

Adrian

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD TP/WS/TP RES/OD RES/EVA/INV/MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No. 2100469178-02

Claims No.

Sum Insured: Excess: \$0/-

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

1051C

IDAC Accident Rpt: Consistent? Yes or No

GIA / PR Seen: Consistent? Yes or No

Est. Repairs: 06 8/15 days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Vehicle: IN / OUT

Person Contacted:

Veh No: SGQ313A.

Yr Regn 2016 April

Type: ☒ M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A4 Sedan. c.c 1395

Colour: Silver. A/C: Insured / Std / Nil / NA

Sp. Reading 47614. T/Radio: Insured / Std / Nil / NA

Eng/No:

C/No: WAU222F4XGA024898

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: Nil / ☒ STD A/Rim or

Tyre Size: F: 225/50R17.

R: 225/50R17.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental.

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. 25/1/19 D.O.I. 06/03/19

Survey held at Premium.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front m/s, Front o/s.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

00 AIG.

07/03/19 @ 09:15 am revised IA to AIG via memo

07/03/19 @ 09:21 am mandate requested authorize repair to AIG via memo.

07/03/19 @ 12:04 pm mandate approved by Victor Koh

07/03/19 @ 14:14 pm revert authorize repair to Ing (repair) via email.

14/05/19 Confirmed R/F of 12,526.00 @ 6 days with Adrian (\$3,774.00 Red - 23%).

Resurvey No. of Trip - 1

Date/Time, File Page to?

1) 12/06/19 Type 4

2)

3)

4)

5)

6)

Preli Report:

Final Report:

\$ 12,526.00 r/p

Date/Time, File Return to?

1)

2)

3)

4)

5)

6)

Part Prices Check:

IN

OUT

Survey Fee:

Basic &amp; Add.

S + RS, SI

Photos

Others

TOTAL

Date:

200

11

211

14/5/2019

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

|                                     |                    |
|-------------------------------------|--------------------|
| <b>Vehicle Owner Particulars</b>    |                    |
| Owner ID Type:                      | Singapore NRIC     |
| Owner ID:                           | 1405B              |
| <b>Vehicle Details</b>              |                    |
| Vehicle No.:                        | SGQ313A            |
| Vehicle to be Exported:             | No                 |
| Intended Deregistration Date:       | 07 Mar 2019        |
| Vehicle Make:                       | AUDI               |
| Vehicle Model:                      | A4 1.4 TFSI DESIGN |
| Primary Colour:                     | Silver             |
| Manufacturing Year:                 | 2015               |
| Engine No.:                         | CVN003173          |
| Chassis No.:                        | WAUZZZF4XGA024898  |
| Maximum Power Output:               | 110.0 kW (147 bhp) |
| Open Market Value:                  | \$33,386.00        |
| Original Registration Date:         | 30 Apr 2016        |
| First Registration Date:            | 30 Apr 2016        |
| Transfer Count:                     | 1                  |
| Actual ARF Paid:                    | \$33,741.00        |
| <b>Intended PARF Rebate Details</b> |                    |
| PARF Eligibility:                   | Yes                |
| PARF Eligibility Expiry Date:       | 29 Apr 2026        |
| PARF Rebate Amount:                 | \$25,305.00        |
| <b>Intended COE Rebate Details</b>  |                    |
| COE Expiry Date:                    | 29 Apr 2026        |
| COE Category:                       | E - Open Category  |
| COE Period(Years):                  | 10                 |
| QP Paid:                            | \$47,510.00        |
| COE Rebate Amount:                  | \$33,578.00        |
| <b>Total Rebate Amount:</b>         | <b>\$58,883.00</b> |

The information contained herein is correct as at 07 Mar 2019

OK

## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Tuesday, 14 May 2019 3:18 PM  
**To:** 'Boo seng yak'; 'Carrine Leong'; jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing'  
**Cc:** Adrian Ling (LKKAuto); SUR  
**Subject:** RE: FINAL REVISION - SGQ313A - OD AIG - SURVEYED 6 MAR 19

Dear Mr Boo,

Confirmed final fig \$ 12,526.00 @ 6 days of repairs before excess \$ 0/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak [mailto:boojohnny@gmail.com]  
**Sent:** Friday, 5 April 2019 2:54 PM  
**To:** Adrian Ling <adrianling@lkkauto.com>; shirleyHiew@lkkauto.com; sur@lkkauto.com; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>  
**Subject:** FINAL REVISION - SGQ313A - OD AIG - SURVEYED 6 MAR 19

Hi Adrian and all,

Revised estimate is attached with a set of photographs for your viewing pleasure.

Please confirm repair cost of \$12,526.00 @ 6 days of repairs exclude 1 Sunday.

Your early closure is well appreciated.

best regards - jb

## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Thursday, 7 March 2019 2:14 PM  
**To:** 'Claims'  
**Cc:** SUR  
**Subject:** RE: OD CLAIM FO SGQ 313 K  
**Attachments:** ESTIMATE.pdf

Dear Tony,

As instructed by our client, please proceed to repair the insured vehicle **SGQ 313A (Excess \$ 0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims [mailto:claims@premiumauto.com.sg]  
**Sent:** Wednesday, 6 March 2019 4:58 PM  
**To:** 'SUR' <sur@lkkauto.com>  
**Cc:** claims@premiumauto.com.sg  
**Subject:** OD CLAIM FO SGQ 313 K

Dear all,

Kindly assist follow up repair approval. Survey had carry out just now.

Thank you.

Best Regards,

**Tony Foong**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



[http://www.audi.com.sg/sea/brand/sg/audi\\_promotions/promotions/car\\_promotions/new-audi-q2-2017.html](http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html)

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

## View Received Message

This mail is associated with :

**\*SGQ313A (2394617950SG)**

OD

Feb 25 2019 5:00PM

[TAN KEE SIN]

Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 07/03/2019 12:04 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$14140.00) - SGQ313A - Claim Handler: Loo, Tong Shing

Approved:14140.00:Re-inspection to be done for damage check and supplementary items / labour.

### DOCUMENTS SUMMARY

There are no documents.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #08-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn:

Date: 07 Mar 2019

**Preliminary Advice**

|                    |                                                                          |                         |              |
|--------------------|--------------------------------------------------------------------------|-------------------------|--------------|
| Vehicle No         | : SGQ313A                                                                | Accident Date           | : 25/02/2019 |
| Make               | : AUDI A4                                                                | Policy No.              | : 2100469178 |
| Assignment Date    | : 06/03/2019                                                             | Excess                  | : S\$0.00    |
| Date of Inspection | : 06/03/2019                                                             | Est. Duration of Repair | : 6 days     |
| Inspection At      | : Premium Automobiles Pte Ltd (UBI)<br>55 Ubi Road 1<br>Singapore 408699 |                         |              |

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front n/s & front o/s portion and parts claimed are consistent to the accident.

|                             |      |           |
|-----------------------------|------|-----------|
| Repairer's Estimate (Gross) | :S\$ | 16,300.00 |
| Revised Amount              | :S\$ | 14,140.00 |
| Check Items (Estimated)     | :S\$ | 700.00    |
| Total                       | :S\$ | 14,840.00 |

Lump Sum Repair :S\$

**Total Loss Consideration**

|                    |      |            |
|--------------------|------|------------|
| New for Old Value  | :S\$ |            |
| Pre-Accident Value | :S\$ | 105,000.00 |
| COE / PARF Rebate  | :S\$ | 58,883.00  |
| Salvage Value      | :S\$ |            |
| Margin for Repair  | :S\$ | 46,117.00  |

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

| ACCIDENT STATEMENT                                                           |                                      |
|------------------------------------------------------------------------------|--------------------------------------|
| Date Of Report                                                               | 26/02/2019 14:16                     |
| Date Of Accident                                                             | 25/02/2019 17:55                     |
| Exact Location Of Accident                                                   | OUTSIDE 13 SPRINGSIDE DRIVE          |
| Country/State of Loss                                                        | SINGAPORE                            |
| DETAILS OF OWN VEHICLE                                                       |                                      |
| Vehicle Registration Number                                                  | SGQ313A                              |
| <b>Insured/Policyholder</b>                                                  |                                      |
| Name Of Registered Owner                                                     | TAN KEE SIN                          |
| Work Permit No                                                               | S7121405B                            |
| Email Address                                                                | KEESIN.TAN@GMAIL.COM                 |
| Mobile Phone No                                                              | (LOCAL) +65-98530071                 |
| Alternative Phone No                                                         | OTHERS-98530071                      |
| <b>Vehicle Particulars</b>                                                   |                                      |
| Manufacturer                                                                 | AUDI                                 |
| Model                                                                        | A4 SEDAN 1.4 TFSI S                  |
| Exact Purpose for which vehicle was being used at time of accident           | PRIVATE USE                          |
| Are you claiming under your own insurance policy for repair to your vehicle? | YES                                  |
| If No, Please state action to be taken                                       |                                      |
| Vehicle Category                                                             | PRIVATE CAR                          |
| <b>Insurance Company</b>                                                     |                                      |
| Name of Insurance Company                                                    | AIG ASIA PACIFIC INSURANCE PTE. LTD. |
| Type Of Coverage                                                             | COMPREHENSIVE                        |
| Fleet Policy                                                                 | NO                                   |
| Policy Number                                                                | 2100469178-02                        |
| Cover Note Number                                                            |                                      |
| <b>Driver</b>                                                                |                                      |
| Name of Driver                                                               | TAN KEE SIN                          |
| Work Permit No                                                               | S7121405B                            |
| Date Of Birth                                                                | 23/06/1971                           |
| Occupation                                                                   | INDOOR                               |
| Date Of Driving Pass                                                         | 07/09/1993                           |
| Driving Experience                                                           | 25 YEARS AND 5 MONTHS                |
| Gender                                                                       | MALE                                 |
| Mobile Number                                                                | (LOCAL) +65-98530071                 |
| Fax Number                                                                   |                                      |
| Contact Number                                                               | OTHERS-98530071                      |
| EMail Address                                                                | KEESIN.TAN@GMAIL.COM                 |



|                                                     |                    |
|-----------------------------------------------------|--------------------|
| Address                                             | 7 SPRINGSIDE PLACE |
| Postcode                                            | 786410             |
| Was driver an employee of the Insured's Company     | NO                 |
| If No, Relationship of the Driver with the Insured  | OWNER              |
| Vehicle Registration Number of Driver's Own Vehicle | -                  |
|                                                     | -                  |
|                                                     | -                  |
| Insurance Company of Driver's Own Vehicle           | -                  |
|                                                     | -                  |
|                                                     | -                  |

#### General Information of the Accident

|                    |            |
|--------------------|------------|
| Type Of Accident   | SIDE SWIPE |
| Weather Conditions | CLEAR      |
| Road Surface       | DRY        |

#### Other Information

|                                                                                             |     |
|---------------------------------------------------------------------------------------------|-----|
| Was any foreign vehicle involved in this accident?                                          | NO  |
| Number of vehicles (including own vehicle) involved in the accident                         | 3   |
| Was any body injured in the Accident?                                                       | NO  |
| Was any injured conveyed to hospital by ambulance?                                          |     |
| Was any other material or property damaged?                                                 | YES |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO  |
| Number of Passengers (Including Driver)                                                     | 1   |

#### Details of Police Action

|                                           |    |
|-------------------------------------------|----|
| Was the accident reported to the police?  | NO |
| If Yes, Please state which Police Station |    |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom?                     |    |

#### Circumstances of Accident

ON 25 FEB 2019, APPROX 5.55 PM, I JUST TURNED INTO SPRINGSIDE DRIVE TOWARDS SPRINGSIDE AVENUE FROM SEMBAWANG ROAD. I WAS DRIVING BEHIND SCA913A, WHO STOPPED ON THE LEFT SIDE BEHIND A CAR TO ALLOW VEHICLES TO PASS FIRST. THERE WAS VEHICLES PARKED ON BOTH SIDES OF SPRING SIDE DRIVE WHICH ALLOWED ONLY ONE VEHICLE TO PASS THROUGH AT THE CENTRE. A LORRY THEN WENT PAST THROUGH BEHIND US ALONG THE CENTRE OF THE ROAD TOWARDS SPRINGSIDE AVENUE. SCA913A, FILTERED RIGHT THE OUTER OF ROAD FROM BEHIND THE VEHICLE, TO FOLLOW BEHIND THE LORRY. I FILTERED RIGHT TO THE CENTRE AS WELL TO FOLLOW BEHIND SCA913A. SCA913A THEN FILTERED LEFT AGAIN TO STOP BEHIND ANOTHER PARKED VEHICLE ON THE LEFT. I DECIDED TO PASS SCA91A BY CONTINUING ALONG THE CENTRE OF THE ROAD SINCE ITS CLEAR. I WAS ALONGSIDE SCA913A WHEN SUDDENLY IT TURNED TOWARDS MY CAR SGQ313A, AND HIT IT. THE IMPACT CAUSED MY CAR SGQ313A, TO HIT ANOTHER VEHICLE SLH4553K, THAT WAS PARKED ON THE RIGHT. THE DRIVER OF SCA913A WAS TAN SWEE HOON, S1255396Z AND SHE HAS A PREGNANT LADY AS PASSENGER. THE TRAFFIC POLICE AND AMBULANCE IS CALLED BUT BOTH LADIES ARE CHECKED BY PARAMEDICS TO BE ALRIGHT AND DID NOT BOARD THE AMBULANCE. ON THE ADVICE OF THE TRAFFIC POLICE, WE EXCHANGED PARTICULARS AND THE CASE NUMBER IS L/20196225/0110

#### Attachment(s)

|                                               |     |
|-----------------------------------------------|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera?   | YES |
| Was there any audio recorded?                 | NO  |

#### DETAILS OF OTHER VEHICLE PROPERTY 1

|                             |                    |
|-----------------------------|--------------------|
| Vehicle Registration Number | SCA913A            |
| Vehicle Make/Model/Colour   | MERCEDES / C CLASS |
| Details Of Properties       |                    |
| Vehicle Category            | PRIVATE CAR        |
| Name of Driver              | TAN SWEE HOON      |
| NRIC/Passport Number        | S1255396Z          |

Contact Number 97576735  
Address  
Postcode  
Insurance Company Name  
Nature Of Damage  
No. Of Passenger (Including Driver)

#### DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number SLH4553K  
Vehicle Make/Model/Colour HONDA / VEZEL / DARK BLUE  
Details Of Properties  
Vehicle Category PRIVATE CAR  
Name of Driver  
NRIC/Passport Number  
Contact Number  
Address  
Postcode  
Insurance Company Name  
Nature Of Damage  
No. Of Passenger (Including Driver)

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

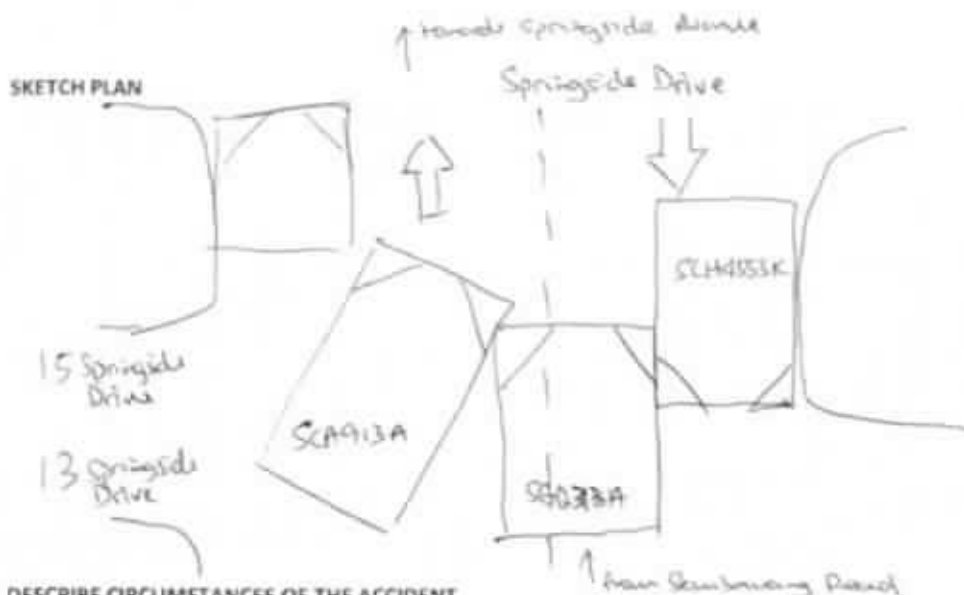
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
Policyholder's Signature  
Date & Time: 26/2/14

\_\_\_\_\_  
Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

  
\_\_\_\_\_  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

# Sketch Plan #2



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 25 Feb 2019, approx 5.55pm, I just turned into Springside Drive towards <sup>Springside Avenue</sup> from Sumbawang Road. I was driving behind SCA913A who stopped on the left side behind a car to allow vehicles to pass first. There were vehicles parked on both sides of Springside Drive <sup>which allowed</sup> only one vehicle to pass through <sup>in the center</sup> when the center of the road is clear. SCA913A filtered right. A lorry <sup>than</sup> went past from behind me along the center of the road towards Springside Avenue. SCA913A filtered right <sup>the other side of road</sup> from behind <sup>so to pass behind the lorry</sup> vehicle and filtered right. I filtered right to the center as well to follow behind SCA913A. SCA913A then filtered left again to stop behind another parked vehicle on the left. I decided to pass SCA913A by continuing along the center of the road. Suddenly, I was alongside SCA913A when suddenly it turned right towards my car SGD313A and hit it. The impact caused my car SGD313A to hit another vehicle SCH4553K that was parked on the right. The driver ~~was~~ of SCA913A was Tan Sze Hoon C12532962 and she has a pregnant lady as passenger. The traffic police and ambulance is called but both ladies are drunk and passed out <sup>to be brought</sup> and did not board the ambulance. On the advice of the traffic police, we exchanged particulars and the case number is L/20196325/DIRD.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time: 26/2/19

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/YIN No.:



Accident Photo



**REPUBLIC OF SINGAPORE DRIVING LICENCE**

Licence Number: **S7121405B**

Name: **TAN KEE SIN**

Birth Date: **23 Jun 1971**

Issue Date: **05 Dec 2012**

002126093K



**REPUBLIC OF SINGAPORE**

IDENTITY CARD NO. **S7121405B**

Signature

**TAN KEE SIN**

**陈祺生**

Race: **CHINESE**

Date of Birth: **23-06-1971** Sex: **M**

Country of Birth: **SINGAPORE**




**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

**EFFECTIVE DATE**

**Class 3** Motor Cars <= 3000kg with <= 7 passengers, exclusive of the driver; and other motor vehicles <= 2500kg **07 Sep 1993**

NP 428A

Licence No: **S7121405B**



0868821

**S7121405B**

**7 SPRINGSIDE PLACE**  
**SINGAPORE 786410**

NRIC No: **S7121405B**

Blood Group: **O+** Date of Issue: **01-04-1993**

NRIC No: **S7121405B** Date: **27/12/2007** No: **3606912**




## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : TAN KEE SIN  
 Period of Insurance : 30 Apr 2018 To 29 Apr 2019  
 Engine No. : CVN003173  
 Chassis No. : WAUZZZF4XGA024898

Vehicle No. : SGQ313A  
 Policy No. : 2100469178-02  
 Endorsement No. :  
 Issued Date : 26 Mar 2018

## ABOUT THE COVER

Make/Model : AUDI A4 1.4 TFSI (Design) S tronic  
 Engine Capacity/Tonnage : 1,395.00 CC Sum Insured : Market Value First Year of Registration : 2016  
 Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes

## Person or Classes of Persons Entitled to Drive\*

a) The Policyholder  
 b) Any other person who is driving on the Policyholder's order or with his/her permission.  
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

## Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 5 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

## EXCESS

Section 1  
 Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2  
 Property Damage - \$0

Windscreen - \$100

## Named Driver and Excess (where applicable)

TAN KEE SIN - \$600 (Own Damage)

## APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add 55 Ubi Road 1 Singapore 408593 63623323

For other Approved Reporting Centres/Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6328 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

## IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia).

6504126242

PREMIUM LEASING - VLAU  
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
 SINGAPORE 159938  
 Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

*M. J. J. J.*

AIG Asia Pacific Insurance Pte. Ltd.  
 AUTHORIZED REPRESENTATIVE

**What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

**If no one is injured in the accident:**

- You are not required to make any police report
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s)
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised reporters within 24 hours of the next working day of the accident

**If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:**

- Report the accident to the police, providing full details of the circumstances of the accident
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised reporters within 24 hours of the next working day of the accident

**What should I do in the event of an accident?**

- Keep calm and move your car to a safe place
- Do not admit or discuss fault or blame with the other party(ies)
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised reporters within 24 hours of the next working day of the accident
- Submit Valid Documents/Correspondence from third party(ies) to AIG immediately

**LOSS OF USE CAR REPLACEMENT BENEFIT**

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

**Steps to activate Loss of Use Car Replacement Benefit and Important Information**

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

**Rental Car Company: Popular Rent A Car Pte. Ltd.**

**Activation Hotline: 67428888**

**501 Guillemard Road Singapore 399840**

**Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm**

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc.)

**IMPORTANT NOTICE**

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khal@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/0264/2019/GW  
Date : 22-Jan-19

Vehicle NOT IN workshop. Kindly arrange for survey.

~~NTUC Income Insurance Co - Claims Department~~

~~73 Bras Basah Road~~

~~#05-01 NTUC Trade Union House~~

~~Singapore 189556~~

AIG

Attn: Motor Claims Dept

Tel: Fax 6338 1504

Owner's Name : Mr. Tan Kee Sin  
Address : 7 Springside Place  
Singapore 786410  
Telephone : HP +65 98530071  
Type of Claim : Own Damage Claims  
Policy No. : 2100469178-02  
Vehicle No : **SGQ 313 A**  
Model Code : A4 Sedan 1.4 TFSI  
Model / Year : Apr-16  
Engine No : CVN 003173  
Chassis No : WAUZZZF4XGA024898  
Mileage :  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 25-Feb-19  
Place of Accident : Outside 13 Springside Drive

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle. SGQ 313 A

| S/n                  | Nature of Jobs                                                                                                                                 | Estimated Charges            |
|----------------------|------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|
| 1                    | To remove and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.                        | S/N \$ 360.00 ✓              |
| 2                    | To dismantle and renew front bumper, lhs front fender and lhs headlight. Re-organise crash management components. Reinstall all parts removed. | \$ <del>2,100.00</del> 1250. |
| 3                    | To respray front bumper and lhs front fender.<br>RHS front fender                                                                              | \$ <del>2200</del> 1650.     |
| 4                    | To renew lhs front rim and carry out wheel alignment.                                                                                          | S/N \$ 280.00 ✓              |
| 5                    | To carry out diagnostic checks.                                                                                                                | S/N \$ 192.00 ✓              |
| TOTAL LABOUR CHARGES |                                                                                                                                                | : \$ <u>4,432.00</u>         |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SGQ 313 A

| S/N                       | Parts Description                                         | Damaged Parts & Prices<br>S/Nett |
|---------------------------|-----------------------------------------------------------|----------------------------------|
| 1                         | FRONT BUMPER <i>Repld</i>                                 | \$ 1,946.00 ✓ 1556.80            |
| 2                         | FRONT AIR GUIDE-LH <i>Ren</i>                             | \$ 56.00 X                       |
| 3                         | FRONT BUMPER AIR GUIDE GRILLE-LH <i>Ren</i>               | \$ 333.00 X                      |
| 4                         | FRONT BUMPER AIR GUIDE SECTION-LH <i>Repld.</i>           | \$ 33.00 ? ✓ 26.03               |
| 5                         | FRONT FENDER-LH <i>Dented</i>                             | \$ 700.00 ✓ 559.60               |
| 6                         | FRONT FENDER ATTACHMENT PARTS-LH <i>Repld</i>             | \$ 183.00 ? X                    |
| 7                         | FRONT FENDER CLOSING ELEMENT-LH <i>Repld.</i>             | \$ 45.00 ? ✓ 36                  |
| 8                         | FRONT FENDER BRACKET-LH <i>Ren</i>                        | \$ 32.00 ? X                     |
| 9                         | FRONT FENDER BRACE-LH <i>Repld</i>                        | \$ 107.00 ? ✓ 85.60              |
| 10                        | FRONT WHEEL HOUSING LINER -LH <i>Ren torn.</i>            | \$ 223.00 X ✓ 178.40             |
| 11                        | FRONT WHEEL HOUSING LINER ATTACHMENT PART-LH <i>Repld</i> | \$ 82.00 1 ✓ 65.52               |
| 12                        | FRONT WHEEL SPOILER-LH <i>Ren cracked.</i>                | \$ 66.00 1 ✓ 52.32               |
| 13                        | FRONT STONE CHIP GUARD-LH <i>Ren</i>                      | \$ 46.00 ✓ 36.64                 |
| 14                        | LED HEADLIGHT-LH <i>Repld</i>                             | \$ 7,087.00 ✓ 569.60             |
| 15                        | FRONT ALUMINIUM RIM-LH <i>Repld</i>                       | \$ 629.00 ✓ 503.20               |
| 16                        | SUNDRIES <i>Repld.</i>                                    | \$ 300.00 ? ✓ 24.24              |
| TOTAL SPARE PARTS CHARGES |                                                           | \$ 11,868.00                     |
| TOTAL LABOUR CHARGES      |                                                           | \$ 4,432.00                      |
| GRAND TOTAL               |                                                           | \$ 16,300.00                     |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

17000

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : Adrian King  
Surveyed Date : 06/03/19.  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : Not Authorised, 06 Days

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/0264/2019/GW  
Date : 22-Jan-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG

Hi Adrian  
6 days exclude 1 Sunday  
lb 5 Apr 19

Owner's Name : Mr. Tan Kee Sin  
Address : 7 Springside Place  
Singapore 786410  
Telephone : HP +65 98530071  
Type of Claim : Own Damage Claims  
Policy No. : 2100469178-02  
Vehicle No : **SGQ 313 A**  
Model Code : A4 Sedan 1.4 TFSI  
Model / Year : Apr-16  
Engine No : CVN 003173  
Chassis No : WAUZZZF4XGA024898  
Mileage :  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 25-Feb-19  
Place of Accident : Outside 13 Springside Drive

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle. SGQ 313 A

| S/n                  | Nature of Jobs                                                                                                                                 | Estimated Charges |    |          |             |
|----------------------|------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|----|----------|-------------|
| 1                    | To remove and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.                        | S/N               | \$ | 360.00   | \$ 360.00   |
| 2                    | To dismantle and renew front bumper, lhs front fender and lhs headlight. Re-organise crash management components. Reinstall all parts removed. |                   | \$ | 2,100.00 | \$ 1,250.00 |
| 3                    | To respray front bumper and lhs front fender.                                                                                                  |                   | \$ | 1,500.00 | \$ 1,650.00 |
| 4                    | To renew lhs front rim and carry out wheel alignment.                                                                                          | S/N               | \$ | 280.00   | \$ 280.00   |
| 5                    | To carry out diagnostic checks.                                                                                                                | S/N               | \$ | 192.00   | \$ 192.00   |
| TOTAL LABOUR CHARGES |                                                                                                                                                | :                 | \$ | 4,432.00 | \$ 3,732.00 |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SGQ 313 A

| S/N                       | Parts Description                             | <u>Damaged Parts &amp; Prices</u> |              |
|---------------------------|-----------------------------------------------|-----------------------------------|--------------|
|                           |                                               | S/Nett                            |              |
| 1                         | FRONT BUMPER                                  | \$ 1,946.00                       | \$ 1,556.80  |
| 2                         | FRONT AIR GUIDE-LH                            | \$ 56.00                          |              |
| 3                         | FRONT BUMPER AIR GUIDE GRILLE-LH              | \$ 333.00                         |              |
| 4                         | FRONT BUMPER AIR GUIDE SECTION-LH             | \$ 33.00                          | \$ 26.08     |
| 5                         | FRONT FENDER-LH                               | \$ 700.00                         | \$ 559.60    |
| 6                         | FRONT FENDER ATTACHMENT PARTS-LH              | \$ 183.00                         |              |
| 7                         | FRONT FENDER CLOSING ELEMENT-LH               | \$ 45.00                          | \$ 36.00     |
| 8                         | FRONT FENDER BRACKET-LH                       | \$ 32.00                          |              |
| 9                         | FRONT FENDER BRACE-LH                         | \$ 107.00                         | \$ 85.60     |
| 10                        | FRONT WHEEL HOUSING LINER -LH                 | \$ 223.00                         | \$ 178.40    |
| 11                        | FRONT WHEEL HOUSING LINER ATTACHEMENT PART-LH | \$ 82.00                          | \$ 65.52     |
| 12                        | FRONT WHEEL SPOILER-LH                        | \$ 66.00                          | \$ 52.32     |
| 13                        | FRONT STONE CHIP GUARD-LH                     | \$ 46.00                          | \$ 36.64     |
| 14                        | LED HEADLIGHT-LH                              | \$ 7,087.00                       | \$ 5,669.60  |
| 15                        | FRONT ALUMINIUM RIM-LH                        | \$ 629.00                         | \$ 503.20    |
| 16                        | SUNDRIES                                      | \$ 300.00                         | \$ 24.24     |
| TOTAL SPARE PARTS CHARGES |                                               | \$ 11,868.00                      | \$ 8,794.00  |
| TOTAL LABOUR CHARGES      |                                               | \$ 4,432.00                       | \$ 3,732.00  |
| GRAND TOTAL               |                                               | \$ 16,300.00                      | \$ 12,526.00 |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant



# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SGQ 313 A**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0264/2019/MAS

11 June 2019

Dear Sir,

## **RE: INSURANCE CLAIM FOR SGQ 313 A, Audi A4 Sedan 1.4 TFSI**

With reference to the above-mentioned vehicle, no. **SGQ 313 A**, claimant, **Mr. Tan Kee Sin**, please find the related document per attached.

1. A copy of the Original invoice no. 85013852 – S\$13,402.82
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SGQ 313 A

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183



# Premium Automobiles Pte Ltd

Audi Centre Singapore  
281 Alexandra Road  
Singapore 159108  
Main Telephone: 6886 2223  
Main Telefax: 6471 3733

Alexandra Service Centre  
281 Alexandra Road  
Singapore 159108  
Telephone: 6886 2223  
Telefax: 6471 3733

Ulu Service Centre  
55 Ulu Road 1  
Singapore 159108  
Telephone: 6886 2223  
Telefax: 6471 3733

Customer Service  
Service Appointment  
Service Breakdown Service  
Email: customer.care@premiumauto.com.sg

6386 2323  
9628 1233

## INSURANCE INVOICE

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

Page 1 17:57

AIG ASIA PACIFIC INSURANCE PTE LTD  
MOTOR CLAIM DEPT  
AIG BUILDING  
78 SHENTON WAY  
#07-16  
SINGAPORE 079120 079120

Invoice: 85013852  
Date : 06/06/2019  
Order : SG00313A  
Term : 30

Account: A0006 (T 0)  
AIG ASIA PACIFIC INSURANCE PTE LTD  
MOTOR CLAIM DEPT  
AIG BUILDING  
78 SHENTON WAY  
#07-16  
SINGAPORE 079120

Regn No.: SG00313A (V 29003) Regn Date: 30/04/2016 Mileage: 49263 WIP No.: 44184  
Model: A4 SEDAN 1.4 TFSI S tronic (De Chassis: WAUZZZF4XGA024898 Engine: CVN 003173 Dept: U  
VSB No.:  
You have been assisted by :- UB-Jiayee ( 43 1

|             |             | Details                                                                                                                                                     | Qty     | Unit Price | Amount   |
|-------------|-------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|------------|----------|
| S           | BODYWORK    | M:<br>TO REMOVE AND REINSTALL FRONT WIRE HARNESS<br>FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE<br>SENSOR AND HEADLIGHT WASHER ASSY                          | 360.00  | 1.00       | 360.00   |
| S           | BODYWORK    | M:<br>TO DISMANTLE AND RENEW FRONT BUMPER, LHS<br>FRONT FENDER AND LHS HEADLIGHT. REORGANISE<br>CRASH MANAGEMENT COMPONENTS. REINSTALL ALL<br>PARTS REMOVED | 1250.00 | 1.00       | 1,250.00 |
| S           | BODYWORK    | M:<br>TO RESPRAY FRONT BUMPER AND BOTH FRONT<br>FENDER                                                                                                      | 1650.00 | 1.00       | 1,650.00 |
| S           | BODYWORK    | M:<br>TO RENEW LHS FRONT RIM AND CARRY OUT<br>WHEEL ALIGNMENT                                                                                               | 280.00  | 1.00       | 280.00   |
| S           | BODYWORK    | M:<br>TO CARRY OUT DIAGNOSTIC CHECK                                                                                                                         | 192.00  | 1.00       | 192.00   |
| X           | ABW0941773A | (A) (SK) HEADLIGHT 14/ Less 020%                                                                                                                            | 1.00    | 7087.00    | 5,669.60 |
| Sub-Total   |             |                                                                                                                                                             |         |            |          |
| 7% GST      |             |                                                                                                                                                             |         |            |          |
| Grand Total |             |                                                                                                                                                             |         |            |          |



# Premium Automobiles Pte Ltd

Audi Centre Singapore  
281 Alexandra Road  
Singapore 159998  
Main Telephone: 6836 2223  
Main Telefax: 6471 3733

Alexandra Service Centre  
281 Alexandra Road  
Singapore 159998  
Telephone: 6886 2223  
Telefax: 6475 1923

Ubi Service Centre  
35 Ubi Road 1  
Singapore 408722  
Telephone: 6886 2223  
Telefax: 6475 1923

Customer Service  
Service Appointment  
Service Breakdown Service  
Tel: 6886 2223  
customer.care@premiumauto.com.sg

6886 2223  
6886 1233

## INSURANCE INVOICE

Company Reg. No: 199902271W  
GST Reg. No. 199902271W

Page 2 17:57

|                                                                                                                               |                                                                         |                                                                                                                                                |
|-------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|
| AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 079120 | Invoice: 85013852<br>Date : 06/06/2019<br>Order : SG00313A<br>Term : 30 | Account: A0006 (T 0)<br>AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 |
|-------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|

Regn No.: SG00313A (V 29003) Regn Date: 30/04/2016 Mileage: 49263 WIP No.: 44184

Model: A4 SEDAN 1.4 TFSI S tronic (De Chassis: WAUZZZF4XGA024898 Engine: CVM 003173 Dept: U

VSF No.:

You have been assisted by :- UB-Jiayee ( 43 )

|   |                 | Details                |           | Qty  | Unit Price | Amount   |
|---|-----------------|------------------------|-----------|------|------------|----------|
| X | ABW0821105A     | (A) (SK) FENDER 14/03/ | Less 020% | 1.00 | 699.50     | 559.60   |
| X | ABW0853887A     | SPOILER                | Less 020% | 1.00 | 65.40      | 52.32    |
| X | ABW0821171A     | WHEEL HOUS             | Less 020% | 1.00 | 223.00     | 178.40   |
| X | ABW0807065C GRU | COVER                  | Less 020% | 1.00 | 1946.00    | 1,556.80 |
| X | ABW0601025E     | (V) (G) RIM 17" C7R (D | Less 020% | 1.00 | 629.00     | 503.20   |
| X | ABW0298629      | ATT. PARTS             | Less 020% | 1.00 | 81.90      | 65.52    |
| X | ABW0821135C     | SUPPORT                | Less 020% | 1.00 | 107.00     | 85.60    |
| X | ABW0807283      | GUIDE                  | Less 020% | 1.00 | 32.60      | 26.08    |
| X | ABW0821091      | PLATE                  | Less 020% | 1.00 | 45.00      | 36.00    |
| X | ABW0820769C     | BRACKET                | Less 020% | 1.00 | 6.30       | 5.04     |
| X | ABW08538238 989 | STONEGUARD             | Less 020% | 1.00 | 45.60      | 36.64    |
| X | AM 0161857      | POP-RIVET              | Less 020% | 8.00 | 3.00       | 19.20    |

Parts 8,794.00  
Labour 0.00  
Sublet 3,732.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 12,526.00

7% GST 875.82

Grand Total 13,402.82



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

Customer

# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SGQ0313A**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/0264/2019/DY  
27 March 2019

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

1 total pages

**RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER**

**Make & Model** : Audi A4 SEDAN 1.4 TFSI  
**Vehicle Chassis No.** : WAUZZZF4XGA024898  
**Vehicle Regn No.** : **SGQ 0313 A**  
**Vehicle Mileage** : 47942 KM  
**Vehicle Owner** : Mr. Tan Kee Sin  
**Certificate No** : 2100469178-02  
**Own Damage Excess** : \$0.00  
**Accident Date** : 25/2/2019  
**Place** : Outside 13 SPRINGSIDE DRIVE  
**Repair Cost** : \$ 13,402.82  
**WIP No.** : 44184  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :   
**Time** :  
**Date** : 27/3/19

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : TAN KEE SIN  
 Period of Insurance : 30 Apr 2018 To 29 Apr 2019  
 Engine No. : CVN003173  
 Chassis No. : WAUZZZF4XGA024898

Vehicle No. : SGQ313A  
 Policy No. : 2100469178-02  
 Endorsement No. :  
 Issued Date : 26 Mar 2018

## ABOUT THE COVER

Make/Model : AUDI A4 1.4 TFSI (Design) S tronic  
 Engine Capacity/Tonnage : 1,395.00 CC  
 Driver Restriction : NA  
 Sum Insured : Market Value  
 Off Peak Car : No  
 First Year of Registration : 2016  
 Insuring with COE/PAF : Yes

## Person or Classes of Persons Entitled to Drive\*

a) The Policyholder  
 b) Any other person who is driving on the Policyholder's order or with his/her permission.  
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

## Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 188) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

## EXCESS

## Section 1

Fire - \$0, Own Damage - \$600, Theft - \$0, Flood Cover - \$0

## Section 2

Property Damage - \$0

Windscreen : \$100

## Named Driver and Excess (where applicable)

TAN KEE SIN - \$600 (Own Damage)

## APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center, Add: 55 Ubi Road 1 Singapore 408609 63662322

For other Approved Reporting Centres/AIG Authorized Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

## IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 188), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1988 (Malaysia).

0504126242

PREMIUM LEASING-VIAU

261 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
 SINGAPORE 119938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

*M. Brink*

AIG Asia Pacific Insurance Pte. Ltd.  
 AUTHORISED REPRESENTATIVE

AIGSG1081EAPF

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

| CLAIM SUBFOLDER TRACKING |             |               |                                                      |                                                       |                                                 |             |                                                                 |
|--------------------------|-------------|---------------|------------------------------------------------------|-------------------------------------------------------|-------------------------------------------------|-------------|-----------------------------------------------------------------|
| Case                     | Notified    | Est Submitted | Adj Assigned                                         | Adj Rpt                                               | Adj Submitted                                   | Ins Auth'ed | Status                                                          |
| Main                     | 28 Feb 2019 |               | 06 Mar 2019<br>16:51<br><a href="#">Edit Adj Rpt</a> | <b>S\$12,526.00</b><br><a href="#">Edit Estimates</a> | <b>S\$12,526.00</b><br><a href="#">View Rpt</a> |             | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

| Main                                                                                                                                                                                                                                               | Reference | Claim Details                                                                              | Documents  | Show All |         |             |              |            |       |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|--------------------------------------------------------------------------------------------|------------|----------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;"><a href="#">[Created by Insurer]</a></span>                                                                                                                                             |           |                                                                                            |            |          |         |             |              |            |       |
| Insured: <b>TAN KEE SIN</b> , ID: S7121405B, Tel: +6598530071, Email: KEESIN.TAN@GMAIL.COM                                                                                                                                                         |           |                                                                                            |            |          |         |             |              |            |       |
| Vehicle Reg. No.: <b>SGQ313A</b>                                                                                                                                                                                                                   |           | Date of Loss: 25/02/2019 17:00 - :59<br>[33 Months and 26 Days From LTA Reg Date (Man Yr)] |            |          |         |             |              |            |       |
| Claim Type: <b>OD / 2394617950SG</b>                                                                                                                                                                                                               |           | Policy/Cover Note No.: 2100469178 (Comprehensive)                                          |            |          |         |             |              |            |       |
|                                                                                                                                                                                                                                                    |           | Excess: S\$0.00                                                                            |            |          |         |             |              |            |       |
| Repairer: <b>Premium Automobiles Pte Ltd (UB1)</b> 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911                                                                                                                                             |           |                                                                                            |            |          |         |             |              |            |       |
| Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000 ... [Handled by <b>Loo, Tong Shing</b> ] TongShing.Loo@aig.com                                                                                              |           |                                                                                            |            |          |         |             |              |            |       |
| Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... <b>[Final Rpt due 15/03/2019]</b>                                                                                                     |           |                                                                                            |            |          |         |             |              |            |       |
| Driver/Custodian: TAN KEE SIN (47 / Male) ; NRIC: S7121405B, Tel: +6598530071 Email: KEESIN.TAN@GMAIL.COM                                                                                                                                          |           |                                                                                            |            |          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>                                                                                                                      |           |                                                                                            |            |          |         |             |              |            |       |
| <ul style="list-style-type: none"> <li>AIG_SG (07/03/2019): Alert - Adj Mandate Approved (S\$14140.00) - SGQ313A - Claim Handler: Loo, Tong S...</li> <li>AIG_SG (07/03/2019): SGQ313A / OD / 25/02/2019 / Coverage &amp; Excess update</li> </ul> |           |                                                                                            |            |          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>                                                                      |           |                                                                                            |            |          |         |             |              |            |       |
| Due Date                                                                                                                                                                                                                                           | Priority  | Type                                                                                       | Task Group | Subject  | Handler | Assigned By | Completed On | Created On | Done? |
| No results.                                                                                                                                                                                                                                        |           |                                                                                            |            |          |         |             |              |            |       |

## Claim Documents

\*SGQ313A (2394617950SG)  
 OD  
 Feb 25 2019 5:00PM  
 [TAN KEE SIN]  
 Premium Automobiles Pte Ltd

|                    |                 |                                                        |               |  |                    |  |              |  |              |  |      |            |                 |                                     |
|--------------------|-----------------|--------------------------------------------------------|---------------|--|--------------------|--|--------------|--|--------------|--|------|------------|-----------------|-------------------------------------|
| Upload Documents   |                 |                                                        | Upload Photos |  | Compose New Letter |  | Upload Video |  | Upload Audio |  | View |            | View in Browser |                                     |
| Video              |                 |                                                        |               |  |                    |  |              |  |              |  |      | 1 per page |                 | <input type="checkbox"/>            |
| No                 | Finalized On    | Premium Automobiles Pte Ltd (UBI)                      |               |  |                    |  |              |  |              |  |      | Thumbnail  | Print           |                                     |
| 1                  | 26/02/19 15:00  | Video - Accident<br>[Linked Accident Report Documents] |               |  |                    |  |              |  |              |  |      |            | Load MP4        |                                     |
| Assessment Reports |                 |                                                        |               |  |                    |  |              |  |              |  |      | 1 per page |                 | <input type="checkbox"/>            |
| No                 | Finalized On    | LKK Auto Consultants Pte Ltd (HQ)                      |               |  |                    |  |              |  |              |  |      | Thumbnail  | Print           |                                     |
| 1                  | 07/03/19 09:15  | Adjuster Immediate Advice                              |               |  |                    |  |              |  |              |  |      |            | Load HTM        |                                     |
| Photos/Images      |                 |                                                        |               |  |                    |  |              |  |              |  |      | 3 per page |                 | <input type="checkbox"/>            |
| No                 | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)                      |               |  |                    |  |              |  |              |  |      | Thumbnail  | Print           |                                     |
| 1                  | 07/03/19 09:17  | General View                                           |               |  |                    |  |              |  |              |  |      |            | Load JPG        | <input checked="" type="checkbox"/> |
| 2                  | 07/03/19 09:17  | General View                                           |               |  |                    |  |              |  |              |  |      |            | Load JPG        | <input checked="" type="checkbox"/> |
| 3                  | 07/03/19 09:17  | General View                                           |               |  |                    |  |              |  |              |  |      |            | Load JPG        | <input checked="" type="checkbox"/> |
| 4                  | 07/03/19 09:17  | General View                                           |               |  |                    |  |              |  |              |  |      |            | Load JPG        | <input checked="" type="checkbox"/> |
| 5                  | 07/03/19 09:17  | General View                                           |               |  |                    |  |              |  |              |  |      |            | Load JPG        | <input checked="" type="checkbox"/> |
| 6                  | 07/03/19 09:17  | General View                                           |               |  |                    |  |              |  |              |  |      |            | Load JPG        | <input checked="" type="checkbox"/> |
| 7                  | 07/03/19 09:17  | General View                                           |               |  |                    |  |              |  |              |  |      |            | Load JPG        | <input checked="" type="checkbox"/> |
| 8                  | 07/03/19 09:17  | General View                                           |               |  |                    |  |              |  |              |  |      |            | Load JPG        | <input checked="" type="checkbox"/> |
| 9                  | 07/03/19 09:17  | General View                                           |               |  |                    |  |              |  |              |  |      |            | Load JPG        | <input checked="" type="checkbox"/> |
| 10                 | 07/03/19 09:17  | General View                                           |               |  |                    |  |              |  |              |  |      |            | Load JPG        | <input checked="" type="checkbox"/> |
| 11                 | 07/03/19 09:17  | General View                                           |               |  |                    |  |              |  |              |  |      |            | Load JPG        | <input checked="" type="checkbox"/> |
| 12                 | 07/03/19 09:17  | General View                                           |               |  |                    |  |              |  |              |  |      |            | Load JPG        | <input checked="" type="checkbox"/> |
| 13                 | 07/03/19 09:17  | General View                                           |               |  |                    |  |              |  |              |  |      |            | Load JPG        | <input checked="" type="checkbox"/> |
| 14                 | 07/03/19 09:17  | General View                                           |               |  |                    |  |              |  |              |  |      |            | Load JPG        | <input checked="" type="checkbox"/> |
| 15                 | 07/03/19 09:17  | General View                                           |               |  |                    |  |              |  |              |  |      |            | Load JPG        | <input checked="" type="checkbox"/> |
| 16                 | 07/03/19 09:17  | General View                                           |               |  |                    |  |              |  |              |  |      |            | Load JPG        | <input checked="" type="checkbox"/> |
| 17                 | 07/03/19 09:17  | General View                                           |               |  |                    |  |              |  |              |  |      |            | Load JPG        | <input checked="" type="checkbox"/> |
| 18                 | 07/03/19 09:17  | General View                                           |               |  |                    |  |              |  |              |  |      |            | Load JPG        | <input checked="" type="checkbox"/> |
| 19                 | 07/03/19 09:17  | General View                                           |               |  |                    |  |              |  |              |  |      |            | Load JPG        | <input checked="" type="checkbox"/> |
| 20                 | 07/03/19 09:17  | General View                                           |               |  |                    |  |              |  |              |  |      |            | Load JPG        | <input checked="" type="checkbox"/> |
| 21                 | 07/03/19 09:17  | General View                                           |               |  |                    |  |              |  |              |  |      |            | Load JPG        | <input checked="" type="checkbox"/> |
| 22                 | 02/05/19 10:54  | Reinspection Photo                                     |               |  |                    |  |              |  |              |  |      |            | Load JPG        | <input checked="" type="checkbox"/> |
| 23                 | 02/05/19 10:54  | Reinspection Photo                                     |               |  |                    |  |              |  |              |  |      |            | Load JPG        | <input checked="" type="checkbox"/> |
| 24                 | 02/05/19 10:54  | Reinspection Photo                                     |               |  |                    |  |              |  |              |  |      |            | Load JPG        | <input checked="" type="checkbox"/> |
| 25                 | 02/05/19 10:54  | Reinspection Photo                                     |               |  |                    |  |              |  |              |  |      |            | Load JPG        | <input checked="" type="checkbox"/> |
| 26                 | 02/05/19 10:54  | Reinspection Photo                                     |               |  |                    |  |              |  |              |  |      |            | Load JPG        | <input checked="" type="checkbox"/> |
| 27                 | 02/05/19 10:54  | Reinspection Photo                                     |               |  |                    |  |              |  |              |  |      |            | Load JPG        | <input checked="" type="checkbox"/> |
| 28                 | 02/05/19 10:54  | Reinspection Photo                                     |               |  |                    |  |              |  |              |  |      |            | Load JPG        | <input checked="" type="checkbox"/> |
| 29                 | 02/05/19 10:54  | Reinspection Photo                                     |               |  |                    |  |              |  |              |  |      |            | Load JPG        | <input checked="" type="checkbox"/> |
| 30                 | 02/05/19 10:54  | Reinspection Photo                                     |               |  |                    |  |              |  |              |  |      |            | Load JPG        | <input checked="" type="checkbox"/> |
| 31                 | 02/05/19 10:54  | Reinspection Photo                                     |               |  |                    |  |              |  |              |  |      |            | Load JPG        | <input checked="" type="checkbox"/> |

| Video         |                 |                                   | 1 per page                                                                                     | <input checked="" type="checkbox"/> |
|---------------|-----------------|-----------------------------------|------------------------------------------------------------------------------------------------|-------------------------------------|
| No            | Finalized On    | Premium Automobiles Pte Ltd (UBI) | Thumbnail                                                                                      | Print                               |
| 32            | 02/05/19 10:54  | Reinspection Photo                |  Load JPG   | <input checked="" type="checkbox"/> |
| 33            | 02/05/19 10:54  | Reinspection Photo                |  Load JPG   | <input checked="" type="checkbox"/> |
| 34            | 02/05/19 10:54  | Reinspection Photo                |  Load JPG   | <input checked="" type="checkbox"/> |
| 35            | 02/05/19 10:54  | Reinspection Photo                |  Load JPG   | <input checked="" type="checkbox"/> |
| 36            | 02/05/19 10:54  | Reinspection Photo                |  Load JPG   | <input checked="" type="checkbox"/> |
| 37            | 02/05/19 10:54  | Reinspection Photo                |  Load JPG   | <input checked="" type="checkbox"/> |
| 38            | 02/05/19 10:54  | Reinspection Photo                |  Load JPG   | <input checked="" type="checkbox"/> |
| 39            | 02/05/19 10:54  | Reinspection Photo                |  Load JPG   | <input checked="" type="checkbox"/> |
| 40            | 02/05/19 10:54  | Reinspection Photo                |  Load JPG   | <input checked="" type="checkbox"/> |
| 41            | 02/05/19 10:54  | Reinspection Photo                |  Load JPG   | <input checked="" type="checkbox"/> |
| 42            | 02/05/19 10:54  | Reinspection Photo                |  Load JPG   | <input checked="" type="checkbox"/> |
| 43            | 02/05/19 10:54  | Reinspection Photo                |  Load JPG   | <input checked="" type="checkbox"/> |
| 44            | 02/05/19 10:54  | Reinspection Photo                |  Load JPG   | <input checked="" type="checkbox"/> |
| 45            | 02/05/19 10:54  | Reinspection Photo                |  Load JPG   | <input checked="" type="checkbox"/> |
| 46            | 02/05/19 10:54  | Reinspection Photo                |  Load JPG   | <input checked="" type="checkbox"/> |
| 47            | 02/05/19 10:54  | Reinspection Photo                |  Load JPG   | <input checked="" type="checkbox"/> |
| 48            | 02/05/19 10:54  | Reinspection Photo                |  Load JPG   | <input checked="" type="checkbox"/> |
| 49            | 02/05/19 10:54  | Reinspection Photo                |  Load JPG   | <input checked="" type="checkbox"/> |
| 50            | 02/05/19 10:54  | Reinspection Photo                |  Load JPG   | <input checked="" type="checkbox"/> |
| Documentation |                 |                                   | 1 per page                                                                                     | <input checked="" type="checkbox"/> |
| No            | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail                                                                                      | Print                               |
| 1             | 07/03/19 09:16  | DRIVING & CI.pdf                  |  Load PDF   |                                     |
| 2             | 07/03/19 09:16  | SGQ 313A GIA.pdf                  |  Load PDF  |                                     |
| 3             | 07/03/19 09:16  | ESTIMATE.pdf                      |  Load PDF |                                     |
| 4             | 14/05/19 11:12  | ESTIMATE MARKED.pdf               |  Load PDF |                                     |
| 5             | 27/06/19 16:51  | Workshop Invoice                  |  Load PDF |                                     |
| 6             | 27/06/19 16:51  | Discharge Voucher                 |  Load PDF |                                     |

## Linked Accident Report Documents

|                           |                |                                   |                                                                                                |                                     |
|---------------------------|----------------|-----------------------------------|------------------------------------------------------------------------------------------------|-------------------------------------|
|                           |                |                                   | <b>View</b> <a href="#">View in Browser</a> <input checked="" type="checkbox"/>                |                                     |
| <b>Video</b>              |                |                                   | 1 per page <input type="checkbox"/>                                                            |                                     |
| No                        | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail                                                                                      | Print                               |
| 1                         | 26/02/19 15:00 | Video - Accident                  |  Load MP4 | <input type="checkbox"/>            |
|                           |                |                                   |                                                                                                |                                     |
| <b>Assessment Reports</b> |                |                                   | 1 per page <input type="checkbox"/>                                                            |                                     |
| No                        | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail                                                                                      | Print                               |
| 1                         | 26/02/19 15:31 | Accident Statement                |  Load HTM | <input type="checkbox"/>            |
|                           |                |                                   |                                                                                                |                                     |
| <b>Photos/Images</b>      |                |                                   | 3 per page <input type="checkbox"/>                                                            |                                     |
| No                        | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail                                                                                      | Print                               |
| 1                         | 26/02/19 15:09 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |
| 2                         | 26/02/19 15:09 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |
| 3                         | 26/02/19 15:09 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |
| 4                         | 26/02/19 15:09 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |
| 5                         | 26/02/19 15:09 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |
| 6                         | 26/02/19 15:09 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |
| 7                         | 26/02/19 15:09 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |
| 8                         | 26/02/19 15:09 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |
| 9                         | 26/02/19 15:09 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |
| 10                        | 26/02/19 15:09 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |
| 11                        | 26/02/19 15:09 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |



| Video         |                |                                   | 1 per page                                                                                   | <input checked="" type="checkbox"/> |
|---------------|----------------|-----------------------------------|----------------------------------------------------------------------------------------------|-------------------------------------|
| No            | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail                                                                                    | Print                               |
| 12            | 26/02/19 15:09 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |
| 13            | 26/02/19 15:09 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |
| 14            | 26/02/19 15:09 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |
| 15            | 26/02/19 15:09 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |
| 16            | 26/02/19 15:09 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |
| 17            | 26/02/19 15:09 | Accident Photo                    |  Load JPG | <input checked="" type="checkbox"/> |
| 18            | 26/02/19 15:11 | ACCIDENT SCENE PHOTOS             |  Load JPG | <input checked="" type="checkbox"/> |
| 19            | 26/02/19 15:11 | ACCIDENT SCENE PHOTOS             |  Load JPG | <input checked="" type="checkbox"/> |
| 20            | 26/02/19 15:11 | ACCIDENT SCENE PHOTOS             |  Load JPG | <input checked="" type="checkbox"/> |
| 21            | 26/02/19 15:11 | ACCIDENT SCENE PHOTOS             |  Load JPG | <input checked="" type="checkbox"/> |
| Documentation |                |                                   | 1 per page                                                                                   | <input checked="" type="checkbox"/> |
| No            | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail                                                                                    | Print                               |
| 1             | 26/02/19 14:48 | Sketch Plan                       |  Load JPG | <input checked="" type="checkbox"/> |
| 2             | 26/02/19 14:48 | Sketch Plan #2                    |  Load JPG | <input checked="" type="checkbox"/> |

## Documents Checklist

| DOCUMENTS CHECKLIST                                                                                                                                | Reset | Save | Print |
|----------------------------------------------------------------------------------------------------------------------------------------------------|-------|------|-------|
| There are no document checklists configured.                                                                                                       |       |      |       |
| <b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>       |       |      |       |
| <b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer<br><small>Note: Remarks are private unless you show it to other parties.</small> |       |      |       |

# LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

**Our File No:** CC3/AIG19004148/ASD3E2

**Date:** 27/06/2019

### REFERENCE

|                   |             |                  |            |                        |
|-------------------|-------------|------------------|------------|------------------------|
| Insured/Claimant: | TAN KEE SIN | Policy No:       | 2100469178 |                        |
| Date of Loss:     | 25/02/2019  | Nature of Claim: | OD         | Claim No: 2394617950SG |

### DESCRIPTION & IDENTIFICATION OF VEHICLE

|                             |                              |             |                   |
|-----------------------------|------------------------------|-------------|-------------------|
| Reg No:                     | SGQ313A                      | Engine No:  | CVN003173         |
| Make & Model:               | AUDI A4, 1.4 (A)             | Chassis No: | WAUZZZF4XGA024898 |
| Reg. Date:                  | 30/04/2016 (Man. Year: 2015) | Odometer:   | 47614 km          |
| Colour:                     | Silver                       |             |                   |
| Engine Capacity:            | 1395 cc                      |             |                   |
| Market Value/New Car Price: | S\$105,000.00                |             |                   |
| Sum Insured (S\$):          | Market Value/New Car Price   |             |                   |

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

|                          |                         |                      |                          |                         |
|--------------------------|-------------------------|----------------------|--------------------------|-------------------------|
| General Condition:       | Steering (Serviceable): | Yes                  | Footbrake (Serviceable): | Yes                     |
| Handbrake (Serviceable): | Yes                     | Engine Modification: | No                       | Pre-accident Condition: |

### CONDITION OF TYRES

|                   |                  |                  |                  |
|-------------------|------------------|------------------|------------------|
| Front Tyre Size:  | 225/50 R17       | Rear Tyre Size:  | 225/50 R17       |
| Front Left Side:  | Continental 6 mm | Rear Left Side:  | Continental 6 mm |
| Front Right Side: | Continental 6 mm | Rear Right Side: | Continental 6 mm |

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                | Repairer's       | Adjuster's       | Difference      | Diff %       |
|-------------------------------|------------------|------------------|-----------------|--------------|
| Parts                         | 11,868.00        | 8,794.00         | 3,074.00        | 25.90        |
| Miscellaneous Items           | 0.00             | 0.00             | 0.00            |              |
| Labour                        | 5,132.00         | 3,732.00         | 1,400.00        | 27.28        |
| Paintwork Labour              | 0.00             | 0.00             | 0.00            |              |
| Towing                        | 0.00             | 0.00             | 0.00            |              |
| <b>Gross Total (S\$)</b>      | <b>17,000.00</b> | <b>12,526.00</b> | <b>4,474.00</b> | <b>26.32</b> |
| <b>+ GST 7.00/7.00% (S\$)</b> | <b>1,190.00</b>  | <b>876.82</b>    | <b>313.18</b>   | <b>26.32</b> |
| <b>Nett Amount (S\$)</b>      | <b>18,190.00</b> | <b>13,402.82</b> | <b>4,787.18</b> | <b>26.32</b> |

### INSPECTION

|                             |            |               |                                                                        |
|-----------------------------|------------|---------------|------------------------------------------------------------------------|
| Date of Assignment:         | 06/03/2019 |               |                                                                        |
| Date Inspected:             | 06/03/2019 | Inspected At: | Premium Automobiles Pte Ltd (UBI)<br>55 Ubi Road 1<br>Singapore 408699 |
| Estimated Period of Repair: | 6.0 days   |               |                                                                        |

**Adjuster:** ADRIAN LING

**Manager:** Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.



## REPAIR DETAILS

### Recommended Parts

| No. | Qty | Part No. | Particulars                                     | Condition     | Repairer's  | Amount       |
|-----|-----|----------|-------------------------------------------------|---------------|-------------|--------------|
| 1   | 1   |          | *FRONT BUMPER                                   | Deformed      | 1,946.00 FS | *1,556.80 FS |
| 2   | 1   |          | *FRONT AIR GUIDE - LH                           | Not Necessary | 56.00 FS    | *- FS        |
| 3   | 1   |          | *FRONT BUMPER AIR GUIDE GRILLE - LH             | Not Necessary | 333.00 FS   | *- FS        |
| 4   | 1   |          | *FRONT BUMPER AIR GUIDE SECTION - LH            | Damaged       | 33.00 FS    | *26.08 FS    |
| 5   | 1   |          | *FRONT FENDER - LH                              | Dented        | 700.00 FS   | *559.60 FS   |
| 6   | 1   |          | *FRONT FENDER ATTACHMENT PARTS - LH             | Not Necessary | 183.00 FS   | *- FS        |
| 7   | 1   |          | *FRONT FENDER CLOSING ELEMENT - LH              | Damaged       | 45.00 FS    | *38.00 FS    |
| 8   | 1   |          | *FRONT FENDER BRACKET - LH                      | Not Necessary | 32.00 FS    | *- FS        |
| 9   | 1   |          | *FRONT FENDER BRACE - LH                        | Bent          | 107.00 FS   | *85.60 FS    |
| 10  | 1   |          | *FRONT WHEEL HOUSING LINER - LH                 | Torn          | 223.00 FS   | *178.40 FS   |
| 11  | 1   |          | *FRONT WHEEL HOUSING LINER ATTACHMENT PART - LH | Necessary     | 82.00 FS    | *65.52 FS    |
| 12  | 1   |          | *FRONT WHEEL SPOILER - LH                       | Cracked       | 66.00 FS    | *52.32 FS    |
| 13  | 1   |          | *FRONT STONE CHIP GUARD - LH                    | Necessary     | 46.00 FS    | *36.64 FS    |
| 14  | 1   |          | *LED HEADLIGHT - LH                             | Cut           | 7,087.00 FS | *5,669.60 FS |
| 15  | 1   |          | *FRONT ALUMINIUM RIM - LH                       | Cut           | 629.00 FS   | *503.20 FS   |
| 16  | 1   |          | *SUNDRIES                                       | Necessary     | 300.00 FS   | *24.24 FS    |

F=Franchise part. S=SpcNett.

**Total Parts (S\$) 11,868.00 8,794.00**

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                      | Particulars                                                                                                                                    | Lab.Type | Repairer's      | Amount          |
|-------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|----------|-----------------|-----------------|
| <b>Labour Items</b>     |                                                                                                                                                |          |                 |                 |
| 1                       | TO REMOVE AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.                        | New      | 360.00          | 360.00          |
| 2                       | TO DISMANTLE AND RENEW FRONT BUMPER, LHS FRONT FENDER AND LHS HEADLIGHT. RE-ORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED. | New      | 2,100.00        | 1,250.00        |
| 3                       | TO RESPRAY FRONT BUMPER, LHS FRONT FENDER AND RHS FRONT FENDER.                                                                                | New      | 2,200.00        | 1,650.00        |
| 4                       | TO RENEW LHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT.                                                                                          | New      | 280.00          | 280.00          |
| 5                       | TO CARRY OUT DIAGNOSTIC CHECK.                                                                                                                 | New      | 192.00          | 192.00          |
| Gross Labour Cost (S\$) |                                                                                                                                                |          | <b>5,132.00</b> | <b>3,732.00</b> |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >