ASS, REC, BY:	REF: CS F	QI 19004032 1	21+d Palazu Instruction	
Surveyor		NMENT (Office)		
From (Person); Joel Goh			Date/Fime:	4/3/2019
Estimated Cost:		Bill to:		
OD/TP/WS/TP RES/OD	RES/EVA/INV/N	MY7CS		
To Inspect Vehicle No: GB	6 34113		Insured:	
at Workshop m/s Born	eo motor >	Pandan cresi		
of				
Policy No:		Claim No:	Dm19H0 0037	0-36
Sum Insured:		Excess:		
Make of Veh:			D.O.A. [×12019
Make of Veh: (Client's Record) CA REV REP. / REV 2 Date Vine:			H.O.D. Endors Vehicle IN / O	
	on () Estin	nate		·
73@185pm-12				
73@2:06pm-00 73@2:33pm- extess	Inform by \$500-	email au	thorise rep	air to Thoma

Nivitha (LKK Auto)

From:

Joel Goh <joel.goh@eqinsurance.com.sg>

Sent:

Monday, 4 March 2019 4:09 PM

To:

assignments

Cc:

Thomas Pang PTCBC

Subject:

RE: Own Damaged Claim for GBG3411S (DM19HO00370-JG)

Attachments:

25022019140537-0001.pdf; GBG3411S.pdf

Dear LKK

Please assist on this OD survey.

Excess: \$\$500.00 (no waiver)

Survey and revert.

Best Regards,

Joel Goh

Executive | Claims





EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg



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From: Thomas Pang PTCBC [mailto:Thomas.Pang@borneomotors.com.sg]

Sent: Friday, March 1, 2019 2:50 PM

To: Joel Goh

Subject: RE: Own Damaged Claim for GBG3411S (DM19HO00370-JG)

Dear Joel,

Customer only come down to submit the report to us on 25/02/2019. So we submit the estimate on 25/02/2019.

Thank you

Regards

thomas

From: Joel Goh [mailto:joel.goh@eqinsurance.com.sg]

Sent: Friday, March 1, 2019 2:20 PM

To: Thomas Pang PTCBC

Subject: RE: Own Damaged Claim for GBG3411S (DM19HO00370-JG)

Denise Tay (LKKAuto)

From:

Denise Tay (LKKAuto)

Sent:

Thursday, 7 March 2019 1:35 PM

To:

Admin-D (LKKAuto); 'Joel Goh'

Cc:

SUR; assignments

Subject:

RE: Own Damaged Claim for GBG3411S (DM19HO00370-JG)

Attachments:

PRELI ADVISED GBG 3411S.pdf; estimate gbg 3411s.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle **GBG 3411S**We did not authorise repair

Kindly let us have your authorization

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>denisetay@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 5 March 2019 10:27 AM

To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>; assignments <assignments@lkkauto.com> Cc: 'Thomas Pang PTCBC' <Thomas.Pang@borneomotors.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: Own Damaged Claim for GBG3411S (DM19HO00370-JG)

Dear Joel,

Thank you for the assignment.

Please be informed that the vehicle currently not in the workshop and repairer will arrange.

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [mailto:joel.goh@eqinsurance.com.sg]

Sent: Monday, 4 March 2019 4:09 PM

To: assignments assignments@lkkauto.com

Cc: Thomas Pang PTCBC < Thomas.Pang@borneomotors.com.sg Subject: RE: Own Damaged Claim for GBG3411S (DM19HO00370-JG)

Dear LKK

Denise Tay (LKKAuto)

From:

Denise Tay (LKKAuto)

Sent:

Thursday, 7 March 2019 2:33 PM

To:

Thomas.Pang@borneomotors.com.sg

Cc:

Wally Tan TCBC; SUR

Subject:

GBG 34115 / OD / EQ

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle GBG 34115 (Excess \$500/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>denisetay@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Denise Tay (LKKAuto)

From:

Joel Goh <joel.goh@eqinsurance.com.sg>

Sent:

Thursday, 7 March 2019 2:06 PM

To:

Denise Tay (LKKAuto); Admin-D (LKKAuto)

Cc:

SUR; assignments

Subject:

RE: Own Damaged Claim for GBG3411S (DM19HO00370-JG)

Dear Denise

Please proceed to authorize OD claim up to \$\$10,788.30

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg



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From: Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]

Sent: Thursday, March 7, 2019 1:35 PM To: Admin-D (LKKAuto); Joel Goh

Cc: SUR; assignments

Subject: RE: Own Damaged Claim for GBG3411S (DM19HO00370-JG)

Dear Sir/Madam,

Enclosed preliminary revised of vehicle **GBG 3411S**We did not authorise repair

Kindly let us have your authorization

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>denisetay@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your Ref: DM19HO00370-JG

Date: 7/3/2018

Our Ref: CS/EQI19004032/R1td3

The Motor Claims Department EQ INSURANCE COMPANY LTD

Dear Sirs/Mdm

PRELIMINARY ADVICE OF VEHICLE NO. GBG 3411S .

Please be informed that we had conducted the inspection of the above-mentioned vehicle on <u>06/03/2019</u> at the premises of M/s <u>Borneo Motor</u> and have the following to report: -

Workshop Estimate Amount : S\$ 13,652.00 Revised Estimate Amount : S\$ 10,485.50 "Check" Items Amount : S\$ 302.80 : S\$ 64,000.00 Market Value LTA Reimbursement Value : S\$ 25,590.00 : S\$ 38,410.00 Nett Value

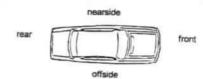
Description of Damage:

The vehicle sustained damages at the front o/s portion

Comments/ Present Status:

Damages Consistent. We have not authorized repair.

Yours faithfully Rasul Automotive Assessor



Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	LENGTH CONTROL OF THE	
Owner ID Type:	Business	
Owner ID: Vehicle Details	0172W	
Vehicle No.:	GBG3411S	
Vehicle to be Exported:	No	
Intended Deregistration Date:	07 Mar 2019	
Vehicle Make:	TOYOTA	
Vehicle Model:	HIACE VAN TURBO 5DR MT	
Primary Colour:	Silver	
Manufacturing Year:	2017	
Engine No.:	1KD2691586	
Chassis No.:	JTFHT02P600217919	
Maximum Power Output:		
Open Market Value:	\$28,138.00	
Original Registration Date:	19 Jul 2017	
First Registration Date:	19 Jul 2017	
Transfer Count:	0	
Actual ARF Paid: Intended PARF Rebate Details	\$1,407.00	
PARF Eligibility:	No	
PARF Eligibility Expiry Date:		
PARF Rebate Amount: Intended COE Rebate Details	\$0.00	
COE Expiry Date:	18 Jul 2027	
COE Category:	C - Goods Vehicle & Bus	
COE Period(Years):	10	
QP Paid:	\$30,600.00	
COE Rebate Amount:	\$25,590.00	
Total Rebate Amount:	\$25,590.00	

The information contained herein is correct as at 07 Mar 2019

OK

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Dear Thomas

The timeline to submit an OD claim against the policy is 14 days from date of accident. We received your incoming OD claim on 25/02/2019, 25 days after the accident.

Please assist to advise on the reason for the delay in order for us to review and consider this matter.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg



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From: Thomas Pang PTCBC [mailto:Thomas.Pang@borneomotors.com.sq]

Sent: Wednesday, February 27, 2019 2:09 PM

To: EQI PRS; Tan Wei Yin

Subject: FW: Own Damaged Claim for GBG3411S

Hi,

Attach document for your perusal. This is own damaged claim.

Thank you

Regards

Thomas

Borneo Motors

DID:6631 1860 HP: 9847 6171 FAX:6773 3094

From: Thomas Pang PTCBC

Sent: Monday, February 25, 2019 2:35 PM

To: 'janet.tan@eqinsurance.com.sg'; 'weiyin.tan@eqinsurance.com.sg'

Subject: Own Damaged Claim for GBG3411S

Hi,

· Attach document for your perusal. This is own damaged claim.

Thank you

Regards

Thomas Borneo Motors

DID:6631 1860 HP: 9847 6171 FAX:6773 3094

This e-mail (and any attachment) is intended for the addressee(s) only and contains information that is legally privileged and confidential. If you are not the intended recipient, please be advised that you have received this e-mail in error and that any use, dissemination, distribution, printing or copying of this communication is unauthorized and strictly prohibited. Kindly notify us by replying to the sender's e-mail address and delete this e-mail immediately. E-mail transmissions cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, delayed or incomplete, or could contain viruses. We therefore do not accept liability for any errors or omissions in the contents of this e-mail which arise as a result of e-mail transmission, and you are advised to carry out your own virus checks and confirm the accuracy of the contents of this e-mail before relying on it for any purpose.

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

je, flag i

- 1. Please report correctly the details of the accident to speed up the claims process
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

 By the loagement of this report to the insurers, you aforesaid. 	to nereby consent to the archiving of this report at the centre and to copies of the report being made available
	ACCIDENT STATEMENT
Date Of Report	01/02/2019 19:06
Date Of Accident	01/02/2019 08:55
Exact Location Of Accident	HOUGANG AVE 2 TOWARDS HOUGANG AVE 3
Country/State of Loss	SINGAPORE
Harris Marie Harris	DETAILS OF OWN VEHICLE
Vehicle Registration Number	GBG3411S
Insured/Policyholder	
Name Of Registered Owner	HAI TANG AIR-CON SERVICE
Co Reg No	52940172W
Email Address	HAITANGAIRCON@LIVE.COM

Mobile Phone No

Alternative Phone No OFFICE-98895797

Vehicle Particulars

Manufacturer TOYOTA

Model HIACE VAN TURBO 5DR MT

Exact Purpose for which vehicle was being used at

time of accident

COMMERCIAL

Are you claiming under your own insurance policy

for repair to your vehicle?

YES

If No, Please state action to be taken

Vehicle Category COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company EQ INSURANCE COMPANY LTD

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number DMCPHQ18-004318

Cover Note Number

Driver

Name of Driver LEE THENG SENG

 NRIC No
 \$1491028Z

 Date Of Birth
 26/04/1961

 Occupation
 OUTDOOR

 Date Of Driving Pass
 30/10/1984

Driving Experience 34 YEARS AND 3 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-96825797

Fax Number

Contact Number

EMail Address HAITANGAIRCON@LIVE.COM

Address

NIL

Postcode

Was driver an employee of the Insured's Company YES

If No. Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

*

Insurance Company of Driver's Own Vehicle

×

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

YES

Foreign Vehicle Registration Number

JSJ433 (MOTORCYCLE)

Number of vehicles (including own vehicle)

involved in the accident

2

Was any body injured in the Accident?

YES

Was any injured conveyed to hospital by

ambulance?

YES

Was any other material or property damaged?

YES

I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

NO

2

Number of Passengers (Including Driver)

Passenger 1

NAME:

: PASSENGER 1

GENDER:

: FEMALE

Details of Police Action

Was the accident reported to the police?

YES

If Yes, Please state which Police Station

POLICE STATION NAME [OTHER]

PUNGGOL NPC

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER TO POLICE REPORT - T/20190201/2079 LODGED AT PUNGGOL NPC. ON 01/02/2019 AT AROUND 0855HRS, I WAS TRAVELLING ALONG HOUGANG AVENUE 2 TOWARDS HOUGANG AVENUE 3 AND AT THAT POINT OF TIME, I WAS IN THE SECOND LANE. THE LANE ON MY LEFT IS A BUS LANE. WHILE APPROACHING THE TRAFFIC JUNCTION, IN BETWEEN LAMP POST NUMBER 34 AND 36, MY VEHICLE CAME TO A STOP AS THE TRAFFIC LIGHT IS IN RED IN MY FAVOUR AND THE VEHICLES IN FRONT OF ME HAS STOPPED. AFTER MY VEHICLE HAS STOPPED, I HEARD A LOUD SOUND FROM THE BACK OF MY VEHICLE. I ALIGHTED FROM MY VEHICLE TO MAKE A CHECK AND DISCOVERED THAT THERE IS A MOTORCYCLE BEARING THE REGISTRATION NUMBER JSJ433 LYING ON THE GROUND BEHIND MY VEHICLE. THE RIDER AND PILLION WAS ALSO ON THE GROUND. I WENT TO ASSIST THEM AND SUBSEQUENTLY TRAFFIC POLICE AND AMBULANCE CAME TO THE SCENE. THE RIDER AND PILLION OF SJS433 WERE CONVEYED BY AMBULANCE. I WISHED TO INFORM THAT I HAVE A PASSENGER WHO IS MY SON'S DOMESTIC HELPER WHEN THE ACCIDENT HAPPENED. I DO HAVE IN-BUILT CAR CAMERA; HOWEVER, IT IS NOT WORKING. I WISHED TO INFORM THAT THE LORRY GBF20L WHICH WAS ON THE FIRST LANE WAS NOT INVOLVED IN THE ACCIDENT. I WAS GIVEN A POLICE CASE CARD AND THE REPORT NUMBER IS E/20190201/0070 AND THE TRAFFIC POLICE INVESTIGATION OFFICER IS ADELINA, TEL: 65476066.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

JSJ433

Vehicle Make/Model/Colour

Details Of Properties

UNKNOWN

Vehicle Category

MOTORCYCLE

Name of Driver

HARRYCHANDER A/L PUSHPANATHAN

NRIC/Passport Number

960521045617

Contact Number

Address Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Passenger 1

2

NAME:

: PILLION

GENDER:

DETAILS OF INJURED PERSON 1

Name

HARRYCHANDER A/L PUSHPANATHAN

Approximate Age

Injuries Sustain

Injured person in which vehicle?

JSJ433

Were seat belts worn?

NO

Was this injured conveyed to hospital by

ambulance?

YES

Address

Postcode

DETAILS OF INJURED PERSON 2

Name

PILLION

Approximate Age

Injuries Sustain

Injured person in which vehicle?

JSJ433

Were seat belts worn?

NO

Was this injured conveyed to hospital by

YES

ambulance?

Address Postcode





Report No. T/20190201/2079 /

Police Station Of Origin: Punggol N.P.C 21A Tebing Lane SINGAPORE 828837 Tel No: 1800-6049999

REPORT OF A TRAFFIC ACCIDENT

	ne Report M 119 13:37	lade:	Vide Report No.: E/20190201/0070	Station Diary No.: 48		
Informa	nt's Particu	ulars				
	Informant: ENG SENG		Address: APT BLK 193 RIVERVA 540193	ALE DRIVE #05-797 SINGAPORE		
ID Type / ID No.: NRIC NO / S1491028Z			Contact No.: Home/Office: Mobile: 96825797			
National SINGAP	ity: ORE CITIZ	EN	Email:			
Sex: Male	Age: 57	Date of Birth: 26/04/1961	Type of Informant: Driver			
Race: Chinese			Language: Institution / School Name			
Occupat AIR-CO	ion: N SERVICE	ER .	Driving Licence Informa Class: 2B,2A,2,3,4	ation: Date of Expiry:		

General Informat	ion of the Accident				
Type of Accident:	Injury Drink Date/Time of Accident: No 01/02/2019 08:5		Type of Location Straight Road		
HOUGANG AVE HOUGANG AVE		2			
Weather:		Road Surface:		Road	d Speed Limit:
Sunny		Dry			
Traffic Flow:		Traffic Control: Traffic Light - Wo	rking	Traff	ic Volume: vy
Type of Collision Between Moving	: Vehicles - Head To R	ear			one conveyed by ulance:

Vehicle No.	Туре	Make	Model	Color	Condition	No of Passenger
GBF20L	Lorry			12		1
GBG3411S	Van					1
JSJ433	Motorcycle					1





Report No. T/20190201/2079

Police Station Of Origin: Punggol N.P.C 21A Tebing Lane SINGAPORE 828837 Tel No: 1800-6049999

CONTINUATION OF REPORT

Details of Perso	n Involved					
Any Pedestrian Ir	nvolved: No					
No. of Pedestrian	s Injured: NIL		Use of Ped	destrian	Cross	ing: NA
Driver		Thursd.				
Name	PERIYASAMY THIR	Υ	ID No.	V)	G2908675W	
Related Vehicle	GBF20L (Lorry)			Conta	ct No.	NIL
Hospital/Clinic	NIL		Class Driving Licent Expiry	g ce &	Class: NIL Date of Expiry: NIL	
Date Treatment	NIL		Date Disc	harge	NIL	
	ted Medical Leave	NIL	Degree of		NIL	
Driver					75	
Name	LEE THENG SENG		ID No	•8	S1491028Z	
Related Vehicle	GBG3411S (Van)	721	Contact No.		96825797	
Hospital/Clinic	NIL			Class Drivin Licend Expiry	g	Class: 2B,2A,2,3,4 Date of Expiry: NIL
Date Treatment	NIL		Date Disc	harge	NIL	
	ted Medical Leave	NIL	Degree of		NIL	
Rider						
Name	HARRYCHANDER.	A/L PUSH	PANATHAN	ID No	~	960521045617
Related Vehicle	JSJ433 (Motorcycle)		Conta	ct No.	NIL
Hospital/Clinic	NIL			Class Drivin Licen Expire	g	Class: NIL Date of Expiry: NIL
Date Treatment	NIL		Date Disc		NIL	
	ted Medical Leave	NIL	Degree of		NIL	

Brief Details.

On 01/02/2019 at around 0855hours, I was travelling along Hougang Avenue 2 towards Hougang Avenue 3 and at that point of time, I was in the second lane. The lane on my left is a bus lane.

While approaching the traffic junction, in between lamp post number 34 and 36, my vehicle came to a stop as the traffic light is in red in my favour and the vehicles in front of me has stopped. After my vehicle has stopped, I heard a loud sound from the back of my vehicle. I alighted from my vehicle to make a check and discovered that there is a motorcycle bearing the registration number JSJ 433 lying on the ground behind my vehicle. The rider and pillion was also on the ground.





Report No. T/20190201/2079

Police Station Of Origin: Punggol N.P.C 21A Tebing Lane SINGAPORE 828837 Tel No: 1800-6049999

CONTINUATION OF REPORT

I went to assist them and subsequently traffic police and ambulance came to the scene. The rider and pillion of JSJ 433 were conveyed by ambulance. I wished to inform that I have a passenger who is my son's domestic helper when the accident happened. I do have in-built car camera; however, it is not working. I wished to inform that the lorry GBF20L which was on the first lane was not involved in the accident.

I was given a police case card and the report number is E/20190201/0070 and the traffic police investigation officer is Adelina, Tel: 65476066.





Report No. T/20190201/2079

Police Station Of Origin: Punggol N.P.C 21A Tebing Lane SINGAPORE 828837

Tel No: 1800-6049999

Authentication Stamp

NP168

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:	Signature Of Informant:
Staff Sgt TAY HUEI JING Signature Of Interpreter: Not applicable	Date/Time: 01/02/2019 13:37
Officer In Charge Of Case: TP / GIT / Sgt 2 PHUA TIAK YEE Contact No.: 65472077	Classification Of Case:

EQ Insurance Company Limited

6 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
 tel 65 6223 9433 | fax 65 6224 3903 | www.eqinsurance.com.sg
 reg no. 1978-00490-N



COMMERCIAL VEHICLE PRIVATE (SCH I) SCHEDULE

Page 1 of 7

Agend Accou Clier	int A000137	Class of Policy Issued on Acceptance Date	05/07/2018	in Singapore	E (SCH I) Policy	Number D	MCPHQ18-004318
Perio	od of Insurance	e from 19/07/2018	to 18/07/2	019 , both date	s inclusive		
Insur Addre	red's Name ess	HAI TANG AIR-CON BLK/HOUSE NO. 8 # DEFU LANE 10 SINGAPORE 539189					
	ness/Occupn Purchase	Others Hong Leong Financ	e Ltd				
Premi	Lum	Basic Annual Prem Premium after NCD			SGD1,144.03 SGD1,144.03	Premium Due Premium GST Total Due	SGD1,144.03 SGD80.08 SGD1,224.11
	Engine No. Chassis No.	Comprehensive 1KD2691586 JTFHT02P600217919	ò	Make/Model No. of seats Capacity cc Tonnage loss	TOYOTA 2 0 1.08 SGD0.00 SGD500.00 SGD3,000.00	Body Type Yr of Manuf/Regr NCB% Certificate Ref.	20.00

COMMERCIAL VEHICLE COMPREHENSIVE (Ver. 7)

For information on Motor Claims Framework (MCF), please visit GIA websites (www.gia.org.sg /pdfs /Industry /Motor /MCF2010_Brochure.pdf)

The Policy is subject to the following Clauses, Warranties, Memo, Endorsement, Exclusions as printed herein and/or attached hereto:-

EXCESS - OWN DAMAGE CLAIMS

We will not pay for the Excess specified in the Policy Schedule or the Certificate of Insurance. You will have to pay the Excess for every claim made against us for own damage claims to your vehicle under Section 1.

If we have made any payment under Section 1 which includes this Excess, you have to refund us the amount of the Excess.

This Excess is in addition to any other excess applicable under this Policy.

Continued on page







Traffic Police 10 Ubi Avenue 3 Singapore 408865 Tel +65 6547 0000 Fax +65 6547 4900 www.police.gov.sg

Our Ref Date : TP/IP/06473/2019 : 12 February 2019

Lee Theng Seng Apt Blk 193 Rivervale Drive #05-797 Singapore 540193

Dear Sir,

TRAFFIC ACCIDENT INVOLVING GBC3411S / JSJ433 / GBF20L ALONG HOUGANG AVENUE 2 ON 1 FEBRUARY 2019 AT ABOUT 08.57 A.M.

I refer to the above accident.

- We have completed our investigations into this case and Traffic Police will take no further action in the matter against you.
- Please be informed that our decision does not preclude you from pursing civil claims. Should you have any further enquiries, please contact investigation officer Nur Adelina at DID: 6547 6066 or via email at Nur Adelina Mohammad Fuat@spf.gov.sq . Thank you.

Yours Faithfully,

NUR ADELINA INVESTIGATION OFFICER TRAFFIC POLICE DEPARTMENT



Traffic Police Singapore Police Force 10, Ubi Avenue 3 Singapore 408865

Tel: 6547 0000 Fax: 6547 6259

Your Ref :

Our Ref : TP/IP/06473/2019

Date: 02 Feb 2019

000055

LEE THENG SENG APT BLK 193 RIVERVALE DRIVE #05-797 SINGAPORE 540193

երքերիելիդկրեկրկիվ

Dear Sir / Madam,

CASE OF TRAFFIC ACCIDENT INVOLVING GBG3411S ALONG HOUGANG AVENUE 2 ON 01 FEB 2019 @ 8.57 AM

Please be informed that Traffic Police is investigating into the above matter and will update you the status in due course.

- 2 <u>IF you have not lodged a Police Report of a Traffic Accident (NP168)</u> in respect of the said accident which is now required for police investigation, please do so as soon as possible at the nearest police station, Neighbourhood Police Centre (NPC), Neighbourhood Police Post (NPP) or online via Singapore Police Force Electronic Police Centre (http://www.police.gov.sg/epc).
- Please note that the information given by you in the Police Report of a Traffic Accident (NP168) will be carefully considered. You may not be called upon for an interview if the information in the Police Report is sufficient for our investigation. However, if you have any further information or other evidence (such as CCTV footages) which you have not stated in your report and which you think will assist in the investigation, you are advised to contact the Investigation Officer within 2 weeks of this letter to arrange for an appointment.
- 4 You may contact the Investigation Officer NUR ADELINA BINTE MOHAMMAD FUAT at his / her office number: 65476066 or the supervisor MOHD JAMAL BIN MARZUKI at 65476354 if you have any further queries.
- 5 Thank you.

Yours faithfully,

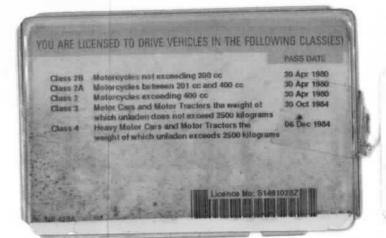
TAN CHEE SING (ASP)
CHIEF INVESTIGATION OFFICER
INVESTIGATION BRANCH
TRAFFIC POLICE

This is computer generated and does not require a signature.













Sino Chr. 62563561

Borneo Motors (Singapore) Pte Ltd

Online Service Booking: www.toyotasingapore.com.sg

Toyota Bodycare Centre No. Z Fandas Crescent Singapore 128462

Co Reg No : 196700086Z GST Reg No : MR-8500000-9 GST Reg No : MR-8500000-9

Join Toyota ME @ http://toyotame.borneomotors.com.sg & earn points to redeem for attractive items!

		Account De	tail	Account No	21 / TOPOT1			6631 11 omer Detail	
1	EQ Insurance Company Ltd 5 Maxell Road #17-00 Tower Block MND Complex Singapore 069110 S1000021/ICEQI1 Document No 0 Document Date 25/02/2019			M/S Hai Tang Air-Con Service 8 Defu Lane 10 #01-522 Singapore 539189 Mobile: 98895797					
Yea	ar	Make Model	Reg Date	Veh Reg No	Kilometers	WIP N	lo	Order N	o/Remarks
Ch	assis	No Engine N	201R 19/07/2017 o TWC No	GBG3411S Terms	0 Service Enginee	416 r Vehici		72/OD Collecte	/GBG3411S d On
TF	HTO:	2P600217919 1	KD2 69158 6 Job/Parts Descri		nomas Pang W T		Jnit Price	.00/	/ 0.00 Amount
1 23 4 5 67 89		POLICY NO.:DMC TOW/DRIVE IN:2 DATE-IN: NO OF REPAIR D BY: BP-SUBLET DR OR (NETT) BP-SUBLET CH T) BP-SUBLET RE ONTO NEW TAILG BP-SUBLET RE AND STRAIGHTEN ACC AFFECTED A BP-SUBLET RE BP-SUBLET RE BP-SUBLET RE AND STRAIGHTEN ACC AFFECTED A BP-SUBLET RE BP	DATE STATES AUTHORISED OF THE STATE OF THE	XCESS: URVEY: ON: OTT) TALL REAR I ONDUCT WAT: R TAILGATE LASS (NETT D PARTS ED ARAES EPROGRAMME KER Itain your Toyota.	REVERSE SENS ER TEST (NET COMPONENTS) (NETT) Service your Toyota ever	Res.	He gro b day	21020 malt 500	3607 720.00 1800.00 1800.00 1800.00 1800.00 1800.00 1800.00 1800.00 1800.00
		For & on behalf of Borneo Motors	Customer's Signal		Change Summary	/ To	otal		
			Please acknowledge recei	Lat Ma Lui	rts cour terials brication/Fluid eers		mount Due		
									3825449

TO SECURITY GUARD

3825449

PLEASE ALLOW THE UNDERMENTIONED VEHICLE TO LEAVE THE COMPANY PREMISES. DATE TIME

25/02/2019 13:52

VEHICLE NO

GBG3411S

SIGNATURE

FOR BORNEO MOTORS (SINGAPORE) PTE LTD





Co Reg No : 196700086Z GST Reg No : MR-8500000-9

ESTIMATE

Join Toyota ME @ http://toyotame.borneomotors.com.sg & earn points to redeem for attractive items!

Borneo Motors (Singapore) Pte Ltd

Online Service Booking: www.toyotasingapore.com.sg Toyota Bodycare Centre No. 2 Pandan Crescent Singapore 128462

		Account Detail		sannon	21 / TCFOT1		Custo	mer Detai	
1	Ma: F17-	nsurance Company Ltd xell Road 00 Tower Block Complex apore 069110		Oocument No	0	8 De #01- Sing	fu Lane 1	189	n Service
Yea	r	Make Model	Reg Date Ve	h Reg No	Kilometers	WI	P No	Order N	lo/Remarks
17	SBM	MDY S5 KDH20	OIR 19/07/2017 G	BG3411S	0	4	1652	72/OI	O/GBG3411S
Cha	ssis	No Engine No	TWC No Te	rms	Service Engineer	Ve	hicle In	Collecte	ed On
TF	нто	2P600217919 1KI	02691586 36	O Th	nomas Pang W T	/-	-/ 0.	00	// 0.00
L	Cd		Job/Parts Description	on		Qty	Unit Price	Disc %	Amount
13 14 15 16 17 18 19 20 21 22 23 24 25 26	3 4 5 6 7 8 9 0 1 2 3	T52159-26470 T52157-26010 T52158-26010 T58385-26070 T52165-26030 B0 T52155-26150 T90467-09185 T57069-26120 T67005-26G62 T67881-26073 T68105-26150 T69350-26122 T75441-26281 T90975-02064 T81551-26202 Borneo Motors is the only aut 6 months or 10,000 km (w	PLY REAR REVERSE S REAR BUMPER COV R/R SIDE BPR RI L/R SIDE BPR RI REAR BUMPER BRI R/F TOP BUMPER R/RR BUMPER SUI CLIP ** REAR OUTER FLR PANEL SUB-ASSY, RR BACK DOOR W, REAR BACK DOOR "TOYOTA HIACE" EMBLEM, SYMBOL R/R COMBINATION thorised workshop to maintain whichever comes first) to enjoy	VER, SO ETAINER, ETAINER, ACKET, ? COVER, SO PPORT, T MEMBER, BACK & STRIP, N GLASS (W) LOCK ASS EMBLEM, V LENS,	WIPER) ML/ (TAK) Service your Toyota every	1.00 1.00 1.00 4.00 1.00 1.00 1.00 1.00	23.10 23.10 25.70 91.70 39.90 2.40 338.00 2006.80 402.60 1297.20 272.60 47.90 72.20		200.00 448.10 23.10 23.10 102.80 91.70 39.90 24.00 338.00 402.60 1297.20 272.60 47.90 72.20 367.60
		For & on behalf of Borneo Motors	Customer's Signature		Change Summary		Total		13,652.00
			Please acknowledge receipt o	Lat Ma Lut	oour 5, terials	557.60 380.00 714.40 0.00	GST 7.000 Less	8	955.64
						0.00	Amount Due		14,607.64
					ONG PERFORATED LINE				3825450

TO SECURITY GUARD

DATE

25/02/2019 13:52

PLEASE ALLOW THE UNDERMENTIONED VEHICLE TO LEAVE THE COMPANY PREMISES.

VEHICLE NO GBG3411S

SIGNATURE

SIGNATURE FOR BORNEO MOTORS (SINGAPORE) PTE LTD



3825450



.

Co Reg No : 196700086Z GST Reg No : MR-8500000-9

ESTIMATE

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

Borneo Motors (Singapore) Pte Ltd

Online Service Booking: www.toyota.com.sg Toyota Bodycare Centre No. Z Fandan Crescent Singapore 128462 Tel no.: 6631 1188

Account No Account Detail Customer Detail S1000021/ICEQI1 EQ Insurance Company Ltd M/S Hai Tang Air-Con Service 5 Maxell Road Document No 8 Defu Lane 10 #17-00 Tower Block #01-522 MND Complex Singapore 539189 Singapore 069110 Document Date Mobile: 98895797 18/03/2019 Year Make Model Reg Date Veh Reg No Kilometers WIP No Order No/Remarks 17 SBMDY S5 KDH201R 19/07/2017 GBG3411S 38835 41652 72/OD/GBG3411S Chassis No. Engine No Terms Service Engineer Vehicle In Collected On JTFHT02P600217919 1KD2691586 --/--/--- 0.00 --/--/--- 0.00 30 Thomas Pang W T L Cd Job/Parts Description Unit Price Otv Disc % Amount BP-SUNDRY SUNDRIES 50.00 POLICY NO.: DMCPHQ18-004318 ACC DATE: 01.02.2019 TOW/DRIVE IN: 25.02.2019 EXCESS: \$500 DATE-IN: 11.03.2019 DATE SURVEY: 06.03.2019 NO OF REPAIR DAYS: 06 WORKING DAYS BY: LKK-RASUL AUTHORISED ON: 07.03.201 2 S BP-SUBLET SUPPLY SEALANT (NETT) PO:21125 A45 100.00 S BP-SUBLET DRILL HOLE AND INSTALL REAR REVERSE SENS A45 180.00 OR (NETT) 4 S BP-SUBLET CHECK WIRING AND CONDUCT WATER TEST (NET A45 122.40 5 S BP-SUBLET REMOVE AND TRANSFER TAILGATE COMPONENTS A45 360.00 ONTO NEW TAILGATE (NETT) PO:21126 6 S BP-SUBLET REPLACE TAILGATE GLASS (NETT) PO:21125 462.00 S BP-SUBLET REPLACE ACC DAMAGED PARTS A45 1800.00 AND STRAIGHTEN/REALIGN ACC AFFECTED AREAS PO:21125 8 S BP-SUBLET RESPRAY ACC AFFECTED ARAES PO:21125 A45 2360.00 9 BP-ECU2 TO RESET ECU AND REPROGRAMME (NETT) 18 180.00 10 SUPPLY 70KM/H STICKER BP-SUNDRY 25.00 Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply. For & on behalf of Customer's Signature Change Summary Barneo Motors Total Please acknowledge receipt of vehicle Parts Labour Materials Less Lubrication/Fluid Others Amount Due

PLEASE TEAR ALTING PERFORATED LINE

3943236

TO SECURITY GUARD.

3943236

TIME

DATE 18/03/2019 09:07

VEHICLE NO

PLEASE ALLOW THE UNDERMENTIONED

VEHICLE TO LEAVE THE COMPANY PREMISES.

GBG3411S

SIGNATURE

FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors

CHSTOMER



Co Reg No : 196700086Z GST Reg No : MR-8500000-9

ESTIMATE

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

Borneo Motors (Singapore) Pte Ltd

Online Service Booking: www.toyota.com.sg Toyota Bodycare Centre No. 2 Pandan Crescent Singapore 128462 Tel no.: 6631 1188

	Acco	unt Detail	Account N			Custo	mer Detail	
5 #1 MN	Insurance Compar Maxell Road 7-00 Tower Block D Complex ngapore 069110	y Ltd	Documen	S1000021/ICEQI1			189	Service
Year	Make Mo	odel Reg Date	Veh Reg No		s W	IP No	Order No	/Remarks
III-EEA	BMDY S5	KDH201R 19/07/2				1652		GBG3411S
Chass	sis No En	gine No	Terms	Service Engli	neer Ve	ehicle In	Collected	On
TEHT	r02p600217919	1KD2691586	30	Thomas Pang W	т/-	/ 0.	00/-	-/ 0.00
L (Zd .	Job/Parts	Description		Qty	Unit Price	Disc %	Amount
12 V 13 1 14 2 15 3 16 4 17 5 18 6 19 7 220 8 221 9 222 0 23 1	paidby the T52159-26470 T52157-26010 T52165-26030 T52155-26150 T90467-09188 T67881-26073 T68105-26150 T75441-26281 T90975-02064 T81551-26202 T67005-26150	insured party COVER, RR SUPPORT, BO COVER, R SUPPORT, CLIP WEATHERS REAR BAC PLATE, LU EMBLEM, LENS, RR	BUMPER RR BUMPER R BUMPER RR BUMPER RH TRIP, BACK DR K DOOR GLASS GGAGE SYMBOL COMB RH R PANEL W/CA	(W/WIPER) MERA ota. Service your Toyota e	1.00 1.00 1.00 1.00 1.00 1.00 1.00 1.00	23.10 91.70 39.90 2.40 402.60 1297.20 47.90 72.20 367.60		-500.00 448.10 23.10 91.70 39.90 24.00 402.60 1297.20 47.90 72.20 367.60 2134.00
	Borneo Motors		's Signature ge receipt of vehicle	Change Sum Parts Labour	4,948.30 280.00	Total GST 7.00	8	10,112.70, 707.89

PLEASE TEAR ALONG PERFORATED LINE

3943237

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED VEHICLE TO LEAVE THE COMPANY PREMISES. DATE 18/03/2019 TIME 09:07

VEHICLE NO

GBG3411S

SIGNATURE

FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors

CUSTOMER



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation I	nternationale Des E	xperts En /	Automobile
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EQ INSURANCE COMPANY LTD

Ref: CS/EQI19004032/R1td3e2

5 MAXWELL ROAD #17-00 TOWER BLOCK

Date: 20-03-2019



MND COMPLEXSING	SAPORE 069110		
		Code: EQI	
	Policy Part	iculars :- OWN DAMAGE	
Insured Veh.		Veh. Inspected	GBG 3411S
Policy No.	DMCPHQ18-004318	Coverage (\$)	0.00
Claim No.	DM19HO00370/JG	Excess (\$)	500.00
Assign From		Assign Date	04/03/2019
2.	Vehicle F	Particulars & Condition	
Make & Model	TOYOTA HIACE	c.c	2982
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JTFHT02P600217919	Colour	GREY
Odometer	38605	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	FAIR		
3.	Cor	nditions of Tyres	Marie Committee
	Size	Make	Balance
R/H Front Tyre	195 R15C	BRIDGESTONE	6 mm
L/H Front Tyre	195 R15C	BRIDGESTONE	6 mm
R/H Rear Tyre	195 R15C	BRIDGESTONE	6 mm
L/H Rear Tyre	195 R15C	BRIDGESTONE	6 mm
	Desci	ription of Damages	
THE VEHICLE SI	JSTAINED DAMAGES AT THE	E REAR O/S PORTION.	
DAMAGES SEE I	DETAILS.		
5.	Ger	neral Information	
Accident Date	01/02/2019	Inspection Date	06/03/2019
Survey held at	BORNEO MOTORS (S) PT	E LTD	
	2 PANDAN CRESCENT SINGAPORE 128462		
5a.		Remarks	北京的
	VALUE IS S\$64,000.00(EST. A		REPAIRS.
5b.	Estim	nate Days of Repair	
ESTIMATED NO	RMAL PERIOD FOR REPAIR:	6 Working Day	/s



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBG 3411S

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	SUNDRIES (SN)	NECESSARY	100.00	50.00
1	70 KM/H STICKER (SN)	NECESSARY	50.00	25.00
1	8 PAX STICKER (SN)	NECESSARY	50.00	25.00
1	REAR REVERSE SENSOR (SN)	SERVICEABLE	200.00	13-
1	REAR BUMPER COVER (SN)	SCRATCHED	448.10	448.10
1	R/R SIDE BPR RETAINER (SN)	NECESSARY	23.10	23.10
1	L/R SIDE BPR RETAINER (SN)	NOT NECESSARY	23.10	X=
4	REAR BUMPER BRACKET (SN)	SERVICEABLE	102.80	S-
1	R/F TOP BUMPER COVER (SN)	SCRATCHED	91.70	91.70
1	R/RR BUMPER SUPPORT (SN)	NECESSARY	39.90	39.90
10	CLIP @\$2.40 (SN)	NECESSARY	24.00	24.00
1	REAR OUTER FLR MEMBER (SN)	TO REPAIR SEE LABOUR	338.00	
1	PANEL SUB-ASSY, BACK (SN)	BENT	2,134.00	2,134.00
1	RR BACK DOOR W/STRIP (SN)	NECESSARY	402.60	402.60
1	REAR BACK DOOR GLASS (W/WIPER) (SN)	NECESSARY	1,297.20	1,297.20
1	REAR BACK DOOR LOCK ASSY (SN)	SERVICEABLE	272.60	
1	"TOYOTA HIACE" EMBLEM (SN)	NECESSARY	47.90	47.90
1	EMBLEM, SYMBOL (SN)	NECESSARY	72.20	72.20
1	R/R COMBINATION LENS (SN)	BROKEN	367.60	367.60
			6,084.80	5,048.30
	LABOUR			
	SUPPLY SEALANT.		200.00	100.00
	DRILL HOLE AND INSTALL REAR REVERSE SENSOR.		180.00	180.00
	CHECK WIRING AND CONDUCT WATER TEST.		122.40	122.40
	REMOVE AND TRANSFER TAILGATE COMPONENTS ONTO NEW TAILGATE.		720.00	360.00
	REPLACE TAILGATE GLASS.		462.00	462.00
	REPLACE ACC DAMAGED PARTS AND STRAIGHTEN / REALIGN. ACC AFFECTED AREAS. INCLUSIVE OF THE REPAIR OF REAR OUTER FLR MEMBER.		2,880.00	1,800.00

Report Ref No. CS/EQI19004032/R1td3e2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	RESPRAY ACC AFFECTED AREAS.		2,950.00	2,360.00
	TO RESET ECU AND REPROGRAMME.		180.00	180.00
			7,694.40	5,564.40
	GRAND TOTAL		13,779.20	10,612.70

RECOMMENDED COST OF REPAIRS	10,612.70
LESS EXCESS	-500.00
NETT LIABILITY	10,112.70

Report Ref No. CS/EQI19004032/R1td3e2

MKB

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

X.S.

ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M. MATAI

Licensed Appraiser

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No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.