

INSURANCE

INS. CASE OWNER:

CC 3 / QBE1900

4059, 12/16/19 LKK
ADAC

Surveyor:

Kallin

DOI:

ASSIGNMENT

4/2/19

Date / Time:

4/2/19

Registered in Merimex:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLC 6948T

Name of Insured:

MH TEEN LIMH

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

26/2/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

MH IAN KAY JOLEYN

Driver Tel No.:

(VA: YES / NO)

Claim No.:

V1012452

Policy No.:

16-V00175375-MH

Make / Model:

Hyundai

Place of Accident:

now kb

Of GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SHD 85554



INSRS:

WSP:

Tel:

Liability:

RMKS:

LOBE
M



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting 1st

Non-Reporting 2nd

Non-Reporting 3rd

Notification 1st (if non-pickup)

Call 01

After call 1st to 01

Documentation Check List: Handler Type

Notification 1st (if non-pickup)

After call 1st to 01

Authorisation To Act

Release Voucher

Final Repair Bill

Car Rental Invoice

Towing Invoice

LTA / GIA

Medical Bill

PIR

Mandate/Reject Instruction

LOD

Payment Breakdown Form

Post-Repair Photos

Others

26/6/19
26/6/19

OLD charged law.

Pro-type mandate

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	PIP \$52,825.83	(3 days) Reduction:	22 %
FINAL SETTLEMENT		Date/Time: 01-08-19	Confirm with: WILSON
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	15
Repair Cost:	w/loss \$53,025.69		
Loss of Rental (LOR):	\$5 694.9	(3.5 days) x =	\$12.67
Loss of Use (LOU):	\$5 -	(5 x days)	
Loss of Income (LOI):	\$5 275.00	(\$50 x 2.5 days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input checked="" type="checkbox"/>	[Tick only one]	
GIA/LTA Search	\$5 7.49		
Medical	\$5 -		
Disbursement:	\$5 -	(e.g. Tow/Independent)	
Legal Cost	\$5 -		
Total:	\$5 3,935.82	Global Sum \$5:	
FINAL PAYMENT		Date/Time: 01-08-19	Confirm with: WILSON
Payee 1:	\$53,935.82	Name 1:	CONFIDENTIAL ENGINEERING PTE LTD.
Payee 2: (Strike if N.A.)	\$5	Name 2:	
Payee 3: (Strike if N.A.)	\$5	Name 3:	

COPY SENT
12/8/19

1) Claim status: Normal/Reject/Private Settle
2) Report format: TP
3) Survey fee: 1400

CITY CAB PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD 8555Y

DATE 2/3/2019 10:38

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Door (RH) <i>Paint</i>			\$ 2,201.10	
	Rocker Panel Outer Garnish (RH) <i>x repair</i>			\$ 341.40	
	<i>Front Door (RH) x repair</i>				
	SUB TOTAL			\$ 2,542.50	
	LESS 20% <i>75%</i>			\$ 508.50	
	DISCOUNTED TOTAL			\$ 2,034.00	
	Rear Door Advertisement Logo (RH) <i>me</i>			\$ 100.00	Nett
	Rear Door Comfortdelgro & Apps Sticker (RH) <i>me</i>			\$ 80.00	Nett
	Front Door Coloured Comfort Logo (RH) <i>me</i>			\$ 75.00	Nett
	Front Door Advertisement Logo (RH) <i>me</i>			\$ 100.00	Nett
				\$ 355.00	
	Labour Charge			<i>200</i>	
	Panel Beating			\$ 400.00	
	Spray Painting Charge			\$ 750.00	<i>600</i>
	Wiring Charge			\$ 50.00	<i>x</i>
	Tuff Kote			\$ 50.00	<i>20</i>
	TOTAL LABOUR			\$ 1,250.00	
	ESTIMATE TOTAL			\$ 3,639.00	

Kahin Klay

4/3/19 1015h

3 Days

PIP

Before Paint photo

I hereby notify
the Insurer
that I am
accepting
the Insurer's
"Without Prejudice" basis
and that I am
authorizing the Insurer
to conduct an investigation
and to request approval from Insurance Company
I acknowledge by Reparer
Signature: _____
Date: _____

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMFORTDELGRO ENGINEERING

Our Job Ref No 305273708

Date : 06/03/19

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

: SHD8555Y

Date of Accident : 28.02.19

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: QBE --- SLC6948T
###
2. The finalized amount shall be:

(a) Spare Parts after List discount		<u>\$1,805.83</u>
(b) Labour Charges	###	<u>\$1,020.00</u>
Total for Part-By-Part Repair Cost		<u>\$2,825.83</u>
(c.) Lumpsum Repair (if applicable)		
Total for Lumpsum repair cost after Less: <u>20%</u>		<u> </u>
Final Lumpsum Repair cost		<u> </u>

3. Estimated normal period for repairs: 3 working days

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : JUMANI

Tel : 6214 8315

Fax : 65468156

Signature : 

Name : Kaku

Date : 7/3/19

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD

Date: 06.03.2019

REPAIR ESTIMATE

Time: 18:21:07

Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010070
ADDRESS : CITYCAB PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65551188

JOB NO : 305273708
REGN NO : SHD8555Y
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 15.09.2016
DATE/TIME IN : 01.03.2019 16:55
ACCIDENT DATE : 28.02.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-0595-G I40VC PANEL ASSY-RR DR RH 1 2,201.10 25.00 1,650.82

0002 28-01-0103-2014-A I40V3 APP LOGO REAR DOOR 1 N 80.00 2.50- 80.00

0003 28-01-0103-0007-A (I40)FRT DOOR LOGO CCTPL 1 N 75.00 0.25 75.00

SUB-TOTAL : 1,805.82

JOB NATURE

0000 PB PANEL BEATING 200.00

0001 SP SPRAYPAINT CHARGE 600.00

0002 20-00 TUFF COAT ON AFFECTED PARTS. 20.00

0003 20-05 RENEW ADVERTISMENT STICKER- 200.00

SUB-TOTAL : 1,020.00

TOTAL : 2,825.82

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO

SURVEYOR NAME & SIGNATURE
DATE :

Team: ARC Repair TP(CFSO)1

JOB CARD

Sales Order:

JC NO: 305273708

OWNER

CITYCAB PTE LTD
 7010070
 383 SIN MING DRIVE
 Singapore SINGAPORE 575717
 65551188

(R) (P)

(R) (P)

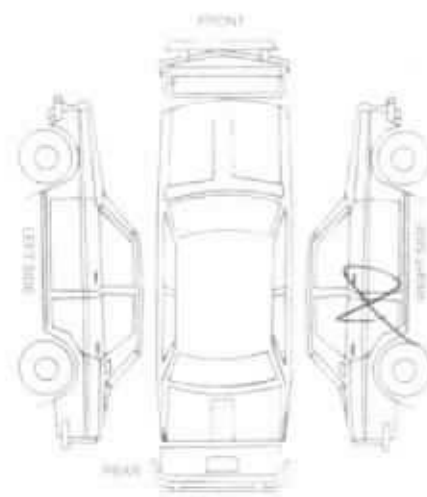
JUNT CARD NO

REGN NO	SHD8555Y	MILEAGE
MAKE	HYUNDAI	FUEL
MODEL	I-40	DATE/TIME IN
YR OF MANU	15.09.2016	TARGET DATE
CHASSIS CODE	KMHLB41UMGU093716	COMPLETION DATE/TIME

JOB DESCRIPTION

Accident Date: 28.02.2019
 NATURE: 3P 28.02.19 -

S/NO LABOR CODE DESCRIPTION



ISSUED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Identification Slip

Exit Pass

No. SHD8555Y JU QBE

Vehicle No.: SHD8555Y

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard





Auto
Consultants
Pte Ltd

Company Registration No. 199807198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: + (065) 62563561 FAX: + (065) 62564311

Your ref: To Be Advised
Our ref: CC3/QBE19004059/K1eb3

Date: 05.03.2019

The Motor Claims Department
M/s QBE INSURANCE (INTERNATIONAL) LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHD8555Y

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 04.03.2019 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	3,639.00
Revised Estimate Amount	: S\$	2,825.83
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
O/S Body



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

CITY CAB PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD 8555Y

DATE 2/3/2019 10:38

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Door (RH) ✓			\$ 2,201.10	
	Rocker Panel Outer Garnish (RH) x repair			\$ 341.40	
	Front Door (RH) x repair				
	SUB TOTAL			\$ 2,542.50	
	LESS 20% 75% ₁₀			\$ 508.50	
	DISCOUNTED TOTAL			\$ 2,034.00	
	Rear Door Advertisement Logo (RH) ✓			\$ 100.00	Nett
	Rear Door Comfortdelgro & Apps Sticker (RH) ✓			\$ 80.00	Nett
	Front Door Coloured Comfort Logo (RH) ✓			\$ 75.00	Nett
	Front Door Advertisement Logo (RH) ✓			\$ 100.00	Nett
				\$ 355.00	
	Labour Charge				
	Panel Beating			\$ 400.00	
	Spray Painting Charge			\$ 250.00	600
	Wiring Charge			\$ 50.00	x
	Tuff Kote			\$ 50.00	20
	TOTAL LABOUR			\$ 1,250.00	
	ESTIMATE TOTAL			\$ 3,639.00	
	Kabin (Kabin)				
	4/3/19 1015h				
	3 Days				
	PIP				
	Before Paint p LA				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

Shu Pei (LKKAuto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Monday, 18 March 2019 4:58 PM
To: Shu Pei (LKKAuto)
Cc: Admin A; Asher Sng (LKKAuto)
Subject: RE: Direct Settlement - Accident Involving SLC6948T (OI : QBE - TBA) AND SHD8555Y (TP : LKK REF - CC3/QBE19004059/K1eb3) on 28.02.2019
Attachments: SLC6948T.pdf

Our ref: VC012352

Hi Shu Pei

Please find attached as per requested.

regards

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Monday, 18 March 2019 3:29 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: FW: Direct Settlement - Accident Involving SLC6948T (OI : QBE - TBA) AND SHD8555Y (TP : LKK REF - CC3/QBE19004059/K1eb3) on 28.02.2019

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)
Sent: Tuesday, 5 March 2019 6:24 PM
To: 'Jenny Toh' <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLC6948T (OI : QBE - TBA) AND SHD8555Y (TP : LKK REF - CC3/QBE19004059/K1eb3) on 28.02.2019

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 8555Y at M/s ComfortDelGro Engineering Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Our Ref : CC19020854/ SHD8555Y /WT(st)

Date : 08-Mar-19

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6363 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 192684484V

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
363 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

QBE INSURANCE (INT'L) LTD
1 Raffles Quay #29-10
South Tower
Singapore 048583

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHD8555Y YOUR INSURED
SLC6948T AND OTHER ON 28.02.19

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No : **SHD8555Y** which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **SLC6948T** we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 3,023.64
2	6 days Loss of Rental @ \$112.67 per day	\$ 676.02
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 3,707.15

HIRER'S CLAIM

7	6 days Loss of Income @ \$ 80.00 per days	\$ 480.00
Total Claims :		\$ 4,187.15

We enclose herewith the following documents to support the claims: -

a) Original repair bill and photocopied of photographs 7 pcs.

b) LTA search slip/s of : 2 VEHICLES

c) GIA / Police report/s of : SHD8555Y

d) Letter of authority from owner / hirer / operator

() Witness statement/s () Towing/Medical bill/receipts () Certificate of Insurance

(X) Photocopy/s of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1841 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 26 June 2019 12:24 PM
To: JOCENG2001@GMAIL.COM
Subject: ACCIDENT INVOLVING SLC 6948T(QBE) AND SHD 8555Y ALONG/ AT ZION ROAD, SENG POH ROAD ON 28/02/2019

26 June 2019

MR NG TEEN CHING/ Ms NG IAN KAY, JOCELYN

Dear Sir/ Mdm

OUR REF : CC3/QBE19004059/K1pb3
YOUR REF : SLC 6948T
ACCIDENT INVOLVING SLC 6948T(QBE) AND SHD 8555Y ALONG/ AT ZION ROAD, SENG POH ROAD ON 28/02/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, QBE Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHD 8555Y against your insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as your vehicle changed lane and collided with third party. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING i 40 SHD8555Y , SLC6948T
ALONG ZION ROAD NEAR TIONG BAHRU ROAD

ON 28-Feb-19 16:30

I / We **NG KIM CHUAN** (Hirer) NRIC No.: **S1288249A**

and/or **SIM KIM TIAN** (Relief) NRIC No.: **S1588195Z**

Taxi Number **SHD8555Y**

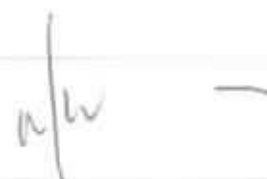
hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **01-Mar-2019**

Name of Hirer **NG KIM CHUAN**
Hirer NRIC **S1288249A**

Signature :




Address **642 YISHUN STREET 61 #03-260**
760642

Contact No. **83683801**

Name of Relief **SIM KIM TIAN**
Relief NRIC **S1588195Z**

Signature :



Address **862 YISHUN AVENUE 4 09-63**
760862

Contact No. **94230506**

Asher

DISCHARGE VOUCHER

Without Prejudice
Save As to Costs


Your Reference : CC19020854/SHD8555Y/WT(st)
Our Reference : VC012352

I/We, **CITYCAB PTE LTD** do hereby acknowledge the sum of Singapore Dollars: **THREE THOUSAND NINE HUNDRED TWENTY FIVE AND CENTS EIGHTY TWO ONLY (S\$3,925.82)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**NG TEEN CHING**', over damage to my/our vehicle **SHD 8555Y** from an accident involving **SLC 6948T** at/along **ZION ROAD NEAR TIONG BAHRU ROAD**, which occurred on **28/02/2019** at about **16:30hours**.


Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**NG TEEN CHING**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 01 of (month) August (year) 20189

Signature 
CLAIMS DEPARTMENT
COMFORTDELORO ENGINEERING PTE LTD
Claimant's Name SHILUANG DRIVE
SINGAPORE 238582

FIN/NRIC No. _____

Witness's Signature 
CLAIMS DEPARTMENT
COMFORTDELORO ENGINEERING PTE LTD
Witness's Name SINGAPORE 238582

FIN/NRIC No. _____

The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document.

Address



Company stamp if applicable

Please forward your cheque made payable to:
COMFORTDELORO ENGINEERING PTE LTD

Address

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
(By Fax: 6534 5356)

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010056

QBE INSURANCE (INT'L) LTD

1 RAFFLES QUAY SOUTH TOWER #29-10
SINGAPORE SG 048583

CONTACT NO: 62246633

VEHICLE NO
SHD8555V

INV. NO/DATE
91430480 07.03.2019

MAKE
HYUNDAI

JOB NO.
305273708

MODEL
I-40

ODOMETER READING

DATE OF REG
15.09.2016

DATE/TIME IN
01.03.2019 16:55

CHASSIS CODE
KMHLE841UMGU093716

S/No	Part No.		Qty	Unit Price	%Disc	Net
0004	20-05	RENEW ADVERTISEMENT STICKER-		200.00		200.00
SUB-TOTAL:				:		1,020.00

Items total	2,825.83
Add GST @ 7.000 %	197.81
Invoice amount	3,023.64

Issued by : KATHKRINTAN 07.03.2019 16:00:49
Repair type : CPSO/57/57
Payment type/Term: /Credit 30 days

1. WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CAR, OR OTHER PROPERTIES BELONGING TO CUSTOMERS WHO VEHICLES ARE DRIVEN AND TESTED AT OWNERS RISK.
2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND REPORT WITHIN 7 DAYS FROM SUCH DELIVERY TIME NOTICE IN WRITING TO THE COMPANY OF ANY COMPONENTS, OTHERWISE THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED AS GOOD-ORDER.
3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY ARREARS DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DATE WHEN DE PAYMENT (I.E. ARREAR IS DUE) FROM THE INVOICE. FOR THE PERIOD OF DEFAULT.
4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DISCREPANCY CONCERNED BY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010056	91430480	3,023.64	

Our Ref: CC19020854



Date: 07 March 2019

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	28/02/2019 @ 16:30 hrs
ALONG	ZION ROAD NEAR TIONG BAHRU ROAD
INVOLVING	SLC6948T

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD8555Y** (the "Taxi"). The Taxi was hired to **NG KIM CHUAN IC NO S1288249A** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$112.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLC6948T	28 Feb 2019 / 16:30:00	Successful	Q01	QBE INSURANCE (SINGAPORE) PTE LTD

[Previous](#)[OK](#)

SHD ASSEY

Asher Sng (LKKAUTO)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Monday, 22 July 2019 9:56 AM
To: Asher Sng (LKKAUTO)
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SLC6948T (OI : QBE - TBA) AND SHD8555Y (TP : LKK REF - CC3/QBE19004059/K1eb3) on 28.02.2019
Attachments: LKK Inspection.pdf; LKK Adjustment.pdf; LKK Survey Photo.pdf; LKK Resurvey Photo.pdf; TP LOD.pdf

Follow Up Flag: Follow up
Flag Status: Completed

Our ref: VC012352

Hi Asher

Kindly proceed with the settlement.

regards

Jenny Toh
Senior Assistant
Claims / Asia
1 Raffles Quay, #29-10 South Tower, Singapore 048583
+65 6224 6633 | +65 6477 1225
[Website](#) [LinkedIn](#) [Twitter](#)



From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, 19 July 2019 11:30 AM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SLC6948T (OI : QBE - TBA) AND SHD8555Y (TP : LKK REF - CC3/QBE19004059/K1eb3) on 28.02.2019

Your ref : VC012352
Our ref : CC3/QBE19004059/K1eb3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured changed lane and collided third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,925.82 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 3,893.73	\$ 3,023.64
2. Loss of Rental (6days x \$112.67)	\$ 676.02	\$ 619.69 (5.5days x \$112.67)
3. Loss of Income (6days x \$80)	\$ 480.00	\$ 275.00 (5.5days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 5,057.24	\$ 3,925.82

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Wednesday, 17 July 2019 2:08 PM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SLC6948T (OI : QBE - TBA) AND SHD8555Y (TP : LKK REF - CC3/QBE19004059/K1eb3) on 28.02.2019

Dear Jenny,

Thank you for your email.

Dear Asher,

Kindly assist.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Wednesday, 17 July 2019 1:40 PM
To: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SLC6948T (OI : QBE - TBA) AND SHD8555Y (TP : LKK REF - CC3/QBE19004059/K1eb3) on 28.02.2019

Our ref: VC012352

Hi Shu Pei

What is the outcome for this case?

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



From: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>
Sent: Monday, 18 March 2019 3:29 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: FW: Direct Settlement - Accident Involving SLC6948T (OI : QBE - TBA) AND SHD8555Y (TP : LKK REF - CC3/QBE19004059/K1eb3) on 28.02.2019

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAUTO)

Sent: Tuesday, 5 March 2019 6:24 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLC6948T (OI : QBE - TBA) AND SHD8555Y (TP : LKK REF - CC3/QBE19004059/K1eb3) on 28.02.2019

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 8555Y at M/s ComfortDelGro Engineering Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
QBE INSURANCE (SINGAPORE) PTE LTD		Ref : CC3/QBE19004059/K1eb3q2		
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583		Date : 15-08-2019		
		Code : QBE		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLC 6948T	Veh. Inspected	SHD 8555Y	
Policy No.	8-V00178535-MVA	Coverage (\$)	0.00	
Claim No.	VC012352	Excess (\$)	0.00	
Assign From		Assign Date	04/03/2019	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI I40	c.c	1685	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	KMHLB41UMGU093716	Colour	YELLOW	
Odometer	375006	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/60 R16	WEST LAKE	6 mm	
L/H Front Tyre	205/60 R16	WEST LAKE	6 mm	
R/H Rear Tyre	205/60 R16	WEST LAKE	6 mm	
L/H Rear Tyre	205/60 R16	WEST LAKE	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY.				
DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	28/02/2019	Inspection Date	04/03/2019	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 8555Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REAR DOOR (RH)	DENTED	2,201.10	2,201.10
1	ROCKER PANEL OUTER GARNISH (RH)	TO REPAIR SEE LABOUR	341.40	-
1	FRONT DOOR (RH) (NPA)	TO REPAIR SEE LABOUR	-	-
	LESS 20% DISCOUNT		-508.50	-
	LESS 25% DISCOUNT		-	-550.27
			2,034.00	1,650.83
	<u>SPECIAL NETT ITEMS</u>			
1	REAR DOOR ADVERTISEMENT LOGO (RH) (SN)	NECESSARY	100.00	100.00
1	REAR DOOR COMFORTDELGRO & APPS STICKER (RH) (SN)	NECESSARY	80.00	80.00
1	FRONT DOOR COLOURED COMFORT LOGO (RH) (SN)	NECESSARY	75.00	75.00
1	FRONT DOOR ADVERTISEMENT LOGO (RH) (SN)	NECESSARY	100.00	100.00
			355.00	355.00
	<u>LABOUR</u>			
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF FRONT DOOR (RH) AND ROCKER PANEL OUTER GARNISH (RH).		400.00	200.00
	SPRAY PAINTING CHARGE.		750.00	600.00
	WIRING CHARGE.	NOT NECESSARY	50.00	-
	TUFF KOTE.		50.00	20.00
			1,250.00	820.00
	GRAND TOTAL		3,639.00	2,825.83
RECOMMENDED COST OF REPAIRS				2,825.83

Report Ref No. CC3/QBE19004059/K1eb3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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