

Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Wednesday, 6 March, 2019 4:40 PM
To: 'Motor Claim - III'; SUR; Admin A
Cc: 'Pooi Chin Han Daniel'
Subject: RE: TP Claim. SKL4200U accident dated 03/03/2019 @1500Hrs (Your Insured SHA3454D)
Attachments: Repair estimate SKL4200U.PDF; GIA report for SKL4200U NEW.PDF; REC_2019_03_03_14_55_01_R.MP4; Letter-page-001.jpg

Follow Up Flag: Follow up
Flag Status: Completed

Categories: HMK

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed repairer agree to survey on 7/3/2019

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]
Sent: Wednesday, 6 March 2019 3:31 PM
To: Claims Assistance - VAG Singapore <claims@vag.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; admin-d@lkkauto.com
Cc: Pooi Chin Han Daniel <danielpooi@iii.com.sg>
Subject: RE: TP Claim. SKL4200U accident dated 03/03/2019 @1500Hrs (Your Insured SHA3454D)

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SKL4200U](#) and let us have your report urgently.

This claim will be handled by [Daniel](#).

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: Claims Assistance - VAG Singapore [<mailto:claims@vag.sg>]

Sent: 06 March, 2019 2:29 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: Re: TP Claim. SKL4200U accident dated 03/03/2019 @1500Hrs (Your Insured SHA3454D)

Hi,

Please get LKK to contact me at 85229515. Do inform surveyor that vehicle is in our workshop. Please confirm that your insured has made an accident report. We will proceed to do direct settlement for this straightforward case.

On Wed, 6 Mar 2019, 14:12 Motor Claim - III, <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: Claims Assistance - VAG Singapore [mailto:claims@vag.sg]
Sent: 06 March, 2019 1:10 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: TP Claim. SKL4200U accident dated 03/03/2019 @1500Hrs (Your Insured SHA3454D)

Without Prejudice

Dear Sir / Mdm,

Reference to the above incident.

Please find attached herein a copy of our client's Accident Report, Damaged photos, Video footage and Repair Estimate for your kind perusal. Do refer to letter signed by your insured.

As our client is claiming against your insured SHA3454D, thus would appreciate if you could revert to us on the **liability clearance urgently** or we could settle the case under Direct Settlement with Car Rental of @ \$120 per day x no. of days, and loss of use per day amount as recommended by your appointed surveyor.

Kindly have your surveyor to contact Jie Ren 8522 9515 located at **Carcrafters Singapore Pte Ltd , 48 Toh Guan Road East #05-**

155, Enterprise Hub, S(608586) for an appointment to inspect our client's vehicle.

Please note our client's vehicle is undriveable and ensure that your insured driver has make a **report of accident.**

Your kind attention into the above is greatly appreciated.

Thank you very much in advance!

PS: Under MCF – Insurers to make its decision on liability for TP claims based on BOLA within 5 working days from date of survey.

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Thank you.

Best Regards,

Jie Ren

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AVANTAGE VAG WEST Service & Tuning Centre

[48 Toh Guan Road East, #05-123](#) Enterprise Hub, Singapore 608586

AVANTAGE VAG NORTH Service Centre

[160 Sin Ming Drive, #08-01](#) Sin Ming AutoCity, Singapore 575722

AVANTAGE VAG EAST Service Centre

[8 Kaki Bukit Ave 4, #06-48](#) Premier @ Kaki Bukit, Singapore 415875

Accident Reporting & Repair Centre

[48 Toh Guan Road East, #05-155](#) Enterprise Hub, Singapore 608586

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