

## Asher Sng (LKKAUTO)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Wednesday, 11 December 2019 3:34 PM  
**To:** Asher Sng (LKKAUTO); Admin A  
**Cc:** Chong Boon Sen; Alfred Toh; Chee So Chow  
**Subject:** RE: OUR REF: SNM19D200450-GBH5927C-CBS - [MANDATE REQUEST] ACCIDENT INVOLVING GBH 5927C (OI) AND GZ 4530R (TP) ON 02/03/2019

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Your Ref: Please advise  
Our Ref: SNM19D200450C02/7(cbs)

Dear Asher

You may proceed to resolve claim at \$5,752.00.

We await your payment advice to enable Boon Sen to act accordingly.

**Best Regards**

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]  
**Sent:** Wednesday, 11 December, 2019 2:24 PM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>  
**Subject:** RE: OUR REF: SNM19D200450-GBH5927C-CBS - [MANDATE REQUEST] ACCIDENT INVOLVING GBH 5927C (OI) AND GZ 4530R (TP) ON 02/03/2019

Hi Sir,

We refer to our email dated 10/10/2019.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Asher Sng (LKKAuto)

**Sent:** Tuesday, 12 November 2019 3:22 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM19D200450-GBH5927C-CBS - [MANDATE REQUEST] ACCIDENT INVOLVING GBH 5927C (OI) AND GZ 4530R (TP) ON 02/03/2019

Hi Sir,

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phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Sent:** Thursday, 10 October 2019 4:58 PM

**To:** Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

**Subject:** OUR REF: SNM19D200450-GBH5927C-CBS - [MANDATE REQUEST] ACCIDENT INVOLVING GBH 5927C (OI) AND GZ 4530R (TP) ON 02/03/2019

Dear Sir,

Officer in charge – Boon Sen

Dear Boon Sen,

fya

Regards,

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]

**Sent:** Thursday, 10 October, 2019 4:10 PM

**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Cc:** Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

**Subject:** [MANDATE REQUEST] ACCIDENT INVOLVING GBH 5927C (OI) AND GZ 4530R (TP) ON 02/03/2019

Your ref TBA

Dear Sirs,

We refer to the above matter.

**ACCIDENT INVOLVING GBH 5927C (OI) AND GZ 4530R (TP) ON 02/03/2019**

The accident occurred when our insured roll forward and hit third party parked vehicle. We are of the opinion that BOLA scenario 23 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **FASTECH AUTO PTE LTD**" at \$5,752.00 (all-in).

The summary is as follows: -

**Amount Claimed    Amount Revised**

1. Cost of Repairs (with GST)	\$ 10,882.97	\$ 5,350.00
2. Loss of Use (5days x \$100)	\$ 500.00	\$ 400.00 (5Days x \$80)
3. LTA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>		<b>\$ 5,752.00</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

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# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 23.03.2019

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

## ACCIDENT INVOLVING VEHICLES : GZ 4530R / GBH 5927C ON 02.03.2019

We are the authorized repair workshop for the owner of motor vehicle no: **GZ 4530R**, which was involved in the captioned accident with your insured vehicle no: **GBH 5927C**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	5,350.00
2) Loss of Use	\$	500.00
3) GIA Search Fee	\$	2.00
	<u>\$</u>	<u>5,852.00</u>

We enclosed herewith the following documents to support the claims:

- |                          |                                    |
|--------------------------|------------------------------------|
| a) Final Repair Invoice  | b) Car Rental Invoice / Agreement  |
| c) GIA Search Result     | d) Letter of Authorisation, etc... |
| e) GIA Report            | f) I/C & Driving Licence           |
| g) Insurance Certificate | h) Vehicle Registration Log Card   |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

Yours faithfully,



Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC6/CTI19003963/Ufa3**

31 JULY 2019

**M/S YOU SECURITY SERVICES**  
55 SERANGOON NORTH AVENUE 4  
#01-01 S9  
SINGAPORE 555859

Dear Sir/Madam,

**ACCIDENT INVOLVING GBH 5927C AND GZ 4530R ALONG/AT KIM PONG  
RD CARPARK ON 02/03/2019**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Poh Kin Chong  
Case Handler  
DID: 6841 2132  
FAX: 6741 4108  
Email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

DATE : 04.03.2019

TO : China Taiping Insurance (Singapore) Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. GZ 4530R / 6BH 5927C

ALONG At Kim Pang Road

ON 02.03.2019

I/We, Xi De Li Pte Ltd

of (NRIC No./ROC No.) 200814985W

of 7 Kaki Bukit Road 1 #05-11 Singapore 415937

owner of vehicle no. GZ 4530R in consideration of M/s FASTECH AUTO PTE LTD repairing my/our vehicle GZ 4530R at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner :

Name of Owner :



*[Handwritten signature]*

\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

### MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1822711800

Claim No : SNM19D200450

Claimant : XI DE LI PTE LTD

Amount : S\$5,752.00

DOLLARS FIVE THOUSAND SEVEN HUNDRED AND FIFTY TWO ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GZ 4530R

Insured Vehicle No. : GBH 5927C

Date of Loss : 02/03/2019

Place of Accident : KIM PONG ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : YOU SECURITY SERVICES

Driver Name : FOONG SONG CHUAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	5,350.00
(3) Loss of Use/Rental/Earning	S\$	400.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .	S\$	5,752.00

Claimant Name : XI DE LI PTE LTD

NRIC No : 200814985W

Signature : \_\_\_\_\_



Date : \_\_\_\_\_

11/02/2020



## TAX INVOICE

### **FASTECH AUTO PTE LTD**

**1 Kaki Bukit Ave 6 #01-48 Autobay**

**Singapore 417883**

**Tel No: 67452063 / 67467158 Fax No: 67458520**

**Tax Reg No: 200006262D**

China Taiping Insurance Singapore Pte Ltd  
3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 20936

Date : 23.03.2019  
Vehicle No : GZ 4530R  
Make/Model : MITSUBISHI L300  
Chassis/Eng# :  
Accident Date : 02.03.2019  
Claim No :  
Reference : 0319 -20936  
Policy No :

	Amount
To proceed on lump sum repair	S\$ 5000.00

E. & O. E.	Total : S\$	5000.00
	GST @ 7% : S\$	350.00
	<b>Amount Due : S\$</b>	<b>5350.00</b>

  
for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

# DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: XI DE LI PTE LTD

Invoice : DCR-2019-03-08

Date : 06.03.2019

Agreement No : 20599

Payment Term : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : <u>GBB 5697Y</u> ( 0319-20936 )	\$ 170.00
Rental Period from <u>04.03.2019</u> to <u>06.03.2019</u>	
<hr/>	
E. & O. E.	Total \$ <u>170.00</u>
 <u>LINA PANG</u> for Dynamic Car Rental	

# Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

## RENTAL TERMS AND CONDITIONS

No. 20599

Name <b>Xi De Li Pte Ltd (200814985W)</b>			REG. No. <b>G8B5697Y</b>		MAKE MODEL:	
ADDRESS			DIESEL		PETROL	
			E		1/4 1/2 3/4 F	
			KM IN		DATE & TIME IN <b>06.03.2019 @ 2pm</b>	
			KM OUT		DATE & TIME OUT <b>06.03.2019 @ 4.35pm</b>	
			KM DRIVEN		TIME USED	
NAMED DRIVER <b>Lim Jau Howe Jackson</b>						
DRIVING LICENCE NO <b>S0121731</b>	DATE OF EXPIRY	PLACE OF ISSUE	HOURS		@ \$	
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	<b>2</b> DAYS		@ \$ <b>85.00</b> # <b>170.00</b>	
ADD NAMED DRIVER			WEEKS		@ \$	
			MONTHS		@ \$	
DRIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE				
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE				
BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)			SUB-TOTAL		# <b>170.00</b>	
TOTAL RENTAL						
DELIVERY FEE						
COLLECTION FEE						
PER DAY			PER WEEK		PER MONTH	
\$			\$		\$	
BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)						
PER DAY			PER WEEK		PER MONTH	
\$			\$		\$	
PREPAYMENT			TOTAL CHARGE			
CHECK			DEPOSIT			
CASH						
RECEIPT NO			NETT CHARGE			
AMOUNT DUE / REFUND						

### IMPORTANT NOTES:

This vehicle is loaned to carry 04 passengers only.  
No refund will be given for vehicle returns early.  
No refund will be given for period left in vehicle.  
Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earnings while damaged vehicle is under repair.  
Hirer is liable to pay all parking fee and traffic summonses.

Vehicle return during office hour only.  
No Service on Public Holiday and Sunday.

### EXCESS:

\*Sec I - Used in S'pore Only :SGD3000  
\*Sec II - Used in S'pore Only :SGD2000  
\*Sec I - Used Outside S'pore Only :SGD4000  
\*Sec II - Used Outside S'pore Only :SGD4000  
Whichever Excess in S'pore: SGD100  
Whichever Excess Outside S'pore: SGD300

### ADDITIONAL CONDITIONS:

- Geographical areas: Singapore & West Malaysia.
- Driver must be:
  - a) 18 years old and above;
  - b) holding a valid relevant class of driving license.
- Additional Own Damage Excess of \$51,000 is applicable for any named/unnamed drivers who:
  - a) age 22 to 25 years old;
  - b) age 66 to 70 years old;
  - c) with driving experience of 1 year to less than 2 years in Singapore on the relevant classes of driving license.
- Additional All Claims excess of \$52,000 is applicable for any named/unnamed drivers who:
  - a) is 18 years old to 21 years old and/or
  - b) is 71 years old and above and/or
  - c) with driving experience of less than 1 year on the relevant classes of driving license.
- Upon returning the replacement vehicle, you must ensure that all expensive and important items to be removed away from this replacement vehicle. We'll not be responsible for any reporting of such losses.
- Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earning while damage vehicle is under repair.

Hirer is responsible for Additional \$4,000.00 Excess to the THIRD PARTY DAMAGE / INJURY claims.

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE

X

DYNAMIC CAR RENTAL

DAY OF



X

RENTER'S/DRIVER'S SIGNATURE



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-19-034241

Date of Request: 04/03/2019

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-48  
AutoBay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date 04/03/2019  
Enquiry By Tang Kok Wee, Allan  
TP Vehicle No. GBH5927C  
Accident Date 02/03/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBH5927C	China Taiping Insurance (Singapore) Pte. Ltd.	24/07/2018-23/07/2019	6389 6111
GBH5927C	China Taiping Insurance (Singapore) Pte. Ltd.	20/07/2018-19/07/2019	6389 6111

Thank You.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-034241

Date of Request: 04/03/2019

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-48  
AutoBay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date 04/03/2019  
Enquiry By Tang Kok Wee, Allan  
TP Vehicle No. GBH5927C  
Accident Date 02/03/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You,

This is a computer generated document and requires no signature.

For GIARMC Official use:

Note:

☒ GIRO ☐ Cash ☐ Cheque