

CC3/TM119004077/N 81302

REF:

TM1

F2

Surveyor: NA2

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD/TP/WS/TP RES/OD RES/EVA/INV/MV

To Inspect Vehicle No: _____

at Workshop m/s _____

ol _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 6 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SHC 80530 Yr Regn: 28 MAY 2015

Type: M.Car / M.Cycle / BUS / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: MERCEDES E220 c.c. 2143

Colour: WHITE A/C: Insured / Std / NI / NA

Sp. Reading 627,297 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WDD2120012B 168683

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rlm / STD / A/Rlm or

Tyre Size: F: 225/55 R16

R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or WESTLAK

Front 6 mm Rear 6 mm

R/Bal. 6 mm L/Bal. 6 mm

D.O.A. 413117 D.O.I. 513117

Survey held at CDGE WYANG

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

06/3/19 @ 4.14pm Email GIA, Police report & Estimate to TM1

16/3/19 FINALIZED LUMP SUM REPAIR @ 5550.00 / 6 DAYS

(\$ 2,410.40 Red - 30%)

RECEIVED 27 MAR 2019

Date/Time, File Pass to?

27/03/19

1) Typist

Date/Time, File Return to?

2) _____

Report Format:

Lump Sum / I.B.I: (\$ 5,550 / 45)

Days Of Repair: 6

Resurvey No. of Trip: 2

Survey Fee:

Transportation:

S + RS \$1

Photos

Others

TOTAL

Add Fee: ☐ Site Insp (\$ _____)☐ Interview (\$ _____)☐ Tech. Invs (\$ _____)☐ Weekend (\$ _____)

290

10

260

Date/Time: 05.03.2019 12:07

Page : 1

Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order: 3903545

JC NO.: 305274559

OMER

IS

OMER NO.

LESS

(R)

(P)

OUNT CARD NO.

COMFORT TRANSPORTATION PTE LTD

7010045

383 SIN MING DRIVE

Singapore SINGAPORE 575717

65508755

(O)

REGN NO.:

SHC8053J

MILEAGE

MAKE :

MERCEDES BENZ

FUEL

E.....1/2.....F

MODEL

E220CDI (E6)

DATE/TIME IN

04.03.2019 17:40

YR OF MANU

28.05.2015

TARGET DATE

CHASSIS CODE

WDD2120012B168683

COMPLETION DATE/TIME:

JOB DESCRIPTION

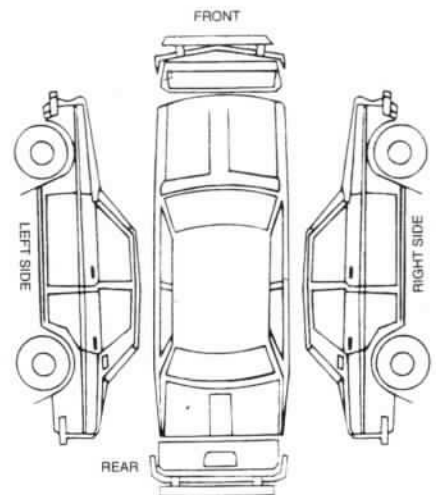
Accident Date: 04.03.2019

NATURE: 3P 04.03.19/C

S/NO

LABOR CODE

DESCRIPTION



CKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

wledgement Slip

Exit Pass

e No.:

SHC8053J

FZ TOKIO

Vehicle No.:

SHC8053J

of Service Advisor

Signature/Date

Name of Service Advisor

Date

returned to Service Reception upon collection

To be kept by Security Guard

Shirley Hiew (LKK Auto)

From: Fauzy Bin Mokhtar <fauzy@sparkcarcare.com>
Sent: Tuesday, 26 March 2019 5:07 PM
To: Naz (LKKAuto)
Cc: Jumani Bin Masudin; Shirley Hiew (LKK Auto); SUR
Subject: Re: SHC 8053J FINALIZATION

Dear Naz,

Thank You.

Best Regards,
Fauzy Mokhtar
Taxi Crash Repair / ComfortDelgro Engineering Pte Ltd
Off:62148319 / Fax:65468156

From: Naz (LKKAuto) <Naz@lkkauto.com>
Sent: Tuesday, 26 March 2019 4:49:23 PM
To: Fauzy Bin Mokhtar
Cc: Jumani Bin Masudin; Shirley Hiew (LKK Auto); SUR
Subject: Re: SHC 8053J FINALIZATION

Dear Mr Fauzy,

Finalized Lump Sum Repair \$5,550 / 6 Repair Days subject to insurance approval.

Thank you.

Best Regards,
Naz | Technical Investigator
LKK Auto Consultants
Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fauzy Bin Mokhtar <fauzy@sparkcarcare.com>
Sent: Monday, 25 March 2019 6:55 PM
To: Naz (LKKAuto)
Cc: Jumani Bin Masudin
Subject: SHC8053J - DOA: 04.03.19 FINALIZE (TOKIO MARINE)

Hi Naz,

Attached is the Finalize and Photo for your confirmation.

Best Regards,
Fauzy Mokhtar
Taxi Crash Repair / ComfortDelgro Engineering Pte Ltd
Off:62148319 / Fax:65468156

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 6 March 2019 4:14 PM
To: motorclaims@tokiomarine.com.sg
Cc: SUR
Subject: DIRECT SURVEY INSPECTION ON WORKSHOP - COMFORTDELGRO ENGINEERING PTE LTD, DOA: 04/03/2019, SHC 8053J (TP Vehicle), SLF 4966M (OI Vehicle)
Attachments: SHC8053 EST.pdf; SHC8053 PR.pdf; SHC8053 GIA.pdf

Dear Sir/Madam,

Please be informed that we had inspected the vehicle SHC 8053J at M/s: COMFORTDELGRO ENGINEERING PTE LTD, 59 LOYANG DRIVE SINGAPORE 508969 on 05/03/2019.

Enclosed herewith a copy of TP's GIA report, police report and estimated cost of repair.

Meanwhile, kindly create claim in merimen for our necessary action.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	05/03/2019 10:01
Date Of Accident	04/03/2019 17:40
Exact Location Of Accident	PASIR PANJANG RD TO ALEXANDRA RD TWDS AYE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHC8053J
Insured/Policyholder	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	199303821R
Email Address	FLEETSAFETY@CDGTAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	E220

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category TAXI

Insurance Company

Name of Insurance Company	INDIA INTERNATIONAL INSURANCE PTE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	MCOM0015
Cover Note Number	

Driver

Name of Driver	TAN WOEI TEK (CHEN WEIDE)
NRIC No	S7226916J
Date Of Birth	01/08/1972
Occupation	OUTDOOR
Date Of Driving Pass	13/01/2000
Driving Experience	19 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-97311889
Fax Number	
Contact Number	
Email Address	DEST1872@GMAIL.COM

Address	BLK 23 TELOK BLANGAH CRESCENT #11-28
Postcode	090023
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - TAXI DRIVER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	QUEENSTOWN NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: NO. 15 COMMONWEALTH AVENUE , POSTCODE: 149725 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-4719999 - FAX NO: 64715299
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER POLICE REPORT NO: T/20190304/2175 * TYPE OF ACCIDENT :- HEAD TO SIDE

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLF4966M
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	UNKNOWN
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	

Nature Of Damage

UNSURE

No. Of Passenger (Including Driver)

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 199303821R

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

R. Moorthy
CSO
13/19

SKETCH PLAN

No sketch

A) S17C8053J

B) SLF4966M

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer Police Report - T/20190304/0175

DECLARATION

I/We declare the foregoing particulars are true in every respect.

COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 199303821R

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

[Signature]
CSG
3/19



**SINGAPORE
POLICE FORCE**



T/20190304/2175

Police Station Of Origin:
Queenstown N.P.C
3 Queensway #01-03 SINGAPORE 149073
Tel No: 1800-4719999

1 of 3
Report No: T/20190304/2175

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 04/03/2019 20:46	Vide Report No.:	Station Diary No.: 65
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Informant's Particulars

Name of Informant: TAN WOEI TEK		Address: APT BLK 23 TELOK BLANGAH CRES #11-28 SINGAPORE 090023	
ID Type / ID No.: NRIC NO / S7226916J		Contact No.: Home/Office: Mobile: 97311889	
Nationality: SINGAPORE CITIZEN		Email:	
Sex: Male	Age: 46	Date of Birth: 01/08/1972	Type of Informant: Driver
Race: Chinese		Language: English	Institution / School Name:
Occupation: Taxi driver		Driving Licence Information: Class: 3 Date of Expiry:	

General Information of the Accident

Type of Accident:	Injury Conveyed By Ambulance	Drink Drive: No	Date/Time of Accident: 04/03/2019 17:40	Type of Location: Slip road
Location: Along Road 1 ALEXANDRA ROAD				
Slip road from Pasir Panjang road, ALONG Alexandra Road towards AYE				
Weather: Cloudy		Road Surface: Dry		Road Speed Limit:
Traffic Flow: One Way		Traffic Control:		Traffic Volume: Heavy
Type of Collision: Moving Vehicle Against - Others				Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No	Type	Make	Model	Color	Condition	No of Passenger
SHC8053J	Car	MERCEDES BENZ		White	Seriously Damaged	1
SLF4966M	Car				Seriously Damaged	3

Details of Person Involved

Any Pedestrian Involved: No	No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA
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SINGAPORE
POLICE FORCE



T/20190304/2175

Police Station Of Origin:
Queenstown N.P.C
3 Queensway #01-03 SINGAPORE 149073
Tel No: 1800-4719999

2 of 3

Report No. T/20190304/2175

CONTINUATION OF REPORT

Driver Name	TAN WOEI TEK	ID No.	S7226916J
Related Vehicle	SHC8053J (Car)	Contact No.	97311889
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

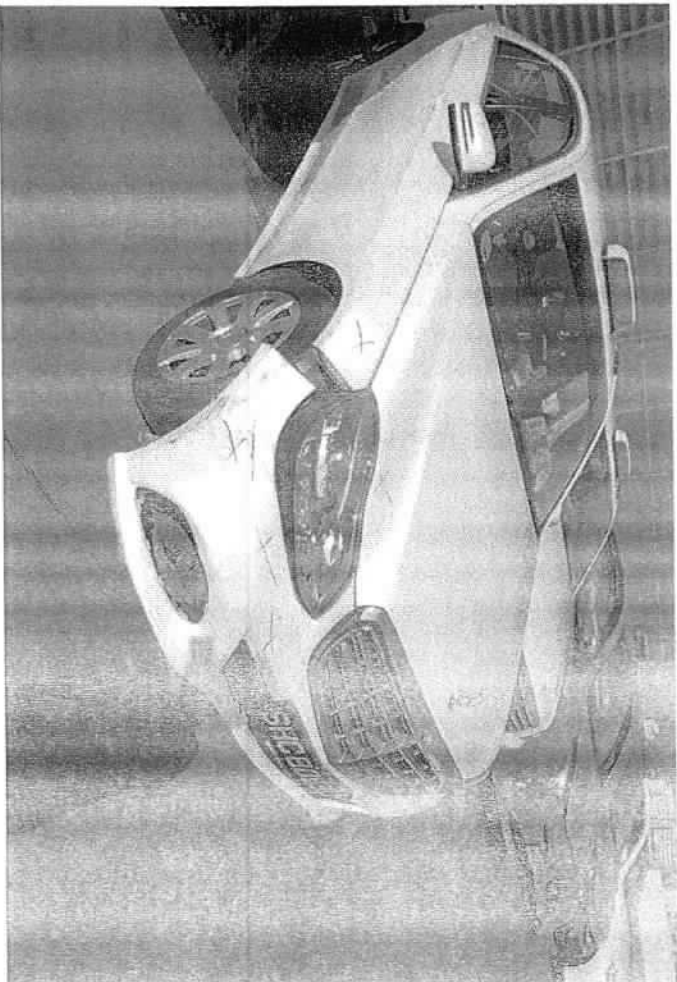
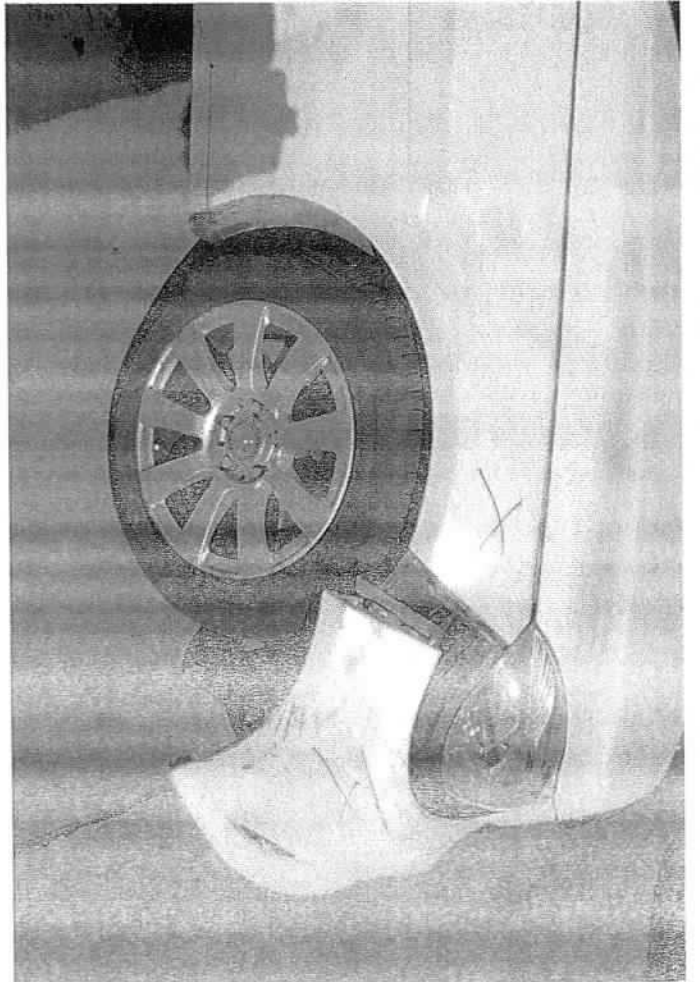
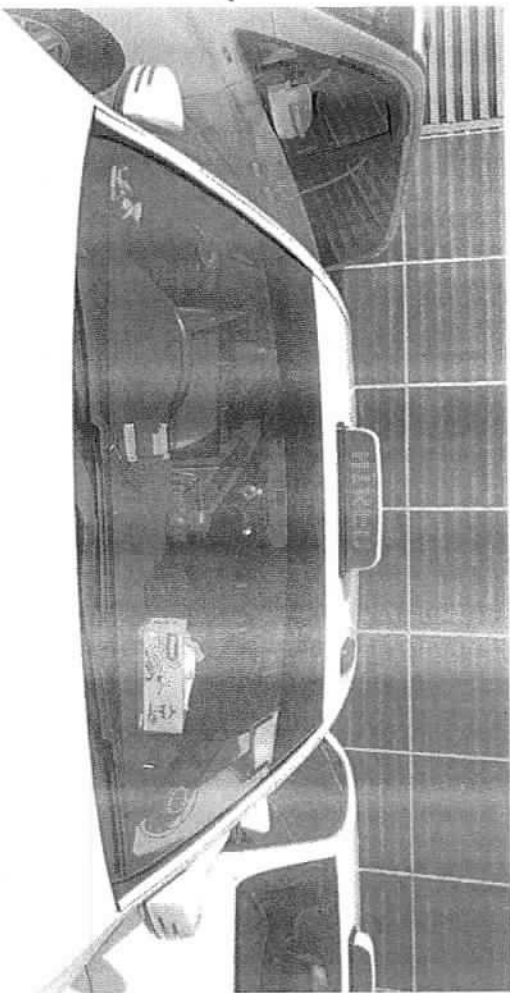
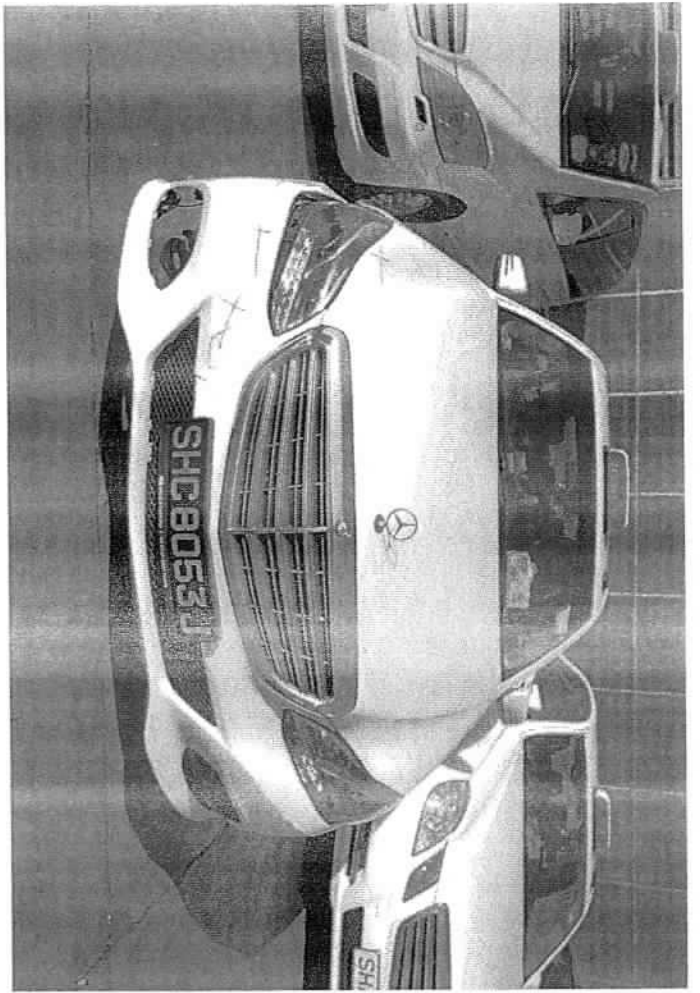
Brief Details.

On 04/03/2019 at around 1740hrs, I was driving along Alexandra Road from Pasir Panjang Road. At the slip road towards AYE, I stopped my vehicle at the give way line, on the right lane. I am waiting for the traffic to clear before entering AYE towards Tuas. All of a sudden, a white car which is one of the oncoming vehicle mounted the kerb and hit onto my right front of my vehicle. Then the car continued driving forward and stopped the vehicle. Then 3 of the passengers alighted.

All out of a sudden, the car started to move off again into the highway and swerve to the right and it swerve again to the left and hit another two vehicles.

Traffic police and ambulance came to scene. TP took away my SD card of my in-car camera.

He gave me a case card with a report number D/20190304/76, IO in charge Zickie tel. 65476356.



F2

REPAIR DETAILS**Reference****Part Source:** MRM-SG Version: 1.0 (Last Synchronised: 05 Mar 2019)**Parts:** 143 MERCEDES-BENZ E220 2.1 D CDI (W211) (A) (Catalogue:Merimen Singapore 1.0)**Labour:** Repairer's (Price-denominated Standard List)**Print Code:** ComfortDelGro Engineering Pte Ltd/SHC8053J/05/03/2019 15:50**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk *.**Estimates on Parts**

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRONT BUMPER	20.00	0.00	*1,890.00 FL
2	1		*FRONT BUMPER BRACKET RH	20.00	0.00	*95.00 FL
3	1		*FRONT BUMPER FRAME RH	20.00	0.00	*75.00 FL
4	1		*HEADLAMP RH	20.00	0.00	*2,380.00 FL
Sub Total (S\$)						4,440.00
- List Item Discount on L Items (S\$)						888.00
Total Parts (S\$)						3,552.00

F=Franchise part. L=ListItemDisc.

/CRK
? /cek
? /CRK
/SCE

ComfortDelGro Engineering Pte Ltd/SHC8053J/05/03/2019 15:50. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

T2

Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
Miscellaneous Items			
1	1	OD/TP Case (Insurer)	10.00
Sub Total (S\$)			10.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	PANEL BEATING	New	800.00 400
2	SPRAY PAINTING CHARGE	New	800.00 400
3	WIRING CHARGE	New	60.00 30
4	TUFF KOTE	New	90.00 40
5	TOWING - KING DOLLY	New	150.00 / NAC
Gross Labour Cost (S\$)			1,900.00

ComfortDelGro Engineering Pte Ltd/SHC8053J/05/03/2019 15:50. Not valid without Reference section.
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< END OF ESTIMATES >

[Handwritten signature]
5/3/19

NAC LKK

5/3/19 1600

LIS

3 Days

CHECK ITEMS PHOTOS

AFTER REPAIR PHOTOS

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

ComfortDelGro Engineering Pte Ltd (Co.Reg.No:199506048W)
 59 Loyang Drive
 Singapore 508969
 Tel: 6214 8300

T2
Tokio

TP INSURER: Tokio Marine Insurance Singapore Ltd (HQ)
 COMFORT TRANSPORTATION PTE LTD

Singapore

Claimant Insurer: India International Insurance Pte Ltd

PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	04/03/2019
Vehicle Reg. No.:	SHC8053J	Driveable?	NO
Party At Fault:	UNKNOWN		
Driver (TP):	TAN WOEI TEK (CHEN WEIDE)		
Make/Model:	MERCEDES-BENZ E220, 2.1 D CDI (W211) (A)	Vehicle Reg. Date:	28/05/2015
Vehicle Colour:	WHITE	Gen Condition:	FAIR
Engine No:	65192432691050	Chassis No:	WDD2120012B168683
Odometer:	300000 KM		
Paint Type:			
List Item Discount:	20.00 %		
Total Loss?	NO		
Est. Duration of Repair (day)	6		
Description of Accident/Loss	REFER POLICE REPORT NO: T/20190304/2175		
	* TYPE OF ACCIDENT :- HEAD TO SIDE		
Present Location:	COMFORTDELGRO ENGINEERING PTE LTD (LOYANG)		

COST OF CLAIMS	Amount
Parts	3,552.00
Miscellaneous Items	10.00
Labour	1,900.00
Paintwork Labour	0.00
Towing	150.00
Gross Total (\$\$)	5,612.00
+ GST 7.00% (\$\$)	392.84
Nett Amount (\$\$)	6,004.84

This claim is handled by: FAUZY BIN MOKHTAR

7960.40

Generated using Merimen e-Claims Internet Estimation & Adjusting System

F2

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 05 Mar 2019)
 Parts: 143 MERCEDES-BENZ E220 2.1 D CDI (W211) (A) (Catalogue:Merimen Singapore 1.0)
 Labour: Repairer's (Price-denominated Standard List)
 Print Code: ComfortDelGro Engineering Pte Ltd/SHC8053J/05/03/2019 15:50
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
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1	1		*FRONT BUMPER	20.00	0.00	*1,890.00 FL
2	1		*FRONT BUMPER BRACKET RH	20.00	0.00	*95.00 FL
3	1		*FRONT BUMPER FRAME RH	20.00	0.00	*75.00 FL
4	1		*HEADLAMP RH	20.00	0.00	*2,380.00 FL

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$) 4,440.00
 - List Item Discount on L Items (\$\$) 888.00

Total Parts (\$\$) 3,552.00

ComfortDelGro Engineering Pte Ltd/SHC8053J/05/03/2019 15:50. Not valid without Reference section.
 Generated using Merimen e-Claims IEAS

Supplementary

- 1) Fender Undershield RH \$263.00 / DEF
- 2) Front Bumper Grille RH \$240.50 / MIS
- 3) Front Bumper Inner clips \$22.00 / NEC
- 4) Front Bumper Cover Bottom RH \$135.00 / MIS

- 5) RADAR SENSOR Control Unit \$1550.00 / BR

Labour

- 1) To perform programming Front Radar Sensor \$580.00 / NEC

T2

Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<u>Miscellaneous Items</u>			
1	1	OD/TP Case (Insurer) /	10.00
Sub Total (S\$)			10.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	PANEL BEATING	New	800.00 400
2	SPRAY PAINTING CHARGE	New	800.00 400
3	WIRING CHARGE	New	60.00 30
4	TUFF KOTE	New	90.00 40
5	TOWING - KING DOLLY	New	150.00 / N/C
Gross Labour Cost (S\$)			1,900.00

ComfortDelGro Engineering Pte Ltd/SHC8053J/05/03/2019 15:50. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

NAZ LKK

5/3/19 1600

LIS

3 Days

CHECK ITEMS PHOTOS

AFTER REPAIR PHOTOS.

LKK Auto Consultants hence notify
the Repairer of the following:

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- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

NAZ - 9880A220

Supplementary

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 25 Mar 2019)

Parts: 143 MERCEDES-BENZ E220 2.1 D CDI (W211) (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: ComfortDelGro Engineering Pte Ltd/SHC8053J/25/03/2019 18:24

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRONT FENDER UNDERSHIELD RH	A 20.00	0.00	*263.00 FL
2	1		*FRONT BUMPER GRILLE RH	A 20.00	0.00	*240.50 FL
3	1		*FRONT BUMPER COVER BOTTOM RH	A 20.00	0.00	*135.00 FL
4	10		*FRONT BUMPER INNER CLIPS	A 20.00	0.00	*22.00 FL
5	1		*FRONT RADAR SENSOR CONTROL UNIT	A 20.00	0.00	*1,550.00 FL

F=Franchise part. L=ListItemDisc.

Sub Total (S\$)	2,210.50
- List Item Discount on L Items (S\$)	442.10
Total Parts (S\$)	1,768.40

ComfortDelGro Engineering Pte Ltd/SHC8053J/25/03/2019 18:24. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	TO PERFORM PROGRAMMING AND ONLINE SCN CODING FOR COLLISION PREVENTION ASSIST AND FRONT RADAR CONTROL UNIT.	New	A 580.00
Gross Labour Cost (\$\$)			580.00

ComfortDelGro Engineering Pte Ltd/SHC8053J/25/03/2019 18:24. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >



JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

Job Requisition

1. Date: <u>4/3/19</u> Time Received: <u>1905</u>		3. Vehicle Type:		4. Type of Towing:	
2. <input type="checkbox"/> New <input type="checkbox"/> SPARK Kakis		<input type="checkbox"/> Private		<input type="checkbox"/> Normal Tow	
Name of Customer : <u>Tan</u>		<input checked="" type="checkbox"/> Taxi (CTPL/CCPL)		<input checked="" type="checkbox"/> King Dolly	
Contact No. : <u>97311889</u>		<input type="checkbox"/> Fleet		<input type="checkbox"/> Flat Bed	
Vehicle No. : <u>SHC 8053 J</u>		<input type="checkbox"/> STK (Boon Lay)		<input type="checkbox"/> Crane-up	
Make / Model / Colour : <u>W12</u>		5. Nature of Service:		6. Parts Replaced/Remarks:	
Email :		<input type="checkbox"/> Jumpstart			
		<input checked="" type="checkbox"/> Recovery			
		<input type="checkbox"/> Change Tyre / Battery			

7. Location: <u>Queenway LKCP</u>		8. Vehicle Tow - In Workshop:	
9. Preferred Workshop:		<input type="checkbox"/> Smoky Exhaust <input type="checkbox"/> Wheel Jammed	
<input type="checkbox"/> Braddell <input checked="" type="checkbox"/> Loyang <input type="checkbox"/> Pandan		<input type="checkbox"/> Overheating <input type="checkbox"/> Steering Faulty	
<input type="checkbox"/> Sin Ming <input type="checkbox"/> Sungei Kadut <input type="checkbox"/> Ubi		<input type="checkbox"/> Brake Faulty <input type="checkbox"/> Alternator Faulty	
<input type="checkbox"/> Senoko <input type="checkbox"/> Komoco (UBI / Leng Kee) <input type="checkbox"/> Cycle & Carriage (PD)		<input type="checkbox"/> Starting Problem <input type="checkbox"/> Loss Power	
<input type="checkbox"/> Others:		<input checked="" type="checkbox"/> Accident <input type="checkbox"/> Engine Stalled	
		<input type="checkbox"/> Return Taxi	

10. Odometer Reading :		11. Radio / CD Player						
Fuel Level : <table border="1"><tr><td>F</td><td>1/4</td><td>1/2</td><td>3/4</td><td>E</td></tr></table>		F	1/4	1/2	3/4	E	<input type="checkbox"/> OK	
F	1/4	1/2	3/4	E				
		<input type="checkbox"/> Faulty						
		<input checked="" type="checkbox"/> Not tested						

Job Attended

12. Tow Truck / Recovery Van : <input type="checkbox"/> VRS <input checked="" type="checkbox"/> QA <input type="checkbox"/> GAO <input type="checkbox"/> TZ <input type="checkbox"/> YISHUN <input type="checkbox"/> OTHERS		
Name of Driver : <u>San</u>		
Vehicle No. : <u>YH191M</u>		
Time Dispatch : <u>1910</u>		
Time of Arrival : <u>1940</u>		
Time Completed : <u>2020</u>		

: Cracked X : Dented
/ : Scratched O : Missing

Signature of Customer

Cash Invoice Details (if applicable)

13. Cash Invoice No. :

Customer Acknowledgement

- a. I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc.
- b. I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses.
- c. Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.

Date

Time

Signature of Customer

14. WORKSHOP

Name of Attending Staff/Guard

Date & Time of Arrival

Signature of Attending Staff/Guard

WORKSHOP COP

CHUNNI MOTOR WORK PTE LTD

Blk 10 Ang Mo Kio Industrial Park 2A, #03-19 AMK Auto point Singapore 568047

Tel: 6542 7162, 6542 5119 Fax: 6542 6039

Company Reg. No. 200923110D

GST Reg. No. 200923110D

COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

DATE : 18/3/2019

REF NO : 19/045-3

VEH NO : SHC 8053J
MERC E220CDI

DESCRIPTION

AMOUNT

TO PERFORM PROGRAMMING AND ONLINE SCN
CODING FOR COLLISION PREVENTION ASSIST
RADAR CONTROL UNIT

\$ 580.00

\$ 580.00

Add : 7% GST

\$ 40.60

TOTAL AMOUNT

\$ 620.60

PARTS \$6,650.50

LESS 20% \$5320.40

S/NETT \$ 150

LABOUR \$1450.

\$6,920.40

LESS L/S 20% \$5,536.32

L/S TOTAL \$5,550.00 / 6 DAYS



**COMFORTDELGRO
ENGINEERING**Our Job Ref No : 305274559Date : 25.03.2019ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156**FINALIZATION FORM**To : LKK

Fax :

Attn : NAZVehicle Reg No. : SHC8053JDate of Accident : 04.03.2019

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: TOKIO MARINE — SLF4966M
2. The finalized amount shall be:
 - (a) Spare Parts after List discount \$0.00
 - (b) Labour Charges \$0.00
 - Total for Part-By-Part Repair Cost** \$0.00
 - (c.) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20% \$5,550.00
Final Lumpsum Repair cost \$5,550.00

3. Estimated normal period for repairs: 3 + 3 = 6 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within **7 working days**

5. Thank you for your assistance.

We confirm the estimates and
finalized amountSignature : Name : FAUZY BIN MOKHTARTel : 62148319Fax : 65468156Signature : Name : NAZ LKKDate : 26/3/19**For Official Use Only**

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6 Overrun				

Remarks:




































...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	06 Mar 2019 Sendback Est	06 Mar 2019 15:59 S\$5,462.00	07 Mar 2019 09:22 Edit Adj Rpt	S\$5,550.00 Edit Estimates	S\$5,550.00 View Rpt		Pending for Survey Report Cancel Case
Supp #1	25 Mar 2019 18:18	25 Mar 2019 18:24 S\$2,348.40	25 Mar 2019 18:24			(Combined)	Combined with Main Uncombine Suppl.

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured:	LCRF PTE. LTD., Co. Reg. No.: 201624597K								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SHC8053J	Date of Loss:	04/03/2019 17:00 - :59 [45 Months and 4 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / M1901427	Policy/Cover Note No.:	MK000204 (Third Party Only) Coverage: 25/02/2019 - 24/02/2020						
Vehicle Reg. No. (Insured):	SLF4966M	Policy No. (Claimant):	MCOM0015						
		Excess:	S\$1,600.00						
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111 ... [Handled by Telma Gomez - 65926402]								
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Muhammad Nazril Bin Abdullah] ... [Final Rpt due 18/03/2019]								
Adj Asg. Remarks:	OUR INSD HAS NOT REPORT THE ACCIDENT								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

SHC8053J (M1901427)
[SLF4966M]
TP
COMFORT TRANSPORTATION PTE LTD
Mar 4 2019 5:00PM
[LCRF PTE. LTD.]
ComfortDelGro Engineering Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		View		View in Browser	
Assessment Reports							1 per page		<input checked="" type="checkbox"/>
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)					Thumbnail	Print	
1	06/03/19 15:59	Repairer Estimates						Load HTM	
2	25/03/19 18:24	Repairer Estimates Suppl. #1						Load HTM	
Photos/Images							3 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail	Print	
1	26/03/19 16:53	General View						Load JPG	<input checked="" type="checkbox"/>
2	26/03/19 16:53	General View						Load JPG	<input checked="" type="checkbox"/>
3	26/03/19 16:53	General View						Load JPG	<input checked="" type="checkbox"/>
4	26/03/19 16:53	General View						Load JPG	<input checked="" type="checkbox"/>
5	26/03/19 16:53	General View						Load JPG	<input checked="" type="checkbox"/>
6	26/03/19 16:53	General View						Load JPG	<input checked="" type="checkbox"/>
7	26/03/19 16:53	General View						Load JPG	<input checked="" type="checkbox"/>
8	26/03/19 16:53	General View						Load JPG	<input checked="" type="checkbox"/>
9	26/03/19 16:53	General View						Load JPG	<input checked="" type="checkbox"/>
10	26/03/19 16:53	General View						Load JPG	<input checked="" type="checkbox"/>
11	26/03/19 16:53	General View						Load JPG	<input checked="" type="checkbox"/>
12	26/03/19 16:53	General View						Load JPG	<input checked="" type="checkbox"/>
13	26/03/19 16:53	General View						Load JPG	<input checked="" type="checkbox"/>
14	26/03/19 16:53	General View						Load JPG	<input checked="" type="checkbox"/>
15	26/03/19 16:53	General View						Load JPG	<input checked="" type="checkbox"/>
16	26/03/19 16:53	General View						Load JPG	<input checked="" type="checkbox"/>
17	26/03/19 16:53	General View						Load JPG	<input checked="" type="checkbox"/>
18	26/03/19 16:53	General View						Load JPG	<input checked="" type="checkbox"/>
19	26/03/19 16:53	Dismantled Parts						Load JPG	<input checked="" type="checkbox"/>
20	26/03/19 16:53	Dismantled Parts						Load JPG	<input checked="" type="checkbox"/>
21	26/03/19 16:53	Dismantled Parts						Load JPG	<input checked="" type="checkbox"/>
22	26/03/19 16:53	Dismantled Parts						Load JPG	<input checked="" type="checkbox"/>
23	26/03/19 16:53	Dismantled Parts						Load JPG	<input checked="" type="checkbox"/>
24	26/03/19 16:53	Dismantled Parts						Load JPG	<input checked="" type="checkbox"/>
25	26/03/19 16:53	Dismantled Parts						Load JPG	<input checked="" type="checkbox"/>
26	26/03/19 16:53	Dismantled Parts						Load JPG	<input checked="" type="checkbox"/>
27	26/03/19 16:53	Dismantled Parts						Load JPG	<input checked="" type="checkbox"/>
28	26/03/19 16:53	Dismantled Parts						Load JPG	<input checked="" type="checkbox"/>
29	26/03/19 16:53	Dismantled Parts						Load JPG	<input checked="" type="checkbox"/>
30	26/03/19 16:53	Dismantled Parts						Load JPG	<input checked="" type="checkbox"/>
31	26/03/19 16:53	Dismantled Parts						Load JPG	<input checked="" type="checkbox"/>
32	26/03/19 16:53	Photo After Spray						Load JPG	<input checked="" type="checkbox"/>
33	26/03/19 16:53	Photo After Spray						Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
34	26/03/19 16:53	ComfortDelGro Engineering Pte Ltd (Loyang) Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
35	26/03/19 16:53	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
1	07/03/19 09:03	Tokio Marine Insurance Singapore Ltd (HQ) GIA	 Load PDF	
No	Relabel/Reorder		Thumbnail	Print
1	07/03/19 09:57	LKK Auto Consultants Pte Ltd (HQ) SHC8053 EST.pdf	 Load PDF	
2	07/03/19 09:57	SHC8053 GIA.pdf	 Load PDF	
3	07/03/19 09:57	SHC8053 PR.pdf	 Load PDF	
4	03/04/19 11:00	Supplementary	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Repairer <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/TMI19004077/NSD3E2

Date: 03/04/2019

REFERENCE

Handling Insurer: Tokio Marine Insurance Singapore Ltd

Policy No: MK000204

Claimant Vehicle No : SHC8053J

Insured Vehicle No : SLF4966M

Date of Loss: 04/03/2019

Nature of Claim: TP

Claim No: M1901427

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHC8053J

Make & Model: MERCEDES-BENZ E220, 2.1 D CDI (W211) (A)

Engine No: 65192432691050

Reg. Date: 28/05/2015 (Man. Year: 2015)

Chassis No: WDD2120012B168683

Colour: White

Odometer: 627297 km

Engine Capacity: 2143 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Fair Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

Average

CONDITION OF TYRES

Front Tyre Size: 225/55 R16

Rear Tyre Size: 225/55 R16

Front Left Side: West Lake 6 mm

Rear Left Side: West Lake 6 mm

Front Right Side: West Lake 6 mm

Rear Right Side: West Lake 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,320.40	5,320.40	0.00	0.00
Miscellaneous Items	10.00	10.00	0.00	0.00
Labour	2,480.00	1,600.00	880.00	35.48
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,810.40	6,930.40	880.00	11.27
Approved Total (Overridden) (S\$)		5,550.00		
(S\$)	7,810.40	5,550.00	2,260.40	28.94
+ GST 7.00/7.00% (S\$)	546.73	388.50	158.23	28.94
Nett Amount (S\$)	8,357.13	5,938.50	2,418.63	28.94

INSPECTION

Date of Assignment: 07/03/2019 Present Location:

ComfortDelGro Engineering Pte Ltd (Loyang)

Date Inspected: 05/03/2019 Inspected At:

ComfortDelGro Engineering Pte Ltd (Loyang)
59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 6.0 days

Adjuster: Muhammad Nazril Bin Abdullah**Manager:** Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 03 Apr 2019)
Parts:	143	MERCEDES-BENZ E220 2.1 D CDI (W211) (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHC8053J)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRT BUMPER ASSY	Cracked	1,890.00 FL	*1,890.00 FL
2	1		*FRT BUMPER BRACKET RH	Cracked	95.00 FL	*95.00 FL
3	1		*FRT BUMPER FRAME RH	Cracked	75.00 FL	*75.00 FL
4	1		*HEADLAMP ASSY RH	Scratched	2,380.00 FL	*2,380.00 FL
Supplementary #1						
5	1		*FRONT FENDER UNDERSHIELD RH	Deformed	263.00 FL	*263.00 FL
6	1		*FRONT BUMPER GRILLE RH	Missing	240.50 FL	*240.50 FL
7	1		*FRONT BUMPER COVER BOTTOM RH	Missing	135.00 FL	*135.00 FL
8	10		*FRONT BUMPER INNER CLIPS	Necessary	22.00 FL	*22.00 FL
9	1		*FRONT RADAR SENSOR CONTROL UNIT	Broken	1,550.00 FL	*1,550.00 FL
					Sub Total (\$\$)	6,650.50
					- List Item Discount on L Items 20.00/20.00% (\$\$)	1,330.10
					Total Parts (\$\$)	5,320.40

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
<u>Miscellaneous Items</u>				
1	1	OD/TP Case (Insurer)	10.00	10.00
Sub Total (S\$)			10.00	10.00

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	800.00	400.00
2	SPRAYPAINT	New	800.00	400.00
3	WIRING	New	60.00	30.00
4	TUFF KOTE	New	90.00	40.00
5	TOWING - KING DOLLY	New	150.00	150.00
<u>Supplementary #1</u>				
<u>Labour Items</u>				
6	TO PERFORM PROGRAMMING AND ONLINE SCN CODING FOR COLLISION PREVENTION ASSIST AND FRONT RADAR CONTROL UNIT.	New	580.00	580.00
Gross Labour Cost (S\$)			2,480.00	1,600.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >