

INS CASE OWNER

CC 6, ALA 1900

4166, A923/

LKK:
IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

DATE 19-06-19

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: LOP

Repair Cost: 45 \$5650

(> days) Reduction: 51 %

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time: 24.10.19

Confirm with: ZPCK

Email ☒ Call ☐

Final Liability: 100%

%

50

(Agreed / Assessed) BOLA S/N No.:

NIL

If NO or B 28, Ass. Lia:

Repair Cost: 650.00

\$5325.00

BOTH PARTY TURNING

(CONFLICTING LETTERS)

Loss of Rental (LOR): -

\$5 -

(days)

Loss of Use (LOU): 180

\$590.00

(\$60 x 3 days)

Loss of Income (LOI):

\$5 -

(\$ x days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search -

\$5 -

Medical: -

\$5 -

Disbursement: -

\$5 -

(e.g. Tow/ Independent)

Legal Cost: -

\$5 -

Total: 830.00

\$5415.00

Global Sum \$5: 450

FINAL PAYMENT

Date/Time: 24.10.19

Confirm with: ZPCK

Email ☒ Call ☐

Payee 1:

\$5450.00

Name 1:

FELING HIGH SPRAY PAINTING

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

ASS. REC. BY:

REF:

Adrian

ASSIGNMENT

Front: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

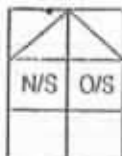
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Vehl: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SMF964H Yr Regn: 2018 / Oct.Type: M.Cat / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Hyundai Elentra c.c. 1591Colour: Grey A/C: Insured / Std / Nil / NASp. Reading: 3715 T/Radio: Insured / Std / Nil / NA

Eng/No: _____

C/No: KMH D891CMJU T44695Gen. Cond: Good / Fair / Poor / BurntSteering: Inoper / Jammed / Leaked / Burnt orBrake: Inoper / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 215/45 R17R: 215/45 R17BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 05/03/19Survey held at Flying High

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Reas N/S

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP A16.4s: 0650 (RED: 87.30 57%)MV:PV:Nett:

Date/Time, File Pass to?

Date/Time, File Return to?

1)

2)

3)

4)

5)

6)

Prel. Report:

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

S + RS, SI

Photos

Others

TOTAL

BR2.54

SMF964H.

TP ALB.

Hyundai Electric.

Asher

KMH0841CMJ4744695

Rear Bumper ~~del~~

495.40 ✓

Rear Bumper Clips ~~del~~

30 ✓

Rear Bumper Side Holder x 02 ~~del~~

26 x 4: 52 x

Rear Bumper Side Reflector HH ~~del~~

38 x

Reverse Sensor ~~del~~

280 (SN) x

525.40

420.32

Panel Beating

~~300~~ 100

Spray Painting

~~300~~ 200

Wiring

~~50~~ 30

380.

To remove reverse sensor ~~100~~ 50

total: 800.32

2/2: 650

0200p

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary dem(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

View Received Message

This mail is associated with :

***SMF964H (77016939765G)
[SKU9364A]**

TP
MISRUHA BINTE BADRUN
Feb 17 2019 12:00PM
[TEE MEI LING (DAI MEILIN)]
Flying High Spray Painting

Reply	Reply All	Mark as Unread	Print Message	Delete Message	Forward
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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 07/03/2019 14:44 PM.
To LKK_HQ
Subject No OI GIA Report

Hi

Pls be advice that no OI GIA report received
Pls find OI details below for your further actions

OI name : TEE MEI LING (DAI MEILIN)

Address :
50A
TOH TUCK ROAD
#03-05
Singapore 596742

Mobile No: 92991683

Regards,
Aashween

DOCUMENTS SUMMARY

There are no documents.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG19004166/Apa3

11 March, 2019

TEE MEI LING (DAI MEILIN)
50 ATOH TUCK ROAD
#03-05
SINGAPORE 596742

Dear Sirs,

**ACCIDENT INVOLVING SKU 9364A AND SMF 964H ON 17/02/2019 ALONG/
AT TELOK BLANGAH ROAD AFTER EXIT FROM VIVOCITY**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Hsiao Tong
Claims
Tel : 6742 3197
Fax: 6741 4108
Email : chewht@lkkauto.com

c.c. *Claims Manager*
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC6/AIG19004166/Apa3

04 April 2019

By Registered Mail

TEE MEI LING (DAI MEILIN)
50ATOH TUCK ROAD
#03-05
SINGAPORE 596742

Dear Sir,

**ACCIDENT INVOLVING SKU 9364A AND SMF 964H ON 17/02/2019 ALONG/
AT TELOK BLANGAH ROAD AFTER EXIT FROM VIVOCITY**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Please note that you had been notified by our via mail by post from our office on 11/03/2019

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (by 20/04/2019).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Hsiao Tong

Claims

Tel : 6742 3197

Fax: 6741 4108

Email : chewht@lkkauto.com

c.c *Claims Manager*
 AIG Asia Pacific Insurance Pte. Ltd
 (Motor Claims Dept)

*Zero-rated for GST
 *Exempt
 *Out of Scope
 *Supplier Item
 Price inclusive of 7% GST where applicable
 I have checked & confirmed the product is
 visually good, functional & performed within
 expectation.

Thank you for visiting Singapore Post

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 GST Reg. Add: SINGAPORE POST CENTRE
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 SINGAPORE 408600
 GST Reg. No: M2-0105651-9
 Date: 04 Apr 2019 Time: 09:51:41
 Description Amount(\$\$) GST@7%
 Ret. No: PSL01/1926/094/0031
 LOCAL 2.54
 7 X 1.16
 SUB TOTAL 17.78 1.16
 TOTAL AMOUNT 17.78
 GST COLLECTED BY SINGPOST 1.16
 MOP: CASH \$17.78

Singapore Post Limited
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www.singpost.com

Singapore
 POST

POSTING RECEIPT FOR REGISTERED ARTICLE(S)

NOTES: a) Separate forms are to be used for Insured and Non-Insured Registered Articles.
 b) Please provide all information required and produce this receipt for all enquiries.
 c) * Please tick where applicable. It shall be assumed no Advice of Receipt (AOR) is required or delivery by air is requested if relevant * is left blank.
 d) Please indicate the return address on the item(s) to ensure prompt return in event of non-delivery to the addressee(s).
 e) Please post item(s) at the post office counter according to the sequence stated below.

1. Name & Address of Addressee Loy Hu; Hung 979 A Buangkok Crescent #11-143 Singapore (SJK 42864)		AR*: ☒ Y ☐ N ☐ IN BY*: () AIR () SUR		For Official Use Only (Item numbers are printed in order of posting at counter) RA TSN Ref: 1926/094/C0030 Date: 04 Apr 2019 RA No: RC11424347856 RC11424345556
		Insurance*: () YES () NO		
		Contents:		
2. Name & Address of Addressee Pei Mei Ling (Dai Mei Lin) 50A Toh Tuck Road H03-05 Singapore 596742 (SKU 9364A)		AR*: ☒ Y ☐ N ☐ IN BY*: () AIR () SUR		
		Insurance*: () YES () NO		
		Contents:		

Sender's Agreement
 I have read, understood and agreed to the terms and conditions of posting event(s). I accept the
 maximum liability payable for Registered Mail Service and certify that all information provided by me
 is true and the item(s) does not contain any hazardous or prohibited item(s).

Name & Signature _____ Date _____
 12/201:

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 Mar 2019 Edit Reg		05 Mar 2019 00:00 Edit Adj Rpt	S\$650.00 Edit Estimates	S\$650.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	TEE MEI LING (DAI MEILIN), ID: 57325417E								
Main Claimant:	MISRUHA BINTE BADRUN, ID: 57315638F								
Vehicle Reg. No.:	SMF964H	Date of Loss:	17/02/2019 12:00 - :59 [3 Months and 19 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 7701693976SG	Policy/Cover Note No.:	2100425892 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKU9364A	Policy No. (Claimant):	P2200944						
		Excess:							
Repairer:	Flying High Spray Painting (HQ) BLK 1 Kaki Bukit Ave 6, #01-29 Auto Bay, 417883 Kaki Bukit - Tel: 67492997								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 15/03/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (22/04/2019): Re: No OI GIA Report - AIG_SG (02/04/2019): Re: No OI GIA Report - AIG_SG (07/03/2019): No OI GIA Report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMF964H (7701693976SG)
[SKU9364A]
TP
MISRUHA BINTE BADRUN
Feb 17 2019 12:00PM
[TEE MEI LING (DAI MEILIN)]
Flying High Spray Painting

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser v	
Video				
			1 per page v	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	24/04/19 10:57	Video - Accident	 Load MP4	
Letters/Correspondences				
			1 per page v	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	 Edit	
Photos/Images				
			3 per page v	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	24/10/19 14:50	General View	 Load JPG	☒
2	24/10/19 14:50	General View	 Load JPG	☒
3	24/10/19 14:50	General View	 Load JPG	☒
4	24/10/19 14:50	General View	 Load JPG	☒
5	24/10/19 14:50	General View	 Load JPG	☒
6	24/10/19 14:50	General View	 Load JPG	☒
7	24/10/19 14:50	General View	 Load JPG	☒
8	24/10/19 14:50	General View	 Load JPG	☒
9	24/10/19 14:50	General View	 Load JPG	☒
10	24/10/19 14:50	General View	 Load JPG	☒
11	24/10/19 14:50	General View	 Load JPG	☒
12	24/10/19 14:51	Reinspection Photo	 Load JPG	☒
13	24/10/19 14:51	Reinspection Photo	 Load JPG	☒
14	24/10/19 14:51	Reinspection Photo	 Load JPG	☒
15	24/10/19 14:51	Reinspection Photo	 Load JPG	☒
Documentation				
			1 per page v	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/03/19 08:39	Non reporting letter	 Load PDF	
2	15/03/19 15:28	TP GIA REPORT	 Load PDF	
3	24/10/19 16:09	LETTER TO OI	 Load PDF	
4	14/11/19 08:42	WORKSHOP INVOICE	 Load PDF	
5	14/11/19 08:42	AUTHORISATION TO ACT FORM	 Load PDF	
6	14/11/19 08:42	Release Voucher	 Load PDF	
7	14/11/19 08:42	LOD	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	22/04/19 14:58	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST			Reset Save Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKU9364A (Insd veh)	Model:	HYUNDAI ELANTRA 1.6 AD
	SMF964H (TP veh)		GLS (A)
Date of Accident:	17/02/2019		

Global Sum Settlement	:	☒ [X] Yes	☐ [] No	
Repair Estimate	:	\$		1,645.40
Final Repair Cost	:	\$		450.00
Loss of Use	:	\$		3.00 days at \$60.00 per day
Rental (if any)	:	\$		days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (Global Sum)	:	\$		450.00

Is Third Party Workshop GIA Registered? ☐ [] YES ☒ [X] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 50 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Flying High Spray Painting	:	\$ 450.00
2)		:	\$

JOANNE LEE KHANG MIN

14 Nov
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG19004166/AEA3Q2

Date: 14/11/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100425892
 Claimant SMF964H Insured Vehicle No : SKU9364A
 Vehicle No : SMF964H
 Date of Loss: 17/02/2019 Nature of Claim: TP Claim No: 7701693976SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMF964H
 Make & Model: HYUNDAI ELANTRA, 1.6 AD GLS (A) Engine No: G4FGJU254229
 Reg. Date: 29/10/2018 (Man. Year: 2018) Chassis No: KMHD841CMJU744695
 Colour: Grey Odometer: 3715 km
 Engine Capacity: 1591 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/45 R17 Rear Tyre Size: 215/45 R17
 Front Left Side: Dunlop 6 mm Rear Left Side: Dunlop 6 mm
 Front Right Side: Dunlop 6 mm Rear Right Side: Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	895.40	420.32	475.08	53.06
Miscellaneous Items	0.00	0.00	0.00	
Labour	750.00	380.00	370.00	49.33
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	1,645.40	800.32	845.08	51.36
Approved Total (Overridden) (S\$)		650.00		
Nett Amount (S\$)	1,645.40	650.00	995.40	60.50
+ Loss of Use (3.0 x S\$60.00/day) (S\$)		180.00		
(S\$)		830.00		
Liabile Amount (50.00%) (S\$)		415.00		
Global Sum Settlement (S\$)		450.00		

INSPECTION

Date of Assignment: 05/03/2019
 Date Inspected: 05/03/2019 Inspected At: Flying High Spray Painting (HQ)
 BLK 1 Kaki Bukit Ave 6, #01-29 Auto Bay
 Singapore 417883
 Estimated Period of Repair: 2.0 days

Adjuster: ADRIAN LING

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	495.40 F	*495.40 FL
2	1		*REAR BUMPER CLIPS	Necessary	30.00 F	*30.00 FL
3	2		*REAR BUMPER SIDE HOLDER	Not Necessary	52.00 F	*- FL
4	1		*REAR BUMPER SIDE REFLECTOR LH	Not Necessary	38.00 F	*- FL
5	1		*REVERSE SENSOR	Not Necessary	280.00 FS	*- FS
Sub Total (\$\$)					895.40	525.40
- List Item Discount on L Items 0.00/20.00% (\$\$)					0.00	105.08
Total Parts (\$\$)					895.40	420.32

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING	New	300.00	100.00
2	SPRAY PAINTING	New	300.00	200.00
3	WIRING	New	50.00	30.00
4	TO REMOVE REVERSE SENSOR	New	100.00	50.00
Gross Labour Cost (S\$)			750.00	380.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >