INS. CASE OWNE	R. Daniel CC 4/111 1900 396	1, HEGS 9, IKK
Surveyor:	DOI: ASSIGNMENT PLANT	Dutc/Time: 43 19
	Crot	Registered in Mcri uen:
Pre-assign / CCU		
Insured Vehicle N	c. SHO 38545	io :
Name of Insured	070	
L U	Policy P	io :
Insured Tel No.	1107.0	Model :
Excess Sec II :S\$	District of	Accident :
Is driver the owner	(YES / No) Nature of Accident :	
If NO, Driver Na	_ Ordin	REPORT YES / NO ; TP GIA REPORT YES / NO
Driver Tel	No.: (V/L:YES / NO.) Insured	Liability: % Final? Yes/No
CFC 3838	y → →	
INSRS: (a) o cl	INSRS: USP: WSP: WSP:	1
Tel:	WSP: WSP: Tel:	WSP: Tel:
Liability:	Liability: Liability	ty: Liability:
RMKS:	RMKS: RMKS	RMKS:
Date/Time	Principle Communication Commun	
11/3	STC3838.4 - X	STAGE DATE/PIC
A71-	SHR58345- KS/(MLS) 27135/H/9/1342-1119-23/17	Non-Reporting Itr (1st): Non-Reporting Itr (2nd):
1,10		Non-Reporting ltr (Final)
16-04-19	SEEK MEHIDING FOR LIPEURY.	Notification ltr (if non-pickup): Call OI:
10, 11, 11, 1	SHES PRINCIPLE RECEIVED !	After call ltr to OI:
	MARKE ARROY LABOURY.	Documentation Check List: Handler Typist
		Notification ltr (if non-pickup)
Alexandra No.	ETHIC WED LIBRURY COEMS.	After call lir to Of:
810119 -	File - stype marchale	Authorisation To Act: Release Voucher
- (0)		Final Repair Bill
	of Thad submitted on mailunx doc.	Car Rental Invoice:
	+>111 .	Towing Invoice
25/9/14	he - summe to med pl	LTA/GIA:
-	The assument real bo	Medical Bill:
		Manuate/Reject Instruction
		LOD
		Payment Breakdown Form:
PRELIMINARY ADVICE	Date/Time: Sent By:	Post-Repair Photos:
FINALIZATION	Date/Time: Confirm with:	Others: Confirm by:
Repair Cost:	S\$ (days) Reduction: %	Continii oy:
FINAL SETTLEMENT	Date/Time: 25/6 19 Confirm with Annabelle	Email Call
Final Liability:	% IND (Agreed / Assessed) BOLA S/N No.: 38	If NO or B 28, Ass. Lia: (CF)
Repair Cost: Loss of Rental (LOR):	SS 10100-00 AVEN CLOID LAS	THE PREMET
Loss of Use (LOU):	S\$ 700.00 (E days) S\$ (S x days)	
loss of Income (LOP).	SS — (S x days)	BLAIN!
OR only LOU only	LOR + LOU LOR + LOI Tick only one	1/4
GIA/LTA Search	S\$	-pr no contain & Jack
Medical: Disbursement:	S\$ (e.g. Tow/ Independent)	Claim status: Norma/Reject/Private Seffle
Legal Cost	S\$ - (e.g. Town Independent.)	2) Report Format: \$6\omega. \omega\$
Fotal:	SS \UQUU . W Global Sum SS;	
FINAL PAYMENT	Date/Time: Confirm with:	Email Call
Payee 1:	ss 10900,00 Name 1: Gluckewerke	
Payce 2: (Strike if N.A.)	S\$ Name 2:	
Payce 3: (Strike if N.A.)	SS Name 3:	

WEST:

Glockewerke

21 Kaki Bukit Road 4 #01-02 S417810 Hotline: +65 8112 6485 Email: Annabelle_lim90@hotmail.com

ESTIMATE

Loo Lian Bin 11 Fernvale Lane #21-03 The Topiary S797495 9738 6757 Asher.

Date: 4/3/2019 Vehicle No.: SLC3838Y Model: BMW 216I

Chassis No.: WBA2D920005K81215

PARTS AND LABOUR ASSESSMENT

DESCRIPTION OF PARTS	QTY		UNIT PRICE	TOTAL PRICE
Front bumper Deld	1		\$1,300.00	\$1,300.00
Front bumper retainer	2		\$150.00	\$300.00 *.
Front bumper lower grille De	4 1		\$210.00	\$210.00
Front crosslink New	1		\$260.00	\$260.00 X
Front right headlamp Could	cd 1		\$3,200.00	\$3,200:00 - 2400
Front right Front lamp support			\$180.00	\$180.00 +
Front Kidney grille Canled	2 ,		\$200.00	\$400.00
Underride protection, Air duct	ver-1		\$1,400.00	\$1,400,00 \$ 580
Front tailgate Devted	1		\$2,600.00	\$2,600.00 /350.
Front bonnet garnish Ne -	1		\$210.00	\$210.00 %
Front reinforcement bar	1		\$700.00	\$700.00 -
Front bumper sponge Cruil	٨ 1		\$120.00	\$120.00
Rear bumper Dela	1		\$1,700.00	\$1,700.00~ 1/80
Rear bumper bracket (Set - 2pcs	(Combad		\$290.00	\$580.00
Rear bumper retainer Du-	2		\$150.00	\$300.00 1
Rear bumper sponge x ~~~	1		\$120.00	\$120.00
Rear bumper reinforcement bar	Best	9560	\$720.00	\$720.00
Rear bumper diffuser > > ~	1	1160	\$320.00	\$320.00 8
Rear left outer taillamp Creck	d 1	2564	\$420.00	\$420.00
Rear left inner taillamp Her		0.4	\$280.00	\$280.00 +
		Sub-Total b	efore discount:	\$15,320.00
			10% discount:	\$1,511.00
		Sub-Total	after discount:	\$13,809.00
				Section 2 to 1 to

DESCRIPTION OF PARTS	QTY	UNIT PRICE	TOTAL PRICE
Front/Rear Bumper Clips (Set)	- 1	\$50.00	\$50.00
Right Side Head Lamp Screws (Set		\$10.00	\$10.00
Right Side Fog Lamp Screws (Set)		\$10.00	\$10.00+
Rear Taillamp Screws (Set)		\$10.00	\$10.00
Front PDC sensor	2 2050	\$450.00	\$900.00 500
PDC sensor o-ring	4	\$20.00	\$80.00 -
Rear PDC sensor 2 2	2	\$450.00	\$900.00 500
Tailgate Kick sensor with module	culid	\$890.00	S890.00 450
Exhaust Tip men		\$250.00	\$250.00 *
Coating New	1 2	\$450.00	\$450.00
	Sub-Tota	l before discount:	\$3,550.00
		0% discount:	\$0.00
		Sub-Total 2:	\$3,550.00
LABOUR			
Diagnose, replace and repair to re for proper functioning	ectify electrical system	ŧ	\$60.00 /
To check fault, erase fault and fac	tory rest functions	1620	\$60.00
To provide workmanship labour to to new bodyparts, repair, re-cons and damaged consistent from the	truct and re-adjust structure		\$1,600.00 750
To re-spray painting for change b and where consistent from the ac		\$	\$1,200.00 750.

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before latter spray painting
- To display damaged part(s) during resurvey
- * Parts prices are subject to confirmation
- Third party survey is on a "Without Projudice" basis
- No illegal modification(s) is allowed.
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Colal: 12634. Adrian Ling.

Parts and Labour Total:

Labour Sub-Total:

\$2,920.00

\$20,279.00

Nivitha (LKK Auto)

From:

Motor Claim - III <motorclaim@iii.com.sg>

Sent:

Monday, 4 March 2019 11:05 AM

To:

Glockewerke Auto; 'sur@lkkauto.com'; admin-d@lkkauto.com

Cc:

Pooi Chin Han Daniel

Subject:

RE: ACCIDENT ON 01/03/2019 BETWEEN SLC3838Y, SHD3854S, SGJ9337J AND

SLD697B ALONG PIE TOWARDS CHANGI BEFORE UPPER SERANGOON ROAD EXIT

Attachments: GIA report for SLC3838Y.PDF

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLC3838Yand let us have your report urgently.

This claim will be handled by Daniel.

*Kindly upload this survey request email to merimen.

Thank You.

Kavier (WIESP) WITH CALL Advance again.

Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext - 248

From: Glockewerke Auto [mailto:glockewerke@outlook.com]

Sent: 04 March, 2019 11:03 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: Re: ACCIDENT ON 01/03/2019 BETWEEN SLC3838Y, SHD3854S, SGJ9337J AND SLD697B ALONG PIE

TOWARDS CHANGI BEFORE UPPER SERANGOON ROAD EXIT

Hi Gabriel,

Thank you for your prompt reply. I would like to appoint LKK Auto Consultants to survey my client's car. Thank you.

Yours faithfully,

Xavier Lim

GLOCKEWERKE

 21 KAKI BUKIT ROAD 4, #01-02 KAKI BUKIT SYNERGY
 Singapore 417810

Tel: +65 9007 9247

Dear Sirs,

Sorry for the info provided in below email regarding workshop address. Kindly take note that our client's car is presently located at the following:

MG Solution 23, Kaki Bukit Avenue 4, #04-01 Singapore 415933

Tel: 81126485/90079247

Email: glockewerke@outlook.com Attn: Annabelle Lim/Xavier Lim

Sorry for the inconvenience caused.

Yours faithfully,

Xavier Lim

GLOCKEWERKE 21 KAKI BUKIT ROAD 4, #01-02 KAKI BUKIT SYNERGY Singapore 417810

Tel: +65 9007 9247

From: Motor Claim - III < motorclaim@iii.com.sg>

Sent: Monday, March 4, 2019 11:00 AM

To: Glockewerke Auto

Subject: RE: ACCIDENT ON 01/03/2019 BETWEEN SLC3838Y, SHD3854S, SGJ9337J AND SLD697B ALONG PIE

TOWARDS CHANGI BEFORE UPPER SERANGOON ROAD EXIT

Dear Sir / Mdm,

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building Singapore 049711 Tel: 6347 6100, Ext - 248

From: Glockewerke Auto [mailto:glockewerke@outlook.com]

Sent: 04 March, 2019 10:32 AM

To: Motor Claim - III < motorclaim@iii.com.sg>

Subject: ACCIDENT ON 01/03/2019 BETWEEN SLC3838Y, SHD3854S, SGJ9337J AND SLD697B ALONG PIE TOWARDS

CHANGI BEFORE UPPER SERANGOON ROAD EXIT

INDIA: SHD3854S

PRE-REPAIR INSPECTION NOTICE

Dear Sirs.

CLAIM BY LOO LIAN BIN, NRIC NO. S7426983D THE OWNER OF SLC3838Y AGAINST OWNER/DRIVER OF SHD3854S

We act for Loo Lian Bin the owner SLC 3838Y that was damaged as a result of the above accident.

Attached is our client's GIA Report of the Accident for your attention and records.

Please take note that our client's motorcar is presently located at his repairer's workshop,

Glockewerke

21, Kaki Bukit Road 4, #01-02 Singapore 417810

Tel: 81126485/90079247

Email: glockewerke@outlook.com Attn: Annabelle Lim/Xavier Lim

In the circumstances, kindly let us know within 2 (two) working days from your receipt of this Notice if you will be conducting a pre-repair inspection of our client's vehicle.

As provided by the NIMA Protocol, take notice that <u>our client shall proceed to appoint his own surveyor</u> and repair his vehicle without any further reference to you, if we do not hear from you within the next 2 (two) days.

· Yours faithfully,

· Xavier Lim

GLOCKEWERKE 21 KAKI BUKIT ROAD 4, #01-02 KAKI BUKIT SYNERGY Singapore 417810

Tel: +65 9007 9247

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

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Registration No. 198703792-K

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Print Received Message

This mail is associated with:

*SLC3838Y (MCT19030025) [SHD3854S] LOO LIAN BIN (LU LIANMIN)

Mar 1 2019 12:00AM [COMFORT TRANSPORTATION PTE LTD] Glockewerke

From

India International Insurance Pte Ltd (HQ) (III_SG), sent on 17/04/2019 15:01 PM.

To

Subject

Alert - Adj Mandate Approved (S\$0.00) - SLC3838Y - Claim Handler: Pool Chin Han Daniel

Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advice

Asher Sng (LKKAuto)

From:

Asher Sng (LKKAuto)

Sent:

Wednesday, 24 April 2019 2:33 PM

To:

glockewerke@outlook.com

Subject:

RE: ACCIDENT ON 01/03/2019 BETWEEN SLC3838Y, SHD3854S, SGJ9337J AND SLD697B ALONG PIE TOWARDS CHANGI BEFORE UPPER SERANGOON ROAD EXIT

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards.

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersna@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Monday, 4 March 2019 11:05 AM

To: Glockewerke Auto <glockewerke@outlook.com>; 'sur@lkkauto.com' <sur@lkkauto.com>; admin-d@lkkauto.com

Cc: Pool Chin Han Daniel < danielpool@iii.com.sg>

Subject: RE: ACCIDENT ON 01/03/2019 BETWEEN SLC3838Y, SHD3854S, SGJ9337J AND SLD697B ALONG PIE TOWARDS

CHANGI BEFORE UPPER SERANGOON ROAD EXIT

Dear Sir / Mdm.

Please conduct a survey on TP vehicle SLC3838Yand let us have your report urgently.

This claim will be handled by Daniel.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building Singapore 049711

Tel: 6347 6100, Ext – 248

From: Glockewerke Auto [mailto:glockewerke@outlook.com]

Sent: 04 March, 2019 11:03 AM

To: Motor Claim - III < motorclaim@iii.com.sg>

Subject: Re: ACCIDENT ON 01/03/2019 BETWEEN SLC3838Y, SHD3854S, SGJ9337J AND SLD697B ALONG PIE TOWARDS

CHANGI BEFORE UPPER SERANGOON ROAD EXIT

Hi Gabriel,

Thank you for your prompt reply. i would like to appoint LKK Auto Consultants to survey my client's car. Thank you.

Yours faithfully,

Xavier Lim

GLOCKEWERKE

21 KAKI BUKIT ROAD 4, #01-02

KAKI BUKIT SYNERGY

Singapore 417810

Tel: +65 9007 9247

Dear Sirs,

Sorry for the info provided in below email regarding workshop address. Kindly take note that our client's car is presently located at the following:

MG Solution

23, Kaki Bukit Avenue 4, #04-01

Singapore 415933

Tel: 81126485/90079247

Email: glockewerke@outlook.com

Attn: Annabelle Lim/Xavier Lim

Sorry for the inconvenience caused.

Xavier Lim

GLOCKEWERKE

21 KAKI BUKIT ROAD 4, #01-02

KAKI BUKIT SYNERGY

Singapore 417810

Tel: +65 9007 9247

From: Motor Claim - III < motorclaim@iii.com.sg>

Sent: Monday, March 4, 2019 11:00 AM

To: Glockewerke Auto

Subject: RE: ACCIDENT ON 01/03/2019 BETWEEN SLC3838Y, SHD3854S, SGJ9337J AND SLD697B ALONG PIE TOWARDS

CHANGI BEFORE UPPER SERANGOON ROAD EXIT

Dear Sir / Mdm,

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards, **Gabriel Wee**



64 Cecil Street; #05 - IOB Building

Singapore 049711 Tel: 6347 6100, Ext - 248

From: Glockewerke Auto [mailto:glockewerke@outlook.com]

Sent: 04 March, 2019 10:32 AM

To: Motor Claim - III < motorclaim@iii.com.sg>

Subject: ACCIDENT ON 01/03/2019 BETWEEN SLC3838Y, SHD3854S, SGJ9337J AND SLD697B ALONG PIE TOWARDS

CHANGI BEFORE UPPER SERANGOON ROAD EXIT

INDIA: SHD3854S

PRE-REPAIR INSPECTION NOTICE

Dear Sirs,

CLAIM BY LOO LIAN BIN, NRIC NO. 57426983D

THE OWNER OF SLC3838Y AGAINST OWNER/DRIVER OF SHD3854S

We act for Loo Lian Bin the owner SLC 3838Y that was damaged as a result of the above accident.

Attached is our client's GIA Report of the Accident for your attention and records.

Please take note that our client's motorcar is presently located at his repairer's workshop,

Glockewerke

21, Kaki Bukit Road 4, #01-02

Singapore 417810

Tel: 81126485/90079247

Email: glockewerke@outlook.com

Attn: Annabelle Lim/Xavier Lim

In the circumstances, kindly let us know within 2 (two) working days from your receipt of this Notice if you will be conducting a pre-repair inspection of our client's vehicle.

As provided by the NIMA Protocol, take notice that <u>our client shall proceed to appoint his own surveyor and repair his vehicle without any further reference to you, if we do not hear from you within the next 2 (two) days.</u>

Yours faithfully,

Xavier Lim

GLOCKEWERKE

21 KAKI BUKIT ROAD 4, #01-02

KAKI BUKIT SYNERGY

Singapore 417810

Tel: +65 9007 9247

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Registration No. 198703792-K

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Registration No. 198703792-K



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	RESERVES	m1 9030000		
	TPPD	PRESERVE	(121V)	
	ТРРІ	PRESERVE		
	UNINSURED LOSS	PRESERVE		
	SUBRO	PRESERVE		
	LPPN	10 m	1 (c.10 6m)	
	INVESTIGATION FEE	L 00		
9	SURVEY FEES		600-a	is .
L	EGAL FEES			
0	THERS			
FF	RAUD CHECK			
UF	PLOAD TO MERIMEN			
GR	ANT RIGHTS			

Claim Audit

1	AUDIT TRAIL			114-777
lo.	On	Audit	Remarks	By [A] HOW
1	04 Mar 2019 15:40	Clm Veh Model Changed	(204808) HONDA VEZEL 1.5 (A).	MEI KWAN
2	04 Mar 2019 15:40	Clm Created	Reg No: SLC3838Y, Acct Date: 2019/03/01, Claim Type: TP, Insurer: India Internation al Insurance Pte Ltd (HQ). Workshop: Glockewerke (HQ)	[A] HOW MEI KWAN
3	04 Mar 2019 15:40	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	04 Mar 2019 15:40	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/03/13	[A] HOW MEI KWAN
5	04 Mar 2019 15:40	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
6	04 Mar 2019 15:40	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
7	04 Mar 2019 15:40	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
8	05 Mar 2019 20:37	Clm Veh Model Changed	(204808) -> (205130) BMW 216I 1.5 D GT LED (A).	[A] HOW MEI KWAN
9	16 Apr 2019 10:02	Adj Mandate Request	Cur.Req:0.00:PODS: LIABILITY: 100% REMARK: B:28 4VEH CC OID LAST	[A] Asher Sng Rong Yi
10	17 Apr 2019 15:01	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/03/13. Mandate Remarks: Agreed to do direct settl ement. Please revert with your quantum advice	[I] Sundari Nagarajar
11	17 Apr 2019 15:01	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajar
12	14 Aug 2019 16:20	Adj Rpt Initiated		[A] SHIAL
13	14 Aug 2019 16:20	Clm Dtl Modified	JPJ Reg. Date: -> 2018/08/31.	[A] SHIAL CHAN
14	14 Aug 2010	Clm Details Notified		[A] SHIAL
15	76 Aug 7010	Adj Mandate Request	Cur.Req:10900.00:PODS Liability: 100% Quantum: a)COR: \$10,100.00 + b)LOR: \$80 0.00 (8 days x\$100.00) = Total \$10,900.00 Vehicle Model: BMW 216I GT (1499cc) For your approval	[A] Chong Poh Kin

Date From



◀ ➡ Audit Type None

♥ Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History							
Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2244630	14/08/2019 16:20	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLC3838Y	SHD3854S	11.77

Print Received Message

This mail is associated with:

*SLC3838Y (MCT19030025) [SHD3854S]

TP

LOO LIAN BIN (LU LIANMIN) Mar 1 2019 12:00AM [COMFORT TRANSPORTATION PTE LTD]

Glockewerke

From

Subject

India International Insurance Pte Ltd (HQ) (III_SG), sent on 09/09/2019 11:14 AM.

To

LKK_HQ Alert - Adj Mandate Approved (S\$10900.00) - SLC3838Y - Claim Handler: Pool Chin Han Daniel

Approved:10900.00:Request TP WS to issue Tax invoice for Repairs in III's favour

Hsiao Tong (LKKAuto)

From:

Glockewerke Auto <glockewerke@outlook.com>

Sent:

Tuesday, 24 September 2019 8:43 AM

To:

Hsiao Tong (LKKAuto)

Subject:

Re: ACCIDENT ON 01/03/2019 BETWEEN SLC3838Y, SHD3854S, SGJ9337J AND SLD697B ALONG PIE TOWARDS CHANGI BEFORE UPPER SERANGOON ROAD EXIT

Dear Hsiao Tong,

Please proceed to prepare DV.

Thank you Annabelle Lim +65 8112 6485

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com> Sent: Tuesday, September 24, 2019 8:17:15 AM To: Glockewerke Auto <glockewerke@outlook.com>

Subject: RE: ACCIDENT ON 01/03/2019 BETWEEN SLC3838Y, SHD3854S, SGJ9337J AND SLD697B ALONG PIE

TOWARDS CHANGI BEFORE UPPER SERANGOON ROAD EXIT

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

Cost of Repair	\$1	0,100.00
2. Loss of Rental (8days x \$100.00)	\$	800.00
Total	\$1	0,900.00

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Glockewerke Auto <glockewerke@outlook.com>

Sent: Thursday, 6 June 2019 10:16 PM

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Subject: Re: ACCIDENT ON 01/03/2019 BETWEEN SLC3838Y, SHD3854S, SGJ9337J AND SLD697B ALONG PIE

TOWARDS CHANGI BEFORE UPPER SERANGOON ROAD EXIT

Dear Asher,

Any status on this case?

Thank you Annabelle Lim 8112 6485

From: Glockewerke Auto

Sent: Wednesday, April 24, 2019 3:52 PM

To: Asher Sng (LKKAuto)

Subject: Re: ACCIDENT ON 01/03/2019 BETWEEN SLC3838Y, SHD3854S, SGJ9337J AND SLD697B ALONG PIE

TOWARDS CHANGI BEFORE UPPER SERANGOON ROAD EXIT

Dear Asher.

I have attached the invoices on the above for direct settlement.

Thank you Annabelle GLOCKEWERKE 8112 6485

From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Sent: Wednesday, April 24, 2019 2:32:52 PM

To: glockewerke@outlook.com

Subject: RE: ACCIDENT ON 01/03/2019 BETWEEN SLC3838Y, SHD3854S, SGJ9337J AND SLD697B ALONG PIE

TOWARDS CHANGI BEFORE UPPER SERANGOON ROAD EXIT

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Sir/Mdm,
We refer to the above matter.
Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned
case.
Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.
The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the
days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.
Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051
Annaly take note that the case name in charge is name and case of the case of
In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate
settlement.
Thank You.
Best Regards.
Asher Sng Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 email: <u>ashersng®likkauto.com</u> fax: 6741-4108
Bik 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Monday, 4 March 2019 11:05 AM

To: Glockewerke Auto <glockewerke@outlook.com>; 'sur@lkkauto.com' <sur@lkkauto.com'; admind@lkkauto.com

Cc: Pooi Chin Han Daniel < danielpooi@iii.com.sg>

Subject: RE: ACCIDENT ON 01/03/2019 BETWEEN SLC3838Y, SHD3854S, SGJ9337J AND SLD697B ALONG PIE TOWARDS CHANGI BEFORE UPPER SERANGOON ROAD EXIT

Dear Sir / Mdm.

Please conduct a survey on TP vehicle SLC3838Yand let us have your report urgently.

This claim will be handled by Daniel.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext - 248

From: Glockewerke Auto [mailto:glockewerke@outlook.com]

Sent: 04 March, 2019 11:03 AM

Subject: Re: ACCIDENT ON 01/03/2019 BETWEEN SLC3838Y, SHD38545, SGJ9337J AND SLD697B ALONG PIE TOWARDS CHANGI BEFORE UPPER SERANGOON ROAD EXIT
Hi Gabriel,
Thank you for your prompt reply. i would like to appoint LKK Auto Consultants to survey my client's car. Thank you.
Yours faithfully,
Xavier Lim
GLOCKEWERKE
21 KAKI BUKIT ROAD 4, #01-02
KAKI BUKIT SYNERGY
Singapore 417810
Tel: +65 9007 9247
Dear Sirs,
Sorry for the info provided in below email regarding workshop address. Kindly take note that our client's car is presently located at the following:

To: Motor Claim - III < motorclaim@iii.com.sg>

MG Solution

23, Kaki Bukit Avenue 4, #04-01 Singapore 415933 Tel: 81126485/90079247 Email: glockewerke@outlook.com Attn: Annabelle Lim/Xavier Lim Sorry for the inconvenience caused. Yours faithfully, Xavier Lim GLOCKEWERKE 21 KAKI BUKIT ROAD 4, #01-02 KAKI BUKIT SYNERGY Singapore 417810

From: Motor Claim - III < motorclaim@iii.com.sg>

Sent: Monday, March 4, 2019 11:00 AM

To: Glockewerke Auto

Tel: +65 9007 9247

Subject: RE: ACCIDENT ON 01/03/2019 BETWEEN SLC3838Y, SHD3854S, SGJ9337J AND SLD697B ALONG PIE

TOWARDS CHANGI BEFORE UPPER SERANGOON ROAD EXIT

Dear Sir / Mdm,

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards, Gabriel Wee



Singapore 049711 Tel: 6347 6100, Ext – 248

From: Glockewerke Auto [mailto:glockewerke@outlook.com]

Sent: 04 March, 2019 10:32 AM

To: Motor Claim - III < motorclaim@iii.com.sg>

Subject: ACCIDENT ON 01/03/2019 BETWEEN SLC3838Y, SHD3854S, SGJ9337J AND SLD697B ALONG PIE TOWARDS

CHANGI BEFORE UPPER SERANGOON ROAD EXIT

INDIA: SHD3854S

PRE-REPAIR INSPECTION NOTICE

Dear Sirs,

CLAIM BY LOO LIAN BIN, NRIC NO. 57426983D

THE OWNER OF SLC3838Y AGAINST OWNER/DRIVER OF SHD3854S

We act for Loo Lian Bin the owner SLC 3838Y that was damaged as a result of the above accident.

Attached is our client's GIA Report of the Accident for your attention and records.

Please take note that our client's motorcar is presently located at his repairer's worksh	ор,
Glockewerke	
21, Kaki Bukit Road 4, #01-02	
Singapore 417810	
Tel: 81126485/90079247	
Email: glockewerke@outlook.com	
Attn: Annabelle Lim/Xavier Lim	
In the circumstances, kindly let us know within 2 (two) working days from your receip conducting a pre-repair inspection of our client's vehicle.	et of this Notice if you will be
As provided by the NIMA Protocol, take notice that our client shall proceed to appoint his vehicle without any further reference to you, if we do not hear from you within the	
Yours faithfully,	
Xavier Lim	
GLOCKEWERKE	
21 KAKI BUKIT ROAD 4, #01-02	
KAKI BUKIT SYNERGY	
Singapore 417810	

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

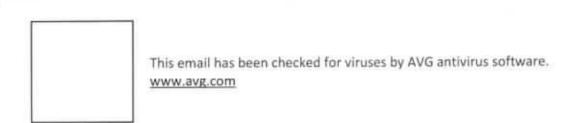
It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.

Registration No. 198703792-K



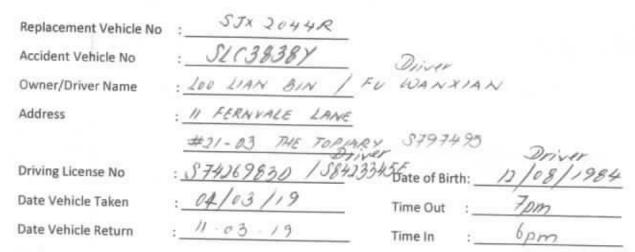
Glockewerke

21 Kaki Bukit Road 4 #01-02 Singapore 417810

Hotline: +65 8112 6485

Email: Annabelle lim90@hotmail.com

UEN: 53373583A



We have been authorized by you to commence repairs and demand claims for your accident vehicle. In the event, we provide you the above said replacement vehicle for your conveniences. Upon collection of above replacement vehicle, you will be fully responsible for the following terms and conditions until the date and time of returning the above said replacement vehicle.

- Any traffic summons and parking offences.
- Accident / Losses you have to bear the Insurance policy excess and / or compensate the repair cost / losses by yourself.
- This vehicle is to be used in Singapore only.
- Upon returning of the replacement vehicle, you must ensure that all valuables and important items are to be removed from above stated replacement vehicle. We will not be responsible of such losses.

I, FULLY UNDERSTAND AND AGREED TO BE RESPONSIBLE ON THE ABOVE TERMS AND CONDITIONS UPON REVEIVING THIS REPLACEMENT VEHICLE FOR MY CONVENIENCES AND BEAR ALL COSTS INCURRED FROM SUCH INCIDENT. I FURTHER UNDERTAKE THE REPAIRER WILL NOT BE RESPONSIBLE FOR ANY LOSS OF ANY ITEMS OR VALUABLES THAT MAY HAVE LEFT BY ME/US IN MY/OUR ACCIDENT VEHCILE WHEN I HANDED IT OVER TO THEM FOR THE PURPOSE OF REPAIRS.

HP:	
	HP:

Glockewerke

21 Kaki Bukit Road 4 #01-02 S417810 Hotline: +65 8112 6485

Email: Annabelle_lim90@hotmail.com

Invoice

India International Insurance Pte Ltd

Loo Lian Bin 11 Fernvale Lane #21-03

The Topiary \$797495

Date: 24/4/2019

Vehicle No.: SLC3838Y Model: BMW 216I

Chassis No.: WBA2D920005K81215

PARTS AND LABOUR ASSESSMENT

DESCRIPTION OF PARTS	QTY	UNIT PRICE	TOTAL PRICE
Front bumper	1	\$1,300.00	\$1,300.00
Front bumper lower grille	1	\$210.00	\$210.00
Front right headlamp	1	\$2,400.00	\$2,400.00
Front Kidney grille	2	\$200.00	\$400.00
Underride protection, Air duct	1	\$580.00	\$580.00
Front tailgate	1	\$1,350.00	\$1,350.00
Front reinforcement bar	1	\$700.00	\$700.00
Front bumper sponge	1	\$120.00	\$120.00
Rear bumper	1	\$1,180.00	\$1,180.00
Rear bumper bracket (Set - 2pcs)	2	\$290.00	\$580.00
Rear bumper reinforcement bar	1	\$720.00	\$720.00
Rear left outer taillamp	1	\$420.00	\$420.00
		Sub-Total before discount:	\$9,960.00
		10% discount:	\$996.00
		Sub-Total after discount:	\$8,964.00

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal number statained in the same opposers.

LETTER OF AUTHORITY

1101112	STATE SECURITY SECURITY	
Address	: 11 FERNYALE LANE	
	#21-03 THE TOPIARY ST	97495
Contact No	97525763	
то	12	
Dear Sirs, ACCIDENT INV	LOVING SL(3838Y SGJ933] AND SHO38	8545/SL0697BON_01/03/19 Upper Serongoon Rd)
	O LIAN BIN	
motor car no.	SL(3838Y	
Please note the	at I have assigned all compensation monies due t E.	to me/us in the above said accident to
accident to GL	authorize you to release all compensation monies OCKEWERKE and forward your settlement chequicollect the said compensation monies.	s pertaining to the above-mentioned se to GLOCKEWERKE whom I had
Thank you		
JAM		CKEWERA BY BY BY BY BY BY BY BY BY BY BY BY BY
Signature of Cla	aimant	Witness By



India Ref: TP / MCT19030025

Occupation:

INDIA INTERNATIONAL INSURANCE PTE LTD

Co. Reg. No. 198703792k | GST. Reg. No. M2-00788006-X 64 | Cecil Street | #04 | #05 | #06-82 | 108 Building | Singapore 049711

OTHER (65) 63476100 Fee: (65) 62244174 Email insure@ii.com.sg Website www.ii.com.sg

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

Claimant Ref : SLC3838Y ("the workshop") hereby confirm that we/l have reached an agreement GLOCKEWERKE LKK Auto Consultants Pte Ltd (name with the appointed Surveyor of India International Insurance Pte Ltd _ of Surveyor) with respect to the amount claimed for S\$ 10,100.00 _(repair cost), S\$_ 800.00 rental), S\$ ____ (search fee), vehicle no. <u>SLC3838Y</u> that was damaged pursuant to the accident which occurred on 01/03/2019 (date) at PIE TOWARDS CHANGI AIRPORT (NEAR TOA PAYON) (location) involving vehicle no. SHD3854S (insured vehicle). This is pursuant to the inspection conducted on 04/03/2019 (date) at "the workshop" LOO LIAN BIN (LU LIANMIN) ("the third party We/I confirm that we/I are/am authorized by the owner _ claimant") of vehicle no. SLC3838Y to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/l deem fit. We/l enclose herein the letter of authority given by "the third party claimant*. We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLC3838Y (vehicle no.) as a result of the accident. We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same. We/l authorize you to pay the total amount of S\$ 10,900.00 to WITNESS: CLAIMANT: Signature: Signature: Signed by appointed Surveyor Signed by "the workshop" (with chop) LKK Auto Consultants Pte Ltd ANNABELLE 2119 Name: Name: 59016855E 199607198R NRIC: NRIC: 34417 KAKI 51 Ubi Avenue 1 Address: Address: #01-25 Paya Ubi Ind. Park S(408933) # 01-02 ROAD SINGA PEREAN Nationality: Nationality:

Occupation:

Glockewerke

21 Kaki Bukit Road 4 #01-02 S417810

Hotline: +65 8112 6485

Email: Annabelle_lim90@hotmail.com

INVOICE

India International Insurance Pte Ltd

Date: 24/4/2019

Loo Lian Bin

Vehicle No.: SLC3838Y

11 Fernvale Lane #21-03

Model: BMW 216I

The Topiary \$797495

Chassis No.: WBA2D920005K81215

Lump Sum Invoice

Inclusive of supplying parts, spray painting and labour charges.

\$10,100.00

Rental 8days (04/03/2019 - 11/03/2019) (Including Saturday/Sunday) \$800.00

Grand-Total:

\$10,900.00

Provided stways that this discharge of my olaim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the



Glockewerke

21 Kaki Bukit Road 4 #01-02 S417810 Hotline: +65 8112 6485

Email: Annabelle_lim90@hotmail.com

INVOICE

Loo Lian Bin 11 Fernvale Lane #21-03 The Topiary S797495 9738 6757

Date: 24/4/2019 Vehicle No.: SLC3838Y Model: BMW 2161

Chassis No.: WBA2D920005K81215

RENTAL VEHICLE INVOICE

Description of Rental

Amount

Rental for

8 days \$100.00 per day

\$800,00

Vehicle No:

SJX 2044 R

Vehicle Description:

VW JETTA

Rental Period:

04.03.2019 - 11.03.2019

(Including Saturday/Sunday)

Total Amount Payable:

\$800.00

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not projudice or affect my further claim for general and special damages for my personal micries sustained in the same societies!



DIRECT CREDIT AUTHORISATION FORM

his form is to be comp to the Supplier's bank	account stated be	(Namelow through Is	ne of Paying O nterbank Giro	rganisation) The Supplier	has to complete	Part I of the form,
btain his banker's	s certification	in Part	II and	return the	duly compl	eted form to
(Name of Paying Org						
		Part I (To I	Be Complet	ed By Supplie	r)	
(A) To:	KEWER	tion)				
Supplier's Parti	culars:					
Name	: G1	OCKEW	ERKE			4 #01-02 SINGAPERS
Address	: BIK	21	KAKI	BUKIT	ROAD .	4 \$01-00
Telephone Numb	oer: 811.	0 6485	Fax	Number:	-N/4-	SINGAPORI
Name of Bank	:: 08	5	Nar	ne of Branch:	A	Bedokniew
Account Number						1 / 1004
In the event of change. (B) To: OBS (Name of Su	a change of be pplier's Bank)	our absolute dou. ank account, nk's disclosure	l/we shall i	rminate this are	angement by week	it by notice in writing vritten notice delivered to us in advance before the us as requested for in this
organizates and co						201021
	Pa	rt II (To Be (Completed	By Supplier's	Bank)	
To: (Name of Paying Without responsaticulars agree follows: Bank	sibility on the	Activities. The	count Number of State	nber to be pres	of the bank or	that the signature/other terbank Giro format is as
Name & Signat	ure of Authoris			9.		Date
same or organic	19	Same orne	20	Claire Dill Ul	Hui No 10657	

...CLAIM SUBFOLDER...(Pending for Survey Report) Direct Settlement

LAIM SUB	FOLDER TRA	CKING								
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt		Adj Submitted	Ins Auth'ed	Sta		
Main	10 Apr 2019 Edit Reg		04 Mar 2019 00:00 Edit Adj Rpt	S\$10,100 Edit Estin		S\$10,100.00 View Rpt		Rep	nding for : port ancel Case	Survey
	Main		Reference	Cla	ilm Deta	ails	Docume	nts	٦.	Show All
CLAIM SU	BFOLDER D	ETAILS				[Created	by adjuster]			
Insured	COMFOR	TRANSPORTAT	TION PTE LTD, Co.	Reg. No.: 15	9303821	IR.				
Main Claimant:	LOO LIAN	N BIN (LU LIAN	MIN), ID: S742698	3D						
Vehicle Reg No.:	SLC383	8Y			Date of L	OSS: 6 Months	9 00:00 - :59 and 1 Days Fro	m LTA Reg	Date (Ma	n Yr]]
Claim Type	TP/MC	T19030025			Palicy/Co Note No.:		5 (TP, Fire & Th	eft)		
Vehicle Red No. (Insured):	SHD3854	is			Policy No (Claiman		SD18V11288/VPC/R00(COMP)			
				1	excess:					
Repairer:	Glockew	erke (HQ) 1 KAK	I BUKIT AVE 6 #01-0	в антовау,	417883	Kaki Bukit - Tel:				
Handling Insurer:	India Int	ernational Insu	rance Pte Ltd (HQ)	- Tel: 63476	100 [Handled by Pool	Chin Han Dan	iel]		
Claimant's Insurer:	Liberty I	nsurance Pte Lt	d (HQ) - Tel: (65) 62							
Adjuster:	LKK Auto	Consultants Pt	e Ltd (HQ) - Tel: 62:	56-3561[Handled	by ADRIAN LIN	iG] [Final I	Rpt due	13/03/20	119]
ASSOCIA	TED MAIL RE	CEIVED					1	View All	Composi	c Case Mail
• III_SG	(09/09/2019): (17/04/2019):	Alert - Adj Man Alert - Adj Man	date Approved (5\$ date Approved (5\$	10900.00) - 0.00) - SLC	SLC383 1838Y -	38Y - Claim Har Claim Handler:	ndler: Pool Chi Pool Chin Har	n		
ALL ASS	OCIATED TAS	SKS ^[2]				View All	Search Tasks	Create N	ew Task	Complete
Due Dat		Type Tas	k Group Subjec	t Handle	r A	ssigned By	Completed 0	in Cr	reated On	Done

Claim Documents

*SLC3838Y (MCT19030025) [SHD3854S] TP LOO LIAN BIN (LU LIANMIN) Mar 1 2019 12:00AM [COMFORT TRANSPORTATION PTE LTD] Glockewerke

W	oload Documents Up	load Photos Compose New Letter	View View	View in Browser	
Pho	otos/Images		3 per page	v	80
Vo	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		mbnail	-
t i	04/04/19 09:02	General View		id JPG	82
2	04/04/19 09:02	General View	1 Los	ad JPG	2
3	04/04/19 09:02	General View	■ Loa	d JPG	V
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22	04/04/19 09:02	General View		ed JPG	12
23	04/04/19 09:02	General View		nd JPG	V
24	04/04/19 09:02	General View		ed JPG	2
-		General View		ed 3PG	2
25	04/04/19 09:02	General View		ed JPG	2
26	04/04/19 09:02			ad JPG	8
2.7	04/04/19 09:02	General View		nd 3PG	8
28	04/04/19 09:02	General View		ed JPG	8
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32	04/04/19 09:02	General View		ad JPG	8
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35	04/04/19 09:02	General View		ad JPG	2
36	04/04/19 09:02	General View		ad JPG	8
37	04/04/19 09:02	General View		ad JPG	2
38	04/04/19 09:02	General View		ad JPG	E
39	04/04/19 09:02	General View		ad JPG	8
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No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
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2	15/03/19 18:51	TP GIA REPORT	0	Load PDF	-
3	23/08/19 16:00	RENTAL RECEIPT	0	Load PDF	\vdash
5	08/11/19 11:08	WORKSHOP INVOICE & LOD AUTHORISATION TO ACT FORM	0	Load PDF	
6	08/11/19 11:08	DISCHARGE VOUCHER	Ö	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Prin
1	05/03/19 08:52	Singapore Accident Statement IV SHD3854S	0	Load PDF	
2	30/05/19 13:39	Singapore Accident Statement TP SG393373	0	Load PDF	-
3	30/05/19 13:39	Singapore Accident Statement TP SLC3838Y	0	Load PDF	-
4	30/05/19 13:39	Singapore Accident Statement TP SLD6978	0	Load PDF	-
5	25/07/19 15:06	Letter of Demand from Third Party TPD LOD FROM GLOCKEWERKE (SLC3838Y)	6	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
	*
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

LKK Auto Consultants Pte Ltd (Co.Reg. No: 199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19003961/APA3Q2

Date:

08/11/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle No:

SLC3838Y

Insured Vehicle No: SHD3854S

Date of Loss:

01/03/2019

Nature of Claim:

TP

Claim No: MCT19030025

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SLC3838Y

Make & Model:

BMW 216I, 1.5 D GT LED (A) 31/08/2018 (Man. Year: 2018) Engine No: Chassis No:

Odometer:

34345262B38A15A WBA2D920005K81215

8764 km

Reg. Date: Colour.

Grey

Engine Capacity:

1499 cc

Market Value/New Car Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable): CONDITION OF TYRES

205/60 R16

Rear Tyre Size:

205/60 R16

Front Tyre Size: Front Left Side:

Continental 6 mm

Rear Left Side:

Continental 6 mm

Front Right Side:

Continental 6 mm

Rear Right Side:

Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIM	S	Repairer's	Adjuster's	Difference	Diff %
Parts		17,338.00	11,014.00	6,324.00	36.47
Miscellaneous Item	15	0.00	0.00	0.00	
Labour		2,920.00	1,620.00	1,300.00	44.52
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Calculated Gross Total (S\$)	20,258.00	12,634.00	7,624.00	37.63
	Approved Total (Overridden) (S\$)		10,100.00		
	Nett Amount (S\$)	20,258.00	10,100.00	10,158.00	50.14
	+ Car Rental (8.0 x S\$10	00.00/day) (S\$)	800.00		

Nett Liability (S\$)

INSPECTION

Date of Assignment:

04/03/2019

Date Inspected:

04/03/2019 Inspected At:

Glockewerke (HQ)

1 KAKI BUKIT AVE 6 #01-08

AUTOBAY

10,900.00

Singapore 417883

Estimated Period of Repair:

7.0 days

Manager: CHEW HSIAO TONG Adjuster: ADRIAN LING

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Referen	ce	
Part Source:	: MRM-SG	Version: 1.0 (Last Synchronised: 23 Aug 2019)
Parts:	M1-MPV	BMW 216I 1.5 D GT LED (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted,	no print-code for SLC3838Y)
Validity:	These estimat numbers with	les are valid only if they contain the print code (above) on all estimate pages, running page the END OF ESTIMATES marker on the last estimate page
Further Info	: Items/values r	not in reference catalogue are prefixed with an asterisk *.

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RECOL	ımenc	ıea ı	Paris

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,300.00 FL	*1,300.00 FL
2	2		*FRONT BUMPER RETAINER	Not Necessary	300.00 FL	*-FL
3	1		*FRONT BUMPER LOWER GRILLE	Deformed	210.00 FL	*210.00 FL
4	1		*FRONT CROSSLINK	Not Necessary	260.00 FL	*-FL
5	1		*FRONT RIGHT HEADLAMP	Cracked	3,200.00 FL	*2,400.00 FL
6	1		*FRONT RIGHT FRONT LAMP SUPPORT	Not Necessary	180.00 FL	*-FL
7	2		*FRONT KIDNEY GRILLE	Cracked	400.00 FL	*400.00 FL
8	1		*UNDERRIDE PROTECTION, AIR DUCT	Cracked	1,400.00 FL	*580.00 FL
9	1		*TAILGATE	Dented	2,600.00 FL	*1,350.00 FL
10	1		*FRONT BONNET GARNISH	Not Necessary	210.00 FL	*-FL
11	1		*FRONT REINFORCEMENT BAR	Bent	700.00 FL	*700.00 FL
12	1		*FRONT BUMPER SPONGE	Cracked	120.00 FL	*120.00 FL
13	1		*REAR BUMPER	Deformed	1,700.00 FL	*1,180.00 FL
14	2		*SET REAR BUMPER BRACKET	Cracked	580.00 FL	*580.00 FL
15	2		*REAR BUMPER RETAINER	Not Necessary	300.00 FL	*-FL
16	1		*REAR BUMPER SPONGE	Not Necessary	120.00 FL	*-FL
17	1		*REAR BUMPER REINFORCEMENT BAR	Bent	720.00 FL	*720.00 FL
18	1		*REAR BUMPER DIFFUSER	Not Necessary	320.00 FL	*-FL
19	1		*REAR LEFT OUTER TAILLAMP	Cracked	420.00 FL	*420.00 FL
20	1		*REAR LEFT INNER TAILLAMP	Not Necessary	280.00 FL	*-FL
21	1		*SET FRONT / REAR BUMPER CLIPS	Necessary	50.00 FS	*50.00 FS
22	1		*SET RIGHT SIDE HEAD LAMP SCREWS	Necessary	10.00 FS	*10.00FS
23	1		*SET RIGHT SIDE FOG LAMP SCREWS	Not Necessary	10.00 FS	*-FS
24	1		*SET REAR TAILLAMP SCREWS	Necessary	10.00 FS	*10.00 FS
25	2		*FRONT PDC SENSOR	Damaged	900.00 FS	*500.00 FS
26	4		*PDC SENSOR O-RING	Necessary	80.00 FS	*80.00FS
27	2		*REAR PDC SENSOR	Damaged	900.00 FS	*500.00 FS
28	1		*TAILGATE KICK SENSOR WITH MODULE	Cracked	890.00 FS	*450.00 FS
29	1		*EXHAUST TIP	Not Necessary	250.00 FS	*-FS
30	2		*COATING	Necessary	450.00 FS	*450.00 FS
_	anchise	part. S=Spc	Nett. L=ListitemDisc.			40.040.05
			70 CF0 0X 222 VI 10 CF0 CF0	Sub Total (S\$)	18,870.00	12,010.00
			- List Item Discount on L Items	10.00/10.00% (S\$)	1,532.00	996.00
				Total Parts (S\$)	17,338.00	11,014.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	DIAGNOSE, REPLACE AND REPAIR TO RECTIFY ELECTRICAL SYSTEM FOR PROPER FUNCTIONING	New	60.00	60.00
2	TO CHECK FAULT, ERASE FAULT AND FACTORY REST FUNCTIONS	New	60.00	60.00
3	TO PROVIDE WORKMANSHIP LABOUR TO REMOVE DAMAGE PARTS FOR ASSES TO NEW BODYPARTS, REPAIR, RE-CONSTRUCT AND RE-ADJUST STRUCTURE, BODY ALIGNMENTS AND DAMAGED CONSISTENT FROM THE ACCIDENT.		1,600.00	750.00
4	TO RE-SPRAY PAINTING FOR CHANGE BODYPARTS, REPAIR PORTION AND WHERE CONSISTENT FROM THE ACCIDENT.	New	1,200.00	750.00
	Gross Labou	r Cost (S\$)	2,920.00	1,620.00
	Report was unsubmitted durin	g this print-out.		

< END OF ESTIMATES >