

Vic (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 19 July, 2019 9:06 AM
To: Joy Irene (LKKAUTO); Admin A
Cc: Elaine Cheong; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO); Vic (LKKAUTO)
Subject: RE: MANDATE REQUEST: REF: SNM19D200623/CHEONGML - Direct Settlement - Accident Involving SLG2552G (OI: SNM19D200623C02/2(ec) AND SJG6101Y (TP : LKK REF - CC6/CTI19004145/Ujb3) on 05.03.2019

LKK REF - CC6/CTI19004145/Ujb3
CTI REF – SNM19D200623C02/2(ec)

Dear Joy Irene

We refer to your email pertaining to the above matter.

Please proceed to resolve the property damage claim at \$6,187.00.

We await your payment advice to enable Elaine to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478
W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Joy Irene (LKKAUTO) [mailto:JoyIrene@lkkauto.com]
Sent: Wednesday, 17 July, 2019 4:09 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: MANDATE REQUEST: REF: SNM19D200623/CHEONGML - Direct Settlement - Accident Involving SLG2552G (OI: SNM19D200623C02/2(ec) AND SJG6101Y (TP : LKK REF - CC6/CTI19004145/Ujb3) on 05.03.2019

REF: SNM19D200623

Dear Sirs,

We refer to the subject.

This is 3 vehicle chain collision scenario where our insured was 2nd in line. BOLA 28

Summary to offer to repairer M/s **FASTECH AUTO PTE LTD** is as follows:

	TP CLAIMED	OUR REVISED
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		TO OFFER
Cost of Repairs	\$ 14,096.18 (per estimate)	\$ 5,885.00 (GST included)
Loss of Rental	\$ 300.00 (\$100 x 3 days)	\$ 300.00 (\$100 x 3 days)
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 14,398.18	\$ 6,187.00

MARKET VALUE	\$45,000.00
T REBATE AMOUNT	\$34,707.00
NETT VALUE	\$10,293.00

For your approval.

Thank you.

Best Regards,
 Joy Irene | Case Handler
 LKK Auto Consultants Pte Ltd
 DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]
Sent: Tuesday, 2 July 2019 5:59 PM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D200623/CHEONGML - Direct Settlement - Accident Involving SLG2552G (OI: SNM19D200623C02/2(ec) AND SJG6101Y (TP : LKK REF - CC6/CTI19004145/Ujb3) on 05.03.2019

LKK REF - CC6/CTI19004145/Ujb3
CTI REF – SNM19D200623C02/2 (ec)

Dear Joy Irene

Attach herewith Insured's SAS report of your attention and necessary action.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478
W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Lim Shu Min

Sent: Tuesday, 2 July, 2019 2:55 PM

To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Joylrene@lkkauto.com

Subject: OUR REF: SNM19D200623/CHEONGML - Direct Settlement - Accident Involving SLG2552G (OI: SNM19D200623C02/2(ec) AND SJG6101Y (TP : LKK REF - CC6/CTI19004145/Ujb3) on 05.03.2019

Dear Elaine,

Please assist and revert.

Office in charge – Elaine Cheong 63896530 (file with OIC).

Thank you

Lim Shu Min

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896156 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Joy Irene (LKKAuto) [<mailto:Joylrene@lkkauto.com>]

Sent: Monday, 1 July, 2019 4:46 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Catherine Thia <catherine.thia@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SLG2552G (OI : CTI - TBA) AND SJG6101Y (TP : LKK REF - CC6/CTI19004145/Ujb3) on 05.03.2019

Your ref: TBA

Dear Sirs,

We attach herewith our PA and marked estimate for your records.

We will be requesting for mandate shortly.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Shu Pei (LKKAuto)
Sent: Thursday, 7 March 2019 4:39 PM
To: claimsdept@sg.cntaiping.com
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Catherine Thia <catherine.thia@sg.cntaiping.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLG2552G (OI : CTI - TBA) AND SJG6101Y (TP : LKK REF - CC6/CTI19004145/Ujb3) on 05.03.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJG 6101Y at M/s Fastech Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay
Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 23.03.2019

China Taiping Insurance Singapore Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SJG 6101Y / SLG 2552G AND OTHER ON 05.03.2019

We are the authorized repair workshop for the owner of motor vehicle no: **SJG 6101Y**, which was involved in the captioned accident with your insured vehicle no: **SLG 2552G**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 5,885.00
2) Loss of Rental	\$ 300.00
3) GIA Search Fee	\$ 2.00
	\$ 6,187.00

We enclosed herewith the following documents to support the claims:

- | | |
|--------------------------|------------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) GIA Search Result | d) Letter of Authorisation, etc... |
| e) GIA Report | f) I/C & Driving Licence |
| g) Insurance Certificate | h) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI19004145/Uhb3

19 JULY 2019

LEE BOON PENG
12 HIGHLAND TERRACE
SINGAPORE 549084

Dear Sir/Madam,

ACCIDENT INVOLVING SLG 2552G AND SJG 6101Y ON 05/03/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Vic Alpeh
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

DATE : 05.03.2019

TO : China Taiping Insurance (Singapore) Pte Ltd.

RE : ACCIDENT INVOLVING VEHICLE NO. SJG 6101Y / SLG 2552G

And Other

ALONG Boundary Rd Twds Amk

ON 05.03.2019

I/We, Tiah Lee Lee

of (NRIC No./ROC No.) S0166397F

of Blk 202 Toa Payoh North #11-1085 Singapore 310202

owner of vehicle no. SJG 6101Y in consideration of M/s FASTECH AUTO

PTE LTD repairing my/our vehicle SJG 6101Y at my/our instruction and hereby

authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever

amount settled/payable by the Insurance Company and/or third party or to commence legal

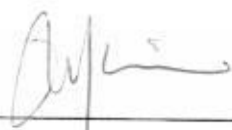
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,

etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and

all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner :



Name of Owner :

Tiah Lee Lee

h

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN1720931801 Claim No : SNM19D200623C02/2(ec)
Claimant : TIAH LEE LEE
Amount : S\$6,187.00
SINGAPORE DOLLARS SIX THOUSAND ONE HUNDRED EIGHTY SEVEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJG 6101Y
Insured Vehicle No. : SLG 2552G
Date of Loss : 05.03.2019
Place of Accident : BOUNDARY ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or


Insured Name : LEE BOON PENG
Driver Name : LEE GEK PINK (LI YUBING)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	5,885.00
(3) Loss of Use/Rental/Earning	S\$	300.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	6,187.00

Claimant Name : Tiah Lee Lee NRIC No : 0166397F

Signature :  Date : 29-8-19

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 20949

Date : 23.03.2019
Vehicle No : SJG 6101Y
Make/Model : TOYOTA VIOS
Chassis/Eng# :
Accident Date : 05.03.2019
Claim No :
Reference : 0319 -20949
Policy No :

	Amount
To proceed on lump sum repair	S\$ 5500.00

E. & O. E.	Total : S\$	5500.00
	GST @ 7% : S\$	385.00
	Amount Due : S\$	5885.00


for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: TIAN LEE LEE

Invoice : DCR-2019-03-09

Date : 08.03.2019

Agreement No : 20348

Payment Term : LOD

DESCRIPTION

AMOUNT

Rental charges for vehicle : SJQ 3964R (0319-20949) \$ 300.00

Rental Period from 05.03.2019 to 08.03.2019 .

E. & O. E.

Total \$ 300.00

LINA PANG

for Dynamic Car Rental

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. 20348

Name: TIAN LEE LEE			REG. No. SJQ	MAKE MODEL: HONDA FIT						
ADDRESS: APT BLK 202 TOA PAYOH			3964R	DIESEL	<input checked="" type="checkbox"/> PETROL	E	1/4	1/2	3/4	F
NORTH #11-1085			KM IN	DATE & TIME IN: 08.03.2019 @ 5:40pm						
S'PORE 310202			KM OUT	DATE & TIME OUT: 5 MARCH 2019 @ 8pm						
			KM DRIVEN	TIME USED						
NAMED DRIVER: TIAN LEE LEE										
DRIVING LICENCE NO S0166397F	DATE OF EXPIRY	PLACE OF ISSUE	HOURS		@S\$					
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	3 DAYS		@S\$ 100.00	\$300.00				
ADD NAMED DRIVER			WEEKS		@S\$					
			MONTHS		@S\$					
DRIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE	BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL		\$300.00			
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE			TOTAL RENTAL					
IMPORTANT NOTES:					DELIVERY FEE					
This vehicle is licenced to carry 04 passengers only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses.					COLLECTION FEE					
Vehicle return during office hour only. No Service on Public Holiday and Sunday.			X		PER DAY		PER WEEK		PER MONTH	
EXCESS: *Sec I - Used in S'pore Only :SGD2000 *Sec II - Used in S'pore Only :SGD2000 *Sec I - Used Outside S'pore Only :SGD4000 *Sec II - Used Outside S'pore Only :SGD4000 W/screen Excess in S'pore :SGD100 W/screen Excess Outside S'pore :SGD200					\$		\$		\$	
ADDITIONAL CONDITIONS: * Geographical areas: Singapore & West Malaysia. * Driver must be: a) 18 years old and above; b) holding a valid relevant class of driving license. * Additional Own Damage Excess of \$51,000 is applicable for any named/unnamed drivers who: a) age 22 to 23 years old; b) age 66 to 70 years old; c) with driving experience of 1 year to less than 2 years in Singapore on the relevant classes of driving license. * Additional All Claims excess of \$52,000 is applicable for any named/unnamed drivers who: a) is 18 years old to 21 years old and/or b) is 71 years old and above and/or c) with driving experience of less than 1 year on the relevant classes of driving license. * Upon returning the replacement vehicle, you must ensure that all expensive and important items to be removed away from this replacement vehicle. We'll will not be responsible for any reporting of such losses. * Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earning while damage vehicle is under repair.			X		PER DAY		PER WEEK		PER MONTH	
					\$		\$		\$	
Hirer is responsible for Additional \$4,000.00 Excess to the THIRD PARTY DAMAGE / INJURY claims.			PREPAYMENT		TOTAL CHARGE					
			CHECK		DEPOSIT					
			CASH							
			RECEIPT NO.		NETT CHARGE					
			AMOUNT DUE / REFUND							
I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.										
SIGNED BY THE PARTIES HERETO ON THE DAY OF										
X			5/3/2019							
DYNAMIC CAR RENTAL			8 15 PM							
			X							
			RENTER'S/DRIVER'S SIGNATURE							



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-035333

Date of Request: 06/03/2019

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 06/03/2019
Enquiry By Tang Kok Wee, Allan
TP Vehicle No. SLG2552G
Accident Date 05/03/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLG2552G	China Taiping Insurance (Singapore) Pte. Ltd.	28/09/2018-27/09/2019	6389 6111
SLG2552G	China Taiping Insurance (Singapore) Pte. Ltd.	28/09/2018-27/09/2019	6389 6111

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-035333

Date of Request: 06/03/2019

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 06/03/2019
Enquiry By Tang Kok Wee, Allan
TP Vehicle No. SLG2552G
Accident Date 05/03/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque