

## Jia Le (LKK Auto)

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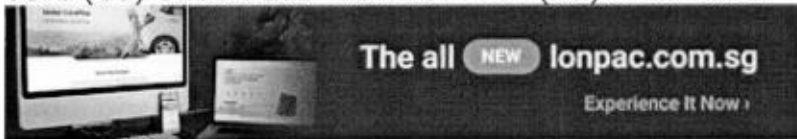
**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Monday, 23 September 2019 5:01 PM  
**To:** Jia Le (LKK Auto); MT\_Claim\_SG  
**Subject:** RE: Our Ref: 18/19/19/VP05/021474 ARRANGE FOR SURVEY / YOUR REF: SGT2947S / OUR REF: SMH2767L [External General]

### Lonpac External - General

Dear Jia Le

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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**From:** Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]  
**Sent:** Wednesday, 18 September 2019 9:17 AM  
**To:** MT\_Claim\_SG  
**Cc:** ONG LI LI  
**Subject:** RE: Our Ref: 18/19/19/VP05/021474 ARRANGE FOR SURVEY / YOUR REF: SGT2947S / OUR REF: SMH2767L [External General]

Lonpac Ref: **18/19/19/VP05/021474**  
LKK Ref: CC4/LPC19003983/Udb3s2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 08/03/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

Summary to offer to third party repairer, "TRANS EUROKARS PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 16,762.27	\$ 3,719.18

2. Loss of Rental (3days x \$100.00)(w/GST)	\$ 321.00	\$ 321.00 (3days x \$100.00)(w/GST)
3. Loss of Use (2days x \$80)	\$ 160.00	\$ -
4. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 17,245.27</b>	<b>\$ 4,042.18</b>

\*\*03days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shu Pei (LKKAuto)

**Sent:** Friday, 8 March, 2019 3:22 PM

**To:** ONG LI LI

**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAuto)

**Subject:** RE: Our Ref: 18/19/19/VP05/021474 ARRANGE FOR SURVEY / YOUR REF: SGT2947S / OUR REF: SMH2767L [External General]

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMH 2767L at M/s Trans Eurokars Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>

**Sent:** Thursday, 7 March 2019 5:30 PM

**To:** Shu Pei (LKKAuto) <[shupe@lkkauto.com](mailto:shupe@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: Our Ref: 18/19/19/VP05/021474 ARRANGE FOR SURVEY / YOUR REF: SGT2947S / OUR REF: SMH2767L  
[External General]

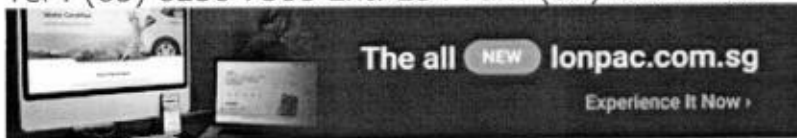
## Lonpac External - General

Dear Shu Pei

Please see attached for our Insured's GIA report.

Regards,  
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]

**Sent:** Thursday, 7 March, 2019 3:58 PM

**To:** ONG LI LI

**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAUTO)

**Subject:** RE: Our Ref: 18/19/19/VP05/021474 ARRANGE FOR SURVEY / YOUR REF: SGT2947S / OUR REF: SMH2767L [External General]

### WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Monday, 4 March, 2019 11:33 AM

**To:** [ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg); [assignments@lkkauto.com](mailto:assignments@lkkauto.com); 'Admin-D (LKKAUTO)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** [jess.francis@eurokars.com.sg](mailto:jess.francis@eurokars.com.sg); [samuel.ng@eurokars.com.sg](mailto:samuel.ng@eurokars.com.sg); MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: Our Ref: 18/19/19/VP05/021474 ARRANGE FOR SURVEY / YOUR REF: SGT2947S / OUR REF: SMH2767L  
[External General]

## Lonpac External - General

Without Prejudice

Dear Ronald

Please email to [mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com) for all future cases.

Our Insured has not reported the accident to us.

If you still wish to pursue TP claims, please liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Catherine/Nivitha

Fya

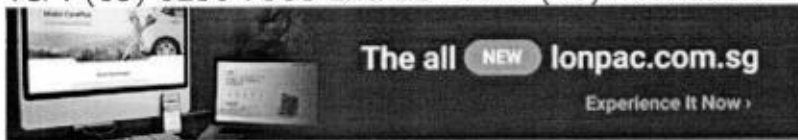
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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**From:** [ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg) [<mailto:ronald.yap@eurokars.com.sg>]

**Sent:** Friday, 1 March, 2019 5:19 PM

**To:** ONG LI LI

**Cc:** [jess.francis@eurokars.com.sg](mailto:jess.francis@eurokars.com.sg); [samuel.ng@eurokars.com.sg](mailto:samuel.ng@eurokars.com.sg)

**Subject:** ARRANGE FOR SURVEY / YOUR REF: SGT2947S / OUR REF: SMH2767L

*Dear Li Li,*

*As per subject / attached, let us have your appointed surveyor for arrangements.*

*Thank You,*

**Ronald Yap**

**Insurance Claims**

**Trans Eurokars Pte Ltd**

5 Ubi Close, Singapore 408605

T: 6395 8899 H: 9127 7928

[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)

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**From:** [mazdacanon@mazda.com.sg](mailto:mazdacanon@mazda.com.sg) <[transeurokars@eurokars.com.sg](mailto:transeurokars@eurokars.com.sg)>

**Sent:** 01 March 2019 17:32

To: Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>

**Subject:** Attached Image



**LONPAC INSURANCE BHD**

300 Beach Road  
#17-04/07 The Concourse  
Singapore 199555

**ATTN : MOTOR CLAIMS DEPARTMENT**

DATE : 30/05/2019

Your Ref : **SGT2947S**

Car Regn No: **SMH2767L**

**Accident involving SMH2767L, SGT2947S & SJS7773M on 01/03/2019**

**Direct Settlement Claim**

Dear Sirs

The repairs have been completed for **SMH2767L**. We submit the following documents for your perusal:-

1) Invoice No 30057804	\$	3,719.18
2) GIA Search Fees	\$	2.00
3) Car Rental Invoice No 18511	\$	321.00
4) PRI (2 days x \$80.00)	\$	160.00
5) Letter of Authorisation		
6) Discharge Voucher signed by customer		

**TOTAL \$ 4,202.18**

Please pay **Trans Eurokars Pte Ltd** the sum of **\$4,202.18** as soon as possible and mail your cheque to **12 Sungei Kadut Avenue Singapore 729648**.

Yours faithfully,

**Tommy Woon**  
**Assistant Manager - Body & Paint Division**  
DID :63310681  
FAX:63310690  
e-mail : tommywoon@eurokars.com.sg

**LETTER OF AUTHORISATION**

To: Trans Eurokars Pte Ltd

From:

Name: TAN CHEN HOON (NRIC) S7904953J  
Address: 816 JELICOE ROAD #15-06  
S200816

In the matter of an accident involving motor vehicles SMH 1462 & SGT 29475

I/We TAN CHEN HOON the owner of vehicle registration no. SMH 2767L

hereby do authorize you to commence repairs to my abovementioned vehicle.

I/We confirm that you are hereby authorized to handle the repair and/or to negotiate and settle any claims relating to the above accident which I/we may have against other third party/parties or insurers and/or to instruct lawyer on my/our behalf to facilitate the third party claim for me/us.

You are hereby authorized as my attorney to execute and/or sign any document/discharge vouchers/discharge agreement regarding my/our claim for my convenience.

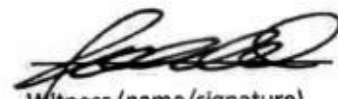
I confirm that in the event of an unsuccessful claim against the negligent party and/or my own insurer for the damages caused to my vehicle, I agree to pay for all repair cost and/or any incidental expenses incurred by you.

Dated the 7 day of 3 20 19



Owner (name/signature)

NRIC No: S7904953J



Witness (name/signature)

NRIC No:



## LONPAC INSURANCE BHD

CLAIM NO : 18/19/19/VP05/021474  
DATE : 24 SEPTEMBER 2019

### DISCHARGE VOUCHER

Without Prejudice  
to Injury Claim

I/We, TAN CHEN HOON confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of SGT 2947S the sum of Singapore Dollar Four Thousand Forty-Two and Cents Eighteen Only (\$4,042.18) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMH 2767L and SGT 2947S on 01 March 2019 along ADAM ROAD.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD AND/OR TAN AH CHYE**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **TRANS EUROKARS PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

\* 

.....  
Signature of vehicle owner/Date

TAN CHEN HOON

.....  
Name of vehicle owner /Date





Trans Eurokars

## TAX INVOICE

GST Reg No: M90364005A

Mazda(UB)

CUSTOMER:  
ADDRESS:L0002 INS-LON  
LONPAC INSURANCE BHD  
300 BEACH ROAD  
#17-04/07 THE CONCOURSE  
SINGAPORE 199555

TEL NO:

6250 7388

MODEL:

MAZDA3 1.5L HB CORE BLACK LS

CHASSIS NO:

JM6BN24A8K0251716

ENGINE NO:

P520551280

DESCRIPTION:

Body repair

PAGE NO : 1  
INVOICE NO: I 30057804  
DEPT/POS ID: I / MU  
DATE IN: 15/04/2019  
DATE PRINTED: 14/05/2019  
JOB NO: 44869  
CSO/OP CODE: Catherine chua  
REGN NO: SMN27671  
REGN DATE: 17/01/2019  
MILEAGE: 998  
REQUISITION NO: RONALD

CODE	DESCRIPTION	AMOUNT
NOTES	INSURANCE CLAIMS: THIRD PARTY DATE OF ACCIDENT: 01/03/2019	0.00
MZ-BR-RE	TO REPLACE REAR BUMPER, REPAIR ALL AREAS AFFECTE BY THE ACCIDENT.	660.00
MZ-SP-SR	TO RESPRAY REAR BUMPER, END PANEL AND TAILGATE.	1,260.00
MZ-BR-RE	TO TRANSFER REVERSE SENSORS.	200.00
MZ-BR-EL	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONIN	120.00
MZ-BR-RE	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.	150.00
MZ-BR-SU	SUNDRIES	20.00
B63B-50-221A88	REAR BUMPER W/O SEN	1 949.20
BH19-50-201C	RETAINER LHR BUMPER	1 35.60
B63D-50-371	GUARD(L),R BN	1 29.10
D350-51-510E	REFLECTOR LHR, REFLEX	1 50.40
WH11-50-021A	GROMMET, SCREW	4 2.50
BRM4-50-355	RIVET	10 4.20
FAU1-50-087	RIVET	2 7.60
RCV4-56-145	CLIP	2 2.70
9991-00-501	GROMMET, SCREW	2 2.80

ORIGINAL COPY

All major repaired parts stated above are covered under a 6 months or 10,000 km warranty, whichever comes first. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings.

Proof of Payment is only valid if this invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

TRANS EUROKARS PTE LTD

CASH / NETS / AMEX / VISA / MASTER  
NO:

Customer Signature

Authorised Signature

TRANS EUROKARS  
Eurokars GroupCorporate Head Office : Trans Eurokars Pte Ltd, Eurokars Centre 12 Sungei Kadut Ave Singapore 729648  
Tel: 6363 3003 Fax: 6369 3003 BRN.199103859N

Showrooms &amp; Service Centres :

5 Ubi Close Singapore 408605

Sales Tel.: 6395 8888 Service Tel.: 6395 8899

Sales Fax: 6846 1700 Service Fax: 6744 9402

23 Leng Kee Road Singapore 159095

Sales Tel.: 6603 6118 Service Tel.: 6603 6128

Sales Fax: 6476 7073 Service Fax: 6476 7417

Eurokars Aftersales Centre :

27A Tanjong Penjuru Singapore 609042

Service Tel.: 6331 0606

Service Fax: 6331 0620

ZOOM-ZOOM



Trans Eurokars

## TAX INVOICE

GST Reg No: M90364005A

Mazda(UB)

PAGE NO : 2  
INVOICE NO: 1 30057804

DEPT/POS ID: I / MU

DATE IN 15/04/2019

DATE PRINTED: 14/05/2019

JOB NO : 44869

CSO/OP CODE: Catherine Chua

REGN NO : SMH2767L

REGN DATE : 17/01/2019

MILEAGE : 998

REQUISITION NO: RONALD

CUSTOMER:  
ADDRESS:LONPAC INSURANCE BHD  
300 BEACH ROAD  
#17-04/07 THE CONCOURSE  
SINGAPORE 199555

TEL NO:

6250 7388

MODEL:

MAZDA3 1.5L HB CORE BLACK LS

CHASSIS NO:


JM6BN24A8K0251716

ENGINE NO:

P520551280

DESCRIPTION:

Body repair

CODE	DESCRIPTION	AMOUNT
BHP1-51-153	GASKET(L).RR.COMB.BM	18.81
BHP1-51-153	GASKET(R).RR.COMB.BM	18.81
		
Parts	1,065.87	Net
Surcharge	0.00	G.S.T. 7%
Labour	2,410.00	Total
Menus	0.00	Paid
		Amount Due
		3,719.18

ORIGINAL COPY

All major repaired parts stated above are covered under a 6 months or 10,000 km warranty, whichever comes first. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings.

Proof of Payment is only valid if this invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

TRANS EUROKARS PTE LTD

CASH / NETS / AMEX / VISA / MASTER  
NO:

Customer Signature

Authorised Signature

TRANS EUROKARS  
Eurokars GroupCorporate Head Office : Trans Eurokars Pte Ltd, Eurokars Centre 12 Sungei Kadut Ave Singapore 729648  
Tel: 6363 3003 Fax: 6369 3003 BRN.199103859N

Showrooms &amp; Service Centres :

5 Ubi Close Singapore 408605

Sales Tel.: 6395 8888 Service Tel.: 6395 8899

Sales Fax: 6846 1700 Service Fax: 6744 9402

23 Leng Kee Road Singapore 159095

Sales Tel.: 6603 6118 Service Tel.: 6603 6128

Sales Fax: 6476 7073 Service Fax: 6476 7417

Eurokars AfterSales Centre :

27A Tanjong Penjuru Singapore 609042

Service Tel.: 6331 0606

Service Fax: 6331 0620

zoom-zoom

TAX INVOICE

Invoice to: LONPAC INSURANCE BHD  
300 BEACH ROAD,  
#17-04/07  
The CONCOURSE  
SINGAPORE 199555

Invoice number: 18511  
GST REGN NO: M90364005A  
Date: 30/04/2019  
Account number: L0005  
Invoice Currency: SIN  
Term of Credit: C.O.D.  
Page: 1

Description	GST	Amount
NAME OF CUSTOMER: TAN CHEN HOON	S	300.00
CUSTOMER VEHICLE: SMH2767L (MAZDA 3)		


LOAN'S CAR MODEL: MAZDA 3  
LOAN'S CAR REGN NO: SKT3119L

BEING CAR RENTAL CHARGE FOR 3 DAYS  
FROM 15/04/2019-18/04/2019 @\$100.00/DAY

Code	Description	% Rate	Goods Total	GST Total	SIN Total
S	Standard Rate	7.000	300.00	21.00	321.00

Totals for invoice			300.00	21.00	321.00
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For Eurokars Leasing Pte Ltd

  
\_\_\_\_\_  
Authorised Signature

Head office & Postal address:

Eurokars Centre  
12 Sungei Kadut Ave  
Singapore 729648

Tel : 6363 3003  
Fax : 6369 3003

Emergency Breakdown  
Tel : 9760 3003

Email : [leasing@eurokarsleasing.com](mailto:leasing@eurokarsleasing.com)  
[www.eurokarsleasing.com](http://www.eurokarsleasing.com)



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-19-033389

Date of Request: 01/03/2019

Your Ref No: Online Purchase

Trans Eurokars Pte Ltd  
12 Sungei Kadut Ave  
Singapore 729648

Dear Sir/Madam,

Enquiry Date 01/03/2019

Enquiry By STANLEY NGU KEE SIONG

TP Vehicle No. SGT2947S

Accident Date 01/03/2019

SMH 2767L

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGT2947S	Lompac Insurance Bhd	05/04/2018-04/04/2019	+65 62507388

Thank You,

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-033389  
Date of Request: 01/03/2019

Your Ref No: Online Purchase

Trans Eurokars Pte Ltd  
12 Sungei Kadut Ave  
Singapore 729648

Dear Sir/Madam,

Enquiry Date 01/03/2019  
Enquiry By STANLEY NGU KEE SIONG  
TP Vehicle No. SGT2947S  
Accident Date 01/03/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque