

ASS. REC. BY:

REF:

CS | ASM 19004100 | K9d3<sup>sz</sup>

Special Instruction:

SUNAJOR:

KSC

ASSIGNMENT (Office)

From (Person):

Yvonne

(SMART claim)

AXA

Date/Time:

5/3/19

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SJT 5522G

Insured:

at Workshop m/s

Ah Lim Motor

Tel:

64831244

of

NO 10 AMK #01-09

Policy No:

Claim No:

SGMD1EBD

Sum Insured:

Excess:

NIL

Make of Veh:

D.O.A.

17/2/19

(Client's Record)

CA / (REV)

REP. / REV 24 HRS

6/3/19

H.O.D. Endorsement:

Date/Time:

Person Contacted:

Vehicle IN / OUT

Date/Time

Action/Instruction ( ) Estimate

Pls check any mechanical issue, reported tyre bust. Why late submission CD claim, exceed 14 days

06/3/19 @

3.49pm revert to Yvonne Ang via Smart claim.

14/3/19

Submit Extensive Total Loss Report.





## Service Request Details

Claim

S9M01EBD

Reference

None

Loss Date

February 17, 2019

Report Date

Mar 5, 2019 11:05:00 AM

Request Date

March 5, 2019

Due Date

March 6, 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Accelerated workshop survey

64831244  
Ah Lim motor.  
8J5522G.

Lilian  
613 @ 9.40am.  
Kenneth

### Actions

Next Step

Finish the work

Complete Work

More ▾

### Vehicle Information

Incident Vehicle Registration #

SJ5522G

YV0001  
V40 D2

### Service Address

176 Sin Ming Drive #05-12, , 575721

### Primary Contact/Insured

YEO LAY HAR VIVIAN (YANG LIXIA)  
BLK 523 HOUGANG AVENUE 6, #02-109, 530523, Singapore  
96213632  
VIVAN\_YEO@HOTMAIL.COM

### Claim Handler

ANG Yvonne  
6568804461  
yvonne.ang@axa.com.sg

Additional Instructions  
EXCESS NIL AH LIM AMK

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

TYPE



SENT

3/5/19 12:38 PM

FROM

ANG Yvonne

SUBJECT

Survey WP

BODY

Please check any mechanical issue, reported tyre b...





## RE: MV RANGE \$52K - \$56K

Type

🔗 Question

Message

Dear Yvonne, refer to the above valuation, according to our surveyor that the vehicle is constructive total loss. - Shiau Chan

Reply



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

5/3/2019

### Survey Details:

Date of loss	17-Feb-19
Date of appointment	5-Mar-19
Date of survey	6-Mar-19
Location of survey	AH LIM MOTOR - AMK

### Vehicle Details:

Claim Type:	Own Damage
Vehicle number	SJJ 5522G
Make and Model	VOLVO V40 D2 A/T ABS D/AIRBAG 2WD
Date of registration	30/10/2014
Excess	\$ -
Market Value	\$ 55,000.00
Parf Rebate	\$ 43,741.00
Nett Loss	\$ 11,259.00

### Repair details:

Initial Estimate	CONSTRUCTIVE TOTAL LOSS
------------------	-------------------------

### Proposed/Revised repair cost:

Parts	CONSTRUCTIVE TOTAL LOSS
Check items (estimate)	\$ -
Labour	\$ -
Total	#VALUE!
Lump Sum(if applicable)	-

Number of days for repair	<u>0</u>
---------------------------	----------



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

REPAIR COST NOT ECONOMICAL. WE HAVE NOT  
AUTHORISE REPAIR.

**Mandate:**

Liability(TP)	%	
Proposed repair cost	\$	
Loss of use	\$	no. of days
Loss of rental	\$	no. of days
Loss of income	\$	no. of days
LTA search fees	\$	
Others	\$	
<b>Proposed Total</b>	<b>#VALUE!</b>	



## Survey WP

Type

🔔 Question

Message

Please check any mechanical issue, reported tyre bust. Why late submission OD claim, exceed 14 days.

Reply



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	18/02/2019 18:25
Date Of Accident	17/02/2019 08:55
Exact Location Of Accident	AFTER BARTLEY FLYOVER
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJJ5522G
<b>Insured/Policyholder</b>	
Name Of Registered Owner	YEO LAY HAR VIVAN
NRIC No	S7732444E
Email Address	VIVAN_YEO@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-96213632
Alternative Phone No	OFFICE-96213632

### Vehicle Particulars

Manufacturer	VOLVO
Model	V40-1.5 T2 (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

### Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA418008
Cover Note Number	

### Driver

Name of Driver	YEO LAY HAR VIVAN
NRIC No	S7732444E
Date Of Birth	30/10/1977
Occupation	INDOOR
Date Of Driving Pass	22/01/1999
Driving Experience	20 YEARS AND 0 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96213632
Fax Number	
Contact Number	OFFICE-96213632
Email Address	VIVAN_YEO@HOTMAIL.COM

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorised Driver.
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5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I (us) demand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purposes of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (c) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 18/2/19

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



**SINGAPORE  
POLICE FORCE**



T/20190217/2053

Police Station Of Origin:  
Traffic Police  
10 Ubi Avenue 3 SINGAPORE 408865  
Tel No: 65470000

1 of 3

Report No. T/20190217/2053

**REPORT OF A TRAFFIC ACCIDENT**

Date/Time Report Made: 17/02/2019 14:32	Vide Report No.: G/20190217/0084	Station Diary No.:
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**Informant's Particulars**

Name of Informant: YEO LAY HAR VIVIAN			Address: APT BLK 25 TAMPINES STREET 86 #04-20 THE SANTORINI SINGAPORE 528569		
ID Type / ID No.: NRIC NO / S7732444E			Contact No.: Home/Office: Mobile: 96213632		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 41	Date of Birth: 30/10/1977	Type of Informant: Driver		
Race: Chinese			Language:		Institution / School Name:
Occupation: MANAGER			Driving Licence Information: Class: 3 Date of Expiry:		

**General Information of the Accident**

Type of Accident:	Injury Attended by Police	Drink Drive: No	Date/Time of Accident: 17/02/2019 08:55	Type of Location: Straight Road
Location: Along Road 1 TAMPINES AVENUE 10				
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow: One Way		Traffic Control: Not Controlled		Traffic Volume: Light
Type of Collision: Moving Vehicle Against - Lamp Post				Anyone conveyed by ambulance: No

**Details of Vehicle Involved**

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SJJ5522G	Car	VOLVO	V40 D2 A/T ABS D/AIRBAG 2WD	Orange	Seriously Damaged	0

**Details of Vehicle Insurance**

Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
SJJ5522G	AXA INSURANCE SINGAPORE PTE LTD	GA418008	29/11/2018	14/11/2019



SINGAPORE  
POLICE FORCE



T/20190217/2053

Police Station Of Origin:  
Traffic Police  
10 Ubi Avenue 3 SINGAPORE 408865  
Tel No: 65470000

3 of 3

Report No. T/20190217/2053

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:  
TP /  
NG JIN SHENG

Signature Of Interpreter:  
Not applicable

Officer In Charge Of Case:  
TP / GIT /  
Sgt 3 MARIAH BINTE ZAKARIA  
Contact No.: 65476433

Authentication Stamp  
NP168

Signature Of Informant:

Date/Time:  
17/02/2019 14:32

Classification Of Case:

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: **S7732444E**

Name: **YEO LAY HAR (YANG LIXIA)**

Birth Date: **30 Oct 1977**

Issue Date: **25 Jun 2003**

000600978D



REPUBLIC OF SINGAPORE

IDENTITY CARD NO: **S7732444E**

4173888

Portrait of Yeo Lay Har Vivian

**YEO LAY HAR VIVIAN (YANG LIXIA)**

楊麗遐

Race: **CHINESE**

Date of Birth: **30-10-1977**

Country of Birth: **SINGAPORE**

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES.

	PASS DATE
Class 2 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	22 Jun 1999



25 TAMPINES STREET #04-20  
SINGAPORE 628588  
NRIC No: S7732444E Date: 19/08/2017

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2444E
Vehicle Details	
Vehicle No.:	SJJ5522G
Vehicle to be Exported:	No
Intended Deregistration Date:	06 Mar 2019
Vehicle Make:	VOLVO
Vehicle Model:	V40 D2 A/T ABS D/AIRBAG 2WD
Primary Colour:	Orange
Manufacturing Year:	2014
Engine No.:	D4162T2914225
Chassis No.:	YV1MV845BF2175885
Maximum Power Output:	84.0 kW (112 bhp)
Open Market Value:	\$23,684.00
Original Registration Date:	30 Oct 2014
First Registration Date:	30 Oct 2014
Transfer Count:	1
Actual ARF Paid:	\$10,158.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Oct 2024
PARF Rebate Amount:	\$7,618.00
Intended COE Rebate Details	
COE Expiry Date:	29 Oct 2024
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$63,990.00
COE Rebate Amount:	\$36,123.00
<b>Total Rebate Amount:</b>	<b>\$43,741.00</b>

The information contained herein is correct as at 06 Mar 2019

OK

MV0556

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Singapore NRIC  
Owner ID: 2444E

### Vehicle Details

Vehicle No.: SJJ5522G  
Vehicle to be Exported: No  
Intended Deregistration Date: 05 Mar 2019  
Vehicle Make: VOLVO  
Vehicle Model: V40 D2 A/T ABS D/AIRBAG 2WD  
Primary Colour: Orange  
Manufacturing Year: 2014  
Engine No.: D4162T2914225  
Chassis No.: YV1MV845BF2175885  
Maximum Power Output: 84.0 kW (112 bhp)  
Open Market Value: \$23,684.00  
Original Registration Date: 30 Oct 2014  
First Registration Date: 30 Oct 2014  
Transfer Count: 1  
Actual ARF Paid: \$10,158.00

### Intended PARF Rebate Details

PARF Eligibility: Yes  
PARF Eligibility Expiry Date: 29 Oct 2024  
PARF Rebate Amount: \$7,618.00

### Intended COE Rebate Details

COE Expiry Date: 29 Oct 2024  
COE Category: A - Car up to 1600cc & 97kW (130bhp)  
COE Period(Years): 10  
QP Paid: \$63,990.00  
COE Rebate Amount: \$36,140.00  
**Total Rebate Amount: \$43,758.00**

The information contained herein is correct as at 05 Mar 2019

OK

# AH LIM MOTOR COMPANY

NO 10, ANG MO KIO INDUSTRIAL PARK 2A  
#01-09 AMK AUTOPOINT SINGAPORE 568047  
TEL: 6483 1244 FAX: 64836170  
GST REG NO: M9-000773-A

SURVEYOR COPY

Your Ref:

Date: 05/03/19

Our Ref: VEHICLE NO. SJJ5522G  
MODEL: VOLVO V40 D2

*Not Authorized  
Loss ??*

M/S AXA INSURANCE (S) PTE LTD  
143 CECIL STREET  
#01-01 GB BUILDING  
SINGAPORE 069542

ATTENTION: MOTOR CLAIMS DEPARTMENT  
OWN DAMAGE

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

Dear Sirs

## Accident involving Your Insured Vehicle No SJJ5522G accident on 17/02/2019

We refer to the above matter.

Vehicle sustained extensive damage & car was registered in 30 Oct 2014.

We are not putting up the estimate for the time being & kindly arrange for survey soonest possible. After the survey if there is a need, we will furnish the estimate accordingly.

Thank You.  
Yours faithfully,

Zila  
Ah Lim Motor Company



AH LIM MOTOR COMPANY