

CASE NUMBER

NER: Dgintle

CC 4, III 1900 4202, T14039

LKK: IDAC:

Surveyor:

WYH

DOI:

ASSIGNMENT

7/3/19

Date / Time:

6/3/2019

Registered in Merimen:

7/3/2019

Pre-assign / CCU / FTE



Insured Vehicle No. : SHA 34540
 Name of Insured : YPL
 Insured Tel No. : _____ HP: _____
 Excess Sec II :SS _____ D.O.A: 3/3/2019
 Is driver the owner? (YES / NO) Nature of Accident : _____

Claim No. : _____
 Policy No. : _____
 Make / Model : _____
 Place of Accident : _____

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SKL 4200 U



INSRS: _____
 WSP: vagly
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____

Date/ Time		STAGE	DATE / PIC
19/1/19	SKL 4200 U - X; SHA 34540 - X	Non-Reporting ltr (1st):	
19/1/19		Non-Reporting ltr (2nd):	
20/1/2019	Seek mandate, BOLA 27 ✓	Non-Reporting ltr (Final):	
25/1/2019	e-mail Hobbit, clear	Notification ltr (if non-pickup):	
		Call OI:	
		After call ltr to OI:	
		Documentation Check List: Handler Typist	
		Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>
		After call ltr to OI:	<input checked="" type="checkbox"/>
		Authorisation To Act:	<input checked="" type="checkbox"/>
27/1/19	File pass RT type report.	Release Voucher:	<input checked="" type="checkbox"/>
5/2/19	Pending mandate approval	Final Repair Bill:	<input checked="" type="checkbox"/>
24/2	offer \$6998.45 (pending acceptance).	Car Rental Invoice:	<input checked="" type="checkbox"/>
2/11	TP inform not claiming you. Pmt COR only. Issue a BOLA. File pass SK U send PV.	Towing Invoice:	<input checked="" type="checkbox"/>
		LTA / GIA:	<input checked="" type="checkbox"/>
		Medical Bill:	<input checked="" type="checkbox"/>
		PIR:	<input checked="" type="checkbox"/>
24/2/2020	File pass to MK to close.	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
		LOD:	<input checked="" type="checkbox"/>
		Payment Breakdown Form:	<input checked="" type="checkbox"/>
		Post-Repair Photos:	<input checked="" type="checkbox"/>
		Others:	<input checked="" type="checkbox"/>

PRELIMINARY ADVICE Date/Time: 17/3/2019 Sent By: HMK

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: TAMFIKH
 Repair Cost: US \$5607.10 (5 days) Reduction: \$5607.10 % 47 Email Call

FINAL SETTLEMENT Date/Time: 20/1/2020 Confirm with: WYH Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 60 27
 Repair Cost: (w/bst) \$5607.10
 Loss of Rental (LOR): \$5 (days)
 Loss of Use (LOU): \$5 (\$ x days)
 Loss of Income (LOI): \$5 (\$ x days)
 LOR only LOU only LOR + LOU LOR + LOI [Tick only one]
 GIA/LTA Search: \$5
 Medical: \$5
 Disbursement: \$5 (e.g. Tow/ Independent)
 Legal Cost: \$5

Total: \$5607.10 Global Sum SS: -

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email Call

Payee 1: \$5607.10 Name 1: VAGI SINGAPORE PTE LTD
 Payee 2: (Strike if N.A.) \$5 Name 2:
 Payee 3: (Strike if N.A.) \$5 Name 3:

COPY SENT 2/2/2020

- 1) Claim status: Normal/Reject/Private Settle
- 2) Report Format: P
- 3) Survey fee: \$500



VAG Singapore Pte Ltd
 48 Ton Guan Road East
 #05-121, Enterprise Hub
 Singapore 606586

Repair Estimate

Tel: 6267 9916
 Fax: 6267 9313
 www.avantage.sg

Date: 4-Mar-2019

Vehicle Num: SKL4200U

Make/Model: VW GOLF VARIANT

Chassis No: WYWZZAUZGP578579

S/N	PARTS	QTY	PRICE	TOTAL
1	REAR BUMPER ✓ KH 1813	1	\$ 1,500.00	\$ 1,500.00 ✓
2	REAR ATTACHMENT STRIP	1	\$ 70.00	\$ 70.00 ✓
3	IMPACT BEAM ✓ KH 1813	1	\$ 500.00	\$ 500.00 ✓
4	LH GUIDE PIECE	1	\$ 50.00	\$ 50.00 ✓
5	RH GUIDE PIECE	1	\$ 50.00	\$ 50.00 ✓
6	LH GUIDE PIECE FOR TAILLIGHT	1	\$ 50.00	\$ 50.00 ✓
7	RH GUIDE PIECE FOR TAILLIGHT	1	\$ 50.00	\$ 50.00 ✓
8	REAR DIFFUSOR ✓ KH 1813	1	\$ 350.00	\$ 350.00 ✓
9	REAR TRUCK LID	1	\$ 1,800.00	\$ 1,800.00 ✓
10	REAR TRUCK WEATHERSTRIP	1	\$ 410.00	\$ 410.00 ✓
11	REAR GAS FILLED STRUT	2	\$ 100.00	\$ 200.00 ✓
12	REAR TRUCK HINGE	2	\$ 90.00	\$ 90.00 ✓
13	REAR TRUCK STICKER PLATE	1	\$ 50.00	\$ 50.00 ✓
14	REAR TRUCK LATCH LOCK	1	\$ 209.00	\$ 209.00 ✓
15	REAR APRON ✓	1	\$ 650.00	\$ 650.00 ✓
16	END PLATE ✓ KH 1813	1	\$ 140.00	\$ 140.00 ✓
17	REAR BUMPER HOLDER	2	\$ 30.00	\$ 60.00 ✓
18	REAR TRUCK WIRING GROMMET	2	\$ 35.00	\$ 70.00 ✓
19	REAR PARKING SENSOR	2	\$ 170.00	\$ 340.00 ✓
20	REAR PARKING SENSOR SEAL RING	2	\$ 5.00	\$ 10.00 ✓
21	GOLF R BADGE	1	\$ 90.00	\$ 90.00 ✓
22	REAR EXHAUST (Punctured) ✓	1	\$ 810.00	\$ 810.00 ✓
23	BRACKET FOR EXHAUST ✓	1	\$ 60.00	\$ 60.00 ✓
24	EXHAUST HANGER ✓	1	\$ 30.00	\$ 30.00 ✓
25	EXHAUST CLAMP ✓	1	\$ 55.00	\$ 55.00 ✓
26	LH OUTER TAILLAMP ✓ CA	1	\$ 240.00	\$ 240.00 ✓
27	REAR BUMPER WIRING HARNESS FOR PARKING AID	1	\$ 320.00	\$ 320.00 ✓
TOTAL PARTS				\$ 8,254.00
TOTAL AMOUNT				\$ 8,254.00
ANSCCELLANEOUS ITEM				
LABOUR				
1	To remove/refit/panel beat of rear bumper, rear lid, rear apron, rear end panel & other affect areas.		\$ 1,500.00	\$ 1,500.00 ✓ 900
2	To putty and spray rear bumper, rear lid, rear end panel and other affected area (LH and RH rear quarter panel)		\$ 1,000.00	\$ 1,000.00 ✓ 700
3	To diagnose on wiring harness issue due to impact.		\$ 50.00	\$ 50.00 ✓ 30
4	To clear faults after repair is done.		\$ 50.00	\$ 50.00 ✓
TOTAL				\$ 10,864.00
GST 7%				\$ 760.48
GRAND TOTAL				\$ 11,624.48

Surp @ 11/kanauto.com

11967-10

Taxi fix
 Tempkin 97495144 / 674 18434
 WF 7/3/19 @ 3:50 pm
 05 days
 Repair after repair

Repair Estimate



VAG Singapore Pte Ltd
 48 Toh Guan Road East
 #05-223, Enterprise Hub
 Singapore 608586

Tel: 6267 9918
 Fax: 6267 9313
 www.avantage.sg

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is PARTS final approval from Insurance Company

Date : 4-Mar-2019

Vehicle Num : SKL4200U

Make/Model : VW GOLF VARIANT

Chassis No : WYWZZZAUZGP578579

S/N	DESCRIPTION	QTY	PRICE	TOTAL
1	REAR BUMPER	1	\$ 1,500.00	\$ 1,500.00
2	REAR ATTACHMENT STRIP	1	\$ 70.00	\$ 70.00
3	IMPACT BEAM	1	\$ 500.00	\$ 500.00
4	LH GUIDE PIECE	1	\$ 50.00	\$ 50.00
5	RH GUIDE PIECE	1	\$ 50.00	\$ 50.00
6	LH GUIDE PIECE FOR TAILLIGHT	1	\$ 50.00	\$ 50.00
7	RH GUIDE PIECE FOR TAILLIGHT	1	\$ 50.00	\$ 50.00
8	REAR DIFFUSOR	1	\$ 350.00	\$ 350.00
9	REAR TRUCK LID	1	\$ 1,800.00	\$ 1,800.00
10	REAR TRUCK WEATHERSTRIP	1	\$ 410.00	\$ 410.00
11	REAR GAS FILLED STRUT	2	\$ 100.00	\$ 200.00
12	REAR TRUCK HINGE	2	\$ 90.00	\$ 90.00
13	REAR TRUCK STICKER PLATE	1	\$ 50.00	\$ 50.00
14	REAR TRUCK LATCH LOCK	1	\$ 209.00	\$ 209.00
15	REAR APRON	1	\$ 650.00	\$ 650.00
16	END PLATE	1	\$ 140.00	\$ 140.00
17	REAR BUMPER HOLDER	2	\$ 30.00	\$ 60.00
18	REAR TRUCK WIRING GROMMET	2	\$ 35.00	\$ 70.00
19	REAR PARKING SENSOR	2	\$ 170.00	\$ 340.00
20	REAR PARKING SENSOR SEAL RING	2	\$ 5.00	\$ 10.00
21	GOLF R BADGE	1	\$ 90.00	\$ 90.00
22	REAR EXHAUST	1	\$ 810.00	\$ 810.00
23	BRACKET FOR EXHAUST	1	\$ 60.00	\$ 60.00
24	EXHAUST HANGER	1	\$ 30.00	\$ 30.00
25	EXHAUST CLAMP	1	\$ 55.00	\$ 55.00
26	LH OUTER TAILLAMP	1	\$ 240.00	\$ 240.00
27	REAR BUMPER WIRING HARNESS FOR PARKING AID	1	\$ 320.00	\$ 320.00
TOTAL PARTS				\$ 8,254.00
TOTAL AMOUNT				\$ 8,254.00
MISCELLANEOUS ITEM				
LABOUR				
1	To remove/refit/panel beat of rear bumper, rear lid, rear apron, rear end panel & other affect areas.		\$ 1,500.00	\$ 1,500.00
2	To putty and spray rear bumper, rear lid, rear end panel and other affected area (LH and RH rear quarter panel)		\$ 1,000.00	\$ 1,000.00
3	To diagnose on wiring harness issue due to impact.		\$ 60.00	\$ 60.00
4	To clear faults after repair is done.		\$ 50.00	\$ 50.00
TOTAL				\$ 10,864.00
GST 7%				\$ 760.48
GRAND TOTAL				\$ 11,624.48

Tanpin 97495744 / 67418434
 WR 7/3/19 0350 pm
 05 days
 leaving after repair

sure lkk auto. in m

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	3226D
Vehicle Details	
Vehicle No.:	SKL4200U
Vehicle to be Exported:	No
Intended Deregistration Date:	04 Mar 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	GOLF VARIANT R-LINE 1.4 TSI AT SR
Primary Colour:	Grey
Manufacturing Year:	2015
Engine No.:	CZC085759
Chassis No.:	WVWZZZAUZGP578579
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$27,721.00
Original Registration Date:	09 Nov 2016
First Registration Date:	09 Nov 2016
Transfer Count:	1
Actual ARF Paid:	\$20,810.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	08 Nov 2026
PARF Rebate Amount:	\$15,607.00
Intended COE Rebate Details	
COE Expiry Date:	08 Nov 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$50,000.00
COE Rebate Amount:	\$38,388.00
Total Rebate Amount:	\$53,995.00

The information contained herein is correct as at 04 Mar 2019

OK



VAG Singapore Pte Ltd
 48 Ton Guan Road East
 #05-123, Enterprise Hub
 Singapore 608588

Repair Estimate

Tel 6207 9010
 Fax 6257 9313
 www.avantags.sg

Date : 4-Mar-2019

Vehicle Num : SKL4200U

Make/Model : VW GOLF VARIANT

Chassis No : WYWZZZAUZCP378579

No	Description	Qty	Unit	Price	Total
1	REAR BUMPER	1	\$	1,800.00	1,800.00
2	REAR ATTACHMENT STRIP	1	\$	70.00	70.00
3	IMPACT BEAM	1	\$	800.00	800.00
4	LH GUIDE PIECE	1	\$	80.00	80.00
5	RH GUIDE PIECE	1	\$	80.00	
6	LH GUIDE PIECE FOR TAILLIGHT	1	\$	80.00	
7	RH GUIDE PIECE FOR TAILLIGHT	1	\$	80.00	
8	REAR DIFFUSOR	1	\$	380.00	380.00
9	REAR TRUCK LID	1	\$	1,800.00	1,800.00
10	REAR TRUCK WEATHERSTRIP	1	\$	410.00	
11	REAR GAS FILLED STRUT	2	\$	100.00	
12	REAR TRUCK HINGE	2	\$	80.00	
13	REAR TRUCK STICKER PLATE	1	\$	80.00	
14	REAR TRUCK LATCH LOCK	1	\$	306.00	
15	REAR APRON	1	\$	880.00	880.00
16	END PLATE	1	\$	140.00	140.00
17	REAR BUMPER HOLDER	2	\$	30.00	
18	REAR TRUCK WIRING GROMMET	2	\$	35.00	
19	REAR PARKING SENSOR	2	\$	170.00	340.00
20	REAR PARKING SENSOR SEAL RING	2	\$	5.00	10.00
21	GOLF R BADGE	1	\$	80.00	80.00
22	REAR EXHAUST	1	\$	815.00	815.00
23	BRACKET FOR EXHAUST	1	\$	80.00	80.00
24	EXHAUST HANGER	1	\$	30.00	30.00
25	EXHAUST CLAMP	1	\$	88.00	88.00
26	LH OUTER TAILLAMP	1	\$	240.00	240.00
27	REAR BUMPER WIRING HARNESS FOR PARKING AID	1	\$	330.00	
28	HEAT SHIELD FOR REAR MUFFLER EXHAUST	1	\$	188.00	188.00
29	CLAMPING WASHER	2	\$	9.00	18.00
TOTAL PARTS					\$ 6,877.00
TOTAL AMOUNT					\$ 6,877.00
LABOUR					
1	To remove/refit/panel beat of rear bumper, rear lid, rear apron, rear and panel & other affect areas.		\$	1,800.00	800.00
2	To putty and spray rear bumper, rear lid, rear and panel and other affected area (LH and RH rear quarter panel)		\$	1,000.00	800.00
3	To diagnose on wiring harness leave due to impact.		\$	80.00	30.00
4	To clear faults after repair is done.		\$	80.00	80.00
TOTAL					\$ 8,887.00
GST 7%					\$ 682.09
TOTAL					\$ 9,569.09

10% 6189.30
 1680
 6189.30
 1680
 7869.30
 45963.00
 5 days



VAG Singapore Pte Ltd
 48 Tah Guan Road East
 #01-22, Enterprise Hub
 Singapore 606826

Repair Estimate

Tel: 6267 0018
 Fax: 6267 0313
 www.vwtag.sg

LKK Auto Consultants hereby notify the Repairer of the following:
 • To survey before/after spray painting
 • To display damaged part(s) during survey
 • Parts prices are subject to confirmation
 • Third party survey is on a 'Without Prejudice' basis
 • No legal modification is allowed
 • Discrepancies found must be reported to us

Date: 4-Mar-2019
 Vehicle No: SKL4280U
 Make/Model: VW GOLF VARIANT
 Chassis No: WYVZZZ7AUGP78179

QTY	DESCRIPTION	UNIT	PRICE	TOTAL	REMARKS
1	REAR BUMPER		1,000.00	1,000.00	dt
2	REAR ATTACHMENT STRIP		70.00	70.00	dt
2	IMPACT BEAM		300.00	300.00	dt
4	LH GUIDE PIECE		50.00	50.00	dt
5	RH GUIDE PIECE		50.00	50.00	XM
6	LH GUIDE PIECE FOR TAILLIGHT		50.00	50.00	XM
7	RH GUIDE PIECE FOR TAILLIGHT		50.00	50.00	XM
8	REAR DIFFUSOR		300.00	300.00	dt
9	REAR TRUCK LID		1,000.00	1,000.00	dt
10	REAR TRUCK WEATHERSTRIP		410.00	410.00	X
11	REAR GAS FILLED STRUT		100.00	100.00	v
12	REAR TRUCK HINGE		50.00	50.00	v
13	REAR TRUCK STICKER PLATE		50.00	50.00	v
14	REAR TRUCK LATCH LOCK		200.00	200.00	X
15	REAR APRON		500.00	500.00	dt
16	END PLATE		140.00	140.00	dt
17	REAR BUMPER HOLDER		50.00	50.00	X
18	REAR TRUCK WIND GROMMET		35.00	70.00	X
19	REAR PARKING SENSOR		170.00	340.00	v
20	REAR PARKING SENSOR SEAL RING		5.00	10.00	dt
21	GOLF R BADGE		50.00	50.00	dt
22	REAR EXHAUST		110.00	110.00	v
23	BRACKET FOR EXHAUST		50.00	50.00	v
24	EXHAUST HANGER		30.00	30.00	v
25	EXHAUST CLAMP		55.00	55.00	v
26	LH OUTER TAILLAMP		240.00	240.00	v
27	REAR BUMPER WIRING HARNESS FOR PARKING AID		320.00	320.00	v
TOTAL PARTS				8,254.00	
TOTAL AMOUNT				8,254.00	
1	To remove/dismantle head of rear bumper, rear lid, rear apron, rear end panel & other affect area.		1,000.00	1,000.00	dt
2	To patch and survey rear bumper, rear lid, rear apron and other affected area (LH and RH rear quarter panel).		1,000.00	1,000.00	dt
3	To diagnose on wiring harness issue due to impact.		50.00	50.00	30
4	To clear faults after repair is done.		30.00	30.00	/
TOTAL				10,064.00	
GST 7%				706.48	
				11,824.48	

Traphan 97495144 / 67418434
 • WP 7/3/19 @ 3:50 pm
 05 days
 Repair after 6:00 pm

sure lkkauto.com

Nivitha (LKK Auto)

Poh Kin

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Tuesday, 19 March 2019 12:11 PM
To: assignments
Subject: FW: Updated Repair Estimate
Attachments: 18032019195351-0001.pdf

8 KL 4 2004

Best Regards,
Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,
#02-25 | S(408933)

-----Original Message-----

From: Eugene - VAG Singapore <eugene@vag.sg>
Sent: Monday, 18 March 2019 8:05 PM
To: Rasul (LKKAuto) <Rasul@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>; Claims Assistance - VAG Singapore <claims@vag.sg>
Subject: Updated Repair Estimate

Hi Guys,

Not sure, have this be scanned and given to you since the 2nd Survey Visit.
If yes, i do apologise for the admin lapse.

Rasul, came by the other day, please see additional approved supplementary.
Also as there is structural damage to the rear, metal work (Welding) is required. As such, labour Item 1 and 2 needs adjustment.

Thank you

Best regards,

Eugene Ong

Poh Kin (LKKAuto)

From: Taufikh (LKKAuto)
Sent: Tuesday, 16 July 2019 9:51 AM
To: 'Jeslyn - VAG Singapore'
Cc: Poh Kin (LKKAuto)
Subject: RE: Submission of Finalised Repair Estimate for SKL4200U
Attachments: 4200.pdf

Hi Jeslyn,

Refer attached. COR I/s\$6300 , 5 days. Subject to Insurance approval.

Regards
Taufikh
Lkk Auto

From: Jeslyn - VAG Singapore [mailto:jeslyn@vag.sg]
Sent: Thursday, 18 April 2019 4:21 PM
To: Taufikh (LKKAuto)
Subject: Submission of Finalised Repair Estimate for SKL4200U

Dear Taufikh,,

Please find attached Finalised repair estimate and DV duly signed by customer.

Please do revert to me your favorable **Lumpsum amount** with **5 working days** repaired.

Thank you.

Best Regards,

Jeslyn Chua

AVANTAGE VAG
Audi | BMW | Mercedes | Volkswagen

6515 9515 Sales & Service | 6795 5005 24hr Towing | www.avantage.sg

AVANTAGE VAG WEST Service & Tuning Centre
48 Toh Guan Road East, #05-123 Enterprise Hub, Singapore 608586

AVANTAGE VAG NORTH Service Centre
160 Sin Ming Drive, #08-01 Sin Ming AutoCity, Singapore 575722

AVANTAGE VAG EAST Service Centre
8 Kaki Bukit Ave 4, #06-48 Premier @ Kaki Bukit, Singapore 415875

Accident Reporting & Repair Centre
48 Toh Guan Road East, #05-155 Enterprise Hub, Singapore 608586



CarCrafters Singapore Pte Ltd
 48 Toh Guan Road East
 #05-155, Enterprise Hub
 Singapore 608586
 (Co. Reg No.: 201405620M)

Tel: 6267 9915
 Fax: 6267 9313
 www.carcrafters.sg

SATISFACTION CUM DISCHARGE VOUCHER

Claim No: _____

T/P/OD Invoice No: _____

COMPREHENSIVE THIRD PARTY OD CLAIM WINDSCREEN

Messrs: _____

I/We hereby declare that the repairs to my/our motor vehicle model: VW GOLF Variant R-Line
 Vehicle Registration No. SKL 4200 U have been completed by CarCrafters Singapore Pte Ltd at 48 Toh Guan Road East, #05-155, Enterprise Hub, Singapore 608586 to my/our satisfaction. I/We agree that the payment of their account for such repairs shall be in full settlement and discharge of all claims under Policy No. MT 108670 in view of the damage caused to My/Our said motor vehicle's accident on 03/03/2019.

Driver's Signature: _____

Owner's Signature: Kenneth G. Perera

Name: _____

Name: Kenneth G. Perera

NRIC: _____

NRIC: 978132260

Witness Signature: [Signature]

Dated: 10/4/19

CarCrafters Singapore Pte Ltd

Time Discharged: 3.20 pm

Note:

Upon conclusion with the Third Party claim, the Discharge Voucher has to be signed by you. In the event you refuse to sign the DV, you are liable for the repair cost and other disbursement incurred.

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Wednesday, 6 March 2019 3:31 PM
To: Claims Assistance - VAG Singapore; 'sur@lkkauto.com'; admin-d@lkkauto.com
Cc: Pooi Chin Han Daniel
Subject: RE: TP Claim. SKL4200U accident dated 03/03/2019 @1500Hrs (Your Insured SHA3454D)
Attachments: Repair estimate SKL4200U.PDF; GIA report for SKL4200U NEW.PDF; REC_2019_03_03_14_55_01_R.MP4; Letter-page-001.jpg

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SKL4200U and let us have your report urgently.

This claim will be handled by Daniel.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

FB
Survey
(N)

From: Claims Assistance - VAG Singapore [mailto:claims@vag.sg]
Sent: 06 March, 2019 2:29 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: Re: TP Claim. SKL4200U accident dated 03/03/2019 @1500Hrs (Your Insured SHA3454D)

Hi,

Please get LKK to contact me at 85229515. Do inform surveyor that vehicle is in our workshop. Please confirm that your insured has made an accident report. We will proceed to do direct settlement for this straightforward case.

On Wed, 6 Mar 2019, 14:12 Motor Claim - III, <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Monday, 25 March 2019 1:37 PM
To: 'claims@vag.sg'
Cc: Admin A
Subject: RE: TP Claim. SKL4200U accident dated 03/03/2019 @1500Hrs (Your Insured SHA3454D)

Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/III19004202/T1fa3
Your Ref: SKL 4200U

Dear Sir/Madam,

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

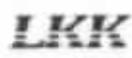
Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

 LKK Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*

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Print Received Message

This mail is associated with :

***SKL4200U (MCT19030086)
[SHA3454D]**

TP

PEREIRE KENNETH GEORGE

Mar 3 2019 3:00PM

[COMFORT TRANSPORTATION PTE LTD]

VAG Singapore Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 21/03/2019 16:10 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SKL4200U - Claim Handler: Pool Chin Han Daniel

Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advice

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 Mar 2019 14:43	Cim Veh Model Changed	(205877) VOLKSWAGEN GOLF VARIANT 1.4 R-LINE (A).	[A] HOW MEI KWAN
2	07 Mar 2019 14:43	Cim Created	Reg No: SKL4200U, Acct Date: 2019/03/03, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: Tokio Marine Insurance Singapore Ltd (HQ), Workshop: VAG Singapore Pte Ltd (HQ)	[A] HOW MEI KWAN
3	07 Mar 2019 14:43	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	07 Mar 2019 14:43	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/03/18	[A] HOW MEI KWAN
5	07 Mar 2019 14:43	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
6	07 Mar 2019 14:43	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
7	07 Mar 2019 14:43	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] HOW MEI KWAN
8	11 Mar 2019 20:17	Adj Adjuster Assigned	CHEN TSUE YEE -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
9	20 Mar 2019 13:57	Adj Mandate Request	Cur,Req:0.00:PODS liability: 100% Remarks: BOLA 27, OID rear ended TP vehicle.	[A] Chong Poh Kin
10	21 Mar 2019 16:10	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/03/18, Mandate Remarks: Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
11	21 Mar 2019 16:10	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2091816	21/03/2019 09:38	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SKL4200U	Pool Chin Han Daniel	xx.xx

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 3 January 2020 10:52 AM
To: Jeslyn - VAG Singapore
Subject: RE: Submission of Finalised Repair Estimate for SKL4200U

WITHOUT PREJUDICE

Dear Jeslyn,

The amount finalised with Mr Taufikh is COR.

Right now, I am settling this matter on the final settlement amount.

Kindly confirm acceptance of \$6998.45 (all-in).

Otherwise, let us have your counter propose amount.

Thanks

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Jeslyn - VAG Singapore [mailto:jeslyn@vag.sg]
Sent: Thursday, 2 January 2020 11:06 AM
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Re: Submission of Finalised Repair Estimate for SKL4200U

Dear Cecilia,

Please refer to my email to Taufikh on 17th Jul 19. We have accepted his offer to us at Lumpsum COR\$6,300 before GST with 05 working repair days.

Thank you.

Best Regards,

Jeslyn Chua

AVANTAGE VAG
AUTOMOTIVE SPECIALISTS

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WEST Service, Tuning & Accident Reporting Centre
48 Toh Guan Road East, #05-123 Enterprise Hub, Singapore 608586

NORTH Service & Accident Reporting Centre
160 Sin Ming Drive, #04-17 Sin Ming AutoCity, Singapore 575722

EAST Service & Accident Reporting Centre
8 Kaki Bukit Ave 4, #06-48 Premier@Kaki Bukit, Singapore 415875

CARCRAFTERS Spray Paint, Grooming & Accident Repair Centre
48 Toh Guan Road East, #05-155 Enterprise Hub, Singapore 608586

On Sat, Aug 24, 2019 at 12:08 PM Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Jeslyn,

We are pleased to offer total amount of \$6,998.45 (all-in).

Kindly confirm acceptance.

Thanks

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

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  *Save the Earth. Print only when necessary.*

From: Veron Chen (LKKAuto)

Sent: Friday, 21 June 2019 2:43 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: Submission of Finalised Repair Estimate for SKL4200U

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeslyn - VAG Singapore <jeslyn@vag.sg>

Sent: Friday, 21 June 2019 2:44 PM

To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>

Subject: Re: Submission of Finalised Repair Estimate for SKL4200U

Dear Taufikh,

It has been 2 months since we submitted our finalisation.

Kindly advise if there's any offer so that we can move forward.

Thank you.

Best Regards,

Jeslyn Chua

AVANTAGE VAG

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AVANTAGE VAG EAST Service Centre

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Accident Reporting & Repair Centre

48 Toh Guan Road East, #05-155 Enterprise Hub, Singapore 608586

On Thu, Apr 18, 2019 at 4:21 PM Jeslyn - VAG Singapore <jeslyn@vag.sg> wrote:

Dear Taufikh,,

Please find attached Finalised repair estimate and DV duly signed by customer.

Please do revert to me your favorable Lumpsum amount with 5 working days repaired.

Thank you.

Best Regards,

Jeslyn Chua

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Accident Reporting & Repair Centre

48 Toh Guan Road East, #05-155 Enterprise Hub, Singapore 608586

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 15 January 2020 5:35 PM
To: Jeslyn - VAG Singapore
Subject: RE: Submission of Finalised Repair Estimate for SKL4200U

WITHOUT PREJUDICE

Dear Jeslyn,

Kindly please advice if you would want a final settlement on COR or total settlement including the LOU and LTA search fee?

If you would insist want to accept settlement of total \$6300.00 (bef GST) on the total final settlement amount, we are more than willing to closed this case at \$6741.00 (all-in) with GST.

If you would like to further clarify this matter, feel free to call me.

Thanks

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Wishing you a Happy and Prosperous Lunar New Year



Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK  *Save the Earth. Print only when necessary.*

From: Jeslyn - VAG Singapore [mailto:jesyln@vag.sg]
Sent: Wednesday, 15 January 2020 5:18 PM
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Re: Submission of Finalised Repair Estimate for SKL4200U

Dear Cecilia,

We have sent you emails informing you that we have accepted an offer from Taufikh at COR \$6,300(before GST) with 05 working days of repairs and are asking you why is there a different offer from you.

However, you did not reply to my queries, therefore, I'm unable to move on.

With warmest regards,

Jeslyn

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On Mon, Jan 13, 2020 at 6:21 PM Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com> wrote:

Without Prejudice

Dear Jeslyn,

We refer to our email dd 24/08/2019 to you on the final settlement amount.

However, till date, we have yet to receive any reply from you.

Refer to attached for your reference.

Thanks

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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LKK Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*

From: Jeslyn - VAG Singapore
Sent: Thursday, 9 January 2020 3:33:12 PM (UTC+08:00) Kuala Lumpur, Singapore
To: Cecilia Chong (LKK Auto)
Subject: Fwd: Submission of Finalised Repair Estimate for SKL4200U

Dear Cecilia,

Please refer to my email to Taufikh on 17th Jul 19. We have accepted his offer to us at Lumpsum COR\$6,300 before GST with 05 working repair days.

So please advise which offer is correct?

Thank you.

Best Regards,

Jeslyn Chua

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----- Forwarded message -----

From: **Jeslyn - VAG Singapore** <jeslyn@vag.sg>
Date: Wed, Jul 17, 2019 at 12:46 PM
Subject: Re: Submission of Finalised Repair Estimate for SKL4200U
To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Cc: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Hi Taufikh,

We accept your Lumpsum COR\$6,300 before GST with 05 working repair days.

Please find attached supporting documents for your perusal.

- LOD
- Tax Invoice
- LOA
- LTA Search Fee
- DV

Thank you.

Best Regards,

Jeslyn Chua

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On Tue, Jul 16, 2019 at 9:51 AM Taufikh (LKKAuto) <Taufikh@lkkauto.com> wrote:

Hi Jeslyn,

Refer attached. COR I/s\$6300 , 5 days. Subject to Insurance approval.

Regards

Taufikh

Lkk Auto

From: Jeslyn - VAG Singapore [mailto:jeslyn@vag.sg]
Sent: Thursday, 18 April 2019 4:21 PM
To: Taufikh (LKKAuto)
Subject: Submission of Finalised Repair Estimate for SKL4200U

Dear Taufikh,,

Please find attached Finalised repair estimate and DV duly signed by customer.

Please do revert to me your favorable **Lumpsum amount** with **5 working days** repaired.

Thank you.

Best Regards,

Jeslyn Chua

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Accident Reporting & Repair Centre

48 Toh Guan Road East, #05-155 Enterprise Hub, Singapore 608586

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Monday, 20 January 2020 10:21 AM
To: CS A Team
Subject: FW: Submission of Finalised Repair Estimate for SKL4200U

From: Jeslyn - VAG Singapore
Sent: Monday, 20 January 2020 10:26:47 AM (UTC+08:00) Kuala Lumpur, Singapore
To: Cecilia Chong (LKK Auto)
Subject: Re: Submission of Finalised Repair Estimate for SKL4200U

Dear Cecilia,

Let's not drag this any further. We will absorb the LOU to my client.

Let's go for \$6741 (all in).

Please advise email address to send tax invoice and LOD.

With warmest regards,

Jeslyn

AVANTAGE VAG
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On Wed, Jan 15, 2020 at 5:34 PM Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com> wrote:

WITHOUT PREJUDICE

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Wishing you a Happy and Prosperous Lunar New Year



Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

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From: Jeslyn - VAG Singapore [mailto:jeslyn@vag.sg]
Sent: Wednesday, 15 January 2020 5:18 PM
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Re: Submission of Finalised Repair Estimate for SKL4200U

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Jeslyn

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From: Jeslyn - VAG Singapore

Sent: Thursday, 9 January 2020 3:33:12 PM (UTC+08:00) Kuala Lumpur, Singapore

To: Cecilia Chong (LKK Auto)

Subject: Fwd: Submission of Finalised Repair Estimate for SKL4200U

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From: **Jeslyn - VAG Singapore** <jeslyn@vag.sg>
Date: Wed, Jul 17, 2019 at 12:46 PM
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To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Cc: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

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- LOD
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Best Regards,

Jeslyn Chua

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Regards

Taufikh

Lkk Auto

From: Jeslyn - VAG Singapore [<mailto:jeslyn@vag.sg>]
Sent: Thursday, 18 April 2019 4:21 PM
To: Taufikh (LKKAuto)
Subject: Submission of Finalised Repair Estimate for SKL4200U

Dear Taufikh,,

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Thank you.

Best Regards,

Jeslyn Chua

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Print Received Message

This mail is associated with :

***SKL4200U (MCT19030086)
[SHA3454D]**

TP

PEREIRE KENNETH GEORGE

Mar 3 2019 3:00PM

[COMFORT TRANSPORTATION PTE LTD]

VAG Singapore Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 05/08/2019 17:22 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$7048.45) - SKL4200U - Claim Handler: Pool Chin Han Daniel

Approved:7048.45;Please request TP WS to raise Tax Invoice for Cost of repairs in III's name

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	21 Mar 2019 Edit Reg		06 Mar 2019 00:00 Edit Adj Rpt	\$46,300.00 Edit Estimates	\$46,300.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R								
Main Claimant:	PEREIRE KENNETH GEORGE , ID: S7813226D								
Vehicle Reg. No.:	SKL4200U	Date of Loss:	03/03/2019 15:00 - :59 [27 Months and 22 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19030086	Policy/Cover Note No.:	MCOM0015 (TP, Fire & Theft)						
Vehicle Reg. No. (Insured):	SHA3454D	Policy No. (Claimant):	MT108670						
		Excess:							
Repairer:	VAG Singapore Pte Ltd (HQ) 48 Toh Guan Road East, #05-155 Enterprise Hub, 608586 Jurong West - Tel: 6515-9515								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Pool Chin Han Daniel]								
Claimant's Insurer:	Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 18/03/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (05/08/2019): Alert - Adj Mandate Approved (\$7048.45) - SKL4200U - Claim Handler: Pool Chin H... III_SG (21/03/2019): Alert - Adj Mandate Approved (\$0.00) - SKL4200U - Claim Handler: Pool Chin Han ... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKL4200U (MCT19030086)
[SHA3454D]
TP
PEREIRE KENNETH GEORGE
Mar 3 2019 3:00PM
[COMFORT TRANSPORTATION PTE LTD]
VAG Singapore Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		View <input type="text" value="View in Browser"/>	
Video							1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)			Thumbnail	Print		
1	21/03/19 09:38	Video - Accident IV				Load MP4		
Photos/Images							3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail	Print		
1	12/06/19 10:20	Odometer Reading				Load JPG	<input checked="" type="checkbox"/>	
2	12/06/19 10:20	Chassis Number				Load JPG	<input checked="" type="checkbox"/>	
3	12/06/19 10:20	General View				Load JPG	<input checked="" type="checkbox"/>	
4	12/06/19 10:20	General View				Load JPG	<input checked="" type="checkbox"/>	
5	12/06/19 10:20	General View				Load JPG	<input checked="" type="checkbox"/>	
6	12/06/19 10:20	General View				Load JPG	<input checked="" type="checkbox"/>	
7	12/06/19 10:20	General View				Load JPG	<input checked="" type="checkbox"/>	
8	12/06/19 10:20	General View				Load JPG	<input checked="" type="checkbox"/>	
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10	12/06/19 10:20	General View				Load JPG	<input checked="" type="checkbox"/>	
11	12/06/19 10:20	General View				Load JPG	<input checked="" type="checkbox"/>	
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32	12/06/19 10:20	General View				Load JPG	<input checked="" type="checkbox"/>	
33	12/06/19 10:26	Reinspection Photo				Load JPG	<input checked="" type="checkbox"/>	
34	12/06/19 10:26	Reinspection Photo				Load JPG	<input checked="" type="checkbox"/>	
35	12/06/19 10:26	Reinspection Photo				Load JPG	<input checked="" type="checkbox"/>	
36	12/06/19 10:26	Reinspection Photo				Load JPG	<input checked="" type="checkbox"/>	
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40	12/06/19 10:26	Reinspection Photo				Load JPG	<input checked="" type="checkbox"/>	

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
41	12/06/19 10:26	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
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54	12/06/19 10:26	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
55	12/06/19 10:26	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	07/03/19 14:44	ACKNOWLEDGEMENT EMAIL TO III DD 06.03.2019	Load PDF	
2	07/03/19 14:44	TP ESTIMATE	Load PDF	
3	07/03/19 14:44	TP GIA REPORT	Load PDF	
4	07/03/19 14:44	OI NOTE	Load JPG	<input checked="" type="checkbox"/>
5	17/03/19 21:27	TP ESTIMATE - MARKED	Load PDF	
6	02/08/19 11:44	WORKSHOP INVOICE	Load PDF	
7	02/08/19 11:44	LTA SEARCH	Load PDF	
8	02/08/19 11:44	LOD	Load PDF	
9	26/02/20 10:10	AUTHORISATION TO ACT FORM	Load PDF	
10	26/02/20 10:10	DISCHARGE VOUCHER	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	08/03/19 09:01	Singapore Accident Statement	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19004202/T1GA3Q2

Date: 26/02/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant Vehicle No : SKL4200U Insured Vehicle No : SHA3454D
 Date of Loss: 03/03/2019 Nature of Claim: TP Claim No: MCT19030086

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKL4200U
 Make & Model: VOLKSWAGEN GOLF VARIANT, 1.4 R-LINE (A) Engine No: CZC085759
 Reg. Date: 09/11/2016 (Man. Year: 2016) Chassis No: WWWZZZAUZGP578579
 Colour: Grey Odometer: 41886 km
 Engine Capacity: 1395 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 225/40 R18 Rear Tyre Size: 225/40 R18
 Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
 Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,357.10	6,189.30	3,167.80	33.85
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,610.00	1,680.00	930.00	35.63
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	11,967.10	7,869.30	4,097.80	34.24
Approved Total (Overridden) (S\$)		6,300.00		
(S\$)	11,967.10	6,300.00	5,667.10	47.36
+ GST 7.00/7.00% (S\$)	837.70	441.00	396.70	47.36
Nett Amount (S\$)	12,804.80	6,741.00	6,063.80	47.36

INSPECTION

Date of Assignment: 06/03/2019
 Date Inspected: 07/03/2019 Inspected At: VAG Singapore Pte Ltd (HQ)
 48 Toh Guan Road East, #05-155
 Enterprise Hub
 Singapore 608586
 Estimated Period of Repair: 5.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference	
Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 02 Aug 2019)
Parts: 144	VOLKSWAGEN GOLF VARIANT 1.4 R-LINE (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKL4200U)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,500.00 F	*1,500.00 FL
2	1		*REAR ATTACHMENT STRIP	Necessary	70.00 F	*70.00 FL
3	1		*IMPACT BEAM	Bent	500.00 F	*500.00 FL
4	1		*LH GUIDE PIECE	Necessary	50.00 F	*50.00 FL
5	1		*RH GUIDE PIECE	Not Necessary	50.00 F	*- FL
6	1		*LH GUIDE PIECE FOR TAILLIGHT	Not Necessary	50.00 F	*- FL
7	1		*RH GUIDE PIECE FOR TAILLIGHT	Not Necessary	50.00 F	*- FL
8	1		*REAR DIFFUSOR	Deformed	350.00 F	*350.00 FL
9	1		*REAR TRUCK LID	Bent	1,800.00 F	*1,800.00 FL
10	1		*REAR TRUCK WEATHERSTRIP	Not Necessary	410.00 F	*- FL
11	2		*REAR GAS FILLED STRUT	Not Necessary	200.00 F	*- FL
12	2		*REAR TRUCK HINGE	Not Necessary	90.00 F	*- FL
13	1		*REAR TRUCK STICKER PLATE	Not Necessary	50.00 F	*- FL
14	1		*REAR TRUCK LATCH LOCK	Not Necessary	209.00 F	*- FL
15	1		*REAR APRON	Bent	650.00 F	*650.00 FL
16	1		*END PANEL	Bent	140.00 F	*140.00 FL
17	2		*REAR BUMPER HOLDER	Not Necessary	60.00 F	*- FL
18	2		*REAR TRUCK WIRING GROMMET	Not Necessary	70.00 F	*- FL
19	2		*REAR PARKING SENSOR	Damaged	340.00 F	*340.00 FL
20	2		*REAR PARKING SENSOR SEAL RING	Necessary	10.00 F	*10.00 FL
21	1		*GOLF R BADGE	Necessary	90.00 F	*90.00 FL
22	1		*REAR EXHAUST	Cut	810.00 F	*810.00 FL
23	1		*BRACKET FOR EXHAUST	Necessary	60.00 F	*60.00 FL
24	1		*EXHAUST HANGER	Necessary	30.00 F	*30.00 FL
25	1		*REXHAUST CLAMP	Necessary	55.00 F	*55.00 FL
26	1		*LH OUTER TAILLAMP	Cracked	240.00 F	*240.00 FL
27	1		*REAR BUMPER WIRING HARNESS FOR PARKING AID	Not Necessary	320.00 F	*- FL
28	1		*HEAT SHIELD FOR REAR MUFFLER EXHAUST	Bent	166.00 F	*166.00 FL
29	1		*CLAMPING WASHER	Necessary	8.00 F	*8.00 FL
30	1		*CLAMPING WASHER	Necessary	8.00 F	*8.00 FL
31	1		*REAR FLOOR PAN	Not Necessary	557.50 F	*- FL
32	1		*2K BODY ADHESIVE	Not Necessary	233.60 F	*- FL
33	1		*LONG -LIFE UNDERSEAL	Not Necessary	90.00 F	*- FL
34	1		*ANTI-CORROSION WAX	Not Necessary	40.00 F	*- FL

F=Franchise part. L=ListItemDisc.

Sub Total (S\$)	9,357.10	6,877.00
- List Item Discount on L Items 0.00/10.00% (S\$)	0.00	687.70
Total Parts (S\$)	9,357.10	6,189.30

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE /REFIT/PANEL BEAT OF REAR BUMPER ,REAR LID ,REAR APRON ,REAR END PANEL & OTHER AFFEC AREAS	New	1,500.00	900.00
2	TO PUTTY AND SPRAY REAR BUMPER ,REAR LID ,REAR END PANEL AND OTHER AFFECTED AREA (LH AND RH REAR QUARTER PANEL)	New	1,000.00	700.00
3	TO DIAGNOSE ON WIRING HARNESS ISSUE DUE TO IMPACT	New	60.00	30.00
4	TO CLEAR FAULTS AFTER REPAIR IS DONE	New	50.00	50.00
Gross Labour Cost (S\$)			2,610.00	1,680.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >