

Hwee Jie

REF: NTUC

N5/INC19004124 Jrb32

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD ☒ TP ☐ WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: SKB 2437UPolicy No: 5102686005 30/7/18Claims No: MT/1034440-003 29/7/19

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Date / Time Action / Instruction

SHF 287M

SKB 2437U

9/4/19 Final fig \$ 4116.48 confirmed by email

(Red 9598.42, 70%)

03/19/2014

SKB 2437U

RECEIVED 10 APR 2019

Date/Time: File Pass to?

☐ : Preli. Report☐ : Final Report

1)

Date/Time: File Return to?

2) 9/4- typ 4

Report Format :

TP

Lump Sum / I.B.I. (\$

4116.48

Days Of Repair: 4

Resurvey No. of Trip: 1

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Invs (\$☐ : Weekend (\$

Survey Fee:

Transportation:

) S + PS. SI

) Photos

) Others

TOTAL

Veh No: SHF 287M

Yr Regn: 14/12/17

Type: M.Car / M.Cycle / Bus / Van / Lorry / ☒ Prime Mover /

Truck / Trailer or

Make: Toyota Prius c.c. 1798

Colour: Maroon A/C: Insured / Std / NI / NA

Sp. Reading: 135993 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTDKB3FU50357 6440

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ Jorder / Jammed / Leaked / Burnt orBrake: ☒ Jorder / Jammed / Leaked / Burnt orModi: Nil / ☒ SRim / STD A/Rim or

Tyre Size: F: 195/65R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Westlake

Front Rear

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 3/3/19 D.O.I. 6/3/19

Survey held at Smart

Des. of Damages: ☒ Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Veron Chen (LKKAUTO)

From: MTCL@income.com.sg
Sent: Tuesday, 9 April 2019 3:59 PM
To: Veron Chen (LKKAUTO)
Subject: RE: REQUEST FOR CLAIM NUMBER

Hi all,

Claims created.

With Regards

Junainah

Senior Admin Assistant
Motor Insurance
www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.
Find out more at Income.com.sg/careers

in with you

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Tuesday, 9 April 2019 3:48 PM
To: MTCL@income.com.sg
Subject: RE: REQUEST FOR CLAIM NUMBER

Dear Sir/Madam,

Re-send

S/NO	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No
1	MT/1038004-002	SMRT TAXIS PTE LTD	SHB 5158R	SGF 7485Z
2	MT/1034440-003	SMRT TAXIS PTE LTD	SHF 287M	SKB 2437U
3	MT/1037208-002	SMRT TAXIS PTE LTD	SHB 5008R	FG 9852R

D.O.A	Time of Accident	Estimate	Tentative repair cost
28/3/2019	15:25	\$9,135.64	\$2,562.39
3/3/2019	14:30	\$13,714.90	\$4,116.48

24/3/2019	15:50	\$3,325.18	\$650.00
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Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Tuesday, 9 April 2019 10:57 AM

To: MTCL@income.com.sg

Subject: REQUEST FOR CLAIM NUMBER

Dear Sir/Madam,

Kindly provides us the claim number

S/NO	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No
1		SMRT TAXIS PTE LTD	SHB 5158R	SGF 7485Z
2		SMRT TAXIS PTE LTD	SHF 287M	SKB 2437U
3		SMRT TAXIS PTE LTD	SHB 5008R	FG 9852R

D.O.A	Time of Accident	Estimate	Tentative repair cost
15:25	15:25	\$9,135.64	\$2,562.39
3/3/2019	14:30	\$13,714.90	\$4,116.48
24/3/2019	15:50	\$3,325.18	\$650.00

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hello, NAC_PAYA_UBI_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No.

Date of Accident

03/03/2019 10:17

Vehicle No. (For Motor)

SKB2437U

Certificate Number

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
☒	5102686005		QH KOK BOON	57716464B	GPC	drive CLASSIC	SKB2437U	SKB2437U	30/07/2018	29/07/2019

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 04/03/2019 16:24
Date Of Accident 03/03/2019 14:30
Exact Location Of Accident LORONG 8 GEYLANG
Country/State Of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SHF287M

Insured/Policyholder

Name Of Registered Owner SMRT TAXIS PTE LTD
Co Reg No 198905369K
Email Address NOEMAIL
Mobile Phone No
Alternative Phone No OFFICE-80000000

Vehicle Particulars

Manufacturer TOYOTA
Model PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident HIRE AND REWARD

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category TAXI

Insurance Company

Name of Insurance Company MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage THIRD PARTY FIRE AND/OR THEFT
Fleet Policy YES
Policy Number D-18090213MFSH
Cover Note Number

Driver

Name of Driver TOO KIM THOR
NRIC No S6937130B
Date Of Birth 01/11/1969
Occupation OUTDOOR
Date Of Driving Pass 15/10/1987
Driving Experience 31 YEARS AND 4 MONTHS
Gender MALE
Mobile Number (LOCAL) +65-80000000
Fax Number
Contact Number
Email Address NOEMAIL

Address	418
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

AFTER I MOVE OUT OF DARLENE HOTEL, I NOTICED THE VEHICLE SKB2437U WAS REVERSING AT A GREAT SPEED TOWARDS MY DIRECTION. IMMEDIATELY I STOPPED MY TAXI AND SOUNDED MY HORN TRIED TO ALERT THE DRIVER. HOWEVER, THE OTHER PARTY DID NOT STOP AND COLLIDED ONTO THE FRONT PORTION OF MY TAXI.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	FILE TOO LARGE
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKB2437U
Vehicle Make/Model/Colour	TOYOTA CAMRY
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	OH KOK BOON
NRIC/Passport Number	S7716464B
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
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6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

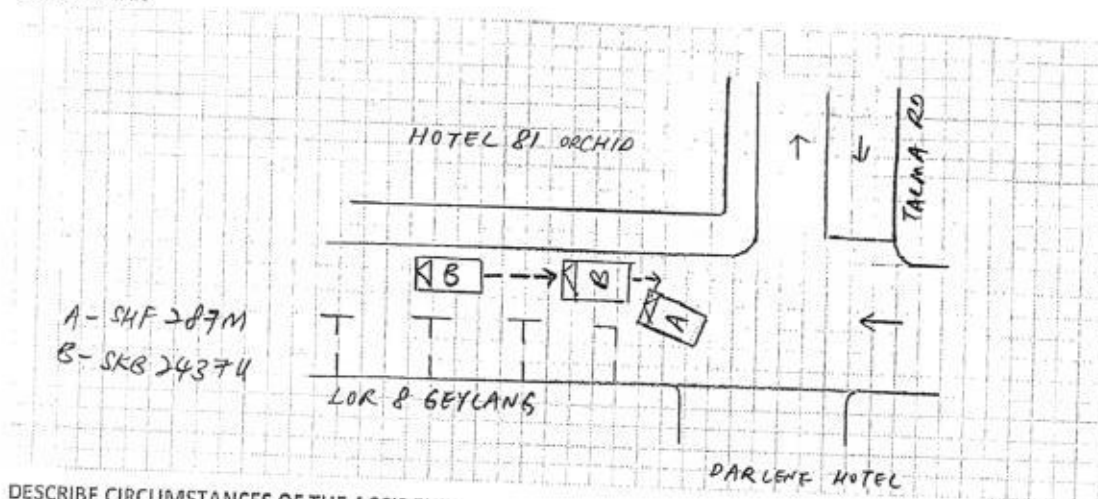
Driver's Signature
(If driver is not the policyholder)
Date & Time:

4/3/2019
16:20

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

4/3/19

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

[illegible]

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature _____
Date & Time: _____

Driver's Signature
(If driver is not the policyholder)
Date & Time: 4/3/2019

16:20

Reporting Centre Personnel's Signature
Name: _____
NRIC/FIN No.: _____

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	5369K
Vehicle Details	
Vehicle No.:	SHF287M
Vehicle to be Exported:	No
Intended Deregistration Date:	09 Apr 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS HYBRID 1.8 CVT
Primary Colour:	Maroon
Manufacturing Year:	2017
Engine No.:	2ZR8257553
Chassis No.:	JTDKB3FU503576440
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$29,007.00
Original Registration Date:	14 Dec 2017
First Registration Date:	14 Dec 2017
Transfer Count:	0
Actual ARF Paid:	\$5,000.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	13 Dec 2025
PARF Rebate Amount:	\$3,750.00
Intended COE Rebate Details	
COE Expiry Date:	13 Dec 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$34,159.00
COE Rebate Amount:	\$28,511.00
Total Rebate Amount:	\$32,261.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 09 Apr 2019

OK



Case Details

Case Reference Number :

TAX/03/19/2014

Type of Repair : Accident Repair

Vehicle Registration Number : SHF287M

Company Type : SMRT Taxis Pte Ltd

Estimation ID : EST-5965-ID

Assigned By : Taxi Claims Manager
TeamInsurance Company Name : NTUC Income Insurance Co-operative
Ltd

Accident Date and Time : 03/03/2019 06:30 AM

Vehicle Age(In Months) : 15

Documents / Photographs

View Documents / Photographs

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	Part Name	SMRT Recommendation						Surveyor Approval				Remarks
					Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace		
One Time Key In	Main			COVER, FR BUMPER	1	495.50	495.50	25.00	371.63	Replace	1	371.63	Replace ▾	DEF	
One Time Key In	Main			SUPPORT, FR BUMPER RH	1	76.90	76.90	25.00	57.68	Replace	0	0	Check ▾		
One Time Key In	Main			SUPPORT, FR BUMPER LH	1	82.30	82.30	25.00	61.72	Replace	0	0	Not Give ▾	nn	
One Time Key In	Main			COVER, FR BUMPER RH	1	28.10	28.10	25.00	21.08	Replace	0	0	Not Give ▾	nn	
One Time Key In	Main			COVER, FR BUMPER LH	1	28.10	28.10	25.00	21.08	Replace	0	0	Not Give ▾	nn	
One Time Key In	Main			BRACKET, FR BUMPER	1	99.80	99.80	25.00	74.85	Replace	1	74.85	Replace ▾	CRA	
One Time Key In	Main			SEAL, HOOD TO FR END	1	24.40	24.40	25.00	18.30	Replace	0	0	Check ▾		
One Time Key In	Main			EMBLEM ASSY FRONT	1	87.10	87.10	25.00	65.32	Replace	1	65.32	Replace ▾	SCR	
One Time Key In	Main			GRILLE, RADIATOR	1	165.00	165.00	25.00	123.75	Replace	1	123.75	Replace ▾	LRA	
One Time Key In	Main			COVER ASSY, ENGINE	1	180.10	180.10	25.00	135.07	Replace	0	0	Check ▾		

Total Spare Part Cost 9,663.71

Surveyor Total 3,217.26

Lump Sum Discount (%) 0.00

Lump Sum Dis (%) 0

Final Spare Part Cost 9,663.71

Final Sur Total 3,217.26

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation							Surveyor Approval				Remarks
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace		
One Time Key In	Main			GRILLE SUB-ASSY	1	335.60	335.60	25.00	251.70	Replace	1	251.70	Replace	▼	SCR
One Time Key In	Main			REINFORCEMENT FRONT UPPER	1	691.10	691.10	25.00	518.33	Replace	0	0	Check	▼	
One Time Key In	Main			ABSORBER, FR BUMPER	1	70.30	70.30	25.00	52.72	Replace	0	0	Check	▼	
One Time Key In	Main			EXTENSION SUB-ASSY, LH	1	116.30	116.30	25.00	87.22	Replace	0	0	Check	▼	
One Time Key In	Main			EXTENSION SUB-ASSY, RH	1	116.30	116.30	25.00	87.22	Replace	0	0	Check	▼	
One Time Key In	Main			REINFORCEMENT FRONT LOWER	1	238.50	238.50	25.00	178.88	Replace	0	0	Check	▼	
One Time Key In	Main			ABSORBER, FR BUMPER LOWER	1	117.00	117.00	25.00	87.75	Replace	0	0	Check	▼	
One Time Key In	Main			NUMBER PLATE	1	15.00	15.00	0.00	15.00	Replace	1	15.00	Replace	▼	DER
One Time Key In	Main			NUMBER PLATE FRAME	1	12.00	12.00	0.00	12.00	Replace	1	12.00	Replace	▼	CRA
One Time Key In	Main			LAMP ASSY, FOG, LH	1	910.20	910.20	10.00	819.18	Replace	0	0	Not Give	▼	nn
One Time Key In	Main			LAMP ASSY, FOG, RH	1	910.20	910.20	10.00	819.18	Replace	0	0	Check	▼	
One Time Key In	Main			UNIT, HEADLAMP , RH	1	2,558.90	2,558.90	10.00	2,303.01	Replace	1	2,303.0	Replace	▼	SCR
One Time Key In	Main			UNIT, HEADLAMP , LH	1	2,558.90	2,558.90	10.00	2,303.01	Replace	0	0	Not Give	▼	nn
One Time Key In	Main			SUPPORT S/A UPPER,	1	364.90	364.90	25.00	273.67	Replace	0	0	Check	▼	
One Time Key In	Main			SUPPORT, RADIATOR UPPER RH	1	76.70	76.70	25.00	57.53	Replace	0	0	Check	▼	
One Time Key In	Main			SUPPORT, RADIATOR UPPER LH	1	76.70	76.70	25.00	57.53	Replace	0	0	Check	▼	
Total Spare Part Cost									9,663.71	Surveyor Total					
Lump Sum Discount (%)									0.00	Lump Sum Dis (%)					
Final Spare Part Cost									9,663.71	Final Sur Total					
										3,217.26					
										0					
										3,217.26					

SMRT Recommendation

Surveyor Approval

BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Approval			Remarks	
											Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace		
One Time Key In	Main			HOOD SUB-ASSY	1	938.40	938.40	25.00	703.80	Replace	1	0	Repair	▼	
One Time Key In	Main			HINGE ASSY, HOOD, RH	1	57.00	57.00	25.00	42.75	Replace	0	0	Not Give	▼	nh
One Time Key In	Main			HINGE ASSY, HOOD, LH	1	57.00	57.00	25.00	42.75	Replace	0	0	Not Give	▼	nh
Total Spare Part Cost									9,663.71	Surveyor Total		3,217.26			
Lump Sum Discount (%)									0.00	Lump Sum Dis (%)		0			
Final Spare Part Cost									9,663.71	Final Sur Total		3,217.26			

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR FRONT PORTION	845.00	400	
Total:			845.00	400.00	

Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPSRAY FRONT BUMPER	378.00	200	
2	Main	TO RESPRAY FRONT SUPPORT PANEL	180.00	0	
3	Main	TO REPSRAY FRONT HOOD	378.00	200	
Total:			936.00	400.00	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	
2	Main	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0	
3	Main	TO WASH AND VACUUM	60.00	0	
4	Main	TO REPLACE SUNDRY PARTS	100.00	0	
Total:			340.00	20.00	

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	9,663.71	3,217.26
Total Labour Cost	845.00	400.00
Total Spray Painting	936.00	400.00
Other	340.00	20.00
Overall Total	11,784.71	4,037.26
Lump Sum Repair Option		
Lump Sum Total	0.00	4,037.26
Surveyor Approved Amount		4,037.26
No of Repair Days*	5	4
Remarks		P/P REPAIR, PHOTO BEFORE PAINT.
Surveyor Name		Hwee Jie
Signature		 7/3/19
Survey Date	06/03/2019	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

REQUEST FOR SUPPLEMENT PARTS

Contractor:			
Accident Case Number	TAX/03/19/2014	Date of Collection	1 / 1
Vehicle No	SHE 287 M	Date of Request	07/03/2019
Vehicle Model	TOYOTA PRIUS 4	Number of Days to Extend (if any)	1 X ^{not} given

S/N	Part Number	Part Description	Quantity	Unit Price
		ABSORBER FRONT BUMPER	1pc	✓
		INLET AIR CLEANER NO.3	1pc	✓

<<<Please submit photographs for damaged parts>>>

I, (Name) _____

(Position) _____

do solemnly and sincerely declare that:- Supplementary Parts are needed for replacement for the aforesaid vehicle.

Signature of person making this declaration
(to be signed in front of an authorised witness)

I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

For SMRT Staff

Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / In-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	Form 22 / PO / WOC / Reservation / Number
Photo Submitted	YES / NO	Date of submission

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 12 March 2019 9:22 AM
To: 'Kok Tuck Foo (Auto Svcs/ARC/AR & SC/Taxis)'; Hwee Jie (LKK Auto); Admin-D (LKKAUTO)
Cc: Lay Hoon; Jurviel; Shanti B Thaiyal Nayagi (Auto Svcs/Claims & IA/Claims & IA/Taxis); Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis); Phua Zhi Yang (Auto Svcs/ARC/AR & SC/Taxis); Chin Kim Ming (Auto Svcs/ARC/AR & SC/Taxis); Alex Kam
Subject: RE: SUPPLEMENTARY SHF 287 M TAX/03/19/2014 (REMINDER)
Attachments: SUPPLEMENTARY MARKING.pdf

Dear Tuck Foo,

Attach supplementary marking.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Kok Tuck Foo (Auto Svcs/ARC/AR & SC/Taxis) <TuckFoo@smrt.com.sg>
Sent: Monday, 11 March 2019 3:55 PM
To: Hwee Jie (LKK Auto) <hweejie@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: Lay Hoon <kuahlayhoon@gmail.com>; Jurviel <jurviel.leesheng@gmail.com>; Shanti B Thaiyal Nayagi (Auto Svcs/Claims & IA/Claims & IA/Taxis) <BThaiyalN@smrt.com.sg>; Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis) <YeoPohsuan@smrt.com.sg>; Phua Zhi Yang (Auto Svcs/ARC/AR & SC/Taxis) <ZhiYang.Phua@smrt.com.sg>; Chin Kim Ming (Auto Svcs/ARC/AR & SC/Taxis) <kimming.chin@smrt.com.sg>; Alex Kam <alex_kam@leeshengauto.com.sg>
Subject: FW: SUPPLEMENTARY SHF 287 M TAX/03/19/2014 (REMINDER)

Hi LKK ,

The above awaiting for your approval, please let us have your decision .

This vehicle is due on 11/3/2019 at 10.30am .

Thanks
Tuck Foo

-----Original Message-----

From: Alex Kam [mailto:alex_kam@leeshengauto.com.sg]
Sent: 09 March 2019 12:50
To: Phua Zhi Yang (Auto Svcs/ARC/AR & SC/Taxis); Kok Tuck Foo (Auto Svcs/ARC/AR & SC/Taxis); Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)

Cc: HWEE JIE (LKK); Lay Hoon; Jurviel; Shanti B Thaiyal Nayagi (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Subject: FW: SUPPLEMENTARY SHF 287 M TAX/03/19/2014 (REMINDER)

Hi Zhi Yang ,

We would like to check whether is this supplementary approve ?

This vehicle is due on 11/3/2019 at 10.30am .

Thanks

Mr Alex Kam
Lee Sheng Auto Pte Ltd
1, Kaki Bukit Ave 6 #01-60 , Autobay@KB . S(417883) Tel : 67477397 Fax : 67457138 Email :
alex_kam@leeshengauto.com.sg

-----Original Message-----

From: Alex Kam [mailto:alex_kam@leeshengauto.com.sg]
Sent: Thursday, 7 March, 2019 7:04 PM
To: HWEE JIE (LKK) (Hweejie@lkkauto.com); Zhi Yang Phua (Auto Svcs/ARC); Yeo Poh Suan(Auto Svcs/Maint & Engg/ARC); Kok Tuck Foo(Auto Svcs/ARC)
Cc: Lay Hoon (kuahlayhoon@gmail.com); Jurviel; Shanti B Thaiyal Nayagi(Auto Svcs/ARC)
Subject: SUPPLEMENTARY SHF 287 M TAX/03/19/2014

Hi Hwee Jie ,

The above awaiting for your approval, please let us have your decision .

Thanks

Regards
ALEX

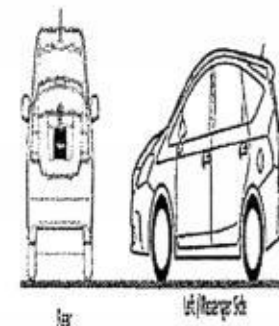
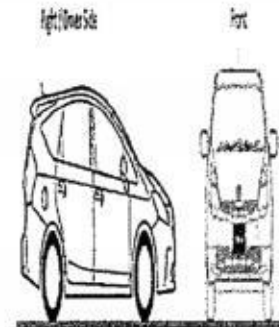
Your message is ready to be sent with the following file or link attachments:

IMG_2192
IMG_2186
IMG_2188
IMG_2189
IMG_2190
IMG_2191

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.

Section A - Accident Details

Registration Number	SHF287M
Case Reference Number	TAX/03/19/2014
Registration Date	14/12/2017
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS4
Name of Driver	TOO KIM THOR
Type of Accident	Rear To Head
Accident Date and Time	3/3/2019 2:30 PM
Accident Reported Date and Time	4/3/2019 4:30 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle Issued?	No
Job Card Number	24100426
Special instruction to ARC, if any	NTUC - LKK
Prepared Date and Time	5/3/2019 2:05 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



Diagram

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$845.00	\$400.00
Total Spray Cost	\$936.00	\$400.00
Total Spare Part Cost	\$9,742.91	\$3,296.48
Total Other Cost	\$340.00	\$20.00
TOTAL COST	\$11,863.91	\$4,116.48 (P/P)
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	6.0	4.0
Prepared / Adjusted By	Zhi Yang Phua	Hwee Jie (LKK) / NTUC
ARC / Surveyor Sign Off Date	05/03/2019 2:36 PM	06/03/2019 1:43 PM
Signature		
Remarks	Initial estimates = 5 days Request number of days to extend 1 day	P/P REPAIR, PHOTO BEFORE PAINT.

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1904-0092	Invoice Number	
Quotation Date	06.04.2019	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR FRONT PORTION	\$845.00	\$400.00
Total Labour	\$845.00	\$400.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	\$378.00	\$200.00
TO RESPRAY FRONT SUPPORT PANEL	\$180.00	\$0.00
TO REPSRAY FRONT HOOD	\$378.00	\$200.00
Total Spray Painting & Panel Beating	\$936.00	\$400.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$0.00
TO WASH AND VACUUM	\$60.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
Total Other Costs	\$340.00	\$20.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52119479 62	COVER, FR BUMPER	1.00	\$495.50	25.00	\$371.63	Replace	Replace
		52115470 50	SUPPORT, FR BUMPER RH	0.00	\$76.90	0.00	\$0.00	Replace	Check
		52116470 50	SUPPORT, FR BUMPER LH	0.00	\$82.30	0.00	\$0.00	Replace	Not Given
		52127479 07	COVER, FR BUMPER RH	0.00	\$28.10	0.00	\$0.00	Replace	Not Given
		52128479 08	COVER, FR BUMPER LH	0.00	\$28.10	0.00	\$0.00	Replace	Not Given
		52114471 90	BRACKET, FR BUMPER	1.00	\$99.80	25.00	\$74.85	Replace	Replace
		53395470 40	SEAL, HOOD TO FR END	0.00	\$24.40	0.00	\$0.00	Replace	Check
		75310470 60	EMBLEM ASSY FRONT	1.00	\$87.10	25.00	\$65.33	Replace	Replace
		53112472 40	GRILLE, RADIATOR	1.00	\$165.00	25.00	\$123.75	Replace	Replace
		51420470 30	COVER ASSY, ENGINE	0.00	\$180.10	0.00	\$0.00	Replace	Check
		53101470 80	GRILLE SUB-ASSY	1.00	\$335.60	25.00	\$251.70	Replace	Replace
		52021471 10	REINFORCEMENT FRONT UPPER	0.00	\$691.10	0.00	\$0.00	Replace	Check
		52611471 40	ABSORBER, FR BUMPER	0.00	\$70.30	0.00	\$0.00	Replace	Check
		52103470 10	EXTENSION SUB-ASSY, LH	0.00	\$116.30	0.00	\$0.00	Replace	Check
		52102470 20	EXTENSION SUB-ASSY, RH	0.00	\$116.30	0.00	\$0.00	Replace	Check

DEF

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CRG

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SCR

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	52132470 10	REINFORCEMENT FRONT LOWER	0.00	\$238.50	0.00	\$0.00	Replace	Check	X	nn
	52618470 90	ABSORBER, FR BUMPER LOWER	0.00	\$117.00	0.00	\$0.00	Replace	Check	X	nn
		NUMBER PLATE	1.00	\$15.00	0.00	\$15.00	Replace	Replace		DEF
		NUMBER PLATE FRAME	1.00	\$12.00	0.00	\$12.00	Replace	Replace		CRA
	81220470 20	LAMP ASSY, FOG, LH	0.00	\$910.20	0.00	\$0.00	Replace	Not Given	X	nn
	81210470 20	LAMP ASSY, FOG, RH	0.00	\$910.20	0.00	\$0.00	Replace	Check	X	nn
	81185476 91	UNIT, HEADLAMP, RH	1.00	\$2,558.90	10.00	\$2,303.01	Replace	Replace		SCR
	81145476 91	UNIT, HEADLAMP, LH	0.00	\$2,558.90	0.00	\$0.00	Replace	Not Given	X	nn
	53205479 00	SUPPORT S/A UPPER,	0.00	\$364.90	0.00	\$0.00	Replace	Check	X	nn
	53213470 50	SUPPORT, RADIATOR UPPER RH	0.00	\$76.70	0.00	\$0.00	Replace	Check	X	nn
	53214470 50	SUPPORT, RADIATOR UPPER LH	0.00	\$76.70	0.00	\$0.00	Replace	Check	X	nn
	53301471 10	HOOD SUB-ASSY	1.00	\$938.40	100.00	\$0.00	Replace	Repair		Repair
	53410471 30	HINGE ASSY, HOOD, RH	0.00	\$57.00	0.00	\$0.00	Replace	Not Given	X	nn
	53420471 30	HINGE ASSY, HOOD, LH	0.00	\$57.00	0.00	\$0.00	Replace	Not Given	X	nn
Total				\$11,488.30		\$3,217.27				

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	
		52611471 40	ABSORBER, FR BUMPER	1.00	\$70.30	25.00	\$52.73	Replace	Replace	DEF
		17753370 10	INLET, AIR CLEANER, NO 3	1.00	\$35.30	25.00	\$26.48	Replace	Replace	CRA
Total					105.60		79.21			

13714.90

3296.48
 + 400.00
 + 420.00

 4116.48

Veron Chen (LKKAuto)

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis) <YeoPohsuan@smrt.com.sg>
Sent: Tuesday, 9 April 2019 10:27 AM
To: Hwee Jie (LKK Auto)
Cc: Veron Chen (LKKAuto)
Subject: RE: SHF287M

Hi,

Amount confirmed as per your recommendation, thanks.

Regards
Poh Suan

From: Hwee Jie (LKK Auto) [mailto:hweejie@lkkauto.com]
Sent: Tuesday, 9 April 2019 10:03 AM
To: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)
Cc: Veron Chen (LKKAuto)
Subject: RE: SHF287M

Hi poh suan,

Finalized P/P \$4,116.48/- 4days.

Best Regards,
Hwee Jie | Assistant Automotive Assessor
LKK Auto Consultants
Phone: 9180 3151 | Email: hweejie@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis) [mailto:YeoPohsuan@smrt.com.sg]
Sent: Sunday, 7 April, 2019 10:20 AM
To: Hwee Jie (LKK Auto)
Cc: SUR
Subject: SHF287M



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC19004173/Jvd3s2

73 BRAS BASAH ROAD

#05-01 NTUC TRADE UNION HOUSESINGAPORE Date: 12-04-2019

189556



Code: INC4

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKB 2437U	Veh. Inspected	SHF 287M
Policy No.	5102686005	Coverage (\$)	0.00
Claim No.	MT/1034440-003	Excess (\$)	0.00
Assign From		Assign Date	06/03/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JTDKB3FU503576440	Colour	MAROON
Odometer	135993	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65R15	WEST LAKE	6 mm
L/H Front Tyre	195/65R15	WEST LAKE	6 mm
R/H Rear Tyre	195/65R15	WEST LAKE	6 mm
L/H Rear Tyre	195/65R15	WEST LAKE	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	03/03/2019	Inspection Date	06/03/2019
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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**National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

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Page No.: 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHF 287M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	COVER, FR BUMPER (DISC 25%)	DEFORMED	495.50	371.63
1	BRACKET, FR BUMPER (DISC 25%)	CRACKED	99.80	74.85
1	EMBLEM ASSY FRONT (DISC 25%)	SCRATCHED	87.10	65.33
1	GRILLE, RADIATOR (DISC 25%)	CRACKED	165.00	123.75
1	GRILLE SUB-ASSY (DISC 25%)	SCRATCHED	335.60	251.70
1	UNIT, HEADLAMP, RH (DISC 10%)	SCRATCHED	2,558.90	2,303.01
1	NUMBER PLATE (SN)	DEFORMED	15.00	15.00
1	NUMBER PLATE FRAME (SN)	CRACKED	12.00	12.00
1	SUPPORT, FR BUMPER RH	NOT NECESSARY	76.90	-
1	SUPPORT, FR BUMPER LH	NOT NECESSARY	82.30	-
1	COVER, FR BUMPER RH	NOT NECESSARY	28.10	-
1	COVER, FR BUMPER LH	NOT NECESSARY	28.10	-
1	SEAL, HOOD TO FR END	NOT NECESSARY	24.40	-
1	COVER ASSY, ENGINE	NOT NECESSARY	180.10	-
1	REINFORCEMENT FRONT UPPER	NOT NECESSARY	691.10	-
1	ABSORBER, FR BUMPER	NOT NECESSARY	70.30	-
1	EXTENSION SUB-ASSY, LH	NOT NECESSARY	116.30	-
1	EXTENSION SUB-ASSY, RH	NOT NECESSARY	116.30	-
1	REINFORCEMENT FRONT LOWER	NOT NECESSARY	238.50	-
1	ABSORBER, FR BUMPER LOWER	NOT NECESSARY	117.00	-
1	LAMP ASSY, FOG, LH	NOT NECESSARY	910.20	-
1	LAMP ASSY, FOG, RH	NOT NECESSARY	910.20	-
1	UNIT, HEADLAMP, LH	NOT NECESSARY	2,558.90	-
1	SUPPORT S/A UPPER,	NOT NECESSARY	364.90	-
1	SUPPORT, RADIATOR UPPER RH	NOT NECESSARY	76.70	-
1	SUPPORT, RADIATOR UPPER LH	NOT NECESSARY	76.70	-
1	HINGE ASSY, HOOD RH	NOT NECESSARY	57.00	-
1	HINGE ASSY, HOOD, LH	NOT NECESSARY	57.00	-
1	ABSORBER, FR BUMPER (DISC 25%)	DEFORMED	70.30	52.73
1	INLET, AIR CLEANER, NO.3 (DISC 25%)	CRACKED	35.30	26.48

Report Ref No. NS/INC19004173/Jvd3s2



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	HOOD SUB-ASSY <u>LABOUR</u> PANEL BEATING & BODYWORK. INCLUSIVE OF THE REPAIR OF HOOD SUB-ASSY. SPRAY PAINT. TO CHECK WIRING AND SYSTEM FUNCTION. TO APPLY RUST-PROOFING ON AFFECTED AREA. TO WASH AND VACUUM. TO REPLACE SUNDRY PARTS.	TO REPAIR SEE LABOUR	938.40	-
			11,593.90	3,296.48
		NOT NECESSARY	845.00	400.00
			936.00	400.00
			80.00	20.00
			100.00	-
			60.00	-
			100.00	-
		2,121.00	820.00	
GRAND TOTAL			13,714.90	4,116.48
RECOMMENDED COST OF REPAIRS (CONFIRMED)				4,116.48

Report Ref No. NS/INC19004173/Jvd3s2

ONG HWEE JIE

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,
MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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