15/5/2010

INS. CASE OWNER: NOROIAH | CC ? /AIG1900 4075, [illegible] | LKK: IDAC:

ASSIGNMENT

Surveyor: FSL   DOI: 6/7/19   Date / Time : 4/7/19   Registered in Merimen: 5/7/19

Pre-assign / CCU / FTE

Insured Vehicle No. : SLH 3440J   Claim No. : 66870[illegible]SG

Name of Insured : HOLMES CHRISTOPHER ROBERT   Policy No. : 21004[illegible]88-01

Insured Tel No. : ____ HP: ____   Make / Model : SUBARU

Excess Sec II :S$ ____ D.O.A : 3/7/19   Place of Accident : CANADIAN INT SCHOOL

Is driver the owner? (YES / NO)   Nature of Accident :

If NO, Driver Name / Age :   OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. :   (V/L: YES / NO)   Insured Liability : %   **Final ? Yes / No**

SHF 1529J → ____ → ____ → ____

INSRS:	INSRS:	INSRS:	INSRS:
WSP: Soon Hock	WSP:	WSP:	WSP:
Tel :	Tel :	Tel :	Tel :
Liability :	Liability :	Liability :	Liability :
RMKS:	RMKS:	RMKS:	RMKS:

Date/ Time	
	SHF 1529J-X SLH 3440J-X
	- pls verify OIA & reply AIG.
	TP – 2/3
	OI – 3/3
	- OI VIDEO UPLOADED IN MERIMEN
	door was already open – OI
	door was open, but flung open further – TP
30/5 1:12pm [illegible]	- called OI twice. No answer.
	- sent e-mail + addendum
	- FINALISED
31/5/19	OID e-mailed, he will send video to AIG
	& OID disputed liability. OI IS ALSO MAKING COUNTER CLAIM.
	- ORIGINAL TP LOD IN
21/06/19	- AIG INSTRUCTED TO REJECT TP CLAIM
	- EMAIL TO TP TO REJECT CLAIM
	- TO CLOSE.

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OI:	30/5 [illegible]
After call ltr to OI:	e-mail only.

Documentation Check List:	Handler	Typist
Notification ltr (if non-pickup)		
After call ltr to OI:		
Authorisation To Act:	✓	
Release Voucher:		
Final Repair Bill:	✓	
Car Rental Invoice:		
Towing Invoice		
LTA / GIA :	✓	
Medical Bill:		
PIR:		
Mandate/Reject Instruction:	✓	
LOD	✓	
Payment Breakdown Form:		
Post-Repair Photos:		
Others:		

Reject Case
By (staff) : VIC
Approved by : [illegible]
Date : 21/06/19

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: L/S   S$ 2,000.00 (2 days) Reduction: 29 %   Email ☐ Call ☐

FINAL SETTLEMENT Date/Time: Confirm with   Email ☐ Call ☐

Final Liability:	% 0	(Agreed / Assessed) BOLA S/N No. : NIL
Repair Cost:	S$ –	
Loss of Rental (LOR):	S$ –	(days)
Loss of Use (LOU):	S$ –	($ x days)
Loss of Income (LOI):	S$ –	($ x days)
LOR only ☐ LOU only ☐	LOR + LOU ☐	LOR + LO ☐ [Tick only one]
GIA/LTA Search	S$ –	
Medical:	S$ –	
Disbursement:	S$ –	(e.g. Tow/ Independent)
Legal Cost	S$ –	
Total:	**S$** –	**Global Sum S$:**

If NO or B 28, Ass. Lia : TP HIT OI OPENED DOOR
OI VIDEO IN

1) Claim status: Normal/Reject/Private Settle (Reject circled)
2) Report Format:
3) Survey fee: $320.00

FINAL PAYMENT Date/Time: Confirm with: Email ☐ Call ☐

Payee 1:	S$ –	Name 1:	–
Payee 2: (Strike if N.A.)	S$ –	Name 2:	–
Payee 3: (Strike if N.A.)	S$ –	Name 3:	–