

Re: Offer - Accident between SMB 225D & SLG 9675P (QBE) on 23/02/2019 //LKK
Ref: CC3/QBE19003976/Jpb3q2

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Fri 2/7/2021 4:04 PM

To: Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <TanWeiTeck@smrt.com.sg>

Cc: Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <ChanSiauChin@smrt.com.sg>; Admin A <admin-a@lkkauto.com>

 2 attachments (374 KB)

ATA_SMB225T.pdf; DV_SMB225D.pdf;

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <TanWeiTeck@smrt.com.sg>

Sent: Thursday, 1 July 2021 11:57 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <ChanSiauChin@smrt.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Offer - Accident between SMB 225D & SLG 9675P (QBE) on 23/02/2019 //LKK Ref: CC3/QBE19003976/Jpb3q2

WITHOUT PREJUDICE

Dear Hsiao Tong,

Purely for an amicable settlement we accept your 50% offer, kindly let us have your DV if any, thanks.

Regards,

Patrick Tan

Claims and Insurance Agency

Direct line +65 6556 3522 | tanweiteck@smrt.com.sg

6 Ang Mo Kio Street 62

Singapore 569140

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Sunday, June 20, 2021 11:35 AM

To: Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); Ong Hua Yen (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)

Cc: Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); Admin A

Subject: Re: Offer - Accident between SMB 225D & SLG 9675P (QBE) on 23/02/2019 //LKK Ref: CC3/QBE19003976/Jpb3q2

Without Prejudice

Dear Sirs/Mdm,

We are of the view that BOLA S18 is applicable.

Kindly reconsider our offer at global sum of \$840.00(all-in). Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>

Sent: Thursday, 25 February 2021 4:14 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses) <OngHuaYen@smrt.com.sg>

Cc: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Offer - Accident between SMB 225D & SLG 9675P (QBE) on 23/02/2019 //LKK Ref: CC3/QBE19003976/Jpb3q2

WITHOUT PREJUDICE

Dear Hsiao Tong

Our assessment revealed that before the accident both our bus and your insured's vehicle were negotiating a right turn from Upper Bukit Road into Hill View Road.

The entrance of Hill View Road is a merging lane and our bus was travelling ahead along the left and your insured's vehicle was travelling on the right side of our bus.

When the accident occurred our bus already entered into the single lane which is after the merging lane.

Based on the point of impact, your insured should slow down and fall back in order to avoid such accident.

We are of the view that your insured's driver is the main cause of this accident.
Attached herewith the screenshots for your easy reference.
Kindly revise your offer, thanks.

Regards,

Patrick Tan

Claims and Insurance Agency
Direct line +65 6556 3522 | tanweiteck@smrt.com.sg
6 Ang Mo Kio Street 62
Singapore 569140

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Thursday, February 25, 2021 3:39 PM
To: Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses)
Cc: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Foo Chit Yan (Auto Svcs/Claims & IA/Claims & IA); Admin A
Subject: RE: Offer - Accident between SMB 225D & SLG 9675P (QBE) on 23/02/2019 //LKK Ref: CC3/QBE19003976/Jpb3q2

Without Prejudice

Dear Sirs/Mdm,

We refer to our email dated 30 Dec 2020.

Please confirm acceptance.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Wednesday, 30 December 2020 1:51 PM
To: Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses) <OngHuaYen@smrt.com.sg>
Cc: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>; Foo Chit Yan (Auto Svcs/Claims & IA/Claims & IA) <FooChitYan@smrt.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: Offer - Accident between SMB 225D & SLG 9675P (QBE) on 23/02/2019

Our ref: [CC3/QBE19003976/Jkb3q2](#)

Without Prejudice

Dear Sir/Madam,

We append below our Insured's statement and sketch plan:

SKETCH PLAN

A: SLG 9673P
B: SMRT SMR255D

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

| |
|--|
| I was travelling on upper Bukit Timah Road, turning into Hillview Road. I was on the right lane, while the SMRT bus was on the left lane, side by side. As it turned right onto Hillview Road, I gradually slowed down the car, while bus moved into the merging lane on Hillview Road. The bus scraped the left front corner of my car. |
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| |

Merging lane collision. We propose settlement on global sum of **\$840.00(all in)**.

Please confirm acceptance.

Thank you.

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"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: [mailto:Khanchna@lkkauto.com%7C]Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: 13 October 2020 2:04 PM

To: Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses) <OngHuaYen@smrt.com.sg>

Cc: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>; Foo Chit Yan (Auto

Svcs/Claims & IA/Claims & IA) <FooChitYan@smrt.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: Offer - Accident between SMB 225D & SLG 9675P (QBE) on 23/02/2019

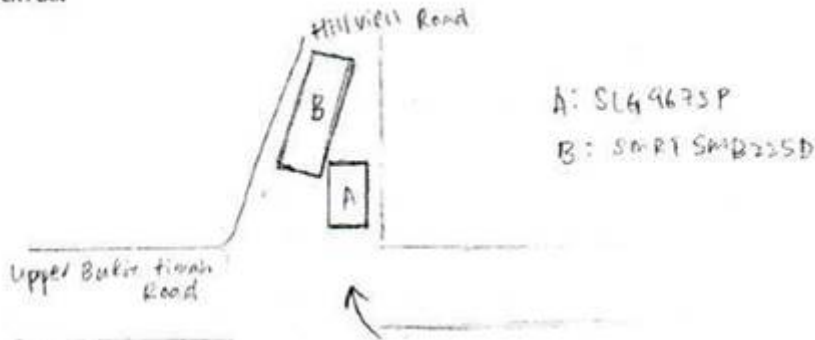
Our ref: [CC3/QBE19003976/Jkb3q2](#)

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Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: [<mailto:Khanchna@lkkauto.com>]Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)