



**LETTER OF DEMAND**

Your Ref: SJP3691H  
Our Ref: SMF2858T  
To: AIG

Dear Sirs,

ACCIDENT INVOLVING SMF2858T & SJP3691H ON 1/3/2019

We are claiming on behalf of our client Loh Wei Tong

owner of vehicle number SMF2858T involved in accident on 1/3/2019

with vehicle SJP3691H along/at PIE Twos Changi Airport Lane 1

Description of claims:

Cost of Repairs	\$ <u>8,541.59</u>	(incl 7% GST)
Loss of Use/Rental	\$ _____ X _____ Days = \$ _____	(incl 7% GST)
Search Fee	\$ <u>7.45</u>	(incl 7% GST)
Miscellaneous Fee	\$ _____	(incl 7% GST)
TOTAL	\$ <u>8,549.04</u>	(incl 7% GST)

We are claiming in full and final settlement of \$ 8,549.04  
payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.  
Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to [shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg) / [steven.chee@vw.com.sg](mailto:steven.chee@vw.com.sg).

Dated this

10/4/2019



# Volkswagen Centre Singapore

Service Tax Invoice No. SV19P14032



Biz Reg. No. 53103069E  
GST No. M20098505-2

SERVICE ORDER NO.: 19SIP0034

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME.: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way  
#07-16 AIG Building  
Singapore

Post Code: 079120

VEH NO.: SMF2858T

DATE: 29/03/19 Pickup:

VIN NO.: TMBBD8NP4J7581562 KM : 11,806

GEARBOX CODE: Engine No.:

MODEL: Superb 2.0 162kW Amb Plus

SA : STEVEN CHEE

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
<b>AIG DIRECT SETTLEMENT</b>					
<b>DOA : 01/3/2019</b>					
<b>T/P VEH : SJP3691H</b>					
<b>SURVEY BY : STEVE (LKK)</b>					
	Labor				
1	LABOUR + Repair end panel (1 days)	2.50	UNIT	840.00	2,100.00
2	SPRAY PAINT + 1 end panel	3.00	LAB	800.00	2,400.00
3	Tow SVC- Quality Recovery Services	1.00	UNIT		
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	PROGRAMMING & CALIBRATION NETT	1.00	TU	480.00	480.00
6	CHECK WIRE HARNESS, ECU, SENSOR, LIGHT	1.00	TU	280.00	280.00
	Item				
7	SKODA SIGN	1.00	PCS	64.97	64.97
8	NAME PLATE SKODA	1.00	PCS	69.31	69.31
9	NAME PLATE SUPERB	1.00	PCS	93.65	93.65
10	REAR GUIDE PROFILE, RHS	1.00	PCS	36.23	36.23
11	REAR BUMPER BRACKET RHS	1.00	PCS	36.23	36.23
12	REAR BUMPER	1.00	PCS	1,464.67	1,464.67
13	TOW COVER	1.00	PCS	25.73	25.73
14	SPOILER	1.00	PCS	235.50	235.50

# Volkswagen Centre Singapore

Service Tax Invoice No. SV19P14032



Biz Reg. No. 53103069E  
GST No. M20098505-2

SERVICE ORDER NO: 19SIP0034

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME.: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way  
#07-16 AIG Building  
Singapore

Post Code: 079120

VEH NO.: SMF2858T

DATE: 29/03/19 Pickup:  
VIN NO.: TMBBD8NP4J7581562 KM : 11,806  
GEARBOX CODE: Engine No.:  
MODEL: Superb 2.0 162kW Amb Plus  
SA : STEVEN CHEE

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
15	REAR BUMPER CENTRE BRACKET	1.00	PCS	67.39	67.39
16	SENSOR BRACKET	2.00	PCS	71.43	142.86
17	SENSOR BRACKET	1.00	PCS	71.43	71.43
18	SENSOR BRACKET	1.00	PCS	71.43	71.43
19	REAR LIGHT REFLECTOR RIGHT	1.00	PCS	29.96	29.96
20	SENSOR	1.00	PCS	151.61	151.61
21	2KADHESIVE	1.00	PCS	94.34	94.34
22	BONDAGENT	1.00	PCS	67.48	67.48

GST (7%) AMOUNT: 558.80

TOTAL AMOUNT: 8,541.59

For Volkswagen Group Singapore Pte Ltd

10 APR 2019



Customer

## NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2528214002 Swift Code: DEUTSGSG Please indicate Customer Name and Invoice Number in the payment

&gt; Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 07 Mar 2019 / 09:27:13

Receipt Date/Time : 07 Mar 2019 / 09:27:13

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-190307-000453

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SJP3691H				
As at 01 Mar 2019/09:05:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SJP3691H Enquiry Fee 20190307092621684671	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	xxxxxxxxxxx3684	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.


**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, Loh Wei Tong (the third party claimant")  
of 51816073J (address), owner  
of SMF2858T (vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd ("the workshop")  
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for  
my vehicle no SMF2858T that was damaged pursuant to the accident which occurred  
on 1/3/2019 (date) along PIE towards Changi Airport Lane 1 (location)  
involving vehicle no/s SJP3691H ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 3 (day) of 4 (month) 20 19 (year)

  
Signed by "the third party claimant"  
(with chop if applicable)

   
Signed by "the workshop"  
(with chop)

# PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SJP369114

Claimant's Vehicle No. 8MF2858T

Accident on 1/3/2019 involving vehicle/s No. SMF2858T  
& SJP3691H along/at PIE twds  
Changi Airport Lane 1

### BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 8,541.59 Payable to Volkswagen Group Singapore Pte Ltd

2. Loss-of-Use/  
Car Rental \$5,000 Payable to BKW

3. Medical and Search Fees S\$ 7.45 Payable to Volkswagen Group Singapore Pte Ltd

Remarks :

Service Adviser **Tang Shu Shi**

Contact No.H/P. 69223502