

## Vic (LKKAUTO)

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**From:** Christopher Holmes <olames@gmail.com>  
**Sent:** Monday, 24 June, 2019 10:56 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A; Khanchna (LKK Auto)  
**Subject:** Re: ACCIDENT INVOLVING SLH3440J AND SHF1529J AT CANADIAN INT SCHOOL (LAKESIDE) DROP OFF POINT  
**Attachments:** ADDENDUM FORM.pdf

Dear all,

Thank you for below clarification that the Third Party Claim will be rejected and I am not at fault for this accident. My NCD will therefore not be affected.

Amendment form attached.

Best Regards,  
Chris Holmes

On Fri, Jun 21, 2019 at 9:22 AM Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)> wrote:

Dear Mr Holmes,

We refer to your below email and the contents were noted.

Please be informed that we received instructions from our principal to deny the claim against your policy.

Meanwhile, kindly assist to sign the attached Addendum Form to amend the accident date to be on 02/03/2019 and forward back a copy to us for our further action.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** Christopher Holmes [mailto:[olames@gmail.com](mailto:olames@gmail.com)]

**Sent:** Friday, 31 May, 2019 5:20 PM

**To:** Khanchna (LKK Auto)

**Subject:** Re: ACCIDENT INVOLVING SLH3440J AND SHF1529J AT CANADIAN INT SCHOOL (LAKESIDE) DROP OFF POINT

Good afternoon,

Please note my car was stationary at the time it was stuck, and I have a video of the incident. Now would be the time to inform the driver of SHF1529J that the incident was fully captured by the camera's at the Canadian School and if he is claiming me, that is insurance fraud. AIG has been sent this video and my vehicle was repaired with no deductible being paid as they would they pursue against the other party.

I will not accept any reduction in NCD as I am at no fault for this accident as per the video proof and accident report. I will be contacting AIG to discuss this further.

On Thu, May 30, 2019 at 9:59 AM Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)> wrote:

| Dear Mr. **Holmes Christopher Robert**,

**ACCIDENT INVOLVING SLH3440J [AIG] AND SHF1529J AT CANADIAN INT SCHOOL (LAKESIDE) DROP OFF POINT**

We refer to the above accident where we are acting for **AIG Asia Pacific Insurance Pte Ltd** to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHF1529J against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have any evidence/information (e.g. video/photographs) to proof that we should not settle the third party claim, kindly let us have them in writing within the next **10 days** i.e. by **12/06/2019**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

**Kindly also re-confirm the date of Accident as to whether it occurred on 02/03/2019 or 03/03/2019 and fill up the GIA Addendum form.**

Please call us if you have further queries.

Thank you.

Best Regards,

**Khanchanal** Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

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