

ASS. REC. BY:

REF:

CS/INC19004123/Rhd302

Special Instruction:

CUNA/JOY

ASSIGNMENT (Office)

From (Person):

Cynthia Aug

of

INC

Date/Time:

5/3/2019

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

XE2208 U

Insured:

XE2810 E

at Workshop m/s

Sin Cheng

Tel:

6863 9595

of

3 Tech Park Crescent

Policy No:

Claim No:

MT1033391

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

15/2/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

Person Contacted:

Vehicle IN / OUT

Date/Time

Action/Instruction ()

Estimate

XE2208U-X

XE2810E-X

12/3/19

Rahul said parts prices - OK

13/3/19

LS \$3200 confirmed by email (Ref 3555.63, 539)

Pass

REF:

INC

1196A

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: XE 22084

at Workshop m/s Sin Sheng
 of 3 Tech Park Crescent

Insured:

Policy No. _____

Claims No. _____

Sum Insured: _____

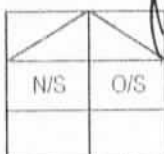
Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: XE 22084 Yr Regn: 2016 / 56P

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: MITSUBISHI FUSO FPS1 C.C. 11967

Colour: BLUE A/C Insured / Std / NI / NA

Sp. Reading: 145817 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: FPS1SDA20100

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 295/80R22-5

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Austone

Front

Rear

R/Bal. 8 mm R/Bal. 8/8 mm

L/Bal. 8 mm L/Bal. 8/8 mm

D.O.A. 15/02/19 D.O.I. 05/03/19 @ 0422 pm

Survey held at 0/5 PM

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 1-3 MAR 2019

Date/Time: File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time: File Return to?

2) 13/3 - typist

Report Format:

Lump Sum / L.B./t (\$) TP 3200/2

Days Of Repair: 4

Resurvey No. of Trip: 1

Add Fee: ☐ Site Insp (\$)

☐ Interview (\$)

☐ Tech. Invs (\$)

☐ Weekend (\$)

Survey Fee: 290

Transportation

1) S + P + M

1) Photos

1) Other:

1)

TOTAL

290

Nivitha (LKK Auto)

From: Cynthia Ang <Cynthia.Ang@income.com.sg>
Sent: Tuesday, 5 March 2019 11:48 AM
To: assignments@lkkauto.com
Subject: RE: TP CASES FARMED OUT TO LKK ON 05/03/2019

Dear Veron / Nivitha,

Resend with the following details.

With Regards

Cynthia Ang
Admin Assistant
Motor Insurance
T +65 6430 7900
www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.
Find out more at income.com.sg/careers

in with you

PLEASE CONSIDER OUR ENVIRONMENT BEFORE YOU PRINT THIS EMAIL...

From: Cynthia Ang
Sent: Tuesday, 5 March 2019 9:37 AM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: Daniel Koh <daniel.koh@income.com.sg>; Thio Tse Kiat <tsekiat.thio@income.com.sg>; Teng Ken Leong <kenleong.teng@income.com.sg>
Subject: RE: TP CASES FARMED OUT TO LKK ON 05/03/2019

Dear Veron / Nivitha,

Please assist to survey the vehicles as per Mr Teng's instruction :-

SN	OIC	Claim No.	Vehicle	WorkShop Name	WorkShop Address	WorkShop Contact	Survey Type	Survey Time	Ol Veh	DOA	Ad Re
1	Rajeswary	MT/1034327-002	SMA668P	CHENG AUTO BODYWORKS	5 SOON LEE STREET #01-62 PIONEER POINT	/ 8666 7775	Physical Survey		SLQ199D	01/03/2019	
2	Wo Jessie	MT/1034312-002	SHA9591B	DING AUTOMOTIVE PTE LTD	31 CORPORATION ROAD SINGAPORE 649825	Guang / 94669828	Physical Survey		GBC6202E	02/03/2019	
3	Muhammad Airwan	MT/1033391-	XE2208U	SIN SHENG ENGINEERING SERVICES	3 TECH PARK CRESCENT TUAS TECH PARK SINGAPORE 638129	Susan / 6863 9595	Physical Survey		XE2810E	15/02/2019	
4	Muhammad Airwan	MT/1034432-001	SLD3960X	VERMOGEN ACE PTE LTD	6 BENOI ROAD, SINGAPORE 629904	Pila / 6358 3031	Physical Survey		SHC6854C	03/03/2019	

5	Thio Tse Kiat	MT/1034310-002	SLL9051M	VERMOGEN ACE PTE LTD	6 BENOI ROAD, SINGAPORE 629904	Pila / 6358 3031	Physical Survey		SMF1784D	01/03/2019
6	Azhari	MT/1034201-002	PC1981G	BP AUTO	48 TOH GUAN ROAD EAST #01-121 ENTERPRISE HUB SINGAPORE 608586	/ 62660555	Physical Survey	09:30-13:00	SJC6682H	28/02/2019
7	Rajeswary	MT/1034177-002	SLK4378J	WORLD AUTO PTE LTD	1 KRANJI LOOP SINGAPORE 739535	Daniel / 63621776	Physical Survey		SHD1446A	28/02/2019

Please contact workshops.

Please ack.

Thank You

With Regards

Cynthia Ang
Admin Assistant
Motor Insurance
T +65 6430 7900
www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.
Find out more at Income.com.sg/careers

in with you

PLEASE CONSIDER OUR ENVIRONMENT BEFORE YOU PRINT THIS EMAIL...

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 6 March 2019 12:52 PM
To: assignments
Subject: FW: Accident Involving XE2208U with XE2810E on 15/02/2019 ; MT/1033391-002
Attachments: DSC_0004.JPG; DSC_0003.JPG; DSC_0007.JPG; DSC_0006.JPG; DSC_0005.JPG; DSC_0008.JPG; DSC_0009.JPG; DSC_0010.JPG; DSC_0011.JPG; DSC_0012.JPG

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sinsheng engineerservices <sinsheng1981@gmail.com>
Sent: Wednesday, 6 March 2019 12:19 PM
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: Re: Accident Involving XE2208U with XE2810E on 15/02/2019 ; MT/1033391-002

Hi Mr Rasul,

Please find attached.

*Thank You
Regards*

*Susan
Sin Sheng Engineering Services
3 Tech Park Crescent
Tuas Tech Park
Singapore 638129
Tel: 6863 9595
Fax: 6863 6477*

On Tue, 5 Mar 2019 at 13:55, Thio Tse Kiat <tsekiat.thio@income.com.sg> wrote:

Dear LKK, please follow up with the survey at workshop asap.

"vehicle already in our premises located at No 3 Tech Park Crescent, Tuas Tech Park, Singapore 638129"

Regards

Shijie
Claims Manager

Motor Insurance

T +65 6430 7912

www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.
Find out more at Income.com.sg/careers



From: sinsheng engineerservices [mailto:sinsheng1981@gmail.com]

Sent: Tuesday, 5 March 2019 1:38 PM

To: Thio Tse Kiat

Subject: Re: Accident Involving XE2208U with XE2810E on 15/02/2019 ; MT/1033391-002

Hi Mr Tse,

Please let us know the surveyor.

Thank You
Regards

Susan
Sin Sheng Engineering Services
3 Tech Park Crescent
Tuas Tech Park
Singapore 638129

Tel: 6863 9595
Fax: 6863 6477

On Tue, 5 Mar 2019 at 12:01, Thio Tse Kiat <tsekiat.thio@income.com.sg> wrote:

WITHOUT PREJUDICE

The survey appointment has already been arranged, please liaise with our appointed surveyor accordingly.

Regards

Shijie
Claims Manager

Motor Insurance

T +65 6430 7912

www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.
Find out more at Income.com.sg/careers

in with you

On Mon, 4 Mar 2019 at 16:42, MTSurvey <MTSurvey@income.com.sg> wrote:

Dear Workshop,

Thank you for contacting the NTUC Income Survey Team.
The Physical Survey appointment will be arranged on 05/03/2019.

Warmest Regards

Annie Koh

Senior Admin,

Motor Insurance

T +65 64307899

www.income.com.sg



From: sinsheng engineering services [mailto:sinsheng1981@gmail.com]

Sent: Monday, 4 March 2019 4:32 PM

To: MTCL@income.com.sg; MTSurvey <MTSurvey@income.com.sg>

Subject: Accident Involving XE2208U with XE2810E on 15/02/2019

Dear Officer Incharge,

We are repairer of vehicle XE2208U. Kindly assist to arrange for the Pre-Repair Inspection to be conducted within two(2) workings days upon receipt of this email. Enclosed Accident Statement and LTA search fee for your attention please.

Kindly to be informed vehicle already in our premises located at No 3 Tech Park Crescent, Tuas Tech Park, Singapore 638129

*Thank You
Regards*

*Susan
Sin Sheng Engineering Services*

3 Tech Park Crescent
Tuas Tech Park
Singapore 638129
Tel: 6863 9595
Fax: 6863 6477

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	18/02/2019 17:14
Date Of Accident	15/02/2019 10:55
Exact Location Of Accident	14 TUAS VIEW CIRCUIT
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	XE2208U
Insured/Policyholder	
Name Of Registered Owner	GOLDBELL LEASING PTE LTD
Co Reg No	199001196N
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-64942833
Vehicle Particulars	
Manufacturer	MITSUBISHI
Model	FP51SDR3VDEA-12.0 D (M)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE
Insurance Company	
Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	29090793
Cover Note Number	
Driver	
Name of Driver	LI YUAN
Passport No/FIN	G2118402R
Date Of Birth	06/02/1982
Occupation	OUTDOOR
Date Of Driving Pass	22/12/2015
Driving Experience	3 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-83635668
Fax Number	
Contact Number	
Email Address	YASRIN@PENANSHINKD.COM.SG

Address	18 TUAS AVE 10 LEVEL 6
Postcode	639142
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - LESSEE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON 15/02/19 AT ABOUT 1058HRS, I WAS AT 14 TUAS VIEW CIRCUIT FOR LOADING/UNLOADING DUTIES. VEHICLE B WAS INFRONT. I SAW VEHICLE B PREPARING TO MOVE OFF AND I REMAINED STATIONARY TO GIVE WAY TO HIM. AS VEHICLE B PASSED BY, HIS CONTAINER GRAZED PAST MY RIGHT SIDE MIRROR. I PRESSED MY HORN TO ALERT THE DRIVER BUT VEHICLE B CONTINUED MOVING AND AS A RESULT, ITS TRAILER KNOCKED INTO MY VEHICLE'S FRONT RIGHT PORTION, CAUSING DAMAGES. AS WE WERE BLOCKING THE ROAD, THE YARD'S TRAFFIC MARSHALL DIRECTED US TO MOVE OUR VEHICLES TO OUTSIDE. I WAS IN THE MIDST OF SHIFTING MY VEHICLE WHEN I REALIZED THAT VEHICLE B HAD DRIVEN OFF. I MANAGED TO TAKE SOME PHOTOS BEFORE WE SHIFTED OUR VEHICLES.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	XE2810E
Vehicle Make/Model/Colour	
Details Of Properties	VEH B
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	92488141 (IVAN)
Address	
Postcode	
Insurance Company Name	



Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

李元

Driver's Signature
(If driver is not the policyholder)
Date & Time:

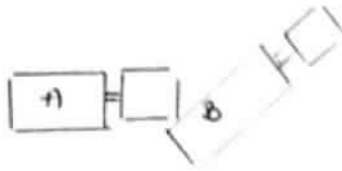
XE 2208



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN

Veh A YE 2208U
B YE 2810E



14 Tuas View Circuit

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 15/2/19 at about 1058 hrs, I was at 14 Tuas View Circuit for loading/unloading duties. Veh B was intent. I saw veh B preparing to move left and remained stationary to give way to him. As veh B passed by, his container grazed past my side mirror, Rt. I pressed my horn to alert the driver but veh B continued moving and as a result, its trailer knocked into my vehicle's front right portion, causing damage. As we were blocking the road, the yard's traffic marshal directed us to move our vehicles to our side. I was in the midst of shifting my vehicle when I realised that veh B had driven off. I managed to take some photos before we shifted our vehicles.

是
B 车在我前面，我停住让 B 车先过。B 车经过时
碰到了我的右后视镜。我按喇叭，可是 B 车还是
往前走。他的集装箱碰到了我的车右面。因为
很危险，我跟他车斗 B 车司机要我把手停在边
我把车开到一边时，B 车司机把车开走了！

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

李元
Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SIN SHENG ENGINEERING SERVICES

3 TECH PARK CRESCENT

SINGAPORE 638129

Tel No. : 6863-9595 Fax No. : 6863-6477

E-Mail : sinsheng1981@gmail.com

Buss. Reg. No. : 312029/00D

GOLDBELL LEASING PTE LTD

59 SENOKO ROAD

SINGAPORE 758123

Attention : Motor Claim Department

Contact : 6861 0007 Fax No. : 6753 7780

LKK Auto Consultants hence notify

the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Estimate : ES002760

Date : 04/03/2019

Vehicle Num. : XE2208U

Make/Model : MITSUBISHI FP 51-2016

Chassis/Eng# : FP51SDA20100/OM457327760

Accident Date : 15/02/2019

Claim No. :

Reference : XE2810E

Policy No. : 29090793

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

1.	1	LIST ITEMS :		
2.	1	CORNER PANEL, RHS <i>SC</i>		1,000.79
3.	1	FRONT BUMPER <i>repair</i>		2,779.22
4.	1	BUMPER SIDE, RH <i>repair</i>		165.10
5.	1	BUMPER TOP PANEL, RHS <i>BT</i>		288.10
6.	1	BUMPER TOP GARNISH, RH <i>MIS</i>		245.10
7.	1	HEADLAMP <i>CR</i>		1,183.88
8.	1	HEADLAMP GARNISH <i>CR</i>		295.20
9.	1	FENDER (LOWER) RHS <i>DE</i>		985.24
9.	1	STEP <i>X SVC</i>		331.55

List Total S\$:

7,274.18

25.00% Discount S\$:

1,818.55

5,455.63

LABOUR :

TO PANEL BEAT/REPAIR RH BODY

TO DISMANTLE/REPLACE ABOVEMENTIONED PARTS

SPRAY PAINTING

LOSS OF USE : 5 DAYS @ \$ 250/DAY

Labour Total S\$:

1,300.00

Total S\$: 6,755.63

SIN SHENG ENGINEERING SERVICES

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 13 March 2019 10:30 AM
To: 'sinsheng engineering services'
Cc: Rasul (LKKAUTO); SUR
Subject: RE: Accident Involving XE2208U with XE2810E on 15/02/2019 ; MT/1033391-002

Dear Susan,

Noted with thanks.

Kindly send Final invoice and all supporting documents to NTUC INCOME

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sinsheng engineering services <sinsheng1981@gmail.com>
Sent: Wednesday, 13 March 2019 9:39 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: Rasul (LKKAUTO) <Rasul@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: Re: Accident Involving XE2208U with XE2810E on 15/02/2019 ; MT/1033391-002

Hi Ms Veron,

We are agreed.

*Thank You
Regards*

*Susan
Sin Sheng Engineering Services
3 Tech Park Crescent
Tuas Tech Park
Singapore 638129
Tel: 6863 9595
Fax: 6863 6477*

On Tue, 12 Mar 2019 at 11:41, Veron Chen (LKKAUTO) <veronchen@lkkauto.com> wrote:

Dear Susan,

WITHOUT PREJUDICE

Offer Lump Sum \$3200/- @ 4 working days.

Please check and confirm.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sinsheng engineering services <sinsheng1981@gmail.com>

Sent: Monday, 11 March 2019 12:15 PM

To: Rasul (LKKAuto) <Rasul@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: Re: Accident Involving XE2208U with XE2810E on 15/02/2019 ; MT/1033391-002

Hi Mr Rasul,

Please find attached and have your finalized please.

Thank You
Regards

Susan
Sin Sheng Engineering Services
3 Tech Park Crescent
Tuas Tech Park
Singapore 638129
Tel: 6863 9595
Fax: 6863 6477

On Wed, 6 Mar 2019 at 12:18, sinsheng engineering services <sinsheng1981@gmail.com> wrote:

Hi Mr Rasul,

Please find attached.

Thank You
Regards

Susan
Sin Sheng Engineering Services
3 Tech Park Crescent
Tuas Tech Park
Singapore 638129
Tel: 6863 9595
Fax: 6863 6477

On Tue, 5 Mar 2019 at 13:55, Thio Tse Kiat <tsekiat.thio@income.com.sg> wrote:

Dear LKK, please follow up with the survey at workshop asap.

"vehicle already in our premises located at No 3 Tech Park Crescent, Tuas Tech Park, Singapore 638129"

Regards

Shijie
Claims Manager

Motor Insurance

T +65 6430 7912

www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.
Find out more at Income.com.sg/careers



From: sinsheng engineering services [mailto:sinsheng1981@gmail.com]

Sent: Tuesday, 5 March 2019 1:38 PM

To: Thio Tse Kiat

Subject: Re: Accident Involving XE2208U with XE2810E on 15/02/2019 ; MT/1033391-002

Hi Mr Tse,

Please let us know the surveyor.

Thank You
Regards

Susan
Sin Sheng Engineering Services
3 Tech Park Crescent

Tuas Tech Park
Singapore 638129
Tel: 6863 9595
Fax: 6863 6477

On Tue, 5 Mar 2019 at 12:01, Thio Tse Kiat <tsekiat.thio@income.com.sg> wrote:

WITHOUT PREJUDICE

The survey appointment has already been arranged, please liaise with our appointed surveyor accordingly.

Regards

Shijie
Claims Manager

Motor Insurance

T +65 6430 7912

www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.
Find out more at Income.com.sg/careers

in with you

On Mon, 4 Mar 2019 at 16:42, MTSurvey <MTSurvey@income.com.sg> wrote:

Dear Workshop,

Thank you for contacting the NTUC Income Survey Team.
The Physical Survey appointment will be arranged on 05/03/2019.

Warmest Regards

Annie Koh

Senior Admin,

Motor Insurance

T +65 64307899

www.income.com.sg



From: sinsheng engineering services [mailto:sinsheng1981@gmail.com]

Sent: Monday, 4 March 2019 4:32 PM

To: MTCL@income.com.sg; MTSurvey <MTSurvey@income.com.sg>

Subject: Accident Involving XE2208U with XE2810E on 15/02/2019

Dear Officer Incharge,

We are repairer of vehicle XE2208U. Kindly assist to arrange for the Pre-Repair Inspection to be conducted within two(2) workings days upon receipt of this email. Enclosed Accident Statement and LTA search fee for your attention please.

Kindly to be informed vehicle already in our premises located at No 3 Tech Park Crescent, Tuas Tech Park, Singapore 638129

Thank You
Regards

Susan
Sin Sheng Engineering Services
3 Tech Park Crescent
Tuas Tech Park
Singapore 638129
Tel: 6863 9595
Fax: 6863 6477

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

DAMAGE ASSESSMENT REPORT

NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: CS/INC19004123/R1vd3e2

73 BRAS BASAH ROAD

Date: 14-03-2019

#05-01 NTUC TRADE UNION HOUSESINGAPORE

189556



ATTN : MUHAMMAD AIRWAN

Code: INC

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	XE 2810E	Veh. Inspected	XE 2208U
Policy No.		Coverage (\$)	0.00
Claim No.	MT/1033391-002	Excess (\$)	0.00
Assign From	CYNTHIA ANG	Assign Date	05/03/2019

2. Vehicle Particulars & Condition

Make & Model	mitsubishi fuso fp51	c.c	11967
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	FP51SDA20100	Colour	BLUE
Odometer	145817 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	295/80 R22.5	AUSTONE	8 mm
L/H Front Tyre	295/80 R22.5	AUSTONE	8 mm
R/H Rear Tyre	295/80 R22.5 (D)	AUSTONE	8/8 mm
L/H Rear Tyre	295/80 R22.5 (D)	AUSTONE	8/8 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	15/02/2019	Inspect Date / Time	05/03/2019 (04:22 PM)
Survey held at	SIN SHENG ENGINEERING SERVICES 3 TECH PARK CRESCENT TUAS TECK PARK SINGAPORE 638129		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
-------------------------------------	-----------------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. XE 2208U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	CORNER PANEL, RHS	SCRATCHED	1,000.79	1,000.79
1	FRONT BUMPER	TO REPAIR SEE LABOUR	2,779.22	-
1	BUMPER SIDE, RH	TO REPAIR SEE LABOUR	165.10	-
1	BUMPER TOP PANEL, RHS	BENT	288.10	288.10
1	BUMPER TOP GARNISH, RH	MISSING	245.10	245.10
1	HEADLAMP	CRACKED	1,183.88	1,183.88
1	HEADLAMP GARNISH	CRACKED	295.20	295.20
1	FENDER (LOWER) RHS	DEFORMED	985.24	985.24
1	STEP	SERVICEABLE	331.55	-
	LESS 25% DISCOUNT		-1,818.55	-999.58
			5,455.63	2,998.73
	<u>LABOUR</u>			
	TO PANEL BEAT / REPAIR RH BODY. TO DISMANTLE / REPLACE ABOVEMENTIONED PARTS. INCLUSIVE OF THE REPAIR OF FRONT BUMPER AND BUMPER SIDE, RH. SPRAY PAINTING.		650.00	500.00
			650.00	500.00
			1,300.00	1,000.00
	GRAND TOTAL		6,755.63	3,998.73
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)			3,200.00

Report Ref No. CS/INC19004123/R1vd3e2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.