

## Asher Sng (LKKAUTO)

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Tuesday, 26 March 2019 12:21 PM  
**To:** 'jeslyn@carzauto.com.sg'  
**Cc:** 'alex@carzauto.com.sg'; 'aun\_nee@carzauto.com.sg'  
**Subject:** RE: Request Surveyor | Our Ref: 1201900005869

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [jeslyn@carzauto.com.sg](mailto:jeslyn@carzauto.com.sg) [<mailto:jeslyn@carzauto.com.sg>]  
**Sent:** Wednesday, 6 March, 2019 10:19 AM  
**To:** Clara Li Zirong - SGUser  
**Cc:** Motor Claims SG - SG Common; [alex@carzauto.com.sg](mailto:alex@carzauto.com.sg); [aun\\_nee@carzauto.com.sg](mailto:aun_nee@carzauto.com.sg)  
**Subject:** RE: Request Surveyor | Our Ref: 1201900005869

Hi Clara

Good Morning

We choose LKK Auto Consultants Pte Ltd for pre-repair inspection.  
The car is located at 1 Kaki Bukit Ave 6, #02-35 Autobay @ Kaki Bukit Singapore 417883.  
Please let us know when surveyor will come.

Thank You.

With Regards,  
**Jeslyn Chua**  
**HP: 8322 7418**



## CARZ AUTO SERVICES PTE LTD

MAIN OFFICE & ACCESSORIES WORKSHOP:  
CAR GROOMING WORKSHOP:  
SPRAY PAINTING WORKSHOP:  
ACCIDENT REPAIR & SERVICE WORKSHOP:  
ACCIDENT REPORTING & SERVICE WORKSHOP:  
TEL: 6909 3080  
FAX: 6909 3081  
HP: 9022 2226

1 KAKI BUKIT AVE 6, #02-26, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883  
1 KAKI BUKIT AVE 6, #02-35, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883  
1 KAKI BUKIT AVE 6, #01-14, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883  
61 WOODLANDS INDUSTRIAL PARK E9, #04-04, (PREMIUM @ E9), SINGAPORE 757047  
239 MACPHERSON ROAD, (MRT SHELL SERVICE STATION), SINGAPORE 348584  
EMAIL: SALES@CARZAUTO.COM.SG  
FB: FACEBOOK.COM/CARZAUTOSERVICES  
WEB: HTTP://WWW.CARZAUTO.COM.SG

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**From:** [clara.li@fwd.com](mailto:clara.li@fwd.com) [<mailto:clara.li@fwd.com>]  
**Sent:** Wednesday, 6 March 2019 10:11 AM  
**To:** [jeslyn@carzauto.com.sg](mailto:jeslyn@carzauto.com.sg)  
**Cc:** [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)  
**Subject:** FW: Request Surveyor | Our Ref: 1201900005869

### WITHOUT PREJUDICE

Dear Sir/ Madam,

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. Appraisals Associates Pte Ltd
5. VICOM Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*\*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/or insurers. We hereby maintain full reservation of rights and all defences available to us.*

*\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com). Thank you.*

Kind Regards

**Clara Li**

Senior Executive, Claims

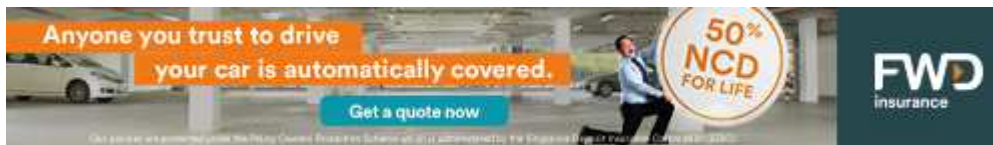
FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E [clara.li@fwd.com](mailto:clara.li@fwd.com)

W fwd.com.sg



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**From:** [jeslyn@carzauto.com.sg](mailto:jeslyn@carzauto.com.sg) [<mailto:jeslyn@carzauto.com.sg>]

**Sent:** Tuesday, 5 March, 2019 4:58 PM

**To:** SG Corporate Contact

**Cc:** [alex@carzauto.com.sg](mailto:alex@carzauto.com.sg); [aun\\_nee@carzauto.com.sg](mailto:aun_nee@carzauto.com.sg)

**Subject:** Request Surveyor

Hi Mr/Ms

Good Afternoon

I had attached the relevant document for your references.  
Please arrange surveyor for pre-repair inspection as soon as possible.

Thank You.

With Regards,  
**Jeslyn Chua**  
**HP: 8322 7418**



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1 KAKI BUKIT AVE 6, #01-14, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883  
61 WOODLANDS INDUSTRIAL PARK E9, #04-04, (PREMIUM @ E9), SINGAPORE 757047  
259 MACPHERSON ROAD, (SMRT SHELL SERVICE STATION), SINGAPORE 348584

EMAIL: SALES@CARZAUTO.COM.SG  
FB: FACEBOOK.COM/CARZAUTOSERVICES  
WEB: HTTP://WWW.CARZAUTO.COM.SG

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