

15/5/2019

INS. CASE OWNER:

CC3/EQ11900

LKK:

IDAC:

Surveyor:

Kenneth

DOI:

ASSIGNMENT

5/7/19

Date / Time:

5/7/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SGX 1006T

Name of Insured:

BIG RAYE PUL

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

7/7/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Manny BINTARAN BAKUL

Driver Tel No.:

(VL: YES / NO)

Claim No.:

00191100687

Policy No.:

00191100687-115157

Make / Model:

MERCEDES

Place of Accident:

KAPLES BRD

O1 GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:

Trans Cab



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time	STAGE	DATE / PIC
22/4/19 @ 10:30am - Khondha	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (final):	
	Notification ltr (if non-pickup):	
22/4/19 @ 3:50pm - Khondha	Call Of:	22/4/19 - Khondha
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup):	
	After call ltr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	
22/4/19 @ 4:11pm - Khondha		
28/5/19		
5/7/2019		
PRELIMINARY ADVICE	Date/Time: 06/03/19	Sent By: 03
FINALIZATION	Date/Time:	Confirm with:
Repair Cost: P/P	SS 2,074.20	2 days) Reduction: 95 %

FINAL SETTLEMENT	Date/Time:	Confirm with:	Email:	Cal:
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:		
Repair Cost: W/167	SS 2222.69			
Loss of Rental (LOR):	SS 340.20	(3 days) x \$113.40		
Loss of Use (LOU):	SS	(\$ x days)		
Loss of Income (LOI):	SS 150.00	(\$50 x 3 days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]		
GIA/LTA Search	SS 7.45			
Medical:	SS			
Disbursement:	SS	(e.g. Tow/ Independent)		
Legal Cost	SS			
Total:	SS 2720.34	Global Sum SS:		
FINAL PAYMENT	Date/Time:	Confirm with:	Email:	Cal:
Payee 1:	SS 2720.34	Name 1: Trans-cab Auto services Pte Ltd.		
Payee 2: (Strike if N.A.)	SS	Name 2:		
Payee 3: (Strike if N.A.)	SS	Name 3:		

ASS. REC. BY:

REF:

EG 1

Kenneth

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

02

days

Res.:

Yes or No

Lum Sum:

1-B.1%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

S11095P7U

Yr Regn: 12, 18

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota

c.c.

1798

Colour:

White / Red

A/C:

Insured / Std / NI / NA

Sp. Reading

28952

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

JT DK B31F4 503077301

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

195/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Front

R/Bal.

J

mm

Rear

R/Bal.

J

mm

L/Bal.

J

mm

L/Bal.

P

mm

D.O.A.

3/3/19

D.O.I.

5/3/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

O/S 1st

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1 File pass to  
B 2077.28

PIP: \$2077.28

Red: \$37,841.19, 95%

Date/Time, File Pass to?

☐

: Prell. Report

☐

: Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + RS. \$

Fees

Others

TOTAL

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Report Format :

Lump Sum / I.B.I: (\$



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised  
Our ref: CC3/EQ119004154/Khb3

Date: 06.03.2019

The Motor Claims Department  
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SHD9597U**

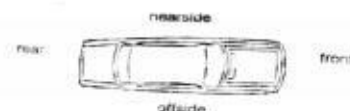
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 05.03.2019 at the premises of M/s Trans-cab Auto Services Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	39,918.47
Revised Estimate Amount	: S\$	2,077.28
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

**Description of Damage:**

The vehicle sustained damages at the  
O/S Front Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

**KENNETH KONG**  
**Licensed Appraiser**

**Trans-cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

**SHD 9597U****AAD1903-015***Not Authorised**Resony Bepain**82077.28*

Vehicle No.:

Chassis No.:

Vehicle Make:

Vehicle Model:

Date of Accident :

Third Party Insurer :

Date of Registration :

**SHD 9597U**

JTDKB3FU503077301

RENAULT

LATITUDE

3.3.2019

**EQ**

12/12/2018

**PART****LIST**

1	1 FRONT BUMPER	\$	<i>As</i> 499.90 ✓
2	1 BRACKET, FRONT BUMPER EXTENSION MOUNTING	\$	<i>SL</i> 101.20 X
3	1 REINFORCEMENT, FRONT BUMPER	\$	<i>N</i> 696.40 X
4	1 ABSORBER, FRONT BUMPER, LOWER	\$	<i>SL</i> 130.20 X
5	1 ABSORBER, FRONT BUMPER ENERGY	\$	<i>SL</i> 78.10 X
6	1 FRONT BUMPER SIDE RETAINER RH	\$	<i>Dis</i> 78.00 ✓
7	1 FRONT BUMPER SIDE RETAINER LH	\$	<i>SL</i> 78.00
8	1 FRONT BUMPER SUPPORT	\$	<i>SL</i> 81.70
9	1 EXTENSION, FRONT BUMPER, RH	\$	<i>SL</i> 117.80
10	1 EXTENSION, FRONT BUMPER, LH	\$	<i>SL</i> 117.80
11	1 FRONT LED LAMP (LOWER) RH	\$	<i>SL</i> 907.75
12	1 FRONT LED LAMP (LOWER) LH	\$	<i>SL</i> 907.75
13	1 FRONT HEADLAMP RH	\$	<i>SL</i> 2,909.04
14	1 COMPUTER SUB-ASSY, HEADLAMP, RH NO.1	\$	<i>SL</i> 492.30
15	1 MOTOR, HEADLAMP LEVELING, RH	\$	<i>SL</i> 413.10
16	1 FRONT HEADLAMP LH	\$	<i>SL</i> 2,909.04
17	1 COMPUTER SUB-ASSY, HEADLAMP, RH NO.1	\$	<i>SL</i> 492.30
18	1 MOTOR, HEADLAMP LEVELING, RH	\$	<i>SL</i> 413.10
19	1 FRONT FENDER RH	\$	<i>As</i> 945.30 ✓
20	1 EXTENSION, FRONT FENDER, RH	\$	<i>SL</i> 48.80 X
21	1 COVER SUB-ASSY, FRONT PILLAR, UPR RH	\$	<i>SL</i> 98.30 X
22	1 LINER, FRONT FENDER, RH	\$	<i>SL</i> 200.70 X
23	1 FRONT FENDER EMBLEM RH	\$	<i>N</i> 86.50 ✓
24	1 SEAL, FENDER APRON MUDGUARD, RH	\$	<i>SL</i> 50.90
25	1 FRONT BONNET	\$	<i>N</i> 950.50
26	1 FRONT LOWER ARM	\$	<i>SL</i> 631.90
27	1 FRONT SHOCK ABSORBER	\$	<i>SL</i> 398.20
28	1 SHAFT ASSY, FRONT DRIVE, RH	\$	<i>N</i> 1,186.20
29	1 ARM SUB-ASSY, FRONT SUSPENSION, LOWER NO.1 RH	\$	<i>SL</i> 637.50

**Trans-cab Auto Services Pte Ltd****AAD1903-015**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

**SHD 9597U**

30	1 KNUCKLE, STEERING, RH	\$	562.30	} X SVC
31	1 LINK ASSY, FRONT STABILIZER, RH	\$	199.00	
32	1 BAR, STABILIZER, FRONT	\$	360.30	
33	1 SUPPORT SUB-ASSY, FRONT SUSPENSION, RH	\$	200.60	
34	1 ABSORBER ASSY, SHOCK, FRONT RH	\$	401.80	
35	1 COCK ASSY, RESERVE TANK	\$	117.80	
		\$	<b>18,500.08</b>	
25%		\$	<b>4,625.02</b>	
		\$	<b>13,875.06</b>	

**Special Nett**

1	1 FRONT WHEEL RIM	\$	1,570.55	X
2	1 FRONT WHEEL RIM COVER	\$	175.80	X
3	1 CLIP, FRONT FENDER LINER	\$	22.00	X
<b>TOTAL</b>		\$	<b>1,768.35</b>	
<b>TOTAL PARTS</b>		\$	<b>15,643.41</b>	

**LABOUR**

Putty And Spray Painting Of The Affected Portion.	\$	4,200.00	440/
Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of Parts, Adjust And Realign The Same	\$	4,200.00	400/
To Rust-Proofing Of The Affected Areas.	\$	170.00	3d
To transfer of Fender fittings, attachments and perform water seepage test.	\$	170.00	X
To transfer of Front Bumper fittings, attachments and perform water seepage test.	\$	170.00	X

AAD1903-015

Tel No. : 6287 6666      Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHD 9597U

\$ 22 170.00 X

\$ 220.00 X

\$ 22 380.00 X

\$ 22 170.00 ✓

\$ 22 170.00 X

\$ 380.00 X

<b>TOTAL</b>	<b>\$</b>	<b>10,400.00</b>
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Over All Total	\$	39,918.47
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**(PART-BY-PART) Repair Days**

~~14~~ days

2 days

26043.414

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Company

Owner ID: 3878K

**Vehicle Details**

Vehicle No.: SHD9597U

Vehicle to be Exported: Yes

Intended Deregistration Date: 04 Mar 2019

Vehicle Make: TOYOTA

Vehicle Model: PRIUS 5DR HATCHBACK (AUTO)

Primary Colour: Red

Manufacturing Year: 2018

Engine No.: 2ZR2B79861

Chassis No.: JTDKB3FU503077301

Maximum Power Output: 90.0 kW (120 bhp)

Open Market Value: \$26,605.00

Original Registration Date: 12 Dec 2018

First Registration Date: 12 Dec 2018

Transfer Count: 0

Actual ARF Paid: \$14,247.00

**Intended PARF Rebate Details**

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 11 Dec 2026

PARF Rebate Amount: \$10,685.00

**Intended COE Rebate Details**

COE Expiry Date: 11 Dec 2026

COE Category: A - Car up to 1600cc &amp; 97kW (130bhp)

COE Period(Years): 8

PQP Paid: \$22,057.00

COE Rebate Amount: \$17,645.00

**Total Rebate Amount: \$28,330.00****Message**

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 04 Mar 2019

OK



## Shu Pei (LKKAUTO)

---

**From:** Joel Goh <joel.goh@eqinsurance.com.sg>  
**Sent:** Friday, 8 March 2019 5:40 PM  
**To:** Shu Pei (LKKAUTO)  
**Cc:** Vic (LKKAUTO); Admin A  
**Subject:** RE: Direct Settlement - Accident Involving SGX1006T (OI : EQI - DM19HO00683-JG) and SHD9597U (TP : LKK REF - CC3/EQI19004154/Khb3) on 03.03.2019  
**Attachments:** SGX1006T.pdf

Dear Shu Pei

Attached our insured's accident report for your attention.  
Please assist to obtain a copy of TP video footage as there is conflicting version of this accident.

Best Regards,

Joel Goh  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 5772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190  
www.eqinsurance.com.sg



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

---

**From:** Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]  
**Sent:** Wednesday, March 6, 2019 5:57 PM  
**To:** Joel Goh  
**Cc:** Vic (LKKAUTO); Admin A  
**Subject:** Direct Settlement - Accident Involving SGX1006T (OI : EQI - TBA) and SHD9597U (TP : LKK REF - CC3/EQI19004154/Khb3) on 03.03.2019

**WITHOUT PREJUDICE**

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 9597U at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:  
- TP GIA report



- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank You.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

---

**From:** Joel Goh <joel.goh@eqinsurance.com.sg>  
**Sent:** Monday, 15 July 2019 2:15 PM  
**To:** Jimmy Chen (LKK Auto)  
**Cc:** Hsiao Tong (LKKAuto); Vic (LKKAuto)  
**Subject:** RE: Direct Settlement - Accident Involving SGX1006T (OI : EQI - DM19HO00683-JG) and SHD9597U (TP : LKK REF - CC3/EQI19004154/Khb3) on 03.03.2019

Dear Jimmy

Please proceed with direct settlement.


Best Regards,

**Joel Goh**  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

 A Member of Citystate

*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

---

**From:** Jimmy Chen (LKK Auto) [mailto:jimmychen@lkkauto.com]  
**Sent:** Monday, July 15, 2019 10:52 AM  
**To:** Joel Goh  
**Cc:** Hsiao Tong (LKKAuto); Vic (LKKAuto)  
**Subject:** RE: Direct Settlement - Accident Involving SGX1006T (OI : EQI - DM19HO00683-JG) and SHD9597U (TP : LKK REF - CC3/EQI19004154/Khb3) on 03.03.2019

Hi Joel,

TP Video as attached.

Based on the video, liability not in favour of our insured.

TP was already in lane when our insured abruptly cut into the lane which caused the side swipe.

We shall proceed to settle this claim based on 100% liability against our insured.

Best Regards,  
**Jimmy Chen** | Case Handler  
**LKK Auto Consultants Pte Ltd**

---

**From:** Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>

**Sent:** Friday, 8 March 2019 5:40 PM

**To:** Shu Pei (LKKAUTO) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Cc:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SGX1006T (OI : EQI - DM19HO00683-JG) and SHD9597U (TP : LKK REF - CC3/EQI19004154/Khb3) on 03.03.2019

Dear Shu Pei

Attached our insured's accident report for your attention.

Please assist to obtain a copy of TP video footage as there is conflicting version of this accident.

Best Regards,

**Joel Goh**

Executive | Claims

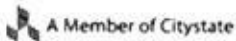


**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



✓

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**From:** Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]

**Sent:** Wednesday, March 6, 2019 5:57 PM

**To:** Joel Goh

**Cc:** Vic (LKKAUTO); Admin A

**Subject:** Direct Settlement - Accident Involving SGX1006T (OI : EQI - TBA) and SHD9597U (TP : LKK REF - CC3/EQI19004154/Khb3) on 03.03.2019

**WITHOUT PREJUDICE**

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 9597U at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank You.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Jimmy Chen (LKK Auto)

---

**From:** Jimmy Chen (LKK Auto)  
**Sent:** Monday, 15 July 2019 11:04 AM  
**To:** waiyin.ng@transcab.com.sg  
**Cc:** Hsiao Tong (LKKAuto); Vic (LKKAuto); claims@transcab.com.sg; Vic (LKKAuto); jasminetan@transcab.com.sg  
**Subject:** RE: YOUR REF: AAD1903-015\_ACCIDENT INVOLVING VEHICLES SGX 1006T AND SHD 9597U ON 03/03/2019 LKK REF CC3/EQI19004154/Khb3

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$	2,222.69
2. Loss of Rental (3days x \$113.40) (w/ GST)	\$	340.20
3. Loss of Income(3days x \$50.00)	\$	150.00
4. LTA search fee	\$	7.49
<b>TOTAL</b>	<b>\$</b>	<b>2,720.38</b>

Please confirm acceptance, thank you.

Best Regards,

**Jimmy Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jimmychen@lkkauto.com](mailto:jimmychen@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Saturday, 13 July 2019 3:55 PM  
**To:** Jimmy Chen (LKK Auto) <[jimmychen@lkkauto.com](mailto:jimmychen@lkkauto.com)>  
**Subject:** FW: YOUR REF: AAD1903-015\_ACCIDENT INVOLVING VEHICLES SGX 1006T AND SHD 9597U ON 03/03/2019 LKK REF CC3/EQI19004154/Khb3

---

**From:** Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>  
**Sent:** Wednesday, 29 May 2019 2:55 PM  
**To:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Cc:** [claims@transcab.com.sg](mailto:claims@transcab.com.sg); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** FW: YOUR REF: AAD1903-015\_ACCIDENT INVOLVING VEHICLES SGX 1006T AND SHD 9597U ON 03/03/2019 LKK REF CC3/EQI19004154/Khb3

WITHOUT PREJUDICE

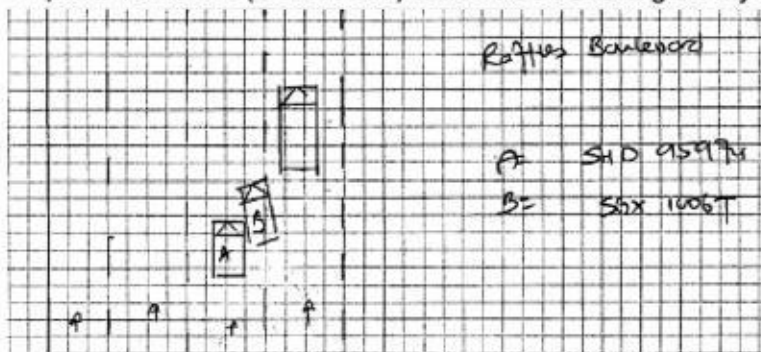
Dear Vic

Please see the attachment for video footage.

From the video clearly show that your insured who was swerved out from first lane and hit onto our taxi.

### Circumstances of Accident

On 03.03.2019 at about 2152Hours, I was travelling straight on the second lane along Raffles Boulevard. Sud impact. Vehicle B (SGX1006T) which was travelling on my right swerved into my lane and hit onto my taxi right



Thank You  
Best Regards,  
Ng Wai Yin  
Finance Department  
TEL: 6603 1265 Ext.308

\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)



#### TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111  
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764  
Website: [www.transcab.com.sg](http://www.transcab.com.sg)

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Tuesday, 28 May, 2019 7:19 PM

To: Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>

Cc: [claims@transcab.com.sg](mailto:claims@transcab.com.sg); [jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

Subject: YOUR REF: AAD1903-015\_ACCIDENT INVOLVING VEHICLES SGX 1006T AND SHD 9597U ON 03/03/2019 LKK REF CC3/EQI19004154/Khb3

WITHOUT PREJUDICE

Dear Wai Yin,

#### ACCIDENT INVOLVING VEHICLES SGX 1006T AND SHD 9597U ON 03/03/2019

We refer to the above matter and we confirm in receipt of your LOD.

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence yet to substantiate either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

Kindly forward to us with **any evidence** (if any) your client have to support your claim.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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## Jimmy Chen (LKK Auto)

---

**From:** Ng Wai Yin <waiyin.ng@transcab.com.sg>  
**Sent:** Monday, 15 July 2019 11:52 AM  
**To:** Jimmy Chen (LKK Auto)  
**Cc:** Hsiao Tong (LKKAuto); Vic (LKKAuto); claims@transcab.com.sg; Vic (LKKAuto); jasminetan@transcab.com.sg  
**Subject:** RE: YOUR REF: AAD1903-015\_ACCIDENT INVOLVING VEHICLES SGX 1006T AND SHD 9597U ON 03/03/2019 LKK REF CC3/EQI19004154/Khb3  
**Attachments:** AAD1903-015 - LTA RECEIPT.pdf; AAD1903-015 - RENTAL LETTER.pdf; AAD1903-015 - TAX INVOICE.pdf

### WITHOUT PREJUDICE

Dear Jimmy

As per your requested.

Please proceed to send us the *No DV required.*

Thank You  
Best Regards,  
**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)



### TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111  
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764  
Website: [www.transcab.com.sg](http://www.transcab.com.sg)

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---

**From:** Jimmy Chen (LKK Auto) [mailto:jimmychen@lkkauto.com]  
**Sent:** Monday, 15 July, 2019 11:10 AM  
**To:** waiyin.ng@transcab.com.sg  
**Cc:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; claims@transcab.com.sg; Vic (LKKAuto) <vicalpeh@lkkauto.com>; jasminetan@transcab.com.sg  
**Subject:** RE: YOUR REF: AAD1903-015\_ACCIDENT INVOLVING VEHICLES SGX 1006T AND SHD 9597U ON 03/03/2019 LKK REF CC3/EQI19004154/Khb3

Dear Sirs/Mdm,

To add on to the email below.

Please provide us with the following:

- 1) Copy of LTA Search Fee Tax Invoice
- 2) Copy of Rental Agreement and Tax Invoice

Best Regards,

**Jimmy Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jimmychen@lkkauto.com](mailto:jimmychen@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jimmy Chen (LKK Auto)

**Sent:** Monday, 15 July 2019 11:04 AM

**To:** [waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; [claims@transcab.com.sg](mailto:claims@transcab.com.sg); Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; [jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)

**Subject:** RE: YOUR REF: AAD1903-015\_ACCIDENT INVOLVING VEHICLES SGX 1006T AND SHD 9597U ON 03/03/2019  
LKK REF CC3/EQI19004154/Khb3

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$	2,222.69
2. Loss of Rental (3days x \$113.40) (w/ GST)	\$	340.20
3. Loss of Income(3days x \$50.00)	\$	150.00
4. LTA search fee	\$	7.48
<b>TOTAL</b>	<b>\$</b>	<b>2,720.37</b>

Please confirm acceptance, thank you.

Best Regards,

**Jimmy Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jimmychen@lkkauto.com](mailto:jimmychen@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Saturday, 13 July 2019 3:55 PM

**To:** Jimmy Chen (LKK Auto) <[jimmychen@lkkauto.com](mailto:jimmychen@lkkauto.com)>

**Subject:** FW: YOUR REF: AAD1903-015\_ACCIDENT INVOLVING VEHICLES SGX 1006T AND SHD 9597U ON 03/03/2019  
LKK REF CC3/EQI19004154/Khb3

---

**From:** Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>

**Sent:** Wednesday, 29 May 2019 2:55 PM

**To:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** [claims@transcab.com.sg](mailto:claims@transcab.com.sg); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: YOUR REF: AAD1903-015\_ACCIDENT INVOLVING VEHICLES SGX 1006T AND SHD 9597U ON 03/03/2019  
LKK REF CC3/EQI19004154/Khb3

WITHOUT PREJUDICE

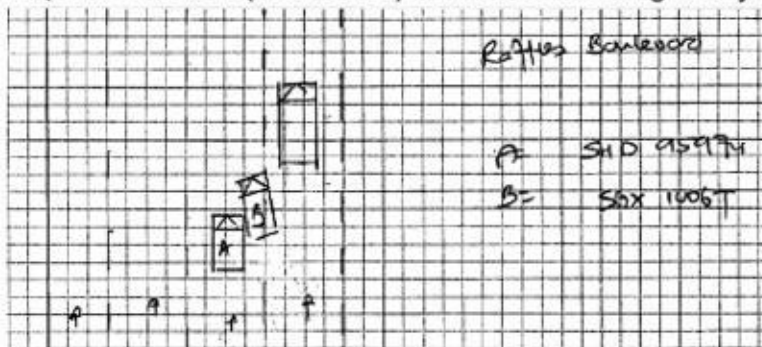
Dear Vic

Please see the attachment for video footage.

From the video clearly show that your insured who was swerved out from first lane and hit onto our taxi.

### Circumstances of Accident

On 03.03.2019 at about 2152Hours, I was travelling straight on the second lane along Raffles Boulevard. Sud impact. Vehicle B (SGX1006T) which was travelling on my right swerved into my lane and hit onto my taxi right



Thank You  
Best Regards,  
Ng Wai Yin  
Finance Department  
TEL: 6603 1265 Ext.308

\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)



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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Tuesday, 28 May, 2019 7:19 PM

**To:** Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>

**Cc:** [claims@transcab.com.sg](mailto:claims@transcab.com.sg); [jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** YOUR REF: AAD1903-015\_ACCIDENT INVOLVING VEHICLES SGX 1006T AND SHD 9597U ON 03/03/2019 LKK REF CC3/EQI19004154/Khb3

WITHOUT PREJUDICE

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We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence yet to substantiate either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

Kindly forward to us with **any evidence** (if any) your client have to support your claim.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC3/EQI19004154/Kpb3s2

5 MAXWELL ROAD  
#17-00 TOWER BLOCK  
MND COMPLEXSINGAPORE 069110

Date : 26-08-2019



Code : EQI

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	SGX 1006T	Veh. Inspected	SHD 9597U
Policy No.	DMPPHQ18-005257	Coverage (\$)	0.00
Claim No.	DM19HO00683-JG	Excess (\$)	0.00
Assign From		Assign Date	05/03/2019

**2. Vehicle Particulars & Condition**

Make & Model	TOYOTA PRIUS (A)	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	JTDKB3FU503077301	Colour	METALLIC WHITE / RED
Odometer	26952	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	195/65 R15	YOKOHAMA	8 mm
L/H Front Tyre	195/65 R15	YOKOHAMA	8 mm
R/H Rear Tyre	195/65 R15	YOKOHAMA	8 mm
L/H Rear Tyre	195/65 R15	YOKOHAMA	8 mm

**4. Description of Damages**

THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS.
---

**5. General Information**

Accident Date	03/03/2019	Inspection Date	05/03/2019
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111		

**5a. Remarks**

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	<b>2 Working Days</b>
-------------------------------------	-----------------------



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 3

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 9597U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	FRONT BUMPER	BUCKLED	499.90	499.90
1	BRACKET, FRONT BUMPER EXTENSION MOUNTING	SERVICEABLE	101.20	-
1	REINFORCEMENT, FRONT BUMPER	TO REPAIR SEE LABOUR	696.40	-
1	ABSORBER, FRONT BUMPER, LOWER	SERVICEABLE	130.20	-
1	ABSORBER, FRONT BUMPER ENERGY	SERVICEABLE	78.10	-
1	FRONT BUMPER SIDE RETAINER RH	DISTORTED	78.00	78.00
1	FRONT BUMPER SIDE RETAINER LH	SERVICEABLE	78.00	-
1	FRONT BUMPER SUPPORT	SERVICEABLE	81.70	-
1	EXTENSION, FRONT BUMPER, RH	SERVICEABLE	117.80	-
1	EXTENSION, FRONT BUMPER, LH	SERVICEABLE	117.80	-
1	FRONT LED LAMP (LOWER) RH	SERVICEABLE	907.75	-
1	FRONT LED LAMP (LOWER) LH	SERVICEABLE	907.75	-
1	FRONT HEADLAMP RH	SERVICEABLE	2,909.04	-
1	COMPUTER SUB-ASSY, HEADLAMP, RH NO.1	SERVICEABLE	492.30	-
1	MOTOR, HEADLAMP LEVELING, RH	SERVICEABLE	413.10	-
1	FRONT HEADLAMP LH	SERVICEABLE	2,909.04	-
1	COMPUTER SUB-ASSY, HEADLAMP, RH NO.1	SERVICEABLE	492.30	-
1	MOTOR, HEADLAMP LEVELING, RH	SERVICEABLE	413.10	-
1	FRONT FENDER RH	BENT	945.30	945.30
1	EXTENSION, FRONT FENDER, RH	SERVICEABLE	48.80	-
1	COVER SUB-ASSY, FRONT PILLAR, UPR RH	SERVICEABLE	98.30	-
1	LINER, FRONT FENDER, RH	SERVICEABLE	200.70	-
1	FRONT FENDER EMBLEM RH	NECESSARY	86.50	86.50
1	SEAL, FENDER APRON MUDGUARD, RH	SERVICEABLE	50.90	-
1	FRONT BONNET	TO REPAIR SEE LABOUR	950.50	-
1	FRONT LOWER ARM	SERVICEABLE	631.90	-
1	FRONT SHOCK ABSORBER	SERVICEABLE	398.20	-
1	SHAFT ASSY, FRONT DRIVE, RH	TO REPAIR SEE LABOUR	1,186.20	-
1	AEM SUB-ASSY, FRONT SUSPENSION, LOWER NO.1 RH	SERVICEABLE	637.50	-

Report Ref No. CC3/EQ19004154/Kpb3s2



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	KNUCKLE, STEERING, RH	SERVICEABLE	562.30	-
1	LINK ASSY, FRONT STABILIZER, RH	SERVICEABLE	199.00	-
1	BAR, STABILIZER, FRONT	SERVICEABLE	360.30	-
1	SUPPORT SUB-ASSY, FRONT SUSPENSION, RH	SERVICEABLE	200.60	-
1	ABSORBER ASSY, SHOCK, FRONT RH	SERVICEABLE	401.80	-
1	COCK ASSY, RESERVE TANK	SERVICEABLE	117.80	-
	LESS 25% DISCOUNT		-4,625.02	-402.42
			13,875.06	1,207.28
	<b>SPECIAL NETT ITEMS</b>			
1	FRONT WHEEL RIM (SN)	SERVICEABLE	1,570.55	-
1	FRONT WHEEL RIM COVER (SN)	SERVICEABLE	175.80	-
1	CLIP, FRONT FENDER LINER (SN)	SERVICEABLE	22.00	-
			1,768.35	-
	<b>LABOUR</b>			
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.		4,200.00	440.00
	PANEL BEATING, KNOCKING AND STRAIGHTENING THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME, INCLUSIVE OF THE REPAIR OF REINFORCEMENT, FRONT BUMPER; FRONT BONNET AND SHAFT ASSY, FRONT DRIVE, RH.		4,200.00	400.00
	TO RUST-PROOFING OF THE AFFECTED AREAS.		170.00	30.00
	TO TRANSFER OF FENDER FITTINGS, ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	170.00	-
	TO TRANSFER OF FRONT BUMPER FITTINGS, ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	170.00	-
	TO TRANSFER OF FRONT WINDSCREEN FITTINGS AND CONDUCT WATER SEEPAGE TEST.	NOT NECESSARY	170.00	-
	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.	NOT NECESSARY	220.00	-
	TO VACUUM, REPLACE, REFIX AND RECHARGE AIR CONDENSER.	NOT NECESSARY	380.00	-
	TO REPLACE, REFIX AND TOP UP COOLANT FOR RADIATOR.	NOT NECESSARY	170.00	-
	TO VACUUM, REPLACE, REFIX AND RECHARGE AIR INTERCOOLER.	NOT NECESSARY	170.00	-

Report Ref No. CC3/EQ19004154/Kpb3s2





## LKK Auto Consultants Pte Ltd

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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:3 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO DISMANTLE AND REFIT AIRCON ASSY AND ATTACHMENT, VACUUM AND CHARGE-IN-GAS.	NOT NECESSARY	380.00	-
			10,400.00	870.00
GRAND TOTAL			26,043.41	2,077.28
RECOMMENDED COST OF REPAIRS				2,077.28

Report Ref No. CC3/EQI19004154/Kpb3s2

KONG SENG CHEONG

Licensed Appraiser

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