		1	(cm	ART claim)	ENT (Office)			5/3/19		
From (Person):		VOUNE	(3,1)	of		Dat	e/Time:	-2/2 H	1	-
\sim		C LOT TX	36 1777						68/4	
_					CS	T1				
			Children Town				(-482	1784		-011
No.	Art. In Co.		-			1et:	0403	1-11	1	
	10	HIMK	401-	ч		can	Ani-an		3 1000	
	-						Committee of the Commit)	-	-
PROPERTY VICES OF THE PERSON O					Excess:		-	Llie		-
		-				D.	D.A	17/2/19		
		DEVISA	LIDE	6/2/19			LOD Endon			
		KEY 24								-
Date/Time.			Pe	erson Contacted	i	Veli	cle-IN/O	ur		
Date/Time	Action/	Testruction	() Estinu	te.					
						cted sta	no hust	بطالها	late	Sul
						17	1	·	1 10	Du
16/3/19@	3.49	2 VOL	ex (D Vuonne	Au VIA SA	rant crain	n.			
	18.00	20					3331			
	To Inspect Vehi at Workshop m/ ofND Policy No: Sum Insured:_ Make of Veh:_ (Client's Record) CA / REV Date/Time: Date/Time	To Inspect Vehicle No: at Workshop m/s of NO (0) Policy No: Sum Insured: Make of Veh: (Client's Record) CA / (REV) REP. / Date/Time: Date/Time Action/	To Inspect Vehicle No: SXX at Workshop m/s AM of NO to AMK Policy No: Sum Insured: Make of Veh: (Client's Record) CA / (REV) REP. / REV 24 Date/Time: Date/Time Action/Instruction Pls Chack CD Claum	To Inspect Vehicle No: SXX 55 >>> Cat Workshop m/s Ah Lim of ND to AMK #ON- Policy No: Sum Insured: Make of Veh: (Client's Record) CA / (REV) REP. / REV 24 HRS Date/Time: Policy Time: Policy Co Claim, exceed	To Inspect Vehicle No: SZZZ 55 >>> G at Workshop m/s Ah Lim Motor of ND to AMK #101-09 Policy No: Sum Insured: Make of Veh: (Client's Record) CA / (REV) REP. / REV 24 HRS 6 3 19 Date/Time: Person Contacted Date/Time Action/Instruction () Estima Pls Chack any mechanical cD Claim, exceed 14 day	To Inspect Vehicle No: SSS 55 55 G at Workshop m/s Ah Lim Motor of ND to Any #DN-09 Policy No: Claim No: Sum Insured: Excess: Make of Veh: (Client's Record) CA / (REV) REP. / REV 24 HRS 6 3 19 Date/Time: Person Contacted: Date/Time Action/Instruction () Estimate Pls Chack any mechanical issue, 10 po	To Inspect Vehicle No: SXX 55 >> G	To Inspect Vehicle No: SST 55 >>> G Insured: at Workshop m/s Ah Lim Motor Tel: G483 of NO to Amk #101-09 Policy No: Claim No: S9MOIFBO Sum Insured: Excess: NILL Make of Veh: (Client's Record) CA / REV REP. / REV 24 HRS 6 3 19 H.O.D. Endor Date/Time: Person Contacted: Vehicle IN / O Pls Chack any mechanical issue, reported tyre bust CO claim exceed 14 days	To Inspect Vehicle No: SSS 55 > DG Insured: at Workshop m/s Ah Lim Motor Tel: G48313HH of ND to AMK #101-09 Policy No: Sq MoleBD Sum Insured: Excess: NIL Make of Veh: D.O.A A 12/19 Calim No: Record Calim Rev Record Calim	To Inspect Vehicle No: SST 55 >> G Insured: at Workshop m/s Ah Lim Motor Tel: G4831>HH of No to Ank than of Policy No: Claim No: S9MO[EBD Sum Insured: Excess: NIL Make of Veh: CHient's Record) CA / REV REP. / REV 24 HRS 6 3 19 Date/Time: Person Contacted: Vehicle IN/OUT Date/Time Action/Instruction () Estimate Pls Chack any mechanical issue, reported tyre bust. Why late CD Claim, exceed 14 days

REF: A11.520.00 ASSIGNATION I SJJ 55 226 Date. 11000 Type: M.Car) M.Cycle / Bus / Van / Lony / Taxi / Prime Mover / L. dimated Cost. Truck / Trailer or TP / WS / TP RES / OD RES / EVA / INV / MV Volvo 140 02 (7) 55229 Make: La Inspect Vehicle No. M. L. Brown AC Insured / Std / NI / NA AMK. Ahum Colour at Workshop m/s 92079 T/Radio Insured / Std / NE / NA Sp.Reading Eng/No: Insured. YVIMV845BF2175885 C/No: Policy No. . Gen. Cond. Good / Fair / Poor / Burnt Claims No. Steering: Inorder / Januaried / Leaked / Burnt or NIL Excess: Sum Insured Inorder / Jammed / Leaked / Burnt or (Client's Record) Nil / S/Rim / STD A/Rim or Modi: Make of Veh. 205/55R16 Tyre Size R: (Policy Condition) BS / DUN / EXNOVA / GY / FS / LIZA MIC OHTSU / PIR / SUMI / Remark: The veh had commenced its N/S τογο/γοκο απ repair at the time of inspection. Rear Front Bat, or Market Value: R/Dal Consistent? : Yes or No R/Bal IDAC Accident Rport L/Bal. L/Bai. Consistent?: Yes or No GIA / PR Seen: D.O.L D.O.A. Res: Yes or No Est. Repairs 3 Val.: Yes or No Survey held at Lum Sum: Dos, of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or CA / REV) / REP. / 24 HRS ols Vehicle: IN / OUT The U/C / Ghassis frame & Body Structure affected due to collision. Action / Instruction Date / Time

Please check any mechanical issue; report tyre bust. Why last submitsion of claim liked 14 days

6/3 leh don in co- 28/2/19 about Gra

RECEIVED 1 5 MAR 2019

LuterTime Tide Pass to?	: Preli. Report	Days	Of Repair:			
11 15/3 tarist	The second is the second of th	Resur	vey No. of Trip:	St	orvey Fee	200
Trabatana Toe Return to/				10	arsportation	
71		Add Fee:	Site Insp. (\$		5.47 3	ŀ
			Intergew (\$	1.1	Tuster	
	Sourt Clan - TifE		tech toy (\$	100	Caca	
Lump Sum / LB 1: (5	1		yVootorid 15			
					188.0	



« Service Request Details

Claim

S9M01EBD

Reference

None @

Loss Date

February 17, 2019

Report Date

Mar 5, 2019 11:05:00 AM

Request Date

March 5, 2019

Due Date

March 6, 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Accelerated workshop survey

Actions

Next Step

Finish the work

More +

My Cols @ a Hoan.

Vehicle Information

Incident Vehicle Registration # SJJ5522G

Model

V40 D2

Service Address

176 Sin Ming Drive #05-12, , , 575721

Primary Contact/Insured

YEO LAY HAR VIVIAN (YANG LIXIA)
BLK 523 HOUGANG AVENUE 6, #02-109, 530523, Singapore 96213632
VIVAN_YEO@HOTMAIL.COM

Claim Handler

ANG Yvonne 6568804461

yvonne.ang@axa.com.sg

Additional Instructions

EXCESS NIL AH LIM AMK

Messages	Invoices	History	Documents	Assessment	Metrics	Notes	
New Message							
TYPE				0			
SENT		3/5/	/19 12:38 PM				
FROM		ANG	G Yvonne				
SUBJECT		Surv	rey WP				
BODY		Plea	se check any med	hanical issue, rep	orted tyre b		
		4					

LKK AUTO CONSULTANTS PTE LTD (OD) .

Menu



RE: MV RANGE \$52K - \$56K

Type

Question

Message

Dear Yvonne, refer to the above valuation, according to our surveyor that the vehicle is constructive total loss. - Shiau Chan

Reply



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL.: (065) 62563561 FAX: (065) 62564315

Immediate Advice

To: AXA Insurance Pte Ltd

5/3/2019

Survey Details:

Date of loss	17-Feb-19	
Date of appointment	5-Mar-19	
Date of survey	6-Mar-19	
Location of survey	AH LIM MOTOR - AMK	

Vehicle Details:

Claim Type:	Own Dama	ige		
Vehicle number	SJJ 5522G			
Make and Model	VOLVO V40 D2 A/T ABS D/AIRBAG			
Date of registration	30/10/201	4		
Excess	\$	1		
Market Value	\$	55,000.00		
Parf Rebate	\$	43,741.00		
Nett Loss	\$	11,259.00		

Repair details:

Initial Estimate	CONSTRUCTIVE TOTAL LOSS
------------------	-------------------------

Proposed/Revised repair cost:

Parts	CONSTRUCTIVE TOTAL LO		
Check items (estimate)	\$	-	
Labour	\$	2	
Total	#\	/ALUE!	
Lump Sum(if applicable)			

Number of days for repair	0
---------------------------	---



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

REPAIR COST NOT ECONOMICAL. WE HAVE NOT
AUTHORISE REPAIR.

Mandate:

Proposed repair cost Loss of use	<u> </u>	no. of days
Loss of rental		no. of days
Loss of income	\$	no. of days
LTA search fees	\$	
Others	\$	
Proposed Total	#VALUE!	



≪ Survey WP

Туре

Q Question

Message

Please check any mechanical issue, reported tyre bust. Why late submission OD claim, exceed 14 days.

Reply

MCD519022836 / ComfortDelGro Engineering Pte Ltd - Braddell ENTRY DATE & TIME: 18/02/2019 18:25 SUBMITTED BY: Patrick Tia Jee Kiang

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for Investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

AC	CID	ENT	STA	TEN	IEN	П

Date Of Report

18/02/2019 18:25

Date Of Accident

17/02/2019 08:55

Exact Location Of Accident

AFTER BARTLEY FLYOVER

Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number

SJJ5522G

Insured/Policyholder

Name Of Registered Owner

YEO LAY HAR VIVAN

NRIC No

S7732444E

Email Address

VIVAN_YEO@HOTMAIL.COM

Mobile Phone No.

(LOCAL) +65-96213632

Alternative Phone No

OFFICE-96213632

Vehicle Particulars

Manufacturer

VOLVO

Model

V40-1.5 T2 (A)

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

If No, Please state action to be taken

Vehicle Category

PRIVATE CAR

Insurance Company

Name of Insurance Company

AXA INSURANCE PTE LTD

Type Of Coverage

COMPREHENSIVE

Fleet Policy

NO

Policy Number

GA418008

Cover Note Number

Driver

Name of Driver

YEO LAY HAR VIVAN

NRIC No Date Of Birth

S7732444E

Occupation

30/10/1977

Date Of Driving Pass

INDOOR 22/01/1999

Driving Experience

20 YEARS AND 0 MONTHS

Gender

FEMALE

Mobile Number

(LOCAL) +65-96213632

Fax Number

Contact Number

OFFICE-96213632

EMail Address

VIVAN_YEO@HOTMAIL.COM

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

- 1. Platar report connectly the details of the accident to speed up the claims process.
- 2. Tr. is form most be completed by the Polityholder and/or the Authorised Driver.
- Inforaction provided must be as <u>prothful</u> and <u>accurate as possible</u>. Any wilful misrapresentation or withholding of material factories allow insurance companies to <u>repudiese policy liability</u>.
- The save end acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any files reporting may be referred to the Police for investigation.
- 6. The Irport will be forwarded by the Insurant of the GIA Records Management Centre established by the General insurance -- Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hareby consent to the archiving of this report at the centre and to copies of the report being made available aforested.
- S. Consent under the Personal Data Protection Act (PDPA)

(undersand, admowledge, egree and consent that)

- (a) My instruct, my workshop and the General Insurance Association of Singapora ("Gih") may/are permitted to collect, use, staclase and/or process my personal data/personal information set out in this (form) and any other personal information aroyled by the or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers (lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purposa(s) of the purposa(s).
 - processing, handling and/or desting with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (r) investigating the accident ane/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - I/VI administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail pechages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' tempers/lew Tirms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) The Personal Information may/can be disclosed by any of the Insurers and/or GLA to their chird party service providers or agents/including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (6) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (4) The information to collected under (b) above may be shared / disclosed:
 - (ii) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fractionage distances, law enforcement and government agencies as reasonably required for the purposes stated, or

(iii) for complying with requirements under any regulations, laws or court dicera.

F obtyholder's Signature Disce & Time

Oriver's Signature
(If driver is not the policyholder)
Date & Time: 10 1 1 104

Reparting Centre Personnel's Signature Name:

NEIC/FIN No.





T/20190217/2053

Police Station Of Origin: · Traffic Police 10 Ubi Avenue 3 SINGAPORE 408865 Tel No: 65470000

1 of 3 Report No. T/20190217/2053

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 17/02/2019 14:32			Vide Report No.: G/20190217/0084	Station Diary No.:	
Informa	nt's Partic	ulars			
	f Informant: Y HAR VIV		Address: APT BLK 25 TAMPINES STI SINGAPORE 528569	REET 86 #04-20 THE SANTORINI	
ID Type / ID No.: NRIC NO / S7732444E			Contact No.: Home/Office: Mobile: 96213632		
National SINGAP	ity: ORE CITIZ	EN	Email:		
Sex: Age: Date of Birth: Male 41 30/10/1977		Date of Birth: 30/10/1977	Type of Informant: Driver		
Race: Chinese			Language: Institution / School Name		
Occupation: MANAGER			Driving Licence Information: Class: 3 Date of Expiry:		

General Infor	mation of the Accident				
Type of Accident:	Injury Attended by Police	Drink Drive: No	Date/Time of Accident: 17/02/2019 08:55	Type of Location: Straight Road	
Location: Along Road 1 TAMPINES A Weather: Clear	VENUE 10	Road Surface:	2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	Road Speed Limit:	
Traffic Flow: One Way		Traffic Control: Not Controlled		Traffic Volume:	
Type of Collis Moving Vehic	ion: le Against - Lamp Post	ı		Anyone conveyed by ambulance:	

Details of V	ehicle Invo	ived				
Vehicle No.	Туре	Make	Model	Color	Condition	No of Passenger
SJJ5522G	Car	VOLVO	V40 D2 A/T ABS D/AIRBAG 2WD	Orange	Seriously Damaged	0

Details of Vehicle Insurance				
Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
SJJ5522G	AXA INSURANCE SINGAPORE PTE	GA418008	29/11/2018	14/11/2019





Police Station Of Origin: Traffic Police 10 Ubi Avenue 3 SINGAPORE 408865 Tel No: 65470000

3 of 3 Report No. T/20190217/2053

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report: TP / NG JIN SHENG	Signature Of Informant:
Signature Of Interpreter: Not applicable	Date/Time: 17/02/2019 14:32
Officer In Charge Of Case: TP / GIT / Sgt 3 MARIAH BINTE ZAKARIA Contact No.: 65476433	Classification Of Case:
Authentication Stamp NP168	2

Name ST732444E

tire San 30 Oct 1977 164 Day 25 Jun 2003

ABHUBLIC OF SINGAPORE IDENTITY CARD NO. \$7732444E



YEO LAY HAR VIVIAN (YANG LIXIA)

杨 丽 逛 CHINESE 091-916-9 34 30-10-1977 F

4173984

SINGAPORE

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES,

MASS DATE

Class 2 Molar Cars and Molor Tractors the weight of 22 Jun 1999 which unlighten does not exceed 2500 billegrands

NE N S7732444E

13-02-2008

4 , 25 TAMPINES STREET 86 #04-20 SINGAPORE 528569 NRIC No: S7732444E Gate

Oute: 19/06/2017

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2444E
Vehicle Details	
Vehicle No.:	SJJ5522G
Vehicle to be Exported:	No
Intended Deregistration Date:	06 Mar 2019
Vehicle Make:	VOLVO
Vehicle Model:	V40 D2 A/T ABS D/AIRBAG 2WD
Primary Colour:	Orange
Manufacturing Year:	2014
Engine No.:	D4162T2914225
Chassis No.:	YV1MV845BF2175885
Maximum Power Output:	84.0 kW (112 bhp)
Open Market Value:	\$23,684.00
Original Registration Date:	30 Oct 2014
First Registration Date:	30 Oct 2014
Transfer Count:	1
Actual ARF Paid: Intended PARF Rebate Details	\$10,158.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Oct 2024
PARF Rebate Amount:	\$7,618.00
ntended COE Rebate Details	
COE Expiry Date:	29 Oct 2024
COE Category:	A - Car up to 1600cc & 97kW (130bhp
COE Period(Years):	10
QP Paid:	\$63,990.00
COE Rebate Amount:	\$36,123.00
Total Rebate Amount:	\$43,741.00

The information contained herein is correct as at 06 Mar 2019

MV8554

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle	^	D	
Vehicle	IWher	Partici	Harc

Owner ID Type:

Owner ID:

Vehicle Details

Vehicle No.:

Vehicle to be Exported:

Intended Deregistration Date:

Vehicle Make:

Vehicle Model:

Primary Colour:

Manufacturing Year:

Engine No.:

Chassis No.:

Maximum Power Output:

Open Market Value:

Original Registration Date:

First Registration Date:

Transfer Count:

Actual ARF Paid:

Intended PARF Rebate Details

PARF Eligibility:

PARF Eligibility Expiry Date:

PARF Rebate Amount:

Intended COE Rebate Details

COE Expiry Date:

COE Category:

COE Period(Years):

QP Paid:

COE Rebate Amount:

Total Rebate Amount:

The information contained herein is correct as at 05 Mar 2019

Singapore NRIC

2444E

SJJ5522G

No

05 Mar 2019

VOLVO

V40 D2 A/T ABS D/AIRBAG 2WD

Orange

2014

D4162T2914225

YV1MV845BF2175885

84.0 kW (112 bhp)

\$23,684.00

30 Oct 2014

30 OCI 2014

30 Oct 2014

1

\$10.158.00

Yes

29 Oct 2024

\$7,618.00

29 Oct 2024

A - Car up to 1600cc & 97kW (130bhp)

10

\$63,990.00

\$36,140.00

\$43,758.00

AH LIM MOTOR COMPANY

NO 10, ANG MO KIO INDUSTRIAL PARK 2A #01-09 AMK AUTOPOINT SINGAPORE 568047

TEL: 6483 1244 FAX: 64836170 SURVEYOR COPY GST REG NO: M9-000773-A

Your Ref:

Date: 05/03/19

Our Ref:

VEHICLE NO. SJJ5522G

MODEL: VOLVO V40 D2

Not Mithasky Tllos ??

M/S AXA INSURANCE (S) PTE LTD 143 CECIL STREET #01-01 GB BUILDING SINGAPORE 069542

- To resurvey before/after spray painting
- . To display damaged part(s) during resurvey
- Parts prices are subject to confirmation.
- Third party survey is on a "Without Prejudice" basis
- Supplementary item(s) must be resurveyed and

ATTENTION: MOTOR CLAIMS DEPARTMENT OWN DAMAGE

Dear Sirs

Accident involving Your Insured Vehicle No SJJ5522G accident on 17/02/2019

We refer to the above matter.

Vehicle sustained extensive damage & car was registered in 30 Oct 2014.

We are not putting up the estimate for the time being & kindly arrange for survey soonest possible. After the survey if there is a need, we will furnish the estimate accordingly.

Thank You. Yours faithfully,

Zila Ah Lim Motor Company