

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	06/03/2019 09:01
Date Of Accident	02/03/2019 01:45
Exact Location Of Accident	UPPER SERANGOON ROAD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHD2817G
<b>Insured/Policyholder</b>	
Name Of Registered Owner	PRIME CAR RENTAL & TAXI SERVICES PTE LTD
Co Reg No	199606293Z
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-68982000

### Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS HYBRID-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

### Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	5068045737-04
Cover Note Number	

### Driver

Name of Driver	ISMAIL KHAN BIN ABDULLAH
NRIC No	S1667058H
Date Of Birth	02/02/1964
Occupation	OUTDOOR
Date Of Driving Pass	17/01/1995
Driving Experience	24 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-85519132
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	BLK. 1 EUNOS CRESCENT # 10-2507 SINGAPORE
Postcode	400001
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

### General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : HOR WAI KENG GENDER: : FEMALE
Passenger 2	NAME: : PASSENGER B GENDER: : MALE

### Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	HOUGANG NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: 60 HOUGANG AVE 9 , POSTCODE: 538775 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-4890999 - FAX NO: 63128989
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

### Circumstances of Accident

REFER TO ATTACHED POLICE REPORT

### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

### Details of Witness 1

Name	HOR WAI KENG
Phone Number	86161103
Email Address	

### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YP5423A
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Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

COMMERCIAL VEHICLE

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

**SKETCH PLAN**

**IMPORTANT NOTICE**

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4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



\_\_\_\_\_  
Policyholder's Signature  
Date & Time:

\_\_\_\_\_  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

\_\_\_\_\_  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



POLICE REPORT Pg. 1



**SINGAPORE  
POLICE FORCE**



T/20190302/2013

Police Station Of Origin:  
Hougang N.P.C  
60 Hougang Avenue 9 SINGAPORE 538775  
Tel No: 1800-4890999

1 of 3  
Report No. T/20190302/2013

**REPORT OF A TRAFFIC ACCIDENT**

Date/Time Report Made: 02/03/2019 02:12	Vide Report No.:	Station Diary No.: 11
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Informant's Particulars			
Name of Informant: ISMAIL KHAN BIN ABDULLAH		Address: APT BLK 1 EUNOS CRESCENT #10-2507 SINGAPORE 400001	
ID Type / ID No.: NRIC NO / S1667058H		Contact No.: Home/Office: Mobile: 85519132	
Nationality: SINGAPORE CITIZEN		Email:	
Sex: Male	Age: 55	Date of Birth: 02/02/1964	Type of Informant: Driver
Race: Indian		Language:	Institution / School Name:
Occupation: Taxi driver		Driving Licence Information: Class: Date of Expiry:	

General Information of the Accident				
Type of Accident:	Non-Injury Hit and Run	Drink Drive: No	Date/Time of Accident: 02/03/2019 01:45	Type of Location:
Location: Along Road 1 HOUGANG AVENUE 2  Along Serangoon Road towards Hougang Avenue 2				
Weather:		Road Surface:	Road Speed Limit:	
Traffic Flow:		Traffic Control:	Traffic Volume:	
Type of Collision:			Anyone conveyed by ambulance: No	

Details of Vehicle Involved						
Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SHD2817G	Car				Slightly Damaged	1
YP5423A	Lorry					0



**SINGAPORE  
POLICE FORCE**



T/20190302/2013

Police Station Of Origin:  
Hougang N.P.C  
60 Hougang Avenue 9 SINGAPORE 538775  
Tel No: 1800-4890999

2 of 3

Report No. T/20190302/2013

**CONTINUATION OF REPORT**

**Brief Details.**

On 02/03/2019 at about 0145hrs, I was travelling along Serangoon road towards Hougang Avenue 2 in my vehicle (SHD 2817G) and everything was in order. I wish to state that at that point of time, I was fetching a passenger to another location. After which, I came to a stop at the traffic junction as the traffic light turned red.

At that point of time, I stopped behind a lorry (YP 5423A) within a vehicle's stopping distance. As I was waiting for the traffic light, I noticed the lorry in front of me started to reverse. I sounded my vehicle's horn multiple times but the lorry did not stop. Subsequently, the lorry collided onto my vehicle and caused my vehicle's registration plate to break and some scratches on my front bumper. I wanted to come down of my vehicle to talk to the lorry driver however, the lorry just drove off. I wish to state that my passenger was not injured and I have a witness whom was there.

I am lodging this report for insurance purposes.

Witness's particulars  
Natalie Hor  
contact number: 8616 1103

POLICE REPORT Pg. 1



SINGAPORE  
POLICE FORCE



T/20190302/2013

Police Station Of Origin:  
Hougang N.P.C  
60 Hougang Avenue 9 SINGAPORE 538775  
Tel No: 1800-4890999

3 of 3  
Report No. T/20190302/2013

CONTINUATION OF REPORT

**Sketch Plan**

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report: F / Sgt 1 ONG YU HAN	Signature Of Informant:
Signature Of Interpreter: Not applicable	Date/Time: 02/03/2019 02:12
Officer In Charge Of Case: TP / HRT / Sr Staff Sgt IRMAN BIN MOHAMAD SAID Contact No.: 65476145	Classification Of Case:
Authentication Stamp NP168	

WITNESS'S POLICE REPORT Pg. 1



**SINGAPORE  
POLICE FORCE**

Police Station Of Origin  
Hougang N.P.C  
60 Hougang Avenue 9 SINGAPORE 538775  
Tel No 1800-4890999



Report No: 1912K0000000

**REPORT OF A TRAFFIC ACCIDENT**

Date/Time Report Made  
05/03/2019 20:28

Vide Report No

Station Enquiry No:  
136

**Informant's Particulars**

Name of Informant HOR WAI KENG		Address APT BLK 695 Hougang Street 61 #09-74 SINGAPORE 530695	
ID Type / ID No. FIN NO / G2870737T		Contact No. Home/Office Mobile: 86161103	
Nationality MALAYSIAN		Email:	
Sex Female	Age 21	Date of Birth 02/08/1997	Type of Informant: Passenger
Race Chinese		Language:	Institution / School Name
Occupation Sales Associate		Driving Licence Information: Class: Date of Expiry:	

**General information of the Accident**

Type of Accident: Non-Injury Hit and Run	Drink Drive: No	Date/Time of Accident: 02/03/2019 01:45	Type of Location: X-Junction
Location: Junction of Road 1 and Road 2 UPPER SERANGOON ROAD HOUGANG AVENUE 2 at the traffic junction			
Weather: Clear	Road Surface: Dry	Road Speed Limit:	
Traffic Flow:	Traffic Control: Traffic Light - Working	Traffic Volume: Light	
Type of Collision: Between Moving Vehicles - Head To Rear		Anyone conveyed by ambulance: No	

**Details of Vehicle Involved**

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SHD2817G	TAXI				Slightly Damaged	2
YP5423A	Lorry				Slightly Damaged	0

CK PORTAL  
submit them via our  
www.



**SINGAPORE  
POLICE FORCE**



T/20190305/2170

Police Station Of Origin.  
Hougang N.P.C  
60 Hougang Avenue 9 SINGAPORE 538775  
Tel No: 1800-4890999

2 of 3  
Report No T/20190305/2170

**CONTINUATION OF REPORT**

**Brief Details.**

On 02/03/2019 at about 0135hrs, my boyfriend and I booked a grab taxi bearing SHD2817G was travelling from 7 Pheng Geck Avenue to my destination at 695 Hougang Street 61. At about 0145hrs, we came to a stop at the traffic junction at Upper Serangoon Road and Hougang Avenue 2 as the traffic light had turned red. The taxi was on the extreme left lane, and there was a 14-footer construction lorry bearing YP5423A in front of the taxi I was on and there was a car behind the taxi. Both my boyfriend and I were sitting at the rear passenger seat at that point of time. The lorry in front of us started to reverse all of a sudden. The taxi driver honked at the lorry. However, the lorry did not stop. The rear of the lorry collided with the front of the taxi. I believe that the lorry driver was aware of the collision. However, he did not stop nor alight from the lorry. he drove off once the traffic light turned green.

No one was injured. There was no damages to government property. There were scratches on the bumper and the number plate of the taxi.



**SINGAPORE  
POLICE FORCE**



T/20190305/2170

Police Station Of Origin:  
Hougang N.P.C  
60 Hougang Avenue 9 SINGAPORE 538775  
Tel No: 1800-4890999

3 of 3

Report No. T/20190305/2170

**CONTINUATION OF REPORT**

**Sketch Plan**

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:  
F /  
Sgt 3 SATHYA VANI D/O PARAMASIVAN RAJU

Signature Of Informant:

Signature Of Interpreter:  
Not applicable

Date/Time:  
05/03/2019 20:28

Officer In Charge Of Case:  
TP / HRT /  
Sr Staff Sgt IRMAN BIN MOHAMAD SAID  
Contact No. 65476145

Classification Of Case:

Authentication Stamp  
NP-168

**Alice Leong**

**From:** LTA <LTA-VTL@lta.gov.sg>  
**Sent:** 06 March, 2019 10:23 AM  
**To:** aliceleong@primeautoclaims.com  
**Subject:** Notification of Successful Vehicle Insurance Search for Receipt No.: ITNET-00000-190306-000760



**Notification of Successful Vehicle Insurance Search  
for Receipt No.: ITNET-00000-190306-000760**

Dear Sir/Madam

We wish to inform you that your transaction on "Enquire Vehicle Insurance Particulars" performed on 06 Mar 2019 was successful and the Receipt No. is ITNET-00000-190306-000760.

2. The details of the search results are as follow:

<b>Vehicle No.</b>	<b>Search Date</b>	<b>Search Time</b>	<b>Search Result</b>
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YP5423A	02 Mar 2019	01:45:00	INDIA INT'L INS PTE LTD
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3. Please contact our customer service officers at tel : 1800-CALL LTA (1800-2255 582) should you require further assistance.

4. Visit [www.onemotoring.com.sg](http://www.onemotoring.com.sg) for more information, or go to [www.lta.gov.sg/feedback](http://www.lta.gov.sg/feedback) if you have any feedback. This email is auto-generated, please do not reply to this email.

5. Thank you.

*If you are not the intended recipient of this communication, please delete it.*

*As it may contain confidential or official information, do not retain it or disclose the contents to any person as it may be an offence under the Official Secrets Act.*