

INS. CASE OWNER:

CC 3 / 601 1900 3956 / Kpa3

LKK: IDAC:

ASSIGNMENT

Surveyor: KSC DOI: 11/3/19 Date / Time: 11/3/19 Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.: SMC 953 E
Name of Insured: LARA POH CHIAN LAMER
Insured Tel No.: HP:
Excess Sec II :SS D.O.A: 28/1/19
Is driver the owner? (YES / NO) Nature of Accident:

Claim No.: DM19HO00606-76
Policy No.:
Make / Model:
Place of Accident:

If NO, Driver Name / Age: OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
Driver Tel No.: (V/L: YES / NO) Insured Liability: % Final? Yes / No

SHC 5584 M



INRS: WSP: Trans-Cab
Tel:
Liability:
RMKS:



INRS: WSP:
Tel:
Liability:
RMKS:



INRS: WSP:
Tel:
Liability:
RMKS:



INRS: WSP:
Tel:
Liability:
RMKS:

Table with columns: Date/Time, Description, STAGE, DATE / PIC. Includes entries for 21/3/19, 28/1/19, 18/7/19, 20/7/19 and various stages like Non-Reporting ltr, Call OI, Documentation Check List.

Summary table with sections: PRELIMINARY ADVICE, FINALIZATION, FINAL SETTLEMENT, FINAL PAYMENT. Includes repair costs, loss of rental, loss of use, and total settlement amounts.



**Trans-cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

**SHC 5584M**

AAD1902-244

*Not Authored*  
*1/1 Png @ H, 250/*  
*13,450/*

Vehicle No.:  
 Chassis No.:  
 Vehicle Make:  
 Vehicle Model:  
 Date of Accident :  
 Third Party Insurer :  
 Date of Registration :

**SHC 5584M**  
 VF1ABL15AUC279356  
 RENAULT  
 LATITUDE  
 28.2.2019  
**EQ**  
 15/9/2014

PART		LIST	
1	1 BUMPER COVER REAR	\$	<i>B<sub>R</sub></i> 1,108.46 ✓
2	1 BUMPER LOWER REAR	\$	<i>B<sub>R</sub></i> 768.84 ✓
3	1 BUMPER BRACKET CTR REAR	\$	<i>CM</i> 113.47 ✓
4	1 BUMEP R BRACKET SIDE RH REAR	\$	<i>S<sub>R</sub></i> 135.97 X
5	1 BUMEP R RETAINER RH REAR	\$	<i>S<sub>R</sub></i> 44.99 X
6	1 BUMPER REFLECTOR RH	\$	<i>S<sub>R</sub></i> 43.61 X
7	1 BUMEP R BRACKET SIDE LH REAR	\$	<i>D<sub>L</sub></i> 135.97 ✓
8	1 BUMEP R RETAINER LH REAR	\$	<i>D<sub>L</sub></i> 44.99 ✓
9	1 BUMPER REFLECTOR LH	\$	<i>CM</i> 43.61 ✓
10	1 BUMPER BEAM REAR	\$	<i>B<sub>R</sub></i> 777.52 ✓
11	1 BUMPER BEAM BRACKET LH REAR	\$	<i>B<sub>R</sub></i> 225.95 ✓
12	1 BUMPER BEAM BRACKET RH REAR	\$	<i>R</i> 225.95 X
13	1 BOOT REAR	\$	<i>B<sub>R</sub></i> 2,872.68 ✓
14	1 BOOT FINISHER	\$	<i>S<sub>R</sub></i> 470.06 X
15	1 BOOT WHEATERSTRIP	\$	<i>61-525N CM</i> 323.05 <i>502in</i>
16	1 BOOT REFLECTOR LAMP LH	\$	<i>CM</i> 493.35 ✓
17	1 BOOT REFLECTOR LAMP RH	\$	<i>S<sub>R</sub></i> 493.35 X
18	1 BOOT BADGE 'RENAULT'	\$	<i>RE</i> 225.36 ✓
19	1 BOOT BADGE	\$	<i>RE</i> 225.36 ✓
20	1 BOOT STRUT LH	\$	<i>S<sub>L</sub></i> 276.08
21	1 BOOT STRUT RH	\$	<i>S<sub>R</sub></i> 276.08
22	1 BOOT HINGE LH	\$	<i>R</i> 367.84
23	1 BOOT HINGE RH	\$	<i>R</i> 367.84
24	1 BOOT INNER TRIM	\$	<i>S<sub>R</sub></i> 586.45 } X
25	1 BOOT SWITCH	\$	<i>S<sub>R</sub></i> 168.13
26	1 BOOT LOCK	\$	<i>R</i> 202.67
27	1 BOOT LOCK CATCH	\$	<i>R</i> 74.40
28	2 LICENCE PLATE LAMP	\$	<i>S<sub>R</sub></i> 50.52
29	2 BOOT RUBBER PLUG	\$	<i>S<sub>R</sub></i> 221.81

**Trans-cab Auto Services Pte Ltd**

AAD1902-244

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CO./GST Reg. No. 201019626G

**SHC 5584M**

30	1 FENDER PANEL REAR LH	\$	Bu	3,299.13	✓
31	1 WHEELARCH REAR LH	\$	Sn	543.47	X
32	1 FENDER PANEL INNER TRIM REAR LH	\$	Return	671.45	✓
33	1 WHEEL HOUSING PANEL REAR LH	\$	R	4,682.09	X
34	1 TAILLAMP LH	\$	CM	552.55	✓
35	1 TAILLAMP PANEL LH	\$	R	986.70	✓
36	1 TAILLAMP RH	\$	Sn	552.55	X
37	1 TAILLAMP PANEL RH	\$	R	986.70	X
38	1 OUTER PANEL REAR (End Panel)	\$	R	1,471.77	✓
39	1 OUTER PANEL REAR (End Panel)TRIM	\$	CM	404.56	✓
40	1 SPARE WHEEL PANEL (Luggage Floor Panel)	\$	R	2,189.88	X
41	1 SPARE WHEEL PANEL TRIM	\$	Sn	612.21	X
42	1 EXHAUST REAR	\$	R	7,489.05	X
43	1 EXHAUST CAP REAR	\$	R	230.49	X

<b>TOTAL</b>	\$	<b>36,036.98</b>
<b>10%</b>	\$	<b>3,603.70</b>
	\$	<b>32,433.28</b>

**Special Nett**

1	1SET PARKING AID	\$	Shan	700.00	Good
2	1SET REAR BUMPER CLIP	\$	R	66.00	✓
3	1SET BUMPER BRACKET CTR CLIP	\$	R	33.00	✓
4	1SET BUMPER BRACKET SIDE CLIP RH RR	\$	R	10.00	} X
5	1SET BUMPR RETAINER RH CLIP RR	\$	R	20.00	
6	1SET BUMPR BRACKET SIDE CLIP LH RR	\$	R	10.00	
7	1SET BUMPR RETAINER CLIP LH RR	\$	R	20.00	
8	1SET BUMPER LOWER REAR RIVET	\$	R	22.00	
9	1SET BUMPER LOWER REAR CLIP	\$	R	66.00	✓
10	1 EXHAUST MOUNTING REAR	\$	Sn	17.82	X
11	1SET BOOT FINISHER CLIP	\$	R	24.20	X
12	1 REAR BOOT ADVERTISEMENT STICKER	\$	R	300.00	X
13	1 REAR BUMPER ADVERTISEMENT STICKER	\$	R	200.00	X

**Trans-cab Auto Services Pte Ltd**

AAD1902-244

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

**SHC 5584M**

14	1SET FENDER WHEELARCH REAR RH CLIP	\$	na	35.00	X
15	1SET FENDER WHEELARCH REAR LH CLIP	\$	na	35.00	X
16	1 FENDER INNER TRIM CLIP LH	\$	na	28.00	✓
17	1 FENDER INNER TRIM CLIP RH	\$	na	28.00	X
18	1 TAILLAMP CLIP RH	\$	na	5.00	X
19	1 TAILLAMP CLIP LH	\$	na	5.00	✓
20	2 REAR WINDSCREEN SELANT	\$	na	80.00	40sn
21	1 WINDSCREEN MOULDING	\$	na	100.00	✓
22	1 REAR WINDSCREEN INNER SPONGE SEAL	\$	na	100.00	30sn
23	1 SPARE TYRE RIM (ROUE 7J 16H 2547)	\$	Ph	385.00	X
24	1 SPARE TYRE	\$	sn	330.00	X

**TOTAL \$ 2,620.02**

**TOTAL PARTS \$ 35,053.30**

**LABOUR**

Putty And Spray Painting Of The Affected Portion.	\$	6,000.00	1100l
Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of Parts, Adjust And Realign The Same	\$	6,000.00	1200l
To Rust-Proofing Of The Affected Areas.	\$	170.00	90l
To reinstall rear bumper parking sensor.	\$	170.00	60l
To transfer of bootlid fittings, attachments and perform water seepage test.	\$	170.00	60l
To repair and realign rear exhaust pipe.	\$	na	170.00 X
To drop rear exhaust box, renew the same, to repair and realign centre exhaust pipe.	\$	na	170.00 X

**Trans-cab Auto Services Pte Ltd**

**AAD1902-244**

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CO./GST Reg. No. 201019626G

**SHC 5584M**

To transfer of rear end panel fittings, attachment and perform water seepage test.	\$	170.00	} 100d
To transfer of rear luggage floor panel fittings, attachment and perform water seepage test.	\$	170.00	
To supply and re-do rear luggage floor panel insulation padding.	\$	na 380.00	X
To transfer of rear fender fittings, attachment and perform water seepage test.	\$	na 380.00	X
To transfer of rear windscreen fittings and conduct water seepage test.	\$	170.00	120d
To check steering geometry and computer wheel alignment	\$	na 220.00	X
To transfer of rear door fittings, attachment and perform water seepage test.	\$	na 380.00	X
<b>TOTAL</b>	<b>\$</b>	<b>14,340.00</b>	14710

**Over All Total \$ 49,393.30**

**(LUMP SUM)**

**Repair Days**

~~20 DAYS~~

9 days

49393.30

LKM Auto Consultants hence notify the Repairer of the following:

- To resurvey (retreat) after spray painting
- To display damaged parts during resurvey
- Parts must be replaced at confirmation
- That body survey is on a "Without Prejudice" basis
- An appeal (redressment) is allowed
- Any necessary repairs must be completed and not to require the approval from Insurance Company

Signature: \_\_\_\_\_  
Date: \_\_\_\_\_



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA  
Our ref: CC3/EQI19003956/Kpa3

Date: 05/03/2019

The Motor Claims Department  
M/s EQ INSURANCE COMPANY LTD

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SHC 5584M**

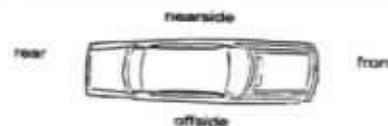
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 01.03.2019 at the premises of M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio and have the following to report:-

Workshop Estimate Amount	: S\$	<u>49,393.30</u>
Revised Estimate Amount	: S\$	<u>13,471.26</u>
"Check" Items Amount	: S\$	<u>-</u>
Total (Including Check Items)	: S\$	<u>13,471.26</u>
Market Value	: S\$	<u>-</u>
LTA Reimbursement Value	: S\$	<u>-</u>
Nett Value	: S\$	<u>-</u>

Description of Damage:

The vehicle sustained damages at the Rear N/S portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 9.0 days

Yours faithfully,

**KENNETH KONG**  
**Licensed Appraiser**

> [Back to OneMotoring](#)

### Enquire PARF/COE Rebate for Registered Vehicle

#### Vehicle Owner Particulars

Owner ID Type: Company  
Owner ID: 3878K

#### Vehicle Details

Vehicle No.: SHC5584M  
Vehicle to be Exported: Yes  
Intended Deregistration Date: 28 Feb 2019  
Vehicle Make: RENAULT  
Vehicle Model: LATITUDE 2.0L DCI AUTO D/AB 4DR  
Primary Colour: Red  
Manufacturing Year: 2014  
Engine No.: M9R8839C001962  
Chassis No.: VF1ABL15AUC279356  
Maximum Power Output: 127.0 kW (170 bhp)  
Open Market Value: \$19,998.00  
Original Registration Date: 15 Sep 2014  
First Registration Date: 15 Sep 2014  
Transfer Count: 0  
Actual ARF Paid: \$12,498.00

#### Intended PARF Rebate Details

PARF Eligibility: Yes  
PARF Eligibility Expiry Date: 14 Sep 2022  
PARF Rebate Amount: \$9,373.00

#### Intended COE Rebate Details

COE Expiry Date: 14 Sep 2022  
COE Category: A - Car up to 1600cc & 97kW (130bhp)  
COE Period(Years): 8  
PQP Paid: \$50,704.00  
COE Rebate Amount: \$22,429.00  
**Total Rebate Amount: \$31,802.00**

#### Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 28 Feb 2019

OK

## Mei Kwan (LKKAuto)

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**From:** Joel Goh <joel.goh@eqinsurance.com.sg>  
**Sent:** Tuesday, 5 March, 2019 3:33 PM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** Hsiao Tong (LKKAuto); Admin A  
**Subject:** RE: Direct Settlement - Accident Involving SMC953E (OI : EQI - DM19HO00606-JG) AND SHC5584M (TP : LKK REF - CC3/EQI19003956/Kpa3) on 28/02/2019  
**Attachments:** SMC953E (AJAX).pdf; SMC953E (CDGE).pdf

Dear Mei Kwan

Attached our insured's accident report for your attention.

Best Regards,

**Joel Goh**  
Executive | Claims



### EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190  
www.eqinsurance.com.sg

 A Member of Citystate

*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the*

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**From:** Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]  
**Sent:** Tuesday, March 5, 2019 12:12 PM  
**To:** EQI PRS  
**Cc:** Janet Tan; Joel Goh; Hsiao Tong (LKKAuto); Admin A  
**Subject:** Direct Settlement - Accident Involving SMC953E (OI : EQI - TBA) AND SHC5584M (TP : LKK REF - CC3/EQI19003956/Kpa3) on 28/02/2019

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHC 5584M at Trans-cab Auto Services Pte Ltd - Ang Mo Kio.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Cecilia

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63  
Tel No.: 6287 6666 Fax No. 6281 1400  
Co./GST Reg. No. 200303878K

Our Ref : AAD1902-244  
Your Ref : SMC953E  
Date : 10.April 2019

**EQ INSURANCE LIMITED**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHC5584M AND SMC953E ON 28/02/19 02:30 PM ALONG AYE Slip Road towards Alexandra Road**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	14,391.50
2.	Loss of Rental for <u>8</u> days @ \$ <u>96.99</u> per day	\$	775.92
3.	Loss of Income for <u>8</u> days @ \$ <u>50</u> per day	\$	400.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	15,574.91

We enclose a copy of the following documents for your consideration :-

- |                                 |                                 |
|---------------------------------|---------------------------------|
| GIA report lodged by our driver | Rental rate and mileage records |
| Certificate of Insurance        | Authorization To Act            |
| Original final repair bill      | LTA Search Fee                  |

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully  
Trans-Cab Services Pte Ltd



Jasmine Tan  
General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)



Our Ref: CC3/EQI19003956/Kga3

15 April 2019

**LAU POH CHIAU LANCE**  
196A BOON LAY DRIVE  
#13-131  
SINGAPORE 641196

Dear Sir/Madam,

**ACCIDENT INVOLVING SMC 953E AND SHC 5584M ON 28/02/2019**

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CECILIA CHONG  
Case Handler  
DID: 6749 4274  
FAX: 6741 4108  
EMAIL: ceciliachong@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*  
(Motor Claims Dept)

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

**Authorization To Act**

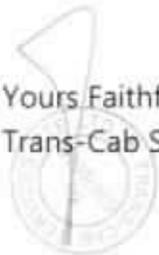
We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5584M and SMC953E along AYE Slip Road towards Alexandra Road on 28/02/19 02:30 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 10 (day) of April 2019

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

**Trans-Cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

**Tax Invoice / Debit Note**

<b>TO:</b> <b>EQ INSURANCE COMPANY LIMITED</b> 5 Maxwell Road #17-00 Tower Block, MND Complex 069110 Singapore  ATTENTION:	<b>INVOICE NO.</b> : INV1903-308 <b>DATE</b> : 31, March 2019 <b>REFERENCE NO</b> : AAD1902-244 <b>TERMS</b> : <b>DUE DATE</b> : 31, March 2019 <b>PAGE</b> : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHC5584M;DOA 28.02.19(LUMP SUM-19)	1	14,391.50	14,391.50

**Total SGD Excl. GST : 13,450.00****7% GST : 941.50****\*\*\*\* FOURTEEN THOUSAND THREE HUNDRED NINETY ONE AND FIFTY SGD ONLY \*\*\*\*****Total SGD Incl. GST : 14,391.50**

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

**E. & O. E.****THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

10 April, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 28/02/19 02:30 PM at AYE Slip Road towards Alexandra Road

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5584M. The taxi was hired to TAN SOON HUAT a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$96.99 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan  
General Manager

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

28-02-2019

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

<b>Date In</b>	<b>Date Out</b>	<b>Vehicle No.</b>	
<b>Accident No.</b>	AAD1902-244		<b>Accident Date</b> 28-02-2019
2/28/2019 15:37	3/7/2019 16:00	SHC5584M	

**Yours Faithfully,**

**Trans-Cab Services Pte Ltd**



**Jasmine Tan**

**General Manager**



## Vivian Lau (LKKAuto)

---

**From:** Joel Goh <joel.goh@eqinsurance.com.sg>  
**Sent:** Wednesday, 24 July, 2019 3:57 PM  
**To:** Vivian Lau (LKKAuto)  
**Subject:** RE: Direct Settlement - Accident Involving SMC953E (OI : EQI - DM19HO00606-JG) AND SHC5584M (TP : LKK REF - CC3/EQI19003956/Kpa3) on 28/02/2019

Dear Vivian

Please proceed to resolve this matter up to \$15,574.91.

Best Regards,

**Joel Goh**  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190  
www.eqinsurance.com.sg

 A Member of Citystate

*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify*

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**From:** Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]  
**Sent:** Thursday, July 18, 2019 5:35 PM  
**To:** Joel Goh  
**Subject:** RE: Direct Settlement - Accident Involving SMC953E (OI : EQI - DM19HO00606-JG) AND SHC5584M (TP : LKK REF - CC3/EQI19003956/Kpa3) on 28/02/2019

Your Ref : DM19HO00606-JG  
Our Ref : CC3/EQI19003956/Kwa3

Dear Joel.

**ACCIDENT INVOLVING SMC 953E AND SHC 5584M ON 28/02/2019 ALONG AYE SLIP RD TWDS ALEXANDRA RD**

We refer to the above matter

This is a head-to-rear collision.

We have surveyed the vehicle, and relevant supporting documents was enclosed for your perusal.

We seek your approval to offer to TP repairer **Trans-cab Auto Services Pte Ltd** is as follows:

	Amount Claimed	Amount Revised
1. Cost of Repair (+GST)	S\$ 53,257.41	S\$ 14,391.50

2. Loss of RENTAL (\$96.99 x 8 days )	S\$ 775.92	S\$ 775.92 ( Surveyor recommend 9 days)
3. Loss Of Use ( \$ 50.00 x 8days)	S\$ 400.00	S\$ 400.00
3. GIA SEARCH	S\$ 7.49	S\$ 7.49
	S\$ 54,440.82	S\$ 15,574.91

**Amount of claim at liability 100% S\$ 15,574.91**

**For your approval please.**

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>

**Sent:** Tuesday, 5 March 2019 3:33 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SMC953E (OI : EQI - DM19HO00606-JG) AND SHC5584M (TP : LKK REF - CC3/EQI19003956/Kpa3) on 28/02/2019

Dear Mei Kwan

Attached our insured's accident report for your attention.

Best Regards,

**Joel Goh**

Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

A Member of Citystate



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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Tuesday, March 5, 2019 12:12 PM

**To:** EQI PRS

**Cc:** Janet Tan; Joel Goh; Hsiao Tong (LKKAuto); Admin A

**Subject:** Direct Settlement - Accident Involving SMC953E (OI : EQI - TBA) AND SHC5584M (TP : LKK REF - CC3/EQI19003956/Kpa3) on 28/02/2019

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHC 5584M at Trans-cab Auto Services Pte Ltd - Ang Mo Kio.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



To : M/s EQ INSURANCE COMPANY LTD

Date: 01/08/2019

**THIRD PARTY DIRECT SETTLEMENT**

Vehicle No.	SMC 953E (Insd Veh)	Your Ref. No. : DM19HO00606-JG
	SHC 5584M (TP Veh)	Our Ref. No. : C3/EQI19003958/Kwa3q2
Date of Accident	28/2/2019	

Liability	100%	
Final Repair Cost	: \$ 14,391.50	
Loss of Income	: \$ 400.00	8 days
Rental (If any)	: \$ 775.92	8 days
Others:	: \$ 7.49	
	: \$	
	15,574.91	
Final Settlement Sum	: \$ 15,574.91	
Remarks	:	

<u>Payment Instruction: Payee's Breakdown</u>		
1)	TRANS-CAB AUTO SERVICES PTE LTD	: \$ 15,574.91
		: \$

JOANNE LEE  
LKK Auto Consultants Pte Ltd



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC3/EQI19003956/Kwa3q2

5 MAXWELL ROAD  
#17-00 TOWER BLOCK  
MND COMPLEXSINGAPORE 069110

Date : 01-08-2019



Code : EQI

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SMC 953E	Veh. Inspected	SHC 5584M ✓
Policy No.	DMPPHQ18-004366	Coverage (\$)	0.00
Claim No.	DM19HO00606-JG	Excess (\$)	0.00
Assign From		Assign Date	01/03/2019

## 2. Vehicle Particulars & Condition

Make & Model	RENAULT LATITUDE (A)	c.c	1995
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	VF1ABL15AUC279356	Colour	METALLIC WHITE / RED
Odometer	612973	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/60 R16	GITI	9 mm
L/H Front Tyre	215/60 R16	GITI	9 mm
R/H Rear Tyre	215/60 R16 ✓	GITI ✓	9 mm ✓
L/H Rear Tyre	215/60 R16	GITI	9 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION.  
DAMAGES SEE DETAILS.

## 5. General Information

Accident Date	28/02/2019	Inspection Date	01/03/2019 ✓
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	<b>9 Working Days</b>
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Page No.:1 of 4

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 5584M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>REPLACEMENT OF PARTS</b>			
1	BUMPER COVER REAR	BENT	1,108.46	1,108.46
1	BUMPER LOWER REAR	BENT	768.84	768.84
1	BUMPER BRACKET CTR REAR	CRACKED	113.47	113.47
1	BUMPER BRACKET SIDE RH REAR	SERVICEABLE	135.97	-
1	BUMPER RETAINER RH REAR	SERVICEABLE	44.99	-
1	BUMPER REFLECTOR RH	SERVICEABLE	43.61	-
1	BUMPER BRACKET SIDE LH REAR	DISTORTED	135.97	135.97
1	BUMPER RETAINER LH REAR	DISTORTED	44.99	44.99
1	BUMPER REFLECTOR LH	CRACKED	43.61	43.61
1	BUMPER BEAM REAR	BENT	777.52	777.52
1	BUMPER BEAM BRACKET LH REAR	BENT	225.95	225.95
1	BUMPER BEAM BRACKET RH REAR	TO REPAIR SEE LABOUR	225.95	-
1	BOOT REAR	BENT	2,872.68	2,872.68
1	BOOT FINISHER	SERVICEABLE	470.06	-
1	BOOT REFLECTOR LAMP LH	CRACKED	493.35	493.35
1	BOOT REFLECTOR LAMP RH	SERVICEABLE	493.35	-
1	BOOT BADGE 'RENAULT'	NECESSARY	225.36	225.36
1	BOOT BADGE	NECESSARY	225.36	225.36
1	BOOT STRUT LH	SERVICEABLE	276.08	-
1	BOOT STRUT RH	SERVICEABLE	276.08	-
1	BOOT HINGE LH	TO REPAIR SEE LABOUR	367.84	-
1	BOOT HINGE RH	TO REPAIR SEE LABOUR	367.84	-
1	BOOT INNER TRIM	SERVICEABLE	586.45	-
1	BOOT SWITCH	SERVICEABLE	168.13	-
1	BOOT LOCK	TO REPAIR SEE LABOUR	202.67	-
1	BOOT LOCK CATCH	TO REPAIR SEE LABOUR	74.40	-
2	LICENCE PLATE LAMP	SERVICEABLE	50.52	-

Report Ref No. CC3/EQI19003956/Kwa3q2



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Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 4

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
2	BOOT RUBBER PLUG	SERVICEABLE	221.81	-
1	FENDER PANEL REAR LH	BUCKLED	3,299.13	3,299.13
1	WHEELARCH REAR LH	SERVICEABLE	543.47	-
1	FENDER PANEL INNER TRIM REAR LH	DEFORMED	671.45	671.45
1	WHEEL HOUSING PANEL REAR LH	TO REPAIR SEE LABOUR	4,682.09	-
1	TAILLAMP LH	CRACKED	552.55	552.55
1	TAILLAMP PANEL LH	BENT	986.70	986.70
1	TAILLAMP RH	SERVICEABLE	552.55	-
1	TAILLAMP PANEL RH	TO REPAIR SEE LABOUR	986.70	-
1	OUTER PANEL REAR (END PANEL)	BENT	1,471.77	1,471.77
1	OUTER PANEL REAR (END PANEL) TRIM	CRACKED	404.56	404.56
1	SPARE WHEEL PANEL (LUGGAGE FLOOR PANEL)	TO REPAIR SEE LABOUR	2,189.88	-
1	SPARE WHEEL PANEL TRIM	SERVICEABLE	612.21	-
1	EXHAUST REAR	TO REPAIR SEE LABOUR	7,489.05	-
1	EXHAUST CAP REAR	TO REPAIR SEE LABOUR	230.49	-
	LESS 10% DISCOUNT		-3,571.39	-1,442.17
			32,142.52	12,979.55
1	BOOT WEATHERSTRIP (SN) (\$323.05) (50%)	CUT	323.05	161.52
	LESS 10% DISCOUNT		-32.31	-
			290.74	161.52
	<b>SPECIAL NETT ITEMS</b>			
1	SET PARKING AID (SN)	SHORTED	700.00	600.00
1	SET REAR BUMPER CLIP (SN)	NECESSARY	66.00	66.00
1	SET BUMPER BRACKET CTR CLIP (SN)	NECESSARY	33.00	33.00
1	SET BUMPER BRACKET SIDE CLIP RH RR (SN)	NOT NECESSARY	10.00	-
1	SET BUMPER RETAINER RH CLIP RR (SN)	NOT NECESSARY	20.00	-
1	SET BUMPER BRACKET SIDE CLIP LH RR (SN)	NOT NECESSARY	10.00	-
1	SET BUMPER RETAINER CLIP LH RR (SN)	NOT NECESSARY	20.00	-

Report Ref No. CC3/EQ19003956/Kwa3q2



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Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:3 of 4

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	SET BUMPER LOWER REAR RIVET (SN)	NOT NECESSARY	22.00	-
1	SET BUMPER LOWER REAR CLIP (SN)	NECESSARY	66.00	66.00
1	EXHAUST MOUNTING REAR (SN)	SERVICEABLE	17.82	-
1	SET BOOT FINISHER CLIP (SN)	NOT NECESSARY	24.20	-
1	REAR BOOT ADVERTISEMENT STICKER (SN)	NOT NECESSARY	300.00	-
1	REAR BUMPER ADVERTISEMENT STICKER (SN)	NOT NECESSARY	200.00	-
1	SET FENDER WHEELARCH REAR RH CLIP (SN)	NOT NECESSARY	35.00	-
1	SET FENDER WHEELARCH REAR LH CLIP (SN)	NOT NECESSARY	35.00	-
1	FENDER INNER TRIM CLIP LH (SN)	NECESSARY	28.00	28.00
1	FENDER INNER TRIM CLIP RH (SN)	NOT NECESSARY	28.00	-
1	TAILLAMP CLIP RH (SN)	NOT NECESSARY	5.00	-
1	TAILLAMP CLIP LH (SN)	NECESSARY	5.00	5.00
2	REAR WINDSCREEN SELANT (SN)	NECESSARY	80.00	40.00
1	WINDSCREEN MOULDING (SN)	NECESSARY	100.00	100.00
1	REAR WINDSCREEN INNER SPONGE SEAL (SN)	NECESSARY	100.00	30.00
1	SPARE TYRE RIM (ROUE 7J 16H 2547) (SN)	SERVICEABLE	385.00	-
1	SPARE TYRE (SN)	SERVICEABLE	330.00	-
			2,620.02	968.00
	<b>LABOUR</b>			
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.		6,000.00	1,100.00
	PANEL BEATING, KNOCKING AND STRAIGHTENING THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME. INCLUSIVE OF THE REPAIR OF BUMPER BEAM BRACKET RH REAR, BOOT HINGE LH, BOOT HINGE RH, BOOT LOCK, BOOT LOCK CATCH, WHEEL HOUSING PANEL REAR LH, TAILLAMP PANEL RH, SPARE WHEEL PANEL (LUGGAGE FLOOR PANEL), EXHAUST REAR AND EXHAUST CAP REAR.		6,000.00	1,200.00
	TO RUST-PROOFING OF THE AFFECTED AREAS.		170.00	90.00
	TO REINSTALL REAR BUMPER PARKING SENSOR.		170.00	60.00
	TO TRANSFER OF BOOTLID FITTINGS, ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.		170.00	60.00
	TO REPAIR AND REALIGN REAR EXHAUST PIPE.	NOT NECESSARY	170.00	-

Report Ref No: CC3/EQ19003956/Kwa3q2



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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:4 of 4

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO DROP REAR EXHAUST BOX, RENEW THE SAME, TO REPAIR AND REALIGN CENTRE EXHAUST PIPE.	NOT NECESSARY	170.00	-
	TO TRANSFER OF REAR END PANEL FITTINGS, ATTACHMENT AND PERFORM WATER SEEPAGE TEST. }		170.00	100.00
	TO TRANSFER OF REAR LUGGAGE FLOOR PANEL FITTINGS, ATTACHMENT AND PERFORM WATER SEEPAGE TEST. }		170.00	-
	TO SUPPLY AND RE-DO REAR LUGGAGE FLOOR PANEL INSULATION PADDING.	NOT NECESSARY	380.00	-
	TO TRANSFER OF REAR FENDER FITTINGS, ATTACHMENT AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	380.00	-
	TO TRANSFER OF REAR WINDSCREEN FITTINGS AND CONDUCT WATER SEEPAGE TEST.		170.00	120.00
	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.	NOT NECESSARY	220.00	-
	TO TRANSFER OF REAR DOOR FITTINGS, ATTACHMENT AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	380.00	-
			14,720.00	2,730.00
	<b>GRAND TOTAL</b>		<b>49,773.28</b>	<b>16,839.07</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>13,450.00</b>

Report Ref No. CC3/EQ119003956/Kwa3q2

KONG SENG CHEONG

Licensed Appraiser

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## Joanne Lee (LKK Auto)

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**From:** Joanne Lee (LKK Auto) <report@lkkauto.com>  
**Sent:** Monday, 5 August 2019 1:30 PM  
**To:** 'Joel Goh'  
**Cc:** 'vivianlau@lkkauto.com'  
**Subject:** TP Direct Settlement - Accident Involving SMC 953E (OI) and SHC 5584M (TP) on 28/02/2019  
**Attachments:** LKK REPORT & PHOTO.pdf; TP DS SUPPORTING DOCUMENT.pdf

Dear Sir/Madam,

Please be informed that the above-mentioned case had been settled.

Enclose herewith final report & relevant documents for your necessary action please.

Thank you.

Best Regards,

JOANNE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: [report@lkkauto.com](mailto:report@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933