## Khanchna (LKK Auto)

From: Khanchna (LKK Auto)

**Sent:** Thursday, 11 July 2019 2:34 PM **To:** claims@96motorsports.com

Cc: Admin A

Subject: RE: Direct Settlement. LOD for Our Insured JHG1816(96M-19-366); LKK REF:

CC4/AIG19004041/Aka3 (ACC ON 01/03/2019) \*\*\*

Attachments: DV AIG.pdf

Tracking: Recipient Delivery

claims@96motorsports.com

Admin A

olivialau@lkkauto.com Delivered: 11/7/2019 2:35 PM Meikwan@lkkauto.com Delivered: 11/7/2019 2:35 PM shupei@lkkauto.com Delivered: 11/7/2019 2:35 PM

Your Ref: JHG1816 Without Prejudice

Our Ref: CC4/AIG19004041/Aka3

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement at a global sum of \$6,600.00(all-in).

We attach herewith a copy of the DV for your further action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAuto)

Sent: Thursday, 11 July 2019 1:52 PM

**To:** claims@96motorsports.com; Khanchna (LKK Auto) <khanchna@lkkauto.com> **Cc:** Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Direct Settlement. LOD for Our Insured JHG1816(96M-19-366); LKK REF: CC4/AIG19004041/Aka3 (ACC ON

01/03/2019) \*\*\*

### Without Prejudice

Dear Jade.

We refer to your below email.

Please be informed that this matter is now handled by Ms Khanchna and she will get back to you for an update/offer.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Save the Earth Print only when necessary

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From: claims@96motorsports.com [mailto:claims@96motorsports.com]

Sent: Tuesday, 25 June, 2019 5:37 PM

To: Vic (LKKAuto)

Cc: Asher Sng (LKKAuto); Admin A; Admin-D (LKKAuto)

Subject: FW: Direct Settlement. LOD for Our Insured JHG1816(96M-19-366); LKK REF: CC4/AIG19004041/Aha3 (ACC ON

01/03/2019) \*\*\*

Without prejudice

Dear Vic,

Kindly refer to the LOD attached for settlement.

Please expedite on the matter so that we can close this case on both our end.

Do let us know if you require any other documents from our end, otherwise we see no reason for the delay on this matter as it has been more than 8 weeks

We hope for your most favourable reply at the soonest.

Thank you,

Jade

From: <a href="mailto:claims@96motorsports.com">claims@96motorsports.com</a>>

Sent: Saturday, June 15, 2019 1:32 PM

To: vicalpeh@lkkauto.com

Cc: 'Asher Sng (LKKAuto)' < <a href="mailto:AsherSng@lkkauto.com">AsherSng@lkkauto.com</a>>

Subject: FW: Direct Settlement. LOD for Our Insured JHG1816(96M-19-366); LKK REF: CC4/AIG19004041/Aha3 (ACC ON

01/03/2019) \*\*\*

### Without Prejudice

Dear Vic,

Kindly refer to the LOD attached for settlement.

Please expedite on the matter so that we can close this case on both our end.

Do let us know if you require any other documents from our end, otherwise we see no reason for the delay on this matter.

We hope for your most favourable reply at the soonest





62/64 Kaki Bukit Avenue 6 Ark @ KB Singapore 417893

**Tel** : 6702 6996 **Fax** : 6384 6996

**Email**: Operation@96motorsports.com **Website**: www.96motorsports.com

From: <a href="mailto:claims@96motorsports.com">claims@96motorsports.com</a>>

**Sent:** Friday, 14 June, 2019 3:16 PM

To: 'Vic (LKKAuto)' < vicalpeh@lkkauto.com>

Subject: FW: Direct Settlement. LOD for Our Insured JHG1816(96M-19-366); LKK REF: CC4/AIG19004041/Aha3 (ACC ON

01/03/2019) \*\*\*

### Without Prejudice

Dear Vic,

Kindly refer to the LOD attached for settlement.

Please expedite on the matter so that we can close this case on both our end.

Do let us know if you require any other documents from our end, otherwise we see no reason for the delay on this matter.

We hope for your most favourable reply at the soonest.

# Thank you,

## Jade Lim



Ark @ KB Singapore 417893

**Tel** : 6702 6996 **Fax** : 6384 6996

**Email**: <a href="mailto:claims@96motorsports.com">claims@96motorsports.com</a> **Website**: <a href="mailto:www.96motorsports.com">www.96motorsports.com</a>

From: claims@96motorsports.com <claims@96motorsports.com>

Sent: Tuesday, May 14, 2019 12:00 PM
To: 'Vic (LKKAuto)' < vicalpeh@lkkauto.com>

Subject: FW: Direct Settlement. LOD for Our Insured JHG1816(96M-19-366); LKK REF: CC4/AIG19004041/Aha3 (ACC ON

01/03/2019) \*\*\*

#### WITHOUT PREJUDICE

Dear Sir/ Mdm

Kindly update the status of the claim.

I look forward to your favourable reply

Thank you

# **Yours Sincerely,**

# **Jade Lim**



Ark @ KB Singapore 417893

Tel : 6702 6996 Fax : 6384 6996

Email: <a href="mailto:claims@96motorsports.com">claims@96motorsports.com</a>
Website: <a href="mailto:www.96motorsports.com">www.96motorsports.com</a>

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From: claims@96motorsports.com <claims@96motorsports.com>

Sent: Monday, April 1, 2019 2:52 PM

To: 'Vic (LKKAuto)' < vicalpeh@lkkauto.com >

Cc: Gary 96 <gary.chang@96motorsports.com>; Andyson <andysonckl@yahoo.com>

Subject: Direct Settlement. LOD for Our Insured JHG1816(96M-19-366); LKK REF: CC4/AIG19004041/Aha3 (ACC ON

01/03/2019) \*\*\*

Our ref: 96M-19-366

LKK REF: CC4/AIG19004041/Aha3

#### WITHOUT PREJUDICE

Dear Vic,

Kindly refer to the attached LOD for direct settlement.

Please let us have your DV if any.

Thank you Jade Lim



62/64 Kaki Bukit Avenue 6 Ark @ KB Singapore 417893

**Tel** : 6702 6996 **Fax** : 6384 6996

**Email**: <a href="mailto:claims@96motorsports.com">claims@96motorsports.com</a> **Website**: <a href="mailto:www.96motorsports.com">www.96motorsports.com</a>

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Tuesday, March 5, 2019 4:07 PM

To: claims@96motorsports.com

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <<u>vicalpeh@lkkauto.com</u>>; CS A Team <<u>cs-a@lkkauto.com</u>> Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBD917K AND JHG1816 ON

01/03/2019 \*\*\* LKK REF: CC4/AIG19004041/Aha3

# <u>'WITHOUT PREJUDICE'</u>

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

### Please provide us the following.

- Insurance cert
- Log card

- Police report
- Estimated cost of repair
- Police investigation result if any

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** claims@96motorsports.com [mailto:claims@96motorsports.com]

Sent: Monday, March 04, 2019 3:56 PM

To: Hor, Yinrul

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBD917K AND JHG1816 ON

01/03/2019

Dear Sir/Mdm,

We would like Adrian Ling from LKK to conduct the survey

thank you,

Jade

From: Hor, Yinrul

Sent: Mon, 4 Mar 2019 07:53:50 +0000

To: claims@96motorsports.com

Cc: Fong, Andy-SY, Fan, Winnie-LW, Kaur, Baljit, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim,

Sheng Yang, Mithoosingh, Aashweenjeetkaur

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBD917K AND JHG1816 ON

01/03/2019

Without Prejudice

Your Reference: JHG1816

Our Reference: GBD917K

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

### Yin Rul, Hor (Viviane)

### **AIG**

Claim Adjuster II, Singapore FNOL, Claims Operations - Auto

Shared Services - Malaysia | Global Business Services

Yinrul.Hor@aig.com | www.aig.sg

From: <a href="mailto:claims@96motorsports.com">claims@96motorsports.com</a> [mailto:claims@96motorsports.com]

Sent: Monday, March 04, 2019 2:47 PM

**To:** AIG SGP, Claims-Survey **Cc:** Gary 96; Andyson

Subject: PRI FOR JHG 1816; YOUR INSURED GBD 917K

### WITHOUT PREJUDICE

Dear AIG,

### ACCIDENT INVOLVING JHG 1816 and GBD 917K on 01.03.2019

### AT / ALONG CTE TWDS CITY B4 BRADDELL EXIT

We act for FANG KAM WEI, whose vehicle registration number JHG 1816 was damaged in the above accident.

Kindly let us have your list of surveyors within <u>2 working days</u> of your receipt of this notice should you like to conduct a pre-repair survey of the vehicle.

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Thank you.

Jade Lim



## Ark @ KB Singapore 417893

Tel: 6702 6996

Fax: 6384 6996

Email: <a href="mailto:claims@96motorsports.com">claims@96motorsports.com</a>

Website: www.96motorsports.com

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