

ASS. REC. BY:

REF: CS/TM/19004139/Nvid32 Special Instruction:

Survivor : NAZ (menmen) ASSIGNMENT (Office)

From (Person): Ng Kwai Kay Francis Tokio

Date/Time: 6/3/2019 10:33

Estimated Cost: _____ Bill to: _____

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SHA 24847

Insured: SJD 9852J

at Workshop m/s Comfort Delgro

Tel:

of _____ Loyding Drive

Policy No: MS002562

Claim No: m1901406

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 4/3/19

CA / REV / REP. / REV 24 HRS (WP)

H.O.D. Endorsement:

Date/Time:

Person Contacted:

Vehicle ~~IN/OUT~~[illegible]

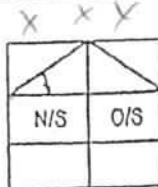
Surveyor: NA2 REF: TMI TS

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bol. or Market Value: _____
 IDAC Accident Report: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 2 days Res.: Yes or No
 Lrn Sum: _____ % 3 Val.: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SHA 24842 Yr Regn: 1 FEB 2019
 Type: M.Car / M.Cycle / BUS / Van / Lorry / (Taxi) Prime Motor /
 Truck / Trailer or _____
 Make: HYUNDAI IONIQ C.C. 1,580
 Colour: BLUE A/C: (Insur.) d / Std / NI / NA
 Sp. Reading: 13,077 T/Radi: (Insur.) d / Std / NI / NA
 Eng/No: _____
 C/No: KMHCR51CVK4133808
 Gen. Cond: Good / (Fair) / Poor / Burnt
 Steering: (Inorder) / Jammed / Leaked / Burnt or
 Brake: (Inorder) / Jammed / Leaked / Burnt or
 Modl: NI / S/Rlm / STD A/Rlm or
 Tyre Size: F: 195 / 65 R15
 R: 11
 BS / DUN / EXNOVA / GY / FS / LIZA / (MIC) / OHTSU / PIR / SUMI /
 TOYO / YOKO or _____
 Front: _____ Rear: _____
 R/Bol. 6 mm R/Bol. 6 mm
 L/Bol. 6 mm L/Bol. 6 mm
 D.O.A. 4/3/17 D.O.I. 1/3/17
 Survey held at COGE LOYANG
 Des. of Damages: (Frt) / Rear / O/S / N/S / U/C / Rooftop or
 The U/C / Chassis frame / Body Structure affected due to collision

Date / Time	Action / Instruction
14/3/19	FINALIZED PART BY PART REPAIR \$1703.68 / 2 days (Red 914.40, 35M)
	RECEIVED 15 MAR 2019

Date/Time, File Pass to? ☐ : Prelim Report

1) ☐ : Final Report

Date/Time, File Return to?

2) 15/3 - typist

Report Format: merimen

Lump Sum / I.B.I: (\$) 1703.68

Days Of Repair: 2

Resurvey No. of Trip: 2

Add Fee: ☐ : Site Insp (\$) ☐ : Interview (\$) ☐ : Tech. Invs (\$) ☐ : Weekend (\$) ☐ : Survey Fee: 290
 Transportation: _____ Photos: _____ Others: _____
 TOTAL 260

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notification	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	06 Mar 2019 Sendback Est	06 Mar 2019 08:39 S\$1,659.04	06 Mar 2019 10:33 Assign				New Assignment Cancel Case

Notes

Reference

Claim Details

Documents

Show All

CLAIM SUBFOLDER DETAILS

Insured:	STARS RENTAL AND LIMOUSINE PTE. LTD., Co. Reg. No.: 201542167N			
Main Claimant:	CTPL			
Vehicle Reg. No.:	SHA2484Z	Date of Loss:	04/03/2019 13:00 - :59 [1 Months and 3 Days From LTA Reg Date (Man Yr)]	
Claim Type:	TP / M1901406	Policy/Cover Note No.:	MS002562 Coverage: 01/03/2019 - 29/02/2020	
Vehicle Reg. No. (Insured):	SJD9852J	Policy No. (Claimant):		
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300		Excess:	S\$2,000.00
Handling Insurer:	Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111 ... [Handled by Ng Kwai Kay Francis]			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 15/03/2019]			
Driver/Custodian (Insured):	CHEONG KING LIN (61) , NRIC: S1403688A Email:			
Adj Asg. Remarks:	OIUR INSD HAS NOT REPORT THE ACCIDENT.			

ASSOCIATED MAIL RECEIVED

There are no mail for this case.

View All

Compose Case Mail

ALL ASSOCIATED TASKS

View All

Search Tasks

Create New Task

Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	05/03/2019 14:19
Date Of Accident	04/03/2019 13:30
Exact Location Of Accident	MARKET STREET. (CAPITAL GREEN LOBBY DRIVE WAY)
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHA2484Z
Insured/Policyholder	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	199303821R
Email Address	FLEETSAFETY@CDGTAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768

Vehicle Particulars

Manufacturer	HYUNDAI
Model	IONIQ HYBRID
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

Insurance Company

Name of Insurance Company	INDIA INTERNATIONAL INSURANCE PTE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	MCOM0015
Cover Note Number	

Driver

Name of Driver	CHEONG NEE BENG
NRIC No	S1376309G
Date Of Birth	15/09/1959
Occupation	OUTDOOR
Date Of Driving Pass	25/03/1996
Driving Experience	22 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-94351631
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	BLK 227 PENDING ROAD #08-233
Postcode	670227
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - TAXI DRIVER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : - GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER ATTACHED * TYPE OF ACCIDENT :- 3P REVERSED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	-
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJD9852J
Vehicle Make/Model/Colour	TOYOTA
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	CHEONG KING LIN
NRIC/Passport Number	S1403688A
Contact Number	98611571
Address	
Postcode	
Insurance Company Name	

Nature Of Damage

REAR

No. Of Passenger (Including Driver)

IMPORTANT NOTICE

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2. This Form must be completed by the Policyholder and/or the Authorised Driver.
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5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 199303821R

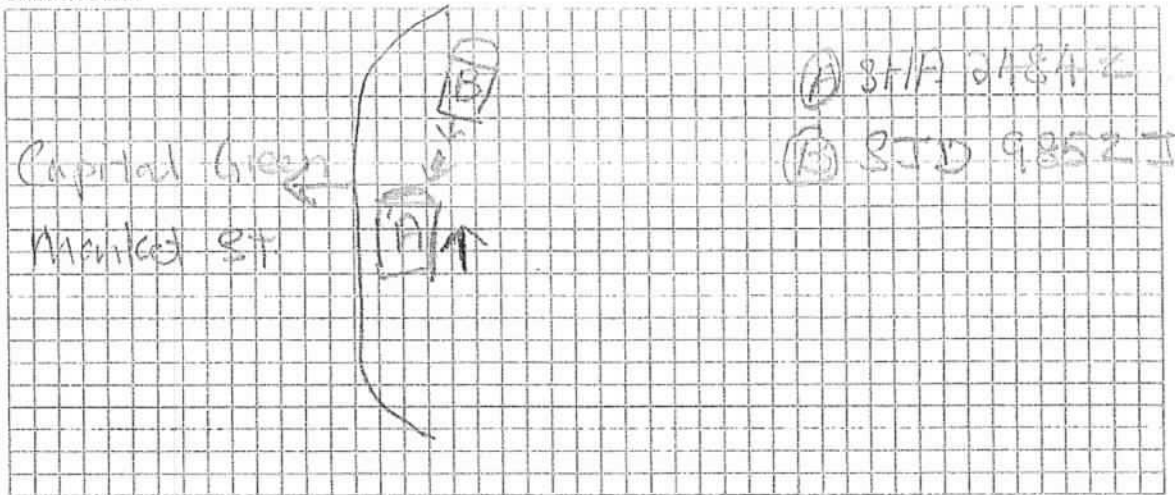
5/3/19
Jackson Heng
CSO

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 04/3/2019 at about 1330 hrs, I vehicle A was alighting my passenger at Capital Green lobby drive. While my passenger paid taxi fare, vehicle B was ahead of me, suddenly reverse his car collided onto my taxi right front position.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 199303821R

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

5/3/19
Jackson Hong
CSO
JACKSON
Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

OMFORTDELGRO
ENGINEERING

member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd

240 Bras Basah Road Singapore 17957
Main Office: 65 6884 1234 Fax: 65 6884 2150
Workshops
29 Loyang Drive Singapore 508865 24 Serangoon Road Singapore 738156
383 Sin Ming Drive Singapore 575717 7 Sengkang Way Singapore 757001
35 Pandan Road Singapore 609256 501 Yew Tee Industrial Park A Singapore 748733

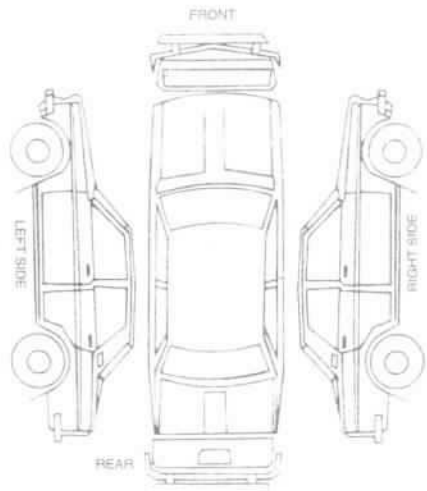
Date/Time: 05.03.2019 17:31 Page : 1

Team: ARC Repair TP(CLSO)1 JOB CARD Sales Order: JC NO.: 305274776

OMER	REGN NO.: SHA2484Z	MILEAGE
IS COMFORT TRANSPORTATION PTE LTD	MAKE : HYUNDAI	FUEL
7010045		E.....1/2.....F
OMER NO. 383 SIN MING DRIVE	MODEL IONIQ(G2)	DATE/TIME IN 05.03.2019 13:25
IESS Singapore SINGAPORE 575717	YR OF MANU 01.02.2019	TARGET DATE
(R) 65508755 (O)	CHASSIS CODE KMHC851CVKU133808	COMPLETION DATE/TIME:
(P)		
CUNT CARD NO.		

Accident Date: 04.03.2019
NATURE: 3P 04.03.19

JOB DESCRIPTION

S/NO	LABOR CODE	DESCRIPTION
		

WORKED & PASSED OUT BY: _____

SERVICE ADVISOR _____ CUSTOMER'S SIGNATURE _____

Settlement Slip	Exit Pass
No.: SHA2484Z	Vehicle No.: SHA2484Z
LIMITS	
Signature/Date	Signature/Date
Name of Service Advisor	Date
Returned to Service Reception upon collection	To be kept by Security Guard

ComfortDelGro Engineering Pte Ltd (Co.Reg.No:199506048W)

59 Loyang Drive
Singapore 508969
Tel: 6214 8300

TS

TP INSURER:
CTPL

Tokio Marine Insurance Singapore Ltd (HQ)

CP/P

Singapore

LKK-

PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	04/03/2019
Vehicle Reg. No.:	SHA2484Z	Driveable?	NO
Party At Fault:	UNKNOWN		
Make/Model:	HYUNDAI IONIQ HYBRID, 1.6 GLS DCT (A)	Vehicle Reg. Date:	01/02/2019
Vehicle Colour:	BLUE	Gen Condition:	GOOD
Engine No:	G4LEJU167333	Chassis No:	KMHC851CVKU133808
Odometer:	0 KM		
Paint Type:			
List Item Discount:	20.00 %		
Total Loss?	NO		
Est. Duration of Repair (day)	4		
Present Location:	COMFORTDELGRO ENGINEERING PTE LTD (LOYANG)		

COST OF CLAIMS	Amount
Parts	899.04
Miscellaneous Items	10.00
Labour	750.00
Paintwork Labour	0.00
Towing	0.00
	2618.08
Gross Total (S\$)	1,659.04
+ GST 7.00% (S\$)	116.13
Nett Amount (S\$)	1,775.17

This claim is handled by: LIM TIEN SIONG

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS**Reference****Part Source:** MRM-SG Version: 1.0 (Last Synchronised: 06 Mar 2019)**Parts:** 192 HYUNDAI IONIQ HYBRID 1.6 GLS DCT (A) (Catalogue:Merimen Singapore 1.0)**Labour:** Repairer's (Price-denominated Standard List)**Print Code:** ComfortDelGro Engineering Pte Ltd/SHA2484Z/06/03/2019 08:39**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk *.**Estimates on Parts**

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRT BUMPER	20.00	0.00	*418.30 FL
2	1		*FRT BUMPER UPR BRKT RH	20.00	0.00	*35.00 FL
3	1		*FRT BUMPER BRKT RH	20.00	0.00	*28.00 FL
4	1		*DAYLIGHT RH	20.00	0.00	*642.50 FL
Sub Total (S\$)						1,123.80
- List Item Discount on L Items (S\$)						224.76
Total Parts (S\$)						899.04

F=Franchise part. L=ListItemDisc.

ComfortDelGro Engineering Pte Ltd/SHA2484Z/06/03/2019 08:39. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<u>Miscellaneous Items</u>			
1	1	OD/TP Case (Insurer)	10.00
Sub Total (S\$)			10.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	PANEL BEATING	New	400.00 20%
2	SPRAY PAINTING	New	300.00 20%
3	WIRING CHECK	New	50.00 XNN
Gross Labour Cost (S\$)			750.00

ComfortDelGro Engineering Pte Ltd/SHA2484Z/06/03/2019 08:39. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

NA2 LKIC
6/3/19 1600
PIP
2 DAY S
C/A AFTER REPAIR PHOTO S

[Signature]
7/3/19

LKK Auto Consultants hence notify

the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Our Job Ref No : 305274776

Date : 11/03/19

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : NAZ

Vehicle Reg No. : SHA2484Z

Date of Accident : 04-Mar-19

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: TOKIO MARINE --- SJD9852J

2. The finalized amount shall be:

(a) Spare Parts after List discount \$1,293.68

(b) Labour Charges \$410.00

Total for Part-By-Part Repair Cost \$1,703.68

(c.) Lumpsum Repair (if applicable)

Total for Lumpsum repair cost after Less: 20%

Final Lumpsum Repair cost

3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : LIM T S

Name : LIM T S

Tel : 62148398

Fax : 65468156

Signature : NAZ

Name : NAZ

Date : 14/3/19

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		NO		
3. Survey Fees	-----			
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD

Date: 08.03.2019

REPAIR ESTIMATE

Time: 17:23:19

Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305274776
REGN NO : SHA2484Z
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : IONIQ(G2)
DATE OF REGN : 01.02.2019
DATE/TIME IN : 05.03.2019 13:25
ACCIDENT DATE : 04.03.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0104-2534-G	FRT BUMPER	1	418.30	20.00	334.64
0002 04-01-0104-2915-G	HEADLAMP RH*	1	1,198.80	20.00	959.04

SUB-TOTAL : 1,293.68

JOB NATURE

0000 PB	PANEL BEATING	200.00
0001 SP	SPRAYPAINT CHARGE	200.00
0002 20-05	TP MERIMEN	10.00

SUB-TOTAL : 410.00

TOTAL : 1,703.68


MVA NAME & SIGNATURE
DATE :

SURVEYOR NAME & SIGNATURE
DATE : _____

AUTHORISED : YES / NO

VEHICLE	:	<u>SHA2484Z</u>	TYPE OF CLAIM	:	<u>TP</u>
MODEL	:	<u>Hyundai IONIQ</u>	SURVEY BY	:	<u>LKK-NAZ</u>
JOB NO	:	<u>305274776</u>	DATE	:	<u>07/03/19</u>

[illegible]

Veron Chen (LKKAuto)

From: Naz (LKKAuto)
Sent: Thursday, 14 March 2019 5:04 PM
To: Lim Tien Siong
Cc: Veron Chen (LKKAuto); SUR
Subject: Re: SHA 2484Z FINALIZATION
Attachments: FINALIZED.pdf

Dear Mr Lim,

Finalized Part by Part Repair \$1703.68 / 2 Days subject to insurance approval.

Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Tien Siong <limts@cdge.com.sg>
Sent: Monday, 11 March 2019 11:59 AM
To: Naz (LKKAuto)
Subject: SHA2484Z - Finalize

Hi Naz,

Finalize at PP \$ 1,703.68 and 02 repair days.
Relevant photos taken by Calvin.

Best Regards,

Lim Tien Siong

Taxi Crash Repair / ComfortDelgro Engineering Pte Ltd

Off:62148398 / Fax:65468156

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

SBS Transit Ltd [Registration No. 199206653M]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

...CLAIM SUBFOLDER...(Pending for Survey Report)


CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	06 Mar 2019 Sendback Est	06 Mar 2019 08:39 S\$1,659.04	06 Mar 2019 10:33 Edit Adj Rpt	S\$1,703.68 Edit Estimates	S\$1,703.68 View Rpt		Pending for Survey Report Cancel Case
Supp #1	14 Mar 2019 17:32	14 Mar 2019 17:34 S\$959.04	14 Mar 2019 17:34			(Combined)	Combined with Main Uncombine Suppl.

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured:	STARS RENTAL AND LIMOUSINE PTE. LTD., Co. Reg. No.: 201542167N								
Main Claimant:	CTPL								
Vehicle Reg. No.:	SHA2484Z	Date of Loss:	04/03/2019 13:00 - :59 [1 Months and 3 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / M1901406	Policy/Cover Note No.:	MS002562 Coverage: 01/03/2019 - 29/02/2020						
Vehicle Reg. No. (Insured):	SJD9852J	Policy No. (Claimant):							
		Excess:	S\$2,000.00						
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111 ... [Handled by Ng Kwai Kay Francis]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Muhammad Nazril Bin Abdullah] ... [Final Rpt due 15/03/2019]								
Driver/Custodian (Insured):	CHEONG KING LIN (61), NRIC: S1403688A Email:								
Adj Asg. Remarks:	OIUR INSD HAS NOT REPORT THE ACCIDENT.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

SHA2484Z (M1901406)
[SJD9852J]
TP
CTPL
Mar 4 2019 1:00PM
[STARS RENTAL AND LIMOUSINE PTE. LTD.]
ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser	
Assessment Reports							1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)		Thumbnail	Print					
1	06/03/19 08:39	Repairer Estimates	1	Load HTM						
2	14/03/19 17:34	Repairer Estimates Suppl. #1	1	Load HTM						
Photos/Images							3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print					
1	07/03/19 09:55	General View	1	Load JPG	<input checked="" type="checkbox"/>					
2	07/03/19 09:55	General View	1	Load JPG	<input checked="" type="checkbox"/>					
3	07/03/19 09:55	General View	1	Load JPG	<input checked="" type="checkbox"/>					
4	07/03/19 09:55	General View	1	Load JPG	<input checked="" type="checkbox"/>					
5	07/03/19 09:55	General View	1	Load JPG	<input checked="" type="checkbox"/>					
6	07/03/19 09:55	General View	1	Load JPG	<input checked="" type="checkbox"/>					
7	07/03/19 09:55	General View	1	Load JPG	<input checked="" type="checkbox"/>					
8	07/03/19 09:55	General View	1	Load JPG	<input checked="" type="checkbox"/>					
9	07/03/19 09:55	General View	1	Load JPG	<input checked="" type="checkbox"/>					
10	07/03/19 09:55	General View	1	Load JPG	<input checked="" type="checkbox"/>					
11	07/03/19 09:55	General View	1	Load JPG	<input checked="" type="checkbox"/>					
12	07/03/19 09:55	General View	1	Load JPG	<input checked="" type="checkbox"/>					
13	14/03/19 17:07	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>					
14	14/03/19 17:07	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>					
15	14/03/19 17:07	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>					
16	14/03/19 17:07	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>					
17	14/03/19 17:07	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>					
18	14/03/19 17:07	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>					
19	14/03/19 17:07	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>					
20	14/03/19 17:07	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>					
21	14/03/19 17:07	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>					
22	14/03/19 17:07	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>					
23	14/03/19 17:07	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>					
24	14/03/19 17:07	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>					
25	14/03/19 17:07	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>					
26	14/03/19 17:07	Dismantled Parts	1	Load JPG	<input checked="" type="checkbox"/>					
27	14/03/19 17:07	Replacement Part Photo	1	Load JPG	<input checked="" type="checkbox"/>					
28	14/03/19 17:07	Replacement Part Photo	1	Load JPG	<input checked="" type="checkbox"/>					
29	14/03/19 17:07	Replacement Part Photo	1	Load JPG	<input checked="" type="checkbox"/>					
Documentation							1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)		Thumbnail	Print					
1	06/03/19 08:46	E-filed GIA report	1	Load PDF						
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print					

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
1	15/03/19 14:37	ComfortDelGro Engineering Pte Ltd (Loyang) Supplementary	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div></div>
Show Remarks To: <input type="checkbox"/> Repairer <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/TMI19004139/NVD3E2

Date: 15/03/2019

REFERENCE

Handling Insurer: Tokio Marine Insurance Singapore Ltd

Policy No: MS002562

Claimant Vehicle No : SHA2484Z

Insured Vehicle No : SJD9852J

Date of Loss: 04/03/2019

Nature of Claim: TP

Claim No: M1901406

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHA2484Z

Make & Model: HYUNDAI IONIQ HYBRID, 1.6 GLS DCT (A)

Engine No: G4LEJU167333

Reg. Date: 01/02/2019 (Man. Year: 2018)

Chassis No: KMHC851CVKU133808

Colour: Blue

Odometer: 13077 km

Engine Capacity: 1580 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition: Good

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: Michelin 6 mm

Rear Left Side: Michelin 6 mm

Front Right Side: Michelin 6 mm

Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,858.08	1,293.68	564.40	30.38
Miscellaneous Items	10.00	10.00	0.00	0.00
Labour	750.00	400.00	350.00	46.67
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	2,618.08	1,703.68	914.40	34.93
+ GST 7.00/7.00% (S\$)	183.26	119.26	64.00	34.92
Nett Amount (S\$)	2,801.34	1,822.94	978.40	34.93

INSPECTION

Date of Assignment: 06/03/2019 Present Location:

ComfortDelGro Engineering Pte Ltd
(Loyang)

Date Inspected: 06/03/2019 Inspected At:

ComfortDelGro Engineering Pte Ltd
(Loyang)
59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 2.0 days

Adjuster: Muhammad Nazril Bin Abdullah

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference	
Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 15 Mar 2019)
Parts: 192	HYUNDAI IONIQ HYBRID 1.6 GLS DCT (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SHA2484Z)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRT BUMPER	Cracked	418.30 FL	*418.30 FL
2	1		*FRT BUMPER UPR BRKT RH	Serviceable	35.00 FL	*- FL
3	1		*FRT BUMPER BRKT RH	Serviceable	28.00 FL	*- FL
4	1		*DAYLIGHT RH	Serviceable	642.50 FL	*- FL
Supplementary #1						
5	1		*HEADLAMP RH	Cracked	1,198.80 FL	*1,198.80 FL
F=Franchise part. L=ListItemDisc.						
Sub Total (S\$)					2,322.60	1,617.10
- List Item Discount on L Items 20.00/20.00% (S\$)					464.52	323.42
Total Parts (S\$)					1,858.08	1,293.68

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
Miscellaneous Items				
1	1	OD/TP Case (Insurer)	10.00	10.00
Sub Total (S\$)			10.00	10.00

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING	New	400.00	200.00
2	SPRAY PAINTING	New	300.00	200.00
3	WIRING CHECK	New	50.00	0.00
Gross Labour Cost (S\$)			750.00	400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >