

ASS. REC. BY:

REF:

C3/EA119003971/Gcd3

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person):

Joni Goh

of

EA1

Date/Time:

04/3/19

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

FV2199K

Insured:

GBC 1719P

at Workshop m/s

MCS AUTO

Tel:

6296 9439

of

1100 Serangoon Road

Policy No:

Claim No:

DM19H1000560 - JG.

Sum Insured:

Excess:

Make of Veh:

D.O.A.

24/2/19

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

Person Contacted:

Vehicle IN/OUT

Date/Time	Action/Instruction () Estimate
	FV2199K x
	GBC1719P x
5/3/19	@444pm Stephine said no est provides for our surveyor.
	Dismantle: 5/3/2019
	After repair: 6/3/2019

100

100

Nivitha (LKK Auto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Monday, 4 March 2019 12:55 PM
To: Sally
Cc: assignments
Subject: RE: PRS FOR FV2199K (EQ: DM19HO00560-JG // GBC1719P)
Attachments: 01032019151205-0001.pdf

Without Prejudice

Dear Sally

We do not agree to your list of surveyors.
We will be appointing LKK to conduct PRS.

Dear LKK

Please assist on the following PRS.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Sally [mailto:info@catherinelimllc.com]
Sent: Friday, March 1, 2019 3:22 PM
To: Joel Goh
Subject: RE: PRS FOR FV2199K (EQ: DM19HO00560-JG // GBC1719P)

Dear Joel (Without Prejudice)

We refer to your email.

Our client is not agreeable to your list of surveyor and attached herewith our client's list as single joint expert.

Regards
Sally Goh
Catherine Lim LLC
20 Havelock Road #03-01

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]
Sent: Friday, March 01, 2019 3:14 PM
To: Shirley
Subject: PRS FOR FV2199K (EQ: DM19HO00560-JG // GBC1719P)

Without Prejudice
Save As To Costs

Dear Sirs

We refer to your fax dated 28/02/19.

Kindly email all PRS request to eqprs@eqinsurance.com.sg

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Infiniti Appraisal Service Tel: 96684818 / 90099001 Fax: 64587432	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	10) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



A Member of Citystate

A handwritten signature in black ink, consisting of a series of loops and a long horizontal stroke.

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	9079F
Vehicle Details	
Vehicle No.:	FV2199K
Vehicle to be Exported:	No
Intended Deregistration Date:	05 Mar 2019
Vehicle Make:	YAMAHA
Vehicle Model:	JUPITER 135 MANUAL
Primary Colour:	Black
Manufacturing Year:	2013
Engine No.:	55S113568
Chassis No.:	MH355S004DK113564
Maximum Power Output:	-
Open Market Value:	\$1,741.00
Original Registration Date:	13 Jun 2013
First Registration Date:	13 Jun 2013
Transfer Count:	1
Actual ARF Paid:	\$262.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	12 Jun 2023
COE Category:	D - Motorcycle
COE Period(Years):	10
QP Paid:	\$1,701.00
COE Rebate Amount:	\$726.00
Total Rebate Amount:	\$726.00

The information contained herein is correct as at 05 Mar 2019

OK

MVA319026359 / VAC - Kaki Bukit
 ENTRY DATE & TIME: 20/02/2019 09:07
 SUBMITTED BY: SITI FADHLON BTE ABDUL KADER

Your NCD will be affected due to late reporting
 Actual e-Filing Submission Date & Time: 26/02/2019 15:23

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1 Please report correctly the details of the accident to speed up the claims process
- 2 This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3 Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability
- 4 The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5 Any false reporting may be referred to the Police for investigation.
- 6 This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7 By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	26/02/2019 09:07
Date Of Accident	24/02/2019 10:00
Exact Location Of Accident	WOODLANDS AVENUE 03 & WOODLANDS STREET 11
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	FV2199K
Insured/Policyholder	
Name Of Registered Owner	HANG AH BEK
NRIC No	S0539079F
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91124119
Alternative Phone No	OTHERS-91124119
Vehicle Particulars	
Manufacturer	YAMAHA
Model	JUPITER 135 MANUAL
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	MOTORCYCLE
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	NO
Policy Number	5060417491-05
Cover Note Number	
Driver	
Name of Driver	HANG AH BEK
NRIC No	S0539079F
Date Of Birth	05/01/1947
Occupation	INDOOR
Date Of Driving Pass	01/09/1975
Driving Experience	43 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91124119
Fax Number	
Contact Number	OTHERS-91124119
EEmail Address	NOEMAIL

Address	BLK 63 SIMS PLACE #19-217
Postcode	380063
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (Including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	YES
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	GEYLANG NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: 132 PAYA LEBAR ROAD , POSTCODE: 409014 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-8486999 - FAX NO: 68486799
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

AS PER POLICE REPORT No.T/20190224/2077;

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBC1719P
Vehicle Make/Model/Colour	TOYOTA DYNA 150 MANUAL 3SEATER
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name	HANG AH BEK
Approximate Age	72
Injuries Sustain	
Injured person in which vehicle?	FV2199K
Were seat belts worn?	NO
Was this injured conveyed to hospital by ambulance?	YES
Address	BLK 63 SIMS PLACE #19-217
Postcode	380063

Accident Sketch Plan Pg. 1

SKETCH PLANIMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow Insurance companies to repudiate policy liability.
4. The Issue and acceptance of this Form by Insurance companies is not an admission of policy liability on the part of the Insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by Interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my Insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all Insurer(s) who have insured vehicle(s) involved in this accident (all Insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

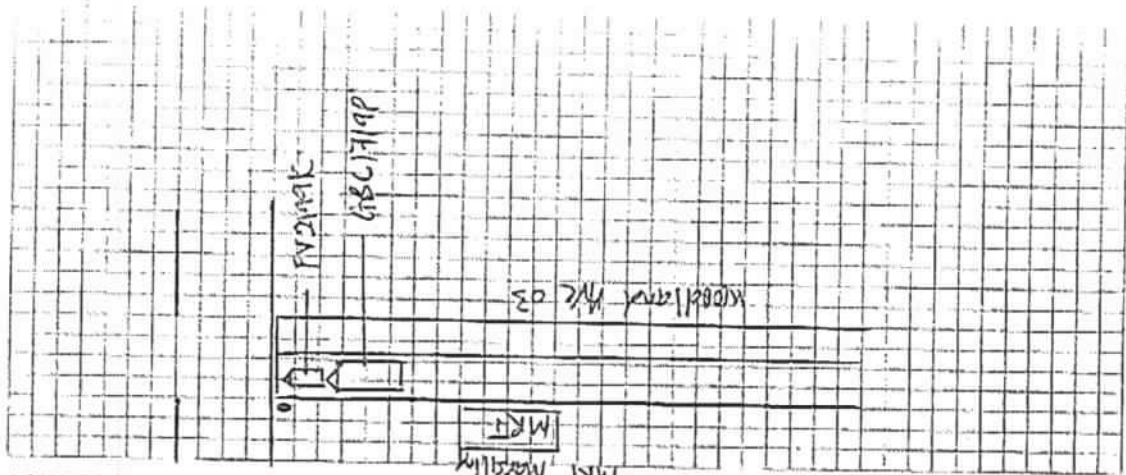
Driver's Signature
(If driver is not the policyholder)
Date & Time:

IDAC KAKI BUKIT (VAC)

Reporting Centre: 23 Kaki Bukit Ave 4
Name: Singapore 415933
NRIC/TEL: 67416697 Fax: 67492305
Email: vackb@singnet.com.sg

Accident Sketch Plan Pg. 1

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

As Per Police Report

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 28/02/2019 13:24

Driver's Signature
(If driver is not the policyholder)
Date & Time:

IDAC KAKI BUKIT (VAC)

23 Kaki Bukit Ave 4
Reporting Centre
Name: Singapore 415993
Tel: 67416697 Fax: 67492305
Email: vackb@singnet.com.sg

Accident Sketch Plan Pg. 1



**SINGAPORE
POLICE FORCE**



T/20190224/2077

Police Station Of Origin:
Geylang N.P.C
132 Paya Lebar Road SINGAPORE 409014
Tel No: 1800-8486999

1 of 3

Report No. T/20190224/2077

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 24/02/2019 20:36		Vide Report No.:		Station Diary No.: 70
Informant's Particulars				
Name of Informant: HANG AH BEK		Address: APT BLK 63 SIMS PLACE #19-217 SINGAPORE 380063		
ID Type / ID No.: NRIC NO / S0539079F		Contact No.: Home/Office: Mobile: 91124119		
Nationality: SINGAPORE CITIZEN		Email:		
Sex: Male	Age: 72	Date of Birth: 05/01/1947	Type of Informant: Driver	
Race: Chinese		Language:	Institution / School Name:	
Occupation: LTA INSPECTION		Driving Licence Information: Class: Date of Expiry:		

General Information of the Accident

Type of Accident:	Injury Conveyed By Ambulance	Drink Drive: No	Date/Time of Accident: 24/02/2019 10:00	Type of Location: X-Junction
Location: Junction of Road 1 and Road 2 WOODLANDS AVENUE 3 WOODLANDS STREET 11 Towards Woodlands Ave 7				
Weather: Clear		Road Surface: Dry	Road Speed Limit:	
Traffic Flow: Dual Carriage Way		Traffic Control: Traffic Light - Working	Traffic Volume: Light	
Type of Collision: Between Moving Vehicles - Head To Rear			Anyone conveyed by ambulance: Yes	

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No. of Passenger
FV2199K	Motorcycle	YAMAHA	JUPITER 135 MANUAL	Black	Seriously Damaged	0
GBC1719P	Lorry				Slightly Damaged	0

Details of Vehicle Insurance

Vehicle No.	Insurance Company	Insurance No.	Effective	Expiry Date
FV2199K	NTUC Income Insurance Co-Operative Limited	5060417491-05	13/06/2018	12/06/2019

Accident Sketch Plan Pg. 1



**SINGAPORE
POLICE FORCE**



T/20190224/2077

Police Station Of Origin:
Geylang N.P.C
132 Paya Lebar Road SINGAPORE 409014
Tel No: 1800-8486999

2 of 3

Report No. T/20190224/2077

CONTINUATION OF REPORT

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Rider			
Name	HANG AH BEK	ID No.	S0539079F
Related Vehicle	FV2199K (Motorcycle)	Contact No.	91124119
Hospital/Clinic	KHOO TECK PUAT HOSPITAL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	24/02/2019	Date Discharge	24/02/2019
No. of Days granted Medical Leave	04	Degree of Injury	Slight
Driver			
Name	TAN AH HWA	ID No.	S1320412H
Related Vehicle	GBC1719P (Lorry)	Contact No.	NIL
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On 24/02/2019 at around 10am, I was riding my motorcycle FV2199K to work. I was riding along the 3rd lane of Woodlands Ave 3 towards Woodlands Ave 7. When I was approaching the junction of Woodlands Ave 3 and Woodlands St 11, the traffic light turned amber and I started to slow down.

When I was almost coming to a stop, before the stop line. Suddenly, I felt an impact coming from my back and the impact caused me to flew forward. After, I discovered that the vehicle is a lorry with the plate no. GBC1719P. As a result of the accident, I felt some pain on my upper back and on my left arms. My motorcycle was badly damaged and unable to start.

The driver then came down to make a check on my injury and I managed to get his particulars. One ambulance past by and conveyed me to Khoo Tech Puat Hospital for treatment and I was given 4 days of MC.

I do not have the contact number of the driver. I believe that the driver have front in-car camera installed.

Accident Sketch Plan Pg. 1

**SINGAPORE
POLICE FORCE**

T/20190224/2077

Police Station Of Origin:
Geylang N.P.C
132 Paya Lebar Road SINGAPORE 409014
Tel No: 1800-8486999

3 of 3

Report No. T/20190224/2077

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

G/
Sgt 2 NG KA WAI

Signature Of Informant:

Signature Of Interpreter:
Not applicableDate/Time:
24/02/2019 20:36

Officer In Charge Of Case:

TP / GIT /
SI MOHAMMAD SHAHRIL BIN ABDULLAH
Contact No: 65476083

Classification Of Case:

Authentication Stamp
NP160

65476083

SIGNATURE



**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

PRE-REPAIR INSPECTION REPORT				
EQ INSURANCE COMPANY LTD		Ref: CS3/EQ19003971/Gcd3e2		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND		Date: 22-03-2019		
COMPLEXSINGAPORE 069110		Code: EQ1		
1. Policy Particulars :- (THIRD PARTY CLAIM)				
Insured Veh.	GBC 1719P	Veh. Inspected	FV 2199K	
Policy No.		Coverage (\$)	0.00	
Claim No.	DM19HO00560-JG	Excess (\$)	0.00	
Assign From	JOEL GOH	Assign Date	04/03/2019	
2. Vehicle Particulars & Condition				
Make & Model	YAMAHA JUPITER 135	c.c	134	
Engine No.	HIDDEN	Year of Reg.	2013	
Chassis No.	MH355S004DK113564	Colour	BLACK	
Odometer	18007 KM	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	80/90-17	BRIDGESTONE	4 mm	
L/H Front Tyre			mm	
R/H Rear Tyre	100/80-17	BRIDGESTONE	4 mm	
L/H Rear Tyre			mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY AND REAR PORTION. 				
5. General Information				
Accident Date	24/02/2019	Inspect Date / Time	04/03/2019 (05:30 PM)	
Survey held at	MCS AUTO NO. 1100 SERANGOON ROAD SINGAPORE 328195			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS. D) THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$2,000-\$3,000				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:			3 Working Days	

Report Ref No. CS3/EQ19003971/Gcd3e2

Inspected By

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor



K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MinstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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