

(P2024)

INS. CASE OWNER:

CC 4/EQ1900

4156, 21/11/19

LKK:

IDAC:

Surveyor:

MARCUS

DOI:

11/08/19

Date / Time:

6/7/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SMD 329TR

Name of Insured:

LHUA BMY HUEE

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

28/2/19

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO. Driver Name / Age:

LHUA JUV WET

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

0MPPTK18-015914

MERCEDES

UBI

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SMG 5987D

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

SME

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

15/11/19  
3/11/19  
12/11/19

SMG 5987D - 4  
SMD 329TR - 4  
call 01 - inform TP claim, NCD affected -  
offer Recommended CRP = \$2,446.61 (w/loss)  
paying job 2 confirmation  
called final amount \$2,446.61 (NO DV  
required)  
16/11/19 - all pass back to me to close - HT to check  
17/11 - PRU pass to Admin to close

STAGE

DATE / PIC

Non-Reporting Ir (1st)

Non-Reporting Ir (2nd)

Non-Reporting Ir (Final)

Notification Ir (if non-pickup)

Call 01:

After call Ir to OI:

Documentation Check List: Handler Typist

Notification Ir (if non-pickup)

After call Ir to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIC:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

12/08/19

Sent By:

63

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

( days) Reduction:

%

Final

Call

FINAL SETTLEMENT

Date/Time:

15/11/19

Confirm with:

Final

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

90

Repair Cost:

S\$

2446.61

Loss of Rental (LOR):

S\$

200

( 2 days) x \$100

Loss of Use (LOU):

S\$

-

( 5 x days)

Loss of Income (LOI):

S\$

-

( 5 x days)

LOR only

LOU only

LOR + LOU

LOR + LOU

LOR + LOU

(Tick only one)

GIA/LTA Search

S\$

2.00

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost:

S\$

-

Total:

S\$

2446.61

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Final

Call

Payee 1:

S\$

2446.61

Name 1:

SME Motor Pte Ltd

Payee 2: (Strike if N.A.)

S\$

-

Name 2:

-

Payee 3: (Strike if N.A.)

S\$

-

Name 3:

-

1) Claim status: NCD/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$100.00

uh 17/11/19

o/c  
3041  
aw

08/11/19 wsf

ASS. REC. BY: Marcus

REF:

## ASSIGNMENT

From: Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAG Accident Rpt:

Consistent? : Yes or No

GIA / FR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.:

Yes or No

Lump Sum:

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

Yr Regn:

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Colour:

Sp. Reading:

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

Rear

R/Bal.

R/Bal.

L/Bal.

L/Bal.

D.O.A.

D.O.I.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

No second hand parts. LRA 3.966

P/P = #2286-65 with 02 repair days.

Red = #1433-84 / 397

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Report Format :

Lump Sum / I.B.I. (\$) )

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

) \$ + RS \$

) Photos

) Others

TOTAL



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised  
Our ref: CC4/EQ119004156/Uhb3

Date: 12.03.2019

The Motor Claims Department  
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SMG5987D**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 11.03.2019 at the premises of M/s SME Motor Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	3,477.00
Revised Estimate Amount	: S\$	2,077.00
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

**Description of Damage:**

The vehicle sustained damages at the  
O/S Rear portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfuly,

MARCUS CHUA  
Licensed Appraiser

# SME Motor Pte Ltd

1 Kaki Bukit Ave 6, #02-15 Autobuy@KakiBukit Singapore 417883  
TEL: 67476106 (6 lines) FAX: 67442368 Email: service@srmemotor.com.sg  
GST:201119451E RCB NO:201119451E

**M/S:** EQ INSURANCE COMPANY LTD

5 Maxwell Road #17-00

Tower Block MND Complex

singapore 069110

TEL: 6223 9433

FAX: 6224 3903

ATTN: Motor Claim Department

Your Ref No: 19/EQ/TP-042 (03)

Claim Type: Third Party

Accident Date: 28/02/2019

TP Veh Reg No: SMD3297R

**Estimate No:** EST0004678

Date: 05 Mar 2019

Policy No: CN035306

Veh Reg No: **SMG5987D**

Make/Model: BMW 523i

Chasis No: WBAFP32010C546466

Engine No: 04637570N52B25AF

Reg. Date: 16/11/2010

## Estimate Repair Cost to Vehicle No :SMG5987D

Description	Quantity	List Price	Amount
		<u>SS</u>	<u>SS</u>
<b>Parts</b>			
1 REAR BUMPER	1 PC	1,375.00	✓
2 REAR BUMPER RETAINER RH	1 PC	165.00	X
3 REAR BUMPER CLIP	10 PC	22.00	✓
4 REAR SPORT RIM RH	1 PC	1,155.00	X
		2,717.00	2,717.00
<b>Labour</b>			
5 WHEEL ALIGNMENT	1 UNIT	60.00	✓
6 LABOUR CHARGE	1 UNIT	300.00	✓
7 SPRAY PAINTING	1 UNIT	400.00	320
		760.00	760.00
		Total	SS 3,477.00
		Add GST @ 7%	243.39
		Total Amount Payable	SS 3,720.39

TOTAL: SINGAPORE DOLLAR THREE THOUSAND SEVEN HUNDRED TWENTY AND CENTS THIRTY NINE ONLY

For SME Motor Pte Ltd

### AUTHORISED SIGNATURE

UPON SIGNATURE OF THE INSURER, THE FOLLOWING APPLIES:

- To all insured vehicles and parts
- To all insured and participating members
- Parts must be subject to inspection
- This policy is a "Without Prejudice" basis
- All claims must be made within 30 days
- Repairs must be carried out by a licensed and approved repairer

Acknowledged by Receiver

Signature:

Date:

Not Authorised  
h/bk  
h/s  
2 day  
11/3/19  
the photo above up

346

11/3/19  
the photo after up

[Back to OneMotoring](#)

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	0586A
<b>Vehicle Details</b>	
Vehicle No.:	SMG5987D
Vehicle to be Exported:	No
Intended Deregistration Date:	11 Mar 2019
Vehicle Make:	B.M.W.
Vehicle Model:	523I 2.5 AT ABS D/AB 2WD 4DR GAS/D NAV
Primary Colour:	Grey
Manufacturing Year:	2010
Engine No.:	04637570N52B25AF
Chassis No.:	WBAFP32010C546466
Maximum Power Output:	150.0 kW (201 bhp)
Open Market Value:	\$44,517.00
Original Registration Date:	16 Nov 2010
First Registration Date:	16 Nov 2010
Transfer Count:	1
Actual ARF Paid:	\$44,517.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	15 Nov 2020
PARF Rebate Amount:	\$24,484.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	15 Nov 2020
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$44,600.00
COE Rebate Amount:	\$7,482.00
<b>Total Rebate Amount:</b>	<b>\$31,966.00</b>

The information contained herein is correct as at 11 Mar 2019

OK

500+ dealers competed to buy my car!

Sell ur Car for More Cash

Highest Price or Get \$100 Free

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\$2500 Down Monthly From \$63  
GV Credit Pte Ltd - StarAd

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23 vehicles

bmw 523

Advanced Search Submit

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
bmw 523		Any	Any	2010	Any	Any	Any	Available
	BMW 5 Series 523i	\$42,000	\$13,210 /yr	17-Sep-2010	2,497 cc	104,000 km	Luxury	Available
Selling Due To Upgrade. Direct Owner Intending To Sell Of Fast. Engine Fully Stock And In Immaculate Condition! View To Test Drive And Check The Car. Serviced Every 8000km. Car In Perfect Condition Fo...								
Posted: 10-Mar-2019 Tags: 2010 BMW 523i, 2010 bmw 523i, BMW 523i, bmw 523i, BMW, 523i, Used BMW								
	BMW 5 Series 523i Highline (New 10-yr COE)	\$82,900	\$8,280 /yr	20-Sep-2010	2,497 cc	110,000 km	Luxury	Available
2 Owners Only! Both Choose PML For Servicing! Can Verified At PML! A Piece Of Mind To Ensure You Get A Genuine KM Car! Confirm Superb Condition When It's Fully Maintain By PML Till Current! Highline M...								
Posted: 10-Mar-2019 Tags: 2010 BMW 523i, 2010 bmw 523i, BMW 523i, bmw 523i, BMW, 523i, Used BMW								
	BMW 5 Series 523i Highline	\$43,500	\$17,570 /yr	21-May-2010	2,497 cc	150,000 km	Luxury	Available
Original Grey With Dark Grey Interior, Non-smoker Owner, Well Maintained Exterior And Interior By Owner, With PML Records Available, Accident-free. Highline Model. Luxurious And Spacious Cabin. For Yo...								
Car Empire Automobiles Pte Ltd								
Posted: 10-Mar-2019 Tags: 2010 BMW 523i, 2010 bmw 523i, BMW 523i, bmw 523i, BMW, 523i, Used BMW								
	BMW 5 Series 523i	\$41,800	\$16,530 /yr	25-Jun-2010	2,497 cc	-	Luxury	Available
Luxurious And Sporty 523i Executive Sedan, Nice Bidded Plate. Regularly Serviced. Pristine Condition. For That Responsive, Smooth, Quiet, And Powerful Drive, With Luxurious And Spacious Cabin To Ensur...								
Car Search								
Posted: 09-Mar-2019 Tags: 2010 BMW 523i, 2010 bmw 523i, BMW 523i, bmw 523i, BMW, 523i, Used BMW								
	BMW 5 Series 523i Highline	\$45,800	\$14,490 /yr	22-Oct-2010	2,497 cc	51,228 km	Luxury	Available
With 10 Years COE \$79,000. Brand New Showroom Car Looks. Low Mileage. One 1 Owner Only. Low Depreciation. Michelin Super Sports Tyres All Servicing Necessary Done. Note Don't End Up Paying Heavy Repai...								
Posted: 08-Mar-2019 Tags: 2010 BMW 523i, 2010 bmw 523i, BMW 523i, bmw 523i, BMW, 523i, Used BMW								
	BMW 5 Series 523i	\$42,800	\$13,470 /yr	11-Nov-2010	2,497 cc	92,500 km	Luxury	Available
100% Loan Available! Low Mileage Done, Beautiful Silver On Black Interior, Well Maintained, No Repairs Needed! Perfect For Short Term Drive! Call Today To View/Test Drive Today!								
SKL Automobile Pte Ltd								
Posted: 08-Mar-2019 Tags: 2010 BMW 523i, 2010 bmw 523i, BMW 523i, bmw 523i, BMW, 523i, Used BMW								

Compare

## Cecilia Chong (LKK Auto)

---

**From:** Cecilia Chong (LKK Auto)  
**Sent:** Monday, 15 April 2019 2:11 PM  
**To:** PEIYING@SMEMOTOR.COM.SG  
**Cc:** Hsiao Tong (LKKAuto); Admin A; Vic (LKKAuto)  
**Subject:** Your ref: SMG 5987D (Our ref: CC4/EQ19004156/Uhb3) \*\*\* ACCIDENT INVOLVING SMD 3297K & SMG 5987D ON 28/02/2019 \*\*\*

Without Prejudice

Dear Sirs/Mdm,

For cost of repair, recommended amount at P/P **\$2,446.61(W/GST) with 02 repair days.**

\*\*\* Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

Please note that all finalisation subject insurer's approval.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*



## Cecilia Chong (LKK Auto)

---

**From:** ying@smemotor.com.sg  
**Sent:** Monday, 15 April 2019 5:50 PM  
**To:** Cecilia Chong (LKK Auto)  
**Cc:** Vic (LKKAuto); Hsiao Tong (LKKAuto); Admin A  
**Subject:** Re: YOUR REF: SMD3297R , OUR REF: SMG5987D ACCIDENT ON 28/02/2019

Hi Cecilia,

Accepted your offer, kindly send us your DV for completion.

thanks & regards  
ying

**From:** Cecilia Chong (LKK Auto)  
**Sent:** Monday, April 15, 2019 5:44 PM  
**To:** ying@smemotor.com.sg  
**Cc:** Vic (LKKAuto) ; Hsiao Tong (LKKAuto) ; Admin A  
**Subject:** RE: YOUR REF: SMD3297R , OUR REF: SMG5987D ACCIDENT ON 28/02/2019

Without Prejudice

Dear Ying,

We are pleased to offer the amount of \$2,648.61.

Kindly confirm. Thank you

Best Regards,  
Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** ying@smemotor.com.sg [mailto:ying@smemotor.com.sg]  
**Sent:** Monday, 15 April 2019 4:24 PM  
**To:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Cc:** Vic (LKKAuto) <vicalpeh@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** Fw: YOUR REF: SMD3297R , OUR REF: SMG5987D ACCIDENT ON 28/02/2019

Hi Cecilia,

Forwards our LOD & other supporting documents to you, kindly let us have your offer soonest possible.

thanks & regards

YING

**From:** ying@smemotor.com.sg  
**Sent:** Thursday, April 11, 2019 4:35 PM  
**To:** Vic (LKKAuto)  
**Cc:** joel.goh@eqinsurance.com.sg  
**Subject:** Fw: YOUR REF: SMD3297R , OUR REF: SMG5987D ACCIDENT ON 28/02/2019

hi Vic,

Forwards our LOD & other supporting documents to you, kindly let us have your offer soonest possible.

thanks & regards  
YING

**From:** peiying@smemotor.com.sg  
**Sent:** Wednesday, March 6, 2019 9:15 AM  
**To:** Gary Seah ; Sebastian ; Jacob ; Ying  
**Subject:** Fw: YOUR REF: SMD3297R , OUR REF: SMG5987D ACCIDENT ON 28/02/2019

**From:** Joel Goh  
**Sent:** Tuesday, March 5, 2019 5:59 PM  
**To:** peiying@smemotor.com.sg  
**Cc:** Admin A  
**Subject:** RE: YOUR REF: SMD3297R , OUR REF: SMG5987D ACCIDENT ON 28/02/2019

**Without Prejudice**

Dear Pei Ying

We are welcome direct settlement for this case.  
We will appoint LKK to handle this settlement.

Dear LKK

Please assist on this direct settlement.

Best Regards,

Joel Goh  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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---

**From:** peiying@smemotor.com.sg [mailto:peiying@smemotor.com.sg]  
**Sent:** Tuesday, March 05, 2019 5:27 PM  
**To:** Bernadette Yeo  
**Cc:** Tan Wei Yin; Jacob  
**Subject:** YOUR REF: SMD3297R , OUR REF: SMG5987D ACCIDENT ON 28/02/2019

Hi,

Forward all relevant documents to you. Kindly arrange your surveyor to inspect our client's vehicle.

Kindly advise liability.

Thanks.

Regards,  
PeiYing

**From:** ptr2@smemotor.com.sg  
**Sent:** Tuesday, March 5, 2019 4:10 PM  
**To:** SME Motor-Chia Pei Ying  
**Subject:** Attached Image

**Catherine Chong (LKK Auto)**

---

**From:** Catherine Chong (LKK Auto) <admin-d@lkkauto.com>  
**Sent:** Wednesday, 6 March, 2019 12:06 PM  
**To:** 'Shu Pei (LKKAuto)'; 'assignments'; 'Joel Goh'  
**Subject:** RE: YOUR REF: SMD3297R , OUR REF: SMG5987D ACCIDENT ON 28/02/2019

6/3 @ 1209pm Jaco will arrange

Dear Joel,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

**Catherine Chong | Admin**

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Best Regards,

**Catherine Chong | Admin**

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>  
**Sent:** Tuesday, 5 March 2019 5:59 PM  
**To:** [peiyong@smemotor.com.sg](mailto:peiyong@smemotor.com.sg)  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: YOUR REF: SMD3297R , OUR REF: SMG5987D ACCIDENT ON 28/02/2019

**Without Prejudice**

Dear Pei Ying

We are welcome direct settlement for this case.  
We will appoint LKK to handle this settlement.

Dear LKK

Please assist on this direct settlement.

Best Regards,

**Joel Goh**

Executive | Claims

**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

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---

**From:** [peiyang@smemotor.com.sg](mailto:peiyang@smemotor.com.sg) [<mailto:peiyang@smemotor.com.sg>]

**Sent:** Tuesday, March 05, 2019 5:27 PM

**To:** Bernadette Yeo

**Cc:** Tan Wei Yin; Jacob

**Subject:** YOUR REF: SMD3297R , OUR REF: SMG5987D ACCIDENT ON 28/02/2019

Hi,

Forward all relevant documents to you. Kindly arrange your surveyor to inspect our client's vehicle.

Kindly advise liability.

Thanks,

Regards,  
PeiYing

**From:** [ptr2@smemotor.com.sg](mailto:ptr2@smemotor.com.sg)

**Sent:** Tuesday, March 5, 2019 4:10 PM

**To:** SME Motor-Chia Pei Ying

**Subject:** Attached Image

# SME Motor Pte Ltd

1 Kaki Bukit Ave 6, #02-15 Autobay@KakiBukit Singapore 417883  
TEL: 67476106 (6 lines) FAX: 67442368 Email: service@smemotor.com.sg  
GST:201119451E RCB NO:201119451E

M/S : EQ INSURANCE COMPANY LTD

5 Maxwell Road #17-00

Tower Block MND Complex  
singapore 069110

TEL: 6223 9433

FAX: 6224 3903

ATTN: Motor Claim Department

Your Ref No: 19/EQ/TP-042 (03)

Claim Type: Third Party

Accident Date: 28/02/2019

TP Veh Reg No: SMD3297R

Estimate No: EST0004678

Date: 05 Mar 2019

Policy No: CN035306

Veh Reg No: SMG5987D

Make/Model: BMW 523i

Chasis No: WBAFP32010C546466

Engine No: 04637570N52B25AF

Reg. Date: 16/11/2010

## Estimate Repair Cost to Vehicle No :SMG5987D

Description	Quantity	List Price	Amount
		<u>SS</u>	<u>SS</u>
<b>Parts</b>			
1 REAR BUMPER	1 PC	1,375.00	
2 REAR BUMPER RETAINER RH	1 PC	165.00	
3 REAR BUMPER CLIP	10 PC	22.00	
4 REAR SPORT RIM RH	1 PC	1,155.00	
		2,717.00	2,717.00
<b>Labour</b>			
5 WHEEL ALIGNMENT	1 UNIT	60.00	
6 LABOUR CHARGE	1 UNIT	300.00	
7 SPRAY PAINTING	1 UNIT	400.00	
		760.00	760.00
		Total	SS 3,477.00
		Add GST @ 7%	243.39
		Total Amount Payable	SS 3,720.39

TOTAL: SINGAPORE DOLLAR THREE THOUSAND SEVEN HUNDRED TWENTY AND CENTS THIRTY NINE ONLY

For SME Motor Pte Ltd

AUTHORISED SIGNATURE

EQ Insurance Company LTD  
5 Maxwell Road#17-00  
Tower Block MND Complex  
Singapore 069110

Your Insured Veh No. : SMD3297R  
Your Ref :  
Our Ref : SMG5987D

Date : 10/04/2019

**WITHOUT PREJUDICE**

Dear Sir/Madam

**Accident Involving SMD3297R and SMG5987D  
on 28/02/2019 at UBI AVE 3 TURNING INTO UBI AVE 4.**

**Please refer only to the boxes marked ( x ).**

- ☒ We refer to ☒ the above accident  
☐ our/your letter dated
- ☒ We have been authorised by the owner of vehicle number **SMG5987D** which was damaged by your insured's motor vehicle number **SMD3297R** in the aforesaid accident.
- ☒ We are instructed that the accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

Cost of Repair	<u>2,446.61</u>
Survey report fees	<u>-</u>
Loss of Use( days @ \$0.00 per day)	<u>-</u>
Car Rental Fees	<u>200.00</u>
GIA/LTA search fees	<u>2.00</u>
<b>Total S\$</b>	<b><u>2,648.61</u></b>

- ☒ We forward herewith the following relevant supporting documents:-
- |  |  |
|--|--|
| <input type="checkbox"/> Survey Reports & photographs (To be returned within 7 days on demand) |  |
| <input checked="" type="checkbox"/> Final repair bill(Tax Invoice)                             | <input checked="" type="checkbox"/> Copy of NRIC/Driving licence   |
| <input type="checkbox"/> Bill/Receipt for the excess   | <input checked="" type="checkbox"/> Copy of LTA/GIA vehicle search |
| <input checked="" type="checkbox"/> Rental Agreement   | <input checked="" type="checkbox"/> Non-injury motor report form   |
| <input checked="" type="checkbox"/> Copy of the Insurance Certificate                          | <input checked="" type="checkbox"/> Letter of Authority            |

- ☒ Cheque to be make payable to **Messrs SME MOTOR PTE LTD.**
- ☐ Any request for a re-survey of our client's vehicle must be arrange within the 14 days upon receipt of this letter. The re-survey must be conducted at our premises, in the presence of our client.
- ☒ Please note that you should send to us an acknowledgment of receipt of this letter within 07 days of your receipt of this letter.

Yours faithfully,

**SME MOTOR PTE LTD**  
encl

**WE HEREBY ACKNOWLEDGE RECEIPT**

**PLEASE CHOP AND SIGN**

Date: \_\_\_\_\_



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EQI19004156/Uhb3

03 April 2019

**CHUA ENG HWEE**  
287 BISHAN ST 24  
#03-74  
SINGAPORE 570287

Dear Sir/Madam,

**ACCIDENT INVOLVING SMD 3297R AND SMG 5987D ON 28/02/2019**

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

**CECILIA CHONG**  
Case Handler  
DID: 6749 4274  
FAX: 6741 4108  
EMAIL: ceciliachong@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*  
(Motor Claims Dept)



## LETTER OF AUTHORITY

To: M/s EQ Insurance Company Ltd  
Singapore

Accident involving my/our vehicle no. SMG 5987D and SMD 3297R on 28/08/2019

Along UB1 Ave 3 Turning Into Ubi Ave 4

I/We, Loo Ooi Nam Lionel NRIC No. S730586A

Or Blk 404B Female #23-139 Singapore 729404

the registered owner of vehicle no. SMG 5987D at the material time of accident, do

hereby authorise Messrs SME MOTOR PTE LTD as my/our agent and representative


to correspond in, negotiate and settle, on my/our behalf, my/our claim against you as

owner/operator/insurer of vehicle no. SMD 3297R.

I/We also authorise them to accept settlement cheque on my/our behalf. Kindly issue

your cheque in favour of "M/s. SME MOTOR PTE LTD".

Dated this 13 day of 03 20 09

  
Signature of Owner of his/her/their  
Duly Authorised Representative

\_\_\_\_\_  
Company's Stamp (For Firm).

# SME Motor Pte Ltd

1 Kaki Bukit Ave 6, #02-15 Autobay@KakiBukit Singapore 417883  
TEL: 67476106 (6 lines) FAX: 67442368 Email: service@smemotor.com.sg  
GST:201119451E RCB NO:201119451E

M/S : EQ INSURANCE COMPANY LTD

5 Maxwell Road #17-00

Tower Block MND Complex

singapore 069110

TEL: 6223 9433

FAX: 6224 3903

ATTN: Motor Claim Department

Your Ref No: 19/EQ/TP-042 (03)

Claim Type: Third Party

Accident Date: 28/02/2019

TP Veh Reg No: SMD3297R

Claim No: EST0004678

Final No: INV0004069

Date: 09 Apr 2019

Policy No: CN035306

Veh Reg No: SMG5987D

Make/Model: BMW 523i

Chasis No: WBAFP32010C546466

Engine No: 04637570N52B25AF

Reg. Date: 16/11/2010

## Tax Invoice to Vehicle No :SMG5987D

Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
<b>Parts</b>			
1 REAR BUMPER	1 PC	1,581.25	
2 REAR BUMPER CLIP	10 PC	25.30	
		1,606.55	1,606.55
<b>Labour</b>			
3 WHEEL ALIGNMENT	1 UNIT	60.00	
4 LABOUR CHARGE	1 UNIT	300.00	
5 SPRAY PAINTING	1 UNIT	320.00	
		680.00	680.00
Total			S\$ 2,286.55
Less Excess			S\$ 0.00
Amount Before GST			S\$ 2,286.55
Add GST @ 7%			160.06
Total Amount Payable			S\$ 2,446.61

TOTAL: SINGAPORE DOLLAR TWO THOUSAND FOUR HUNDRED FORTY SIX AND CENTS SIXTY ONE ONLY

For SME Motor Pte Ltd

E. & O. E.


AUTHORISED SIGNATURE

# CHIN HUI CAR RENTAL

BLK 7, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-76,  
SINGAPORE 575012 TEL: 6453 4680  
REGN. NO.: 53090791K

## VEHICLE RENTAL AGREEMENT

NO: 8387

HIRER'S PARTICULAR		Vehicle No: SFS 090H Mileage Out: 175303	
Hirer: Loo Ooi Nam Loo	Date of Birth: 27/05/1973	Make & Model: Toyota ACR	Auto / Manual: <input checked="" type="radio"/> Auto
NRIC / Passport No: S 7330886A	Address: Pte 404B Fernvale Lane, #23-139 S (792004)	OUT : Date: 11/3/19	OUT : Time: 0940hrs
Driving Licence No: S 7330886A	Pass Date: 23/10/1993	Replace Veh No:	Mileage Out:
Contact Number: 96431466		OUT : Date:	OUT : Time:
DRIVERS PARTICULARS (if different from Hirer)		CHARGES	
Appointed Driver:		Daily: 2 @ \$100/- per day	200.00
NRIC / Passport No:	Date of Birth:	Weekly: @ \$ per week	
Address:		Monthly: @ \$ per month	
Driving Licence No:	Pass Date:	Hour: @ \$ per hour	
Contact Number:		Others: @ \$	
		SUB-TOTAL \$ 200.00	
<b>New Insurance Policy Terms &amp; Conditions as at 08-12-2010</b> <b>1. NOT PERMITTED TO DRIVE - Not Covered</b> Driver Age 22 years old and below Driver above Age 70 years old Driver less than 2 years Driving Experience <b>2. ADDITIONAL EXCESS - S\$3000.00</b> Driver Age 23 to 25 years old with 2 years driving experience Driver Age 65 to 70 years old with 2 years driving experience		PETROL LEVEL	
		Out	E 1/4 1/2 3/4 F
		In	E 1/4 1/2 3/4 F
		TOTAL CHARGES \$ 200.00	
REMARKS		<b>IMPORTANT!</b> <b>FOR SINGAPORE USE ONLY</b>	
		Excess Liability: S\$2500.00	
		Malaysia Excess (With Prior Consent): NOT ALLOWED	
		Hirer's Signature: 	
		Addition Driver's Signature: _____	

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CHIN HUI CAR RENTAL in connection with this agreement is true.

### \* IMPORTANT

- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AND ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CHIN HUI CAR RENTAL.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.

RETURN OF VEHICLE: THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CHIN HUI CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	SIGNATURE OF HIRER / DRIVER
13/3/19	11.00AM	175503		

SMG 5987D. (SME)

# CHIN HUI CAR RENTAL

REGN. NO.: 53090791K

BLK 7, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-76, SINGAPORE 575642. TEL: 6453 4680

## OFFICIAL RECEIPT

M/s LOO OOI NAM, LIONEL  
BLK 404B FERNVALE LANE  
#23-139, SINGAPORE 792404.

No: 273046

Date: 13.03.2019

S/No.	Description	Amount
1	RENTAL FEES FOR SJS 8192H VRA NO 8387	<u>\$ 200.00</u>

SINGAPORE DOLLARS TWO HUNDRED ONLY.

### PAYMENT MODE:

CASH -

CHEQUE -



Chin Hui Car Rental

## Third Party Insurer Enquiry

Our Ref No: GR-19-033315

Date of Request: 01/03/2019

Your Ref No:

Online Purchase

SME Motor Pte Ltd  
1 Kaki Bukit Ave 6 #02-15  
AutoBay @ Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date 01/03/2019  
Enquiry By Ang Guo Bao  
TP Vehicle No. SMD3297R  
Accident Date 28/02/2019

### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SMD3297R	EQ Insurance Company Ltd	21/08/2018-20/08/2019	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

## TAX INVOICE

Our Ref No: GR-19-033315

Date of Request: 01/03/2019

Your Ref No:

Online Purchase

SME Motor Pte Ltd  
1 Kaki Bukit Ave 6 #02-15  
AutoBay @ Kaki Bukit  
Singapore 417863

Dear Sir/Madam,

Enquiry Date 01/03/2019  
Enquiry By Ang Guo Bao  
TP Vehicle No. SMD3297R  
Accident Date 28/02/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You,

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 03/05/2019

**THIRD PARTY DIRECT SETTLEMENT**

Vehicle No.	SMD 3297R (Insd Veh)	Your Ref. No. : DMPPHQ18-005914
	SMG 5987D (TP Veh)	Our Ref. No. : CC4/EQI19004156/Uhb3q2
Date of Accident	28/2/2019	

Liability	100%	
Final Repair Cost	: \$ 2,446.61	
Loss of Use	: \$	days
Rental (If any)	: \$ 200.00	2 days
Others:	: \$ 2.00	
	: \$	
	2,648.61	
Final Settlement Sum	: \$ 2,648.61	
Remarks	:	

<b><u>Payment Instruction: Payee's Breakdown</u></b>		
1)	SME MOTOR PTE LTD	: \$ 2,648.61
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC4/EQ19004156/Uhb3q2

5 MAXWELL ROAD  
#17-00 TOWER BLOCK  
MND COMPLEXSINGAPORE 069110

Date : 03-05-2019



Code : EQI

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	SMD 3297R	Veh. Inspected	SMG 5987D
Policy No.	DMPPHQ18-005914	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From	JOEL	Assign Date	06/03/2019

**2. Vehicle Particulars & Condition**

Make & Model	B.M.W.523I (A)	c.c	2497
Engine No.	HIDDEN	Year of Reg.	2010
Chassis No.	WBAFP32010C546466	Colour	GREY
Odometer	59581	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	245/45 R18	MICHELIN	7 mm
L/H Front Tyre	245/45 R18	MICHELIN	7 mm
R/H Rear Tyre	245/45 R18	MICHELIN	7 mm
L/H Rear Tyre	245/45 R18	MICHELIN	7 mm

**4. Description of Damages**

THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION. DAMAGES SEE DETAILS.
--

**5. General Information**

Accident Date	28/02/2019	Inspection Date	11/03/2019
Survey held at	SME MOTOR PTE LTD 1 KAKI BUKIT AVE 6 #02-15 (AUTOBAY @KAKI BUKIT) SINGAPORE 417883		

**5a. Remarks**

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMG 5987D**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	REAR BUMPER (WCP)	DENTED / DEFORMED	1,375.00	1,375.00
1	REAR BUMPER RETAINER RH (WCP)	NOT NECESSARY	165.00	-
10	REAR BUMPER CLIP (WCP)	NECESSARY	22.00	22.00
1	REAR SPORT RIM RH (WCP)	TO REPAIR SEE LABOUR	1,155.00	-
	COST PLUS 15%		-	209.55
			2,717.00	1,606.55
	<b><u>LABOUR</u></b>			
	WHEEL ALIGNMENT.		60.00	60.00
	LABOUR CHARGE INCLUSIVE OF THE REPAIR OF REAR SPORT RIM RH.		300.00	300.00
	SPRAY PAINTING.		400.00	320.00
			760.00	680.00
	<b>GRAND TOTAL</b>		<b>3,477.00</b>	<b>2,286.55</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>2,286.55</b>

Report Ref No. CC4/EQ119004156/Uhb3q2

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

## Joanne Lee (LKK Auto)

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**From:** Joanne Lee (LKK Auto) <report@lkkauto.com>  
**Sent:** Friday, 10 May 2019 3:55 PM  
**To:** 'Joel Goh'  
**Cc:** 'Vic (LKKAuto)'  
**Subject:** TP Direct Settlement - Accident Involving SMD 3297R (OI) and SMG 5987D (TP) on 28/02/2019  
**Attachments:** LKK REPORT & PHOTO.pdf; TP DS SUPPORTING DOCUMENT.pdf

Dear Sir/Madam,

Please be informed that the above-mentioned case had been settled.

Enclose herewith final report & relevant documents for your necessary action please.

Thank you.

Best Regards,

**JOANNE** | Reports

**LKK Auto Consultants Pte.Ltd.**

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: [report@lkkauto.com](mailto:report@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933