

INSURANCE

INS. CASE OWNER:

CC 6 /AIG1900

4018, AX 669

LK:
IDAC:

Surveyor:

Adrian

DOL

ASSIGNMENT

4/1/19

Date / Time:

4/1/19

Registered in Meriton:

5/3/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKV 8635U

Name of Insured:

TANH SENG LAYE LOH

Insured Tel No.:

HP:

21/1/19

Excess Sec II :\$S

D.O.A.:

Is driver the owner?

(YES / NO)

Name of Accident:

Claim No.:

0177112154

Policy No.:

NOV40000-03

Make / Model:

MERCEDES

Place of Accident:

PIC

If NO, Driver Name / Age:

Driver Tel No.:

(VA: YES / NO)

OT GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SLA 4193H



INSRS:
WSP:
Tel:
Liability:
RMKS:

mb solution



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

15/1/19
18/1/19
20/1/19
29/1/19
10/2/19

15/1/19 - call 01 - NO ANSWER
18/1/19 - call 01 - NO ANSWER
20/1/19 - send LOI - file pass to VL to check
29/1/19 - Rec LOR send to TP - Pending LOR
10/2/19 - file pass to RT type mandate
1/2/19 - file pass to LSP to close

STAGE

DATE / PIC

Non-Reporting In (1st):

Non-Reporting In (2nd):

Non-Reporting In (Final):

Notification In (if non-pickup):

Call DE: 18/1/19 (NO ans)

After call In to DE: 20/1/19 VL to check

Documentation Check List: Handler Typist

Notification In (if non-pickup)

After call In to DE

Authorisation To Act

Release Voucher

Final Repair Bill

Car Rental Invoice

Towing Invoice

ITA / GIA :

Medical Bill

PDR

Mandate/Reject Instruction

LOD

Payment Breakdown Form

Post-Repair Photos

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$S

days Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100 (Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia.

Repair Cost:

\$S

2346.00

(01) (001) (001) (001)

Loss of Rental (LOR):

\$S

days

Loss of Use (LOU):

\$S

420.00

days

Loss of Income (LOI):

\$S

15

days

LOR only

LOU only

LOR + LOU

LOR + LOU

[Tick only one]

GIA/TA Search

\$S

2.45

Medical:

\$S

Disbursement:

\$S

(e.g. Tow/ Independent)

Legal Cost

\$S

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee: 2320

Total:

\$S

2773.45

Global Sum \$S:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$S

2773.45

Name 1:

mb solution Pte Ltd

Payee 2: (Strike if N.A.)

\$S

Name 2:

Payee 3: (Strike if N.A.)

\$S

Name 3:

COPY SENT

Adrian

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s M6 solution

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 6 days Res.: Yes or NoLum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SLQ4197H Yr Regn: 2017 JulyType: MC / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Honda Hybrid - Shuttle c.c. 1796Colour: White A/C: Insured / Std / Nil / NASp. Reading 160362 T/Radio: Insured / Std / Nil / NA

Eng/No: _____

C/No: 6871113831Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 195/60R15R: 195/60R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Double star

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 04/03/19Survey held at M6 SolutionDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP ALG.

L/S \$1800.00 mtr 6 repair days

MV:

PV:

Nett:

(Red = \$8048.72/51%)

6 repair day + 1 sunday + 1 PRS = 8 days

Date/Time, File Pass to?

Date/Time, File Return to?

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

S + RS, SI

Photos

Others

TOTAL

1)

2)

3)

4)

5)

6)

Prel Report

Final Report

MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing) #02-03 Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

Reg. No: 201427944N

Email : mg3solution@gmail.com

TO	: AIG	DATE	: 1-Mar-19
ATTENTION	: MOTOR CLAIMS DEPT	JOB TYPE	: T/P CLAIM
ESTIMATE REPORT	:		
<u>VEHICLE DETAILS</u>			
VEHICLE NO	: SLQ4197H		
MODEL	: HONDA SHUTTLE HYBRID 1.5A		
CHASSIS NO	:		
<u>ACCIDENT DETAILS</u>		DATE	: 28-Feb-19
		TIME	: 18:00HRS
THIRD PARTY REQUESTOR / CONTACT : JACK LI			

CLAIM DETAIL : PARTS

S/ N	DESCRIPTION	QTY	UNIT LIST PRICE	TOTAL LIST PRICE
1	TAILGATE <i>sealed</i>	1	\$ 1,850.00	\$ <u>1,850.00</u>
2	TAILGATE LOGO	1	\$ 65.60	\$ 65.60
3	TAILGATE EMBLEM "SHUTTLE"	1	\$ 90.20	\$ 90.20
4	TAILGATE EMBLEM "HYBRID"	1	\$ 93.20	\$ 93.20
5	TAILGATE REFLECTOR <i>new sealed</i>	2	\$ 580.00	\$ <u>1,160.00</u>
6	TAILGATE STOPPER <i>new</i>	2	\$ 36.20	\$ 72.40
7	TAILGATE INNER LOCK <i>new</i>	1	\$ 365.20	\$ 365.20
8	TAILGATE INNER HANDLE <i>sealed</i>	1	\$ 65.30	\$ <u>65.30</u>
9	TAILGATE CATCH <i>new</i>	1	\$ 65.30	\$ 65.30
10	TAILGATE WEATHER STRIP <i>new</i>	1	\$ 235.00	\$ 235.00
11	TAILGATE INNER TRIM BOARD <i>new</i>	1	\$ 420.50	\$ 420.50
12	TAILGATE NUMBER PLATE GARNISH <i>new</i>	1	\$ 224.00	\$ 224.00
13	TAILGATE NUMBER PLATE CHROME <i>new</i>	1	\$ 165.20	\$ 165.20
14	TAILGATE WINDSCREEN MOULDING <i>new</i>	1	\$ 165.00	\$ 165.00
15	REAR BUMPER <i>new</i>	1	\$ 1,820.00	\$ <u>1,820.00</u>
16	REAR BUMPER SIDE RETAINER <i>new</i>	2	\$ 64.50	\$ 129.00
17	REAR BUMPER REFLECTOR <i>LH new</i>	2	\$ 113.20	\$ <u>226.40</u>
18	REAR BUMPER REFLECTOR GARNISH <i>new LH</i>	2	\$ 124.00	\$ <u>248.00</u>
19	REAR BUMPER SIDE SPONGE <i>new LH</i>	2	\$ 75.20	\$ <u>150.40</u>
20	REAR BUMPER TOWING COVER <i>new</i>	1	\$ 45.20	\$ 45.20

1153.20

1.680

39

253.50

1150.60

113.20

124

75.20

4

21	TAILLAMP <i>could</i>	2	\$ 580.00	\$ 1,160.00	1056
22	REAR FENDER INNER TRIM(LOW) <i>could</i>	2	\$ 630.00	\$ 1,260.00	910
23	REAR END PANEL <i>Deleted.</i>	1	\$ 714.00	\$ 714.00	560.80
24	REAR END PANEL TOP GARNISH <i>Deleted</i>	1	\$ 136.20	\$ 136.20	-
25	SPARE TYRE TOOL BOX CARRIER <i>could</i>	1	\$ 441.00	\$ 441.00	-
26	SPARE TYRE TOOL BOX SPONGE <i>new</i>	1	\$ 224.00	\$ 224.00	+
27	SPARE TYRE TOOL BOX CARRIER TOP COVER <i>new</i>	1	\$ 230.00	\$ 230.00	+
28	SPARE TYRE TOOL BOX CARRIER SIDE COVER <i>Deleted</i>	1	\$ 180.00	\$ 180.00	-
29	SPARE TYRE BOLT <i>new</i>	1	\$ 75.20	\$ 75.20	+
30	REAR FLOOR PANEL <i>Repair</i>	1	\$ 954.10	\$ 954.10	+
31	REAR FLOOR PANEL TOP BOARD <i>Deleted</i>	1	\$ 430.50	\$ 430.50	-

864640

6917.12

TOTAL PRICE \$ 13,460.90

LESS 20% \$ 2,692.18

SUB TOTAL PRICE \$10,768.72

S/N	DESCRIPTION	QTY	UNIT S/NETT	TOTAL S/NETT	
1	REAR NUMBER PLATE <i>Best.</i>	1	\$ 50.00	\$ 50.00	-
2	TAILGATE INNER TRIM CLIP (SET) <i>new</i>	1	\$ 20.00	\$ 20.00	-
3	TAILGATE WINDSCREEN SEALANT <i>3m</i>	1	\$ 80.00	\$ 80.00	30
4	TAILGATE WINDSCREEN INNER SEAL	1	\$ 100.00	\$ 100.00	30
5	REAR BUMPER CLIPS <i>new</i>	1	\$ 20.00	\$ 20.00	-
6	REAR END PANEL TOP GARNISH CLIPS (SET) <i>new</i>	1	\$ 20.00	\$ 20.00	-
7	REAR END PANEL INSULATOR SEAL <i>new</i>	1	\$ 100.00	\$ 100.00	60
8	REAR FLOOR PANEL SEALANT <i>new</i>	1	\$ 80.00	\$ 80.00	+
9	REVERSE CAMERA <i>new</i>	1	\$ 450.00	\$ 450.00	+
10	REVERSE SENSOR <i>Fixed.</i>	1	\$ 220.00	\$ 220.00	200

TOTAL

\$1,140.00

430

CLAIM DETAILS: LABOUR AND SPRAY PAINTING

S/N	JOB DESCRIPTION	PRICE	ADJUSTED COST	APPROVED
1	TO PANEL BEAT, REMOVE AND REPLACE PARTS	\$ 1,600.00	1600 1000	
2	TO SPRAY PAINT AFFECTED AREA	\$ 1,400.00	1400 1000	
3	REMOVE AND REFIX REVERSE SENSOR AND DISTANCE SETTING	\$ 120.00	120 60	
4	REMOVE AND REFIX REVERSE CAMERA AND DISTANCE SETTING	\$ 120.00	120 50	
5	REMOVE AND REFIX TAILGATE WINDSCREEN	\$ 150.00	150 120	

6	TUFF COAT	\$	100.00	50	
7	TRANSFER TAILGATE MECHANISM	\$	120.00	80	
8	WIRING CHECK	\$	150.00	30	
9	CONDUCT WATER LEAKAGE TEST	\$	180.00	x	

TOTAL

\$3,940.00

ESTIMATE REPORT

TOTAL PARTS COST : \$11,908.72
TOTAL LABOUR COST : \$3,940.00
TOTAL REPAIR COST : \$15,848.72

APPROVED DETAILS

EXCESS :
NO. OF WORKING DAYS :
RE-SURVEY :
PART BY PART OR LUMP SUM :
DATE & TIME OF SURVEY :
SURVEYED BY :
CONTACT NUMBER :
FAX NUMBER :

Adrian L
1/s 04/03/15.

06 Days.

total 9757.12

1/s 7.8K

2410

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

View Received Message

This mail is associated with :

***SLQ4197H (0177811231SG)
[SKV8635U]**

TP

SUPREME LEASING & LIMOUSINE PTE LTD

Feb 28 2019 6:00PM

[COLLIN TANG SENG CHYE]

MG Solution Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on **29/07/2019 14:18 PM**.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$8833.45) - SLQ4197H - Claim Handler: Ler, Bernard-JQ

Approved:8833.45;Cost of Repair : \$8,346.00 Loss of Use : \$480.00 8 days @ S\$ 60/day Search Fee : \$7.45 Total : \$8,833.45 *subject to final bill

DOCUMENTS SUMMARY

There are no documents.

$$\begin{array}{r} \$8346 \\ \$510 \quad (8 \times \$60) \\ \$7.45 \\ \hline \$8863.45 \end{array}$$



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 201427944N)

Date : 10/05/2019
Your Ref : CC6/AIG19004018/Agb3 (SKV8635U)
To : AIG ASIA PACIFIC INSURANCE PTE LTD
Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: ACCIDENT INVOLVING VEHICLE SLQ4197H & SKV8635U ON 28/02/2019 AT
ALONG PIE TOWARDS CHANGI AFTER LORNIE ROAD EXIT.**

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.198155 @ S\$8,346.00 (Inclusive Of 7% GST)
- 2) Loss of Use @ S\$1,800.00 (9 Days x S\$200) *8 x 200 = 1600*
- 3) LTA Search @ S\$7.45
- 4) Authorisation to Act *8833.45*
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,



Sharon Chia

HP: 9188 6931

E-mail: mg3solution@gmail.com

Jia Le (LKK Auto)

From: MG Solution <mg3solution@gmail.com>
Sent: Thursday, 1 August 2019 10:00 AM
To: Jia Le (LKK Auto); Admin A
Subject: Re: 3rd Party Claim for Accident involving Vehicle SLQ4197H & SKV8635U on 28/02/2019
Attachments: TI199197 for SLQ4197H (SMG198155).pdf; DV for SLQ4197H.pdf

Your Ref: **CC6/AIG19004018/Agb3 (SKV8635U)**
Our Ref: **SLQ4197H**

Dear Jia Le,

Please find attached **TAX INVOICE** and **DISCHARGE VOUCHER** for your kind onward action.

Best Regards,

Su Wong
MG SOLUTION PTE LTD
No 23 Kaki Bukit Avenue 4
AAS Kaki Bukit Centre
#02-03B Singapore 415933
Tel: 6243 1373 | Fax: 6243 1376

On Tue, Jul 30, 2019 at 11:05 AM Jia Le (LKK Auto) <JiaLe@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Su,

Amount confirmed.

Please sign the DV. Thanks.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution [mailto:mg3solution@gmail.com]
Sent: Tuesday, 30 July 2019 9:32 AM

To: Jia Le (LKK Auto)

Subject: Re: 3rd Party Claim for Accident Involving Vehicle SLQ4197H & SKV8635U on 28/02/2019

Your Ref: **CC6/AIG19004018/Agb3 (SKV8635U)**

Our Ref: **SLQ4197H**

Dear Jia Le,

We refer to below email, we would like to counter propose as per below:

Repair cost	\$8346.00 (Inclusive of GST) - Agreed
LOU	\$ 420.00 (7 days x \$60) - Request: including of 1 PRI: 01/03
LTA Search	\$ 7.45 (Inclusive of GST) - Request
Total	\$8773.45

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Mon, Jul 29, 2019 at 5:30 PM Jia Le (LKK Auto) <JiaLe@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Sirs/Mdm,

ACCIDENT INVOLVING SKV 8635U & SLQ 4197H ON 28/02/2019

We refer to the above matter.

We propose settlement at a global sum of **S\$8,700.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution [mailto:mg3solution@gmail.com]

Sent: Thursday, 13 June 2019 2:48 PM

To: Jia Le (LKK Auto); Admin A

Cc: Cecilia Chong (LKK Auto)

Subject: Re: 3rd Party Claim for Accident involving Vehicle SLQ4197H & SKV8635U on 28/02/2019

Your Ref: **CC6/AIG19004018/Agb3 (SKV8635U)**

Our Ref: **SLQ4197H**

Dear Jia Le,

Please refer to below mentioned email, as we have sent out our LOD previously to your side on 10/05/2019.

We have not receive any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Fri, May 10, 2019 at 1:55 PM MG Solution <mg3solution@gmail.com> wrote:

Your Ref: **CC6/AIG19004018/Agb3 (SKV8635U)**

Our Ref: **SLQ4197H**

Dear Cecilia,

Please find attached our LOD for your onward action.

Please feel free to contact the under mentioned should you require any further information.

Your prompt action will be greatly appreciated.

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Mon, Apr 29, 2019 at 4:05 PM Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

For cost of repair, recommended amount at **L/S \$7,800.00 (W/O GST) with 06 repair days.**

*** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

Please note that all finalisation subject insurer's approval.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
No. 102

Save the Earth. Print only when necessary.

MG SOLUTION PTE LTD
23 Kaki Bukit Ave 4 (South Wing) #02-03B
Vicom Inspection Centre, Singapore 415933
Tel: 6243 1373 Fax: 6243 1376
GST Reg. No. : 201427944N

MOTOR CLAIM DISCHARGE

INSURED: SUPREME LEASING & LIMOUSINE PTE LTD
CAR/ LORRY/CYCLE: REG NO: SLQ 4197H POLICY NO:
ACCIDENT CLAIM NO:

I / We confirm that I / we have taken delivery of Car / Lorry / Motor Cycle
Registered No. SLQ 4197H from the repairers,
Messrs MG SOLUTION PTE LTD

And that all repairs necessary as a result of an accident in which the said vehicle was involved on or
about the 28 day of 02 2019 have been completed to my / our satisfaction, and that
I / we have no further claim on the above company in Respect thereof.

Date: Signature:

Co's Stamp: NRIC No:



01/03/2019 - PR1
02/03/2019 - PR1
03/03/2019 - PR1

Vehicle In - 01/03/2019
Vehicle Out - 09/03/2019
Low - 9 days x \$200
= \$1,800

TO: AIG ASIA PACIFIC INSURANCE PTE LTD

ACCIDENT INVOLVING SLQ 4197H AND SKV8635U ON 28/07/2019
AT/ALONG PIE TOWARDS CHANGLI AFTER LORNIIE ROAD EXIT

I/We, SUPREME LEASING & LIMOUSINE PTE LTD, am/are the registered owner of
motor car no. SLQ 4197H

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned accident to **M/S MG SOLUTION PTE LTD** and forward your settlement cheque to **M/S MG SOLUTION PTE LTD** whom I had authorized to collect the said compensation monies.



Witness By _____



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG19004018/Ahb3

20 March 2019

TANG SENG CHYE, COLLIN
145 Rivervale Drive
#05-531
Singapore 540145

Dear Sir/Madam,

ACCIDENT INVOLVING SKV 8635U AND SLQ 4197H ON 28/02/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd. to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

As spoken, kindly forward accident scene photos for our reference.

Please call us if you have further queries.

Yours faithfully,

Cecilia Chong
Case Handler
DID: 6749 4274
FAX: 6741 4108
EMAIL: ceciliachong@lkkauto.com

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)



Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, SUPREME LEASING & LIMOUSINE PTE LTD ("the third party claimant")
of 61 UBI AVE 2 #01-03/04 AUTOMOBILE MEGAMART S(408998) (address),
owner of SLQ 4197H (vehicle no.) hereby authorize
MG SOLUTION PTE LTD
("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SLQ 4197H that was
damaged pursuant to the accident which occurred on 28/02/2019 (date) along
PIE TOWARDS CHANGI AFTER LORNE ROAD EXIT (location)
involving vehicle no/s 3KV 8635 U ("the accident").

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 28th day of Feb (month) 20 19 (year)



Signed by "the third party claimant"



Signed by "the workshop"

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, MG SOLUTION PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$8,346.00 (Repair Cost), S\$420.00 (Loss of Use/Rental), S\$7.45 (Disbursement) for vehicle no. SLQ 4197H that was damaged pursuant to the accident which occurred on 28/02/2019 (date) along PIE TWDS CHANGI AFT LORNIE RD EXIT (location) involving vehicle no/s SKV 8635U. This is pursuant to the inspection conducted on 04/03/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SUPREME LEASING & LIMOUSINE PTE LTD ("the third party claimant") of vehicle no. SLQ 4197H make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLQ 4197H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 01 (day) of 08 (month) 2019 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or effect my further claim for general and special damages for my personal injuries sustained in the same accident.



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

TAX INVOICE

Bill To:

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY

#07-12 AIG BUILDING

SINGAPORE 079120

INVOICE No : TI 199197

PB No : 198155

Date : 01-August-2019

ATTN : MOTOR CLAIMS DEPARTMENT

Vehicle Number : SLQ 4197H

QTY	DESCRIPTION	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 7,800.00
BEFORE GST		7,800.00
7% GST		546.00
TOTAL		\$ 8,346.00

Cheque should be made payable to MG Solution Pte Ltd



Co's stamp & Authorised Signature

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 01 Mar 2019 / 14:26:29

Receipt Date/Time : 01 Mar 2019 / 14:26:29

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190301-002251

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKV8635U				
As at 28 Feb 2019/18:00:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SKV8635U			
	Enquiry Fee	7.00	0.49	7.49
	20190301142538599484			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
Paid By				
	20190301142543811	Direct Debit: eNETS Debit (Internet Banking)		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

[> Back to OneMotoring](#)

Vehicle Insurance Particulars Result

Vehicle No.	Incident Date/Time	Insurance Company Name
SKV8635U	28 Feb 2019 / 18:00:00	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Print](#)[OK](#)[Save as PDF](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING






















Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Mar 2019 Edit Reg		04 Mar 2019 00:00 Edit Adj Rpt	\$57,800.00 Edit Estimates	\$57,800.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COLLIN TANG SENG CHYE, ID: S7223568A								
Main Claimant:	SUPREME LEASING & LIMOUSINE PTE LTD, Co. Reg. No.: 201710190R								
Vehicle Reg. No.:	SLQ4197H	Date of Loss:	28/02/2019 18:00 - :59 [19 Months and 18 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 0177811231SG	Policy/Cover Note No.:	2100432402 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKV8635U	Policy No. (Claimant):	18-MI000894-R01						
		Excess:							
Repairer:	MG Solution Pte Ltd (HQ) 23 Kaki Bukit Avenue 4 #02-03B, VICOM Inspection Centre, 415933 Kaki Bukit - Tel: 91886931								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ler, Bernard-JQ]								
Claimant's Insurer:	Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 14/03/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG_EXPRESS (29/07/2019): Alert - Adj Mandate Approved (\$58833.45) - SLQ4197H - Claim Handler: Ler, Bernar...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLQ4197H (0177811231SG)
[SKV8635U]
TP
SUPREME LEASING & LIMOUSINE PTE LTD
Feb 28 2019 6:00PM
[COLLIN TANG SENG CHYE]
MG Solution Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)											Thumbnail			Print			
1	(Draft)		Third Party Express Settlement – Payment Breakdown														Edit			
Assessment Reports															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On		AIG Asia Pacific Insurance Pte. Ltd. (SG)											Thumbnail			Print			
1	06/03/19 16:43		Accident Statement From:OD - Reg. No: SKV8635U, Claimant: TANG SENG CHYE, COLLIN														Load HTM			
Photos/Images															3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)											Thumbnail			Print			
1	09/04/19 23:02		General View														Load JPG <input checked="" type="checkbox"/>			
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30	09/04/19 23:02		General View														Load JPG <input checked="" type="checkbox"/>			

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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38	09/04/19 23:02	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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80	09/04/19 23:02	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
81	09/04/19 23:02	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/03/19 18:53	TP GIA REPORT	 Load PDF	
2	02/07/19 10:02	LTA SEARCH FEE	 Load PDF	
3	02/07/19 10:02	TP ESTIMATE - MARKED	 Load PDF	
4	08/08/19 11:23	WORKSHOP INVOICE	 Load PDF	
5	08/08/19 11:23	AUTHORISATION TO ACT FORM	 Load PDF	
6	08/08/19 11:23	Release Voucher	 Load PDF	
7	08/08/19 11:23	LETTER TO OI	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKV8635U (Insd veh)	Model:	HONDA SHUTTLE HYBRID
	SLQ4197H (TP veh)		1.5 (A)
Date of Accident:	28/02/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	: \$	16,958.13		
Final Repair Cost	: \$	8,346.00		
Loss of Use	: \$	420.00		7.00 days at \$60.00 per day
Rental (if any)	: \$	0.00		days
LTA / GIA Search Fee	: \$	7.45		
Others:	: \$	0.00		
	: \$			
Final Settlement Sum	: \$	8,773.45		

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	MG Solution Pte Ltd	: \$	8,773.45
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

08 Aug

2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG19004018/ADB3Q2

Date: 08/08/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100432402
Claimant Vehicle No : SLQ4197H **Insured Vehicle No :** SKV8635U
 Date of Loss: 28/02/2019 Nature of Claim: TP Claim No: 0177811231SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLQ4197H**
 Make & Model: HONDA SHUTTLE HYBRID, 1.5 (A) Engine No: LEB6316889
 Reg. Date: 10/07/2017 (Man. Year: 2017) Chassis No: GP71113831
 Colour: White Odometer: 160362 km
 Engine Capacity: 1496 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/60 R15 Rear Tyre Size: 195/60 R15
 Front Left Side: Double Star 6 mm Rear Left Side: Double Star 6 mm
 Front Right Side: Double Star 6 mm Rear Right Side: Double Star 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,908.72	7,347.28	4,561.44	38.30
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,940.00	2,410.00	1,530.00	38.83
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	15,848.72	9,757.28	6,091.44	38.43
Approved Total (Overridden) (S\$)		7,800.00		
(S\$)	15,848.72	7,800.00	8,048.72	50.78
+ GST 7.00/7.00% (S\$)	1,109.41	546.00	563.41	50.78
Nett Amount (S\$)	16,958.13	8,346.00	8,612.13	50.78
+ Loss of Use (7.0 x S\$60.00/day) (S\$)		420.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		8,773.45		

INSPECTION

Date of Assignment: 04/03/2019
 Date Inspected: 04/03/2019 Inspected At: MG Solution Pte Ltd (HQ)
 23 Kaki Bukit Avenue 4 #02-03B, VICOM

Inspection Centre
Singapore 415933

Estimated Period of Repair: 6.0 days

Adjuster: ADRIAN LING

Manager: CHAN JIA LE

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*TAILGATE	Dented	1,850.00 FL	*1,193.20 FL
2	1		*TAILGATE LOGO	Necessary	65.60 FL	*65.60 FL
3	1		*TAILGATE EMBLEM SHUTTLE	Necessary	90.20 FL	*90.20 FL
4	1		*TAILGATE EMBLEM HYBRID	Necessary	93.20 FL	*93.20 FL
5	2		*TAILGATE REFLECTOR	Cracked	1,160.00 FL	*680.00 FL
6	2		*TAILGATE STOPPER	Not Necessary	72.40 FL	*- FL
7	1		*TAILGATE INNER LOCK	Damaged	365.20 FL	*365.20 FL
8	1		*TAILGATE INNER HANDLE	Deformed	65.30 FL	*34.00 FL
9	1		*TAILGATE CATCH	Not Necessary	65.30 FL	*- FL
10	1		*TAILGATE WEATHER STRIP	Cut	235.00 FL	*235.00 FL
11	1		*TAILGATE INNER TRIM BOARD	Cracked	420.50 FL	*253.50 FL
12	1		*TAILGATE NUMBER PLATE GARNISH	Not Necessary	224.00 FL	*- FL
13	1		*TAILGATE NUMBER PLATE CHROME	Cracked	165.20 FL	*165.20 FL
14	1		*TAILGATE WINDSCREEN MOULDING	Necessary	165.00 FL	*165.00 FL
15	1		*REAR BUMPER	Deformed	1,820.00 FL	*1,150.60 FL
16	2		*REAR BUMPER SIDE RETAINER	Necessary	129.00 FL	*129.00 FL
17	1		*REAR BUMPER REFLECTOR	N/S Cracked	226.40 FL	*113.20 FL
18	1		*REAR BUMPER REFLECTOR GARNISH	N/S Cracked	248.00 FL	*124.00 FL
19	1		*REAR BUMPER SIDE SPONGE	N/S Cracked	150.40 FL	*75.20 FL
20	1		*REAR BUMPER TOWING COVER	Not Necessary	45.20 FL	*- FL
21	2		*TAILLAMP	Cracked	1,160.00 FL	*1,056.00 FL
22	2		*REAR FENDER INNER TRIM(LOW)	Cracked	1,280.00 FL	*910.00 FL
23	1		*REAR END PANEL	Dented	714.00 FL	*560.80 FL
24	1		*REAR END PANEL TOP GARNISH	Deformed	136.20 FL	*136.20 FL
25	1		*REAR TYRE TOOL BOX CARRIER	Cracked	441.00 FL	*441.00 FL
26	1		*REAR TYRE TOOL BOX SPONGE	Not Necessary	224.00 FL	*- FL
27	1		*REAR TYRE TOOL BOX CARRIER TOP COVER	Not Necessary	230.00 FL	*- FL
28	1		*REAR TYRE TOOL BOX CARRIER SIDE COVER	Deformed	180.00 FL	*180.00 FL
29	1		*SPARE TYRE BOLT	Not Necessary	75.20 FL	*- FL
30	1		*REAR FLOOR PANEL	Repair	954.10 FL	*- FL
31	1		*REAR FLOOR PANEL TOP BOARD	Deformed	430.50 FL	*430.50 FL
32	1		*REAR NUMBER PLATE	Bent	50.00 FS	*50.00 FS
33	1		*SET TAILGATE INNER TRIM CLIP	Necessary	20.00 FS	*20.00 FS
34	1		*TAILGATE WINDSCREEN SEALANT	Necessary	80.00 FS	*30.00 FS
35	1		*TAILGATE WINDSCREEN INNER SEAL	Necessary	100.00 FS	*30.00 FS
36	1		*REAR BUMPER CLIPS	Necessary	20.00 FS	*20.00 FS
37	1		*SET REAR END PANEL TOP GARNISH CLIPS	Necessary	20.00 FS	*20.00 FS
38	1		*REAR END PANEL INSULATOR SEAL	Necessary	100.00 FS	*60.00 FS
39	1		*REAR FLOOR PANEL SEALANT	Not Necessary	80.00 FS	*- FS
40	1		*REVERSE CAMERA	Not Necessary	450.00 FS	*- FS
41	1		*REVERSE SENSOR	Damaged	220.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$) **14,600.90** **9,076.60**

- List Item Discount on L Items 20.00/20.00% (\$\$) 2,692.18 1,729.32

Total Parts (\$\$) **11,908.72** **7,347.28**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO PANEL BEAT,REMOVE AND REPLACE PARTS	New	1,600.00	1,000.00
2	TO SPRAY PAINT AFFECTED AREA	New	1,400.00	1,000.00
3	REMOVE AND REFIX REVERSE SENSOR AND DISTANCE SETTING	New	120.00	60.00
4	REMOVE AND REFIX REVERSE CAMERA AND DISTANCE SETTING	New	120.00	60.00
5	REMOVE AND REFIX TAILGATE WINDSCREEN	New	150.00	120.00
6	TUFF COAT	New	100.00	60.00
7	TRANSFER TAILGATE MECHANISM	New	120.00	80.00
8	WIRING CHECK	New	150.00	30.00
9	CONDUCT WATER LEAKAGE TEST	New	180.00	0.00
Gross Labour Cost (S\$)			3,940.00	2,410.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >