

INS. CASE OWNER

Morside

CC 4, ALB 1900 4143, Epa39

LKR:

IDAC:

Surveyor:

STAVE

DOI:

6/3/2019

Date / Time:

6/3/2019

Registered in Mersin:

6/3/2019

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJC 6699M

Claim No.:

Name of insured:

L. B. M. Choy

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

27/2/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

KBJ 7544 A



INSRS:

WSP:

Tel:

Liability:

RMKS:

Southern motor



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

13/3

08/7

3/4/19

4/6/19

KBJ 7544 A - X

SJC 6699M - X

(Case under investigation)

✓ IDS.

File -> MIC to close

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS

1658.50

Loss of Rental (LOR):

SS

Loss of Use (LOU):

SS

60.00 (520 x 3 days)

Loss of Income (LOI):

SS

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search:

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost:

SS

Total:

SS

1718.50

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

1718.50

Name 1:

Southern Motor

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

Steve

REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 QD / TP / WS / TP RES / QD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop no: _____

of _____

Insured _____

Policy No _____

Claims No _____

Sum Insured _____

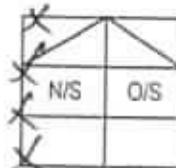
Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Report: _____

Consistent? : Yes or No

GIA / PR Seen: _____

Consistent? : Yes or No

Est. Repairs: _____

3
20

days

Res.: Yes or No

Lum Sum: _____

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____

Person Contacted: _____

Date / Time : Action / Instruction

MR- 7000
 PV- 2514
 NV- 4486

US \$ 1550 (Bal) \$ 935 / 382

Veh No: **FRJ 7544A** Date: **8/10/14**
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: **KTM 200 DUKE**CC **200**Colour: **White**

A/C Insured / Std / NI / NA

Sp. Reading: **27973**

T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: **VBRJU C40 XEC 017 057**Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orMod: Nil / S/Rim / STD A/Rim orTyre Size: F: **120/60ZR17**R: **160/60ZR17**

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or **FilePi**

Front

Rear

R/Bal. **7** mmR/Bal. **7** mm

L/Bal. mm

L/Bal. mm

D.O.A. **27/2/19**D.O.A. **6/3/19**Survey held at **Southern Motor**

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

LH

The UIC / Chassis frame / Body Structure affected due to collision

Date/Time: For Pass to?

☐

: Prell. Report

4)

Date/Time: For Return to?

☐

: Final Report

2)

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

) 3 * R: \$

) Prell.

) Return

) ...

(12)

Report Format :

Lump Sum / I.B. :

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	9649F
Vehicle Details	
Vehicle No.:	FBJ7544A
Vehicle to be Exported:	No
Intended Deregistration Date:	07 Mar 2019
Vehicle Make:	K.T.M.
Vehicle Model:	200 DUKE
Primary Colour:	White
Secondary Colour:	Black
Manufacturing Year:	2014
Engine No.:	0490648734
Chassis No.:	VBKJUC40XEC017087
Maximum Power Output:	-
Open Market Value:	\$2,961.00
Original Registration Date:	08 Oct 2014
First Registration Date:	08 Oct 2014
Transfer Count:	2
Actual ARF Paid:	\$445.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	07 Oct 2024
COE Category:	D - Motorcycle
COE Period(Years):	10
QP Paid:	\$4,504.00
COE Rebate Amount:	\$2,514.00
Total Rebate Amount:	\$2,514.00

The information contained herein is correct as at 07 Mar 2019

OK



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南方摩托
SOUTHERN MOTOR

Block 1006, Bukit Merah Lane 2, #01-10
Singapore 159762 Tel: 62730369 Fax: 62746614

Repair & Dealing in New & Second-hand Motor-cycles & Insurance Agent

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Date: 5th March 2013

Motor Claims Department
AIG Asia Pacific Insurance Pte Ltd
78 Raffles Way #07-16
AIG Building
Singapore 078120

Dear Sirs

Re: Cost of repair to Kim Seng Duke - 78J7544A

1 pc of Front signal	LH	RR	JA	25.00 /
- Handle bar	BT			225.00 /
- Rear absorber swing arm	BT			490.00 /
- Rear spike rim	- BT			550.00 /
- Rear Xplorer box	- CUT			550.00 /
- Fork stand	/ BT			25.00 /
- Rear box bracket (Xplorer)	/			250.00 /
- Mirror	LH / CUT			120.00 /
- Clutch lever	/ BT			45.00 /
				2,400.00
				340.00
				2,160.00

Tax 10%

Nett

Alignment fork
Transport

72.00 50%

250.00 10%

JA 2,482.00

Yours faithfully,
SOUTHERN MOTOR

Steve (LKK) with Principal

83228813

6/3/19 3:00pm

Steve (LKK)@lkkauto.com

3 chys L/S

Any A/L spg

Tel 64193000
Fax 64151721

From: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Sent: Wednesday, 6 March, 2019 11:35 AM
To: 'Hor, Yinrul'; 'assignments@lkkauto.com'; 'Admin A (admin-a@lkkauto.com)'
Cc: 'Fong, Andy-SY'; 'Fan, Winnie-LW'; 'Kaur, Baljit'; 'Abu Kassim, Noor Mariesa'; 'Azlan, Syazairdina'; 'Chan, Yoke Shi'; 'Lim, Sheng Yang'; 'Mithoosingh, Aashweenjeetkaur'
Subject: RE: Pre-Repair Inspection Request – FBJ7544A vs SJL6699M (OI) on D.O.A.: 27/02/2019

Dear Yin Rul,

Thank you for your assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hor, Yinrul [mailto:Yinrul.Hor@aig.com]
Sent: Tuesday, 5 March, 2019 5:08 PM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>; Admin A (admin-a@lkkauto.com) <admin-a@lkkauto.com>
Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Fan, Winnie-LW <Winnie-LW.Fan@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>
Subject: Pre-Repair Inspection Request – FBJ7544A vs SJL6699M (OI) on D.O.A.: 27/02/2019



This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยของข้อมูลที่เข้ารหัสแล้ว เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

[Click here](#) by 2019-03-12 17:07 +08 to read your message.
After that, open the attachment.

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南方摩托
SOUTHERN MOTOR

Block 1006, Bukit Merah Lane 2, #01-10
Singapore 159762 Tel: 62730369 Fax: 62746614

Repair & Dealing in New & Second-hand Motor cycles, Scooters & Insurance Agent

Date: 5th March 2018

Motor Claims Department
AIG Asia Pacific Insurance Pte Ltd
78 Raffles Way #07-16
AIG Building
Singapore 079120

Dear Sirs

Re: Cost of repairs to KTM 200 Duke - 78J7544A

1 pc of Front signal LH	JA	215.00
" Handle bar		225.00
" Rear absorber swing arm		490.00
" Rear spoke rim		550.00
" Rear Xplorer box		550.00
" Kick stand		85.00
" Rear box bracket (Xplorer)		250.00
" Mirror LH		120.00
" Clutch lever		45.00
		<u>2,400.00</u>
		240.00
		<u>2,160.00</u>

Less 10%

NET

Alignment fork
Transport

750.00
250.00
<u>JA 2,400.00</u>

Yours faithfully,
SOUTHERN MOTOR

Tel 6498000
Fax 62746614

FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VE...

From: Hor, Yinrul
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)
Cc: Md Noor, Norsiah
Sent: 3/7/2019 12:57:53 PM

Dear Sir/Madam,

As below, kindly assist on this.

Thanks & Regards,

Yin Rul, Hor (Viviane)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

Yinrul.Hor@aig.com | www.aig.sg

From: soumotor@hotmail.com [mailto:soumotor@hotmail.com]

Sent: Thursday, March 07, 2019 12:24 PM

To: Hor, Yinrul

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJL6699M AND FBJ7544A ON 27/02/2019

Dear Mdm,

We shall be much obliged if you would let us know whether
the above motorcycle No FBJ7544A is authorized for direct settlement.
Thank you.

Yours Faithfully,
Southern Motor

From: Hor, Yinrul

Sent: Tue, 5 Mar 2019 08:08:40 +0000

To: soumotor@hotmail.com

Cc: Fong, Andy-SY, Fan, Winnie-LW, Kaur, Baljit, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJL6699M AND FBJ7544A ON 27/02/2019

Without Prejudice

Your Reference : FBJ7544A
Our Reference : 1874694828SG005

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

Have survey on 6/3/2019

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Yin Rul, Hor (Viviane)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

Yinrul.Hor@aig.com | www.aig.sg

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Hsiao Tong (LKKAUTO)

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Sent: Wednesday, 3 April 2019 2:47 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: <Request for OI Video> Your Ref: 1874694828SG

Dear Hsiao Tong,

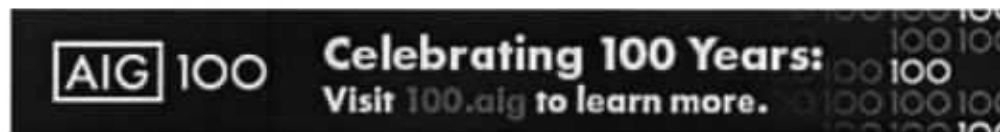
JP Knight have completed their investigation and no evidence to suggest any breach of policy.

Please proceed with Direct settlement

Thank you

Kind regards
Norsiah

Norsiah Md Noor
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419-1606
Norsiah.MdNoor@aig.com | www.aig.com.sg



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From: Md Noor, Norsiah
Sent: Thursday, March 21, 2019 10:55 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: <Request for OI Video> Your Ref: 1874694828SG

Dear Hsiao Tong,

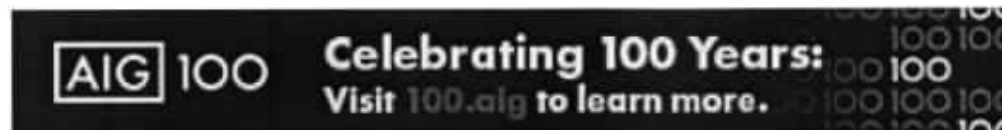
Please be advised that we have appointed JP Knight to conduct investigation.

Please KIV for settlement until further notice.

Thank you

Kind regards
Norsiah

Norsiah Md Noor
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419-1606
Norsiah.MdNoor@aig.com | www.aig.com.sg



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From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]
Sent: Monday, March 11, 2019 4:37 PM
To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: <Request for OI Video> Your Ref: 18746948285G

Your Ref: **18746948285G**
Our Ref: CC4/AIG19004143/Epa3

Dear Sirs/Madam,

ACCIDENT INVOLVING SJL 6699M (OI)/ FBJ 7544A(TP) / OTHERS ON 27/02/2019

We refer to the above matter.

Kindly assist to upload OI's video in Merimen for our viewing.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19004143/Epa3

04 APRIL 2019

LIEW AH CHOY @ LIEW YOW CHOY

96 HOLLAND GROVE VIEW

SINGAPORE 276253

Dear Sir/Madam,

ACCIDENT INVOLVING SJL 6699M & FBJ 7544A ALONG/AT WARNA ROAD OPEN CARPARK ON 27/02/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **FBJ 7544A** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG

Case Handler

DID: 6742 3197

FAX: 6741 4108

Email: chewht@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*


AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)


I, MOHD AFRIZAL BIN RAMLI ("the third party claimant")
of 11K 4488 at Block West 829 #02-30 Singapore 612748 (address),
owner of 7BJ 7544A (vehicle no.) hereby authorize
Southern Motor
("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. 7BJ 7544A that was
damaged pursuant to the accident which occurred on 27-02-2019 (date) along
Holland Village near Maj Park (location)
involving vehicle no/s SJL 6689M ("the accident").

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 12th day of April (month) 20 19 (year)


Signed by "the third party claimant"

 **SOUTHERN MOTOR**
Blk 1008, Block Merah Lane 2
#01-10 Singapore 153762
Tel: 62730369 Fax: 62745514
Signed by "the workshop"

RELEASE VOUCHER
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

"We/I SOUTHERN MOTOR ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte. Ltd. LRC Auto Consultants Pte Ltd ("name of surveyor") with respect to the amount claimed for S\$ 1658.13 (repair costs), S\$ 6000 (loss of use/rental) S\$ — (search fees) for vehicle no. FAJ 7544A that was damaged pursuant to the accident which occurred on 27-02-2019 (date) along Holland Village near MRT Corridor (location) involving vehicle no/s S2C 6699M

This is pursuant to the inspection conducted on 06-03-2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner MUHD AFRIZAL BIN RAMLI ("third party claimant") of vehicle no. FAJ 7544A to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte. Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to FAJ 7544A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 04 day of June (month) 20 19 (year)



CTY

Signed by AIG appointed surveyor



SOUTHERN MOTOR
Blk 1006, Bukit Merah Lane 2
#01-10, Singapore 159762
Tel: 6373065 Fax: 63730614

Chopped & Signed by the workshop


SOUTHERN MOTOR

Blk 1006, Bukit Merah Lane 2 #01-10 Singapore 159762

Tel:62730369 Fax:62746614 CO/GST Reg No:23414700L

TAX INVOICE NO : INV28214
Invoice Date : 12th April 2019
Payment Terms : CASH
Vehicle No. : FBJ7544A - KTM 200 DUKE
Mechanic : CASH

AIG ASIA PACIFIC INSURANCE PTE LTD - AA002
 78 SHENTON WAY #07-16 AIG BUILDING Singapore 079120

Tel: 64193000 Fax: 64153727

S/No	DESCRIPTION	QTY	U/PRICE	Amount
1	7% GST ON COST OF LUMP SUM REPAIR	1	\$108.50	\$108.50
2	COST OF LUMP SUM REPAIR	1	\$1,550.00	\$1,550.00
3	LOSS OF USE FOR 3 DAYS AT \$20.00 PER DAY	1	\$60.00	\$60.00

TOTAL : \$1,718.50

BALANCE : \$1,718.50

INCLUSIVE 7.00% GST : \$112.43

Goods Sold Are Not Returnable. Deposit Paid Are Not Refundable. All cheques should be made payable to "SOUTHERN MOTOR"
 Interest Rate of ____% per month will be imposed on overdue Accounts. Thank you.

Received by

Issued by

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Feb 2019 Edit Reg		06 Mar 2019 00:00 Edit Adj Rpt	S\$1,550.00 Edit Estimates	S\$1,550.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	-----------------

CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	LIEW AH CHOY @LIEW YOW CHOY, ID: S2552265F		
Main Claimant:	MOHD AFRIZAL BIN RAMLI, ID: S8189649F		
Vehicle Reg. No.:	FBJ7544A	Date of Loss:	27/02/2019 13:00 - :59 [52 Months and 19 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 1874694828SG	Policy/Cover Note No.:	(Comprehensive) Coverage: 26/09/2018 - 25/09/2019
Vehicle Reg. No. (Insured):	SJL6699M	Policy No. (Claimant):	D18MTMC01005544
		Excess:	
Repairer:	Southern Motor (HQ) BLK 1006 BUKIT MERAH LANE 2, #01-10, 159762 Bukit Merah - Tel: 62730369		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com		
Claimant's Insurer:	Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 15/03/2019]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_SG (11/03/2019): Re: Request for OI GIA report















































ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*FBJ7544A (1874694828SG)
[SJL6699M]
TP
MOHD AFRIZAL BIN RAMLI
Feb 27 2019 1:00PM
[LIEW AH CHOY @LIEW YOW CHOY]
Southern Motor

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View <div>View in Browser</div>		
Video															1 per page		<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail	Print		
1	12/03/19 17:16	Video - Accident From:OD - Reg. No: SJL6699M, Claimant: LIEW AH CHOY @ LIEW YOW CHOY													Load MP4		
2	12/03/19 17:16	Video - Accident From:OD - Reg. No: SJL6699M, Claimant: LIEW AH CHOY @ LIEW YOW CHOY													Load MP4		
3	12/03/19 17:16	Video - Accident From:OD - Reg. No: SJL6699M, Claimant: LIEW AH CHOY @ LIEW YOW CHOY													Load MP4		
4	12/03/19 17:16	Video - Accident From:OD - Reg. No: SJL6699M, Claimant: LIEW AH CHOY @ LIEW YOW CHOY													Load MP4		
5	12/03/19 17:16	Video - Accident From:OD - Reg. No: SJL6699M, Claimant: LIEW AH CHOY @ LIEW YOW CHOY													Load MP4		
6	12/03/19 17:16	Video - Accident From:OD - Reg. No: SJL6699M, Claimant: LIEW AH CHOY @ LIEW YOW CHOY													Load MP4		
															1 per page		<input checked="" type="checkbox"/>
Letters/Correspondences															1 per page		<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail	Print		
1	(Draft)	Third Party Express Settlement - Payment Breakdown													Edit		
															1 per page		<input checked="" type="checkbox"/>
Assessment Reports															1 per page		<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail	Print		
1	11/03/19 13:09	Accident Statement From:OD - Reg. No: SJL6699M, Claimant: LIEW AH CHOY @ LIEW YOW CHOY													Load HTM		
															3 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail	Print		
1	07/03/19 08:06	General View													Load JPG	<input checked="" type="checkbox"/>	
2	07/03/19 08:06	General View													Load JPG	<input checked="" type="checkbox"/>	
3	07/03/19 08:06	General View													Load JPG	<input checked="" type="checkbox"/>	
4	07/03/19 08:06	General View													Load JPG	<input checked="" type="checkbox"/>	
5	07/03/19 08:06	General View													Load JPG	<input checked="" type="checkbox"/>	
6	07/03/19 08:06	General View													Load JPG	<input checked="" type="checkbox"/>	
7	07/03/19 08:06	General View													Load JPG	<input checked="" type="checkbox"/>	
8	07/03/19 08:06	General View													Load JPG	<input checked="" type="checkbox"/>	
9	07/03/19 08:06	General View													Load JPG	<input checked="" type="checkbox"/>	
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11	07/03/19 08:06	General View													Load JPG	<input checked="" type="checkbox"/>	
12	07/03/19 08:06	General View													Load JPG	<input checked="" type="checkbox"/>	
13	07/03/19 08:06	General View													Load JPG	<input checked="" type="checkbox"/>	
14	07/03/19 08:06	General View													Load JPG	<input checked="" type="checkbox"/>	
15	07/03/19 08:06	General View													Load JPG	<input checked="" type="checkbox"/>	
16	07/03/19 08:06	General View													Load JPG	<input checked="" type="checkbox"/>	
17	07/03/19 08:06	General View													Load JPG	<input checked="" type="checkbox"/>	
18	07/03/19 08:06	General View													Load JPG	<input checked="" type="checkbox"/>	
19	07/03/19 08:06	General View													Load JPG	<input checked="" type="checkbox"/>	

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
20	07/03/19 08:06	General View	 Load JPG	<input checked="" type="checkbox"/>
21	07/03/19 08:06	General View	 Load JPG	<input checked="" type="checkbox"/>
22	07/03/19 08:06	General View	 Load JPG	<input checked="" type="checkbox"/>
23	07/03/19 08:06	General View	 Load JPG	<input checked="" type="checkbox"/>
24	07/03/19 08:06	General View	 Load JPG	<input checked="" type="checkbox"/>
25	07/03/19 08:06	General View	 Load JPG	<input checked="" type="checkbox"/>
26	07/03/19 08:06	General View	 Load JPG	<input checked="" type="checkbox"/>
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30	07/03/19 08:06	General View	 Load JPG	<input checked="" type="checkbox"/>
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33	07/03/19 08:06	General View	 Load JPG	<input checked="" type="checkbox"/>
34	07/03/19 08:06	General View	 Load JPG	<input checked="" type="checkbox"/>
35	07/03/19 08:06	General View	 Load JPG	<input checked="" type="checkbox"/>
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37	07/03/19 08:06	General View	 Load JPG	<input checked="" type="checkbox"/>
38	07/03/19 08:06	General View	 Load JPG	<input checked="" type="checkbox"/>
39	07/03/19 08:06	General View	 Load JPG	<input checked="" type="checkbox"/>
40	07/03/19 08:06	General View	 Load JPG	<input checked="" type="checkbox"/>
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42	07/03/19 08:06	General View	 Load JPG	<input checked="" type="checkbox"/>
43	07/03/19 08:06	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
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50	07/03/19 08:06	General View	 Load JPG	<input checked="" type="checkbox"/>
51	07/03/19 08:06	General View	 Load JPG	<input checked="" type="checkbox"/>
52	07/03/19 08:06	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
53	11/04/19 19:18	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
54	11/04/19 19:18	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
55	11/04/19 19:18	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
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61	11/04/19 19:18	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
62	11/04/19 19:18	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
63	11/04/19 19:18	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
64	11/04/19 19:18	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
65	11/04/19 19:18	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
66	11/04/19 19:18	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
67	11/04/19 19:18	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
68	11/04/19 19:18	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
69	11/04/19 19:18	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>

Video				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	06/03/19 16:44	ACKNOWLEDGEMENT EMAIL TO AIG DD 06.03.2019		Load PDF	
2	06/03/19 16:44	EMAIL FROM AIG DD 05.03.2019		Load PDF	
3	06/03/19 16:44	TP ESTIMATE + TP GIA REPORT		Load PDF	
4	15/03/19 14:48	TP ESTIMATE - MARKED		Load PDF	
5	19/06/19 08:44	WORKSHOP INVOICE		Load PDF	
6	19/06/19 08:44	AUTHORISATION TO ACT FORM		Load PDF	
7	19/06/19 08:44	Release Voucher		Load PDF	
8	19/06/19 08:44	LETTER TO OI		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJL6699M (Insd veh)	Model:	KTM 200 DUKE 200CC
	FBJ7544A (TP veh)		
Date of Accident:	27/02/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	2,658.95
Final Repair Cost	:	\$	1,658.50
Loss of Use	:	\$	60.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	0.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	1,718.50

3.00 days at \$20.00 per day
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability: ____ 100 ____ (%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Southern Motor	:	\$ 1,718.50
2)		:	\$

JOANNE LEE KHANG MIN

19 Jun
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19004143/EPA3Q2

Date: 19/06/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

Claimant Vehicle
No : FBJ7544A

Insured Vehicle No : SJL6699M

Date of Loss: 27/02/2019

Nature of Claim: TP

Claim No: 1874694828SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: FBJ7544A

Make & Model: KTM 200 DUKE, 200cc

Engine No: 0490648734

Reg. Date: 08/10/2014 (Man. Year: 2014)

Chassis No: VBKJUC40XEC017087

Colour: White

Odometer: 27973 km

Engine Capacity: 200 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 120/60Z R17

Rear Tyre Size:

160/60Z R17

Front Left Side: Firelli 7 mm

Rear Left Side:

Firelli 7 mm

Front Right Side: 0 mm

Rear Right Side:

0 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	2,160.00	1,782.90	377.10	17.46
Miscellaneous Items	0.00	0.00	0.00	
Labour	325.00	150.00	175.00	53.85
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	2,485.00	1,932.90	552.10	22.22
Approved Total (Overridden) (S\$)		1,550.00		
(S\$)	2,485.00	1,550.00	935.00	37.63
+ GST 7.00/7.00% (S\$)	173.95	108.50	65.45	37.63
Nett Amount (S\$)	2,658.95	1,658.50	1,000.45	37.63
+ Loss of Use (3.0 x S\$20.00/day) (S\$)		60.00		
Nett Liability (S\$)		1,718.50		

INSPECTION

Date of Assignment: 06/03/2019

Date Inspected: 06/03/2019 Inspected At:

Southern Motor (HQ)

BLK 1006 BUKIT MERAH LANE 2, #01-10
Singapore 159762

Estimated Period of Repair: 3.0 days

Adjuster: CHEN TSUE YEE**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT SIGNAL LH	Broken	85.00 FL	*41.00 FL
2	1		*HANDLE BAR	Bent	225.00 FL	*150.00 FL
3	1		*REAR ABSORBER SWING ARM	Bent	490.00 FL	*420.00 FL
4	1		*REAR SPOKE RIM	Bent	550.00 FL	*480.00 FL
5	1		*REAR EXPLORER BOX	Cut	550.00 FL	*455.00 FL
6	1		*SIDE STAND	Bent	85.00 FL	*85.00 FL
7	1		*REAR BOX BRACKET (EXPLORER)	Necessary	250.00 FL	*185.00 FL
8	1		*MIRROR LH	Cut	120.00 FL	*120.00 FL
9	1		*CLUTCH LEVER	Bent	45.00 FL	*45.00 FL

F=Franchise part, L=List/ItemDisc.

Sub Total (S\$)	2,400.00	1,981.00
- List Item Discount on L Items 10.00/10.00% (S\$)	240.00	198.10
Total Parts (S\$)	2,160.00	1,782.90

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	ALIGNMENT FORK	New	75.00	50.00
2	TRANSPORT	New	250.00	100.00
Gross Labour Cost (S\$)			325.00	150.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >