Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)

Sent: Monday, 10 June, 2019 3:20 PM

To: City Auto

Cc: Hsiao Tong (LKKAuto)

Subject: RE: Arrange survey on SMF8044K *** LKK REF: CC4/ASM19004211/ea3 // VIRTUAL

Attachments: Sketch Plan.pdf

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Your Ref: SMF 8044K

Our Ref: CC4/AXM19004211/Kwa3

Dear Sir/Madam.

Accident on 03/03/2019 involving SMF 8044K & XD 6463C

We refer to the above matter

We have review on your client's CCTV, your client vehicle was hit by a flying stone. We are of the view that the video footage inconclusive evidence.

We attached herewith our insured's accident report for your perusal.

We are regret to inform you that we are unable to look into your client claim.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u>] fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: City Auto < cityauto@singnet.com.sg>
Sent: Wednesday, 3 April 2019 12:32 PM

To: Asher Sng (LKKAuto) < AsherSng@lkkauto.com>

Subject: RE: Arrange survey on SMF8044K *** LKK REF: CC4/ASM19004211/ea3 // VIRTUAL

Dear Asher,

Please let us know what is the liability of this case?

Kindly check and revert to us.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd Blk 8 Sin Ming Industrial Estate, #01-60/62 Sin Ming Road, Singapore 575643

Tel: 6453 1235 Fax: 6453 7944

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Thursday, 7 March, 2019 3:22 PM

To: City Auto

Cc: CS A Team; Admin A; assignments; Asher Sng (LKKAuto)

Subject: RE: Arrange survey on SMF8044K *** LKK REF: CC4/ASM19004211/ea3 // VIRTUAL

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident and we are currently **pending verification for direct settlement**.

Please provide us the following and arrange for TP survey.

- evidence i.e. video and scene photo.
- SMF 8044K GIA report / police report
- PIR result (if any)
- Estimated cost of repair

Please note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: City Auto < cityauto@singnet.com.sg Sent: Wednesday, 6 March, 2019 5:24 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey < motor.survey@axa.com.sg>

Subject: Arrange survey on SMF8044K

Hi Arrangement survey dept,

Kindly arrange LKK Auto Consultants Pte Ltd survey on following vehicle:

TP Survey

Your vehicle: XD6463C

Our vehicle: SMF8044K

D.O.A: 03/03/2019

LOCATION: BLK 8 Sin Ming Industrial Estate #01-58/60/62 Singapore 575643

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd Blk 8 Sin Ming Industrial Estate, #01-60/62 Sin Ming Road, Singapore 575643

Tel: 6453 1235 Fax: 6453 7944