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PRELIMINARY ADVICE	Date/Time:	Sent By:		Post-Repair Photos:	
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Emp Sun 10 CC

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

 Estimate
 : Accident Repairs

 Workshop
 : Ubi Road 1

 Contact No
 : 6366 2323

 Fax No
 : 6841 1183

Reference : PA/TP/0288/2019/KN

Date : 06-Mar-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Fang Chao Yin

Address : Blk 701 Tampines St 71

#06-08

Singapore S20701

Telephone : 92266618

Type of Claim : Third Party Claims
Policy No. : 5080682350

Vehicle No : SKT 3308 H

Model Code : A3 SEDAN 1.4 TFSI

Model / Year : 29-05-15 Engine No : CZC 253659

Chassis No : WAUZZZ8V1F1127213

Mileage :
Date In :
Liability :
Excess Cost :

Estimated By : Johnny Boo / Allan Wu

Accident Date : 02-Mar-19

Place of Accident : CAVENAGH ROAD CTE BUKIT TIMAH EXIT

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before/after spray painting
- . To display damaged part(s) during resurvey
- . Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" " Jain.
- . No illegal modification(s) is slibered

Advocatedged by Repairer

Signature: Date:

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKT 3308 H

S/n	Nature of Jobs			Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function and renew according to damage.	5/N	S	280.00	1
2	To dismantle and renew rear bumper. Re-organize rear crash management components. Reinstall all parts removed		\$	900.00	500
3	To respray rear bumper.		\$	800.00	550.
4	To carry out diagnostic check.	5/N	\$	192.00	1
	TOTAL LABOUR CHARGES	:	\$	2,172.00	n n

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax Material List for Accident Vehicle Regn No. SKT 3308 H

				Damaged Part	s & Prices
S/N	Parts Description			S/Nett	Remark
1	REAR BUMPER COVER		5	1,708.00 \$7	ρ
2	FIXING PARTS FOR BUMPER		s	175.00 X	
3	GUIDE SECTION - RH		s	15.00 ×	
4	LOCKING MECHNISM		\$	27.00 ⊀	75
5	REAR BUMPER SPOILER - LH		S	216.00 🗸	NN
6	SIDE REINFORCEMENT		5	522.00 🗸	
7	BRACKET - RH		\$	12.00 ⊀	
8	GUIDE SECTION - RH		5	60.00 ×	
9	REAR PARKING SENSORS - INNER / OUTER	2	\$	462.00 ?	
10	PARKING SENSOR SEAL RING	4	5	12.00 AA	/
11	REAR LIGHT REFLECTOR - RH		S	38.00 🗸	VIV
12	SUNDRIES		\$	300.00 7	
	TOTAL SPARE PARTS	:	\$	3,547.00	
	TOTAL LABOUR CHARGES		\$	2,172.00	
	GRAND TOTAL		\$	5,719.00	

All charges are not inclusive of GST.

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Name

Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks

Tuffin 1244 17240

11/3/19 @ 195

Reary oute report

Sur Clhandous

Please Note

: This estimate is based on visual inspection of the affected vehicle.

Should we require further labour charges and spare parts in the

progress of repair, we shall inform you accordingly.

For inspection of vehicle, please refer to Ms Norah Khai at

Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo

Body Repair Manager

Allan Wu

Claims Consultant

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)

Sent: Wednesday, 28 August 2019 3:28 PM

To: Foo, Chityan

Subject: [Your ref: 7664572588SG] ACCIDENT INVOLVING SKT 3308 H AND YOUR INSURED

SMG 4264 M DATED ON 02/03/2019

Attachments: RE: ACCIDENT INVOLVING SKT 3308 H AND YOUR INSURED SMG 4264 M DATED

ON 02/03/2019 *** LKK REF: CC3/AIG19004064/ea3

Dear Jimmy,

Third Party claimant decided to withdraw the claim, we will submit WP report as soonest possible.

Thank you.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jia Le (LKK Auto)

From: PAL Claim <claims@premiumauto.com.sg>

Sent: Tuesday, 30 July 2019 2:20 PM

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Cc: Claims < claims@premiumauto.com.sg>; 'Carrine Leong' < carrine.leong@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SKT 3308 H AND YOUR INSURED SMG 4264 M DATED ON 02/03/2019 *** LKK

REF: CC3/AIG19004064/ea3

Dear Asher,

Owner have decided to withdraw claims. I have attach the addendum for your kind reference.

Thank You.

Aside to Carrine,

Please take note of the withdrawal.

Many thanks !

Best Regards, Sheila M Ismail Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902221W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Wednesday, 13 March 2019 9:46 AM

To: 'Asher Sng (LKKAuto)' < Asher Sng@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SKT 3308 H AND YOUR INSURED SMG 4264 M DATED ON 02/03/2019 *** LKK

REF: CC3/AIG19004064/ea3

Dear Asher,

Thank for your prompt reply. We will accept your offer on direct settlement with 100% liability in our client's favour. To avoid dispute on the LOU/LOR rate during final settlement we will follow the benchmark rate for 1800cc and below accordingly.

The LOU rate \$60/DAY or LOR rate \$100/DAY. Our client is driving a A3 1.4 cc.

Thank You.

Best Regards, Sheila M Ismail Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Monday, 11 March 2019 9:34 AM

To: Claims

Subject: RE: ACCIDENT INVOLVING SKT 3308 H AND YOUR INSURED SMG 4264 M DATED ON 02/03/2019 *** LKK

REF: CC3/AIG19004064/ea3

WITHOUT PREJUDICE' SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersna@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Dear Sirs.

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards.

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Thursday, 7 March 2019 8:40 PM

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com > Cc: 'Claims Dept' < claims@premiumauto.com.sg >

Subject: RE: ACCIDENT INVOLVING SKT 3308 H AND YOUR INSURED SMG 4264 M DATED ON 02/03/2019 *** LKK

REF: CC3/AIG19004064/ea3

Dear Asher,

Kindly assist to follow up liability clearance and direct settlement.

Thank you.

Best regards,
Kelvin Khoo
Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Tuesday, 5 March, 2019 6:55 PM

To: Claims < claims@premiumauto.com.sg>; Asher Sng (LKKAuto) < AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SKT 3308 H AND YOUR INSURED SMG 4264 M DATED ON 02/03/2019 *** LKK

REF: CC3/AIG19004064/ea3

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently pending for our principal to release OI GIA report.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims < claims@premiumauto.com.sg>

Sent: Tuesday, 5 March, 2019 2:29 PM

To: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: ACCIDENT INVOLVING SKT 3308 H AND YOUR INSURED SMG 4264 M DATED ON 02/03/2019

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

TP is insured with AIG.

Do take note, Kindly arrange the survey on 11/03/2019, Monday, 10 AM.

Thank you

Best regards, George Wong Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938
p. +65 6388 2223 d. +65 66900293 f. +65 64751023
e.claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

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From: Claims < claims@premiumauto.com.sg> Sent: Monday, 11 March 2019 9:24 AM

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SKT 3308 H AND YOUR INSURED SMG 4264 M DATED ON 02/03/2019 *** LKK

REF: CC3/AIG19004064/ea3

Dear Asher,

We are not agreeable that the liability is unclear, Enclosed herewith in this email is a copy of BOLA guideline for your reference.

As we can see from the Scenario 15 " If point of impact of the front vehicle is found on the rear bumper, the driver of rear vehicle will be 100 % liable for losses incurred by the front vehicle.

We appreciate if you could revert back to us with your offer as soon as possible.

Thank you.

Best regards, George Wong Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938 p. +65 6388 2223 d. +65 66900293 f. +65 64751023 e.claims@premiumauto.com.sg w. www.audi.com.sg Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

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From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Sent: Friday, March 8, 2019 9:11 AM

To: Claims Dept <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SKT 3308 H AND YOUR INSURED SMG 4264 M DATED ON 02/03/2019 *** LKK

REF: CC3/AIG19004064/ea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

...CLAIM SUBFOLDER...(Pending for Survey Report) Revoked / No settlement

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt		Adj 5	Submitted	Ins Auth'ed	5	Status	
Main	06 Mar 2019 Edit Reg		11 Mar 2019 00:00 Edit Adj Ret	S\$1,53	4.00 timates	10.50	,534.00 w Rpt			Pending for Report Cancel Case	Survey
	Main	R	eference		laim Det	ails		Document	ts		Show All
CLAIM SI	UBFOLDER DE	TAILS					[Created	by adjuster]			
Insured:	BIS MOTO	ORING PTE LTD,	Co. Reg. No.: 201	7935055D							
Main Claimant:	FANG CH	AO YIN, ID: S8	274971C								
Vehicle Re No.:	SKT3308H Date of Loss: 02/03/2019 16:00 - :59 [45 Months and 2 Days From LTA Reg Date (Man Yr)]							lan Yr)]			
Claim Type	TP / 766	TP / 7664572588SG			Policy/Cover Note No.:		0999994322 (Comprehensive)				
Vehicle Re No. (Insured):	SMG4264	н			Policy No (Claimar		5080682350				
					Excess:						
Repairer:	Premium	Automobiles Pt	Ltd (UBI) 55 Ubi	Road 1, 40	8699 Ubi -	Tel:	67689828/9	827/9911			
Handling Insurer:	AIG Asia	Pacific Insuranc	e Pte. Ltd. (Expre	ss) - Tel: 6	5-6419-30	000	. [Handled b	y Foo, Chit Yan] Chit	yan.Foo@aig.	com
Claimant's Insurer:	NTUC Inc		Co-operative Ltd (10000							
Adjuster:	14/03/2	Consultants Pte	Ltd (HQ) - Tel: 62	56-3561	[Handled	by M	OHD TAUF	IKH BIN HAMIC) [Final Rpt	due
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Due Da	Det Himselfe	Type Task	Group Subjec	t Hand	ller A	ssign	ed By	Completed On	ĝ	Created On	Done

Claim Documents

*SKT3308H (7664572588SG)

[SMG4264M]

TP

FANG CHAO YIN

Mar 2 2019 4:00PM

[BIS MOTORING PTE LTD]

Premium Automobiles Pte Ltd

Up	pload Documents U	pload Photos Compose New Letter Upload Video Upload Audio	View	View in Brown	ter 🗸
Ass	essment Reports		1 per s	page 🔻	1
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Pho	otos/Images		3 per j	page 🔍	Ø
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	28/08/19 15:45	Odometer Reading	0	Load JPG	
2	28/08/19 15:45	Chassis Number	0	Load JPG	R
3	28/08/19 15:45	General View	0	Load JPG	Ø
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Doc	cumentation		1 per	page 🔻	82
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	05/03/19 18:52	TP GIA REPORT	0	Load PDF	
2	17/03/19 20:25	TP ESTIMATE - MARKED	0	Load PDF	
3	28/08/19 15:44	WITHDRAW CLAIM EMAIL FROM TP	0	Load PDF	
4	28/08/19 15:44	EMAIL TO AIG TO WITHDRAW CLAIM	0	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
			^
			~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC3/AIG19004064/T1DA3Q2

Date:

13/09/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

0999994322

Claimant Vehicle No:

SKT3308H

Insured Vehicle No: SMG4264M

Date of Loss:

02/03/2019

Nature of Claim:

TP

Claim No: 7664572588SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

Colour:

SKT3308H

Make & Model:

AUDI A3, 1.4 TFSI AMBIENTE MY 15 (A)

Engine No:

CZC253659

Reg. Date:

29/05/2015 (Man. Year: 2015) Bronze

Chassis No: Odometer:

WAUZZZ8V1F1127213 64460 km

Engine Capacity:

1395 cc

Market Value/New Car Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable): CONDITION OF TYRES

225/45 R18

Front Tyre Size: Front Left Side:

225/45 R18 Pirelli 6 mm Rear Tyre Size: Rear Left Side:

Pirelli 6 mm

Front Right Side:

Pirelli 6 mm

Rear Right Side:

Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,547.00	12.00	3,535.00	99.66
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,172.00	1,522.00	650.00	29.93
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	5,719.00	1,534.00	4,185.00	73.18
+ GST 7.00/7.00% (S\$)	400.33	107.38	292.95	73.18
Nett Amount (S\$)	6,119.33	1,641.38	4,477.95	73.18

Global Sum Settlement (S\$) 0.00

INSPECTION

Date of Assignment:

11/03/2019

Date Inspected:

11/03/2019 Inspected At:

Premium Automobiles Pte Ltd (UBI)

55 Ubi Road 1 Singapore 408699

Estimated Period of Repair:

3.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: CHAN JIA LE

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER COVER	Repair	1,708.00 FS	*-FS
2	1		*FIXING PARTS FOR BUMPER	Not Necessary	175.00 FS	*-FS
3	1		*GUIDE SECTION -RH	Not Necessary	15.00 FS	*-FS
4	1		*LOCKING MECHNISM	Not Necessary	27.00FS	*-FS
5	1		*REAR BUMPER SPOILER -LH	Not Necessary	216.00 FS	*-FS
6	1		*SIDE REINFORCEMENT	Not Necessary	522.00 FS	*-FS
7	1		*BRACKET -RH	Not Necessary	12.00 FS	*-FS
8	1		*GUIDE SECTION -RH	Not Necessary	60.00 FS	*-FS
9	2		*REAR PARKING SENSOR -INNER /OUTER	*Check	462.00 FS	*-FS
10	4		*PARKING SENSOR SEAL RING	Necessary	12.00 FS	*12.00 FS
11	1		*REAR LIGHT REFLECTOR -RH	Not Necessary	38.00 FS	*-FS
12	1		*SUNDRIES	*Check	300.00 FS	*-FS
F=Fn	anchise	part. S≍Spcl	Nett.	Total Parts (S\$)	3,547.00	12.00

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO REMOVE AND TRANSFER REAR PARKING AID .CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	New	280.00	280.00
2	TO DISMANTLE AND RENEW REAR BUMPER .RE- ORGANIZE REAR CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New	900.00	500.00
3	TO RESPRAY REAR BUMPER	New	800.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
	Gross Lab	our Cost (S\$)	2,172.00	1,522.00
	Report was unsubmitted du	ring this print-out.		

< END OF ESTIMATES >