

INS. CASE OWNER:

CC 4/11 1900 4065 /

LKK:

IDAC:

ASSIGNMENT

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : SH8455B

Name of Insured : CHL

Insured Tel No. : HP: 01/02/19

Excess Sec II : SS D.O.A. : 01/02/19

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO)

Claim No. :

Policy No. :

Make / Model :

Place of Accident :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No



INSRS:

WSP: Cynan Tel

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date/ Time

2/3
CHLGBC 8874 C. x.
SH8455B - 03/11/17 012576 / Lwa 762 ; 00A: 20/6/17.
- 04/11/17 011663 / Lwa 762 ; 00A: 12/6/17

31-03-20

EMAIL III TO INFORM NO SURVEY / REPAIR TILL DATE.

31-03-20

TO CANCEL NO Survey done

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(W)

(Agreed)

(Assessed)

BOLA S/N No. : (U)

If NO or B 28, Ass. Lia :

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Friday, 1 March 2019 5:24 PM
To: SAMANTHA TAN; 'sur@lkkauto.com'; admin-d@lkkauto.com
Cc: Manivel Priyadarshini
Subject: RE: Accident involved with our client's vehicle GBC8874C and your insured SH8455B on 01/02/2019
Attachments: GBC8874C.PDF

Dear Sir / Mdm,

Please conduct a survey on TP vehicle GBC8874C and let us have your report urgently.

This claim will be handled by Ms Priya.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: SAMANTHA TAN [mailto:sam@sngahtee.com]
Sent: 01 March, 2019 3:55 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: RE: Accident involved with our client's vehicle GBC8874C and your insured SH8455B on 01/02/2019

Hi All,

Kindly arrange LKK Auto Consultants Pte Ltd to survey the vehicle.

Thank you.

Best Regards

Samantha Tan | sam@sngahtee.com

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457
TEL: 62686183 (4LINES) | FAX: 62681429 | Find us at <http://www.sngahtee.com>



From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Friday, 1 March 2019 3:36 PM

To: SAMANTHA TAN <sam@sngahtee.com>

Subject: RE: Accident involved with our client's vehicle GBC8874C and your insured SH8455B on 01/02/2019

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: SAMANTHA TAN [<mailto:sam@sngahtee.com>]

Sent: 01 March, 2019 12:01 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: Accident involved with our client's vehicle GBC8874C and your insured SH8455B on 01/02/2019

Hi All,

We refer to the above and wish to check liability for this case.

Hope to hear from you soon.

Thank you.

Best Regards

Samantha Tan | sam@sngahtee.com

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457
TEL: 62686183 (4LINES) | FAX: 62681429 | Find us at <http://www.sngahtee.com>

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Claim Audit

AUDIT TRAIL					
No.	On	Audit	Remarks	By	
1	05 Mar 2019 19:50	Clim Veh Model Changed	(205033) NISSAN CABSTAR 3.0 5M/T ABS 2DR 2WD EURO 5 (A).	[A] HOW MEI KWAN	
2	05 Mar 2019 19:50	Clim Created	Reg No: GBC8874C. Acct Date: 2019/02/01. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Sng Ah Tee Motor & Panel Service Pte Ltd (Pioneer)	[A] HOW MEI KWAN	
3	05 Mar 2019 19:50	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN	
4	05 Mar 2019 19:50	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/03/14	[A] HOW MEI KWAN	
5	05 Mar 2019 19:50	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN	
6	05 Mar 2019 19:50	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN	
7	05 Mar 2019 19:50	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN	
8	11 Mar 2019 15:59	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: Insured driver turned out from minor road and collided with third party who was on main road.	[A] CHEW HSIAO TONG	

Date From    Date To    Audit Type None ▼ Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
No billing items							

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	05 Mar 2019 19:50	Clim Veh Model Changed	(205033) NISSAN CABSTAR 3.0 5M/T ABS 2DR 2WD EURO 5 (A).	[A] HOW MEI KWAN
2	05 Mar 2019 19:50	Clim Created	Reg No: GBC8874C, Acct Date: 2019/02/01, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ), Workshop: Sng Ah Tee Motor & Panel Service Pte Ltd (Pioneer)	[A] HOW MEI KWAN
3	05 Mar 2019 19:50	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	05 Mar 2019 19:50	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/03/14	[A] HOW MEI KWAN
5	05 Mar 2019 19:50	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
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7	05 Mar 2019 19:50	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
8	11 Mar 2019 15:59	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: Insured driver turned out from minor road and collided with third party who was on main road.	[A] CHEW HSIAO TONG
9	12 Mar 2019 15:10	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/03/14	[I] Priya
10	12 Mar 2019 15:10	Adj Mandate Set	Approved:0.00.	[I] Priya

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2082966	12/03/2019 15:09	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	GBC8874C	Priya	xx.xx

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 27 March 2019 6:07 PM
To: 'sam@sngahtee.com'
Cc: Admin A; assignments
Subject: Your Ref: GBC 8874C *Our Ref: CC4/III19004065/pa3 [ACCIDENT INVOLVING SH 8455B(III) AND GBC 8874C ON 01/02/2019]

Your Ref: **GBC 8874C**
Our Ref: CC4/III19004065/pa3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SH 8455B(III) AND GBC 8874C ON 01/02/2019

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

****Kindly arrange for survey.**

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 31 March 2020 4:45 PM
To: Manivel Priyadarshini
Subject: Your ref : MCT19020191 // ACCIDENT INVOLVING SH 8455B & GBC 8874C ON 01/02/2019

Your ref : MCT19020191
Our ref : CC4/III19004065/ea3

Hi Priya,

ACCIDENT INVOLVING SH 8455B & GBC 8874C ON 01/02/2019

We refer to the above matter.

Please be informed that TP claimant did not sent in the vehicle for survey / repair till date.

In view of above, we will close off the case without bill as no survey done.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Our ref : CC4/III19004065/ea3

Please be informed that TP claimant did not sent in the vehicle for survey / repair till date.