

INS. CASE OWNER: CC 6/1111900 4203, R2/F63/9 LKK IDAC

Surveyor: Rahm DOI: 4/11/19 Date/Time: 6/11/19  
 Registered in Meritrim: 7/1/19

Pre-assign / CCU / FTE  
 Insured Vehicle No.: YP 54>3A Claim No.: MPLW790000191  
 Name of Insured: YEN YONG MOTOR WORKSHOP Policy No.: D18MPL000247F  
 Insured Tel No.: \_\_\_\_\_ HP: \_\_\_\_\_ Make / Model: MITSUBISHI  
 Excess Sec II :\$S \_\_\_\_\_ D.O.A.: 7/1/19 Place of Accident: BET TIMAH R6  
 Is driver the owner? ( YES / NO ) Nature of Accident: \_\_\_\_\_  
 If NO, Driver Name / Age: MARDER SINGH OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO  
 Driver Tel No.: \_\_\_\_\_ (V/L: YES / NO) Insured Liability: % Final ? Yes / No

INSRS WSP: prime INSR: \_\_\_\_\_ INSR: \_\_\_\_\_ INSR: \_\_\_\_\_  
 Tel: AKTIA Tel: \_\_\_\_\_ Tel: \_\_\_\_\_ Tel: \_\_\_\_\_  
 Liability: \_\_\_\_\_ Liability: \_\_\_\_\_ Liability: \_\_\_\_\_ Liability: \_\_\_\_\_  
 RMKS: \_\_\_\_\_ RMKS: \_\_\_\_\_ RMKS: \_\_\_\_\_ RMKS: \_\_\_\_\_

Date/Time	STAGE	DATE / PIC
10/04/19	Non-Reporting Itr (1st)	
	Non-Reporting Itr (2nd)	
	Non-Reporting Itr (Final)	
	Notification Itr (if non-pickup)	
	Call OI	
	After call Itr to OI	
	Documentation Check List: Handler Typist	
	Notification Itr (if non-pickup)	
	After call Itr to OI	
	Authorisation To Act	
	Release Voucher	
	Final Repair Bill	
	Car Rental Invoice	
	Towing Invoice	
	LTA / GIA	
	Medical Bill	
	PIR	
	Mandate/Reject Instruction	
	LOD	
	Payment Breakdown Form	
	Post-Repair Photos	
	Others	

PRELIMINARY ADVICE Date/Time: \_\_\_\_\_ Sent By: \_\_\_\_\_

FINALIZATION Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Confirm by: \_\_\_\_\_  
 Repair Cost: 45 \$S 1,500.00 ( 3 days) Reduction: 48 % Email  Call

FINAL SETTLEMENT Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Email  Call   
 Final Liability: % (Agreed / Assessed) BOLA S/N No. : \_\_\_\_\_ If NO or B 28, Ass. Lia  
 Repair Cost: \$S \_\_\_\_\_  
 Loss of Rental (LOR): \$S \_\_\_\_\_ ( \_\_\_\_\_ days)  
 Loss of Use (LOU): \$S \_\_\_\_\_ ( 5 x \_\_\_\_\_ days)  
 Loss of Income (LOI): \$S \_\_\_\_\_ ( 5 x \_\_\_\_\_ days)  
 LOR only  LOU only  LOR + LOU  LOR + LOI  (Tick only one)  
 GIA/LTA Search: \$S \_\_\_\_\_  
 Medical: \$S \_\_\_\_\_  
 Disbursement: \$S \_\_\_\_\_ (e.g. Tow/ Independent )  
 Legal Cost: \$S \_\_\_\_\_  
 1) Claim status: Nonnal/Reject/Private Settle (w)  
 2) Report Format: TP  
 3) Survey fee: \$250.00

Total: \$S \_\_\_\_\_ Global Sum \$S: \_\_\_\_\_

FINAL PAYMENT Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Email  Call   
 Payee 1: \$S \_\_\_\_\_ Name 1: \_\_\_\_\_  
 Payee 2: (Strike if N.A.) \$S \_\_\_\_\_ Name 2: \_\_\_\_\_  
 Payee 3: (Strike if N.A.) \$S \_\_\_\_\_ Name 3: \_\_\_\_\_

REF: *Rome*

REF:

02932

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD (TP / WS / TP RES / OD RES / EVA / INV / MV)  
 To inspect Vehicle No: *SHD 2817G*  
 at Workshop nrs: *PRIME AUTO*  
 of: *6, Avenue PL*  
 Insured: *LI*  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_  
 (Policy Condition)  
 Remark: The veh had commenced its repair at the time of inspection.  
 Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: *3* days Res: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No  
 CA / REV / REP. / 24 HRS  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT



Veh No: *SHD2817G* Yr / Mgr: *2013 July*  
 Type: M/Car / M/Cycle / Bus / Van / Lorry /  Prime Mover /  
 Truck / Trailer or  
 Make: *TOYOTA PRIUS HYBRID 1.8CA* C.C. *1797*  
 Colour: *Brown* A/C Insured / Std / NI / NA  
 Sp. Bonding: *546228* T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: *ZVW 3055 4/091*  
 Gen. Cond: Good /  Fair / Poor / Burnt  
 Steering:  in order / Jammed / Leaked / Burnt or  
 Brake:  in order / Jammed / Leaked / Burnt or  
 Modi:  All / S/Rim / STD A/Rim or  
 Tyre Size: F: *185/65R15*  
 R: \_\_\_\_\_  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or *CHAOYANG*  
 Front: \_\_\_\_\_ Rear: \_\_\_\_\_  
 R/Bal: *5* mm R/Bal: *5* mm  
 L/Bal: *5* mm L/Bal: *5* mm  
 D.O.A: *02/03/19* D.O.I: *06/03/19*  
 Survey held at: *PRIME AUTO*  
 Des. of Damages:  Front / Rear / O/S / N/S / U/C / Rooftop or  
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<i>LG 21,300.00</i> <i>CRUD. 1,215.02 (40%)</i>

Date/Time, File Data to?  : Prel. Report  
 : Final Report  
 Days Of Repair:  
 Resurvey No. of Trip:  
 Survey Fee:  
 Add Fee:  Site Insp. 15  
 Interview 15  
 Test 15  
 Wheel bal 15



# Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M  
6 Benoi Place Singapore 629927  
Tel: 6861 0908 Fax: 6515 2948

Date: 06.03.2019

India International Insurance Pte Ltd  
64 Cecil Street #04/#05  
IOB Building  
Singapore 049711

Attn: Motor Claims Dept

*Rasul*  
*Hy 900/100 68*  
*3 days*  
*HS*  
*06/03/19 @ 1540*  
*Rey after repair*

RE: ESTIMATE COST OF REPAIR TO VEHICLE SHD2817G PRIUS HYBRID 1.8L A (2012)

### To Supply

1 ) 1pc	Front bumper <i>cut</i>	\$	1,230.00
2 ) 1set	Front bumper clips <i>re-</i>	\$	30.00
3 ) 1pc	Front bumper lower garnish <i>cut</i>	\$	225.50
4 ) 1pc	Front grille "Toyota" emblem <i>re-</i>	\$	62.00
5 ) 1pc	Left head lamp <i>X (old damage) inconsistent</i>	\$	1,060.00 <i>X</i>

Sub total parts	\$	2,607.50	1,547.50
Less: 25% discount	\$	(651.88)	386.87
	\$	1,955.62	1,160.63

### To supply S.Nett Parts

1 ) 1pc	Front license no. plate <i>CR</i>	\$	30.00
Sub total S.Nett parts		\$	30.00 30.00

### L/charges

1 )	To focus left head lamp.	\$	<del>30.00</del> <i>30.00</i>
2 )	To remove front bumper & left head lamp. Replace the above parts. Align & adjust front bumper.	\$	<del>250.00</del>
3 )	To putty, respray painting front bumper.	\$	<del>250.00</del> <i>200</i>

<b>(L/S)</b> supply parts	:	\$	1,160.63	Sub total L/charges	\$	530.00	450.00
s/Nett parts	:	\$	30.00		\$	2,515.62	1,640.63
L/charges	:	\$	450.00				
		\$	1,640.63				
Less 20% LS	:	\$	328.13				
		\$	1,312.50	=	LS	\$	1300/-



# Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M  
6 Benoi Place Singapore 629927  
Tel: 6861 0908 Fax: 6515 2948

*Rasul*  
*Hp 96010568*  
*3 days*  
*4/3*  
*06/03/19 P1540*  
*Resy after repair*

Date: 06.03.2019

India International Insurance Pte Ltd  
64 Cecil Street #04/#05  
IOB Building  
Singapore 049711

Attn: Motor Claims Dept

RE: ESTIMATE COST OF REPAIR TO VEHICLE SHD2817G PRIUS HYBRID 1.8L A (2012)

### To Supply

1 )	1pc	Front bumper <i>cut/</i>	\$	1,230.00
2 )	1set	Front bumper clips <i>new/</i>	\$	30.00
3 )	1pc	Front bumper lower garnish <i>cut/</i>	\$	225.50
4 )	1pc	Front grille "Toyota" emblem <i>new/</i>	\$	62.00
5 )	1pc	Left head lamp <i>X(Gold damage) inconsistent</i>	\$	1,060.00
			Sub total parts	\$ 2,607.50
			Less: 25% discount	\$ (651.88)
				\$ 1,955.62

### To supply S.Nett Parts

1 )	1pc	Front license no. plate <i>CRA/</i>	\$	30.00
			Sub total S.Nett parts	\$ 30.00

### L/charges

1 )	To focus left head lamp.	\$	<del>30.00</del>
2 )	To remove front bumper & left head lamp. Replace the above parts. Align & adjust front bumper.	\$	<del>250.00</del>
3 )	To putty, respray painting front bumper.	\$	<del>250.00</del> 200
		Sub total L/charges	\$ 530.00
			\$ 2,515.62

## Shu Pei (LKKAuto)

---

**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 6 March 2019 5:08 PM  
**To:** Admin A  
**Subject:** FW: PRI REQUEST TO ACCIDENT ON 02.03.2019 INVOLVING SHD2817G & YP5423A

Dear Sir/Madam,

Thank you for your assignment

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Motor Claim - III [mailto:motorclaim@iii.com.sg]  
**Sent:** Wednesday, 6 March 2019 4:39 PM  
**To:** Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Cc:** C Meenachi - III <Meenachi@iii.com.sg>  
**Subject:** RE: PRI REQUEST TO ACCIDENT ON 02.03.2019 INVOLVING SHD2817G & YP5423A

Dear LKK.

We refer to the matter above.

Kindly process to survey TP vehicle SHD2817G.

*Best Regards,*

**Gabriel Wee**



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext - 248

---

**From:** Motor Claim - III  
**Sent:** 06 March, 2019 3:14 PM  
**To:** 'Admin-D (LKKAuto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** C Meenachi - III <[Meenachi@iii.com.sg](mailto:Meenachi@iii.com.sg)>  
**Subject:** RE: PRI REQUEST TO ACCIDENT ON 02.03.2019 INVOLVING SHD2817G & YP5423A

Dear LKK,

We refer to the matter above.

Kindly do not survey the TP vehicle. Meena is investigating this matter.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

---

**From:** Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]  
**Sent:** 06 March, 2019 2:50 PM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** C Meenachi - III <[Meenachi@iii.com.sg](mailto:Meenachi@iii.com.sg)>  
**Subject:** RE: PRI REQUEST TO ACCIDENT ON 02.03.2019 INVOLVING SHD2817G & YP5423A

Dear Sir/Madam,

Thank you for your assignment.

Best Regards,

**Veron Chen** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Motor Claim - III [<mailto:motorclaim@iii.com.sg>]  
**Sent:** Wednesday, 6 March, 2019 12:37 PM  
**To:** Chrissy <[chrissy@primeautoclaims.com](mailto:chrissy@primeautoclaims.com)>; 'sur@lkkauto.com' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)  
**Cc:** [aliceleong@primeautoclaims.com](mailto:aliceleong@primeautoclaims.com); [peiyee@primeautoclaims.com](mailto:peiyee@primeautoclaims.com); C Meenachi - III <[Meenachi@iii.com.sg](mailto:Meenachi@iii.com.sg)>  
**Subject:** RE: PRI REQUEST TO ACCIDENT ON 02.03.2019 INVOLVING SHD2817G & YP5423A

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SHD2817G and let us have your report urgently.

This claim will be handled by Ms Meena.

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

---

**From:** Chrissy [<mailto:chrissy@primeautoclaims.com>]  
**Sent:** 06 March, 2019 10:38 AM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** [aliceleong@primeautoclaims.com](mailto:aliceleong@primeautoclaims.com); [peiyee@primeautoclaims.com](mailto:peiyee@primeautoclaims.com)  
**Subject:** PRI REQUEST TO ACCIDENT ON 02.03.2019 INVOLVING SHD2817G & YP5423A  
**Importance:** High

Hi,

The above referred.

Our client's GIA report enclosed for your retention. Please arrange PRI on urgent basis.

**\*\*Please reply as soonest possible due to taxi loss of income and loss of rental per day count.**

**We select: LKK Auto Consultants Pte. Ltd.**

**\*\*Please inform surveyor to avoid 1:00 pm – 2:00 pm lunch hour.**

Thank you & Best regards,

***Chrissy Teo***

Prime Auto Claims Service Pte. Ltd.  
6 Benoi Place Singapore 629927  
Tel: 6861 0908 Fax: 6515 2948

A member of the Prime Group

Disclaimer: This mail (including all attachments) contains confidential information which may be privileged. It is intended solely for the identified recipient(s) to whom it is addressed. If you are not an intended recipient, please reply to us immediately and delete this message from your system. You may not copy or use it for any purpose, or otherwise disclose its contents to any person.



Virus-free. [www.avast.com](http://www.avast.com)

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination

of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

## Hsiao Tong (LKKAuto)

---

**From:** Vic (LKKAuto)  
**Sent:** Tuesday, 11 June 2019 4:41 PM  
**To:** Alice Leong  
**Cc:** Admin A; Vic (LKKAuto); Hsiao Tong (LKKAuto)  
**Subject:** RE: ACCIDENT ON 02.03.2019 INVOLVING VEHICLES SHD2817G & YP5423A LKK REF CC4/III19004203/R1pb3  
**Attachments:** img-190611181312.pdf

Without Prejudice

Dear Alice,

We refer to your below email and the contents were noted.

Please be informed that this matter is now handled by my colleague, Ms Hsiao Tong and we are still pending for instruction from our principal.

Thank you.

Hi HT,

Fyna please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vic.alpeh@lkkauto.com](mailto:vic.alpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Alice Leong [<mailto:aliceleong@primeautoclaims.com>]  
**Sent:** Tuesday, 11 June, 2019 4:33 PM  
**To:** Vic (LKKAuto)  
**Cc:** meenachi@iii.com.sg  
**Subject:** FW: ACCIDENT ON 02.03.2019 INVOLVING VEHICLES SHD2817G & YP5423A LKK REF CC4/III19004203/R1hb3  
**Importance:** High

Hi Vic,

2<sup>nd</sup> Reminder

We enclosed our witness's police report for your perusal.

Please let us have the status of your mandate approval soonest possible.

Thank you

**Alice Leong**

Manager, Motor Claims

**Prime Auto Claims Service Pte Ltd**

6 Benoi Place Singapore 629927

T (65): 6861 0908 | F (65) 6515 2948

HP (65) 9818 4304

**A member of the Prime Group**

Disclaimer

This e-mail (including all attachment) contains confidential information which may be privileged. It is intended solely for the identified recipient(s) to whom it is addressed. If you are not an intend recipient, please reply to us immediately and delete this message from your system. You may not copy or use it for any purpose, or otherwise disclose its contents to any person.

---

**From:** Alice Leong [<mailto:aliceleong@primeautoclaims.com>]

**Sent:** 16 May, 2019 3:07 PM

**To:** 'Vic (LKKAuto)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** 'meenachi@iii.com.sg' <[meenachi@iii.com.sg](mailto:meenachi@iii.com.sg)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: ACCIDENT ON 02.03.2019 INVOLVING VEHICLES SHD2817G & YP5423A LKK REF CC4/III19004203/R1hb3

**Importance:** High

Hi Vic,

**1<sup>st</sup> Reminder**

Please update us your principal's instruction soonest possible

Thank you

**Alice Leong**

Manager, Motor Claims

**Prime Auto Claims Service Pte Ltd**

6 Benoi Place Singapore 629927

T (65): 6861 0908 | F (65) 6515 2948

HP (65) 9818 4304

**A member of the Prime Group**

Disclaimer

This e-mail (including all attachment) contains confidential information which may be privileged. It is intended solely for the identified recipient(s) to whom it is addressed. If you are not an intend recipient, please reply to us immediately and delete this message from your system. You may not copy or use it for any purpose, or otherwise disclose its contents to any person.

---

**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** 15 May, 2019 10:45 AM

**To:** Alice Leong <[aliceleong@primeautoclaims.com](mailto:aliceleong@primeautoclaims.com)>

**Cc:** [meenachi@iii.com.sg](mailto:meenachi@iii.com.sg); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: ACCIDENT ON 02.03.2019 INVOLVING VEHICLES SHD2817G & YP5423A LKK REF CC4/III19004203/R1hb3

Without Prejudice

Dear Alice,

We refer to your below email and the contents were duly noted.

Please be informed that we are pending for our principal's instruction.

We will get back for an update in due course.

Thank you.

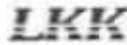
Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Alice Leong [<mailto:aliceleong@primeautoclaims.com>]

**Sent:** Friday, 12 April, 2019 11:41 AM

**To:** Vic (LKKAuto)

**Cc:** [meenachi@iii.com.sg](mailto:meenachi@iii.com.sg)

**Subject:** RE: ACCIDENT ON 02.03.2019 INVOLVING VEHICLES SHD2817G & YP5423A

**Importance:** High

Hi Vic,

Our LOD dated 13.03.2019 referred.

For swift & amicable settlement, please establish liabilities & quantum.

Thank you

**Alice Leong**

Manager, Motor Claims

**Prime Auto Claims Service Pte Ltd**

6 Benoi Place Singapore 629927

T (65): 6861 0908 | F (65) 6515 2948

HP (65) 9818 4304

**A member of the Prime Group**

Disclaimer

This e-mail (including all attachment) contains confidential information which may be privileged. It is intended solely for the identified recipient(s) to whom it is addressed. If you are not an intend recipient, please reply to us immediately and delete this message from your system. You may not copy or use it for any purpose, or otherwise disclose its contents to any person.

---

**From:** Alice Leong [<mailto:aliceleong@primeautoclaims.com>]

**Sent:** 13 March, 2019 3:38 PM

To: Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
Cc: 'meenachi@iii.com.sg' <[meenachi@iii.com.sg](mailto:meenachi@iii.com.sg)>  
Subject: ACCIDENT ON 02.03.2019 INVOLVING VEHICLES SHD2817G & YP5423A  
Importance: High

Hi Vic,

Enclosed our LOD with supporting documents for your retention.

For swift & amicable settlement, please establish liabilities & quantum.

Thank you

**Alice Leong**  
Manager, Motor Claims

**Prime Auto Claims Service Pte Ltd**  
*6 Benoi Place Singapore 629927*  
T (65): 6861 0908 | F (65) 6515 2948  
HP (65) 9818 4304

**A member of the Prime Group**

Disclaimer

This e-mail (including all attachment) contains confidential information which may be privileged. It is intended solely for the identified recipient(s) to whom it is addressed. If you are not an intend recipient, please reply to us immediately and delete this message from your system. You may not copy or use it for any purpose, or otherwise disclose its contents to any person.

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 Mar 2019 14:49	<b>Cim Veh Model Changed</b>	(204508) TOYOTA PRIUS HYBRID 1.8 (A).	[A] Lau Shu Pei
2	07 Mar 2019 14:49	<b>Cim Created</b>	Reg No: SHD2817G. Acct Date: 2019/03/02. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Prime Auto Claims Service Pte Ltd (HQ)	[A] Lau Shu Pei
3	07 Mar 2019 14:49	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	07 Mar 2019 14:49	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/03/18	[A] Lau Shu Pei
5	07 Mar 2019 14:49	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	07 Mar 2019 14:49	<b>Label Added</b>	(30653):Direct Settlement.	[A] Lau Shu Pei
7	07 Mar 2019 14:49	<b>Adj Adjuster Assigned</b>	[None] --> MOHD RASUL	[A] Lau Shu Pei
8	10 Apr 2019 20:10	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS LIABILITY: TBC REMARKS: Both OI and TP statement does not tally, although TP got witness that confirmed OI vehicle reversed and hit taxi. OID meanwhile was reported to be driving without licence and company approval. OID did not r	[A] VIC ALPEH

Date From     Date To     Audit Type

### ACTIVITY

[10/04/2019 20:06] VIC ALPEH:

FILE REVIEWED. OID Mr Harden Singh was reported to be driving the vehicle without company's permission and approval. OID also do not have SG Driving Licence. Furthermore, OI GIA report, statement and scenario, do not tally with TP statement. TP got witnesses confirming OI vehicle reversed and hit the front of TP taxi. OID reported that he hit the rear of an unknown car and drove off. Seek III instructions.

[10/04/2019 20:06] VIC ALPEH:

FINALIZED COR L/S \$1,300.00 with 3 DAYS

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
No billing items							



**SINGAPORE  
POLICE FORCE**

Police Station Of Origin:  
Hougang N.P.C  
60 Hougang Avenue 9 SINGAPORE 538775  
Tel No: 1800-4890999



Report No: 10219030001103

**REPORT OF A TRAFFIC ACCIDENT**

Date/Time Report Made: 05/03/2019 20:28	Vide Report No.	Station Query No. 136
--	-----------------	--------------------------

**Informant's Particulars**

Name of Informant: HOR WAI KENG		Address: APT BLK 695 Hougang Street 61 #09-74 SINGAPORE 530695	
ID Type / ID No.: FIN NO / G2870737T		Contact No.: Home/Office: Mobile: 86161103	
Nationality: MALAYSIAN		Email:	
Sex: Female	Age: 21	Date of Birth: 02/08/1997	Type of Informant: Passenger
Race: Chinese		Language:	Institution / School Name:
Occupation: Sales Associate		Driving Licence Information: Class: Date of Expiry:	

**General Information of the Accident**

Type of Accident: Non-Injury Hit and Run	Drink Drive: No	Date/Time of Accident: 02/03/2019 01:45	Type of Location: X-Junction
Location: Junction of Road 1 and Road 2 UPPER SERANGOON ROAD HOUGANG AVENUE 2 at the traffic junction			
Weather: Clear	Road Surface: Dry	Road Speed Limit:	
Traffic Flow:	Traffic Control: Traffic Light - Working	Traffic Volume: Light	
Type of Collision: Between Moving Vehicles - Head To Rear			Anyone conveyed by ambulance: No

**Details of Vehicle Involved**

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SH02817G	TAXI				Slightly Damaged	2
YP5423A	Lorry				Slightly Damaged	0

TP witness H



**SINGAPORE  
POLICE FORCE**



T/20190305/2170

Police Station Of Origin:  
Hougang N.P.C  
60 Hougang Avenue 9 SINGAPORE 538775  
Tel No: 1800-4890999

2 of 3

Report No. T/20190305/2170

**CONTINUATION OF REPORT**

**Brief Details.**

On 02/03/2019 at about 0135hrs, my boyfriend and I booked a grab taxi bearing SHD2817G was travelling from 7 Pheng Geck Avenue to my destination at 695 Hougang Street 61. At about 0145hrs, we came to a stop at the traffic junction at Upper Serangoon Road and Hougang Avenue 2 as the traffic light had turned red. The taxi was on the extreme left lane, and there was a 14-footer construction lorry bearing YP5423A in front of the taxi I was on and there was a car behind the taxi. Both my boyfriend and I were sitting at the rear passenger seat at that point of time. The lorry in front of us started to reverse all of a sudden. The taxi driver honked at the lorry. However, the lorry did not stop. The rear of the lorry collided with the front of the taxi. I believe that the lorry driver was aware of the collision. However, he did not stop nor alight from the lorry. he drove off once the traffic light turned green.

No one was injured. There was no damages to government property. There were scratches on the bumper and the number plate of the taxi.



**SINGAPORE  
POLICE FORCE**



T/20190305/2170

Police Station Of Origin:  
Hougang N.P.C  
50 Hougang Avenue 9 SINGAPORE 538775  
Tel No: 1800-4890999

3 of 3

Report No. T/20190305/2170

**CONTINUATION OF REPORT**

**Sketch Plan**

Informant is not able to provide sketch plan



**IMPORTANT:** Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

F /  
Sgt J SATHYA VANI D/O PARAMASIVAN RAJU

Signature Of Interpreter:  
Not applicable

Officer In Charge Of Case:

TP / HRT /  
Sr Staff Sgt IRMAN BIN MOHAMAD SAID  
Contact No.: 65478145

Authentication Stamp  
NP152

Signature Of Informant:

Date/Time:

05/03/2019 20:28

Classification Of Case:

## Print Sent Message

This mail is associated with :

**\*SHD2817G (MFL2019D0000191)  
[YP5423A]**

TP

PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Mar 2 2019 1:00AM

[LENG YONG MOTOR WORKSHOP]

Prime Auto Claims Service Pte Ltd

**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 12/06/2019 10:26 AM.  
**To** Meenachi@iii.com.sg  
**CC** III\_SG; chewht@lkkauto.com; admin-a@lkkauto.com  
**Subject** <Seek Instruction> MFL2019D0000191

Dear Sirs/Mdm,

We refer to the above matter.

Our driver Mr Harden Singh was reported to be driving the vehicle without company's permission and approval. He also do not have SG Driving Licence. Furthermore, OI GIA report, statement and scenario, do not tally with Third Party statement. Third Party got witnesses confirming OI vehicle reversed and hit the front of TP taxi. Our driver reported that he hit the rear of an unknown car and drove off.

We have uploaded a copy of third party witness police report in Merimen for your perusal.

Kindly advise if there is any policy issue and whether we can proceed DS.

Appreciate an early reply as third party is chasing for offer.

Thanks.

Hsiao Tong

## Print Received Message

This mail is associated with :

**\*SHD2817G (MFL2019D0000191)  
[YP5423A]**

TP

PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Mar 2 2019 1:00AM

[LENG YONG MOTOR WORKSHOP]

Prime Auto Claims Service Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 13/06/2019 09:10 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Maintained - SHD2817G - Claim Handler: C. Meenachi

Maintained:Please note that the vehicle was driven by an unauthorised driver as such, we may repudiate policy indemnity. Kindly do not commit anything

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 Mar 2019 14:49	<b>Cim Veh Model Changed</b>	(204508) TOYOTA PRIUS HYBRID 1.8 (A).	[A] Lau Shu Pei
2	07 Mar 2019 14:49	<b>Cim Created</b>	Reg No: SHD2817G. Acct Date: 2019/03/02. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Prime Auto Claims Service Pte Ltd (HQ)	[A] Lau Shu Pei
3	07 Mar 2019 14:49	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	07 Mar 2019 14:49	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/03/18	[A] Lau Shu Pei
5	07 Mar 2019 14:49	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	07 Mar 2019 14:49	<b>Label Added</b>	(30653):Direct Settlement.	[A] Lau Shu Pei
7	07 Mar 2019 14:49	<b>Adj Adjuster Assigned</b>	[None] -> MOHD RASUL	[A] Lau Shu Pei
8	10 Apr 2019 20:10	<b>Adj Mandate Request</b>	Cur Req:0.00:PODS LIABILITY: TBC REMARKS: Both OI and TP statement does not tally, although TP got witness that confirmed OI vehicle reversed and hit taxi. OID meanwhile was reported to be driving without licence and company approval. OID did not r	[A] VIC ALPEH
9	13 Jun 2019 09:10	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/03/18. Mandate Remarks: Please note that the vehicle was driven by an unauthorised driver as such, we may repudiate policy indemnity. Kindly do not commit anything	[I] Lalitha Krishnan
10	13 Jun 2019 09:10	<b>Adj Mandate Set</b>	Maintained:Please note that the vehicle was driven by an unauthorised driver as such, we may repudiate policy indemnity. Kindly do not commit anything	[I] Lalitha Krishnan
11	24 Jun 2019 11:06	<b>Adj Mandate Request</b>	Cur Req:0.00:Kindly advise if III had repudiated the claim.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None



Go

### ACTIVITY

[10/04/2019 20:06] VIC ALPEH:

FILE REVIEWED. OID Mr Harden Singh was reported to be driving the vehicle without company's permission and approval. OID also do not have SG Driving Licence. Furthermore, OI GIA report, statement and scenario, do not tally with TP statement. TP got witnesses confirming OI vehicle reversed and hit the front of TP taxi. OID reported that he hit the rear of an unknown car and drove off. Seek III instructions.

[10/04/2019 20:06] VIC ALPEH:

FINALIZED COR L/S \$1,300.00 with 3 DAYS

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
No billing items							

## Print Received Message

This mail is associated with :

**\*SHD2817G (MFL2019D0000191)  
[YP5423A]**

TP

PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Mar 2 2019 1:00AM

[LENG YONG MOTOR WORKSHOP]

Prime Auto Claims Service Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 06/08/2019 15:41 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Revoked - SHD2817G - Claim Handler: C. Meenachi

Revoked: Kindly note that as vehicle was driven by unauthorised driver, we are not liable for the collision,. Please inform TP accordingly.

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Saturday, 10 August 2019 11:01 AM  
**To:** Alice Leong  
**Subject:** Your ref: SHD2817G \*Our ref: CC4/III19004203/R1pb3 [ACCIDENT INVOLVING YP 5423A(III) & SHD 2817G ON 02/03/2019]

Your ref: **SHD2817G**  
Our ref: CC4/III19004203/R1pb3

Without Prejudice

Dear Sirs/Madam,

### **ACCIDENT INVOLVING YP 5423A(III) & SHD 2817G ON 02/03/2019**

We refer to the above matter.

Please be informed that the vehicle, YP5423A was driven by unauthorised driver, thus, we are not liable for the collision.

In view of this, we will proceed to close file at our end.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M  
6 Benoi Place Singapore 629927  
Tel: 6861 0908 Fax: 6515 2948

Date: 13.03.2019

Our Ref: SHD2817G  
Your Ref: YP5423A

India International Insurance Pte Ltd  
64 Cecil Street #04/#05  
IOB Building  
Singapore 049711

Without prejudice

Attn: Ms. Meena (Motor Claims Dept)

Dear Madam,

### ACCIDENT ON 02.03.2019 INVOLVING VEHICLE NO SHD2817G & YP5423A

We are on behalf of M/s Prime Car Rental & Taxi Services Pte Ltd the owner of vehicle SHD2817G in their third party claim against your insured / driver of YP5423A negligence caused the accident.

Appended below our client's claim:

1. Cost of repair	\$ 1,391.00
2. Loss of rental @\$105.90 x 3 days	\$ 317.70
3. Loss of income @\$40.00 x 3 days	\$ 120.00
4. LTA search fee	\$ 7.45
	<hr/>
Total	\$ 1,836.15

We enclose herewith copy of our invoice no 3319, LTA search receipt, Letter of authority & Letter of Certification for your retention. Please acknowledge receipt.

For an amicable settlement, please let us have your offer.

Yours faithfully,

.....  
Alice Leong  
e-mail: [aliceleong@primeautoclaims.com](mailto:aliceleong@primeautoclaims.com)

Encl.

## ***LETTER OF AUTHORITY***

To: PRIME AUTO CLAIMS SERVICE PTE. LTD.

Re: ACCIDENT ON 02.03.2019 INVOLVING SHD2817G & YP5423A  
ALONG UPPER SERANGOON ROAD TRAFFIC LIGHT JUNCTION

I/ We, M/S Prime Car Rental & Taxi Services Pte Ltd hereby authorized you to carry out repairs of the damage caused to my / our vehicle no. SHD2817G in the above accident.

I/ We further also confirm and agree that all sums of money to be recovered by you on my/ our behalf shall be paid to you. I/ We hereby also authorise the third party insurer to release to you such sums of money recovered on my / our behalf.



.....  
*Signature (Company's stamp if applicable)*

Name:

NRIC:

TAX INVOICE

NO. : 3319



**Prime Auto Claims Service Pte Ltd**

6 Benoi Place Singapore 629927  
Tel: 6861 0908 Fax: 6515 2948  
GST Reg. No: 201606560M  
Reg No: 201606560M

MESSRS INDIA INTERNATIONAL INSURANCE PTE LTD

64 Cecil Street  
#4/05 10B Building  
SINGAPORE (49711)

DATE 13-03-2019

WORKS ORDER NO 3345

VEHICLE NO SHD2817G

ITEM	DESCRIPTION	UNIT PRICE	AMOUNT
	Make Model TOYOTA PRIUS Repair Date 4/3/2019 Terms of Payment 7 DAYS		
	<b><u>THIRD PARTY CLAIMS</u></b>		
1	BEING LUMP SUM REPAIR FOR THE ABOVE VEHICLE	\$	1300.00

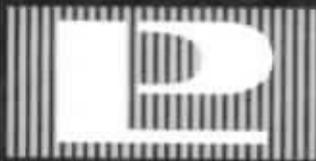
Compound interests at the rate of 1% per month will be charged on late payment

SUB TOTAL	\$	1,300.00
GST 7%	\$	91.00
ROUNDING ADJ	\$	0.00
TOTAL	\$	1,391.00

PREPARED BY

PRIME AUTO CLAIMS SERVICE

Manager



# PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Prime Taxi Office  
5, Benoi Place  
Singapore 629926  
Tel : 6898 2000  
Fax : 6862 2626  
Email : primetaxi@singnet.com.sg  
Website : www.primetaxi.com.sg

Co. Cert. No: 199606293Z

Gst Reg. No: 19-9606293-Z

Your Ref : Please advise

Our Ref: SHD2817G

Date : 07.03.2019

To : Whom It May Concern

From : Prime Car Rental & Taxi Services Pte Ltd

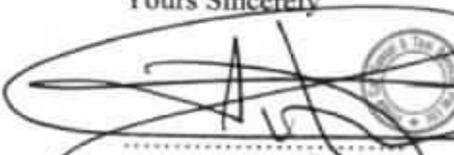
## **RE: LETTER OF CERTIFICATION FOR MR. ISMAIL KHAN BIN ABDULLAH**

This letter serves to confirm that Mr. Ismail Khan Bin Abdullah, Nric Number S1667058H is a Taxi Master for Prime Car Rental & Taxi Services Pte Ltd hiring the Vehicle Registration Number SHD2817G for Singapore Dollar One Hundred and Five and Cents Ninety (\$105.90) Only.

Should clarification require I can be contacted at 94524182.

Thank you with Best Regards

Yours Sincerely

  
  
CHAN KONG LOONG  
S79301081  
WORKSHOP MANAGER  
NO. 5 BENOL PLACE  
SINGAPORE 629926  
Mr Chan Kong Loong  
Workshop Manager

**Alice Leong**

---

**From:** LTA <LTA-VTL@lta.gov.sg>  
**Sent:** 06 March, 2019 10:23 AM  
**To:** aliceleong@primeautoclaims.com  
**Subject:** Notification of Successful Vehicle Insurance Search for Receipt No.: ITNET-00000-190306-000760



**Notification of Successful Vehicle Insurance Search  
for Receipt No.: ITNET-00000-190306-000760**

Dear Sir/Madam

We wish to inform you that your transaction on "Enquire Vehicle Insurance Particulars" performed on 06 Mar 2019 was successful and the Receipt No. is ITNET-00000-190306-000760.

2. The details of the search results are as follow:

Vehicle No.	Search Date	Search Time	Search Result
-------------	-------------	-------------	---------------

YP5423A	02 Mar 2019	01:45:00	INDIA INT'L INS PTE LTD
---------	-------------	----------	-------------------------

3. Please contact our customer service officers at tel : 1800-CALL LTA (1800-2255 582) should you require further assistance.
4. Visit [www.onemotoring.com.sg](http://www.onemotoring.com.sg) for more information, or go to [www.lta.gov.sg/feedback](http://www.lta.gov.sg/feedback) if you have any feedback. This email is auto-generated, please do not reply to this email.
5. Thank you.

*If you are not the intended recipient of this communication, please delete it.*

*As it may contain confidential or official information, do not retain it or disclose the contents to any person as it may be an offence under the Official Secrets Act.*

&gt; Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 06 Mar 2019 / 10:22:32

Receipt Date/Time : 06 Mar 2019 / 10:22:32

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-190306-000760

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - YP5423A As at 02 Mar 2019/01:45:00 Insurance Co: INDIA INTL INS PTE LTD				
1	Insurance Enquiry - YP5423A Enquiry Fee 20190306102101504194	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
<b>Paid By</b>				
	20190306102124871	Direct Debit: eNETS Debit (Internet Banking)		7.45
<b>Total</b>				7.45
<b>Cash Change</b>				0.00
<b>Tendered Amount</b>				7.45
<b>Excess Refundable Amount</b>				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

WP

CLAIM SUBFOLDER TRACKING						
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Status
Main	08 Mar 2019 <a href="#">Edit Reg</a>		06 Mar 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,300.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,300.00</b> <a href="#">View Rpt</a>	<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS		[Created by adjuster]	
Insured:	LENG YONG MOTOR WORKSHOP, Co. Reg. No.: -		
Main Claimant:	PRIME CAR RENTAL & TAXI SERVICES PTE LTD, Co. Reg. No.: 199606293Z		
Vehicle Reg. No.:	<b>SHD2817G</b>	Date of Loss:	02/03/2019 01:00 - :59 [67 Months and 7 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MFL2019D0000191	Policy/Cover Note No.:	D18MFL0002474
Vehicle Reg. No. (Insured):	<b>YP5423A</b>	Policy No. (Claimant):	5068045737-04
		Excess:	
Repairer:	Prime Auto Claims Service Pte Ltd (HQ) 5 Benoi Place, 629927 Pioneer - Tel: 68610908		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by C. Meenachi - 6347 6073]		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 18/03/2019]		

ASSOCIATED MAIL RECEIVED	<a href="#">View All</a>	<a href="#">Compose Case Mail</a>
<ul style="list-style-type: none"> <li>• III_SG (06/08/2019): Alert - Adj Mandate Revoked - SHD2817G - Claim Handler: C. Meenachi</li> <li>• III_SG (13/06/2019): Alert - Adj Mandate Maintained - SHD2817G - Claim Handler: C. Meenachi</li> </ul>		

ALL ASSOCIATED TASKS										<a href="#">View All</a>	<a href="#">Search Tasks</a>	<a href="#">Create New Task</a>	<a href="#">Complete</a>
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?				
No results.													

## Claim Documents

\*SHD2817G (MFL2019D0000191)  
[YP5423A]  
TP

**PRIME CAR RENTAL & TAXI SERVICES PTE LTD**  
Mar 2 2019 1:00AM  
[LENG YONG MOTOR WORKSHOP]  
Prime Auto Claims Service Pte Ltd

Upload Documents   Upload Photos   Compose New Letter			View	View in Browser
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/04/19 20:05	<b>Odometer Reading</b>	Load JPG	<input checked="" type="checkbox"/>
2	10/04/19 20:05	<b>Chassis Number</b>	Load JPG	<input checked="" type="checkbox"/>
3	10/04/19 20:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
4	10/04/19 20:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
5	10/04/19 20:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
6	10/04/19 20:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
7	10/04/19 20:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
8	10/04/19 20:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
9	10/04/19 20:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
10	10/04/19 20:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
11	10/04/19 20:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
12	10/04/19 20:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
13	10/04/19 20:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
14	10/04/19 20:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
15	10/04/19 20:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
16	10/04/19 20:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
17	10/04/19 20:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
18	10/04/19 20:05	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
19	10/04/19 20:05	<b>Reinspection Photo</b>	Load JPG	<input checked="" type="checkbox"/>
20	10/04/19 20:05	<b>Reinspection Photo</b>	Load JPG	<input checked="" type="checkbox"/>
21	10/04/19 20:05	<b>Reinspection Photo</b>	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	07/03/19 14:50	<b>EMAIL FROM III DD 06032019</b>	Load PDF	
2	07/03/19 14:50	<b>TP GIA REPORT</b>	Load PDF	
3	07/03/19 17:44	<b>TP ESTIMATE- MARKED</b>	Load PDF	
4	12/06/19 10:19	<b>TP WITNESS POLICE REPORT.</b>	Load PDF	
5	10/08/19 11:04	<b>Email to THIRD PARTY dd 100819</b>	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	03/04/19 10:21	<b>Singapore Accident Statement</b>	Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

**Show Remarks To:**  Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CC4/III19004203/R1PB3Q2

**Date:** 19/08/2019

#### REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: D18MFL0002474

**Claimant Vehicle No :** SHD2817G **Insured Vehicle No :** YP5423A

**Date of Loss:** 02/03/2019 **Nature of Claim:** TP **Claim No:** MFL2019D0000191

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

<b>Reg No:</b>	<b>SHD2817G</b>	<b>Engine No:</b>	2ZR5600633
<b>Make &amp; Model:</b>	TOYOTA PRIUS HYBRID, 1.8 (A)	<b>Chassis No:</b>	ZVW305541091
<b>Reg. Date:</b>	23/07/2013 (Man. Year: 2012)	<b>Odometer:</b>	546228 km
<b>Colour:</b>	Brown		
<b>Engine Capacity:</b>	1797 cc		
<b>Market Value/New Car Price:</b>	N/A		
<b>Sum Insured (S\$):</b>	<b>Market Value/New Car Price</b>		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Engine Modification:	No	Pre-accident Condition:	

#### CONDITION OF TYRES

<b>Front Tyre Size:</b>	185/65 R15	<b>Rear Tyre Size:</b>	185/65 R15
<b>Front Left Side:</b>	CHAO YANG 5 mm	<b>Rear Left Side:</b>	CHAO YANG 5 mm
<b>Front Right Side:</b>	CHAO YANG 5 mm	<b>Rear Right Side:</b>	CHAO YANG 5 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,985.62	1,190.62	795.00	40.04
Miscellaneous Items	0.00	0.00	0.00	
Labour	530.00	450.00	80.00	15.09
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>2,515.62</b>	<b>1,640.62</b>	<b>875.00</b>	<b>34.78</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,300.00</b>		
<b>(S\$)</b>	2,515.62	1,300.00	1,215.62	48.32
<b>+ GST 7.00/7.00% (S\$)</b>	176.09	91.00	85.09	48.32
<b>Nett Amount (S\$)</b>	<b>2,691.71</b>	<b>1,391.00</b>	<b>1,300.71</b>	<b>48.32</b>

#### INSPECTION

**Date of Assignment:** 06/03/2019

**Date Inspected:** 06/03/2019 **Inspected At:**

Prime Auto Claims Service Pte Ltd (HQ)  
6 Benoi Place  
Singapore 629927

**Estimated Period of Repair:** 3.0 days

**Adjuster:** MOHD RASUL

**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

**REPAIR DETAILS****Reference**

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 19 Aug 2019)
<b>Parts:</b> 144	TOYOTA PRIUS HYBRID 1.8 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> (Unsubmitted, no print-code for SHD2817G)	
<b>Validity:</b> These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk *.	

**Recommended Parts**

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Cut	1,230.00 FL	*1,230.00 FL
2	1		*SET FRONT BUMPER CLIPS	Necessary	30.00 FL	*30.00 FL
3	1		*FRONT BUMPER LOWER GARNISH	Cut	225.50 FL	*225.50 FL
4	1		*FRONT GRILLE TOYOTA EMBLEM	Necessary	62.00 FL	*62.00 FL
5	1		*LEFT HEAD LAMP	Not Necessary	1,060.00 FL	*- FL
6	1		*FRONT LICENCE NO PLATE	Cracked	30.00 FS	*30.00 FS

F=Franchise part, S=SpcNett, L=ListItemDisc.

<b>Sub Total (S\$)</b>	<b>2,637.50</b>	<b>1,577.50</b>
- List Item Discount on L Items 25.00/25.00% (S\$)	651.88	386.88
<b>Total Parts (S\$)</b>	<b>1,985.62</b>	<b>1,190.62</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO FOCUS LEFT HEAD LAMP	New	30.00	0.00
2	TO REMOVE FRONT BUMPER & LEFT HEAD LAMP .REPLACE THE ABOVE PARTS ALIGN & ADJUST FRONT BUMPER	New	250.00	250.00
3	TO PUTTY,RESPRAY PAINTING FRONT BUMPER	New	250.00	200.00
<b>Gross Labour Cost (S\$)</b>			<b>530.00</b>	<b>450.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >