informed Tony vehicle ex \$6006/6/19 Final fig \$ 9088.44 (Red 3059.56, 25%) confirmed by email

RECEIVED 20 JUN 2019

Date/Time, File Pass to?

Date/Time, File Return to?

1) 2016 - typist

2) _____

3) _____

4) _____

5) _____

6) _____

Prel. Report: _____

Final Report: _____

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

___ S + RS, ___ SI

Photos

Others

TOTAL

2019

View Received Message

This mail is associated with :

***SLJ2668R (0999054222SG)**

OD

Mar 5 2019 12:00PM

[GLENN KOH SI JIE]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 06/06/2019 12:36 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$9088.44) - SLJ2668R - Claim Handler: Yap, Weijoe

Approved:9088.44.

DOCUMENTS SUMMARY

There are no documents.

Veron Chen (LKKAUTO)

From: Fong, Andy-SY <Andy-SY.Fong@aig.com>
Sent: Thursday, 6 June 2019 12:40 PM
To: Veron Chen (LKKAUTO)
Subject: RE: ASSIST FOR MANDATE APPROVAL

Mandate Reviewed and set.

Andy Fong
AIG
Claims Technical Control Manager
Singapore | Hong Kong
AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1708 | M: +(65) 9138 1785
Andy-SY.Fong@AIG.com | www.AIG.com.sg

AIG 100 | Celebrating 100 years of risk expertise, promises kept, and creating a better world. Visit 100.aig to learn more.

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more.](#)

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Thursday, June 06, 2019 11:47 AM
To: Fong, Andy-SY
Subject: [EXTERNAL] ASSIST FOR MANDATE APPROVAL

This message is from an external sender; be cautious with links and attachments.

Dear Andy,

Kindly assist for mandate approval

1. SMH 2528K-AIG REF: 3374768912SG
2. SLE 7239P-AIG REF: 4770843406SG
3. SLJ 2668R-AIG REF:0999054222SG
4. SKQ 7394Y-AIG REF: 4766483590SG

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Yap, Weijoe

Date: 06 Jun 2019

Preliminary Advice

Vehicle No	: SLJ2668R	Accident Date	: 05/03/2019
Make	: AUDI A4	Policy No.	: 2100491595
Assignment Date	: 07/03/2019	Excess	: S\$600.00
Date of Inspection	: 07/03/2019	Est. Duration of Repair	: 6.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	12,148.00	(incl.supplementary \$3214.00)
Revised Amount	:S\$	9,088.44	(incl.supplementary \$3214.00)
Check Items (Estimated)	:S\$	0.00	
Total	:S\$	9,088.44	

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	105,000.00
COE / PARF Rebate	:S\$	61,235.00
Salvage Value	:S\$	
Margin for Repair	:S\$	43,765.00

Remarks

(X)

The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

()

The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

()

Other comments :

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 11 March 2019 8:50 AM
To: 'Claims Dept'; SUR
Subject: SLJ 2668 R - OD CLAIM-DOA: 5/3/2019

Dear Tony,

Vehicle excess \$600/-

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 7 March 2019 2:18 PM
To: SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: SLJ 2668 R - OD CLAIM

Dear all,

Kindly assist follow up on excess amount.

Thank you.

Best Regards,

Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	06/03/2019 12:25
Date Of Accident	05/03/2019 12:00
Exact Location Of Accident	GIVE WAY JUNCTION OPP JURONG HEALTH
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLJ2668R
Insured/Policyholder	
Name Of Registered Owner	GLENN KOH SI JIE
NRIC No	S8937974A
Email Address	GLENNKOH1989@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97561296
Alternative Phone No	OTHERS-97561296

Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 1.4 TFSI S
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100491595-02
Cover Note Number	

Driver

Name of Driver	GLENN KOH SI JIE
NRIC No	S8937974A
Date Of Birth	24/10/1989
Occupation	INDOOR
Date Of Driving Pass	23/06/2008
Driving Experience	10 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97561296
Fax Number	
Contact Number	OTHERS-97561296
Email Address	GLENNKOH1989@GMAIL.COM

Address	329 RIVER VALLEY ROAD #02-02
Postcode	238361
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REAR ENDED THE OTHER VEHICLE, AT THE GIVE-WAY JUNCTION.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLP2596H
Vehicle Make/Model/Colour	BMW
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	SINGH NARVINDER
NRIC/Passport Number	S7569960C
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 6/3/19

Driver's Signature

(if driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I Rear-ended the other vehicle at give-way junction.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 6/3/19

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:



> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7974A
Vehicle Details	
Vehicle No.:	SLJ2668R
Vehicle to be Exported:	No
Intended Deregistration Date:	08 Mar 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 1.4 TFSI S TRONIC
Primary Colour:	Blue
Manufacturing Year:	2016
Engine No.:	CVN023992
Chassis No.:	WAUZZZF40HA067048
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$32,212.00
Original Registration Date:	28 Nov 2016
First Registration Date:	28 Nov 2016
Transfer Count:	0
Actual ARF Paid:	\$27,097.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Nov 2026
PARF Rebate Amount:	\$20,322.00
Intended COE Rebate Details	
COE Expiry Date:	27 Nov 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$53,001.00
COE Rebate Amount:	\$40,913.00
Total Rebate Amount:	\$61,235.00

The information contained herein is correct as at 08 Mar 2019

OK



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : GLENN KOH SI JIE
Period of Insurance : 28 Nov 2018 To 27 Nov 2019
Engine No. : CVN023992
Chassis No. : WAUZZZF40HA067048

Vehicle No. : SLJ2668R
Policy No. : 2100491595-02
Endorsement No. :
Issued Date : 09 Oct 2018

ABOUT THE COVER

Make/Model : AUDI A4 1.4 TFSI S tronic
Engine Capacity/Tonnage : 1,395.00 CC
Driver Restriction : NA
Person or Classes of Persons Entitled to Drive* :
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2016
Insuring with COE/PARF : Yes

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDER") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

GLENN KOH SI JIE - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125201

PREMIUM LEASING - DL

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.

AUTHORISED REPRESENTATIVE
AIGSGMOBILEAPP

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8937974A



Name

GLENN KOH SI JIE

李思捷

Race

CHINESE

Date of birth

24-10-1989

Sex

M

S8937974A

Country of birth

SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE

Portrait of Glenn Koh Si Jie

Licence Number S8937974A

Name GLENN KOH SI JIE

Birth Date 24 Oct 1989

Issue Date 04 Jan 2012

Barcode: 002031751E



3832673

MRIC No. S8937974A



Date of issue

04-11-2004

Address

329 RIVER VALLEY ROAD
#02-02
SINGAPORE 238361

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS

EFFECTIVE DATE

Class 3 Motor Cars ≤ 3000kg with ≤ 7 passengers, exclusive of the driver; and other motor vehicles ≤ 2500kg 23 Jun 2008

NP 428A



Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0293/2019/KN
Date	:	6-Mar-19

Vehicle IN workshop.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Glenn Koh Si Jie
Address	:	329 River Valley Road #02-02 Singapore 238361
Telephone	:	97561296
Type of Claim	:	Own Damage Claims
Policy No.	:	2100491595-02
Vehicle No	:	SLJ 2668 R
Model Code	:	A4 SEDAN 1.4 TFSI
Model / Year	:	28/11/2016
Engine No	:	CVN 023992
Chassis No	:	WAUZZZF40HA067048
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	5-Mar-19
Place of Accident	:	GIVE WAY JUNCTION OPPOSITE JURONG HEALTH

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLR 2668 R

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓	✓
2	To dismantle and renew front bumper. Re-organize front crash management components. Reinstall all parts removed.	\$ 900.00 500 ✓	
3	To respray front bumper. , Bonnet	\$ 1600 800.00 1100 ✓	
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	✓
TOTAL LABOUR CHARGES		: \$ <u>2,252.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SLJ 2668 R**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER COVER <i>del d</i>	\$ 1,946.00	✓ 1556.80
2	FIXING PARTS FOR FRONT BUMPER <i>new</i>	\$ 258.00	✗
3	SECURING STRIP <i>torn</i>	2 \$ 64.00	✓ 50.88
4	CENTER GRILLE <i>crack d</i>	\$ 178.00	✓ 142.40
5	CENTER GRILLE CLOSING ELEMENT <i>Not New</i>	\$ 191.00	? ✗
6	AIR GUIDE - LH <i>new</i>	\$ 56.00	+
7	AIR GUIDE - RH <i>new</i>	\$ 56.00	+
8	RADIATOR GRILLE <i>crack d</i>	\$ 1,666.00	✓ 1332.80
9	AIR GUIDE GRILLE - LH <i>new</i>	\$ 333.00	✗
10	AIR GUIDE GRILLE - RH <i>new</i>	\$ 333.00	✗
11	FOAM FILLER PIECE <i>crack d.</i>	\$ 113.00	? 90.40
12	BUMPER CARRIER <i>But</i>	\$ 733.00	? 586.80
13	BUMPER COVER <i>del d</i>	\$ 116.00	✓ 90.40
14	GUIDE SECTION - LH <i>new</i>	\$ 33.00	+
15	GUIDE SECTION - RH <i>new</i>	\$ 34.00	+
16	CAUTION' SIGN <i>re</i>	\$ 13.00	✓ 9.76
17	STICKER FOR AIR CONDITIONER <i>re</i>	\$ 7.00	✓ 5.12
18	BRACKET FOR LOCK CARRIER <i>new</i>	\$ 125.00	? 100
19	SUPPORT FOR LOCK CARRIER - LH <i>new</i>	\$ 26.00	? 20.32
20	SUPPORT FOR LOCK CARRIER - RH <i>new</i>	\$ 26.00	? 20.32

SUB TOTAL SPARE PARTS: **\$ 6,307.00**

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLJ 8668 R

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	AIR GUIDE - LH <i>3 new</i>	\$ 25.00	+
22	AIR GUIDE - RH	\$ 25.00	+
23	FRONT NUMBER PLATE <i>Best</i>	\$ 25.00	✓ 25
24	SUNDRIES <i>new</i>	\$ 300.00	✓ 33.84
TOTAL SPARE PARTS		\$ 6,682.00	
TOTAL LABOUR CHARGES		\$ 2,252.00	
GRAND TOTAL		\$ 8,934.00	12,148

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

4734

12864.40

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian King.
Surveyed Date : 07/03/19.
Authorised Date :
Excess Cost :
Liability :
Remarks : Authorised Repairs, 04 Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0293/2019/KN
Date : 6-Mar-19

Vehicle IN workshop.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

You recommended 4 days

*We took 6 days exclude 1 Sunday
with added repairs - jb - 10 Apr 19*

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Glenn Koh Si Jie
Address : 329 River Valley Road
#02-02
Singapore 238361
Telephone : 97561296
Type of Claim : Own Damage Claims
Policy No. : 2100491595-02
Vehicle No : **SLJ 2668 R**
Model Code : A4 SEDAN 1.4 TFSI
Model / Year : 28/11/2016
Engine No : CVN 023992
Chassis No : WAUZZZF40HA067048
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 5-Mar-19
Place of Accident : GIVE WAY JUNCTION OPPOSITE JURONG HEALTH

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLR 2668 R

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$	360.00	\$ 360.00
2	To dismantle and renew front bumper. Re-organize front crash management components. Reinstall all parts removed.	\$	900.00	\$ 500.00
3	To respray front bumper, bonnet	\$	1,600.00	\$ 1,100.00
3a	Added labopur charges - see attached	\$	2,800.00	\$ 2,500.00
4	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 5,852.00</u>	<u>\$ 4,652.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SLJ 2668 R**

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		S/Nett	Remark
1	FRONT BUMPER COVER	\$ 1,946.00	\$ 1,556.80
2	FIXING PARTS FOR FRONT BUMPER	\$ 258.00	
3	SECURING STRIP	2 \$ 64.00	\$ 50.88
4	CENTER GRILLE	\$ 178.00	\$ 142.40
5	CENTER GRILLE CLOSING ELEMENT	\$ 191.00	
6	AIR GUIDE - LH	\$ 56.00	
7	AIR GUIDE - RH	\$ 56.00	
8	RADIATOR GRILLE	\$ 1,666.00	\$ 1,332.80
9	AIR GUIDE GRILLE - LH	\$ 333.00	
10	AI GUIDE GRILLE - RH	\$ 333.00	
11	FOAM FILLER PIECE	\$ 113.00	\$ 90.40
12	BUMPER CARRIER	\$ 733.00	\$ 586.00
13	BUMPER COVER	\$ 116.00	\$ 92.40
14	GUIDE SECTION - LH	\$ 33.00	
15	GUIDE SECTION - RH	\$ 34.00	
16	CAUTION' SIGN	\$ 13.00	\$ 9.76
17	STICKER FOR AIR CONDITIONER	\$ 7.00	\$ 5.12
18	BRACKET FOR LOCK CARRIER	\$ 125.00	\$ 100.00
19	SUPPORT FOR LOCK CARRIER - LH	\$ 26.00	\$ 20.32
20	SUPPORT FOR LOCK CARRIER - RH	\$ 26.00	\$ 20.32
SUB TOTAL SPARE PARTS		\$ 6,307.00	\$ 4,007.20

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SLJ 8668 R**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
			\$ 4,007.20
21	AIR GUIDE - LH	\$ 25.00	
22	AIR GUIDE - RH	\$ 25.00	
23	FRONT NUMBER PLATE	\$ 25.00	\$ 25.00
24	Added parts - see attached	\$ 414.00	\$ 330.40
25	SUNDRIES	\$ 300.00	\$ 73.84
TOTAL SPARE PARTS		\$ 7,096.00	\$ 4,436.44
TOTAL LABOUR CHARGES		\$ 5,852.00	\$ 4,652.00
GRAND TOTAL		\$ 12,948.00	\$ 9,088.44

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Estimate No.
Date
Service Advisor
Pages
Regn No
Model No

PA/OD/0293/2019/KN
9-Mar-19
jb
1 of 1
SLJ2668R
Audi A4 Sedan 1.4 TFSI

Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	FRONT BUMPER BRACKET LHS/RHS <i>culd</i>	\$ 414.00	\$ 330.40
		\$ 414.00	\$ 330.40
<u>LABORS</u>			
* 1	To remove and reinstall aircond condenser, additional radiator and radiator. Check electrical fans and control unit. Pressurise cooling system. To carry out vacuum and regas.	\$ 1,000.00	\$ 1,000.00
* 2	To dislodge and reinstall front lock carrier for renewal of b To align to position.	\$ 1,800.00	\$ 1,500.00
	Labour	\$ 2,800.00	\$ 2,500.00
	Materials	\$ 414.00	\$ 330.40
	Total	\$ 3,214.00	\$ 2,830.40

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 6 June 2019 2:01 PM
To: Boo seng yak; Carrine Leong; jiayee.yap@premiumauto.com.sg; Chang Chee Sing; SUR
Subject: RE: FINAL REVISION - SLJ2668R - OD AIG - SURVEYED 7 MAR 19

Dear Mr Boo,

Confirm repair cost of \$9,088.44 before excess \$600 and GST @ 6 days of repairs

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Wednesday, 10 April 2019 3:59 PM

To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SLJ2668R - OD AIG - SURVEYED 7 MAR 19

Hi Adrian and all,

revised estimate and photographs attached.

Please confirm repair cost of \$9088.44 @ 6 days of repairs exclude 1 Sunday.

Your early closure is well appreciated.

Best regards - jb

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr. Ref: SLJ 2668 R

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0293/2019/NK

18 June 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLJ 2668 R, Audi A4 SEDAN 1.4 TFSI S-TRONIC.

SLJ 2668R

With reference to the above-mentioned vehicle, no. ~~SCG 9966 G~~, claimant, **Mr. William Teo Boon Wei**, please find the related document per attached.

1. A copy of the Original invoice no. 85013925 – S\$ 9,082.63.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLJ 2668 R

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLJ 2668 R

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0293/2019/SM
13 MARCH 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1

total pages

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 SB 1.4 TFSI
Vehicle Chassis No. : WAUZZZF40HA067048
Vehicle Regn No. : **SLJ 2668 R**
Vehicle Mileage : 34138 KM
Vehicle Owner : Mr Glenn Koh Si Jie
Certificate No : 2100491595-02
Own Damage Excess : \$642.00 (Inclusive 7% GST)
Accident Date : 5th MARCH 2019
Place : GIVE WAY JUNCTION OPP JURONG HEALTH
Repair Cost : \$ 9,082.63
WIP No. : 45218
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :



Time :

2.50 PM.

Date :

14/3/19

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment
24-hour Breakdown Service
Email customer.care@premiumauto.com.sg
6366 2323
9828 1233

INS TAX INVOICE

Page 1 13:25

Company Reg. No. 199902271W
GST Reg. No. 199902271W

Customer

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice: 85013925	Account: A0006 (T 0)		
		Date : 17/06/2019	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120		
		Order : SLJ2668R			
		Term : 30			

Regn No: SLJ2668R (V 31770)		Regn Date: 28/11/2016	Mileage: 36231	WIP No.: 45218	
Model: A4 SEDAN 1.4 TFSI S tronic		Chassis: WAUZZZF40HA067048	Engine: CVN 023992	Dept: U	
You have been assisted by :- UB-Siti Marsilla (137)					

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE	25.00	1.00	25.00
Q	EXC	M: 8888 Insurance Excess/Liability	-600.00	1.00	-600.00
S	BODYWORK	M: TO REMOVE, CHECK AND REINSTALL FRONT WIRE HARNESS HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER. RE-ORGANIZE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND BONNET.	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK.	192.00	1.00	192.00
S	BODYWORK	M: TO REMOVE AND REINSTALL AIRCOND CONDENSER, ADDITIO RADIATOR AND RADIATOR. CHECK ELECTRICAL FANS AND CONTROL UNIT. PRESSURISE COOLING SYSTEM. TO CARRY OUT VACUUM AND REGAS.	1000.00	1.00	1,000.00
S	BODYWORK	M: TO DISLODGE AND REINSTALL FRONT LOCK CARRIER FOR RENEW BUMPER BRACKER. TO ALIGN TO POSITION.	1500.00	1.00	1,500.00
X	A8W0853651ABRN4	GRILLE Less 020%	1.00	1666.00	1,332.80
X	A8W0807771	BRACKET Less 020%	1.00	125.00	100.00
X	A8W0807081	COVER Less 020%	1.00	115.50	92.40
X	A8W0807550A	FOAM INSER Less 020%	1.00	113.00	90.40
X	A8W0807113	BRACKET Less 020%	1.00	732.50	586.00
X	A8W0807065C GRU	COVER Less 020%	1.00	1946.00	1,556.80
X	A8W0807334	SUPPORT Less 020%	1.00	25.40	20.32
X	A8W0807333	SUPPORT Less 020%	1.00	25.40	20.32
X	A8W0807133	BRACKET Less 020%	1.00	206.50	165.20
X	A8W0807134	BRACKET Less 020%	1.00	206.50	165.20

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment
24-hour Breakdown Service
Email customer.care@premiumauto.com.sg
6366 2323
9826 1233

INS TAX INVOICE

Page 2 13:25

Company Reg. No. 199902271W
GST Reg. No. 199902271W

Customer

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013925 Date : 17/06/2019 Order : SLJ2668R Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No: SLJ2668R (V 31770) Regn Date: 28/11/2016 Mileage: 36231 WIP No.: 45218
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF40HA067048 Engine: CVN 023992 Dept: U
You have been assisted by :- UB-Siti Marsilla (137)

		Details	Qty	Unit Price	Amount
X	A8W0121673A	AIR DUCT Less 020%	1.00	10.40	8.32
X	A8W0121674A	AIR DUCT Less 020%	1.00	10.40	8.32
X	A8W0820536	BRACKET Less 020%	1.00	16.30	13.04
X	A8W0807277	STRIP Less 020%	2.00	31.80	50.88
X	A8W0807683 9B9	GRILLE Less 020%	1.00	178.00	142.40
X	A8W0010515A	STICKER Less 020%	1.00	6.40	5.12
X	A8K0010520A	PLATE Less 020%	1.00	12.20	9.76
X	AN 91093901	RIVET Less 020%	4.00	0.70	2.24
X	AN 02300311	NUT Less 020%	4.00	0.50	1.60
X	AN 10036203	BOLT Less 020%	4.00	12.60	40.32
Sub-Total					8,488.44
7% GST					594.19
Grand Total					9,082.63

Parts 4,411.44
Labour 0.00
Sublet 4,677.00
Menus 0.00
Lubricant 0.00



Received by

For & on behalf of
Premium Automobiles Pte Ltd

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	08 Mar 2019 08:53		07 Mar 2019 16:10 Edit Adj Rpt	S\$9,088.44 Edit Estimates	S\$9,088.44 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
CLAIM SUBFOLDER DETAILS			[Created by insurer]	
Insured: GLENN KOH SI JIE , ID: S8937974A, Tel: +6597561296, Email: GLENNKOH1989@GMAIL.COM				
Vehicle Reg. No.: SLJ2668R		Date of Loss: 05/03/2019 12:00 - :59 [27 Months and 5 Days From LTA Reg Date (Man Yr)]		
Claim Type: OD / 0999054222SG		Policy/Cover Note No.: 2100491595 (Comprehensive)		
		Excess: S\$600.00		
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911				
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Yap, Weijoe] Weijoe.Yap@aig.com				
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 18/03/2019]				
Driver/Custodian: GLENN KOH SI JIE (29 / Male) , NRIC: S8937974A, Tel: +6597561296 Email: GLENNKOH1989@GMAIL.COM				
ASSOCIATED MAIL RECEIVED			View All	Compose Case Mail
<ul style="list-style-type: none"> AIG_SG (06/06/2019): Alert - Adj Mandate Approved (S\$9088.44) - SLJ2668R - Claim Handler: Yap, Weijoe AIG_SG (08/03/2019): SLJ2668R / OD / 05/03/2019 / Coverage & Excess update 				
ALL ASSOCIATED TASKS			View All	Search Tasks
			Create New Task	Complete
Due Date	Priority	Type	Task Group	Subject
Handler	Assigned By	Completed On	Created On	Done?
No results.				

Claim Documents

***SLJ2668R (0999054222SG)**
OD
Mar 5 2019 12:00PM
[GLENN KOH SI JIE]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		View in Browser ▾	
Assessment Reports														1 per page ▾		<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print		
1	06/06/19 11:18	Adjuster Immediate Advice													Load HTM			
Photos/Images														3 per page ▾		<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print		
1	08/03/19 08:53	General View													Load JPG	<input checked="" type="checkbox"/>		
2	08/03/19 08:53	General View													Load JPG	<input checked="" type="checkbox"/>		
3	08/03/19 08:53	General View													Load JPG	<input checked="" type="checkbox"/>		
4	08/03/19 08:53	General View													Load JPG	<input checked="" type="checkbox"/>		
5	08/03/19 08:53	General View													Load JPG	<input checked="" type="checkbox"/>		
6	08/03/19 08:53	General View													Load JPG	<input checked="" type="checkbox"/>		
7	08/03/19 08:53	General View													Load JPG	<input checked="" type="checkbox"/>		
8	08/03/19 08:53	General View													Load JPG	<input checked="" type="checkbox"/>		
9	08/03/19 08:53	General View													Load JPG	<input checked="" type="checkbox"/>		
10	08/03/19 08:53	General View													Load JPG	<input checked="" type="checkbox"/>		
11	08/03/19 08:53	General View													Load JPG	<input checked="" type="checkbox"/>		
12	08/03/19 08:53	General View													Load JPG	<input checked="" type="checkbox"/>		
13	08/03/19 08:53	General View													Load JPG	<input checked="" type="checkbox"/>		
14	08/03/19 08:53	General View													Load JPG	<input checked="" type="checkbox"/>		
15	08/03/19 08:53	General View													Load JPG	<input checked="" type="checkbox"/>		
16	08/03/19 08:53	General View													Load JPG	<input checked="" type="checkbox"/>		
17	08/03/19 08:53	General View													Load JPG	<input checked="" type="checkbox"/>		
18	08/03/19 08:53	General View													Load JPG	<input checked="" type="checkbox"/>		
19	08/03/19 08:53	General View													Load JPG	<input checked="" type="checkbox"/>		
20	08/03/19 08:53	General View													Load JPG	<input checked="" type="checkbox"/>		
21	08/03/19 08:53	General View													Load JPG	<input checked="" type="checkbox"/>		
22	08/03/19 08:53	General View													Load JPG	<input checked="" type="checkbox"/>		
23	08/03/19 08:53	General View													Load JPG	<input checked="" type="checkbox"/>		
24	08/03/19 08:53	General View													Load JPG	<input checked="" type="checkbox"/>		
25	08/03/19 08:53	General View													Load JPG	<input checked="" type="checkbox"/>		
26	23/05/19 19:00	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>		
27	23/05/19 19:00	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>		
28	23/05/19 19:00	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>		
29	23/05/19 19:00	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>		
30	23/05/19 19:00	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>		
31	23/05/19 19:00	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>		
32	23/05/19 19:00	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>		
33	23/05/19 19:00	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>		

Assessment Reports			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
34	23/05/19 19:00	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
35	23/05/19 19:00	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
36	23/05/19 19:00	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
37	23/05/19 19:00	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
38	23/05/19 19:00	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
39	23/05/19 19:00	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
40	23/05/19 19:00	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
41	23/05/19 19:00	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	08/03/19 08:54	Singapore Accident Statement	Load PDF	
2	08/03/19 08:54	Certificate of Insurance	Load PDF	
3	08/03/19 08:54	Insured's Driving License	Load PDF	
4	08/03/19 08:54	MARK ESTIMATE	Load PDF	
5	06/06/19 11:19	FINALIZE MARKING	Load PDF	
6	25/06/19 13:31	DISCHARGE VOUCHER	Load PDF	
7	25/06/19 13:31	SUPPLEMENTARY	Load PDF	
8	25/06/19 13:31	WORKSHOP INVOICE	Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	06/03/19 12:52	Accident Statement	Load HTM	
Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	06/03/19 12:48	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
2	06/03/19 12:48	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
3	06/03/19 12:48	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
4	06/03/19 12:48	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
5	06/03/19 12:48	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
6	06/03/19 12:48	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
7	06/03/19 12:48	Driving License	Load JPG	<input checked="" type="checkbox"/>
8	06/03/19 12:48	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
9	06/03/19 12:48	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
10	06/03/19 12:48	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
11	06/03/19 12:48	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
12	06/03/19 12:48	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	06/03/19 12:42	Sketch Plan	Load JPG	<input checked="" type="checkbox"/>
2	06/03/19 12:42	Sketch Plan #2	Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19004219/AVD3S2
Date: 25/06/2019

REFERENCE

Insured/Claimant: GLENN KOH SI JIE Policy No: 2100491595
Date of Loss: 05/03/2019 Nature of Claim: OD Claim No: 0999054222SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLJ2668R**
Make & Model: AUDI A4, 1.4 (A) Engine No: CVN023992
Reg. Date: 28/11/2016 (Man. Year: 2016) Chassis No: WAUZZZF40HA067048
Colour: Blue Odometer: 34132 km
Engine Capacity: 1395 cc
Market Value/New Car Price: S\$105,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/35R19 Rear Tyre Size: 245/35R19
Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,012.40	4,436.44	2,575.96	36.73
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,852.00	4,652.00	1,200.00	20.51
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	12,864.40	9,088.44	3,775.96	29.35
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	12,264.40	8,488.44	3,775.96	30.79
+ GST 7.00/7.00% (S\$)	858.51	594.19	264.32	30.79
Nett Amount (S\$)	13,122.91	9,082.63	4,040.28	30.79

INSPECTION

Date of Assignment: 07/03/2019
Date Inspected: 07/03/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 6.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER COVER	Deformed	1,946.00 FS	*1,556.80 FS
2	1		*FIXING PARTS FOR FRONT BUMPER	Not Necessary	258.00 FS	*- FS
3	2		*SECURING STRIP	Torn	64.00 FS	*50.88 FS
4	1		*CENTER GRILLE	Cracked	178.00 FS	*142.40 FS
5	1		*CENTER GRILLE CLOSING ELEMENT	Not Necessary	191.00 FS	*- FS
6	1		*AIR GUIDE-LH	Not Necessary	56.00 FS	*- FS
7	1		*AIR GUIDE-RH	Not Necessary	56.00 FS	*- FS
8	1		*RADIATOR GRILLE	Cracked	1,666.00 FS	*1,332.80 FS
9	1		*AIR GUIDE GRILLE-LH	Not Necessary	333.00 FS	*- FS
10	1		*AIR GUIDE GRILLE-RH	Not Necessary	333.00 FS	*- FS
11	1		*FOAM FILLER PIECE	Cracked	113.00 FS	*90.40 FS
12	1		*BUMPER CARRIER	Bent	733.00 FS	*586.00 FS
13	1		*BUMPER COVER	Deformed	116.00 FS	*92.40 FS
14	1		*GUIDE SECTION-LH	Not Necessary	33.00 FS	*- FS
15	1		*GUIDE SECTION-RH	Not Necessary	34.00 FS	*- FS
16	1		*CAUTION SIGN	Necessary	13.00 FS	*9.76 FS
17	1		*STICKER FOR AIR CONDITIONER	Necessary	7.00 FS	*5.12 FS
18	1		*BRACKET FOR LOCK CARRIER	Damaged	125.00 FS	*100.00 FS
19	1		*SUPPORT FOR LOCK CARRIER-LH	Damaged	26.00 FS	*20.32 FS
20	1		*SUPPORT FOR LOCK CARRIER-RH	Damaged	26.00 FS	*20.32 FS
21	1		*AIR GUIDE-LH	Not Necessary	25.00 FS	*- FS
22	1		*AIR GUIDE-RH	Not Necessary	25.00 FS	*- FS
23	1		*FRONT NUMBER PLATE	Bent	25.00 FS	*25.00 FS
24	1		*SUNDRIES	Necessary	300.00 FS	*73.84 FS
25	2		*FRONT BUMPER BRACKET LHS/RHS	Cracked	330.40 FS	*330.40 FS
Total Parts (\$\$)					7,012.40	4,436.44

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER.RE-ORGANIZE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	900.00	500.00
3	TO RESPRAY FRONT BUMPER,BONNET	New	1,600.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
5	TO REMOVE AND REINSTALL AIRCOND CONDENSER,ADDITIONAL RADIATOR AND RADIATOR.CHECK ELECTRICAL FANS AND CONTRIL UNIT.PRESSURISE COOLING SYSTEM,TO CARRY OUT VACUUM AND REGAS	New	1,000.00	1,000.00
6	TO DISLODGE AND REINSTALL FRONT LOCK CARRIER FOR RENEWAL OF BUMPER BRACKET.TO ALIGN TO POSITION	New	1,800.00	1,500.00
Gross Labour Cost (\$\$)			5,852.00	4,652.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >