

Pre-Repair Inspection Request – SLK3545A vs SMF7833G (OI) on D.O.A.: 02/03/2019

From: Hor, Yinrul
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)
Cc: Fong, Andy-SY, Fan, Winnie-LW, Kaur, Baljit, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur
Sent: 3/5/2019 3:13:19 PM
Attachments:  [20190304145516634.pdf](#)  [20190304145516634.pdf](#)

Hi,

Please refer to the enclosed request from **Esteem Performance Pte Ltd**.

Claim no : 6829229720SG003
Case Owner : LOH CHEE HENG

If you have any queries/concerns, please let us know.

Thanks & Regards,

Yin Rul, Hor (Viviane)
AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

Yinrul.Hor@aig.com | www.aig.sg

From: Carmen Lim [mailto:carmen@esteemperf.com.sg]
Sent: Tuesday, March 05, 2019 2:38 PM
To: Hor, Yinrul
Cc: Fong, Andy-SY; Fan, Winnie-LW; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur
Subject: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMF7833G AND SLK3545A ON 02/03/2019

Dear Yinrul,

If your cannot provide the officer in charge.

We would like to change the surveyor to LKK.

Our driver would like to know the liability first.

Kindly revert to us asap.

Thank you

Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division
Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

[5033 Ang Mo Kio Industrial Park 2 #01-259](#) (Head Office)

[385 Sin Ming Drive](#) Vicom Inspection Centre (Showroom)

www.esteemperformance.com



On Mon, Mar 4, 2019 at 5:11 PM Carmen Lim <carmen@esteemperf.com.sg> wrote:

Dear YinRul,

Kindly let us know the case handler and liability as well.

Thank you

Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

[5033 Ang Mo Kio Industrial Park 2 #01-259 \(Head Office\)](#)

[385 Sin Ming Drive](#) Vicom Inspection Centre (Showroom)

www.esteemperformance.com



On Mon, Mar 4, 2019 at 4:27 PM Hor, Yinrul <Yinrul.Hor@aig.com> wrote:

This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ เพื่ออ่านมัน ให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

[Click here](#) by 2019-03-11 16:27 +08 to read your message. After that, open the attachment.

[More Info](#)

Disclaimer: This email and its content are confidential and intended solely for the use of the addressee. Please notify the sender if you have received this email in error or simply delete it.

Secured by Proofpoint Encryption, Copyright © 2009-2017 Proofpoint, Inc. All rights reserved.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

From: Yinrul.Hor@aig.com

To: carmen@esteemperf.com.sg

Cc: Andy-SY.Fong@aig.com ,Winnie-LW.Fan@aig.com ,Baljit.Kaur@aig.com ,NoorMariesa.AbuKassim@aig.com ,Syazairdina.Azlan@aig.com ,yokeshi.chan@aig.com ,ShengYang.Lim@aig.com ,Aashweenjeetkaur.Mithoosingh@aig.com

Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMF7833G AND SLK3545A ON 02/03/2019

Date: Mon, 4 Mar 2019 08:27:22 +0000

Without Prejudice

Your Reference : SLK3545A
Our Reference : SMF7833G

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Yin Rul, Hor (Viviane)
AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

Yinrul.Hor@aig.com | www.aig.sg

From: Carmen Lim [mailto:carmen@esteemperf.com.sg]
Sent: Monday, March 04, 2019 2:54 PM
To: AIG SGP, Claims-Survey
Cc: serence ctc
Subject: REQUEST FOR PRI SURVEY SLK3545A

Dear AIG,

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)

We act for Grab Rentals Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no.SLK 3545 A .

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385, Sin Ming Drive (Inside Vicom) S 575718

Tel : 8799 0066
Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

[5033 Ang Mo Kio Industrial Park 2 #01-259](#) (Head Office)

[385 Sin Ming Drive](#) Vicom Inspection Centre (Showroom)

www.esteemperformance.com

