AIG 00 vehicle: 51x 86924 DOG: 28/02/19

03/9/19 @ 4.30pm 5th revert to Andy un Meismen. (3rd supplementary).
11/2/12 @ 3.76pm Andy informed of at \$66994.64 un meismen.
12/2/19 @ 3.32pm confirmed with Mr Boo flast fig \$66994.66,
12/2/19 @ 3.32pm confirmed with Mr Boo flast fig \$66994.66,
27 days by email. (Red & 42/13.36, 39%)

Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Thursday, 12 September 2019 3:32 PM

To:

Boo seng yak; SUR; Carrine Leong; jiayee.yap@premiumauto.com.sg; Chang Chee

Sing

Subject:

RE: FINAL REVISION SLX8692G - OD AIG - SURVEYED 4 MAR 19

Dear Mr Boo,

WITHOUT PREJUDICE

Confirm final fig \$66.994.64 before excess \$600.00 & GST and 27 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com> Sent: Tuesday, 13 August 2019 5:02 PM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg;

Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION SLX8692G - OD AIG - SURVEYED 4 MAR 19

Hi Adrian and all,

Revised estimate and photo file is attached.

Please confirm repair cost of \$66,994.64 @ 27 days exclude 5 Sundays.

Your early closure is well appreciated.

Best regards - jb

Claim Audit

AUDIT TRAIL		Remarks	Ву
io. On . 28 Feb 2019	Audit Clm Veh Model Changed	Remarks	[] Merimen
18:45		Reg No: SLX8692G, Policy No: 1800038355, Acct Date: 2019/02/28, Claim Type: S	Administrato [I] Merimer
2 28 Feb 2019 18:45	Clm Created	C. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Ins.Status => Notification, Created from SAS:MPA119027806	Administrate
3 01 Mar 2019 13:38	Clm Registration Modified	Acct Time:07:35:00->07:00:00. Init.Est.:->4,000 - 5,000.	[1] Azlan, Syazairdina
4 01 Mar 2019 13:38	Clm Veh Model Changed	(203957) AUDI A3 SB 1.4 TFSI (AMBITION) (A).	[1] Azian, Syazairdini
5 05 Mar 2019 11:27	Clm Registration Modified	Seti.Type:3->0. Claim Type:SC->OD.	[] SHIAU CHAN
6 05 Mar 2019 11:27	Adj Clm Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] SHIAU CHAN
7 05 Mar 2019 11:27	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] SHIAL CHAN
8 05 Mar 2019 11:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/03/14	[A] SHIAL CHAN
9 05 Mar 2019 11:27	Adj Mandate Set	Approved:8000,00,Reinsp:Adj decides.	[A] SHIAL CHAN
10 05 Mar 2019	Clm Registration Modified	Rep:1137->200611.	[A] SHIAL CHAN
11 05 Mar 2019 11:27		(203957) -> (206113) AUDI A3 999cc SEDAN TFSI (A).	[A] SHIAL CHAN
12 05 Mar 2019 12 11:27	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] SHIAL CHAN
13 06 Mar 2019 13 09:09	Adj Rpt Initiated		[A] SHIAL
09:09 14 06 Mar 2019 09:09	Insured Phone No Updated	[None] -> [+6597762367]	[A] SHIAL
5 06 Mar 2019	Clm Dtl Modified	JPJ Reg. Date: -> 2018/04/14.	[A] SHIAI CHAN
09:09 16 06 Mar 2019	Cim Details Notified		[A] SHTAI
9:09 9 06 Mar 2019	Adj Im. Advice	Next Rpt:Final Rpt.Due Date:2019/03/14	[A] SHIA CHAN
8 06 Mar 2019	Submitted Adj Mandate Request	Cur.Req:79589.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL, (BASED O	
06 Mar 2019	Clm Registration	N NEW FOR OLD VALUE) WE HAVE NOT AUTHORISE REPAIR. Excess: -> 600.00, 2F Remarks: -> Not Applicable, GST: -> 7.00.	[I] Md Isha Mohd Imra
06 Mar 2019	Modified Label Added	(20226):Coverage Confirmed.	[A] Merim Administra
11:14 07 Mar 2019	the state of the s	(206113) -> (205252) AUDI A3 999cc TFSI S TRONIC (LED) (A).	[I] Koh,
08:44	can rear riouer enanges	Next Rpt:Final Rpt.Due Date:2019/03/14. Mandate Remarks: to commence repairs	(I) Fong
07 Mar 2019 12:19	Adj Next Rpt Changed	once policy coverage is in force. Re-seek mandate after vehicle has been dismantle d.	Andy-SY
23 07 Mar 2019 12:19	Adj Mandate Set	Approved:61237.00:to commence repairs once policy coverage is in force. Re-seek mandate after vehicle has been dismantled.	Andy-Si
24 19 Mar 2019 17:06	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/03/14	[A] SHIA CHAN
25 19 Mar 2019	Adj Mandate Request	CUI.REQ:84142.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. REPAIRER AGREED REPAIR COST NOT MORE THAN \$80,000.00 ON PART BY PART BASIS. KIN	[A] SHIA CHAN
26 21 Mar 2019	Adj Mandate Request	DLY APPROVE ON SUPPLEMENTARY.	[A] SHIA
13:49 27 21 Mar 2019	Cancelled Adj Im. Advice	Next Rpt:Final Rpt.Due Date:2019/03/14	(A) SHIA
13:59 20 21 Mar 2019	Submitted Adj Mandate Request	Cur.Req:84142.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. REPAIRER AGREED REPAIR COST NOT MORE THAN \$80,000.00 ON PART BY PART BASIS. KIN	(A) SHIA CHAN
20 13:59 29 21 Mar 2019	2.7.H JOSEPH CONTROL OF STANS	DLY APPROVE ON SUPPLEMENTARY. Cur Rpt:Final Rpt. Cur Due Date: 2019/03/14, Mandate Remarks: upload suppleme	[I] Fong
18:18 21 Mar 2019	Adj Next Rpt Changed	ntary and reinspection photos.	Andy-S) [I] Fong
18:18	Adj Mandate Set	Maintained:upload supplementary and reinspection photos. Cur.Req:80000.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. REPAIRER	Andy-S
31 22 Mar 2019 11:43	Adj Mandate Request	AGREED REPAIR COST NOT MORE THAN \$80,000.00 ON PART BY PART BASIS. KIN DLY APPROVE ON SUPPLEMENTARY.	CHAN
32 25 Mar 2019 10:29	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/03/14, Mandate Remarks: Starter and Intak e manifold damage photos?	Victor-C
33 25 Mar 2019 10:29	Adj Mandate Set	Maintained:Starter and Intake manifold damage photos?	[I] Koh Victor-C
34 27 Mar 2019 16:00	Adj Mandate Request	Cur.Req:80000.00:According to our surveyor, please refer to the photo no. 172 to 175 for intake manifold and photo no. 165 to 171 for starter motor.	CHAN
35 28 Mar 2019 17:17	Cancelled		[A] SHIA CHAN
36 28 Mar 2019 17:25		Next Rpt:Final Rpt:Due Date:2019/03/14	[A] SHIA CHAN

No. On	Audit	Remarks	Ðy
No. On 37 28 Mar 2019 17:26	Adj Mandate Request	Cur.Req:80000.00:According to our surveyor, please refer to the photo no. 172 to 1 75 for intake manifold and photo no. 165 to 171 for starter motor, KINDLY APPROV E ON SUPPLEMENTARY ITEMS.	[A] SHIAU CHAN
38 01 Apr 2019 09:10	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date: 2019/03/14. Mandate Remarks: Supplementary D ashboard air vent centre and Loudspeaker cover damage photos not uploaded.	[1] Fong, Andy-SY
39 01 Apr 2019 09:10	Adj Mandate Set	Approved:66000.00:Supplementary Dashboard air vent centre and Loudspeaker co- ver damage photos not uploaded.	[I] Fong, Andy-5Y
40 03 Sep 2019	Submitted	Next Rpt:Final Rpt.Due Date:2019/03/14	[A] SHIAL CHAN
41 03 Sep 2019 16:30	Adj Mandate Request	Cur, Req: 66994.64: DAMAGES CONSISTENT, REPAIR COST ECONOMICAL, KINDLY AP PROVE ON SUPPLEMENTARY & CHECK ITEMS.	[A] SHIAL CHAN
42 11 Sep 2019 15:26	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/03/14. Mandate Remarks: Supplementary D ashboard air vent centre and Loudspeaker cover damage photos not uploaded.	[I] Fong, Andy-SY
43 11 Sep 2019 15:26	Adj Mandate Set	Approved:66994.64:Supplementary Dashboard air vent centre and Loudspeaker co- ver damage photos not uploaded.	[I] Fong, Andy-SY
15:26 43 11 Sep 2019	Adj Mandate Set	ashboard air vent centre and Loudspeaker cover damage photos not uploaded. Approved:66994.64:Supplementary Dashboard air vent centre and Loudspeaker cover damage photos not uploaded.	And [I]

ACTIVITY								
No record								
Merimen Bill	ing for this cas	e - Transactio	n History					
Bill Ref No	Bill Date	в в туре	Acc Type	Acc Name	Co Name (Branch)	Ref:1	Ref 2	.amount
2076854	06 Mar 2019 09:09:01	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLX8692G		10.70

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way #08-16 Singapore 079120

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubl Industrial Park Singapore 408933

Est. Duration of Repair

Attn:

Md Ishak, Mohd Imran

Date: 03 Sep 2019

Preliminary Advice

Vehicle No

: SLX8692G

Accident Date

: 28/02/2019

Make

Inspection At

: AUDI A3 Assignment Date : 05/03/2019 Policy No. Excess

: 1800038355 : \$\$600.00

: 27.00

Date of Inspection : 04/03/2019

: PREMIUM AUTOMOBILES PTE LTD (UBI)

55 UBI ROAD 1

SINGAPORE 408699

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	109,108.00 (EST \$108,708.00 + SUPP 3 \$400.00)
Revised Amount	:S\$	(INCLUSIVE OF 66,994.64 SUPPLEMENTARY & CHECK ITEMS)
Check Items (Estimated)	:S\$	0.00
Total	:S\$	66,994.64
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	134,240.00
Pre-Accident Value	:S\$	113,000.00
COE / PARF Rebate	:S\$	53,063.00
Salvage Value	:S\$	
Margin for Repair (New for Old Value)	:\$\$	81,177.00
Margin for Repair (Pre-Accident Value)	:SS	59.937.00

Remarks

The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

(X) Other comments : KINDLY APPROVE ON SUPPLEMENTARY & CHECK ITEMS.

View Sent Message

This mail is associated with:

*SLX8692G (17745056175G)

OD

Feb 28 2019 7:00AM [NG TZE KWOK, BENJAMIN] Premium Automobiles Pte Ltd

Resend	View Recipients	Print Message	Delete Message	Forward
From	LKK Auto Cons	ultants Pte Ltd	(LKK_HQ), sent	on 09/04/2019 16:19 PM.
To	AIG_SG; Andy_	FongSY		
Subject	Re: Alert - Adj	Mandate Appro	ved (S\$66000.0	0) - SLX8692G - Claim Handler: Md Ishak, Mohd Imran

Dear Andy,

According to our surveyor, please refer to the photo 191-193 for DASHBOARD AIR VENT CENTRE and photo 194-196 for LOUDSPEAKER in Merimen System.

Thanks & Regards,

Shiau Chan (Ms) LKK Auto Consultants Pte Ltd Tel: 6256 3561

<-- Original Message --> From: AIG_SG To: LKK_HQ

Sent On: 01/04/2019 09:10 AM

Subject: Alert - Adj Mandate Approved (\$\$66000.00) - SLX8692G - Claim Handler: Md Ishak, Mohd Imran

Approved:66000.00: Supplementary Dashboard air vent centre and Loudspeaker cover damage photos not uploaded.

DOCUMENTS SUMMARY

There are no documents.

AUD	IT TRAIL		Remarks.	By
Vo.	On	Audit	Remarks Cur.Reg:80000.00:According to our surveyor, please refer to the photo no. 172 to 1	[A] SHIAL
37 28	Mar 2019 26	Adj Mandate Request	75 for intake manifold and photo no, 165 to 171 for starter motor, KINDLY APPROV E ON SUPPLEMENTARY ITEMS.	CHAN
38 01	Apr 2019	Adj Next Rpt Changed	Cur Rpt: Final Rpt. Cur Due Date: 2019/03/14. Mandate Remarks: Supplementary D ashboard air vent centre and Loudspeaker cover damage photos not uploaded.	[I] Fong, Andy-SY [I] Fong,
39 01	Apr 2019	Adj Mandate Set	Approved:66000.00:Supplementary Dashboard air vent centre and Loudspeaker co ver damage photos not uploaded.	S Andy-SY

ACTIVITY							
No record							
Merimen Billin	g for this case - 1	Transaction H	istory				
Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2076854	06/03/2019 09:09	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLX8692G		10.70

Claim Audit

No.	On	Audit	Remarks	Ву
	28 Feb 2019			[] Merime
	18:45	Cim Veh Model Changed	Reg No: SLX8692G, Policy No: 1800038355, Acct Date: 2019/02/28, Claim Type: S	Administrat
	28 Feb 2019 18:45	Clm Created	C. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification, Cr eated from SAS:MPA119027806	[I] Merime Administrat
3	01 Mar 2019 13:38	Clm Registration Modified	Acct Time:07:35:00->07:00:00. Init.Est.:->4,000 - 5,000.	[I] Azlan Syazairdin
4	01 Mar 2019 13:38	Clm Veh Model Changed	(203957) AUDI A3 SB 1.4 TFSI (AMBITION) (A).	[I] Azlan Syazairdir
5	05 Mar 2019 11:27	CIm Registration Modified	Setl.Type:3->0. Claim Type:SC->OD.	[] SHIAL CHAN
6	05 Mar 2019 11:27	Adj Clm Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] SHIAL CHAN
7	05 Mar 2019 11:27	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] SHIA CHAN
8	05 Mar 2019 11:27	Adj Next Rpt Changed	Next Rpt:Final Rpt,Due Date:2019/03/14	[A] SHIA
9	05 Mar 2019 11:27	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] SHIA CHAN
10	05 Mar 2019 11:27	Clm Registration Modified	Rep:1137->200611.	[A] SHIA CHAN
11	05 Mar 2019 11:27		(203957) -> (206113) AUDI A3 999cc SEDAN TFSI (A).	(A) SHIA CHAN
12	05 Mar 2019	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] SHIA CHAN
13	11:27 06 Mar 2019	Adj Rpt Initiated		[A] SHIA
4	09:09 06 Mar 2019	Insured Phone No	[None] -> [+6597762367]	[A] SHIA
5	09:09 06 Mar 2019	Updated Clm Dtl Modified	JPJ Reg. Date: -> 2018/04/14.	[A] SHIA
6	09:09 06 Mar 2019	Clm Details Notified		[A] SHI
	09:09 06 Mar 2019	Adj Im. Advice	Next Rpt:Final Rpt.Due Date:2019/03/14	(A) SHI
	10:02 06 Mar 2019	Submitted	Cur.Req:79589.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL (BASED O	(A) SHI
8	10:04 06 Mar 2019	Adj Mandate Request Clm Registration	N NEW FOR OLD VALUE) WE HAVE NOT AUTHORISE REPAIR.	[I] Md Isi
9	11:14	Modified	Excess: -> 600.00, 2F Remarks: -> Not Applicable, GST: -> 7.00.	Mohd Im
0	06 Mar 2019 11:14	Label Added	(20226):Coverage Confirmed.	Administr [I] Kol
1	07 Mar 2019 08:44	Clm Veh Model Changed	(206113) -> (205252) AUDI A3 999cc TFSI S TRONIC (LED) (A).	Victor-
2	07 Mar 2019 12:19	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/03/14. Mandate Remarks: to commence repairs once policy coverage is in force. Re-seek mandate after vehicle has been dismantle d.	[I] Fon Andy-S
23	07 Mar 2019 12:19	Adj Mandate Set	Approved:61237,00:to commence repairs once policy coverage is in force. Re-seek mandate after vehicle has been dismantled,	[I] Fon Andy-S
24	19 Mar 2019 17:06	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/03/14	[A] SHI CHAN
	19 Mar 2019 17:07	Adj Mandate Request	Cur.Req:84142.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL, REPAIRER AGREED REPAIR COST NOT MORE THAN \$80,000.00 ON PART BY PART BASIS, KIN DLY APPROVE ON SUPPLEMENTARY.	[A] SHI CHAN
26	21 Mar 2019	Adj Mandate Request	NEW TOTAL OF THE PARTY OF THE P	[A] SHI CHAN
7	13:49 21 Mar 2019		Next Rpt:Final Rpt.Due Date:2019/03/14	[A] SHI
18	13:59 21 Mar 2019 13:59	Submitted Adj Mandate Request	Cur.Req:84142.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL REPAIRER AGREED REPAIR COST NOT MORE THAN \$80,000.00 ON PART BY PART BASIS, KIN	[A] SHI
9	21 Mar 2019	Adj Next Rpt Changed	DLY APPROVE ON SUPPLEMENTARY. Cur Rpt:Final Rpt. Cur Due Date:2019/03/14. Mandate Remarks: upload suppleme	[I] Fon
-	18:18 21 Mar 2019	Adj Mandate Set	ntary and reinspection photos. Maintained:upload supplementary and reinspection photos.	[I] For
U	18:18	Auj manuate set	Cur.Reg:80000.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL, REPAIRER	Andy-
31	11:43	Adj Mandate Request	AGREED REPAIR COST NOT MORE THAN \$80,000.00 ON PART BY PART BASIS. KIN DLY APPROVE ON SUPPLEMENTARY.	CHAI
32	10:29	Adj Next Rpt Changed	Cur Rpt: Final Rpt. Cur Due Date: 2019/03/14, Mandate Remarks: Starter and Intak e manifold damage photos?	Victor-
33	25 Mar 2019 10:29	Adj Mandate Set	Maintained: Starter and Intake manifold damage photos?	[I] Ko Victor-
34	16:00	Adj Mandate Request	Cur.Req:80000.00:According to our surveyor, please refer to the photo no. 172 to 175 for intake manifold and photo no. 165 to 171 for starter motor.	CHAI
35	28 Mar 2019 17:17	Adj Mandate Request Cancelled		[A] SHI
36	28 Mar 2019		Next Rpt:Final Rpt.Due Date: 2019/03/14	[A] SHI CHAN

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

AIG Asia Pacific Insurance Pte. Ltd. To:

AIG Building

78 Shenton Way #08-16 Singapore 079120

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Md Ishak, Mohd Imran Attn:

28 Mar 2019 Date:

Preliminary Advice

Vehicle No : SLX8692G Make : AUDI A3

Accident Date Policy No. Excess

: 28/02/2019 : 1800038355

Assignment Date Date of Inspection : 05/03/2019 : 04/03/2019

Est. Duration of Repair

: S\$600.00 : 21.00

Inspection At

: PREMIUM AUTOMOBILES PTE LTD (UBI)

55 UBI ROAD 1

SINGAPORE 408699

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	(ESTIMATE \$103,267.00 + SUPPLEMENTARY 1 108,708.00 \$4,553.00 + SUPPLEMENTARY 2 \$888.00)
Revised Amount	:5\$	66,030.00 (INCLUSIVE OF SUPPLEMENTARY 1 & 2)
Check Items (Estimated)	:S\$	18,352.00
Total	:S\$	84,382.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	134,240.00
Pre-Accident Value	:S\$	113,000.00
COE / PARF Rebate	:S\$	53,063.00
Salvage Value	:S\$	
Margin for Repair (New for Old Value)	:S\$	81,177.00
Margin for Repair (Pre-Accident Value)	:S\$	59,937.00

Remarks

- The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly (X) let us have your authorisation.
- The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- Other comments: REPAIRER AGREED REPAIR COST NOT MORE THAN \$80,000.00 ON PART BY PART (X) BASIS.

View Received Message

This mail is associated with:

*SLX8692G (17745056175G)

OD Feb 28 2019 7:00AM [NG TZE KWOK, BENJAMIN] Premium Automobiles Pte Ltd

Reply Reply All Mark as Unread Print Message Delete Message Forward

AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 25/03/2019 10:29 AM. From

LKK_HQ Alert - Adj Mandate Maintained - SLX8692G - Claim Handler: Md Ishak, Mohd Imran Subject

Maintained: Starter and Intake manifold damage photos?

DOCUMENTS SUMMARY

There are no documents.

Intala Marifold.

Starles Molor

172-175 165-171
Please view lle newly uploaded photos.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way #08-16 Singapore 079120

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park

Singapore 408933

Md Ishak, Mohd Imran

Date: 21 Mar 2019

Preliminary Advice

Vehicle No

: SLX8692G

Accident Date

: 28/02/2019

Make

: AUDI A3

Policy No. Excess

: 1800038355

Assignment Date : 05/03/2019

: \$\$600,00

Date of Inspection : 04/03/2019

55 UBI ROAD 1

Est. Duration of Repair

: 21.00

Inspection At

: PREMIUM AUTOMOBILES PTE LTD (UBI)

SINGAPORE 408699

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	;S\$	(ESTIMATE \$103,287.00 + 107,820.00 SUPPLEMENTARY \$4,553.00)
Revised Amount	:S\$	65,790.00 (INCLUSIVE OF SUPPLEMENTARY)
Check Items (Estimated)	:S\$	18,352.00
Total	:S\$	84,142.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	134,240.00
Pre-Accident Value	:8\$	113,000.00
COE / PARF Rebate	:S\$	53,063.00
Salvage Value	:S\$	
Margin for Repair (New for Old Value)	:S\$	81,177.00
Margin for Repair (Pre-Accident Value)	:S\$	59.937.00

Remarks

- The vehicle is repairable at our adjusted amount (Based on New for Old Value). We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments: REPAIRER AGREED REPAIR COST NOT MORE THAN \$80,000.00 ON PART BY PART BASIS.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

AIG Asia Pacific Insurance Pte. Ltd. To:

AIG Building

78 Shenton Way #08-16 Singapore 079120

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Md Ishak, Mohd Imran Attn:

19 Mar 2019 Date:

Preliminary Advice

Vehicle No

: SLX8692G

Accident Date

: 28/02/2019 : 1800038355

Make Assignment Date

: AUDI A3 : 05/03/2019 Policy No. Excess

: \$\$600.00

Date of Inspection

: 04/03/2019

Est. Duration of Repair

: 21.00

Inspection At

: PREMIUM AUTOMOBILES PTE LTD (UBI)

55 UBI ROAD 1

SINGAPORE 408699

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	(ESTIMATE \$103,267.00 + 107,820.00 SUPPLEMENTARY \$4,553.00)
Revised Amount	:S\$	64,953.00 (INCLUSIVE OF SUPPLEMENTARY)
Check Items (Estimated)	:S\$	19,189.00
Total	:S\$	84,142.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- Other comments: REPAIRER AGREED REPAIR COST NOT MORE THAN \$80,000.00 ON PART BY PART

Shiau Chan (LKKAuto)

From:

Admin-D (LKKAuto)

Sent:

Thursday, 7 March 2019 2:59 PM

To:

'Claims Dept'

Cc:

SUR

Subject:

AIG-OD VEHICLE SLX 8692G (DOA: 28/02/2019)

Dear Tony,

As instructed by our client, please proceed to repair the insured vehicle SLX 8692G at repair cost not more than \$80,000.00 on part by part basis. (Excess \$600/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Shiau Chan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



This email has been checked for viruses by AVG antivirus software. www.avg.com

Claim Audit

0.	On	Audit	Remarks	By
	28 Feb 2019 18:45	Clm Veh Model Changed		[] Merimen Administrator
2	28 Feb 2019 18:45	Clm Created	Reg No: SLX8692G, Policy No: 1800038355, Acct Date: 2019/02/28, Claim Type: S C. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Cr eated from SAS:MPA119027806	[I] Merimen Administrato
3	01 Mar 2019 13:38	Cim Registration Modified	Acct Time:07:35:00->07:00:00. Init.Est.:->4,000 - 5,000.	[1] Azlan,Syazairdina
4	01 Mar 2019 13:38		(203957) AUDI A3 SB 1.4 TFSI (AMBITION) (A).	[1] Azian,Syazairdina
5	05 Mar 2019 11:27	Clm Registration Modified	Setl.Type:3->0. Claim Type:SC->OD.	[] SHIAU CHAN
6	05 Mar 2019 11:27	Adj Clm Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] SHIAU CHAN
7	05 Mar 2019 11:27	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] SHIAU CHAN
8	05 Mar 2019 11:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/03/14	[A] SHIAU CHAN
9	05 Mar 2019 11:27	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] SHIAU CHAN
10	05 Mar 2019	CIm Registration Modified	Rep:1137->200611.	[A] SHIAU CHAN
11	05 Mar 2019 11:27		(203957) -> (206113) AUDI A3 999cc SEDAN TFSI (A).	[A] SHIAU CHAN
12	05 Mar 2019	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] SHIAU CHAN
13	06 Mar 2019	Adj Rpt Initiated		(A) SHIAU CHAN
14	06 Mar 2019	Insured Phone No Updated	[None] -> [+6597762367]	[A] SHIAU CHAN
15	DE Mar 2019	Clm Dtl Modified	JPJ Reg. Date: -> 2018/04/14.	(A) SHIAU CHAN
16	06 Mar 2019	Clm Details Notified		[A] SHIAU CHAN
17	06 Mar 2019	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/03/14	[A] SHIAU CHAN
18	06 Mar 2019	Adj Mandate Request	CUr.Req:79589.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. (BASED ON NEW FOR OLD VALUE) WE HAVE NOT AUTHORISE REPAIR.	CHAN
19	06 Mar 2010	Clm Registration Modified	Excess: -> 600.00. 2F Remarks: -> Not Applicable, GST: -> 7.00.	[1] Md Ishak Mohd Imrar
20	06 Mar 2019	Label Added	(20226):Coverage Confirmed.	[A] Merimer Administrate
21	07 Mar 2019	Clm Veh Model Changed	(206113) -> (205252) AUDI A3 999cc TFSI S TRONIC (LED) (A).	[I] Koh, Victor-CK
22	07 Mar 2019	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/03/14, Mandate Remarks: to commence repairs once policy coverage is in force. Re-seek mandate after vehicle has been dismantle d.	
23	07 Mar 2019 12:19	Adj Mandate Set	Approved:61237.00:to commence repairs once policy coverage is in force. Re-seek mandate after vehicle has been dismantled.	[I] Fony, Andy-SY

ACTIVITY							
io record							
Merimen Billin	g for this case - 1	Transaction H	istory				
byll Ref No.	Bill Date	Acc Type	Acc Name	(Branch)	Ref.1	Ref.2	Amount
	06/03/2019	Motor	LKK Auto	LKK Auto	SLX8692G		10.70

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Email: sur@lkkauto.com;assignments@lkkauto.com Tel: 6256-3561 Fax: 6844-8805

To:

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way #08-16 Singapore 079120

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park

Singapore 408933

Attn:

Date: 06 Mar 2019

Preliminary Advice

Vehicle No

: SLX8692G

Accident Date

: 28/02/2019

Make

: AUDI A3

Policy No.

: 1800038355

Assignment Date

: 05/03/2019

Excess

:S\$

: \$\$0.00

Date of Inspection

: 04/03/2019

Est. Duration of Repair

: 21.00

Inspection At

: PREMIUM AUTOMOBILES PTE LTD (UBI)

55 UBI ROAD 1

SINGAPORE 408699

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	103,267.00
Revised Amount	:S\$	61,237.00
Check Items (Estimated)	:S\$	18,352.00
Total	:S\$	79,589.00

Lump Sum Repair

Total Loss Consideration

New for Old Value	:S\$	134,240.00
Pre-Accident Value	:S\$	113,000.00
COE / PARF Rebate	:S\$	53,063.00
Salvage Value	:S\$	
Margin for Repair (New for Old Value)	:S\$	81,177.00
Margin for Repair (Pre-Accident Value)	:5\$	59.937.00

Remarks

(X)	The vehicle is repairable at our adjusted amount (Based on New for Old Value)	. We have also confirmed excess
	and policy coverage, Kindly let us have your authorisation.	

	The unbide in unaconomical to be capaised	you are advised to invite tender for the wreck.
	The vehicle is uneconomical to be repaired.	Vou are advised to invite tender for the wreck.

Other comments:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	9634Z
Vehicle Details	
Vehicle No.:	SLX8692G
Vehicle to be Exported:	No
Intended Deregistration Date:	06 Mar 2019
Vehicle Make:	AUDI
Vehicle Model:	A3 SPORTBACK 1.0 TFSI STRONIC (LED)
Primary Colour:	Grey
Manufacturing Year:	2018
Engine No.:	CHZ678168
Chassis No.:	WAUZZZ8V3JA087063
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$24,174.00
Original Registration Date:	14 Apr 2018
First Registration Date:	14 Apr 2018
Transfer Count:	0
Actual ARF Paid:	\$25,844.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	13 Apr 2028
PARF Rebate Amount:	\$19,383.00
Intended COE Rebate Details	
COE Expiry Date:	13 Apr 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$37,000.00
COE Rebate Amount:	\$33,680.00
Total Rebate Amount:	\$53,063.00

The information contained herein is correct as at 06 Mar 2019

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Min Price * KIT No Max *

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\$12,300 /yr/E

15 * results/page

Editor's Romer

2 result(s) for aud a3 models no longer being sold by local distributors View all post Audi cars



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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.

7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available storesaid.	
The state of the s	ACCIDENT STATEMENT
Date Of Report	28/02/2019 14:26
Date Of Accident	28/02/2019 07:35
Exact Location Of Accident	PIE TUAS 12.6KM L1
Country/State of Loss	SINGAPORE
	ETAILS OF OWN VEHICLE
Vehicle Registration Number	SLX8692G
Insured/Policyholder	
Name Of Registered Owner	NG TZE KWOK, BENJAMIN
NRIC No	S8219634Z
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97762367
Alternative Phone No	OTHERS-97762367
Vehicle Particulars	
Manufacturer	AUDI
Model	A3 SB 1.0 TF
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE

Are you claiming under your own insurance policy

for repair to your vehicle?

If No, Please state action to be taken

PRIVATE CAR Vehicle Category

Insurance Company

Name of Insurance Company

AIG ASIA PACIFIC INSURANCE PTE. LTD.

Type Of Coverage COMPREHENSIVE

NO: Fleet Policy

1800038355 Policy Number

Cover Note Number

Driver

ANG SHI TING, CECILIA Name of Driver

NRIC No S8404603E Date Of Birth 25/02/1984 INDOOR Occupation Date Of Driving Pass 06/11/2003

Driving Experience 15 YEARS AND 3 MONTHS

FEMALE Gender

(LOCAL) +65-91138130 Mabile Number

Fax Number

Contact Number

CECILANG@GMAIL.COM EMail Address

BLK 7 TAMPINES AVENUE 8 Address

#01-09

529597 Postcode

Was driver an employee of the Insured's Company NO

SPOUSE If No. Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Insurance Company of Driver's Own Vehicle

General Information of the Accident

COLLISION - HEAD TO REAR Type Of Accident

Weather Conditions CLEAR Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle)

involved in the accident

NO Was any body injured in the Accident?

Was any injured conveyed to hospital by

ambulance?

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

Details of Police Action

Was the accident reported to the police?

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

If Yes, against whom?

Circumstances of Accident

I ACCIDENTALY COLLIDED WITH THE CAR IN FRONT OF ME, WHEN THE CAR E-BRAKE SUDDENLY

2

NO

1

NO

NO

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SDX4200P

Vehicle Make/Model/Colour KIA / NIRO 1.6 / BLUE

Details Of Properties

PRIVATE CAR Vehicle Category

HANIFF BIN AHMAD Name of Driver

S1474398G NRIC/Passport Number Contact Number 90498700

20 SIMEI STREET 1, Address #02-01, MELVILLE PARK

Postcode 529944

AIG ASIA PACIFIC INSURANCE PTE. LTD. Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)