INS. CASE OWN	cc 4/ 11/ 1900 39 48	1 CES 9 LKK:
4	ASSIGNMENT	
3.uveyes:	KIL DOI: 5/3/19	Date / Time :
Pro arrian / CC	II / Pre	Registered in Merimen: 4(3)19
Pre-assign / CC	(HO 7314H	7
Insured Vehicle 1	No. : STID 1 7 TO	:(, X
Name of Insured	Policy No.	4
Insured Tel No.	HP: Make / Mo	
Excess Sec II :S:	2-116	Liver 18 cl
Is driver the own		octoent.
If NO, Driver No		
Driver Te	//	PORT: YES/NO; TP GIA REPORT! YES/NO ability; % Final? Yes/No
547	00	
INSRS:	INSRS: INSRS:	INSRS:
WSP AH V	(W WSP: WSP:	WSP:
Tel: Liability:	Tel: Linbility: Linbility	H Tel:
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Date/ Time	The second secon	3,000,000
10/2	SLT YARRON X	STAGE DATE/PIC
[.]	EST CLIN ASSET	Non-Reporting Itr (1st):
CAR	54073144.6636711807766/Etps3; our 6/10	Non-Reporting ltr (2nd): Non-Reporting ltr (Final):
		Notification ltr (if non-pickup):
		Call Ot:
28/6/19	File services 1 1 confliction were the	After call ltr to Ol: Documentation Check List: Handler Typist
0-101.	- see a man date 50%	Notification ltr (if non-pickup)
	■ TO 100	After call ltr to OI:
113110	F7	Authorisation To Act
1/2/14	Is to reviewed again & seek 100% mandate is IP video on mushun	Release Voucher Final Repair Bill
	TI VILLO IN MUNICIPALITY	Car Rental Invoice
		Towing Invoice
2/7/19	File reviewed again, seek 0%, no contact	LTA / GIA :
	between TPA OI based on vid evidence.	Medical Hill:
1717	Emost seat to India approved 0% lestality,	PIR: Mandate/Reject Instruction:
*1.1.	emon't sent he workshop to reject clauby	LOD
		Payment Breakdown Form:
PRELIMINARY ADVICE	Dute/Time: Sent By:	Post-Repair Photos:
FINALIZATION	Date/Time: Confirm with:	Others
Repair Cost:	S\$ (days) Reduction: %	Call Call
FINAL SETTLEMENT	Date/Time: Confirm with	Emil Call
Final Liability	% OAgreed / Assessed) BOLA S/N No.: NIL	If NO or B 28, Ass. Lia
Repair Cost:	55 -	
Loss of Rental (LOR): Loss of Use (LOU):	SS (days) SS (S x days)	TORRY LENT
Loss of Income (LOI):	SS - (S x days)	12/3/19
LOR only LOU only		
GIA/LTA Search	55 ~	
Medical: Disbursement:	S\$ ~ (c.g. Tow/Independent)	Claim status: Normal/Reject Private Settle
Legal Cost	S\$ ~ (c.g. Tow/ Independent) S\$ ~	2) Report Format: 3) Survey fee: \$355 250-00.
Total:	S\$ — Global Sum S5:	130 230 10
FINAL PAYMENT	Date/Time: _ Confirm with: _	Email Call
Payce 1:	S5 Name I:	W/1/2/1/W
Payee 2: (Stilks in 1136)	SS Name 2:	7071(1/11
Payee 3: [Ft Be II 8 - 1]	SS Name 3:	

E . REF:	77)	
isomer -	TOTAL SAME NO.	
9	ASSIGNMENT	2200 12 11
1.111 Date: 05/03	// /	700 12 16
Stinuted Cost	Type M.Car I M.Cycle / Bus / Va	n / Lorry / Tast / Primo Mover /
OD THE WS! TE RES! OD RES! EVA! HIV! MY	Truck / Trailer or	***
Trispect Vehicle No SLJ 4970D	Make Harry V	1896
Workshopmis Ah Lim MASV	Colour M. Bront	
5/m	Sp. Roading 4102	TANadio Insured / Std / NL / NA
named	Eng/No:	
folicy No		343 12.08863
Zains No.	Gen. Cond. God / Fair / Poor / I	Burnt
Sum histired. Éxcess:	Steering: Inorder Jammed / Les	aked / Burnt or
(Client's Record)	Brake: Incoder / Jammed / Lo.	aked / Burot ==
Make of Veh:	Modi: Nil / S/Rim / STO A/R	lgr or
120-	Tyre Size F:	215160R1
(Policy Condition) 1. 30pt . N	R:	
Remark: The veh had commenced its N/S	DIS BS JOUN JEXNOVA / GY / FS /	LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO / YOKO (II	
Bat, or Market Value:	Front	Hear
rDAC Accident Rport: Consistent? - Yes or No	RABAL Z mm	R/Bot. Z mm
GIA / FR. Seen: Consistent? : Yes or No	L/Bal. Z mm	L/Bal Z mm
Est Repairs: 62 days Ren.: Yes or No	DOA 22/2/18	D.D. 5/3/19
tum Sunt 1-B.1% 1 Val. Yes or No	Survey held nt	
		Q/S / N/S / U/C / Rooftop or
CA / REV / REP. / 24 HRS Vehicle	INTOUT NIS 1809	The contract of the contract o
Date: Person Contacted		Body Structure: affected, due to collision.
Date / Time Action / Instruction		
1		
[10 1 1	1	
(les.	-	
Oli H Oni	cener \$ 1,105.74 /	74%) - exclusion
11/ 4 110) 11-2-11	74%) - exclusion checkens # 157.60.
		\$ 157.60.
Control States of Control of Cont	Davis Of Davis	
: Preli. Report	Days Of Repair:	Same for Time
Final Report	Resurvey No. of Trip:	Survey Fine: Transportation
Constraint Till Fotore hit	Add Fee: Sile Imp. 15	1 5311 4
n ,	Informacy 15	Helin
	HAR-12-3 (1997), 3,753,	
Downst Format	Torre laws (\$	1.1100
Report Format :	Year, Inca (\$.	3 1961

AH LIM MOTOR COMPANY

176 Sin Ming Drive #05-12 Sin Ming Autocare Singapore 575721 TEL: 6456 3637 FAX: 6456 3686 Email: admin@almsm.com.sg GST:M9-0009639-E RCB NO:06470300B



M/S:

LIM CHIH YENG

23 LORONG ONG LYE

SINGAPORE 536386

TEL:

96354699

ATTN:

Your Ref No: SLJ4970D

Claim Type:

Third Party

Accident Date: TP Veh Reg No:

SHD7314H

Estimate No:

MCS1900042

Date:

26 Feb 2019

Policy No:

MT/00432519/01

Veh Reg No:

SLJ4970D

Make/Model:

HONDA VEZEL HYBRID

22/02/2019

Nos Norhanke Runny Athe Paixs 2 days Estimate Repair Cost to Vehicle No :SLJ4970D

PAGE:1/1

S\$ 1.481.74

Quantity List Price Amount Description SS SS SPARE PARTS 534.00 X I PC FRONT FENDER LH 197.00 7 2 FRONT FENDER WHEEL ARCH 1 PC 731.00 146.20 Less 20% 584.80 LABOUR 400.00 150 3 TO ALIGN FRONT FENDER LH AND TO KNOCK & REPAIR FRONT LH 1 PC AFFECTED AREA AND REFIT LISTED PARTS BACK 400.00 3201 I PC TO SPRAY FRONT BUMPER, FRONT FENDER LH 800.00 800.00 Total \$5 1,384.80 Add GST @ 7% 96.94

Total Amount Payable TOTAL: SINGAPORE DOLLAR ONE THOUSAND FOUR HUNDRED EIGHTY ONE AND CENTS SEVENTY FOUR ONLY

Please arrange this vehicle to be surveyed soonest possible.

Thank You

For AH LIM MOTOR COMPANY

AUTHORISED SIGNATURE

- . To recurryly belondation spray parrient
- To display durings purply partial crossey.
- Parts scient tes school is confirmed.
- Third part inverse is on a "simple Project of Season."
- · No rise of modification in all mod
- Eprimentary ment in the temperatural

Aduntwindered by Repairer

Signature:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC	
Owner ID: Vehicle Details	12681	
Vehicle No.:	SLJ4970D	
Vehicle to be Exported:	Yes	
Intended Deregistration Date:	22 Feb 2019	
Vehicle Make:	HONDA	
Vehicle Model:	VEZEL HYBRID 1.5X A	
Primary Colour:	Brown	
Manufacturing Year:	2016	
Engine No.:	LEB5909873	
Chassis No.:	RU31209863	
Maximum Power Output:	112.0 kW (150 bhp)	
Open Market Value:	\$29,371.00	
Original Registration Date:	13 Dec 2016	
First Registration Date:	13 Dec 2016	
Transfer Count:	0	
Actual ARF Paid: Intended PARF Rebate Details	\$5,000.00	
PARF Eligibility:	Yes	
PARF Eligibility Expiry Date:	12 Dec 2026	
PARF Rebate Amount: Intended COE Rebate Details	\$3,750.00	
COE Expiry Date:	12 Dec 2026	
COE Category:	E - Open Category	
COE Period(Years):	10	
QP Paid:	\$56,000.00	
COE Rebate Amount:	\$43,705.00	
Manager and American Street Control of the Control	1045-0111-0112-010-01-01	

The information contained herein is correct as at 22 Feb 2019

Total Rebate Amount:

OK

\$47,455.00

Jimmy Chen (LKK Auto)

From:

Jimmy Chen (LKK Auto)

Sent:

Friday, 5 July 2019 9:53 AM

To:

muihong@almsm.com.sg

Cc:

meili@almsm.com.sg; Vic (LKKAuto); Hsiao Tong (LKKAuto) RE: Request for survey for our client - SLJ4970D accident with India Insured -

Subject: RE

SHD7314H on 22.02.2019

Attachments:

Video - Accident TP 1.MP4; Video - Accident TP 2.MP4

Dear Sir/Mdm

We refer to the above subject matter.

Please be informed that our principal had further reviewed the matter and based on the available information and evidence at hand, our principal is in the view that our Insured is not liable of this accident.

Based on the attached video from your client, we can clearly see that there's no point of contact between the vehicles.

As such, we have our principal's instruction and that we are unable to look into your client's claim.

We will now close the matter in our end.

Best Regards,

Jimmy Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jimmychen@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Nivitha (LKK Auto)

From:

Motor Claim - III <motorclaim@iii.com.sg>

Sent:

Monday, 4 March 2019 11:09 AM

To:

Kee Mui Hong - Ah Lim Motor @ Sin Ming; 'sur@lkkauto.com'; admin-

d@lkkauto.com

Cc:

Meili-Sin Ming; Pooi Chin Han Daniel

Subject:

RE: Request for survey for our client - SLJ4970D accident with India Insured -

Med to already controt Keneth.

SHD7314H on 22.02.2019

Attachments:

4970 - Direct.pdf; Est - SU4970D-03012019092811.pdf

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLJ4970D and let us have your report urgently.

This claim will be handled by Daniel.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711 Tel: 6347 6100, Ext – 248

From: Kee Mui Hong - Ah Lim Motor @ Sin Ming [mailto:muihong@almsm.com.sg]

Sent: 04 March, 2019 11:04 AM

To: Motor Claim - III <motorclaim@iii.com.sg> Cc: Meili-Sin Ming <meili@almsm.com.sg>

Subject: Re: Request for survey for our client - SLJ4970D accident with India Insured - SHD7314H on 22.02.2019

Dear Motor claim,

We choose LKK for the survey.

Pls do request surveyor to contact us.

Thanks

Best Regards,

Kee Mui Hong

Ah Lim Motor @ Sin Ming Tel : 64563637 Fax : 64563686

From: Motor Claim - III

Sent: 01 March, 2019 11:34 AM To: mailto:muihong@almsm.com.sg

Subject: RE: Request for survey for our client - SLJ4970D accident with India Insured - SHD7314H on 22.02.2019

Dear Sir / Mdm,

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building Singapore 049711

Tel: 6347 6100, Ext - 248

From: Kee Mui Hong - Ah Lim Motor @ Sin Ming [mailto:muihong@almsm.com.sg]

Sent: 01 March, 2019 9:38 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: Request for survey for our client - SLI4970D accident with India Insured - SHD7314H on 22.02.2019

Dear claims.

Pls do assist to arrange for the survey of our client - SLJ4970D accident with India Insured - SHD7314H on 22.02.2019.

Car is not in our Sin Ming workshop yet. Pls do request appointed surveyor to contact the workshop to arrange for the survey appointment.

Pls also do assign OIC for the case and request OIC to let us know the liability status.

Pls do refer to the two dashcam video that we attached onto the Merimen report

Thank You

Best Regards,

Kee Mui Hong

Ah Lim Motor @ Sin Ming

Tel: 64563637 Fax: 64563686

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.

Registration No. 198703792-K

...CLAIM SUBFOLDER...(Pending for Survey Report)

Case	Notified	Est Submitted	Ad) Assigned	Adj Rpt	Adj	Submitted	Ins Auth'ed	Status	
Main	15 Mar 2019 Edit Reg		04 Mar 2019 00:00 Edit Adj Rpt	S\$470.00 Edit Estimates	4	70.00 ew Rpt		Pendin Report Cance	Carriero III
()	Main	R	eference	Claim	Details		Document	ts	Show All
	BFOLDER DE	2.7.5.27.27.27				[Created	by adjuster]		
nsured: fain	-	YENG, ID: 578	ION PTE LTD, Co.	Reg. No.: 19930	3821R				
laimant: ehicle Reg				Date	of Loss:		09:00 - :59 and 9 Days Fro	m LTA Reg D	ate (Man Yr)1
laim Type:	TP / MC	T19020856		Policy	/Cover	MCOM0015			111111111111111111111111111111111111111
/ehicle Reg (o. Insured):	Reg. SHD7314H Policy No. MT/00432519/01								
to send to the send of	45.11 11		N- 11 1 - 70 C - 1	Exce	-		FRENCH 11		
tepairer: tandling nsurer:			Sin Ming) 176 Sin M ance Pte Ltd (HQ)						3037
Daimant's nsurer:	Direct Asi	ia Insurance (Si	ngapore) Pte Ltd ((HQ) - Tel: 65322	888				
djuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	56-3561 [Hand	lied by K	ENNETH KO	NG] [Final	Rpt due 13	3/03/2019]
SSOCIAT	ED MAIL RE	CEIVED					Vi	ew All Co	mpose Case Ma
III_SG ((01/07/2019): 28/06/2019): CIATED TAS	Alert - Adj Mand Alert - Adj Mand KS ⁻¹	late Approved (S\$ late Maintained - S late Maintained - S Group Subject	SLJ4970D - Clair SLJ4970D - Clair	n Handle n Handle	er: Pool Chi er: Pool Chi /iew All S	n Han Daniel n Han Daniel	Create New Ta	are passed and a

Claim Documents

*SLJ4970D (MCT19020856)

[SHD7314H]

TP

LIM CHIH YENG

Feb 22 2019 9:00AM

[COMFORT TRANSPORTATION PTE LTD]

Ah Lim Motor Company

U	pload Documents U	pload Photos Compose New Letter	View	View in Brown	ser v
Vid	eo		1 per	page 🔻	V
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	28/06/19 16:12	Video - Accident TP 1	0	Load MP4	
2	28/06/19 16:12	Video - Accident TP 2	0	Load MP4	
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5	12/07/19 09:04	General View	0	Load JPG	V
6	12/07/19 09:04	General View	0	Load JPG	V
7	12/07/19 09:04	General View	0	Load JPG	2
8	12/07/19 09:04	Chassis Number	0	Load JPG	V
9	12/07/19 09:04	Odometer Reading	0	Load JPG	Ø
Doc	umentation		1 per	oage V	V
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1	04/03/19 15:17	TP ESTIMATE	0	Load PDF	
2	04/03/19 15:17	TP GIA REPORT	0	Load PDF	
3	04/03/19 15:17	EMAIL FROM III DD 04.03.2019	0	Load PDF	
4	15/03/19 14:06	TP ESTIMATE - MARKED	0	Load PDF	
5	12/07/19 09:00	Claim Rejection Email to W/S	0	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	13/03/19 15:30	Singapore Accident Statement	0	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
	^
	~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

LKK Auto Consultants Pte Ltd (Co Rep. No. 199607 198R)

51 Ubi Ave 1 #01-25, Pava Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/III19003948/KPA3Q2

Date:

18/07/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle No:

SLJ4970D

Insured Vehicle No:

SHD7314H

Date of Loss:

22/02/2019

Nature of Claim:

TP

Claim No: MCT19020856

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SLJ4970D

Make & Model:

HONDA VEZEL, 1.5 HYBRID X (A)

Engine No:

LEB5909873

Reg. Date: Colour

13/12/2016 (Man. Year: 2016) Metallic Bronze

Chassis No: Odometer:

RU31209863 41020 km

Engine Capacity:

1496 cc

Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

215/60 R16

Rear Tyre Size:

215/60 R16

Front Left Side: Front Right Side: Dunlop 7 mm Dunlop 7 mm

Rear Left Side: Rear Right Side: Dunlop 7 mm Dunlop 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	3	Repairer's	Adjuster's	Difference	Diff %
Parts		584.80	0.00	584.80	100.00
Miscellaneous Item	S	0.00	0.00	0.00	
Labour		800.00	470.00	330.00	41.25
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Gross Total (S\$)	1,384.80	470.00	914.80	66.06
	+ GST 7.00/7.00% (S\$)	96.94	32.90	64.04	66.06
	Nett Amount (S\$)	1,481.74	502.90	978.84	66.06
	Global Sum	Settlement (S\$)	0.00		

INSPECTION

Date of Assignment:

04/03/2019

Date Inspected:

05/03/2019 Inspected At:

Ah Lim Motor Company (Sin Ming) 176 Sin Ming Drive #05-12, Sin Ming

AutoCare

Singapore 575721

Estimated Period of Repair:

2.0 days

Adjuster Report Page 2 of 4

Adjuster: KENNETH KONG Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 17 Jul 2019)

Parts: M1-SUV HONDA VEZEL 1.5 HYBRID X (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SLJ4970D)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

Qty	Part No.	Particulars	Condition	Repairer's	Amount
1		*FRONT FENDER LH	Repair	534.00 FL	*-FL
1		*FRONT FENDER WHEEL ARCH	*Check	197.00 FL	*-FL
inchise	part. L=Listite:	mDisc.			
			Sub Total (S\$)	731.00	0.00
		- List Item Discount on L Item	ms 20.00/20.00% (S\$)_	146.20	0.00
			Total Parts (S\$)	584.80	0.00
	1	1	1 *FRONT FENDER LH 1 *FRONT FENDER WHEEL ARCH anchise part. L=ListItemDisc.	1 *FRONT FENDER LH Repair 1 *FRONT FENDER WHEEL ARCH *Check anchise part. L=ListItemDisc. Sub Total (S\$) - List Item Discount on L Items 20.00/20.00% (S\$)	1 *FRONT FENDER LH Repair 534.00 FL 1 *FRONT FENDER WHEEL ARCH *Check 197.00 FL anchise part. L=ListItemDisc. Sub Total (S\$) 731.00 - List Item Discount on L Items 20.00/20.00% (S\$) 146.20

Report was unsubmitted during this print-out.

Adjuster Report Page 4 of 4

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labe	our Items			
1	TO ALIGN FRONT FENDER LH AND TO KNOCK & REPAIR FRONT LH AFFECTED AREA AND REFIT LISTED PARTS BACK	New	400.00	150.00
2	TO SPRAY FRONT BUMPER ,FRONT FENDER LH	New	400.00	320.00
	Gross Lab	our Cost (S\$)	800.00	470.00
	Report was unsubmitted during	a this print-out		

< END OF ESTIMATES >