

INSURANCE

INS. CASE OWNER

NORRAN

CC 9/AIG1900

4015, K

LKK

IDAC

Surveyor:

PSC

DOI:

ASSIGNMENT

6/2/19

Date / Time:

6/2/19

Registered in Meriton:

5/2/19

Pre-assign / CCU / FTE

SLH 34407



Insured Vehicle No.

Name of Insured

KOMMS CHRISTOPHER ROBERT

Insured Tel No.

HP:

Excess Sec II :SS

D.O.A:

2/2/19

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.

6668765456

Policy No.

71048888-01

Make / Model :

Subaru

Place of Accident :

CANADIAN INT SCHOOL

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO)

Of GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability :

Final ? Yes / No

SHF 15297



INSRS:

WSP:

Tel :

Liability :

RMKS:

soon
hook



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date/ Time

SHF 15297-X

SLH 34407-X

pls verify pin & reply AIG

10-2/3

01-2/3

01 VIDEO UPLADED IN MERITON

door not closed, door open

door was open, but long open, door - TP

called 01 twice, 1st time

sent e-mail + addendum

30/5/19

31/5/19

21/6/19

010 e-mailed, he will send video to AIG

010 disputed liability, 01 IS ALSO

MAKING COUNTER CLAIM.

ORIGINAL TP LOD IN

AIG INSTRUCTED TO REPORT TP CLAIM

BEFORE TO TP TO REPORT CLAIM

TO CLOSE.

STAGE

DATE / PIC

Non-Reporting 1st (1st)

Non-Reporting 1st (2nd)

Non-Reporting 1st (Final)

Notification 1st (if non-pickup)

Call Of

After call 1st to Of

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to Of

Authorization To Acc

Release Voucher

Final Repair Bill

Car Rental Invoice

Towing Invoice

LTA / GIA

Medical Bill

PIR

Mandate/Reject Instruction

LOD

Payment Breakdown Form

Post-Repair Photos

Others

PRELIMINARY ADVICE

Date/Time:

Sent By:

vic

FINALIZATION

Date/Time:

Confirm with:

21/6/19

Repair Cost

49

\$5 2,000.00

2 days Reduction:

29

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

0

(Agreed / Assessed) BOLA S/N No. :

ML

Repair Cost:

\$5

—

Loss of Rental (LOR):

\$5

—

(days)

Loss of Use (LOU):

\$5

—

(5 x days)

Loss of Income (LOI):

\$5

—

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LOU

(Tick only one)

GIA/LTA Search

\$5

—

Medical:

\$5

—

Disbursement:

\$5

—

(e.g. Tow/ Independent)

Legal Cost

\$5

—

Total:

\$5

—

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

—

Name 1:

—

Payee 2: (Strike if N.A.)

\$5

—

Name 2:

—

Payee 3: (Strike if N.A.)

\$5

—

Name 3:

—

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

4370.00

COPY SENT

AIG

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: 3HF1529J

at Workshop no: Soon Hock

of _____

Insured _____

Policy No. _____

Claims No. _____

Sum Insured _____ Excess: _____

(Client's Receipt)

Make of Veh: _____

(Policy Condition)

Remark. The vet had commenced its repair at the time of inspection.

Bal. or Market Value:			
IDAC Accident Report:		Consistent? : Yes or No	
GLA / PR: Swen:		Consistent? : Yes or No	
Est. Repairs:	02 days	Res. : Yes or No	
Lum Sum:	26 %	3 Val. : Yes or No	

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date	Person Contacted
------	------------------

Vch No: 511-13287
 Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: BYD 8614 CC
 Colour: M. White / Green / Insured / Std / Nil / NA
 Sp Reading: 208090 Tfradio: Insured / Std / Nil / NA
 Eng/No:
 C/No: LC0C84082G1071065
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Mod: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 225/85R17
 R:

BS / DUN / EXNOVA / GY / F5 / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO of

Front	Back
R/Bal. 9 mm	R/Bal. 9 mm
L/Bal. 9 mm	L/Bal. 9 mm
D.O.A. 2/3/19	D.O.A. 5/3/19

Survey held at _____ ✓
 Des. of Damages : Frt / Rear / O/S / W/S / UIC / Rooftop or
For o/s door
 The UIC / Chassis frame / Body Structure affected due to collision

Date / Time	Action / Instruction
7/13	11 By 8 2000 email & confirm (MOB: 0851.461291)

Case/Issue, File Number

☐: Prel. Report
☐: Final Report

11

J. Appl. Polym. Sci. **51**, 1111-1120 (1993)

Report Format :

Lump Sum Payout (3)

Days Of Repair

Resurvey No. of Trip:

Add Fee:	<input type="text"/>	Site Insp	(\$
	<input type="text"/>	Interview	(\$
	<input type="text"/>	Spec. Insp	(\$
	<input type="text"/>	Workload	(\$

Survey Power

Keywords: *depression, mood, mood disorder, mood disorder, mood disorder*

17488

QUOTATION FOR VEHICLE SHF 1529 J

PARTS				
1	1	FRONT DOOR (RH)	<i>Ref/ln</i> \$ ^{B1}	1,318.36 ✓
2	1	FRONT DOOR SIDE MIRROR (RH)	\$	816.60 ✓
		SUB TOTAL	\$	2,134.96
		LESS 10%	\$	213.50
		DISCOUNTED SUB TOTAL	\$	1,921.46
S/NETT				
1	1	FRONT DOOR ADVERTISEMENT LOGO	<i>mc</i> \$	100.00 <i>Join</i>
		SUB TOTAL	\$	100.00
LABOUR				
1		PANEL BEATING	\$	400.00 <i>250</i>
2		SPRAYPAINTING CHARGES	\$	400.00 <i>260</i>
3		WIRING CHARGES	\$	30.00 <i>20</i>
		SUB TOTAL	\$	830.00
		GRAND TOTAL	\$	<u>2,851.46</u>

PLEASE NOTE THAT THE ABOVE IS ONLY AN ESTIMATE.
THEREFORE SHOULD THERE BE ANY ADDITIONAL PARTS
REQUIRE OR DISCOVER DAMAGE DURING OUR COURSE OF
REPAIRS. WE WOULD INFORM YOU ACCORDINGLY FOR THE
NECESSARY ACTIONS. PRICES OF PARTS QUOTED ARE
SUBJECT TO CHANGE WITHOUT NOTICE.

Not withain
1/1 Day 82000
Recovery After Paint
2 days

 **SOON HOCK MOTOR PTE LTD**
88 10 Ang Mo Kio Industrial Park 2
601-0000 (Motor Insurance)
Singapore 568041
94824016 (Tel) Fax: 64835018
REG NO: 1948546001

LKS Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No Repro modification is allowed
- Supplementary items must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Thursday, 30 May 2019 3:00 PM
To: olames@gmail.com
Subject: ACCIDENT INVOLVING SLH3440J AND SHF1529J AT CANADIAN INT SCHOOL (LAKESIDE) DROP OFF POINT
Attachments: GIA-addendumform SLH3440J.pdf
Importance: High

Dear Mr. **Holmes Christopher Robert**,

ACCIDENT INVOLVING SLH3440J [AIG] AND SHF1529J AT CANADIAN INT SCHOOL (LAKESIDE) DROP OFF POINT

We refer to the above accident where we are acting for **AIG Asia Pacific Insurance Pte Ltd** to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHF1529J against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have any evidence/information (e.g. video/photographs) to proof that we should not settle the third party claim, kindly let us have them in writing within the next **10 days** i.e. by **12/06/2019**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Kindly also re-confirm the date of Accident as to whether it occurred on 02/03/2019 or 03/03/2019 and fill up the GIA Addendum form.

Please call us if you have further queries.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 21 June, 2019 9:35 AM
To: soonhockmotor@gmail.com
Cc: Admin A; Vic (LKKAUTO)
Subject: Your Ref: SHF 1529J_ACCIDENT INVOLVING VEHICLES SLH 3440J AND SHF 1529J ON 02/03/2019 LKK REF CC4/AIG19004025/Khb3
Attachments: SLH 3440J 020319.MP4; STATEMENT.pdf

Without Prejudice

Dear William,

ACCIDENT INVOLVING VEHICLES SLH 3440J AND SHF 1529J ON 02/03/2019

We refer to the subject matter and to your LOD.

Please be informed that our principal had further reviewed the matter and based on the available information and evidence at hand, our principal is in the view that our Insured is not liable of this accident.

Our Insured had reported that he was stationary to unload passengers and the passenger door was already left open for a while. However, your client, while also stationary did not take proper notice of the opened door and moved off instead of waiting for the door to be closed. Please refer to the attached video footage that shows the entire incident.

As such, we have our principal's instruction and that we are unable to look into your client's claim.

We will now close the matter in our end.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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Vic (LKKAUTO)

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Sent: Friday, 21 June, 2019 9:03 AM
To: OLAMES@GMAIL.COM
Cc: Vic (LKKAUTO); Khanchna (LKK Auto)
Subject: ACCIDENT INVOLVING SLH3440J AND SHF1529J on 2.03.2019 AT CANADIAN INT SCHOOL (LAKESIDE) DROP OFF POINT

Our Ref: 6668764844SG (003)
Our Policy: 2100488188

Dear Sir,

We refer to our telephone conversation yesterday.

Kindly be advised that we revised your liability Not At Fault for this accident.
We have instructed our surveyor, M/s LKK Auto Consultants Pte Ltd to reject third party claim.

Hope the above clarifies.

Thank you

Kind regards
Norsiah

Norsiah Md Noor
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419-1606
Norsiah.MdNoor@aig.com | www.aig.com.sg



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defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Friday, 31 May 2019 6:07 PM
To: Christopher Holmes
Subject: RE: ACCIDENT INVOLVING SLH3440J AND SHF1529J AT CANADIAN INT SCHOOL (LAKESIDE) DROP OFF POINT

Our Ref: CC4/AIG19004025/KFB3

Good Afternoon Mr. Holmes,

We have taken note of your e-mail below and will liaise accordingly with our principal, AIG.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Christopher Holmes <olames@gmail.com>
Sent: Friday, 31 May 2019 5:20 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING SLH3440J AND SHF1529J AT CANADIAN INT SCHOOL (LAKESIDE) DROP OFF POINT

Good afternoon,

Please note my car was stationary at the time it was stuck, and I have a video of the incident. Now would be the time to inform the driver of SHF1529J that the incident was fully captured by the camera's at the Canadian School and if he is claiming me, that is insurance fraud. AIG has been sent this video and my vehicle was repaired with no deductible being paid as they would they pursue against the other party.

I will not accept any reduction in NCD as I am at no fault for this accident as per the video proof and accident report. I will be contacting AIG to discuss this further.

On Thu, May 30, 2019 at 9:59 AM Khanchna (LKK Auto) <khanchna@lkkauto.com> wrote:

Dear Mr. **Holmes Christopher Robert**,

ACCIDENT INVOLVING SLH3440J [AIG] AND SHF1529J AT CANADIAN INT SCHOOL (LAKESIDE) DROP OFF POINT



SOON HOCK MOTOR PTE LTD

Our Ref: MTP/5063/19

Your Ref: SLH 3440 J

Date: 15 Apr 2019

Poh Kim

WITHOUT PREJUDICE

The Motor Claims Department
LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Ind Park
Singapore 408933

Dear Sir/Madam

RE: ACCIDENT INVOLVING SHF 1529 J & SLH 3440 J ALONG ACANADIAN
INTERNATIONAL SCHOOL ON 02 MAR 2019.

We are authorised by the owner of motor vehicle/taxi, SHF 1529 J, which was involved in the above-mentioned accident to claim damages against you.

The motor vehicle/taxi was surveyed by your appointed appraiser at the premises of M/s Soon Hock Motor Pte Ltd. The accident was caused by your insured's negligent driving and/or management of his vehicle. Therefore, we are claiming property damages and losses sustained by our client against you in connection with the accident based on the appraiser's recommendation.

Our claim is as follows:

1) Cost of Repair	S\$ 2,000.00
2) Loss of Revenue	S\$ 750.00
3) LTA Search	S\$ 2.00
	<u>S\$ 2,752.00</u>

We enclose herewith the following relevant supporting documents:

- a) Authorisation Letter
- b) Final Repair Bill
- c) GIA Report
- d) LTA Search

Any settlement is limited to the aforesaid claim only and does not prejudice our hirer's rights to any personal injury claims and/or losses in future should such a claim arises.

Yours faithfully,





SOON HOCK MOTOR PTE LTD

HDT SINGAPORE TAXI PTE LTD NO. 47 JALAN PEMIMPIN HALCYON 2 #03-05 SINGAPORE 577200	VEHICLE NO
	SHF 1529 J
	DATE
	12/04/2019
	INVOICE NO
	005007
	ACC DATE/TIME
	02.03.2019 @ 11:35 HRS

Cost of Repair \$ 2,000.00

TOTAL \$ 2,000.00

(SGD DOLLARS: TWO THOUSAND ONLY)

Kindly arrange for payment as soon as possible. All cheques must be crossed and made payable to **SOON HOCK MOTOR PTE LTD**.





HDT SINGAPORE TAXI PTE LTD

REGISTRATION NO. 201609494H

Letter of Authority

To: Whom it may concern,

Accident involving SHF 1529 J & SLH 3440 J
along CANADIAN INTERNATIONAL SCHOOL on 02/03/19

We, HDT Singapore Taxi Pte Ltd, Company Registration No.201609494H, located at 47, Jalan Pemimpin #03-05 Singapore 577200, owner of motor vehicle registration No. SHF 1529 J Insured by MS First Capital Insurance Ltd under Policy No. P-18091940MFSH/26 do hereby authorize M/s Soon Hock Motor Pte Ltd as our authorized representative to write, negotiate and settle claims on our behalf in our claim against the owner and/or motor vehicle registration No. SLH 3440 J in respect of the above-mentioned accident. We also hereby authorize that the agreed settlement sum (cost of repair, loss of use, earnings & rental, survey report fee, LTA fee and GIA report fee) be made in favour of our representative, M/s Soon Hock Motor Pte Ltd and that the said payment be forwarded to them as full and final discharge of our claim.

Date: 06/03/19

Signature: _____



Company stamp if applicable

Address: 47 Jalan Pemimpin Halcyon 2 #03-05 Singapore 577200
Main Line: 6715 3760, Fax: 6258 0774



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-033578

Date of Request: 02/03/2019

Your Ref No: Online Purchase

Soon Hock Motor Pte Ltd
Blk 10 Ang Mo Kio Industrial Park 2A
#01-05/06 AMK Autopoint
Singapore 568047

Dear Sir/Madam,

Enquiry Date 02/03/2019
Enquiry By Chris Lim Gan Koon
TP Vehicle No. SLH3440J
Accident Date 02/03/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLH3440J	AIG Asia Pacific Insurance Pte. Ltd.	31/10/2018-30/10/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

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6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-033578

Date of Request: 02/03/2019

Your Ref No: Online Purchase

Soon Hock Motor Pte Ltd
Blk 10 Ang Mo Kio Industrial Park 2A
#01-05/06 AMK Autopoint
Singapore 568047

Dear Sir/Madam,

Enquiry Date 02/03/2019
Enquiry By Chris Lim Gan Koon
TP Vehicle No. SLH3440J
Accident Date 02/03/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

CERTIFICATE OF INSURANCE**ORIGINAL**

Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189)
Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960
Road Transport Act, 1987 (Malaysia)
Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

Type of Policy: TAXIS - FLEET
Type of Cover: Comprehensive
Certificate No: D-18091940MFSH/26
Vehicle No / Chassis No: SHF1529J / LC0CE4DB2G1071065
Name of Insured: HDT SINGAPORE TAXI PTE. LTD.
Period Of Insurance: 15.09.2018 To 14.09.2019
Insured Estimated Value: Market Value At Time Of Loss
Financial Institution: N.A

Excess :

SGD3,000.00 ALL CLAIMS EACH AND EVERY LOSS

Authorised Driver*

ANY AUTHORISED DRIVERS

Persons or classes of persons entitled to drive*

- a) Any licensed taxi driver driving on the Insured's order or with their permission.
b) Any person provided he is in the Insured's employ and is driving on their order or with their permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

Limitations as to use*

Use as a taxi. Use for social, domestic and pleasure purposes.

The Policy does not cover

- (1) Use for racing, pace-making, reliability trial or speed testing.
(2) Use whilst drawing a trailer except the towing (other than for reward of any one disabled mechanically propelled vehicle).

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I/We HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

MS First Capital Insurance Limited
(Approved Insurers)

SUSAN/D0063/MZ400A

Issued at Singapore on 09.10.2018


Authorised Signature

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Mar 2019 Edit Reg		04 Mar 2019 00:00 Edit Adj Rpt	S\$2,000.00 Edit Estimates	S\$2,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: Holmes Christopher Robert , ID: S80872103									
Main Claimant: HDT SINGAPORE TAXI PTE LTD , Co. Reg. No.: 201609494H									
Vehicle Reg. No.: SHF1529J		Date of Loss: 02/03/2019 11:00 - :59 [25 Months and 11 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 6668764844SG		Policy/Cover Note No.: 2100488188							
Vehicle Reg. No. (Insured): SLH3440J		Policy No. (Claimant): D-18091940MFSH/26							
		Excess:							
Repairer: Soon Hock Motor Pte Ltd (HQ) Blk 10 Ang Mo Kio Industrial Park 2A, #01-05/06 AMK Autopoint, S68047 Ang Mo Kio - Tel: 64836016									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com									
Claimant's Insurer: MS First Capital Insurance Ltd (HQ) - Tel: 62222311									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 14/03/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> LKK_HQ (13/06/2019): Re: Conflicting DOA AIG_SG (06/03/2019): Conflicting DOA 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHF1529J (6668764844SG)
[SLH3440J]
TP
HDT SINGAPORE TAXI PTE LTD
Mar 2 2019 11:00AM
[Holmes Christopher Robert]
Soon Hock Motor Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print				
1	13/06/19 16:23	video												1		Load MP4				
Photos/Images															3 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	13/06/19 16:21	Odometer												1		Load JPG		<input checked="" type="checkbox"/>		
2	13/06/19 16:21	General View												1		Load JPG		<input checked="" type="checkbox"/>		
3	13/06/19 16:21	Chassis Number												1		Load JPG		<input checked="" type="checkbox"/>		
4	13/06/19 16:21	General View												1		Load JPG		<input checked="" type="checkbox"/>		
5	13/06/19 16:21	General View												1		Load JPG		<input checked="" type="checkbox"/>		
6	13/06/19 16:21	General View												1		Load JPG		<input checked="" type="checkbox"/>		
7	13/06/19 16:21	General View												1		Load JPG		<input checked="" type="checkbox"/>		
8	13/06/19 16:21	General View												1		Load JPG		<input checked="" type="checkbox"/>		
9	13/06/19 16:21	General View												1		Load JPG		<input checked="" type="checkbox"/>		
10	13/06/19 16:21	General View												1		Load JPG		<input checked="" type="checkbox"/>		
11	13/06/19 16:21	General View												1		Load JPG		<input checked="" type="checkbox"/>		
12	13/06/19 16:21	General View												1		Load JPG		<input checked="" type="checkbox"/>		
Documentation															1 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	05/03/19 14:53	EMAIL FROM AIG DD 04032019												1		Load PDF				
2	05/03/19 14:53	TP EST & GIA REPORT												1		Load PDF				
3	07/03/19 17:51	TP ESTIMATE- MARKED												1		Load PDF				
4	30/05/19 15:07	Email OI												1		Load PDF				
5	31/05/19 18:07	Email from OI dispute liability												1		Load PDF				
6	21/06/19 09:05	EMAIL FROM AIG												1		Load PDF				
7	21/06/19 09:24	EMAIL TO OI												1		Load PDF				
8	24/06/19 11:01	ADDENDUM FORM												1		Load PDF				
9	24/06/19 11:02	EMAIL FROM OI												1		Load PDF				
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print				
1	06/03/19 13:59	OI GIA REPORT												1		Load PDF				

Documents Checklist

DOCUMENTS CHECKLIST Reset Save Print
There are no document checklists configured.
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19004025/KHB3Q2

Date: 01/07/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100488188
Claimant Vehicle No : SHF1529J **Insured Vehicle No :** SLH3440J
 Date of Loss: 02/03/2019 Nature of Claim: TP Claim No: 6668764844SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHF1529J**
 Make & Model: BYD E6H, (A) Engine No: HIDDEN
 Reg. Date: 19/01/2017 (Man. Year: 2016) Chassis No: LC0CE4DB2G1071065
 Colour: Metallic Green Odometer: 208090 km
 Engine Capacity: 0 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/65 R17 Rear Tyre Size: 225/65 R17
 Front Left Side: Pirelli 9 mm Rear Left Side: Pirelli 9 mm
 Front Right Side: Pirelli 9 mm Rear Right Side: Pirelli 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,021.46	2,001.46	20.00	0.99
Miscellaneous Items	0.00	0.00	0.00	
Labour	830.00	530.00	300.00	36.14
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	2,851.46	2,531.46	320.00	11.22
Approved Total (Overridden) (S\$)		2,000.00		
Nett Amount (S\$)	2,851.46	2,000.00	851.46	29.86
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 04/03/2019
 Date Inspected: 06/03/2019 Inspected At: Soon Hock Motor Pte Ltd (HQ)
 Blk 10 Ang Mo Kio Industrial Park 2A, #01-05/06 AMK Autopoint
 Singapore 568047
 Estimated Period of Repair: 2.0 days

Adjuster: KENNETH KONG

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR (RH)	Bent	1,318.36 FL	*1,318.36 FL
2	1		*FRONT DOOR SIDE MIRROR (RH)	Dented / Cut	816.60 FL	*816.60 FL
3	1		*FRONT DOOR ADVERTISEMENT LOGO	Necessary	100.00 FS	*80.00 FS
					Sub Total (\$\$)	2,234.96
					- List Item Discount on L Items 10.00/10.00% (\$\$)	213.50
					Total Parts (\$\$)	2,021.46

F=Franchise part, S=SpcNett, L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	400.00	250.00
2	SPRAYPAINTING CHARGES	New	400.00	260.00
3	WIRING CHARGES	New	30.00	20.00
Gross Labour Cost (\$\$)			830.00	530.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >