

Adrian

ASSIGNMENT

From: Date:

Estimated Cost:

OD TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No. 2100 445230-03

Claims No.

Sum Insured: Excess: 0

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 75K

IDAC Accident Rpt Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted: Vehicle: IN / OUT

Veh No: SGY1128U. Yr Regn: 2015, Dec.

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A3 Sedan c.c. 1395

Colour: Brown A/C: Insured / Std / NI / NA

Sp. Reading: 48500 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WAU2228VS61052582

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Insured / Jammed / Leaked / Burnt or

Brake: Insured / Jammed / Leaked / Burnt or

Modi: Nil / S/Rip / STD A/Rim or

Tyre Size: F: 205/55R16

R: 205/55R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. 27/2/19 D.O.L. 08/03/19

Survey held at: Premium.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front O/S.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

00AIG.

8/3/19 Informed Tony vehicle ex \$0 by email

16/4/19 Final fig \$3286 (Red 4553, 60%) confirmed by email

RECEIVED 7 MAY 2019

Date/Time, File Pass to?

Date/Time, File Return to?

1) 175- typst

2)

3)

4)

5)

6)

Prel. Report:

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

S + RS, SI

Photos

Others

TOTAL

200

10

210

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 8 March 2019 5:22 PM
To: 'Claims'; SUR
Cc: (nora.khai@premiumauto.com.sg)
Subject: SGY 1128U-DOA: 27/2/2019 (AIG OD)

Dear Tony,

Vehicle excess \$0.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	1770C
Vehicle Details	
Vehicle No.:	SGY1128U
Vehicle to be Exported:	No
Intended Deregistration Date:	07 Mar 2019
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.4 TFSI (AMBIENTE)
Primary Colour:	Red
Manufacturing Year:	2015
Engine No.:	CZC504868
Chassis No.:	WAUZZZ8V5G1052582
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$27,604.00
Original Registration Date:	30 Dec 2015
First Registration Date:	30 Dec 2015
Transfer Count:	0
Actual ARF Paid:	\$20,646.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Dec 2025
PARF Rebate Amount:	\$15,484.00
Intended COE Rebate Details	
COE Expiry Date:	29 Dec 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$54,301.00
COE Rebate Amount:	\$36,974.00
Total Rebate Amount:	\$52,458.00

The information contained herein is correct as at 07 Mar 2019

OK



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : PEH CHAI PENG
Period of Insurance : 30 Dec 2018 To 29 Dec 2019
Engine No. : CZC504868
Chassis No. : WAUZZZ8V5G1052582

Vehicle No. : SGY1128U
Policy No. : 2100445230-03
Endorsement No. :
Issued Date : 14 Dec 2018

ABOUT THE COVER

Make/Model : AUDI A3 SEDAN 1.4 TFSI (AMBIENTE)
Engine Capacity/Tonnage : 1,395.00 CC
Sum Insured : Market Value
First Year of Registration : 2015
Driver Restriction : NA
Off Peak Car : No
Insuring with COE/PAF : Yes
Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 35 years old and above

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 188) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$0 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

PEH CHAI PENG, CRAIG JOHN BRIDENELL

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63952323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 8200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that this policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 188), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1989 (Malaysia).

0504125206

PREMIUM LEASING - SP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

SSP0000

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: **S8081770C**

Name: **PEH CHAI PENG**

Birth Date: **28 Nov 1980**

Issue Date: **01 Aug 2007**

001518638C

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S8081770C

Name: **PEH CHAI PENG**

白彩萍

Race: **CHINESE**

Date of birth: **28-11-1980**

Sex: **F**

Country of birth: **MALAYSIA**

S8081770C

(YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES))

PASS DATE

Class 3 Motor Cars < 3000kg with < 7 passengers, exclusive of the driver; and other motor vehicles < 2500kg 01 Aug 2007

NP 428A

Licence No. S8081770C

8827244

S8081770C

Malay/Chinese

MALAYSIAN

Date of issue: **19-01-2007**

APT BLK 642A PUNGGOL DRIVE #11-345

SINGAPORE 821842

NRIC No: **S8081770C** Date: **12/10/2010** No: **6844705**

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8081770C



Name

PEH CHAI PENG

白彩萍

Race

CHINESE

Date of birth

28-11-1980

Sex

F

Country of birth

MALAYSIA

S8081770C

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number S8081770C

Name

PEH CHAI PENG

Birth Date 28 Nov 1980

Issue Date 01 Aug 2007



8827244

NRIC No. S8081770C



Nationality

MALAYSIAN

Date of issue

19-01-2007

APT BLK 642A PUNGGOL DRIVE #11-345
SINGAPORE 821642

NRIC No. S8081770C

Date: 12/10/2010

No: 6611703

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES!

PASS DATE

Class 3 Motor Cars < 3000kg with < 7 passengers, exclusive of the driver; and other motor vehicles < 2500kg 01 Aug 2007



NP 428A



AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : PEH CHAI PENG
Period of Insurance : 30 Dec 2018 To 29 Dec 2019
Engine No. : CZC504868
Chassis No. : WAUZZZ8V5G1052582

Vehicle No. : SGY1128U
Policy No. : 2100445230-03
Endorsement No. :
Issued Date : 14 Dec 2018

ABOUT THE COVER

Make/Model	: AUDI A3 SEDAN 1.4 TFSI (AMBIENTE)		
Engine Capacity/Tonnage	: 1,395.00 CC	Sum Insured	: Market Value
Driver Restriction	: NA	Off Peak Car	: No
Person or Classes of Persons Entitled to Drive*		First Year of Registration	: 2015
		Insuring with COE/PARF	: Yes

a) The Policyholder

ii) Any other person who is driving on the Policyholder's order or with his/her permission

This Policy will indemnify the Policyholder or any authorized driver only if he/she meets the specified app conditions.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" (IDR) if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 35 years old and above

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1967 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$0 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : 5100

Named Driver and Excess (where applicable)

PEH CHAI PENG, CRAIG JOHN BRUDENELL

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Centre Add: 55 Ubi Road 1 Singapore 408666 63662121

For other Approved Reporting Centres (AIG Authorised Repairers), please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download 'AIG SG' from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1967 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1950 (Malaysia).

0504125206

PREMIUM LEASING - SP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

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Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0272/2019/GW
Date	:	2-Mar-19

Vehicle not in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms. Peh Chai Peng
Address	:	Blk 642 A Punggol Drive
	:	#11-345
	:	Singapore 821642
Telephone	:	HP +65 81332230
Type of Claim	:	Own Damage Claims
Policy No.	:	2100445230-03
Vehicle No	:	SGY 1128 U
Model Code	:	A3 Sedan 1.4 TFSI
Model / Year	:	30/12/2015
Engine No	:	CZC 504868
Chassis No	:	WAUZZZ8V5G1052582
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	27-Feb-19

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SGY 1128 U

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓	✓
2	To dismantle and renew front bumper and rhs front fender. Re-organise crash management components. Reinstall all parts removed.	\$ 1,800.00 1000 ✓	✓
3	To respray front bumper and rhs front fender.	\$ 1,500.00 1100 ✓	✓
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	✓
TOTAL LABOUR CHARGES		: \$ <u>3,852.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SGY 1128 U

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER <i>Reps</i>	\$ 1,830.00	*
2	FRONT BUMPER FIXING PARTS	\$ 170.00	*
3	FRONT BUMPER COVER TRIM-RH	\$ 148.00	*
4	FRONT BUMPER GUIDE SECTION-RH	\$ 35.00	*
5	FRONT BUMPER AIR GUIDE GRILLE-RH	\$ 99.00	*
6	FRONT FENDER-RH <i>Painted</i>	\$ 778.00	- 633
7	FRONT FENDER ATTACHEMENT PART-RH <i>Not Nec</i>	\$ 65.00	? *
8	FRONT FENDER BRACKET-RH <i>Reu</i>	\$ 35.00	*
9	FRONT FENDER BRACE-RH <i>Reu</i>	\$ 88.00	*
10	FRONT WHEEL HOUSING LINER-RH	\$ 158.00	*
11	WHEEL HOSUING LINER ATTACHMENT PARTS	\$ 81.00	*
12	SUNDRIES <i>Reu</i>	\$ 300.00	? 12
TOTAL SPARE PARTS CHARGES		\$ 3,787.00	
TOTAL LABOUR CHARGES		\$ 3,852.00	
GRAND TOTAL		\$ 7,639.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lim
Surveyed Date : 06/03/19.
Authorised Date :
Excess Cost :
Liability :
Remarks : Authorised Repairs, 04 Days.

LKK Auto Consultants hereby notify the Repairer of the following:

- To survey before/after spray painting
- To display damaged parts during survey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification is allowed
- Supplementary item(s) must be surveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0272/2019/GW
Date : 2-Mar-19

Vehicle not in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian
4 days exclude 1 Sunday
16 Apr 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Peh Chai Peng
Address : Blk 642 A Punggol Drive
: #11-345
Singapore 821642
Telephone : HP +65 81332230
Type of Claim : Own Damage Claims
Policy No. : 2100445230-03
Vehicle No : **SGY 1128 U**
Model Code : A3 Sedan 1.4 TFSI
Model / Year : 30/12/2015
Engine No : CZC 504868
Chassis No : WAUZZZ8V5G1052582
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 27-Feb-19

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SGY 1128 U

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$	360.00	\$ 360.00
2	To dismantle and renew front bumper and rhs front fender. Re-organise crash management components. Reinstall all parts removed.	\$	1,800.00	\$ 1,000.00
3	To respray front bumper and rhs front fender.	\$	1,500.00	\$ 1,100.00
4	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 3,852.00</u>	<u>\$ 2,652.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SGY 1128 U

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		<u>S/Nett</u>	<u>Remark</u>
1	FRONT BUMPER	\$ 1,830.00	
2	FRONT BUMPER FIXING PARTS	\$ 170.00	
3	FRONT BUMPER COVER TRIM-RH	\$ 148.00	
4	FRONT BUMPER GUIDE SECTION-RH	\$ 35.00	
5	FRONT BUMPER AIR GUIDE GRILLE-RH	\$ 99.00	
6	FRONT FENDER-RH	\$ 778.00	\$ 622.00
7	FRONT FENDER ATTACHEMENT PART-RH	\$ 65.00	
8	FRONT FENDER BRACKET-RH	\$ 35.00	
9	FRONT FENDER BRACE-RH	\$ 88.00	
10	FRONT WHEEL HOUSING LINER-RH	\$ 158.00	
11	WHEEL HOSUING LINER ATTACHMENT PARTS	\$ 81.00	
12	SUNDRIES	\$ 300.00	\$ 12.00
TOTAL SPARE PARTS CHARGES :		\$ 3,787.00	\$ 634.00
TOTAL LABOUR CHARGES		\$ 3,852.00	\$ 2,652.00
GRAND TOTAL		\$ 7,639.00	\$ 3,286.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 16 April 2019 4:44 PM
To: Boo seng yak; Carrine Leong; jiajee.yap@premiumauto.com.sg; Chang Chee Sing; SUR
Subject: RE: FINAL REVISION - SGY1128U - OD AIG - SURVEYED 6 MAR 19

Dear Mr Boo,

Confirm repair cost of \$3286.00 before GST @ 4 days

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Tuesday, 16 April 2019 4:02 PM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiajee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SGY1128U - OD AIG - SURVEYED 6 MAR 19

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$3286.00 @ 4 days exclude 1 Sunday.

Your early closure is well appreciated.

Best regards - jib

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SGY 1128 U

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0272/2019/MAS

9 May 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SGY 1128 U, Audi A3 Sedan 1.4 TFSI

With reference to the above-mentioned vehicle, no. **SGY 1128 U**, claimant, **Ms. Pei Chai Peng**, please find the related document per attached.

1. A copy of the Original invoice no. 85013727 – S\$3,516.02
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SGY 1128 U

total pages:

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	06 Mar 2019		07 Mar 2019 09:06 Edit Adj Rpt	S\$3,286.00 Edit Estimates	S\$3,286.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	PEH CHAI PENG, ID: S8081770C, Tel: +6581332230, Email: JENNIFERPEH@HOTMAIL.COM								
Vehicle Reg. No.:	SGY1128U	Date of Loss:	27/02/2019 20:00 - :59 [37 Months and 28 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 2111529749SG	Policy/Cover Note No.:	2100445230-03 (Comprehensive)						
		Excess:	S\$0.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Yap, Weijoe] Weijoe.Yap@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 18/03/2019]								
Driver/Custodian:	PEH CHAI PENG (38 / Female), NRIC: S8081770C, Tel: +6581332230 Email: JENNIFERPEH@HOTMAIL.COM								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (08/03/2019): SGY1128U / OD / 27/02/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SGY1128U (2111529749SG)
OD
Feb 27 2019 8:30PM
[PEH CHAI PENG]
Premium Automobiles Pte Ltd

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	Use Viewer	▼
Photos/Images					3 per page	▼	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	07/03/19 09:08	General View		Load JPG	☒		
2	07/03/19 09:08	General View		Load JPG	☒		
3	07/03/19 09:08	General View		Load JPG	☒		
4	07/03/19 09:08	General View		Load JPG	☒		
5	07/03/19 09:08	General View		Load JPG	☒		
6	07/03/19 09:08	General View		Load JPG	☒		
7	07/03/19 09:08	General View		Load JPG	☒		
8	07/03/19 09:08	General View		Load JPG	☒		
9	07/03/19 09:08	General View		Load JPG	☒		
10	07/03/19 09:08	General View		Load JPG	☒		
Documentation					1 per page	▼	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	07/03/19 09:18	Singapore Accident Statement		Load PDF			
2	07/03/19 09:18	Certificate of Insurance		Load PDF			
3	07/03/19 09:18	Insured's Driving License		Load PDF			
4	07/03/19 09:19	MARK ESTIMATE		Load PDF			
5	22/05/19 11:50	WORKSHOP INVOICE		Load PDF			
6	22/05/19 11:50	DISCHARGE VOUCHER		Load PDF			

Linked Accident Report Documents

					View	Use Viewer	▼
Assessment Reports					1 per page	▼	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print		
1	28/02/19 18:55	Accident Statement		Load HTM			
Photos/Images					3 per page	▼	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print		
1	28/02/19 15:37	Accident Photo		Load JPG	☒		
2	28/02/19 15:37	Accident Photo		Load JPG	☒		
3	28/02/19 15:37	Accident Photo		Load JPG	☒		
4	28/02/19 15:37	Accident Photo		Load JPG	☒		
5	28/02/19 15:37	Accident Photo		Load JPG	☒		
6	28/02/19 15:37	Accident Photo		Load JPG	☒		
7	28/02/19 15:37	Accident Photo		Load JPG	☒		
8	28/02/19 15:37	Accident Photo		Load JPG	☒		
Documentation					1 per page	▼	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print		
1	28/02/19 15:32	Sketch Plan		Load JPG	☒		
2	28/02/19 15:32	Sketch Plan #2		Load JPG	☒		

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19004101/AVD3N2

Date: 22/05/2019

REFERENCE

Insured/Claimant: PEH CHAI PENG Policy No: 2100445230-03
Date of Loss: 27/02/2019 Nature of Claim: OD Claim No: 2111529749SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SGY1128U
Make & Model: AUDI A3, 1.4 SEDAN TFSI (AMBIENTE) (A) Engine No: CZC504868
Reg. Date: 30/12/2015 (Man. Year: 2015) Chassis No: WAUZZZ8V5G1052582
Colour: Brown Odometer: 48500 km
Engine Capacity: 1395 cc
Market Value/New Car Price: S\$75,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55R16 Rear Tyre Size: 205/55R16
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,787.00	634.00	3,153.00	83.26
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,852.00	2,652.00	1,200.00	31.15
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	7,639.00	3,286.00	4,353.00	56.98
+ GST 7.00/7.00% (S\$)	534.73	230.02	304.71	56.98
Nett Amount (S\$)	8,173.73	3,516.02	4,657.71	56.98

INSPECTION

Date of Assignment: 07/03/2019
Date Inspected: 06/03/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Repair	1,830.00 FS	*- FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	170.00 FS	*- FS
3	1		*FRONT BUMPER COVER TRIM-RH	Not Necessary	148.00 FS	*- FS
4	1		*FRONT BUMPER GUIDE SECTION-RH	Not Necessary	35.00 FS	*- FS
5	1		*FRONT BUMPER AIR GUIDE GRILLE-RH	Not Necessary	99.00 FS	*- FS
6	1		*FRONT FENDER-RH	Dented	778.00 FS	*622.00 FS
7	1		*FRONT FENDER ATTACHMENT PART-RH	Not Necessary	65.00 FS	*- FS
8	1		*FRONT FENDER BRACKET-RH	Not Necessary	35.00 FS	*- FS
9	1		*FRONT FENDER BRACE-RH	Not Necessary	88.00 FS	*- FS
10	1		*FRONT WHEEL HOUSING LINER-RH	Not Necessary	158.00 FS	*- FS
11	1		*WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	81.00 FS	*- FS
12	1		*SUNDRIES	Necessary	300.00 FS	*12.00 FS
					Total Parts (\$\$)	3,787.00 634.00

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER AND RHS FRONT FENDER.RE-ORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	1,800.00	1,000.00
3	TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER	New	1,500.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			3,852.00	2,652.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >