

## Vic (LKKAuto)

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**From:** Vic (LKKAuto)  
**Sent:** Tuesday, 3 September, 2019 2:03 PM  
**To:** Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Cc:** Admin A; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Vic (LKKAuto)  
**Subject:** RE: LOD - ACCIDENT INVOLVING SG1761T AND SLZ3216X ON 1/3/2019 ALONG WOODLANDS AVE 3 / WOODLANDS AVE 5 - LKK REF CC3/AIG19004207/Jhb3  
**Attachments:** DV ATA.pdf

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to your below.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we are prepared to accept your offer of **\$1,533.00** (all in) to settle your client's claim.

Kindly chop and sign the attached DV and ATA and forward back a copy to us for payment processing.

The above amount is to be made payable to **SMRT BUSES LTD**.

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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**From:** Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses) [mailto:eileenbay@smrt.com.sg]  
**Sent:** Tuesday, 7 May, 2019 9:14 AM  
**To:** Poh Kin (LKKAuto)  
**Cc:** Admin A; CS A Team; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)

**Subject:** RE: LOD - ACCIDENT INVOLVING SG1761T AND SLZ3216X ON 1/3/2019 ALONG WOODLANDS AVE 3 / WOODLANDS AVE 5

**WITHOUT PREJUDICE**

Dear Poh Kin,

Refer to our LOD submitted since 8/4/19.  
Please let us have your offer.

Thanks and regards,

*Eileen Bay*

Claims and Insurance Agency  
DID: +65 6556 3549 | E: [eileenbay@smrt.com.sg](mailto:eileenbay@smrt.com.sg)  
6 Ang Mo Kio Street 62  
Singapore 569140



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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]  
**Sent:** Monday, 8 April 2019 5:49 PM  
**To:** Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Cc:** Admin A; CS A Team  
**Subject:** FW: LOD - ACCIDENT INVOLVING SG1761T AND SLZ3216X ON 1/3/2019 ALONG WOODLANDS AVE 3 / WOODLANDS AVE 5

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

| LKK ref              | Officer in charge |
|----------------------|-------------------|
| CC3/AIG19004207/Jfb3 | Poh Kin           |

***To check availability of the case handler, you may contact the undersigned***

Best Regards,

**Shu Peil Admin**

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses) <[eileenbay@smrt.com.sg](mailto:eileenbay@smrt.com.sg)>  
**Sent:** Monday, 8 April 2019 4:40 PM  
**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** LOD - ACCIDENT INVOLVING SG1761T AND SLZ3216X ON 1/3/2019 ALONG WOODLANDS AVE 3 / WOODLANDS AVE 5

Our Ref: **BUS/03/19/7005/EB**

Dear Sir / Madam,

We claim on behalf of **SMRT BUSES LTD**, owner of the vehicle Reg. No.: **SG1761T**.

Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

|                |                                |
|----------------|--------------------------------|
| Cost of Repair | \$976.00                       |
| Loss of Use    | \$550.00 ( 2 days x \$275.00 ) |
| LTA Search Fee | \$7.00                         |
| <b>Total</b>   | <b>\$1,533.00</b>              |

We enclose the following documents:

- 1) Repair Invoice
- 2) LTA Search
- 3) SAS report

We look forward to your confirmation to settle our claims within 15 days from the date of this email.

Kindly issue payment in favour to **SMRT BUSES LTD**.

Thanks and regards,

*Eileen Bay*

Claims and Insurance Agency

DID: +65 6556 3549 | E: [eileenbay@smrt.com.sg](mailto:eileenbay@smrt.com.sg)

6 Ang Mo Kio Street 62

Singapore 569140

