

INS CASE OWNER:

CC 3 / AIG 1900

4171

E2034

LKK:

IDAC:

Surveyor:

Here

DOI:

ASSIGNMENT

12/3/19

Date / Time:

21/3/19

Registered in Merimen:

21/3/19

Pre-assign / CCU / FTE

SJP 3691H



Insured Vehicle No.:

Name of Insured:

POPULAR RENT A CAR P/L

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

11/3/19

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SMF 2858T



INSRS:

WSP:

Tel:

Liability:

RMKS:

volkswagen.



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SMF 2858T - X

SJP 3691H - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

11/8/19 FILE PASS TO TYPE MANDATE

16/8/19 FILE PASS TO WORK TO CLOSE

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time: 15/8/19

Confirm with: Steven cheu

Email

Call

Final Liability:

% (K)

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost: (w/685)

SS 8541.59

NO REPAIR INVOICED

Loss of Rental (LOR): (w/685)

SS 1022.20

(

8 days) x 120

Loss of Use (LOU):

SS

-

(5

x

days)

Loss of Income (LOI):

SS

-

(5

x

days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS 7.45

Medical:

SS

Disbursement:

SS

Legal Cost:

SS

(e.g. Tow/ Independent)

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$520

Total:

SS 9576.24

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 8549.04

Name 1:

Volkswagen Group Singapore Pte Ltd

Payee 2: (Strike if N.A.)

SS 1022.20

Name 2:

Bkw Rent-A-Car Pte Ltd

Payee 3: (Strike if N.A.)

SS

Name 3:

22/8/19

42110

Steve

REF:

ALG

ASSIGNMENT

From: Date: Vol No: SMF 2858T Yr Regn: 31/10/18
Estimated Cost: Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
OD / TP / WS / TP RES / OD RES / EVA / INV / MV Truck / Trailer or
To Inspect Vehicle No: SMF 2858T Make: Skoda Superb cc: 2.0
at Workshop n/a Volkswagen Colour: Black A/C: Insured / Std / NI / NA
of 1 Kampong Ampet RS112203 Steven Chee Sp. Reading: 10445 T/Radio: Insured / Std / NI / NA
Insured: Eng/No:
Policy No: C/No: TMBB08NP4J 7S8 1562
Claims No: Gen. Cond: Good / Fair / Poor / Burnt
Sum Insured: Excess: Steering: Morder / Jammed / Leaked / Burnt or
(Client's Record) Brake: Morder / Jammed / Leaked / Burnt or
Make of Veh: Modi: Nil / S/Rim / STD A/Rim or
12/3/2019 12pm Darr Dairg Tyre Size: F: 235/452R18
(Policy Condition) R: 11
Remark: The veh had commenced its N/S O/S
repair at the time of inspection. XX
Bal. or Market Value: Front Rear
IDAC Accident Rpt: Consistent? : Yes or No R/Bal. 7 mm
GIA / PR: Sent: Consistent? : Yes or No L/Bal. 7 mm
Est. Repairs: 6 days Res: Yes or No D.O.A. 1/3/2019 D.O.I. 12/3/19
Lum Sum: % 3 Val: Yes or No Survey hold at Volkswagen at Kampong Ampet
CA / REV / REP. / 24 HRS Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
Vehicle: IN / OUT Rear RH
Date: Person Contacted: The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	MV - 110,009
	PV - 52,766
	NV - 57,234
	P/P - \$7982.79 (Red \$10025.79 / 56%)

Date/Time, File Pass to? ☐ : Preli. Report ☐ : Final Report
Date/Time, File Return to?
Report Format :
Lump Sum / I.B.I: (\$)
Days Of Repair:
Resurvey No. of Trip:
Survey Fee:
Transportation:) \$ + RS. 79
Photos)
Others)
Add Fee: ☐ Site Insp (\$)
☐ Interview (\$)
☐ Tech Invs (\$)
☐ Weekend 15



Steak (CLKK) with Noodle
83228873 12/13/19 12pm
6 4 days
PIP
Ray before & after

VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VGS Singapore, 247, 159934 Singapore

LOH WEI TONG
52 HOUGANG STREET 11
#02-07
Singapore, 538750
Singapore

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV042443
Quote No. SER/QUO/19SP0011
Quote Date 06/03/19
Salesperson Bryan Toh Pee Tian
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Skoda Auto	Superb 2.0 162kW Amb Plus	0	STEVEN CHEE
License No.	VIN	Initial Registration	Sales Advisor
SMF2858T	TMBBD8NP4J7581562	31/10/18	Bryan Toh Pee Tian
Engine Code	Labor Type	Engine No.	Model Code
		CHH 271231	3V33SC

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	1.5	UNIT	(S\$) 849 +	1260
P B&P MACP PAINT	SPRAY PAINT	1.5	Labor	(S\$) 500 +	1600
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S	1	Time Un		280.00
	Sum Labor				8,960.00
P 3V0853621A FOD	SKODA SIGN / NEC	1	Pieces		64.97
P 3V0853687 2ZZ	NAME PLATE SKODA / NEC	1	Pieces		69.31
P 3V0853687A 2ZZ	NAME PLATE SUPERB / NEC	1	Pieces		93.65
P 3V5807393	REAR GUIDE PROFILE, LHS x NMI	1	Pieces		36.23
P 3V5807393A	REAR BUMPER BRACKET, LHS x NMI	1	Pieces		36.23
P 3V5807394	REAR GUIDE PROFILE, RHS / BR	1	Pieces		36.23
P 3V5807394A	REAR BUMPER BRACKET RHS / BR	1	Pieces		36.23
P 3V5807421	REAR BUMPER / BR	1	Pieces		1,464.67
P 3V5807521 9B9	SPOILER / AT	1	Pieces		235.50
P 3V5807863	REAR CENTRE BRACKET ? / BR	1	Pieces		67.39
P 3V5827023B	BOOT LID x R	1	Pieces		3,078.28
P 3V5827705C	WEATHERSTRIP x ? x NMI	1	Pieces		145.96
P 3V5919485	SENSOR BRACKET / NEC	2	Pieces		142.86
P 3V5919485A	SENSOR BRACKET / NEC	1	Pieces		71.43
P 3V5919486A	SENSOR BRACKET / NEC	1	Pieces		71.43
P 3V5945105	REAR LIGHT REFLECTOR LEFT x NMI	1	Pieces		29.96
P 3V5945106	REAR LIGHT REFLECTOR RIGHT / CVT	1	Pieces		29.96
P 3V5945208	REAR RHS LAMP ASSY x NMI	1	Pieces		565.13
P 3V5945308E	REAR RHS INNER LAMP ASSY x NMI	1	Pieces		409.77
P 5Q0919275C GRU	SENSOR / BR	1	Pieces		151.61
Sum carried forward					15,796.80

Payments to: - BBN - Acc.-No.:



VGS Singapore, 247, 159934 Singapore

LOH WEI TONG
52 HOUGANG STREET 11
#02-07
Singapore, 538750
Singapore

VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV042443
Quote No. SER/QUO/19SP0011
QuoteDate 06/03/19
Salesperson Bryan Toh Pee Tian
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Skoda Auto	Superb 2.0 162kW Amb Plus	0	STEVEN CHEE
License No.	VIN	Initial Registration	Sales Advisor
SMF2858T	TM88D8NP4J7581562	31/10/18	Bryan Toh Pee Tian
Engine Code	Labor Type	Engine No.	Model Code
		CHH 271231	3V33SC

Continued			15,796.80
P D 002000A2	CLEANER X NAI	1 Pieces	136.28
P D 004660M2	2K GLUE ✓ NAI	1 Pieces	167.32
P D 00920002	PRIMER ✓ NAI	1 Pieces	30.53
P D 00950025	APPLICATOR X NAI	2 Pieces	22.26
P D 180KU2A1	2KADHESIVE ✓ NEC	1 Pieces	94.34
P D 181802M1	ACTIVATOR ✓ NAI	1 Pieces	27.84
P D 822150A1	BONDAGENT ✓ NEC	1 Pieces	67.48
	Sum Item		7,382.85

Sum Labor	8,960.00
Sum Item	7,382.85

Total SGD	16,342.85
7% GST	1,144.00
Total SGD Incl. GST	17,486.85

Explanations
P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN: - Acc. No.:

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Service Order Confirmation

SERVICE ORDER NO: 195IP0034
 CUSTOMER NO.: CV042443
 CUSTOMER NAME: LOH WEI TONG
 TELEPHONE NO.:
 ADDRESS: S2 HOUGANG STREET 11 #02-07
 Singapore

VEH No.: SMF2858T

Order Date: 13/03/19

Reg Date: 31/10/18

KM: 11,806

VIN NO.: TMBBD8NP4J7581562

ENGINE NO:

SA: STEVEN CHEE

MODEL: Supers 2.0 162kW Amb Plus

MODEL NO.: 3V33SC

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P MECH CHECK WIRE HARNESS, ECU, SENSOR, LIGHT	1	TU	280		280
2	B&P DIAG PROGRAMMING & CALIBRATION NETT	1	TU	480		480
3	B&P MACP LABOUR LABOUR + Repair and panel (1 days)	2.5	UNIT	840		2,100
4	B&P MACP PAINT SPRAY PAINT + 1 end panel	3	LAB	800		2,400
5	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
6	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
Item						
7	3V5807421 REAR BUMPER	1	PCS	1,464.67		1,464.67
8	3V5807321 888 SPOILER	1	PCS	235.50		235.50
9	3V5919485A SENSOR BRACKET	1	PCS	71.43		71.43
10	3V5919485 SENSOR BRACKET	2	PCS	71.43		142.86
11	3V5919485A SENSOR BRACKET	1	PCS	71.43		71.43
12	9Q0919275C GRU SENSOR	1	PCS	151.61		151.61
13	D 180KU2A1 2KADHESIVE	1	PCS	94.34		94.34
14	D 822150A1 BONDAGENT	1	PCS	67.48		67.48
15	3V5807394 REAR GUIDE PROFILE, RHS	1	PCS	36.23		36.23
16	3V5807394A REAR BUMPER BRACKET RHS	1	PCS	36.23		36.23
17	3V0853687 2ZZ NAME PLATE SKODA	1	PCS	68.31		68.31
18	3V0853687A 2ZZ NAME PLATE SUPERB	1	PCS	93.65		93.65
19	3V0853621A FOD SKODA SIGN	1	PCS	64.97		64.97
20	3V5945106 REAR LIGHT REFLECTOR RIGHT	1	PCS	29.96		29.96
21	3V5807863 REAR BUMPER CENTRE BRACKET	1	PCS	67.39		67.39
22	3V5807441 TOW COVER (SPP) MIS	1	PCS	25.73		25.73

Remarks: AIG DIRECT SETTLEMENT

DOA: 01/3/2019

T/P VEH: SJP3691H

SURVEY BY: STEVE (LHQ)

2,727.79

P- 2,727.79

L- 5260

7,982.79

SPP - 1665.73

9,648.52 ✓

6 days

Service Order Confirmation

SERVICE ORDER NO.: 18SP0034
CUSTOMER NO.: CV042443
CUSTOMER NAME: LOH WEI TONG
TELEPHONE NO.:
ADDRESS: 52 HOUGANG STREET 11 #02-07
Singapore

VEH No.: SMF2858T

Order Date: 13/03/19

Reg Date: 31/10/18 KM: 11,806

VIN NO.: TM8BD8NP4J7581562

ENGINE NO.:

SA: STEVEN CHEE

MODEL: Superb 2.0 182kW Amb Plus MODEL NO.: 2V33BC

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
-----	-------------	-----	-----	------------	--------	--------

TOTAL	7,982.79
GST AMOUNT	556.80
TOTAL AMOUNT	8,541.59

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

MODEL	Superb 2.0 162kW Amb Plus
-------	---------------------------

LABOUR DESCRIPTION		AMOUNT		
		Qty	Unit	Amount
REPAIR END PANEL	<i>Repair</i>	1	\$ 840.00	\$ 840.00
SPRAY PAINTING	<i>(for panel)</i>	1	\$ 800.00	\$ 800.00
	Total			\$1,640.00

Total Labour & Parts

\$1,665.73

STEVE (LKK)

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	6073J
Vehicle Details	
Vehicle No.:	SMF2858T
Vehicle to be Exported:	No
Intended Deregistration Date:	12 Mar 2019
Vehicle Make:	SKODA
Vehicle Model:	SUPERB AMBITION PLUS 2.0 TSI (A)
Primary Colour:	Black
Manufacturing Year:	2018
Engine No.:	CHH271231
Chassis No.:	TMBBD8NP4J7581562
Maximum Power Output:	162.0 kW (217 bhp)
Open Market Value:	\$27,255.00
Original Registration Date:	31 Oct 2018
First Registration Date:	31 Oct 2018
Transfer Count:	0
Actual ARF Paid:	\$30,157.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 Oct 2028
PARF Rebate Amount:	\$22,617.00
Intended COE Rebate Details	
COE Expiry Date:	30 Oct 2028
COE Category:	E - Open - all except motorcycle
COE Period(Years):	10
QP Paid:	\$32,900.00
COE Rebate Amount:	\$30,149.00
Total Rebate Amount:	\$52,766.00

The information contained herein is correct as at 12 Mar 2019

OK



Steve CLKK) with Perak
8322883 12/3/19 12pm
4 days
P/P
Any before & after

VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VGS Singapore, 247, 159934 Singapore

LOH WEI TONG
52 HOUGANG STREET 11
#02-07
Singapore, 538750
Singapore

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV042443
Quote No. SER/QUO/19SP0011
QuoteDate 06/03/19
Salesperson Bryan Toh Pee Tian
Page 1

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Make	Model Description	Mileage	Service Advisor
Skoda Auto	Superb 2.0 162kW Amb Plus	0	STEVEN CHEE
License No.	VIN	Initial Registration	Sales Advisor
SMF2858T	TMBBD8NP4J7581562	31/10/18	Bryan Toh Pee Tian
Engine Code	Labor Type	Engine No.	Model Code
		CHH 271231	3V33SC

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	1.5	UNIT		1260 4,200.00
P B&P MACP PAINT	SPRAY PAINT	2	Labor		1600 4,000.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S	1	Time Un		280.00
	Sum Labor				8,960.00
P 3V0853621A FOD	SKODA SIGN ✓ NEC	1	Pieces		64.97
P 3V0853687 2ZZ	NAME PLATE SKODA ✓ NEC	1	Pieces		69.31
P 3V0853687A 2ZZ	NAME PLATE SUPERB ✓ NEC	1	Pieces		93.65
P 3V5807393	REAR GUIDE PROFILE, LHS x NAI	1	Pieces		36.23
P 3V5807393A	REAR BUMPER BRACKET, LHS x NAI	1	Pieces		36.23
P 3V5807394	REAR GUIDE PROFILE, RHS ✓ BR	1	Pieces		36.23
P 3V5807394A	REAR BUMPER BRACKET RHS ✓ BR	1	Pieces		36.23
P 3V5807421	REAR BUMPER ✓ BR	1	Pieces		1,464.67
P 3V5807521 9B9	SPOILER ✓ CAT	1	Pieces		235.50
P 3V5807863	REAR CENTRE BRACKET ?	1	Pieces		67.39
P 3V5827023B	BOOT LID x R	1	Pieces		3,078.28
P 3V5827705C	WEATHERSTRIP ✓ ?	1	Pieces		145.96
P 3V5919485	SENSOR BRACKET ✓ NEC	2	Pieces		142.86
P 3V5919485A	SENSOR BRACKET ✓ NEC	1	Pieces		71.43
P 3V5919486A	SENSOR BRACKET ✓ NEC	1	Pieces		71.43
P 3V5945105	REAR LIGHT REFLECTOR LEFT x NAI	1	Pieces		29.96
P 3V5945106	REAR LIGHT REFLECTOR RIGHT ✓ CAT	1	Pieces		29.96
P 3V5945208	REAR RHS LAMP ASSY x NAI	1	Pieces		565.13
P 3V5945308E	REAR RHS INNER LAMP ASSY x NAI	1	Pieces		409.77
P 5Q0919275C GRU	SENSOR ✓ BR	1	Pieces		151.61
Sum carried forward					15,796.80

Payments to: - BBN: - Acc.-No.:



VGS Singapore, 247, 159934 Singapore

LOH WEI TONG
52 HOUGANG STREET 11
#02-07
Singapore, 538750
Singapore

VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV042443
Quote No. SER/QUO/19SP0011
QuoteDate 06/03/19
Salesperson Bryan Toh Pee Tian
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make
Skoda Auto
License No.
SMF2858T
Engine Code

Model Description
Superb 2.0 162kW Amb Plus
VIN
TMBBD8NP4J7581562
Labor Type

Mileage
0
Initial Registration
31/10/18
Engine No.
CHH 271231

Service Advisor
STEVEN CHEE
Sales Advisor
Bryan Toh Pee Tian
Model Code
3V33SC

			Continued	15,796.80
P D 002000A2	CLEANER	X NAI	1 Pieces	136.28
P D 004660M2	2K GLUE	X NAI	1 Pieces	167.32
P D 00920002	PRIMER	X NAI	1 Pieces	30.53
P D 00950025	APPLICATOR	X NAI	2 Pieces	22.26
P D 180KU2A1	2KADHESIVE	X NAI	1 Pieces	94.34
P D 181802M1	ACTIVATOR	X NAI	1 Pieces	27.84
P D 822150A1	BONDAGENT	X NAI	1 Pieces	67.48
Sum Item				7,382.85

Sum Labor 8,960.00
Sum Item 7,382.85

Total SGD 16,342.85
7% GST 1,144.00
Total SGD Incl. GST 17,486.85

Explanations

P = Proportionately Charged

Payment Terms No Credit

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Payments to: - BBN: - Acc.-No.:

View Received Message

This mail is associated with :

*SMF2858T (2007264921SG)
[SJP3691H]
TP
LOH WEI TONG
Mar 1 2019 9:00AM
[POPULAR RENT A CAR PTE LTD]
Volkswagen Centre Singapore

Reply	Reply All	Mark as Unread	Print Message	Delete Message	Forward
-------	-----------	----------------	---------------	----------------	---------

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 08/08/2019 10:33 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$9509.04) - SMF2858T - Claim Handler: Lee, Ming-Yao

Approved:9509.04;Please settle at best terms

DOCUMENTS SUMMARY
There are no documents.

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Thursday, 8 August 2019 10:34 AM
To: CS A Team
Subject: FW: [MANDATE REQUEST] Your ref: 2007264921SG [ACCIDENT INVOLVING VEHICLES SJP3691H AND SMF2858T ON 01/03/2019]

From: Lee, Ming-Yao
Sent: Thursday, 8 August 2019 10:33:40 AM (UTC+08:00) Kuala Lumpur, Singapore
To: Jia Le (LKK Auto)
Subject: RE: [MANDATE REQUEST] Your ref: 2007264921SG [ACCIDENT INVOLVING VEHICLES SJP3691H AND SMF2858T ON 01/03/2019]

Hi Jia Le,

Mandate given.

Regards,
Lee Ming Yao, George
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769
Ming-Yao.Lee@AIG.com | www.aig.sg

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: 06 August 2019 11:37
To: Lee, Ming-Yao <MingYao.Lee@aig.com>
Subject: [EXTERNAL] [MANDATE REQUEST] Your ref: 2007264921SG [ACCIDENT INVOLVING VEHICLES SJP3691H AND SMF2858T ON 01/03/2019]

This message is from an external sender; be cautious with links and attachments.

AIG Ref: **2007264921SG**

LKK Ref: CC3/AIG19004171/Eda3

Dear Sirs/Madam,

ACCIDENT INVOLVING SJP 3691H(OI) AND SMF 2858T(TP) ON 01/03/2019

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he is aware that NCD (if any) would be affected.

We seek your approval to offer to Third Party repairer, "VOLKSWAGEN GROUP SINGAPORE" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 17,514.38	\$ 8,541.59
2. Loss of Rental (8days x \$120.00)	\$ 960.00	\$ 960.00 (8days x \$120.00)
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 18,481.83	\$ 9,509.04

**06days recommendation for repair + 1 Weekend = 8days

All the relevant documents had been uploaded in Merimen.

Kindly let us have your mandate in Merimen.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE:

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View Received Message

This mail is associated with :

***SMF2858T (2007264921SG)**
[SJP3691H]
TP
LOH WEI TONG
Mar 1 2019 9:00AM
[POPULAR RENT A CAR PTE LTD]
Volkswagen Centre Singapore

Reply Reply All Mark as Unread Print Message Delete Message Forward

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **21/08/2019 09:57 AM**.
To LKK_HQ
Subject **Alert - Adj Mandate Approved (S\$9576.24) - SMF2858T - Claim Handler: Lee, Ming-Yao**

Approved:9576.24:Please settle at best terms

DOCUMENTS SUMMARY
There are no documents.



LETTER OF DEMAND

Your Ref: SJP3691H
Our Ref: SMF2858T
To: AIG

Dear Sirs,

ACCIDENT INVOLVING SMF2858T & SJP3691H ON 1/3/2019

We are claiming on behalf of our client Loh Wei Tong

owner of vehicle number SMF2858T involved in accident on 1/3/2019

with vehicle SJP3691H along/at PIE Twds Changi Airport Lane 1

Description of claims:

Cost of Repairs	\$ <u>8,541.59</u>	(incl 7% GST)
Loss of Use/Rental	\$ _____ X _____ Days = \$ _____	(incl 7% GST)
Search Fee	\$ <u>7.45</u>	(incl 7% GST)
Miscellaneous Fee	\$ _____	(incl 7% GST)
TOTAL	\$ <u>8,549.04</u>	(incl 7% GST)

We are claiming in full and final settlement of \$ 8,549.04
payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the
date of this document. Please email all settlement offers to shushi.tang@vw.com.sg /
steven.chee@vw.com.sg.



Dated this 10/4/2019

X

SJP369114

SMF2858T

1/3/2019.

BREAKDOWN OF PAYMENT/S

8, 541.59

BKW

7.45

100 90 80 70 60 50 40 30 20 10 0

Tang Shu Shi

69223502

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Thursday, 1 August 2019 4:04 PM
To: annieloh@popularcar.com
Subject: ACCIDENT INVOLVING SJP 3691H & SMF 2858T ALONG/AT PIE TOWARDS CHANGI ON 01/03/2019

Our Ref: CC3/AIG19004171/Eda3

01 AUGUST 2019

POPULAR RENT A CAR PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SJP 3691H & SMF 2858T ALONG/AT PIE TOWARDS CHANGI ON 01/03/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMF 2858T against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head to rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Carlhor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, Loh Wei Tong (the third party claimant")
of 52 HONGKONG STREET 11 #02-07 S538750 (address), owner
of SMF28587 (vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd ("the workshop")
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for
my vehicle no SMF28587 that was damaged pursuant to the accident which occurred
on 1/3/2019 (date) along PIE towards Changi Airport Lane 1 (location)
involving vehicle no/s SJP3691H ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 3 (day) of 4 (month) 2019 (year)


Signed by "the third party claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)


81030002

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, VOLKSWAGEN GROUP SINGAPORE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$8,541.59 (Repair Cost), S\$1027.20 (Loss of Use/Rental), S\$7.45 (Disbursement) for vehicle no. SMF 2858T that was damaged pursuant to the accident which occurred on 01/03/2019 (date) along PIE TOWARDS CHANGI AIRPORT LANE 1 (location) involving vehicle no/s SJP 3691H. This is pursuant to the inspection conducted on 12/03/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LOH WEI TONG ("the third party claimant") of vehicle no. SMF 2858T make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMF 2858T (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15 (day) of 8 (month) 2019 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Volkswagen Centre Singapore

Service Tax Invoice No. SV19P14032



Bus Reg. No. 53103069E
GST No. M2009B505-2

SERVICE ORDER NO: 19SIP0034

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-18 AG Building
Singapore

Post Code: 079120

VEH NO.: SMF2858T

DATE: 29/03/19 Pickup:

VIN NO.: TM6BD8NP4J7581562 KM: 11,808

GEARBOX CODE: Engine No.:

MODEL: Superb 2.0 162kW Amb Plus

SA: STEVEN CHEE

Next Appointment Date:

Next Appointment Mileage: 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
AIG DIRECT SETTLEMENT					
DOA : 01/3/2019					
T/P VEH : SJP3691H					
SURVEY BY : STEVE (LKK)					
Labor					
1	LABOUR + Repair and panel (1 days)	2.50	UNIT	840.00	2,100.00
2	SPRAY PAINT + 1 end panel	3.00	LAB	800.00	2,400.00
3	Tow SVC- Quality Recovery Services	1.00	UNIT		
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	PROGRAMMING & CALIBRATION NETT	1.00	TU	480.00	480.00
6	CHECK WIRE HARNESS, ECU, SENSOR, LIGHT	1.00	TU	280.00	280.00
Item					
7	SKODA SIGN	1.00	PCS	64.97	64.97
8	NAME PLATE SKODA	1.00	PCS	69.31	69.31
9	NAME PLATE SUPERB	1.00	PCS	93.65	93.65
10	REAR GUIDE PROFILE, RHS	1.00	PCS	36.23	36.23
11	REAR BUMPER BRACKET RHS	1.00	PCS	36.23	36.23
12	REAR BUMPER	1.00	PCS	1,464.67	1,464.67
13	TOW COVER	1.00	PCS	25.73	25.73
14	SPOILER	1.00	PCS	235.50	235.50

Volkswagen Centre Singapore

Service Tax Invoice No. SV19P14032



Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 19SIP0034

SERVICE CUSTOMER NO.: F01088R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 70 Shenton Way
#07-16 AIG Building
Singapore

Post Code: 079120

VEH NO.: SMF2858T

DATE: 29/03/19 Pickup:

VIN NO: TMBB08NP4J7581562 KM: 11,806

GEARBOX CODE: Engine No.:

MODEL: Superb 2.0 162kW Amb Plus

SA: STEVEN CHEE

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
15	REAR BUMPER CENTRE BRACKET	1.00	PCS	67.39	67.39
16	SENSOR BRACKET	2.00	PCS	71.43	142.86
17	SENSOR BRACKET	1.00	PCS	71.43	71.43
18	SENSOR BRACKET	1.00	PCS	71.43	71.43
19	REAR LIGHT REFLECTOR RIGHT	1.00	PCS	29.95	29.95
20	SENSOR	1.00	PCS	151.61	151.61
21	2KADHESIVE	1.00	PCS	94.34	94.34
22	BONDAGENT	1.00	PCS	67.46	67.46

GST (7%) AMOUNT: 558.80

TOTAL AMOUNT: 8,541.59

For Volkswagen Group Singapore Pte Ltd

10 APR 2019

Authorised Signature



Customer

NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2520214002 Swift Code: DEUT3333 Please indicate Customer Name and Invoice Number in the payment

247 Alexandra Road Singapore 159934 Phone : 64748288 Fax : 64711022

TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
AIG ASIA PACIFIC INSURANCE PTE. LTD. 78 SHENTON WAY #07-16 SINGAPORE 079120 ATTN: CLAIMS DEPARTMENT C/O: LKK AUTO CONSULTANT PTE LTD

DATE	INVOICE NO.
04-Apr-2019	P 1700

	VHA NO.	DUE DATE	VEH. NO.
	P 1700	04-Apr-2019	SIW 7974 D
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 26 MARCH 2019 TO 03 APRIL 2019 (INCLUDED ONE SATURDAY AND ONE SUNDAY) YOUR REF: SMF2858T & SJP369111 (VOLKSWAGEN)	8	120.00	960.00
GST @ 7%			\$67.20
TOTAL			\$1,027.20

All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.

HIRER'S PARTICULARS

Name (as in IC) LOH WEI TONG
 NRIC/Passport No: S1816073J Date of Birth: 3.1.1967
 Address: 52 HONGKANG ST-11 Age: 52
#02-07 S: \$38750
 Name & Address of Employer _____
 Occupation _____ Driving Exp: 27
 Driving Licence No: S1816073J Passed Date: 27.5.1991
 D/L Type: Local/Int'l/Other: _____
 Tel(O) _____ (F) _____ HP: 99303783

DRIVER'S PARTICULARS

Name (as in IC) _____
 NRIC/Passport No: _____ Date of Birth: _____
 Address: _____ Age: _____
 S: _____
 Occupation _____ Driving Exp: _____ Yrs
 Driving Licence No: _____ Passed / Expiry Date: _____
 D/L Type: Local/Int'l/Other: _____ Contact No: _____

Hirer's Own Vehicle No: SMF285BT Replace Veh No: SKL3549X

Loan Vehicle No: SIW 7974D VR No: 8801

Make & Model: FORD MONDEO Auto/Manual Group: Auto
CHARGES : \$ cts

Daily 8 day @ \$ 120 Per day 960 00

Weekly/Monthly week @ \$ Per week/Monthly

Others

CDW/PAI @ \$ Per day/Monthly

Delivery/Collection Svc

GST

OR No: (A) SUB-TOTAL

Petrol Level & Surchage OUT E 1/4 1/2 3/4 F

IN

First _____ km FREE per day GST 7% 6720

Excess mileage is chargeable at _____ cents per km

TOTAL CHARGES 1,02720

Security Deposit : \$ Bank: OCBC

CASH/NETS/VISA/MC/AMEX/CHQ No: 4524190604136780

Expiry Date: 61/28 Card ID No: 599

Name as in Card: LOH WEI TONG

NON WAIVER EXCESS (Subject to GST): \$ 3000/-
ACCESSORIES CHECK
☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge

☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature : _____ Additional Driver's Signature : _____

SINGAPORE Use Only
INDICATE:

A - Accidents

D - Dents

S - Scratches

X - Crack

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should be returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
26.3.19	1400	115170	KIKI	

Return Of Vehicle: The Hirer Driver is Required to Sign in The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc.)

Date In	Time In	Mileage	Check By	Remarks
03.04.19	1400	103558	PONG.	

Hirer's/Driver Signature

Hirer's/Driver Signature

[> Back to OneMotoring](#)

Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No.: M4-0006529-2

Print Date/Time : 07 Mar 2019 / 09:27:13

Receipt Date/Time : 07 Mar 2019 / 09:27:13

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190307-000453

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SJP3691H				
As at 01 Mar 2019/09:05:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SJP3691H			
	Enquiry Fee	7.00	0.49	7.49
	20190307092621664671			
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx3684	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)
Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 Mar 2019 Edit Reg		12 Mar 2019 00:00 Edit Adj Rpt	S\$7,982.79 Edit Estimates	S\$7,982.79 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

Show All

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	POPULAR RENT A CAR PTE LTD, Co. Reg. No.: 199608195Z		
Main Claimant:	LOH WEI TONG, ID: S1816073J		
Vehicle Reg. No.:	SMF2858T	Date of Loss:	01/03/2019 09:00 - :59 [4 Months and 1 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 2007264921SG	Policy/Cover Note No.:	0999994432 (Comprehensive)
Vehicle Reg. No. (Insured):	S3P3691H	Policy No. (Claimant):	VPA/P2201172
		Excess:	
Repairer:	Volkswagen Group Singapore Pte Ltd (MacPherson) 1 Kampong Ampat, Singapore 368314, 368314 Macpherson - Tel: 63057299		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com		
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 18/03/2019]		

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

- AIG_SG_EXPRESS (21/08/2019): Alert - Adj Mandate Approved (S\$9576.24) - SMF2858T - Claim Handler: Lee, Ming-Y...
- AIG_SG_EXPRESS (08/08/2019): Alert - Adj Mandate Approved (S\$9509.04) - SMF2858T - Claim Handler: Lee, Ming-Y...

ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMF2858T (2007264921SG)
[SJP3691H]
TP
LOH WEI TONG
Mar 1 2019 9:00AM
[POPULAR RENT A CAR PTE LTD]
Volkswagen Group Singapore Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Letters/Correspondences

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown		Edit

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/03/19 08:02	General View	Load JPG	☒
2	13/03/19 08:02	General View	Load JPG	☒
3	13/03/19 08:02	General View	Load JPG	☒
4	13/03/19 08:02	General View	Load JPG	☒
5	13/03/19 08:02	General View	Load JPG	☒
6	13/03/19 08:02	General View	Load JPG	☒
7	13/03/19 08:02	General View	Load JPG	☒
8	13/03/19 08:02	General View	Load JPG	☒
9	13/03/19 08:02	General View	Load JPG	☒
10	13/03/19 08:02	General View	Load JPG	☒
11	13/03/19 08:02	General View	Load JPG	☒
12	13/03/19 08:02	General View	Load JPG	☒
13	13/03/19 08:02	General View	Load JPG	☒
14	13/03/19 08:02	General View	Load JPG	☒
15	13/03/19 08:02	General View	Load JPG	☒
16	13/03/19 08:02	General View	Load JPG	☒
17	13/03/19 08:02	General View	Load JPG	☒
18	13/03/19 08:02	General View	Load JPG	☒
19	13/03/19 08:02	General View	Load JPG	☒
20	13/03/19 08:02	General View	Load JPG	☒
21	13/03/19 08:02	General View	Load JPG	☒
22	13/03/19 08:02	Odometer Reading	Load JPG	☒
23	13/03/19 08:02	Chassis Number	Load JPG	☒
24	13/03/19 08:02	General View	Load JPG	☒
25	13/03/19 08:02	General View	Load JPG	☒
26	13/03/19 08:02	General View	Load JPG	☒
27	13/03/19 08:02	General View	Load JPG	☒
28	27/03/19 09:13	Photographs of Damaged Parts	Load JPG	☒
29	27/03/19 09:13	Photographs of Damaged Parts	Load JPG	☒
30	27/03/19 09:13	Photographs of Damaged Parts	Load JPG	☒
31	27/03/19 09:13	Photographs of Damaged Parts	Load JPG	☒
32	27/03/19 09:13	Photographs of Damaged Parts	Load JPG	☒
33	27/03/19 09:13	Photographs of Damaged Parts	Load JPG	☒
34	27/03/19 09:13	Photographs of Damaged Parts	Load JPG	☒

Letters/Correspondences				1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
					☒
35	27/03/19 09:13	Photographs of Damaged Parts		Load JPG	☒
36	27/03/19 09:13	Photographs of Damaged Parts		Load JPG	☒
37	27/03/19 09:13	Photographs of Damaged Parts		Load JPG	☒
38	27/03/19 09:13	Photographs of Damaged Parts		Load JPG	☒
39	27/03/19 09:13	Photographs of Damaged Parts		Load JPG	☒
40	27/03/19 09:13	Photographs of Damaged Parts		Load JPG	☒
41	27/03/19 09:13	Photographs of Damaged Parts		Load JPG	☒
42	27/03/19 09:14	Reinspection Photo		Load JPG	☒
43	27/03/19 09:14	Reinspection Photo		Load JPG	☒
44	27/03/19 09:14	Reinspection Photo		Load JPG	☒
45	27/03/19 09:14	Reinspection Photo		Load JPG	☒
46	27/03/19 09:14	Reinspection Photo		Load JPG	☒
Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	07/03/19 10:38	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT		Load PDF	
2	08/04/19 17:54	RENTAL RECEIPT		Load PDF	
3	02/08/19 12:13	LTA SEARCH		Load PDF	
4	06/08/19 11:33	TP ESTIMATE - MARKED		Load PDF	
5	23/08/19 09:31	WORKSHOP INVOICE		Load PDF	
6	23/08/19 09:31	AUTHORISATION TO ACT FORM		Load PDF	
7	23/08/19 09:31	Release Voucher		Load PDF	
8	23/08/19 09:31	LETTER TO OI		Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	08/03/19 12:01	OI GIA REPORT		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

ResetSavePrint

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SJP3691H (Insd veh)	Model:	SKODA SUPERB 2.0 (A)
	SMF2858T (TP veh)		
Date of Accident:	01/03/2019		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	17,514.38
Final Repair Cost	:	\$	8,541.59
Loss of Use	:	\$	_____ days at \$0.00 per day
Rental (if any)	:	\$	1,027.20 8 days
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	9,576.24
Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)			
A) For Non GIA Registered Workshop : Agreed Liability _____ 100 _____ (%)			
B) For GIA Registered Workshop : BOLA Applicable: Yes/ No BOLA Scenario No: _____			
BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)			
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Group Singapore Pte Ltd	:	\$ 8,549.04
2)	BKW Rent-A-Car Pte Ltd	:	\$ 1,027.20
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

23 Aug
2019

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19004171/EDA3Q2

Date: 23/08/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No: 0999994432

Claimant Vehicle No: SMF2858T

Insured Vehicle No: SJP3691H

Date of Loss: 01/03/2019

Nature of Claim: TP

Claim No: 2007264921SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMF2858T

Make & Model: SKODA SUPERB, 2.0 (A)

Engine No: CHH271231

Reg. Date: 31/10/2018 (Man. Year: 2018)

Chassis No: TMBBD8NP4J7581562

Colour: Black

Odometer: 10445 km

Engine Capacity: 1984 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/45Z R18

Rear Tyre Size: 235/45Z R18

Front Left Side: Firelli 7 mm

Rear Left Side: Firelli 7 mm

Front Right Side: Firelli 7 mm

Rear Right Side: Firelli 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	7,408.58	2,722.79	4,685.79	63.25
Miscellaneous Items	0.00	0.00	0.00	
Labour	8,960.00	5,260.00	3,700.00	41.29
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	16,368.58	7,982.79	8,385.79	51.23
+ GST 7.00/7.00% (S\$)	1,145.80	558.80	587.00	51.23
Nett Amount (S\$)	17,514.38	8,541.59	8,972.79	51.23
+ Car Rental (8.0 x S\$120.00/day + 7.00% GST) (S\$)		1,027.20		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		9,576.24		

INSPECTION

Date of Assignment: 12/03/2019

Date Inspected: 12/03/2019 Inspected At:

VOLKSWAGEN GROUP SINGAPORE
PTE LTD
1 KAMPONG AMPAT OFF
MACPHERSON ROAD
SINGAPORE 368314

Estimated Period of Repair: 6.0 days

Adjuster: CHEN TSUE YEE**Manager:** CHAN JIA LE

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SKODA SIGN	Necessary	64.97 FS	*64.97 FS
2	1		*NAME PLATE SKODA	Necessary	69.31 FS	*69.31 FS
3	1		*NAME PLATE RUBBER	Necessary	93.65 FS	*93.65 FS
4	1		*REAR GUIDE PROFILE ,LHS	Not Necessary	36.23 FS	*- FS
5	1		*REAR BUMPER BRACKET ,LHS	Not Necessary	36.23 FS	*- FS
6	1		*REAR GUIDE PROFILE ,RHS	Broken	36.23 FS	*36.23 FS
7	1		*REAR BUMPER BRACKET RHS	Broken	36.23 FS	*36.23 FS
8	1		*REAR BUMPER	Broken	1,464.67 FS	*1,464.67 FS
9	1		*SPOILER	Cut	235.50 FS	*235.50 FS
10	1		*REAR CENTRE BRACKET	Broken	67.39 FS	*67.39 FS
11	1		*BOOT LID	Repair	3,078.28 FS	*- FS
12	1		*WEATHERSTRIP	Not Necessary	145.96 FS	*- FS
13	2		*SENSOR BRACKET	Necessary	142.86 FS	*142.86 FS
14	1		*SENSOR BRACKET	Necessary	71.43 FS	*71.43 FS
15	1		*SENSOR BRACKET	Necessary	71.43 FS	*71.43 FS
16	1		*REAR LIGHT REFLECTOR LEFT	Not Necessary	29.96 FS	*- FS
17	1		*REAR LIGHT REFLECTOR RIGHT	Cut	29.96 FS	*29.96 FS
18	1		*REAR RHS LAMP ASSY	Not Necessary	565.13 FS	*- FS
19	1		*REAR RHS INNER LAMP ASSY	Not Necessary	409.77 FS	*- FS
20	1		*SENSOR	Broken	151.61 FS	*151.61 FS
21	1		*CLEANER	Not Necessary	136.28 FS	*- FS
22	1		*2K GLUE	Not Necessary	167.32 FS	*- FS
23	1		*PRIMER	Not Necessary	30.53 FS	*- FS
24	1		*APPLICATOR	Not Necessary	22.26 FS	*- FS
25	1		*2KADHESIVE	Necessary	94.34 FS	*94.34 FS
26	1		*ACTIVATOR	Not Necessary	27.84 FS	*- FS
27	1		*BONDAGENT	Necessary	67.48 FS	*67.48 FS
28	1		*TOW COVER	Missing	25.73 FS	*25.73 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	7,408.58	2,722.79
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	4,200.00	2,100.00
2	SPRAY PAINT	New	4,000.00	2,400.00
3	PROGRAMMING & CALIBRATION	New	480.00	480.00
4	CHECK WIRE HARNESS ,ECU,S	New	280.00	280.00
Gross Labour Cost (S\$)			8,960.00	5,260.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >