

## Vic (LKKAuto)

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**From:** Vic (LKKAuto)  
**Sent:** Thursday, 7 March, 2019 5:01 PM  
**To:** ronald.yap@eurokars.com.sg  
**Cc:** Admin-D (LKKAuto); llong@lonpac.com; assignments; jess.francis@eurokars.com.sg; samuel.ng@eurokars.com.sg; mt\_claim@lonpac.com; SUR; Vic (LKKAuto)  
**Subject:** RE: Our Ref: 18/19/19/VP05/021474 ARRANGE FOR SURVEY / YOUR REF: SGT2947S / OUR REF: SMH2767L [External General] LKK REF CC4/LPC19003983/hb3

Without Prejudice

Dear Ronald,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** [ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg) <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>  
**Sent:** Thursday, 7 March 2019 3:52 PM  
**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; [llong@lonpac.com](mailto:llong@lonpac.com); assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** [jess.francis@eurokars.com.sg](mailto:jess.francis@eurokars.com.sg); [samuel.ng@eurokars.com.sg](mailto:samuel.ng@eurokars.com.sg); [mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com); SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: Our Ref: 18/19/19/VP05/021474 ARRANGE FOR SURVEY / YOUR REF: SGT2947S / OUR REF: SMH2767L [External General]

Dear Nivitha,

*Please advise liability of this case once established.*

Thank You,

**Ronald Yap**  
**Insurance Claims**

**Trans Eurokars Pte Ltd**

5 Ubi Close, Singapore 408605  
T: 6395 8899 H: 9127 7928  
[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)

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**From:** Ronald Yap  
**Sent:** 05 March 2019 08:58  
**To:** 'Admin-D (LKKAUTO)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'ONG LI LI' <[llong@lonpac.com](mailto:llong@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Jess Francis Amurao Carlos <[jess.francis@eurokars.com.sg](mailto:jess.francis@eurokars.com.sg)>; Samuel Ng <[samuel.ng@eurokars.com.sg](mailto:samuel.ng@eurokars.com.sg)>; 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: Our Ref: 18/19/19/VP05/021474 ARRANGE FOR SURVEY / YOUR REF: SGT2947S / OUR REF: SMH2767L [External General]

**Dear Nivitha,**

**Please arrange on 07 March @ 3:30PM.**

**Kindly confirm.**

**Thank You,**

**Ronald Yap**  
**Insurance Claims**

**Trans Eurokars Pte Ltd**

5 Ubi Close, Singapore 408605  
T: 6395 8899 H: 9127 7928  
[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)

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**From:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** 04 March 2019 11:55  
**To:** 'ONG LI LI' <[llong@lonpac.com](mailto:llong@lonpac.com)>; Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Jess Francis Amurao Carlos <[jess.francis@eurokars.com.sg](mailto:jess.francis@eurokars.com.sg)>; Samuel Ng <[samuel.ng@eurokars.com.sg](mailto:samuel.ng@eurokars.com.sg)>; 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: Our Ref: 18/19/19/VP05/021474 ARRANGE FOR SURVEY / YOUR REF: SGT2947S / OUR REF: SMH2767L [External General]

**Dear Ms Ong,**

Thank you for the assignment.

Please be informed that the vehicle currently not in the workshop and repairer will arrange.

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Monday, 4 March 2019 11:33 AM

**To:** [ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg); [assignments@lkkauto.com](mailto:assignments@lkkauto.com); 'Admin-D (LKKAuto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** [jess.francis@eurokars.com.sg](mailto:jess.francis@eurokars.com.sg); [samuel.ng@eurokars.com.sg](mailto:samuel.ng@eurokars.com.sg); MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: Our Ref: 18/19/19/VP05/021474 ARRANGE FOR SURVEY / YOUR REF: SGT2947S / OUR REF: SMH2767L  
[External General]

## Lonpac External - General

Without Prejudice

Dear Ronald

Please email to [mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com) for all future cases.

Our Insured has not reported the accident to us.

If you still wish to pursue TP claims, please liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Catherine/Nivitha

Fya

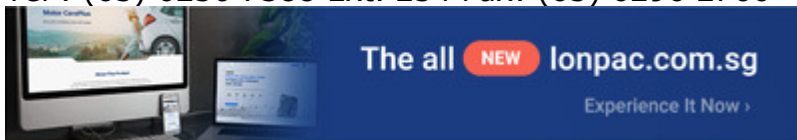
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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**From:** [ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg) [<mailto:ronald.yap@eurokars.com.sg>]

**Sent:** Friday, 1 March, 2019 5:19 PM

**To:** ONG LI LI

**Cc:** [jess.francis@eurokars.com.sg](mailto:jess.francis@eurokars.com.sg); [samuel.ng@eurokars.com.sg](mailto:samuel.ng@eurokars.com.sg)

**Subject:** ARRANGE FOR SURVEY / YOUR REF: SGT2947S / OUR REF: SMH2767L

**Dear Li Li,**

**As per subject / attached, let us have your appointed surveyor for arrangements.**

**Thank You,**

**Ronald Yap  
Insurance Claims**

**Trans Eurokars Pte Ltd**

5 Ubi Close, Singapore 408605

T: 6395 8899 H: 9127 7928

[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)

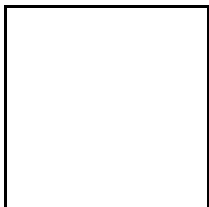
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**From:** [mazdacanon@mazda.com.sg](mailto:mazdacanon@mazda.com.sg) <[transeurokars@eurokars.com.sg](mailto:transeurokars@eurokars.com.sg)>

**Sent:** 01 March 2019 17:32

**To:** Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>

**Subject:** Attached Image



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