

## Asher Sng (LKKAuto)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Wednesday, 24 April 2019 2:33 PM  
**To:** glockewerke@outlook.com  
**Subject:** RE: ACCIDENT ON 01/03/2019 BETWEEN SLC3838Y, SHD3854S, SGJ9337J AND SLD697B ALONG PIE TOWARDS CHANGI BEFORE UPPER SERANGOON ROAD EXIT

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us **(LKK)** to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Motor Claim - III [<mailto:motorclaim@iii.com.sg>]  
**Sent:** Monday, 4 March 2019 11:05 AM  
**To:** Glockewerke Auto <[glockewerke@outlook.com](mailto:glockewerke@outlook.com)>; 'sur@lkkauto.com' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)  
**Cc:** Pooi Chin Han Daniel <[danielpooi@iii.com.sg](mailto:danielpooi@iii.com.sg)>  
**Subject:** RE: ACCIDENT ON 01/03/2019 BETWEEN SLC3838Y, SHD3854S, SGJ9337J AND SLD697B ALONG PIE TOWARDS CHANGI BEFORE UPPER SERANGOON ROAD EXIT

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SLC3838Y](#) and let us have your report urgently.

This claim will be handled by [Daniel](#).

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

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**From:** Glockewerke Auto [<mailto:glockewerke@outlook.com>]

**Sent:** 04 March, 2019 11:03 AM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Subject:** Re: ACCIDENT ON 01/03/2019 BETWEEN SLC3838Y, SHD3854S, SGJ9337J AND SLD697B ALONG PIE TOWARDS CHANGI BEFORE UPPER SERANGOON ROAD EXIT

Hi Gabriel,

Thank you for your prompt reply. i would like to appoint LKK Auto Consultants to survey my client's car. Thank you.

Yours faithfully,

Xavier Lim

GLOCKEWERKE

21 KAKI BUKIT ROAD 4, #01-02

KAKI BUKIT SYNERGY

Singapore 417810

Tel: +65 9007 9247

Dear Sirs,

Sorry for the info provided in below email regarding workshop address. Kindly take note that our client's car is presently located at the following:

**MG Solution**

**23, Kaki Bukit Avenue 4, #04-01**

**Singapore 415933**

Tel: 81126485/90079247

Email: [glockewerke@outlook.com](mailto:glockewerke@outlook.com)

Attn: Annabelle Lim/Xavier Lim

Sorry for the inconvenience caused.

Yours faithfully,

Xavier Lim

GLOCKEWERKE

21 KAKI BUKIT ROAD 4, #01-02

KAKI BUKIT SYNERGY

Singapore 417810

Tel: +65 9007 9247

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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Sent:** Monday, March 4, 2019 11:00 AM

**To:** Glockewerke Auto

**Subject:** RE: ACCIDENT ON 01/03/2019 BETWEEN SLC3838Y, SHD3854S, SGJ9337J AND SLD697B ALONG PIE TOWARDS CHANGI BEFORE UPPER SERANGOON ROAD EXIT

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

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**From:** Glockewerke Auto [<mailto:glockewerke@outlook.com>]

**Sent:** 04 March, 2019 10:32 AM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Subject:** ACCIDENT ON 01/03/2019 BETWEEN SLC3838Y, SHD3854S, SGJ9337J AND SLD697B ALONG PIE TOWARDS CHANGI BEFORE UPPER SERANGOON ROAD EXIT

INDIA: SHD3854S

**PRE-REPAIR INSPECTION NOTICE**

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Dear Sirs,

**CLAIM BY LOO LIAN BIN, NRIC NO. S7426983D**

**THE OWNER OF SLC3838Y AGAINST OWNER/DRIVER OF SHD3854S**

We act for Loo Lian Bin the owner SLC 3838Y that was damaged as a result of the above accident.

Attached is our client's GIA Report of the Accident for your attention and records.

Please take note that our client's motorcar is presently located at his repairer's workshop,

**Glockewerke**

21, Kaki Bukit Road 4, #01-02

Singapore 417810

Tel: 81126485/90079247

Email: [glockewerke@outlook.com](mailto:glockewerke@outlook.com)

Attn: Annabelle Lim/Xavier Lim

In the circumstances, **kindly let us know within 2 (two) working days from your receipt of this Notice if you will be conducting a pre-repair inspection of our client's vehicle.**

As provided by the NIMA Protocol, take notice that **our client shall proceed to appoint his own surveyor and repair his vehicle without any further reference to you, if we do not hear from you within the next 2 (two) days.**

Yours faithfully,

Xavier Lim

GLOCKEWERKE

21 KAKI BUKIT ROAD 4, #01-02

KAKI BUKIT SYNERGY

Singapore 417810

Tel: +65 9007 9247

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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