

REF: ~~MS~~ MS/G

CC3/MS619004050/JSD302

S

## ASSIGNMENT

From

Date:

1/3/19

Estimated Cost:

OD ☒ TP/WS/TP RES/OD RES/EVA/INV/MV

To inspect Vehicle No:

SHC 4783L

at Workshop m/s

SMRT

of

woodlands Depot

Insured

Policy No.

Claims No.

Sum Insured:

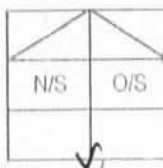
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS <sup>1up</sup>

Vehicle: IN / OUT

Date: Person Contacted:

Veh No:

SHC 4783 L

Yr Regn:

6 May 2016

Type: M/Car / M/Cycle / Bus / Van / Lorry ☒ Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Prius

C.G

1798

Colour:

maroon

A/C:

Insured / Std / NI / NA

Sp. Reading

266572

T/Radio: Insured / Std / NI / NA

Eng/No:

C/Nr:

JTDKN36U505767898

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: Nil / ☒ S/Rim / STD A/Rim or

Tyre Size:

F: 195/65 R15

R: -

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Westlake

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

27/2/19

D.O.A.

1/3/19

Survey held at

Smrt

Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

06/3/19 @ 4:28 PM Email GIA &amp; estimate to travel &amp; return.

02/19/2132

07/03/19 @ 10:41 am - revised IA to Final via minor.

GBF 31694

05/04/19 Confirmed P/P \$ 2,984.51 @ 5 days with Hui Joe  
( \$ 7,622.12 Red - 72% )

Date/Time, File Pass to?

05/04/19



: Preli. Report



: Final Report

Date/Time, File Return to?

Typ. 24

Days of Repair:

5

Resurvey No. of Trip:

2

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech. Inv (\$



: Weekend (\$

Report Format:

Lump Sum / LB.1: \$ 2,984.51 P/P

Survey Fee:

Transportation

) 5000 - \$

) Photos

) Others

TOTAL

200

10

210

RECEIVED 05 APR 2019

5/4/2019

## Shirley Hiew (LKK Auto)

**From:** Shiau Chan (LKKAuto) <siewsc@lkkauto.com>  
**Sent:** Wednesday, 6 March 2019 4:51 PM  
**To:** Shirley Hiew (LKK Auto)  
**Subject:** FW: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD (TP VEHICLE: SHC 4783L, INSURED VEHICLE: GBF 3169Y, DOA: 27-02-2019)

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Eileen Ang <[eileen\\_ang@sg.msig-asia.com](mailto:eileen_ang@sg.msig-asia.com)>  
**Sent:** Wednesday, 6 March 2019 4:42 PM  
**To:** Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Fievel Foo <[Fievel\\_Foo@sg.msig-asia.com](mailto:Fievel_Foo@sg.msig-asia.com)>  
**Cc:** KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Accounts (LKKAuto) <[account@lkkauto.com](mailto:account@lkkauto.com)>  
**Subject:** RE: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD (TP VEHICLE: SHC 4783L, INSURED VEHICLE: GBF 3169Y, DOA: 27-02-2019)

Hi Shiau,

Third Party folder created in merimen, claim ref is 586403.

Eileen Ang

Senior Admin Officer, Claims Services (Motor)

D: +65 6594 2561 | F: +65 6827 2702 | [eileen\\_ang@sg.msig-asia.com](mailto:eileen_ang@sg.msig-asia.com)



**MSIG**

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

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**From:** Shiau Chan (LKKAuto) [<mailto:siewsc@lkkauto.com>]  
**Sent:** Wednesday, 6 March, 2019 4:27 PM  
**To:** Fievel Foo <[Fievel\\_Foo@sg.msig-asia.com](mailto:Fievel_Foo@sg.msig-asia.com)>; Eileen Ang <[eileen\\_ang@sg.msig-asia.com](mailto:eileen_ang@sg.msig-asia.com)>  
**Cc:** KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Accounts (LKKAuto) <[account@lkkauto.com](mailto:account@lkkauto.com)>  
**Subject:** W: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD (TP VEHICLE: SHC 4783L, INSURED VEHICLE: GBF 3169Y, DOA: 27-02-2019)

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

Dear Christina and Hasrianah,

**Shiau Chan (LKKAuto)**

---

**From:** Shiau Chan (LKKAuto)  
**Sent:** Wednesday, 6 March 2019 4:28 PM  
**To:** 'Fievel Foo'; 'Eileen Ang'  
**Cc:** KKLau; SUR; Accounts (LKKAuto)  
**Subject:** RE: W: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD (TP VEHICLE: SHC 4783L, INSURED VEHICLE: GBF 3169Y, DOA: 27-02-2019)

Dear Fievel and Eileen,

Re-send

Please be informed that we had inspected the vehicle **SHC 4783L** at M/s: **SMRT AUTOMOTIVE SERVICES PTE LTD**, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705.

Enclosed herewith a copy of TP's GIA report and estimate.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Fievel Foo Wen Yao

Date: 07 Mar 2019

## Preliminary Advice

Insured Vehicle No	: GBF3169Y	Accident Date	: 27/02/2019
TP Vehicle No	: SHC4783L	Assignment Date	: 06/03/2019
Make	: TOYOTA PRIUS TAXI	Est. Duration of Repair	: 4 days
Date of Inspection	: 01/03/2019		
Inspection At	: SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4 Singapore 757705		

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	9,756.00
Revised Amount	:S\$	2,301.14
Check Items (Estimated)	:S\$	3,021.64
Total	:S\$	5,322.78
Lump Sum Repair	:S\$	

### Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

### Remarks

( ) The vehicle is economical/not economical for repair.

( X ) The above survey was conducted on a 'without prejudice' basis.

## Shirley Hiew (LKK Auto)

---

**From:** Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis) <YeoPohsuan@smrt.com.sg>  
**Sent:** Friday, 5 April 2019 10:48 AM  
**To:** Hwee Jie (LKK Auto)  
**Cc:** Shirley Hiew (LKK Auto)  
**Subject:** RE: SHC4783L - amended copy

Hi,

Amount confirmed as per your recommendation, thanks.

Regards  
Poh Suan

-----Original Message-----

From: Hwee Jie (LKK Auto) [mailto:hweejie@lkkauto.com]  
Sent: Friday, 5 April 2019 10:41 AM  
To: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)  
Cc: Shirley Hiew (LKK Auto)  
Subject: RE: SHC4783L - amended copy

Hi poh suan,

Finalized P/P \$2,984.51/- 5days.

Best Regards,  
Hwee Jie | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 9180 3151 | Email: Hweejie@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis) [mailto:YeoPohsuan@smrt.com.sg]  
Sent: Friday, 5 April, 2019 9:22 AM  
To: Hwee Jie (LKK Auto)  
Cc: SUR; CS A Team  
Subject: SHC4783L - amended copy

Hi Hwee Jie,

Attached herewith the repair estimate of SHC 4783L having Case No: TAX/02/19/2132.

There is no change to the approved amount of \$2,984.51 @ 5 working days under part by part repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Thanks & Regards  
Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)

Sent: Wednesday, 13 March 2019 5:53 PM

To: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)

Subject: Scan Data from FX-D421D6

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	27/02/2019 11:26
Date Of Accident	27/02/2019 10:15
Exact Location Of Accident	JLN TAN TOCK SENG SLIP RD TO MOULMEIN RD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHC4783L
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

### Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

### Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18090213MFSH
Cover Note Number	

### Driver

Name of Driver	TAN LENG YONG
NRIC No	S1379184H
Date Of Birth	08/05/1959
Occupation	OUTDOOR
Date Of Driving Pass	01/12/1978
Driving Experience	40 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	840
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I WAS TRAVELLING FROM THE SLIP ROAD OF JALAN TAN TOCK SENG AND HAD STOPPED TO GIVEWAY TO THE ONCOMING VEHICLE ON MOULMEIN ROAD. OUT OF THE SUDDEN, I FELT AN IMPACT FROM BEHIND, THE VEHICLE GBF3169Y FROM BEHIND HAD COLLIDED ONTO THE REAR PORTION OF MY TAXI.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBF3169Y
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	ZAINAL ABIDIN BIN HASSAN
NRIC/Passport Number	S0076953C
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	



SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

*[Handwritten Signature]*

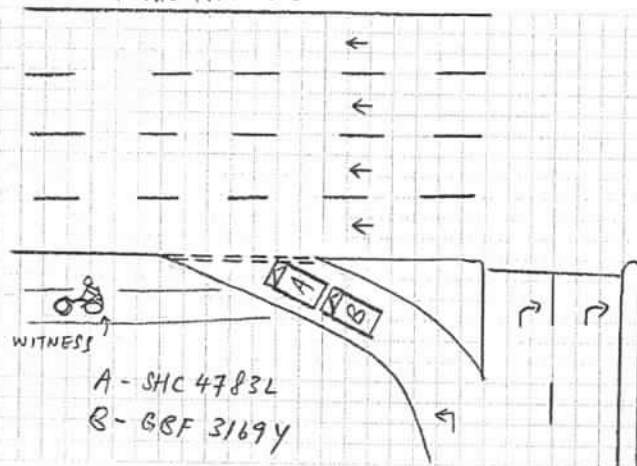
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

*[Handwritten Signature]*

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

### SKETCH PLAN

MOULMEIN RD



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

JLN TAN TUCK SENG

This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There is no handwriting or other markings on the paper.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature \_\_\_\_\_  
Date & Time: \_\_\_\_\_

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



## Case Details

Case Reference Number : TAX/02/19/2132  
 Type of Repair : Accident Repair  
 Vehicle Registration Number : SHC4783L

Company Type : SMRT Taxis Pte Ltd  
 Estimation ID : EST-5897-ID  
 Assigned By : Taxi Claims Manager Team

Insurance Company Name : MSIG Insurance (S) Pte Ltd  
 Accident Date and Time : 27/02/2019 02:18 AM  
 Vehicle Age(In Months) : 33

## Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

## Estimation Details

### Spare Part's Cost Detail

SMRT Recommendation											Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			BUMPER REAR	1	458.60	458.60	30.00	321.02	Replace	1	321.02	Replace ▾	DEF
One Time Key In	Main			BUMPER CLIPS	10	1.61	16.10	30.00	11.27	Replace	10	11.27	Replace ▾	NAC
One Time Key In	Main			BUMPER REINFORCEMENT REAR	1	205.70	205.70	30.00	143.99	Replace	0	0	Check ▾	
One Time Key In	Main			ARM SUB-ASSY, RR BUMPER LH	1	139.60	139.60	30.00	97.72	Replace	0	0	Check ▾	
One Time Key In	Main			ARM SUB-ASSY, RR BUMPER RH	1	139.60	139.60	30.00	97.72	Replace	0	0	Check ▾	
One Time Key In	Main			ANTENNA, ELECTRICAL LOWER REAR	1	157.40	157.40	10.00	141.66	Replace	0	0	Check ▾	
One Time Key In	Main			SENSOR REVERSE	1	180.00	180.00	0.00	180.00	Replace	1	180.00	Replace ▾	shorted
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.00	Replace ▾	NAC
One Time Key In	Main			BUMPER LIP COVER RR/LH	1	72.20	72.20	30.00	50.54	Replace	0	0	Not Give ▾	NH
One Time Key In	Main			BUMPER LIP COVER RR/RH	1	118.10	118.10	30.00	82.67	Replace	0	0	Not Give ▾	NH
Total Spare Part Cost									6,186.00	Surveyor Total		1,301.14		
Lump Sum Discount (%)									0.00	Lump Sum Dis (%)		0		
Final Spare Part Cost									6,186.00	Final Sur Total		1,301.14		

SMRT Recommendation										Surveyor Approval				
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			BUMPER LIP REAR	1	228.90	228.90	30.00	160.23	Replace	0	0	Not Give ▾	nn
One Time Key In	Main			BUMPER SEAL, RR LH	1	88.90	88.90	30.00	62.23	Replace	1	62.23	Replace ▾	nec
One Time Key In	Main			BUMPER SEAL, RR RH	1	65.70	65.70	30.00	45.99	Replace	0	0	Not Give ▾	nn
One Time Key In	Main			BUMPER SIDE RETAINER RR/LH	1	94.80	94.80	30.00	66.36	Replace	1	66.36	Replace ▾	CRP
One Time Key In	Main			BUMPER SIDE RETAINER RR/RH	1	94.80	94.80	30.00	66.36	Replace	0	0	Not Give ▾	nn
One Time Key In	Main			UNDER COVER SUBASSY, RR FLOOR	1	514.50	514.50	30.00	360.15	Replace	0	0	Not Give ▾	nn
One Time Key In	Main			TAILGATE ASY	1	1,007.90	1,007.90	30.00	705.53	Replace	1	0	Repair ▾	
One Time Key In	Main			TAIL GATE DOOR GLASS MOULDING, LH	1	29.40	29.40	30.00	20.58	Replace	0	0	Not Give ▾	nn
One Time Key In	Main			TAIL GATE DOOR GLASS MOULDING, RH	1	29.40	29.40	30.00	20.58	Replace	0	0	Not Give ▾	nn
One Time Key In	Main			MOULDING BACK WINDOW, LOWER NO.1	1	29.40	29.40	30.00	20.58	Replace	0	0	Not Give ▾	nn
One Time Key In	Main			SEALANT W/SCREEN	3	37.00	111.00	0.00	111.00	Replace	0	0	Not Give ▾	nn
One Time Key In	Main			TAILGATE DOOR LOCK	1	444.10	444.10	30.00	310.87	Replace	0	0	Check ▾	
One Time Key In	Main			TAILGATE DOOR WEATHER STRIP	1	353.40	353.40	30.00	247.38	Replace	0	0	Check ▾	
One Time Key In	Main			TAILGATE LOCK, COVER	1	15.70	15.70	30.00	10.99	Replace	0	0	Check ▾	
One Time Key In	Main			TAILGATE OUTSIDE GARNISH	1	504.90	504.90	30.00	353.43	Replace	1	353.43	Replace ▾	SCR

Total Spare Part Cost 6,186.00

Surveyor Total 1,301.14

Lump Sum Discount (%) 0.00

Lump Sum Dis (%) 0



Final Spare Part Cost 6,186.00

Final Sur Total 1,301.14

1/1/2019

https://vacswb.smrt.com.sg/Estimation.aspx

SMRT Recommendation															Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks				
One Time Key In	Main			STRIKER, BACK DOOR	1	48.90	48.90	30.00	34.23	Replace	0	0	Check ▾					
One Time Key In	Main			EMBLEM REAR	1	60.30	60.30	30.00	42.21	Replace	1	42.21	Replace ▾	NEC				
One Time Key In	Main			LICENSE PLATE LAMP	2	35.70	71.40	10.00	64.26	Replace	0	0	Not Give ▾					
One Time Key In	Main			NUMBER PLATE	1	15.00	15.00	0.00	15.00	Replace	0	0	Not Give ▾					
One Time Key In	Main			NUMBER PLATE FRAME	1	12.00	12.00	0.00	12.00	Replace	0	0	Not Give ▾					
One Time Key In	Main			NAME PLATE (HYBRID)	1	51.90	51.90	30.00	36.33	Replace	1	36.33	Replace ▾	NEC				
One Time Key In	Main			NAME PLATE (PRIUS)	1	60.80	60.80	30.00	42.56	Replace	1	42.56	Replace ▾	NEC				
One Time Key In	Main			NAME PLATE (TOYOTA)	1	51.90	51.90	30.00	36.33	Replace	1	36.33	Replace ▾	NEC				
One Time Key In	Main			SMRT LOGO	1	7.80	7.80	0.00	7.80	Replace	1	7.80	Replace ▾	NEC				
One Time Key In	Main			STICKER DECAL 6555 8888	1	21.60	21.60	0.00	21.60	Replace	1	21.60	Replace ▾	NEC				
One Time Key In	Main			END PANEL	1	602.10	602.10	30.00	421.47	Replace	0	0	Check ▾					
One Time Key In	Main			END PANEL COVER, DECK TRIM HOLE	1	46.10	46.10	30.00	32.27	Replace	0	0	Check ▾					
One Time Key In	Main			END PANEL COVER, DECK TRIM, RR	1	121.10	121.10	30.00	84.77	Replace	0	0	Not Give ▾	WH				
One Time Key In	Main			REINFORCEMENT, RR	2	34.60	69.20	30.00	48.44	Replace	0	0	Check ▾					
One Time Key In	Main		4006314	SEALANT SIKAFLEX	1	37.00	37.00	0.00	37.00	Replace	0	0	Check ▾					
Total Spare Part Cost									6,186.00	Surveyor Total			1,301.14					
Lump Sum Discount (%)									0.00	Lump Sum Dis (%)			0					
Final Spare Part Cost									6,186.00	Final Sur Total			1,301.14					

SMRT Recommendation											Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			SPARE TYRE PANEL	1	667.70	667.70	30.00	467.39	Replace	0	0	Check	▼
One Time Key In	Main			BOX, DECK FLOOR, RR	1	649.70	649.70	30.00	454.79	Replace	0	0	Check	▼
One Time Key In	Main			BOX, RR FLOOR, BOARD	1	679.60	679.60	30.00	475.72	Replace	0	0	Check	▼
One Time Key In	Main			TAIL LAMP BRACKET, LH	1	30.70	30.70	30.00	21.49	Replace	0	0	Not Give	▼ 
One Time Key In	Main			TAIL LAMP BRACKET, RH	1	30.70	30.70	30.00	21.49	Replace	0	0	Not Give	▼ 
Total Spare Part Cost									6,186.00	Surveyor Total			1,301.14	
Lump Sum Discount (%)									0.00	Lump Sum Dis (%)			0	
Final Spare Part Cost									6,186.00	Final Sur Total			1,301.14	

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR REAR PORTION	1,014.00	400	
Total:			1,014.00	400.00	

Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO RESPRAY REAR BUMPER	378.00	200	
2	Main	TO RESPRAY BUMPER BEAM	180.00	0	
3	Main	TO RESPRAY TAIL GATE	378.00	200	
4	Main	TO RESPRAY TAILGATE OUTSIDE GARNISH	180.00	100	
5	Main	TO RESPRAY REAR PANEL	180.00	0	
6	Main	TO RESPRAY REAR SPARE TYRE PANEL	180.00	0	
Total:			1,476.00	500.00	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	
2	Main	TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	20	
3	Main	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	30	
4	Main	TO REMOVE AND REFIT WIRE HARDESS	120.00	0	
5	Main	TO TRANSFER REAR TAILGATE MECHANISM	120.00	0	
6	Main	TO REMOVE AND REFIX REAR WINDSCREEN	240.00	0	
7	Main	TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	120.00	30	
8	Main	TO REPLACE SUNDRY PARTS	100.00	0	
9	Main	TO WASH AND VACUUM	60.00	0	
<b>Total:</b>			<b>1,080.00</b>	<b>100.00</b>	

## Summary

	Estimator Assesment(\$)	Surveyor Assesment(\$)
Total Spare Part Detail	6,186.00	1,301.14
Total Labour Cost	1,014.00	400.00
Total Spray Painting	1,476.00	500.00
Other	1,080.00	100.00
Overall Total	9,756.00	2,301.14
Lump Sum Repair Option		
Lump Sum Total	0.00	2,301.14
Surveyor Approved Amount		2,301.14
No of Repair Days*	7	4
Remarks		P/P REPAIR, PHOTO BEFORE PAINT.
Surveyor Name		Hwee jie

Estimator Assessment(\$)

Surveyor Assessment(\$)

Signature

Survey Date

01/03/2019

Save

Clear

7/3/19

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer

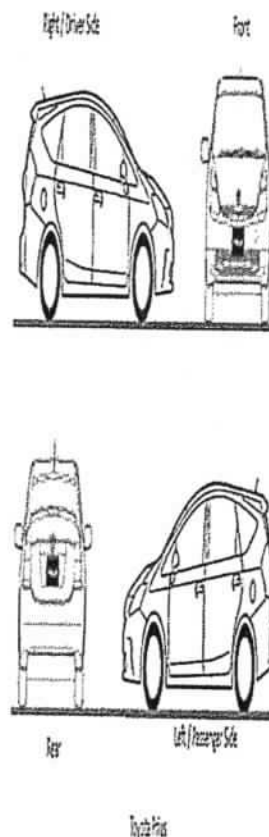
Signature:



Date:



**Section A - Accident Details**

Registration Number	SHC4783L
Case Reference Number	TAX/02/19/2132
Registration Date	6/5/2016
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	TAN LENG YONG
Type of Accident	Head to Rear
Accident Date and Time	27/2/2019 10:18 AM
Accident Reported Date and Time	27/2/2019 11:31 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24100337
Special Instruction to ARC, if any	MSIG - LKK
Prepared Date and Time	28/2/2019 2:48 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	


**Section B - Summary of Repair Estimates**

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,264.00	\$600.00
Total Spray Cost	\$1,676.00	\$600.00
Total Spare Part Cost	\$6,586.63	\$1,684.51
Total Other Cost	\$1,080.00	\$100.00
<b>TOTAL COST</b>	<b>\$10,606.63</b>	<b>\$2,984.51 (P/P)</b>
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	10.0	5.0
Prepared / Adjusted By	Tuck Foo Kok	Hwee Jie (LKK) / MSIG
ARC / Surveyor Sign Off Date	28/02/2019 4:08 PM	01/03/2019 3:03 PM
Signature		
Remarks	Initial estimates = 7 days Request number of days to extend 3 days	
	P/P REPAIR, PHOTO BEFORE PAINT.	

## Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1903-0231	Invoice Number	
Quotation Date	13.03.2019	Invoice Date	
Invoice Amount		Prepared Date	

## Section D - Details of Repair Estimates

## Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	\$1,014.00	\$400.00
TO REPAIR REAR END PANEL	\$250.00	\$200.00
Total Labour	\$1,264.00	\$600.00

## Part 2 - Spray Painting &amp; Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY BUMPER BEAM	\$180.00	\$0.00
TO RESPRAY REAR SPARE TYRE PANEL	\$180.00	\$0.00
TO RESPRAY REAR BUMPER	\$378.00	\$200.00
TO RESPRAY TAILGATE OUTSIDE GARNISH	\$180.00	\$100.00
TO RESPRAY REAR PANEL	\$180.00	\$0.00
TO RESPRAY REAR PANEL	\$200.00	\$100.00
TO RESPRAY TAIL GATE	\$378.00	\$200.00
Total Spray Painting & Panel Beating	\$1,676.00	\$600.00

## Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	\$120.00	\$30.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	\$120.00	\$30.00
TO REMOVE AND REFIT WIRE HARDESS	\$120.00	\$0.00
TO REMOVE AND REFIX REAR WINDSCREEN	\$240.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$20.00
TO TRANSFER REAR TAILGATE MECHANISM	\$120.00	\$0.00
TO WASH AND VACUUM	\$60.00	\$0.00
Total Other Costs	\$1,080.00	\$100.00

## Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52016-47030	ARM SUB-ASSY, RR BUMPER LH	0.00	\$139.60	0.00	\$0.00	Replace	Check <input checked="" type="checkbox"/>
		76087-47020	BUMPER LIP COVER RR/RH	0.00	\$118.10	0.00	\$0.00	Replace	Not Given <input checked="" type="checkbox"/>
		52161-16010	BUMPER CLIPS	10.00	\$1.61	30.00	\$11.27	Replace	Replace <input checked="" type="checkbox"/>
		69431-47010	STRIKER, BACK DOOR	0.00	\$48.90	0.00	\$0.00	Replace	Check <input checked="" type="checkbox"/>
		76891-47020	BUMPER LIP REAR	0.00	\$228.90	0.00	\$0.00	Replace	Not Given <input checked="" type="checkbox"/>

# SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
80 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68932623
Accident Reporting Number : 68932672

Date Generated : 12/03/2019

User ID : PohSuan

	67881-47022	TAILGATE DOOR WEATHER STRIP	0.00	\$353.40	0.00	\$0.00	Replace	Check	X	nn
	75575-47030	MOULDING BACK WINDOW, LOWER NO.1	0.00	\$29.40	0.00	\$0.00	Replace	Not Given	X	nn
		SMRT LOGO	1.00	\$7.80	0.00	\$7.80	Replace	Replace		nec
	58416-47030B3	BOX, RR FLOOR, BOARD	0.00	\$679.60	0.00	\$0.00	Replace	Check	X	nn
	67005-47241	TAILGATE ASY	1.00	\$1,007.90	100.00	\$0.00	Replace	Repair	R	Repair
	69415-47020	TAILGATE LOCK, COVER	0.00	\$15.70	0.00	\$0.00	Replace	Check	X	nn
		SENSOR REVERSE	1.00	\$180.00	0.00	\$180.00	Replace	Replace		Shorted
	52592-47021	BUMPER SEAL, RR LH	1.00	\$88.90	30.00	\$62.23	Replace	Replace		nec
	64716-47031B0	END PANEL COVER, DECK TRIM, RR	0.00	\$121.10	0.00	\$0.00	Replace	Not Given	X	nn
	75574-47020	TAIL GATE DOOR GLASS MOULDING, LH	0.00	\$29.40	0.00	\$0.00	Replace	Not Given	X	nn
	58311-47071	SPARE TYRE PANEL	0.00	\$667.70	0.00	\$0.00	Replace	Check	X	nn
	76801-47070-B0	TAILGATE OUTSIDE GARNISH	1.00	\$504.90	30.00	\$353.43	Replace	Replace		Scr
	58336-12090	REINFORCEMENT, RR	0.00	\$34.60	0.00	\$0.00	Replace	Check	X	nn
	64993-47020	BOX, DECK FLOOR, RR	0.00	\$649.70	0.00	\$0.00	Replace	Check	X	nn
	52015-47050	ARM SUB-ASSY, RR BUMPER RH	0.00	\$139.60	0.00	\$0.00	Replace	Check	X	nn
	64718-47031B0	END PANEL COVER, DECK TRIM HOLE	0.00	\$46.10	0.00	\$0.00	Replace	Check	X	nn
	52576-47020	BUMPER SIDE RETAINER RR/LH	1.00	\$94.80	30.00	\$66.36	Replace	Replace		CRA
	52159-47905	BUMPER REAR	1.00	\$458.60	30.00	\$321.02	Replace	Replace		DEF
	89997-30070	ANTENNA, ELECTRICAL LOWER REAR	0.00	\$157.40	0.00	\$0.00	Replace	Check	X	nn
	52023-12240	BUMPER REINFORCEMENT REAR	0.00	\$205.70	0.00	\$0.00	Replace	Check	X	nn
	52563-47010	TAIL LAMP BRACKET, LH	0.00	\$30.70	0.00	\$0.00	Replace	Not Given	X	nn
	52575-47020	BUMPER SIDE RETAINER RR/RH	0.00	\$94.80	0.00	\$0.00	Replace	Not Given	X	nn
	52562-47010	TAIL LAMP BRACKET, RH	0.00	\$30.70	0.00	\$0.00	Replace	Not Given	X	nn
		STICKER DECAL 6555 8888	1.00	\$21.60	0.00	\$21.60	Replace	Replace		nec
		NUMBER PLATE	0.00	\$15.00	0.00	\$0.00	Replace	Not Given	X	nn
		PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace		nec
	76088-47020	BUMPER LIP COVER RR/LH	0.00	\$72.20	0.00	\$0.00	Replace	Not Given	X	nn
	58307-47060	END PANEL	0.00	\$602.10	0.00	\$0.00	Replace	Check	X	nn
	81271-53011	LICENSE PLATE LAMP	0.00	\$35.70	0.00	\$0.00	Replace	Not Given	X	nn
		SEALANT W/SCREEN	0.00	\$37.00	0.00	\$0.00	Replace	Not Given	X	nn
4006314		SEALANT SIKAFLEX	0.00	\$37.00	0.00	\$0.00	Replace	Check	X	nn
	75310-47020	EMBLEM REAR	1.00	\$60.30	30.00	\$42.21	Replace	Replace		nec
		NUMBER PLATE FRAME	0.00	\$12.00	0.00	\$0.00	Replace	Not Given	X	nn
	75442-47030	NAME PLATE (PRIUS)	1.00	\$60.80	30.00	\$42.56	Replace	Replace		nec
	58308-47011	UNDER COVER SUBASSY, RR FLOOR	0.00	\$514.50	0.00	\$0.00	Replace	Not Given	X	nn
	75374-47051	NAME PLATE (HYBRID)	1.00	\$51.90	30.00	\$36.33	Replace	Replace		nec
	75443-47030	NAME PLATE (TOYOTA)	1.00	\$51.90	30.00	\$36.33	Replace	Replace		nec
	69350-47030	TAILGATE DOOR LOCK	0.00	\$444.10	0.00	\$0.00	Replace	Check	X	nn
	75573-47080	TAIL GATE DOOR GLASS MOULDING, RH	0.00	\$29.40	0.00	\$0.00	Replace	Not Given	X	nn
	52591-47021	BUMPER SEAL, RR RH	0.00	\$65.70	0.00	\$0.00	Replace	Not Given	X	nn
Total				\$8,336.81		\$1,301.14				

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
		52016-47030	ARM SUB-ASSY, RR BUMPER LH	1.00	\$139.60	30.00	\$97.72	Replace	Replace
		89997-30070	ANTENNA, ELECTRICAL LOWER REAR	1.00	\$157.40	10.00	\$141.66	Replace	Replace
		52023-12240	BUMPER REINFORCEMENT REAR	1.00	\$205.70	30.00	\$143.99	Replace	Replace
Total					502.70		383.37		

BT  
CRA  
DY

1684.51  
+ 600.00  
+ 700.00  
-----  
2984.51

12934

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	01 Mar 2019		06 Mar 2019 16:42 <a href="#">Edit Adj Rpt</a>	<b>S\$2,984.51</b> <a href="#">Edit Estimates</a>	<b>S\$2,984.51</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>



































Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	<b>SINGAPORE GENERAL HOSPITAL PTE LTD</b> , Co. Reg. No.: 198703907Z								
Main Claimant:	<b>SMRT TAXIS PTE LTD</b> , Co. Reg. No.: 198905369K								
Vehicle Reg. No.:	<b>SHC4783L</b>	Date of Loss:	27/02/2019 10:00 - :59 [33 Months and 21 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 586403</b>	Policy/Cover Note No.:	B28864251MKF (Comprehensive) Coverage: 01/12/2018 - 30/11/2019						
Vehicle Reg. No. (Insured):	<b>GBF3169Y</b>	Policy No. (Claimant):							
		Excess:							
Repairer:	<b>SMRT Automotive Services Pte Ltd (Woodlands)</b> 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Fievel Foo Wenyao</b> - 6643 1316]								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ONG HWEE JIE</b> ] ... [Final Rpt due 05/04/2019]								
Driver/Custodian (Insured):	ZAINAL ABIDIN BIN HASSAN (), NRIC: S0076953C, Tel: +6596237339 Email:								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SHC4783L (586403)**  
**[GBF3169Y]**  
**TP**  
**SMRT TAXIS PTE LTD**  
**Feb 27 2019 10:00AM**  
**[SINGAPORE GENERAL HOSPITAL PTE LTD]**  
**SMRT Automotive Services Pte Ltd**

[Upload Documents](#) | 
 [Upload Photos](#) | 
 [Compose New Letter](#)

**View** [View in Browser](#)

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print	
1	06/03/19 16:33	<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> <b>Accident Statement</b> From: SC - Reg. No: GBF3169Y, Claimant: SINGAPORE GENERAL HOSPITAL PTE LTD	 Load HTM		
No	Finalized On		Thumbnail	Print	
1	07/03/19 10:41	<b>LKK Auto Consultants Pte Ltd (HQ)</b> <b>Adjuster Immediate Advice</b>	 Load HTM		
Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
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2	05/04/19 09:05	General View	 Load JPG	<input checked="" type="checkbox"/>	
3	05/04/19 09:05	General View	 Load JPG	<input checked="" type="checkbox"/>	
4	05/04/19 09:05	General View	 Load JPG	<input checked="" type="checkbox"/>	
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20	05/04/19 09:05	General View	 Load JPG	<input checked="" type="checkbox"/>	
21	05/04/19 09:05	General View	 Load JPG	<input checked="" type="checkbox"/>	
22	05/04/19 09:05	General View	 Load JPG	<input checked="" type="checkbox"/>	
23	05/04/19 09:05	General View	 Load JPG	<input checked="" type="checkbox"/>	
24	05/04/19 09:05	General View	 Load JPG	<input checked="" type="checkbox"/>	
25	05/04/19 09:05	General View	 Load JPG	<input checked="" type="checkbox"/>	
26	05/04/19 09:05	General View	 Load JPG	<input checked="" type="checkbox"/>	
27	05/04/19 09:05	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>	
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31	05/04/19 09:05	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>	
32	05/04/19 09:05	Dismantled Parts	 Load JPG		

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
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36	05/04/19 09:05	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>
37	05/04/19 09:05	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>
38	05/04/19 09:05	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>
39	05/04/19 09:05	Replacement Part Photo	Load JPG	<input checked="" type="checkbox"/>
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41	05/04/19 09:05	Replacement Part Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	06/03/19 16:33	SHC4783L E-file report From: SC - Reg. No: GBF3169Y, Claimant: SINGAPORE GENERAL HOSPITAL PTE LTD	Load PDF	
2	06/03/19 16:41	Direct Survey by LKK	Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			



## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/MSG19004050/JSD3E2

Date: 16/04/2019

## REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: B28864251MKF

Claimant Vehicle No : SHC4783L

Insured Vehicle No : GBF3169Y

Date of Loss: 27/02/2019

Nature of Claim: TP

Claim No: 586403

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SHC4783L

Make &amp; Model: TOYOTA PRIUS TAXI, 1.8 (A)

Engine No: 2ZR6592290

Reg. Date: 06/05/2016 (Man. Year: 2015)

Chassis No: JTDKN36U505767898

Colour: Maroon

Odometer: 266572 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: West Lake 6 mm

Rear Left Side: West Lake 6 mm

Front Right Side: West Lake 6 mm

Rear Right Side: West Lake 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,914.00	1,684.51	7,229.49	81.10
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,020.00	1,300.00	2,720.00	67.66
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>12,934.00</b>	<b>2,984.51</b>	<b>9,949.49</b>	<b>76.93</b>

## INSPECTION

Date of Assignment: 06/03/2019

Date Inspected: 01/03/2019 Inspected At:

SMRT Automotive Services Pte Ltd  
(Woodlands)  
60 Woodlands Industrial Park E4  
Singapore 757705

Estimated Period of Repair: 5.0 days

Adjuster: ONG HWEE JIE

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.



## REPAIR DETAILS

<b>Reference</b>	
<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 16 Apr 2019)
<b>Parts:</b> 144	TOYOTA PRIUS TAXI 1.8 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> (Unsubmitted, no print-code for SHC4783L)	
<b>Validity:</b> These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER CLIPS (DISC 30%) (10PCS)	Necessary	16.10 F	*11.27 F
2	1		*BUMPER SEAL,RR LH (DISC 30%)	Necessary	88.90 F	*62.23 F
3	1		*TAILGATE OUTSIDE GARNISH (DISC 30%)	Scratched	504.90 F	*353.43 F
4	1		*BUMPER SIDE RETAINER RR/LH (DISC 30%)	Cracked	94.80 F	*66.36 F
5	1		*BUMPER REAR (DISC 30%)	Deformed	458.60 F	*321.02 F
6	1		*EMBLEM REAR (DISC 30%)	Necessary	60.30 F	*42.21 F
7	1		*NAME PLATE (HYBRID) (DISC 30%)	Necessary	51.90 F	*36.33 F
8	1		*NAME PLATE (TOYOTA) (DISC 30%)	Necessary	51.90 F	*36.33 F
9	1		*ARM SUB-ASSY, RR BUMPER LH (DISC 30%)	Bent	139.60 F	*97.72 F
10	1		*BUMPER REINFORCEMENT REAR (DISC 30%)	Dented	205.70 F	*143.99 F
11	1		*ANTENNA, ELECTRICAL LOWER REAR (DISC 10%)	Cracked	157.40 F	*141.66 F
12	1		*SMRT LOGO (SN)	Necessary	7.80 F	*7.80 F
13	1		*SENSOR REVERSE (SN)	Shorted	180.00 F	*180.00 F
14	1		*STICKER DECAL 6555 8888 (SN)	Necessary	21.60 F	*21.60 F
15	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
16	1		*NAME PLATE (PRIUS) (DISC 30%)	Necessary	60.80 F	*42.56 F
17	1		*ARM SUB-ASSY, RR BUMPER LH	Not Necessary	139.60 F	*- F
18	1		*BUMPER LIP COVER RR/RH	Not Necessary	118.10 F	*- F
19	1		*STRIKER, BACK DOOR	Not Necessary	48.90 F	*- F
20	1		*BUMPER LIP REAR	Not Necessary	228.90 F	*- F
21	1		*TAILGATE DOOR WEATHER STRIP	Not Necessary	353.40 F	*- F
22	1		*MOULDING BACK WINDOW, LOWER NO.1	Not Necessary	29.40 F	*- F
23	1		*BOX, RR FLOOR, BOARD	Not Necessary	679.60 F	*- F
24	1		*TAILGATE LOCK, COVER	Not Necessary	15.70 F	*- F
25	1		*END PANEL COVER, DECK TRIM, RR	Not Necessary	121.10 F	*- F
26	1		*TAIL GATE DOOR GLASS MOULDING, LH	Not Necessary	29.40 F	*- F
27	1		*SPARE TYRE PANEL	Not Necessary	667.70 F	*- F
28	1		*REINFORCEMENT, RR	Not Necessary	34.60 F	*- F
29	1		*BOX, DECK FLOOR, RR	Not Necessary	649.70 F	*- F
30	1		*ARM SUB-ASSY, RR BUMPER RH	Not Necessary	139.60 F	*- F
31	1		*END PANEL COVER, DECK TRIM HOLE	Not Necessary	46.10 F	*- F
32	1		*ANTENNA, ELECTRICAL LOWER REAR	Not Necessary	157.40 F	*- F
33	1		*BUMPER REINFORCEMENT REAR	Not Necessary	205.70 F	*- F
34	1		*TAIL LAMP BRACKET, LH	Not Necessary	30.70 F	*- F
35	1		*BUMPER SIDE RETAINER RR/RH	Not Necessary	94.80 F	*- F
36	1		*TAIL LAMP BRACKET, RH	Not Necessary	30.70 F	*- F
37	1		*NUMBER PLATE	Not Necessary	15.00 F	*- F
38	1		*BUMPER LIP COVER RR/LH	Not Necessary	72.20 F	*- F
39	1		*END PANEL	Not Necessary	602.10 F	*- F

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
40	1		*LICENSE PLATE LAMP	Not Necessary	35.70 F	*- F
41	1		*SEALANT W/SCREEN	Not Necessary	37.00 F	*- F
42	1		*SEALANT SIKAFLEX	Not Necessary	37.00 F	*- F
43	1		*NUMBER PLATE FRAME	Not Necessary	12.00 F	*- F
44	1		*UNDER COVER SUBASSY, RR FLOOR	Not Necessary	514.50 F	*- F
45	1		*TAILGATE DOOR LOCK	Not Necessary	444.10 F	*- F
46	1		*TAIL GATE DOOR GLASS MOULDING, RH	Not Necessary	29.40 F	*- F
47	1		*BUMPER SEAL, RR RH	Not Necessary	65.70 F	*- F
48	1		*TAILGATE ASY	Repair	1,007.90 F	*- F
F=Franchise part.						
Total Parts (S\$)					8,914.00	1,684.51

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PANEL BEATING & BODY WORK	New	1,264.00	600.00
2	SPRAY PAINT	New	1,676.00	600.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	20.00
4	TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	New	120.00	30.00
5	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR	New	120.00	30.00
6	TO REMOVE AND REFIT WIRE HARDESS	New	120.00	0.00
7	TO REMOVE AND REFIX REAR WINDSCREEN	New	240.00	0.00
8	TO REPLACE SUNDRY PARTS	New	100.00	0.00
9	TO TEST AND REFIX REVERSE SENSOR SYSTEM	New	120.00	20.00
10	TO TRANSFER REAR TAILGATE MECHANISM	New	120.00	0.00
11	TO WASH AND VACUUM	New	60.00	0.00
Gross Labour Cost (S\$)			<b>4,020.00</b>	<b>1,300.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >