

INSURANCE

INS. CASE OWNER:

Prigya | CC 6/III1900 4116, E+639

LKK

IDAC

Surveyor:

STEVE

DOE

ASSIGNMENT

5/2/19

Date / Time:

5/2/19

Registered in Merimen:

5/2/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHD 3985Y

Name of Insured:

LTPU

Insured Tel No.:

HP:

Excess Sec II : \$5

D.O.A.:

22/7/19

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age: RMA 7EE TLOWL

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

MU190W805

Policy No.:

MU190W805

Make / Model:

Myndor

Place of Accident:

MEANER TOWN KIAN K

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHD 3985Y

SHD 5371B

SHD 83H



INSRS:

WSP:

Tel:

Liability:

RMKS:

11



INSRS:

WSP:

Tel:

Liability:

RMKS:

Wah

Wah

Liability:

TP



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

5/2/19

SHD 3985Y-X

7/1/19 Seek mandate from 27, Approve

pending finalise LOR

pending LOR

file pass to type mandate report

After 1/1/19 photo

STAGE	DATE / PIC
Non-Reporting Itr (1st)	
Non-Reporting Itr (2nd)	
Non-Reporting Itr (Final)	
Notification Itr (if non-pickup)	
Call OE	
After call Itr to OE	
Documentation Check List:	Handler Typist
Notification Itr (if non-pickup)	
After call Itr to OE	
Authorisation To Act	<input checked="" type="checkbox"/>
Release Voucher	<input checked="" type="checkbox"/>
Final Repair Bill	<input checked="" type="checkbox"/>
Car Rental Invoice	
Towing Invoice	
LTN / GIA	
Medical Bill	
PIR	
Mandate/Reject Instruction	<input checked="" type="checkbox"/>
LOD	<input checked="" type="checkbox"/>
Payment Breakdown Form	
Post-Repair Photos	
Others	

PRELIMINARY ADVICE Date/Time: 5/3/2019 Sent By: LSP

FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	\$5 9000.00	( 19 days) Reduction: 45.84 %	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time:	Confirm with:	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No. : 28	If NO or B 28, Ass. Lia : 0%
Repair Cost: (w/63H)	\$5 9,630.00		
Loss of Rental (LOR):	\$5 -	( days)	
Loss of Use (LOU):	\$5 1,140.00	(5 600 x 19 days)	
Loss of Income (LOI):	\$5 -	(5 x days)	
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/>	[Tick only one]	
GIA/LTA Search	\$5 -		
Medical:	\$5 -		
Disbursement:	\$5 -	(e.g. Tow/ Independent)	
Legal Cost	\$5 -		
Total:	\$5 10,770.00	Global Sum \$5:	
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	\$5 10,770.00	Name 1: Wah H g Motors & Credit Pte Ltd	
Payee 2: (Strike if N.A.)	\$5 -	Name 2:	
Payee 3: (Strike if N.A.)	\$5 -	Name 3:	

3 car chain collision  
COMPONENT  
14/1/19

Steve

REF:

JL

## ASSIGNMENT

From:

Date:

05/3/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SJH 5331 B

at Workshop no:

Wah Hong

of:

38 Joh. Guan East #01-57

Insured:

Policy No.:

Claims No.:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? Yes or No

GIA / PR. Seen:

Consistent? Yes or No

Est. Repairs:

19

days

Res.:

Yes or No

Lum Sum:

20

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SJH 5331 B

Veh Regs:

13/98/2908

Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Mitsubishi Lancer

C.C. 1.5

Colour:

Black

ARC: Insured / Std / NI / NA

Sp Reading:

103978

T/Radio: Insured / Std / NI / NA

Eng/Ho:

C/No:

JMYSRCY 2A 84 098516

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

215/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal:

3

mm

R/Bal:

3

mm

L/Bal:

3

mm

L/Bal:

3

mm

D.O.A.:

27/2/19

D.O.I.:

5/3/19

Survey held at:

Wah Hong

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time:

Action / Instruction

MV - 24,500

PV - 15,159

MV - 9341

6/3/19 Confirm finalise \$9,300, 19 days with Michael Tee.

(Redt \$7,618.00 / 45.84%)

Date/Time, File Path to:

☐

: Prelim. Report

n

☐

: Final Report

Date/Time, File Path to:

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

1. 5 x 100.00

2. 2000

3. 1000

Report Format:

Lump Sum / I.B.S. (\$)

Add Fee:

☐

Site Insp. (\$)

☐

Interview (\$)

☐

Tech. Insp. (\$)

☐

Witness (\$)

10/18

Stew (LKK) w/L 19/11/19 5/3/19 10.30 am  
83298813 19 days L/S

華豐

Name: ASHWANDI BIN ROSLAN Rec AL Sping  
Address: Blk 223A Jurong East Street 21 #03-847 Singapore 601223  
Policy Number: P10080772R00

Date : 1/3/19  
Vehicle No : SJH5331B

Quotation for Reinstste / Repairs for vehicle

Parts Replacement - Cost Price

Cost Price

1 Pc	Front Bonnet / DD	\$	620.00
1 Pc	Front Bonnet Lock / BT	\$	85.00
1 Pc	Front R/H Bonnet Hinge / BT	\$	65.00
1 Pc	Front L/H Bonnet Hinge / BT	\$	65.00
1 Pc	Front Bumper / DD	\$	480.00
1 Pc	Front R/H Bumper Bracket / BR	\$	28.00
1 Pc	Front L/H Bumper Bracket / BR	\$	28.00
1 Pc	Front Support Panel / DD	\$	580.00
1 Pc	Front R/H Headlamp / BR	\$	520.00
1 Pc	Front L/H Headlamp / BR	\$	520.00
1 Pc	Front Bumper Grille / Lower opp. / BR	\$	580.00
1 Pc	Front L/H Fender / DD	\$	255.00
1 Pc	Radiator / DD	\$	650.00
1 Pc	Air Condenser / DD	\$	680.00
1 Pc	Air Con Fan Motor / X NAI	\$	185.00
1 Pc	Air Con Fan Blade / X NAI	\$	85.00
1 Pc	Radiator Cowling / CP4	\$	155.00
1 Pc	Radiator Spare Tank / X NAI	\$	105.00
1 Pc	Front Bumper Reinforcement / DD	\$	220.00
1 Pc	Throttle Housing / X NAI	\$	750.00
1 Pc	Front L/H Fog Lamp / X NAI	\$	220.00
1 Pc	Front Number Plate / BR	\$	30.00
1 Pc	Front Bumper Sponge / X NAI	\$	110.00
1 Pc	Front Bumper Lower Cover / X NAI	\$	85.00
1 Pc	Front Bonnet Insulator / CP4	\$	105.00
1 Pc	Front Bumper Lower Grille / BR	\$	125.00
1 Pc	Front Support Panel Top Garnish / CP4	\$	80.00
1 Pc	Rear Bumper / BR	\$	550.00
1 Pc	Rear R/H Bumper Retainer / BR	\$	28.00
1 Pc	Rear L/H Bumper Retainer / BR	\$	28.00
1 Pc	Rear Boot / DD	\$	780.00
1 Pc	Rear R/H Boot Hinge / BT	\$	55.00
1 Pc	Rear L/H Boot Hinge / BT	\$	55.00
1 Pc	Rear Boot Lock / BT	\$	85.00
1 Pc	Rear End Panel / DD	\$	480.00
1 Pc	Rear Flock Panel Insulator / NEC	\$	680.00
1 Pc	Rear R/H Tail Lamp / BR	\$	155.00
1 Pc	Rear L/H Tail Lamp / BR	\$	155.00
1 Pc	Rear R/H Side Lamp / BR	\$	120.00
1 Pc	Rear L/H Side Lamp / BR	\$	120.00

WAH HONG

1 Pc	Rear Exhasut Silencer / 00	\$	820.00
1 Pc	Rear Exhasut Center Pipe / 00	\$	850.00
1 Pc	Rear Exhasut Heat Shield / 00	\$	830.00
1 Pc	Rear Exhasut Rubber Mounting / TN	\$	16.00

**Sub-Total :** \$ 13,218.00

**MISC & Labour & Charges**

1 job	remove and replace all parts mentioned adove and knocking and straighten up the necessary affected areas	\$	2,100.00 <i>2020</i>
1 job	spray painting on affected areas	\$	1,300.00 ✓

**Labour's Total :** \$ 3,400.00

**Sub-Total :** \$ 16,618.00

**GST 7% :** \$ 1,163.26

**Grand Total :** \$ 17,781.26

Thank You  
Your Faithfully,

Michael Tee

Wah Hong Motors & Credit Pte Ltd

Tel : 6773 7377

Fax : 6896 6321

Email : michael@wahhong.sg



RENEW  
YOUR COE1.99%\*P.A  
ONLY

MONEYBANK

MEMBER OF MONEYBANK FINANCIAL SERVICES

Mitsubishi Lancer

Price Range

Depreciation

&gt; 10 year(s)

Vehicle Type

Advanced Search

Home » Used Cars » Creative Auto » Mitsubishi Lancer 1.5A GLX (COE till 10/2023)

## Resources

Car Buying

Car Selling

Car Ownership

Car Aftermarket

On The Move

Lifestyle

## Mitsubishi Lancer 1.5A GLX (COE till 10/2023)

Overview

Financial

Insurance

Accessories

Similar

Research

Photos

Map

CREATIVE  
auto

Add to Shortlist

Add to Compare

Add a Note

Report Error

More Actions

Share

## Car Details

Price	\$25,666	?
Depreciation	\$5,570 /yr	?
Reg Date	14-Oct-2008 (4yrs 7mths 7days COE left)	?
Manufactured	2008	?
Mileage	103,288 km (9.9k /yr)	?
Transmission	Auto	?
Engine Cap	1,499 cc	?
Road Tax	\$752 /yr	?
Power	80.0 kW (107 bhp) View specs of the Mitsubishi Lancer EX (2008-2017)	?
Curb Weight	1,313 kg	?
Features	Powerful And Fuel Efficient 1.5L DOHC MIVEC Engine, Smooth 4 Speed Auto Trans, Dual SRS Airbags, Climatic Aircon, Auto Headlights.	?
Accessories	Leather Seats, Upgraded Sports Rims, Factory Fitted Audio, Solar Film, Fog Lights, Reverse Sensors.	?
Description	High Loan Available! Smooth Engine, Easy To Maintained Unit, Immaculate Condition, Low Depreciation With Optimal Performance, Bank And In House Loan Available! Trade In Welcome. Call Our Friendly Sales Rep To Arrange For A Viewing Today! Must Act Fast! Call Now! Hurry Up!	?
COE	\$15,142	?
OMV	\$15,228	?
ARF	\$15,228	?
Dereg Value	\$13,956 as of today (change)	?
No. of Owners	2	?
Type of Veh	Mid-Sized Sedan	?



Location Map

## Seller Information

Company	Creative Auto » dealer's profile » 143 vehs sold   136 vehs available	
Address	61 Ubi Avenue 2 #04-03/18/19 Search cars nearby this location	
Location	Automobile Megamart	
Contact Person(s)	Alvin Chua	8448835
	Alex Tan	9755688
	Terence Leow	9029089

Compare

[> Back to OneMotoring](#)

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	0095D
<b>Vehicle Details</b>	
Vehicle No.:	SJH5331B
Vehicle to be Exported:	No
Intended Deregistration Date:	06 Mar 2019
Vehicle Make:	MITSUBISHI
Vehicle Model:	LANCER 1.5 MIVEC GLS 4A/T
Primary Colour:	Black
Manufacturing Year:	2008
Engine No.:	4A910106495
Chassis No.:	JMYSRCY2A8U008516
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$15,917.00
Original Registration Date:	13 Aug 2008
First Registration Date:	13 Aug 2008
Transfer Count:	0
Actual ARF Paid:	\$15,917.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	12 Aug 2023
COE Category:	A - Car (1600cc & below)
COE Period(Years):	5
PQP Paid:	\$17,099.00
COE Rebate Amount:	\$15,159.00
<b>Total Rebate Amount:</b>	<b>\$15,159.00</b>
<b>Message</b>	
Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 06 Mar 2019

OK

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0095D
Vehicle Details	
Vehicle No.:	SJH5331B
Vehicle to be Exported:	No
Intended Deregistration Date:	28 Feb 2020
Vehicle Make:	MITSUBISHI
Vehicle Model:	LANCER 1.5 MIVEC GLS 4A/T
Primary Colour:	Black
Manufacturing Year:	2008
Engine No.:	4A910106495
Chassis No.:	JMYSRCY2A8U008516
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$15,917.00
Original Registration Date:	13 Aug 2008
First Registration Date:	13 Aug 2008
Transfer Count:	0
Actual ARF Paid:	\$15,917.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	12 Aug 2023
COE Category:	A - Car (1600cc & below)
COE Period(Years):	5
PQP Paid:	\$17,099.00
COE Rebate Amount:	\$11,794.00
Total Rebate Amount:	\$11,794.00
Message	

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 28 Feb 2019

OK

## Poh Kin (LKKAuto)

**From:** Poh Kin (LKKAuto)  
**Sent:** Tuesday, 7 May 2019 2:31 PM  
**To:** Tee Sunny  
**Cc:** Michael Tee; Admin A  
**Subject:** RE: Our LOD, Inv. R75453, DV & LOA for SJH5331B - accident with SHD3985Y on 27 February 2019 our case no. 190214  
**Attachments:** DV SJH 5331B.pdf  
**Importance:** High

### WITHOUT PREJUDICE

### SAVE AS TO COSTS

Our Ref: CC4/III19004116/Efb3  
Your Ref: SJH 5331B

Dear Sunny,

### **ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SHD 3985Y, SJH 5331B AND OTHERS ON 27.02.2019**

We refer to the above matter and your letter of demand.

We hereby confirmed settlement as per your letter of demand:-

1. Cost of Repair (w/GST)	S\$ 9,630.00
2. Loss of Use (\$60.00 x 19 days)	<u>S\$ 1,140.00</u>
	<b><u>S\$ 10,770.00</u></b>

Please duly sign the DV attached and return to us (LKK) for payment processing.

We original copy DV.

Your prompt action will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*



## Print Received Message

This mail is associated with :

**\*SJH5331B (MCT19020805)**  
**[SHD3985Y]**

TP

ASHWANDI BIN ROSLAN

Feb 27 2019 3:00PM

[COMFORT TRANSPORTATION PTE LTD]

Wah Hong Motors & Credit Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 07/05/2019 09:47 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$10770.00) - SJH5331B - Claim Handler: Priya

Approved:10770.00.

## Print Received Message

This mail is associated with :

**\*SJH5331B (MCT19020805)  
[SHD3985Y]**

TP

ASHWANDI BIN ROSLAN

Feb 27 2019 3:00PM

[COMFORT TRANSPORTATION PTE LTD]

Wah Hong Motors & Credit Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 07/03/2019 14:08 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$0.00) - SJH5331B - Claim Handler: Priya

Approved:0.00.

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	06 Mar 2019 15:03	Cim Veh Model Changed	(204511) MITSUBISHI LANCER 1.5 MIVEC GLS 4 (A).	[A] Lau Shu Pei
2	06 Mar 2019 15:03	Cim Created	Reg No: SJH5331B. Acct Date: 2019/02/27. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Auto & General Insurance (Singapore) Pte. Limited. (HQ). Workshop: Wah Hong Motors & Credit Pte Ltd (HQ)	[A] Lau Shu Pei
3	06 Mar 2019 15:03	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	06 Mar 2019 15:03	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/03/15	[A] Lau Shu Pei
5	06 Mar 2019 15:03	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	06 Mar 2019 15:04	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
7	06 Mar 2019 15:04	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] Lau Shu Pei
8	07 Mar 2019 09:25	Cim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
9	07 Mar 2019 13:22	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: BOLA 28, three car chain collision, TP was the second vehicle and OI was the last vehicle. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.	[A] Chong Poh Kin
10	07 Mar 2019 14:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/03/15	[I] Priya
11	07 Mar 2019 14:08	Adj Mandate Set	Approved:0.00.	[I] Priya

Date From



Date To



Audit Type

None


Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
No billing items							



## Steve Chen (LKK Auto)

---

**From:** Michael Tee <michael@wahhong.sg>  
**Sent:** Wednesday, March 06, 2019 9:16 AM  
**To:** Steve Chen (LKK Auto)  
**Subject:** Re: SJH5331B

Hi Steve Chen Ok \$9,000.00 Maximum B4 GST & LOU

On 6 Mar 2019, at 8:15 am, Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)> wrote:

Hi Michael,

Kindly inform that the above vehicle repair limit is \$9k maximum.

Thanks

Best Regards,

**Steve Chen | Assistant Automotive Assessor**

**LKK Auto Consultants**

Phone: 6256 3561 | Email: [SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Motor Vehicle Claim Owner's Satisfaction / Discharge Voucher

Our Ref No : 190214

Vehicle Owner : ASHWANDI BIN ROSLAN  
Policy No : P10080772R00  
Registration No : SJH5331B  
Vehicle Make / Model : MITSUBISHI LANCER 1.5 MIVEC GLS (A)  
Accident Date : 27/02/2019  
Time of Accident : 1520 HRS  
Workshop's Name : Wah Hong Motors & Credit Pte Ltd  
Workshop's Address : 38 Toh Guan Road East, #01-57 Enterprise Hub, Singapore 608581

I / We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.



Policyholder's Signature

14 MARCH 2019

Date



(Witness)

Name : Michael Tee Lian Huat  
NRIC No : 80980825-F  
H/P No : 224 Verde View  
Address : Singapore 688759

14/3/19

Date

## Print Received Message

This mail is associated with :

**\*SJH5331B (MCT19020805)**  
**[SHD3985Y]**

TP

ASHWANDI BIN ROSLAN  
Feb 27 2019 3:00PM  
[COMFORT TRANSPORTATION PTE LTD]  
Wah Hong Motors & Credit Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 07/05/2019 09:47 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$10770.00) - SJH5331B - Claim Handler: Priya

Approved:10770.00.



Date: 28 March 2019

**India International Insurance Pte Ltd**  
**c/o LKK Auto Consultants Pte Ltd**  
 Block 51, Paya Ubi Industrial Park  
 #02-25, Ubi Avenue 1  
 Singapore 408933

Via Email : pohkim@lkkauto.com

**Your Ref : SHD 3985Y**  
**Our Ref : SJH5331B - 190214**

Dear Sir or Mdm.,

**CLAIMANT: ASHWANDI BIN ROSLAN**  
**ACCIDENT INVOLVING VEHICLE : SJH5331B & SHA3985Y AT JUNCTION OF**  
**JURONG TOWN HALL ROAD & JURONG EAST STREET 12 ON 27 FEBRUARY**  
**2019 AT 1520 HRS**

We are pleased to inform that as per your adjuster's recommendation, our client's claim on the following terms:-

1. Final Repair Bill (includes GST)	S\$ 9,630.00
2. Loss of use (19 days x \$60.00)	S\$ 1,140.00

**Reimbursement: -**

3. GIA report / search fee :	S\$ na
4. Medical Fee :	S\$ na
5. Towing Charges :	S\$ na

**Total: S\$ 10,770.00**

Enclosed are our Discharge Voucher/Owner's Satisfaction, Letter of Authority and our Invoice R75453. Please arrange the soonest possible payment of the settlement sum.

Yours faithfully,

Wah Hong Motors & Credit Pte Ltd

## LETTER OF AUTHORITY & INDEMNITY

To: Wah Hong Motors & Credit Pte Ltd

ACCIDENT INVOLVING VEHICLE NO. SJH5331B AND SHD3985Y AT  
AT JUNCTION OF JURONG TOWN HALL RD & JE ST 12 ON 27/02/2019

1. I/We, the owner of vehicle no. SJH5331B hereby instruct and authorize you to commence repairs to the said vehicle. I/We clearly understand that the Manufacturer's Normal Warranty maybe void due to the accident repair done at your workshop.
2. You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
3. You have my/our full authority to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit or to instruct my/our solicitors as per paragraph 2 to do the same. Upon settlement of my claim, you are authorized to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
4. Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional costs and disbursements of acting for me/us and to receive payment of the balance of the settlement sum on my/our behalf directly into your account.
5. In the event that I/we am/are required to attend at my/our solicitors' office or to attend Court in connection with my/our claim, I/we shall render full co-operation.
6. In the event that my/our claim against the third party and/or his insurers is not successful or cannot be proceeded with, I/we authorize you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respect, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us. I/We shall also be personally liable to bear all Legal Costs incurred by you in claiming back for the repair costs by your Solicitors.
7. If for whatever reason, my/our insurer(s) or the third party insurer(s) reject my/our claim for indemnity for the cost of repairs and/or any losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
8. ***I/We hereby confirm I/we have read and understand the contents of this document and the same. I/We acknowledge receipt of a copy of the same.***

Dated this 27th day of February 20 19.

  
Policyholder's Signature

Name: ASHWARY RIM KUNAN

NRIC No: S8210095D

Contact No: 92710487

Driver's Signature (if driver is not the policyholder)

Name:

NRIC No:

Contact No:

  
Witness's Signature

Name:

NRIC No:

Contact No:



## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: TP / MCT19020805  
Claimant Ref: SJH 5331B - 190214

We/I, Wah Hong Motors & Credit Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 9,630.00 (repair cost), S\$ 1,140.00 (loss of use/~~rental~~), S\$ — (search fee), vehicle no. SJH 5331B that was damaged pursuant to the accident which occurred on 27/02/2019 (date) at Jurong Town Hall Road (location) involving vehicle no. SHD 3985Y (insured vehicle). This is pursuant to the inspection conducted on 05/03/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner ASHWANDI BIN ROSLAN ("the third party claimant") of vehicle no. SJH 5331B to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SJH 5331B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 10,770.00 to Wah Hong Motors & Credit Pte Ltd

Dated this 7 day of May 20 19

**CLAIMANT:**

Signature: 

Signed by "the workshop" (with chop)

Name: Michael Tee Lion Huet

NRIC: S0980325-F

Address: 224 Verdes View  
Singapore 688769

Nationality: \_\_\_\_\_

Occupation: \_\_\_\_\_

**WITNESS:**

Signature:  

Name: LKK Auto Consultants Pte Ltd

NRIC: \_\_\_\_\_

Address: 51 Ubi Ave 1 #01-05  
Payan Ubi Jndl park (S) 408777

Nationality: \_\_\_\_\_

Occupation: \_\_\_\_\_



**Wah Hong Motors & Credit Pte Ltd**  
38 Toh Guan Road East #01-57  
Enterprise Hub, Singapore 608581  
GST. REG. NO.: 199806235M  
CO. REG. NO.: 199806235M  
TEL : 6773 7377  
FAX: 6896 6321

Tax Invoice	R75453
Date	12 Mar 2019
Due Date	12 Mar 2019
Terms	Cash on Delivery

Bill To:

Vehicle No:

India International Insurance Pte Ltd  
64 Cecil Street #04-05 IOB Building Singapore  
069711

India International Insurance Pte Ltd  
(SJH5331B & SHD3985Y DOA 27/2/19 Case No  
190214)

Description	Quantity	Price	Amount
Lump Sum Repairs Parts & Labour	1	\$9,000.00	\$9,000.00
19 Days Loss Of Use	19	\$60.00	\$1,140.00

Thank you for your business!

Subtotal	\$10,140.00
7% GST	\$630.00
Total	\$10,770.00

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

## CLAIM SUBFOLDER TRACKING



















































Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	06 Mar 2019 <a href="#">Edit Reg</a>		05 Mar 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$9,000.00</b> <a href="#">Edit Estimates</a>	<b>S\$9,000.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>









































Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> [Created by adjuster]									
Insured:	<b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: -								
Main Claimant:	<b>ASHWANDI BIN ROSLAN</b> , ID: S8210095D								
Vehicle Reg. No.:	<b>SJH5331B</b>	Date of Loss:	27/02/2019 15:00 - :S9 [126 Months and 14 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / MCT19020805</b>	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	<b>SHD3985Y</b>	Policy No. (Claimant):	P10080772R00						
		Excess:							
Repairer:	<b>Wah Hong Motors &amp; Credit Pte Ltd (HQ)</b> 38 Toh Guan Road East, #01-S7, Enterprise Hub, 608581 Jurong East - Tel: +65 6773 7377								
Handling Insurer:	<b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100 ... [Handled by <b>Priya</b> ]								
Claimant's Insurer:	<b>Auto &amp; General Insurance (Singapore) Pte. Limited. (HQ)</b> - Tel: 6540 2180								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>CHEN TSUE YEE</b> ] ... [Final Rpt due 15/03/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <a href="#">View All</a> <a href="#">Compose Case Mail</a>									
<ul style="list-style-type: none"> <li>III_SG (07/05/2019): Alert - Adj Mandate Approved (S\$10770.00) - SJH5331B - Claim Handler: Priya</li> <li>III_SG (06/05/2019): Alert - Adj Mandate Maintained - SJH5331B - Claim Handler: Priya</li> <li>III_SG (07/03/2019): Alert - Adj Mandate Approved (S\$0.00) - SJH5331B - Claim Handler: Priya</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SJH5331B (MCT19020805)  
[SHD3985Y]  
TP  
ASHWANDI BIN ROSLAN  
Feb 27 2019 3:00PM  
[COMFORT TRANSPORTATION PTE LTD]  
Wah Hong Motors & Credit Pte Ltd

<a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a>			<b>View</b> <a href="#">View in Browser</a>		
Photos/Images			3 per page		
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4	29/04/19 10:34	LOD	 Load PDF	
5	06/05/19 14:49	Market value + LTA rebate	 Load PDF	
6	16/05/19 09:51	DISCHARGE VOUCHER	 Load PDF	
7	16/05/19 09:51	AUTHORISATION TO ACT FORM	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	07/03/19 08:59	Singapore Accident Statement	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/III19004116/EFB3Q2

Date: 16/05/2019

### REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle  
No : SJH5331B

Insured Vehicle No : SHD3985Y

Date of Loss: 27/02/2019

Nature of Claim:

TP

Claim No: MCT19020805

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJH5331B

Make &amp; Model: MITSUBISHI LANCER, 1.5 MIVEC GLS 4 (A)

Engine No: 4A910106495

Reg. Date: 13/08/2008 (Man. Year: 2008)

Chassis No: JMYSRCY2A8U008516

Colour: Black

Odometer: 103978 km

Engine Capacity: 1499 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 215/60 R16

Rear Tyre Size: 215/60 R16

Front Left Side: Dunlop 7 mm

Rear Left Side: Dunlop 7 mm

Front Right Side: Dunlop 7 mm

Rear Right Side: Dunlop 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	13,218.00	9,342.40	3,875.60	29.32
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,400.00	3,300.00	100.00	2.94
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>16,618.00</b>	<b>12,642.40</b>	<b>3,975.60</b>	<b>23.92</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>9,000.00</b>		
(S\$)	16,618.00	9,000.00	7,618.00	45.84
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,163.26</b>	<b>630.00</b>	<b>533.26</b>	<b>45.84</b>
<b>Nett Amount (S\$)</b>	<b>17,781.26</b>	<b>9,630.00</b>	<b>8,151.26</b>	<b>45.84</b>
<b>+ Loss of Use (19.0 x S\$60.00/day) (S\$)</b>		<b>1,140.00</b>		
<b>Nett Liability (S\$)</b>		<b>10,770.00</b>		

### INSPECTION

Date of Assignment: 05/03/2019

Date Inspected: 05/03/2019 Inspected At:

Wah Hong Motors & Credit Pte Ltd (HQ)  
38 Toh Guan Road East, #01-57,  
Enterprise Hub  
Singapore 608581



Estimated Period of Repair: 19.0 days

---

**Adjuster:** CHEN TSUE YEE

**Manager:** Chong Poh Kin

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 29 Apr 2019)
<b>Parts:</b> 143	mitsubishi LANCER 1.5 MIVEC GLS 4 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> (Unsubmitted, no print-code for SJH5331B)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BONNET	Dented	620.00 F	*620.00 FL
2	1		*FRONT BONNET LOCK	Bent	85.00 F	*85.00 FL
3	1		*FRONT R/H BONNET HINGE	Bent	65.00 F	*65.00 FL
4	1		*FRONT L/H BONNET HINGE	Bent	65.00 F	*65.00 FL
5	1		*FRONT BUMPER	Dented	480.00 F	*480.00 FL
6	1		*FRONT R/H BUMPER BRACKET	Broken	28.00 F	*28.00 FL
7	1		*FRONT L/H BUMPER BRACKET	Broken	28.00 F	*28.00 FL
8	1		*FRONT SUPPORT PANEL	Dented	580.00 F	*580.00 FL
9	1		*FRONT R/H HEADLAMP	Broken	520.00 F	*520.00 FL
10	1		*FRONT L/H HEADLAMP	Broken	520.00 F	*520.00 FL
11	1		*FRONT BUMPER GRILLE UPPER	Broken	580.00 F	*580.00 FL
12	1		*FRONT L/H FENDER	Dented	255.00 F	*255.00 FL
13	1		*RADIATOR	Dented	650.00 F	*650.00 FL
14	1		*AIR CONDENSER	Dented	680.00 F	*680.00 FL
15	1		*AIR CON FAN MOTOR	Not Necessary	185.00 F	*- FL
16	1		*AIR CON FAN BLADE	Not Necessary	85.00 F	*- FL
17	1		*RADIATOR COWLING	Crushed	155.00 F	*155.00 FL
18	1		*RADIATOR SPARE TANK	Not Necessary	105.00 F	*- FL
19	1		*FRONT BUMPER REINFORCEMENT	Dented	220.00 F	*220.00 FL
20	1		*THROTTLE HOUSING	Not Necessary	750.00 F	*- FL
21	1		*FRONT L/H FOG LAMP	Not Necessary	220.00 F	*- FL
22	1		*FRONT NUMBER PLATE	Broken	30.00 F	*30.00 FL
23	1		*FRONT BUMPER SPONGE	Not Necessary	110.00 F	*- FL
24	1		*FRONT BUMPER LOWER COVER	Not Necessary	85.00 F	*- FL
25	1		*FRONT BONNET INSULATOR	Crushed	105.00 F	*105.00 FL
26	1		*FRONT BUMPER LOWER GRILLE	Broken	125.00 F	*125.00 FL
27	1		*FRONT SUPPORT PANEL TOP GARNISH	Crushed	80.00 F	*80.00 FL
28	1		*REAR BUMPER	Broken	550.00 F	*550.00 FL
29	1		*REAR R/H BUMPER RETAINER	Broken	28.00 F	*28.00 FL
30	1		*REAR L/H BUMPER RETAINER	Broken	28.00 F	*28.00 FL
31	1		*REAR BOOT	Dented	780.00 F	*780.00 FL
32	1		*REAR R/H BOOT HINGE	Bent	55.00 F	*55.00 FL
33	1		*REAR L/H BOOT HINGE	Bent	55.00 F	*55.00 FL
34	1		*REAR BOOT LOCK	Bent	85.00 F	*85.00 FL
35	1		*REAR END PANEL	Dented	480.00 F	*480.00 FL
36	1		*REAR FLOOR PANEL INSULATOR	Necessary	680.00 F	*680.00 FL
37	1		*REAR R/H TAIL LAMP	Broken	155.00 F	*155.00 FL
38	1		*REAR L/H TAIL LAMP	Broken	155.00 F	*155.00 FL
39	1		*REAR R/H SIDE LAMP	Broken	120.00 F	*120.00 FL

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
40	1		*REAR L/H SIDE LAMP	Broken	120.00 F	*120.00 FL
41	1		*REAR EXHAUST SILENCER	Dented	820.00 F	*820.00 FL
42	1		*REAR EXHAUST CENTER PIPE	Dented	850.00 F	*850.00 FL
43	1		*REAR EXHAUST HEAT SHIELD	Dented	830.00 F	*830.00 FL
44	1		*REAR EXHAUST RUBBER MOUNTING	Torn	16.00 F	*16.00 FL

F=Franchise part. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>13,218.00</b>	<b>11,678.00</b>
<b>- List Item Discount on L Items 0.00/20.00% (\$\$)</b>	<b>0.00</b>	<b>2,335.60</b>
<b>Total Parts (\$\$)</b>	<b>13,218.00</b>	<b>9,342.40</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	REMOVE AND REPLACE ALL PARTS MENTIONED ABOVE AND KNOCKING AND STRAIGHTEN UP THE NECESSARY AFFECTED AREAS	New	2,100.00	2,000.00
2	SPRAY PAINTING ON AFFECTED AREAS	New	1,300.00	1,300.00
Gross Labour Cost (S\$)			3,400.00	3,300.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >