

INSURANCE

INS. CASE OWNER

Bernard

CC 3/AIG1900

hag5

LKK

IDAC

Surveyor:

HJ

DOI:

ASSIGNMENT

5/3/19

Date / Time:

4/1/19

Registered in Merimen:

4/1/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

ED 988U

Name of Insured:

LHEW SII W001 0 INEW S007 NI

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

25/7/19

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

C20009-8884

Policy No.:

200138827-00

Make / Model:

Toyota

Place of Accident:

Moulumbay St N

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SUQ 937MK

INSRS:
WSP:
Tel:
Liability:
RMKS:

volkswagen

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

SUQ 937MK - 7

ED 988U - 7

Vehicle 1: SUQ 937MK - 7

Vehicle 2: ED 988U - 7

Vehicle 3: ED 988U - 7

Vehicle 4: ED 988U - 7

Vehicle 5: ED 988U - 7

Vehicle 6: ED 988U - 7

Vehicle 7: ED 988U - 7

Vehicle 8: ED 988U - 7

Vehicle 9: ED 988U - 7

Vehicle 10: ED 988U - 7

Vehicle 11: ED 988U - 7

Vehicle 12: ED 988U - 7

Vehicle 13: ED 988U - 7

Vehicle 14: ED 988U - 7

Vehicle 15: ED 988U - 7

Vehicle 16: ED 988U - 7

Vehicle 17: ED 988U - 7

Vehicle 18: ED 988U - 7

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Vehicle 22: ED 988U - 7

Vehicle 23: ED 988U - 7

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Vehicle 25: ED 988U - 7

Vehicle 26: ED 988U - 7

Vehicle 27: ED 988U - 7

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Vehicle 96: ED 988U - 7

Vehicle 97: ED 988U - 7

Vehicle 98: ED 988U - 7

Vehicle 99: ED 988U - 7

Vehicle 100: ED 988U - 7

STAGE

DATE / PIC

Non-Reporting for (1st):

Non-Reporting for (2nd):

Non-Reporting for (Final):

Notification for (if non-pickup):

Call OI: 4/1/19

After call to OI: 4/1/19

Documentation Check List: Handler Typist

Notification for (if non-pickup):

After call to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

4/1/2019

Sent By:

LSP

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

4,657.07

(4

days)

Reduction:

51.68

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

41

Repair Cost:

SS

4,983.06

Loss of Rental (LOR):

SS

-

(

days)

Loss of Use (LOU):

SS

240.00

(S

60.00 x 4

days)

Loss of Income (LOI):

SS

-

(S

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

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GIA/LTA Search

SS

2.00

Medical:

SS

-

Disbursement:

SS

-

Legal Cost:

SS

-

Total:

SS

5,225.06

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

5,225.06

Name 1:

Volkswagen Centre Singapore

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:



VGS Singapore, 247, 159934 Singapore

TAN WAN LIN
(CHEN WANLIN)
14 HIGHLAND WALK
Singapore, 549051
Singapore

VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV034658
Quote No. SER/QUO/1900422
QuoteDate 26/02/19
Salesperson Trevor Koh
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

| Make | Model Description | Mileage | Service Advisor |
|--------------------|-------------------------|----------------------|-----------------|
| Volkswagen Passeng | GOLF A7 1.2 TL 81 (DSG) | 46,403 | STEVEN CHEE |
| License No. | VIN | Initial Registration | Sales Advisor |
| SLG9339K | WVWZZZAUZGW242550 | 30/09/16 | Trevor Koh |
| Engine Code | Labor Type | Engine No. | Model Code |
| | 1T | CYV 114403 | 5G12BZ |

| No. | Description | Qty. | UoM | Unit Price | Amount |
|-----------------------|----------------------------|------|---------|------------|--------------------------|
| P B&P MACP LABOUR | LABOUR | 4 | UNIT | | 1260 3,360.00 |
| P B&P MACP PAINT | SPRAY PAINT | 4 | Labor | | 1600 5,200.00 |
| P B&P NUMBER PLATE | B&P NUMBER PLATE -NETT | 1 | pcs | | 80.00 |
| P B&P DIAG | PROGRAMMING & CALIBRATION | 1 | Time Un | | 480.00 |
| P B&P MECH | COMPULSORY TO DO AFTER AC | | | | |
| P B&P MECH | CHECK WIRE HARNESS, ECU, S | 1 | Time Un | | 280.00 |
| P B&P MECH | Nett | | | | |
| P B&P MECH | R&R RIMS & BALANCE | 1 | Time Un | | 50.00 |
| P B&P MECH | Nett | | | | |
| P B&P WHEEL ALIGNMENT | B&P WHEEL ALIGNMENT NETT | 1 | Time Un | | 360.00 |
| | Sum Labor | | | | 7,810.00 |
| P 311601361 | RUBBER VALVE | 1 | Pieces | nrc | 2.40 |
| | Use Predecessor 281601361 | | | | |
| P 5G0073146 8Z8 | ALLOY WHEEL 16" ASPEN | 1 | Pieces | scr | 904.67 |
| P 5G0807305D | REINFORCEMENT | 1 | Pieces | | 680.69 |
| | Use Predecessor 5G0807305B | | | | |
| P 5G6807393 | LHR SIDE BRACKET | 1 | Pieces | | 42.10 |
| P 5G6807394 | RHR SIDE BRACKET | 1 | Pieces | | 42.10 |
| P 5G6807394A | RHR TAILLIGHT BRACKET | 1 | Pieces | | 41.97 |
| P 5G6807417APGRU | REAR BUMPER Repair | 1 | Pieces | | 1,046.27 |
| | Predecessor 5G6807417ARGRU | | | | |
| P 5G6807568B 9B9 | SPOILER | 1 | Pieces | | 338.57 |
| P 5G6807863C | REAR CNTR BRACKET | 1 | Pieces | | 96.27 |
| Sum carried forward | | | | | 11,005.04 |

Payments to: - BBN: - Acc.-No.:

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Wednesday, 10 April 2019 5:28 PM
To: Chee, Steven (VWG Singapore); Tang, Shu Shi (VWG Singapore)
Cc: Admin A; Foo, John (VWG Singapore)
Subject: RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SLG9339K & ED988U
DOA : 25/02/2019 ***LKK REF:CC3/AIG19003995/fb3
Attachments: DV SLG 9339K.pdf
Importance: High

"Without Prejudice"

"Save As To Costs"

Our Ref: CC3/AIG19003995/Jfb3
Your Ref: SLG 9339K

Dear Steven,

We refer to the above matter and your letter of demand.

We hereby confirmed settlement as follow:-

| | |
|-----------------------------------|----------------------------|
| 1. Cost of Repair (w/gst) | S\$ 4,983.06 |
| 2. Loss of Use (\$60.00 x 4 days) | S\$ 240.00 |
| 3. GIA search fee | <u>S\$ 2.00</u> |
| | <u>S\$ 5,225.06</u> |

Please duly sign the **DV** attached and return to us (**LKK**) for payment processing.

Your prompt action will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Friday, 8 March 2019 3:11 PM
To: 'Tang, Shu Shi (VWG Singapore)'; Chee, Steven (VWG Singapore)
Cc: Admin A
Subject: RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SLG9339K & ED988U
DOA : 25/02/2019 ***LKK REF:CC3/AIG19003995/fb3

Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC3/AIG19003995/fb3
Your Ref: SLG 9339K

Dear Sir/Madam,

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK
Auto
Consultants
Pte Ltd

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LETTER OF DEMAND

Your Ref: ED988U
Our Ref: SLG9339K
To: Ala

Dear Sirs,

ACCIDENT INVOLVING SLG9339K & ED988U ON 25/2/2019

We are claiming on behalf of our client Tan Wan Lin

owner of vehicle number SLG9339K involved in accident on 25/2/2019

with vehicle ED988U along/at OSCP @ Heartland Mall

Description of claims:

| | | |
|--------------------|--|---------------|
| Cost of Repairs | \$ <u>4,983.06</u> | (incl 7% GST) |
| Loss of Use/Rental | \$ <u>60</u> x <u>4</u> Days = \$ <u>240</u> | (incl 7% GST) |
| Search Fee | \$ <u>2.00</u> | (incl 7% GST) |
| Miscellaneous Fee | \$ _____ | (incl 7% GST) |
| TOTAL | \$ <u>5,225.06</u> | (incl 7% GST) |

We are claiming in full and final settlement of \$ 5,225.06
payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the
date of this document. Please email all settlement offers to shushi.tang@vw.com.sg /
steven.chee@vw.com.sg.

Dated this 10/4/2019



PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. ED9884 - - - -

Claimant's Vehicle No. SLG9339K - - - -

Accident on 25/2/2019 - - - - involving vehicle/s No. SLG9339K
& ED9884 - - - - along/at OSCP @ Heartland
Mall - - - -

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 4,983.06 Payable to Volkswagen Group Singapore Pte Ltd
2. Loss-of-Use/
Car Rental S\$ 60 X 4 days @ 240 Payable to Volkswagen Centre Singapore
3. Medical and
Search Fees S\$ 2 Payable to Volkswagen Group Singapore Pte Ltd

Remarks : - - - -
- - - -

Service Adviser Tang Shu Shi - - - -

Contact No./H/P. 69223502 - - - -



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG19003995/Jfb3

11th March 2019

CHEN SOO NGOI @ CHEN SOO JUI

BY POST

22 Kovan Close,
Singapore 548209.

Dear Sir/Madam,

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. ED 988U AND SLG 9339K
ALONG HEARTLAND MALL ON 25.02.2019**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Poh Kin, Chong

Case Handler

DID: 6841 2132

FAX: 6741 4108

Email: pohkin@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)


AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)



I, Tan Wan Lin (the third party claimant")
of S8903088L (address), owner
of SL69339K (vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd ("the workshop")
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for
my vehicle no SL69339K that was damaged pursuant to the accident which occurred
on 25/2/19 (date) along OSCP @ Heartland Mall (location)
involving vehicle no/s ED988U ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 22 (day) of 3 (month) 20 19 (year)


Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, Volkswagen Group Singapore Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor with respect to the amount claimed for S\$4,983.06 (Repair Cost), S\$240.00 (Loss of Use/Rental), S\$2.00 (Disbursement) for vehicle no. SLG 9339K that was damaged pursuant to the accident which occurred on 25/02/2019 (date) along OPEN SPACE CARPARK AT HEARTLAND MALL (location) involving vehicle no/s ED 988U. This is pursuant to the inspection conducted on 05/03/2019 (date) at "the workshop".


We/I confirm that we/I are/am authorized by the owner TAN WAN LIN ("the third party claimant") of vehicle no. SLG 9339K make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".



We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLG 9339K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 11 (day) of 4 (month) 20 19 (year)

OKJ

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Volkswagen Centre Singapore



Service Tax Invoice No. SV19P12485

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 19IP0608

SERVICE CUSTOMER NO.: F01066R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-16 AIG Building
Singapore

Post Code: 079120

VEH NO.: SLG9339K

DATE: 22/03/19

Pickup:

VIN NO.: WVVZZZALJ2GW242550

KM: 48,567

GEARBOX CODE:

Engine No.:

MODEL: GOLF A7 1.2 TL 81 (DSG)

SA: STEVEN CHEE

Next Appointment Date:

Next Appointment Mileage: 0

| No. | DESCRIPTION | QTY | UOM | UNIT PRICE | AMOUNT |
|------------------------------|------------------------------------|------|------|------------|----------|
| AIG DIRECT SETTLEMENT | | | | | |
| DOA : 25/02/2019 | | | | | |
| T/P VEH : ED988U | | | | | |
| SURVEY BY : HWEE JIE (LKK) | | | | | |
| Labor | | | | | |
| 1 | LABOUR | 1.50 | UNIT | 840.00 | 1,260.00 |
| 2 | SPRAY PAINT | 2.00 | LAB | 800.00 | 1,600.00 |
| 3 | Tow SVC- Quality Recovery Services | 1.00 | UNIT | | |
| 4 | Tow SVC- Quality Recovery Services | 1.00 | UNIT | | |
| 5 | PROGRAMMING & CALIBRATION- NETT | 1.00 | TU | 480.00 | 480.00 |
| 6 | R&R RIMS & BALANCE | 1.00 | TU | 50.00 | 50.00 |
| 7 | B&P WHEEL ALIGNMENT NETT | 1.00 | TU | 360.00 | 360.00 |
| Item | | | | | |
| 8 | RUBBER VALVE | 1.00 | PCS | 2.40 | 2.40 |
| 9 | ALLOY WHEEL 18" ASPEN | 1.00 | PCS | 904.87 | 904.87 |

GST (7%) AMOUNT: 325.99

TOTAL AMOUNT: 4,983.06

For Volkswagen Group Singapore Pte Ltd

10 APR 2019

Authorised Signature



Customer

NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2538214002 Swift Code: DEUTSG33 Please indicate Customer Name and Invoice Number in the payment.

247 Alexandra Road Singapore 159934 Phone :64748288 Fax : 64711022



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-032881

Date of Request: 01/03/2019

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 01/03/2019

Enquiry By Chee Tiow Chuan

TP Vehicle No. ED988U

Accident Date 25/02/2019

Enquiry Result

| TP Vehicle No. | Insurer | Period of Insurance | Insurer Tel. No. |
|----------------|--------------------------------------|-----------------------|------------------|
| ED988U | AIG Asia Pacific Insurance Pte. Ltd. | 22/05/2018-21/05/2019 | 65-6419-3000 |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-032881

Date of Request: 01/03/2019

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 01/03/2019
Enquiry By Chee Tiow Chuan
TP Vehicle No. ED988U
Accident Date 25/02/2019

| DESCRIPTION | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry | 1.87 |
| GST Amount | 0.13 |
| Total Amount Due (GST Inclusive) | 2.00 |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING
















| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
|------|---|---------------|---|--|--|------------|---|
| Main | 27 Feb 2019 Edit Reg | | 05 Mar 2019 00:00 Edit Adj Rpt | S\$4,657.07 Edit Estimates | S\$4,657.07 View Rpt | | Pending for Survey Report Cancel Case |

| Main | Reference | Claim Details | Documents | Show All | | | | | |
|---|--|------------------------|--|----------|---------|-------------|--------------|------------|-------|
| CLAIM SUBFOLDER DETAILS [Created by adjuster] | | | | | | | | | |
| Insured: | Chen Soo Ngai @ Chen Soo Jui, ID: S0479217C | | | | | | | | |
| Main Claimant: | TAN WAN LIN, ID: S8903080C | | | | | | | | |
| Vehicle Reg. No.: | SLG9339K | Date of Loss: | 25/02/2019 15:00 - :59 [28 Months and 26 Days From LTA Reg Date (Man Yr)] | | | | | | |
| Claim Type: | TP / 5202869288SG | Policy/Cover Note No.: | 2100138829 (Comprehensive) | | | | | | |
| Vehicle Reg. No. (Insured): | ED988U | Policy No. (Claimant): | PNPV2018-00011294 | | | | | | |
| | | Excess: | | | | | | | |
| Repairer: | Volkswagen Group Singapore Pte Ltd (-) 247 ALEXANDRA ROAD, 159934 Alexandra - Tel: 63057293 | | | | | | | | |
| Handling Insurer: | AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ler, Bernard-JQ] BernardJiQian.Ler@aig.com | | | | | | | | |
| Claimant's Insurer: | FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 | | | | | | | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ONG HWEE JIE] ... [Final Rpt due 13/03/2019] | | | | | | | | |
| ASSOCIATED MAIL RECEIVED View All Compose Case Mail | | | | | | | | | |
| There are no mail for this case. | | | | | | | | | |
| ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete | | | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents

*SLG9339K (5202869288SG)
[ED988U]
TP
TAN WAN LIN
Feb 25 2019 3:00PM
[Chen Soo Ngol @ Chen Soo Jui]
Volkswagen Group Singapore Pte Ltd

| | | | | | | | | | | | | | | | | | |
|-------------------------|-----------------|--|--|--|--|--------------------|--|--|--------------|--|--|--------------|--|------------|-----------------------------------|-------------------------------------|--|
| Upload Documents | | | Upload Photos | | | Compose New Letter | | | Upload Video | | | Upload Audio | | | View View in Browser | | |
| Letters/Correspondences | | | | | | | | | | | | | | 1 per page | | <input checked="" type="checkbox"/> | |
| No | Finalized On | | LKK Auto Consultants Pte Ltd (HQ) | | | | | | | | | | | Thumbnail | | Print | |
| 1 | (Draft) | | Third Party Express Settlement – Payment Breakdown | | | | | | | | | | | | Edit | | |
| Photos/Images | | | | | | | | | | | | | | 3 per page | | <input checked="" type="checkbox"/> | |
| No | Relabel/Reorder | | LKK Auto Consultants Pte Ltd (HQ) | | | | | | | | | | | Thumbnail | | Print | |
| 1 | 06/03/19 09:43 | | General View | | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 2 | 06/03/19 09:43 | | General View | | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 3 | 06/03/19 09:43 | | General View | | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 4 | 06/03/19 09:43 | | General View | | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 5 | 06/03/19 09:43 | | General View | | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 6 | 06/03/19 09:43 | | General View | | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 7 | 06/03/19 09:43 | | General View | | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 8 | 06/03/19 09:43 | | General View | | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 9 | 06/03/19 09:43 | | General View | | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 10 | 06/03/19 09:43 | | General View | | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 11 | 06/03/19 09:43 | | General View | | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 12 | 06/03/19 09:43 | | General View | | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 13 | 06/03/19 09:43 | | General View | | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 14 | 06/03/19 09:43 | | General View | | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 15 | 05/04/19 11:16 | | Dismantled Parts | | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 16 | 05/04/19 11:16 | | Dismantled Parts | | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 17 | 05/04/19 11:16 | | Dismantled Parts | | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 18 | 05/04/19 11:16 | | Dismantled Parts | | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 19 | 05/04/19 11:16 | | Dismantled Parts | | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 20 | 05/04/19 11:16 | | Dismantled Parts | | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 21 | 05/04/19 11:16 | | Dismantled Parts | | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 22 | 05/04/19 11:16 | | Dismantled Parts | | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 23 | 05/04/19 11:16 | | Dismantled Parts | | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 24 | 05/04/19 11:16 | | Dismantled Parts | | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 25 | 05/04/19 11:16 | | Dismantled Parts | | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 26 | 05/04/19 11:16 | | Dismantled Parts | | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 27 | 05/04/19 11:16 | | Dismantled Parts | | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 28 | 05/04/19 11:16 | | Dismantled Parts | | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 29 | 05/04/19 11:16 | | Dismantled Parts | | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 30 | 05/04/19 11:16 | | Dismantled Parts | | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 31 | 05/04/19 11:16 | | Dismantled Parts | | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 32 | 05/04/19 11:16 | | Dismantled Parts | | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 33 | 05/04/19 11:16 | | Dismantled Parts | | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 34 | 05/04/19 11:16 | | Dismantled Parts | | | | | | | | | | | | Load JPG | | |

| Letters/Correspondences | | | 1 per page | <input checked="" type="checkbox"/> |
|-------------------------|-----------------|---|--|-------------------------------------|
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| | | | | <input checked="" type="checkbox"/> |
| 35 | 05/04/19 11:16 | Dismantled Parts |  Load JPG | <input checked="" type="checkbox"/> |
| 36 | 05/04/19 11:16 | Dismantled Parts |  Load JPG | <input checked="" type="checkbox"/> |
| 37 | 05/04/19 11:16 | Dismantled Parts |  Load JPG | <input checked="" type="checkbox"/> |
| 38 | 05/04/19 11:16 | Dismantled Parts |  Load JPG | <input checked="" type="checkbox"/> |
| 39 | 05/04/19 11:16 | Dismantled Parts |  Load JPG | <input checked="" type="checkbox"/> |
| 40 | 05/04/19 11:16 | Dismantled Parts |  Load JPG | <input checked="" type="checkbox"/> |
| 41 | 05/04/19 11:17 | Replacement Part Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 42 | 05/04/19 11:17 | Replacement Part Photo |  Load JPG | <input checked="" type="checkbox"/> |
| Documentation | | | 1 per page | <input checked="" type="checkbox"/> |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 04/03/19 18:28 | TP EST & GIA REPORT |  Load PDF | |
| 2 | 06/03/19 18:20 | TP ESTIMATE- MARKED |  Load PDF | |
| 3 | 11/03/19 19:01 | LETTER TO OI |  Load PDF | |
| 4 | 15/04/19 14:12 | WORKSHOP INVOICE |  Load PDF | |
| 5 | 15/04/19 14:12 | AUTHORISATION TO ACT FORM |  Load PDF | |
| 6 | 15/04/19 14:12 | Release Voucher |  Load PDF | |
| 7 | 15/04/19 14:12 | GIA SEARCH |  Load PDF | |
| No | Finalized On | AIG Asia Pacific Insurance Pte. Ltd. (SG) | Thumbnail | Print |
| 1 | 05/03/19 10:37 | OI GIA REPORT |  Load PDF | |

Documents Checklist

| DOCUMENTS CHECKLIST | Reset | Save | Print |
|---|-------|------|-------|
| There are no document checklists configured. | | | |
| Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div> | | | |
| Show Remarks To: <input type="checkbox"/> Handling Insurer. <small>Note: Remarks are private unless you show it to other parties.</small> | | | |

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

| | | | |
|-------------------|-------------------|--------|-------------------------|
| Vehicle No: | ED988U (Insd veh) | Model: | VOLKSWAGEN GOLF 1.2 TSI |
| | SLG9339K (TP veh) | | (A) |
| Date of Accident: | 25/02/2019 | | |

| | | | |
|-----------------------|--------------------------------|--|------------------------------|
| Global Sum Settlement | : <input type="checkbox"/> Yes | : <input checked="" type="checkbox"/> No | |
| Repair Estimate | : \$ | | 11,775.39 |
| Final Repair Cost | : \$ | | 4,983.06 |
| Loss of Use | : \$ | | 240.00 |
| | | | 4.00 days at \$60.00 per day |
| Rental (if any) | : \$ | | 0.00 |
| | | | days |
| LTA / GIA Search Fee | : \$ | | 2.00 |
| Others: | : \$ | | 0.00 |
| | : \$ | | |
| Final Settlement Sum | : \$ | | 5,225.06 |

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

| Payment Instruction: Payee's Breakdown | | | |
|--|-----------------------------|------|----------|
| 1) | Volkswagen Centre Singapore | : \$ | 5,225.06 |
| 2) | | : \$ | |
| 3) | | : \$ | |

JOANNE LEE KHANG MIN

15 Apr
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19003995/JFB3Q2

Date: 15/04/2019

REFERENCE

| | | | |
|-----------------------|--------------------------------------|----------------------|--------------|
| Handling Insurer: | AIG Asia Pacific Insurance Pte. Ltd. | Policy No: | 2100138829 |
| Claimant Vehicle No : | SLG9339K | Insured Vehicle No : | ED988U |
| Date of Loss: | 25/02/2019 | Nature of Claim: | TP |
| | | Claim No: | 5202869288SG |

DESCRIPTION & IDENTIFICATION OF VEHICLE

| | | | |
|-----------------------------|------------------------------|-------------|------------------|
| Reg No: | SLG9339K | Engine No: | CYV114403 |
| Make & Model: | VOLKSWAGEN GOLF, 1.2 TSI (A) | Chassis No: | WWZZZAUZGW242550 |
| Reg. Date: | 30/09/2016 (Man. Year: 2016) | Odometer: | 47968 km |
| Colour: | Red | | |
| Engine Capacity: | 1197 cc | | |
| Market Value/New Car Price: | N/A | | |
| Sum Insured (S\$): | Market Value/New Car Price | | |

CONDITION OF VEHICLE AT THE TIME OF SURVEY

| | | | | |
|--------------------------|-------------------------|----------------------|--------------------------|-------------------------|
| General Condition: | Steering (Serviceable): | Yes | Footbrake (Serviceable): | Yes |
| Handbrake (Serviceable): | Yes | Engine Modification: | No | Pre-accident Condition: |

CONDITION OF TYRES

| | | | |
|-------------------|--------------|------------------|--------------|
| Front Tyre Size: | 205/55 R16 | Rear Tyre Size: | 205/55 R16 |
| Front Left Side: | Pirelli 6 mm | Rear Left Side: | Pirelli 6 mm |
| Front Right Side: | Pirelli 6 mm | Rear Right Side: | Pirelli 6 mm |

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|---|------------------|-----------------|-----------------|--------------|
| Parts | 3,195.04 | 907.07 | 2,287.97 | 71.61 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 7,810.00 | 3,750.00 | 4,060.00 | 51.98 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Gross Total (S\$) | 11,005.04 | 4,657.07 | 6,347.97 | 57.68 |
| + GST 7.00/7.00% (S\$) | 770.35 | 325.99 | 444.36 | 57.68 |
| Nett Amount (S\$) | 11,775.39 | 4,983.06 | 6,792.33 | 57.68 |
| + Loss of Use (4.0 x S\$60.00/day) (S\$) | | 240.00 | | |
| + Doc/Search Fee (S\$) | | 2.00 | | |
| Nett Liability (S\$) | | 5,225.06 | | |

INSPECTION

Date of Assignment: 05/03/2019
Date Inspected: 05/03/2019 Inspected At:

1 KAMPONG AMPAT OFF
MACPHERSON ROAD SINGAPORE
368314
Repairer: Volkswagen Group Singapore
Pte Ltd (-)

Estimated Period of Repair: 4.0 days

Adjuster: ONG HWEE JIE

Manager: Chong Poh Kin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|------------------------|---------------|-------------|------------|
| 1 | 1 | | *RUBBER VALVE | Necessary | 2.40 FS | *2.40 FS |
| 2 | 1 | | *ALLOY WHEEL 16 ASPEN | Scratched | 904.67 FS | *904.67 FS |
| 3 | 1 | | *REINFORCEMENT | Not Necessary | 680.69 FS | *- FS |
| 4 | 1 | | *LHR SIDE BRACKET | Not Necessary | 42.10 FS | *- FS |
| 5 | 1 | | *RHR SIDE BRACKET | Not Necessary | 42.10 FS | *- FS |
| 6 | 1 | | *RHR TAILLIGHT BRACKET | Not Necessary | 41.97 FS | *- FS |
| 7 | 1 | | *REAR BUMPER | Repair | 1,046.27 FS | *- FS |
| 8 | 1 | | *SPOILER | Not Necessary | 338.57 FS | *- FS |
| 9 | 1 | | *REAR CNTR BRACKET | Not Necessary | 96.27 FS | *- FS |

F=Franchise part. S=SpcNett.

| | | |
|---------------------------|-----------------|---------------|
| Total Parts (\$\$) | 3,195.04 | 907.07 |
|---------------------------|-----------------|---------------|

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|-------------------------|---|----------|------------|----------|
| <u>Labour Items</u> | | | | |
| 1 | LABOUR | New | 3,360.00 | 1,260.00 |
| 2 | SPRAY PAINT | New | 3,200.00 | 1,600.00 |
| 3 | B&P NUMBER PLATE | New | 80.00 | 0.00 |
| 4 | PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC | New | 480.00 | 480.00 |
| 5 | CHECK WIRE HARNESS ,ECU,S | New | 280.00 | 0.00 |
| 6 | R&R RIMS & BALANCE | New | 50.00 | 50.00 |
| 7 | B&P WHEEL ALIGNMENT | New | 360.00 | 360.00 |
| Gross Labour Cost (S\$) | | | 7,810.00 | 3,750.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >