

Vic (LKKAuto)

From: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)
<ChanSiauChin@smrt.com.sg>
Sent: Tuesday, 3 September, 2019 5:04 PM
To: Vic (LKKAuto); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)
Cc: Admin A
Subject: RE: LOD - ACCIDENT INVOLVING SG1761T AND SLZ3216X ON 1/3/2019 ALONG WOODLANDS AVE 3 / WOODLANDS AVE 5 - LKK REF CC3/AIG19004207/Jhb3
Attachments: img-903165939-0001.pdf
Importance: High

Without Prejudice

Dear Vic,

Enclose duly-signed DV for your perusal.
The original copy will be forwarded to you by hand.

Thanks & Regards,
Karen Chan
Claims Department
Tel: 6556 3523

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: 03/09/2019 14:03
To: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)
Cc: Admin A; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Vic (LKKAuto)
Subject: RE: LOD - ACCIDENT INVOLVING SG1761T AND SLZ3216X ON 1/3/2019 ALONG WOODLANDS AVE 3 / WOODLANDS AVE 5 - LKK REF CC3/AIG19004207/Jhb3

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to your below.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we are prepared to accept your offer of \$1,533.00 (all in) to settle your client's claim.

Kindly chop and sign the attached DV and ATA and forward back a copy to us for payment processing.

The above amount is to be made payable to **SMRT BUSES LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses) [<mailto:eileenbay@smrt.com.sg>]

Sent: Tuesday, 7 May, 2019 9:14 AM

To: Poh Kin (LKKAuto)

Cc: Admin A; CS A Team; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)

Subject: RE: LOD - ACCIDENT INVOLVING SG1761T AND SLZ3216X ON 1/3/2019 ALONG WOODLANDS AVE 3 / WOODLANDS AVE 5

WITHOUT PREJUDICE

Dear Poh Kin,

Refer to our LOD submitted since 8/4/19.

Please let us have your offer.

Thanks and regards,

Eileen Bay

Claims and Insurance Agency

DID: +65 6556 3549 | E: eileenbay@smrt.com.sg

6 Ang Mo Kio Street 62

Singapore 569140



From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Monday, 8 April 2019 5:49 PM

To: Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses)

Cc: Admin A; CS A Team

Subject: FW: LOD - ACCIDENT INVOLVING SG1761T AND SLZ3216X ON 1/3/2019 ALONG WOODLANDS AVE 3 / WOODLANDS AVE 5

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/AIG19004207/Jfb3	Poh Kin

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Peil Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses) <eileenbay@smrt.com.sg>

Sent: Monday, 8 April 2019 4:40 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: LOD - ACCIDENT INVOLVING SG1761T AND SLZ3216X ON 1/3/2019 ALONG WOODLANDS AVE 3 / WOODLANDS AVE 5

Our Ref: **BUS/03/19/7005/EB**

Dear Sir / Madam,

We claim on behalf of **SMRT BUSES LTD**, owner of the vehicle Reg. No.: **SG1761T**.

Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

Cost of Repair	\$976.00
Loss of Use	\$550.00 (2 days x \$275.00)
LTA Search Fee	\$7.00
Total	\$1,533.00

We enclose the following documents:

- 1) Repair Invoice
- 2) LTA Search
- 3) SAS report

We look forward to your confirmation to settle our claims within 15 days from the date of this email.

Kindly issue payment in favour to **SMRT BUSES LTD**.

Thanks and regards,

Eileen Bay

Claims and Insurance Agency

DID: +65 6556 3549 | E: eileenbay@smrt.com.sg

6 Ang Mo Kio Street 62

Singapore 569140

