

INS. CASE OWNER:

CC 4, PWD 1900 3939, Area 3 4

LKK:
IDAC:

Surveyor:

DOI:

Date:

Pre-assign / CCU / FTE

Register to the Jurisdiction:



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SLS 2522E



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

NIL

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(S

x

days)

Loss of Income (LOI):

S\$

(S

x

days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

Adrian

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s: _____

of _____

Insured: _____

Policy No. _____

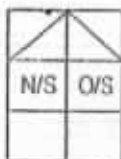
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Vehicle: IN / OUT

Person Contacted: _____

Veh No: SLS2522E Yr Regn: 29th Aug 1991Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Audi Q5 c.c. 3197Colour: Orange A/C: Insured / Std / NI / NASp. Reading: 140952 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAU2228R6CA.003341Gen. Cond: Good / Fair / Poor / BurntSteering: Worder / Jammed / Leaked / Burnt orBrake: Worder / Jammed / Leaked / Burnt orModl: Nil / S/Rim / STD A/Rim orTyre Size: F: 255/45 R20R: 255/45 R20BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 01/03/19Survey held at NHTDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP FWD.

45:40.80 (RD-19.23.50 65%)

MV: 65K

PV: 46.2K

Nett: 18.8K

Date/Time, File Pass to?

Date/Time, File Return to?

1)

2)

3)

4)

5)

6)

Prel. Report:

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

S + RS, SI

Photos

Others

TOTAL



新福德車廠私人有限公司

NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883

Email: admin@nhtmotor.com Website: www.nhtmotor.com

Tel: 6747 9241 Fax: 6741 7276

UEN: 201718370K

27/02/2019

Blk 1 Kaki Bukit Ave 6

01-43

Singapore 417883

TP FWD
Acher

WAUZZZ8R6CA003341

Accident date: 27/02/2019

Estimated repair cost for vehicle no: SLS2522E AUDI Q5 3.2 A FSI S-LINE '11

CHASSIS: WAUZZZ8R6CA003341

S/n	Qty	Items	U/price	Amount
1	1	Front L/H Head Lamp <i>cracked</i>		\$2,419.35 ✓
2	1	Front L/H Head Lamp Lower Bracket <i>new</i>		\$87.50 ✓
3	1	Front Bumper <i>Deland</i>		\$2,098.10 ✓
4	8	Front Bumper Clip <i>new</i>	\$6.50	\$52.00 30
5	2	Front Bumper Side Retainer <i>LH new</i>	\$36.55	\$73.10 38.55
6	1	Front L/H Bumper Fog Lamp <i>2nd</i>		\$194.10 ✓
7	1	Front L/H Bumper Fog Lamp Cover <i>new</i>		\$151.75 ✓
8	1	Front L/H Fender <i>Perked</i>		\$752.85 ✓
9	1	Front L/H Fender Cowling <i>Deland</i>		\$190.95 ✓
10	8	Front L/H Fender Cowling Clip <i>new</i>	\$6.50	\$52.00 30
11	1	Front L/H Rim <i>let</i>		\$3,140.25 1250/6
12	1	Front L/H Tyre <i>let</i>		\$450.00 350/40
13	1	Front L/H Lower Arm <i>Bent</i>		\$540.20 ✓
14	1	Front L/H Upper Arm <i>3 Bent</i>		\$540.80 205
15	1	Front L/H Trailing Arm		\$1,003.25 305
16	1	Front L/H Knuckle Arm <i>Bent</i>		\$1,020.55 ✓
17	1	Front L/H Knuckle Arm Bearing <i>new</i>		\$625.95 ✓
18	1	Front L/H Shock Absorber <i>Bent</i>		\$1,557.35 ✓
19	1	Front L/H Drive Shaft		\$2,700.80 ✓
20	1	Front Stabilizer Bar <i>new</i>		\$422.95 ✓
21	1	Front Steering Rack		\$5,440.10 ✓
22	1	Vinyl Wrap (Special Nett) <i>new</i>		\$3,500.00 1200 (SN)
			Subtotal :-	\$27,013.90

9811-85
8830-66

SW: 2800

Labour charges

To remove & refit front L/H undercarriage	\$100.00 ✓
To remove & refit front drive shaft & steering rack	X
To remove & refit vinyl wrap	\$450.00 300
To check wheel alignment	\$150.00 80
To check wiring	\$100.00 30
To reset computer	1610 \$280.00 100
Tuff kote	\$150.00 X
Towing fee	\$120.00 X
Panel beating	\$1,000.00 500
Spray painting	\$1,000.00 500

Subtotal :- \$3,350.00

Total:- \$30,363.90

total: 13240.66
L/S 105K ✓
66 Days

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7071A
Vehicle Details	
Vehicle No.:	SL52522E
Vehicle to be Exported:	Yes
Intended Deregistration Date:	01 Mar 2019
Vehicle Make:	AUDI
Vehicle Model:	Q5 3.2L FSI S-LINE QUATTRO AT D/AB HID
Primary Colour:	Brown
Manufacturing Year:	2011
Engine No.:	CAL086848
Chassis No.:	WAUZZZ8R6CA003341
Maximum Power Output:	199.0 kW (266 bhp)
Open Market Value:	\$54,095.00
Original Registration Date:	29 Aug 2011
First Registration Date:	29 Aug 2011
Transfer Count:	1
Actual ARF Paid:	\$54,095.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Aug 2021
PARF Rebate Amount:	\$32,457.00
Intended COE Rebate Details	
COE Expiry Date:	28 Aug 2021
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$55,001.00
COE Rebate Amount:	\$13,691.00
Total Rebate Amount:	\$46,148.00

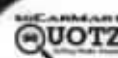
The information contained herein is correct as at 01 Mar 2019

OK

500+ dealers
competed to
buy my car!



- Sell ur Car for More Cash
- Highest Price or Get \$100 Free
- Get Paid Now, Handover Later

[SELL YOUR CAR](#)


Post an Advertisement
Sell it yourself! Advertise it at just
\$58 until it's SOLD!

Post an Ad Advertiser Login Ways of Selling

2012 BMW 335i At \$90k.



Low Mileage, 1 Owner, Accident Free, Cheapest In Market.
Direct Owner - StarAd



- Free VICOM evaluation
- Free grooming and 6 months maintenance
- In-house workshop ensures quality service
- Member of SVTA and hire purchase association
- 100% deposit refund for unapproved loan



YONG LEE SENG MOTOR PTE LTD

Browse by Category

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20 results/page

5 vehicles

Search Audi Q5

Advanced Search

Search

View All

Make Model Price Depreciation Reg Date Eng Cap Mileage Veh Type Status

Search Selection Audi Q5 Any Any 2011 Any Any Any Available



☐ Audi Q5 3.2A FSI Quattro S-Line

\$62,000

\$18,980 /yr

10-Jan-2011

3,197 cc

58,000 km

SUV

Available

Genuine Low Mileage Done. Consignment Unit, Maintained By MBM WheelPower. Accident-Free. Sheltered Parking. Trade-In Welcome. Viewing By Appointment Only.

Posted: 30-Dec-2010 Tags: 2011 Audi Q5, 2011 Audi Q5, Audi Q5, Audi Q5, Audi Q5, Used Audi



☐ Audi Q5 2.0A TFSI Quattro

\$46,800

\$12,700 /yr

27-Jan-2011

1,984 cc

135,000 km

SUV

Available

S Pass, EP Or LTV Pass Welcome To Loan! In-House Loan Or Bank Loan Available! Balloon Scheme Available! Easy And Flexible Loan Approval! Viewing And Test Drive Available Daily From 10.30 A.M. To 6.30 ...

88 Motor Trading

Posted: 27-Feb-2010 Tags: 2011 Audi Q5, 2011 Audi Q5, Audi Q5, Audi Q5, Audi Q5, Used Audi



☐ Audi Q5 2.0A TFSI

\$53,800

\$14,630 /yr

05-Apr-2011

1,984 cc

66,000 km

SUV

Available

New Mechatronic Replaced, Agent Unit, Bidded Carplate, Genuinely Low Mileage, Superb Condition Maintained By Previous Owner, High Trade In, Bank/ In House Loan Available, Call Us Now To View Or Drop B...

Posted: 28-Feb-2010 Tags: 2011 Audi Q5, 2011 Audi Q5, Audi Q5, Audi Q5, Audi Q5, Used Audi



☐ Audi Q5 3.2A FSI Quattro S-Line

\$69,800

\$15,130 /yr

30-Dec-2011

3,197 cc

45,000 km

SUV

Available

Only 1 Careful Ownership Like New. 100% Original Factory Condition. Agent Premium Unit. Beautiful Interior And Color Combination. Full Servicing History And Maintenance Till Date With Genuine Low Mile...

Posted: 28-Feb-2010 Tags: 2011 Audi Q5, 2011 Audi Q5, Audi Q5, Audi Q5, Audi Q5, Used Audi

GET YOUR
COE
RENEWAL
LOAN

Is your COE expiring? Let us help you renew it!

Getting your COE renewed is easy, fast and affordable. We'll help you renew your COE and get a loan for it. Get the cheapest loan in town and an approval in 2 days without effort! Enquire today.



☐ Audi Q5 2.0A TFSI Quattro

\$58,000

\$12,390 /yr

30-Dec-2011

1,984 cc

156,276 km

SUV

Available

Well Maintained & Regularly Serviced, Consignment Unit. Viewing By Appointment Only. Leather Seats, ABS, Dual Climatic Aircon, Multi Function Steering, Audi Audio System, 2.0L 4 Cylinder Turbocharged TF...

Posted: 24-Feb-2010 Tags: 2011 Audi Q5, 2011 Audi Q5, Audi Q5, Audi Q5, Audi Q5, Used Audi

Save this search criteria, to get email alerts whenever a match is found.

Save Search

Make Model Price Depreciation Reg Date Eng Cap Mileage Veh Type Status

For old advertisements, view [Expired ads](#)

20 results/page

Compare

Asher Sng (LKKAUTO)

From: lionel.tan@fwd.com
Sent: Monday, 29 April 2019 4:36 PM
To: Asher Sng (LKKAUTO)
Cc: motorclaims.sg@fwd.com
Subject: RE: [REJECTION] RE: SLS2522E CLAIMING AGAINST SGM8805R(FWD) - DOA:27.02.19

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Asher,

Please refer to the video footage uploaded in Merimen.

Liability is clearly against Third Party. Please reject claim.

Thank you.

Regards,
Lionel

From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Monday, April 29, 2019 4:26 PM
To: Lionel Tan Tian Pei - SGUser
Cc: Motor Claims SG - SG Common
Subject: [REJECTION] RE: SLS2522E CLAIMING AGAINST SGM8805R(FWD) - DOA:27.02.19

Dear Sir/Madam,

ACCIDENT INVOLVING SGM 8805R (OI) & SLS 2522E (TP) & SJN 538Z (OTHER) ON 27/02/2019

We refer to the above matter.

TP reported that other party make a left turn into the main road collided into his vehicle, not aware how the accident occurred with OI he has a green light in his favour.

OI reported that he make a left turn with other party into the main road with green light in the favour, TP beats the red light.

Based on the above accident scenario is unlikely that both insured and the other party beats the red light to make a left turn.

Therefore we are of the opinion that insured shall not be liable for the accident.

In view of the above, we are intending to reject TP claim.

For your approval/ comments/ instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

Sent: Monday, 4 March 2019 10:08 AM

To: lionel.tan@fwd.com; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: motorclaims.sg@fwd.com

Subject: RE: SLS2522E CLAIMING AGAINST SGM8805R(FWD) - DOA:27.02.19

Dear Lionel,

Thank you for the assignment.

Shiau Chan on behalf of G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: lionel.tan@fwd.com [<mailto:lionel.tan@fwd.com>]

Sent: Friday, 1 March 2019 5:12 PM

To: assignments@lkkauto.com; sur@lkkauto.com

Cc: motorclaims.sg@fwd.com

Subject: FW: SLS2522E CLAIMING AGAINST SGM8805R(FWD) - DOA:27.02.19

Hi

Please arrange survey(SJE) with repairer.

Regards,

Lionel

From: Admin nht [<mailto:admin@nhtmotor.com>]

Sent: Friday, March 1, 2019 3:02 PM

To: Lionel Tan Tian Pei - SGUser

Cc: Motor Claims SG - SG Common

Subject: ===Email Spoofing Detected=== Re: ===Email Spoofing Detected=== SLS2522E CLAIMING AGAINST SJN538Z
DOA:27.02.19

Without Prejudice

Hi Lionel

Please arrange for :-

1.LKK AUTO CONSULTANTS PTE LTD

Best Regards,

Sukyi Chong

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Fri, Mar 1, 2019 at 2:57 PM <lionel.tan@fwd.com> wrote:

Without Prejudice

Dear Sir/Madam,

Please select one of our surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. APPRAISALS ASSOCIATES PTE LTD
5. VICOM LTD

If you are not agreeable to any of the above, we would proceed to appoint a surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We look forward to your reply.

Thank you.

Lionel

From: Admin nht [mailto:admin@nhtmotor.com]

Sent: Friday, March 1, 2019 2:55 PM

To: Motor Claims SG - SG Common

Cc: Lionel Tan Tian Pei - SGUser; Belliana - SGUser

Subject: ===Email Spoofing Detected=== SLS2522E CLAIMING AGAINST SJN538Z DOA:27.02.19

Hi Motor Claims Department,

Please send us your list of surveyor for PRI,thanks.

Best Regards,

Sukyi Chong

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



ATTENTION:

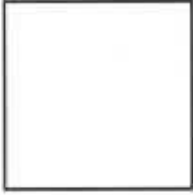
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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 10 June 2019 12:43 PM
To: 'Admin nht'
Subject: ACCIDENT INVOLVING SLS 2522E AND SGM 8805R ON 27/02/2019
Attachments: SGM 8805R VIDEO.mp4; OI SKETCH PLAN.pdf

Your Ref: SLS 2522E
Our Ref: CC4/FWD19003939/Aea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

ACCIDENT INVOLVING SLS 2522E AND SGM 8805R ON 27/02/2019

We attached here with a copy of our insured's accident statement and video for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client beats the red light and collided into our insured vehicle.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin nht [<mailto:admin@nhtmotor.com>]

Sent: Friday, March 1, 2019 3:02 PM

To: Lionel Tan Tian Pei - SGUser

Cc: Motor Claims SG - SG Common

Subject: ===Email Spoofing Detected=== Re: ===Email Spoofing Detected=== SLS2522E CLAIMING AGAINST SJN538Z DOA:27.02.19

Without Prejudice

Hi Lionel

Please arrange for :-

1.LKK AUTO CONSULTANTS PTE LTD

Best Regards,

Sukyi Chong

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Fri, Mar 1, 2019 at 2:57 PM <lionel.tan@fwd.com> wrote:

Without Prejudice

Dear Sir/Madam,

Please select one of our surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. APPRAISALS ASSOCIATES PTE LTD
5. VICOM LTD

If you are not agreeable to any of the above, we would proceed to appoint a surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We look forward to your reply.

Thank you.

Lionel

From: Admin nht [mailto:admin@nhtmotor.com]

Sent: Friday, March 1, 2019 2:55 PM

To: Motor Claims SG - SG Common

Cc: Lionel Tan Tian Pei - SGUser; Belliana - SGUser

Subject: ===Email Spoofing Detected=== SLS2522E CLAIMING AGAINST SJN538Z DOA:27.02.19

Hi Motor Claims Department,

Please send us your list of surveyor for PRI,thanks.

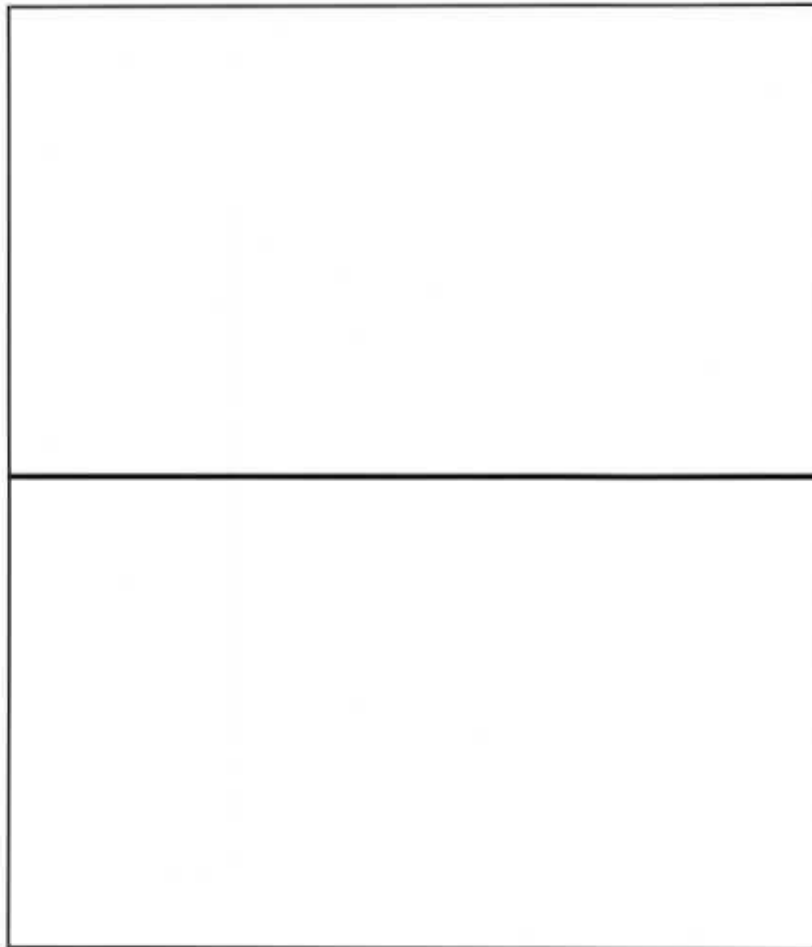
Best Regards,

Sukyi Chong

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



ATTENTION:

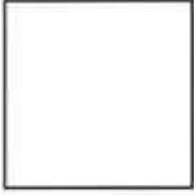
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This email has been checked for viruses by AVG antivirus software.
www.avg.com

Nivitha (LKK Auto)

From: lionel.tan@fwd.com
Sent: Friday, 1 March 2019 5:12 PM
To: assignments@lkkauto.com; sur@lkkauto.com
Cc: motorclaims.sg@fwd.com
Subject: FW: SLS2522E CLAIMING AGAINST SGM8805R(FWD) - DOA:27.02.19

Hi

Please arrange survey(SJE) with repairer.

Regards,
Lionel

1/n

From: Admin nht [mailto:admin@nhtmotor.com]
Sent: Friday, March 1, 2019 3:02 PM
To: Lionel Tan Tian Pei - SGUser
Cc: Motor Claims SG - SG Common
Subject: ===Email Spoofing Detected=== Re: ===Email Spoofing Detected=== SLS2522E CLAIMING AGAINST SJN538Z DOA:27.02.19

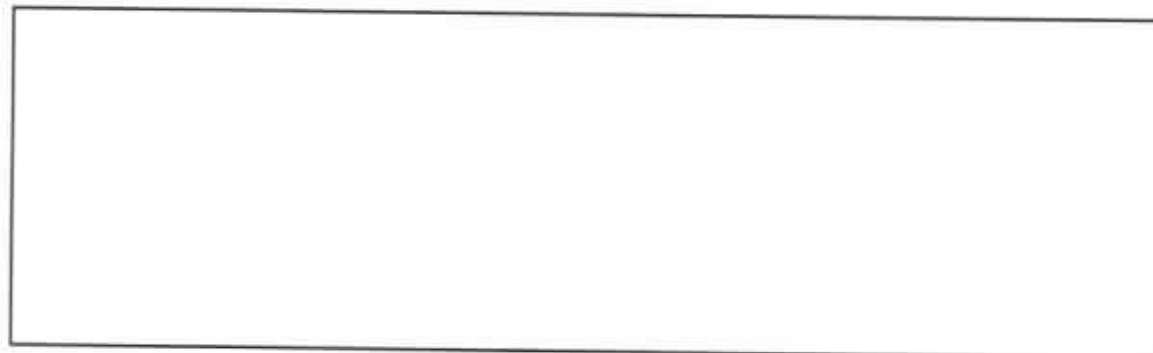
Without Prejudice

Hi Lionel

Please arrange for :-

1.LKK AUTO CONSULTANTS PTE LTD

Best Regards,
Sukyi Chong
New Hock Teck Motor Pte Ltd
1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)
Tel : 6747 9241 Fax : 6741 7276



On Fri, Mar 1, 2019 at 2:57 PM <lionel.tan@fwd.com> wrote:

Without Prejudice

Dear Sir/Madam,

Please select one of our surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. APPRAISALS ASSOCIATES PTE LTD
5. VICOM LTD

If you are not agreeable to any of the above, we would proceed to appoint a surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We look forward to your reply.

Thank you.

Lionel

From: Admin nht [mailto:admin@nhtmotor.com]

Sent: Friday, March 1, 2019 2:55 PM

To: Motor Claims SG - SG Common

Cc: Lionel Tan Tian Pei - SGUser; Belliana - SGUser

Subject: ===Email Spoofing Detected=== SLS2522E CLAIMING AGAINST SJN538Z DOA:27.02.19

Hi Motor Claims Department,

Please send us your list of surveyor for PRI,thanks.

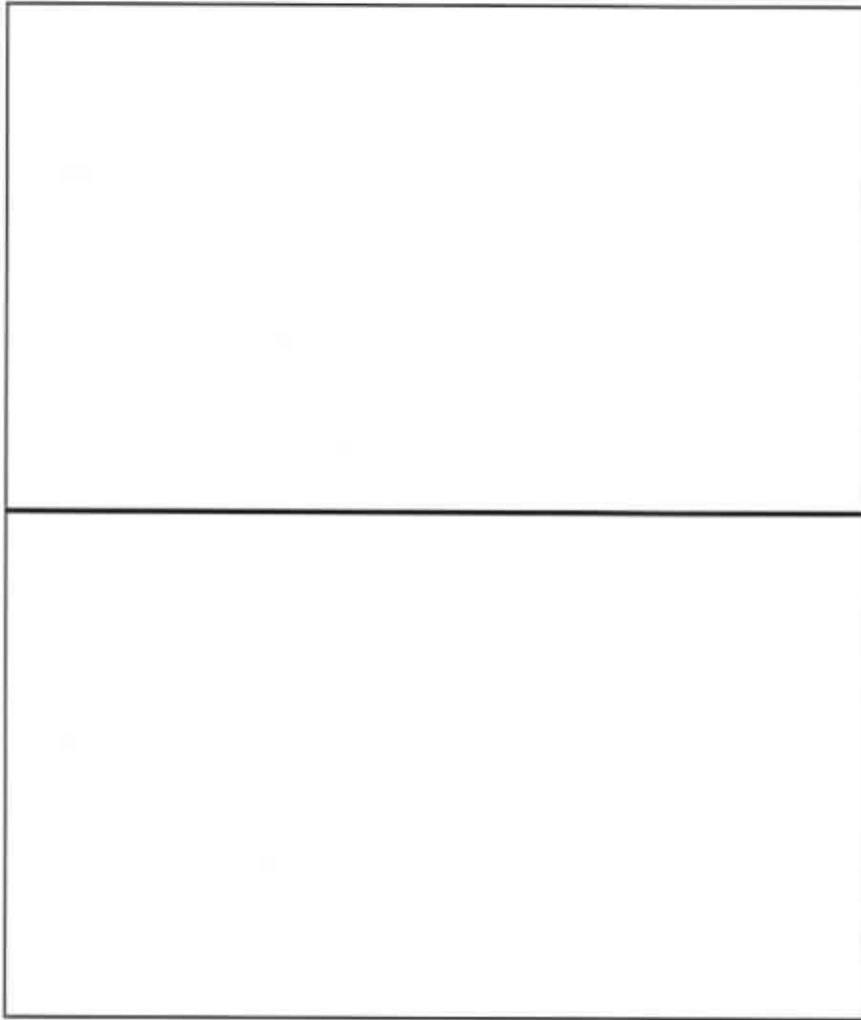
Best Regards,

Sukyi Chong

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT

been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.


































...CLAIM SUBFOLDER...(Pending for Survey Report)









































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	27 Feb 2019 Edit Reg		01 Mar 2019 00:00 Edit Adj Rpt	S\$10,500.00 Edit Estimates	S\$10,500.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Yan Su Tong, ID: S2641683C								
Main Claimant:	YEO SEO HONG, ID: S1177071A								
Vehicle Reg. No.:	SLS2522E	Date of Loss:	27/02/2019 04:00 - :59 [89 Months and 29 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1201900005448	Policy/Cover Note No.:	PNPV2017-00007674-01						
Vehicle Reg. No. (Insured):	SGM8805R	Policy No. (Claimant):	GA314323						
		Excess:							
Repairer:	New Hock Teck Motor Pte Ltd (HQ) 1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, 417883 Kaki Bukit - Tel: 6747 9241								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Lionel Tan]								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 13/03/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLS2522E (1201900005448)
[SGM8805R]
TP
YEO SEO HONG
Feb 27 2019 4:00AM
[Yan Su Tong]
New Hock Teck Motor Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		View		View in Browser	
Video						1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)				Thumbnail		Print	
1	29/04/19 16:34	Video - Accident				 Load MP4			
Photos/Images						3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail		Print	
1	23/04/19 09:40	General View				 Load JPG		<input checked="" type="checkbox"/>	
2	23/04/19 09:40	General View				 Load JPG		<input checked="" type="checkbox"/>	
3	23/04/19 09:40	General View				 Load JPG		<input checked="" type="checkbox"/>	
4	23/04/19 09:40	General View				 Load JPG		<input checked="" type="checkbox"/>	
5	23/04/19 09:40	General View				 Load JPG		<input checked="" type="checkbox"/>	
6	23/04/19 09:40	General View				 Load JPG		<input checked="" type="checkbox"/>	
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30	23/04/19 09:41	General View				 Load JPG		<input checked="" type="checkbox"/>	
31	23/04/19 09:41	Reinspection Photo				 Load JPG		<input checked="" type="checkbox"/>	
32	23/04/19 09:41	Reinspection Photo				 Load JPG		<input checked="" type="checkbox"/>	
33	23/04/19 09:41	Reinspection Photo				Load JPG		<input checked="" type="checkbox"/>	
34	23/04/19 09:41	Reinspection Photo				Load JPG			

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
35	23/04/19 09:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
36	23/04/19 09:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
37	23/04/19 09:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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48	23/04/19 09:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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50	23/04/19 09:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
51	23/04/19 09:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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64	23/04/19 09:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
65	23/04/19 09:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
66	23/04/19 09:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
67	23/04/19 09:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
68	23/04/19 09:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
69	23/04/19 09:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	04/03/19 14:43	ACKNOWLEDGEMENT EMAIL TO FWD DD 04.03.2019	 Load PDF	
2	15/03/19 18:41	TP GIA REPORT	 Load PDF	
3	10/06/19 12:43	APPROVAL TO REJECT TP CLAIM	 Load PDF	
4	10/06/19 12:43	EMAIL WSP TO REJECT TP CLAIM	 Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	05/03/19 09:12	Insured GIA	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD19003939/AEA3Q2

Date: 20/06/2019

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2017-00007674-01

Claimant Vehicle No: SLS2522E Insured Vehicle No: SGM8805R

Date of Loss: 27/02/2019 Nature of Claim: TP Claim No: 1201900005448

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLS2522E
 Make & Model: AUDI Q5, 3.2 FSI S-LINE QUATTRO D/AB HID (A) Engine No: CAL086848
 Reg. Date: 29/08/2011 (Man. Year: 2011) Chassis No: WAUZZZ8R6CA003341
 Colour: Orange Odometer: 140152 km
 Engine Capacity: 3197 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 255/45 R20 Rear Tyre Size: 255/45 R20
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	27,013.90	11,630.66	15,383.24	56.95
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,350.00	1,610.00	1,740.00	51.94
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	30,363.90	13,240.66	17,123.24	56.39
Approved Total (Overridden) (S\$)		10,500.00		
Nett Amount (S\$)	30,363.90	10,500.00	19,863.90	65.42

INSPECTION

Date of Assignment: 01/03/2019

Date Inspected: 01/03/2019 Inspected At:

New Hock Teck Motor Pte Ltd (HQ)
1 Kaki Bukit Ave 6, Blk C #01-43
Autobay@Kaki Bukit
Singapore 417883

Estimated Period of Repair: 6.0 days

Adjuster: ADRIAN LING

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 19 Jun 2019)
Parts:	M1-SUV	AUDI Q5 3.2 FSI S-LINE QUATTRO D/AB HID (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLS2522E)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT L/H HEAD LAMP	Cracked	2,419.35 F	*2,419.35 FL
2	1		*FRONT L/H HEAD LAMP LOWER BRACKET	Not Necessary	87.50 F	*- FL
3	1		*FRONT BUMPER	Deformed	2,098.10 F	*2,098.10 FL
4	8		*FRONT BUMPER CLIP	Necessary	52.00 F	*30.00 FL
5	1		*FRONT BUMPER SIDE RETAINER	N/S Necessary	73.10 F	*36.55 FL
6	1		*FRONT L/H BUMPER FOG LAMP	Not Necessary	194.10 F	*- FL
7	1		*FRONT L/H BUMPER FOG LAMP COVER	Not Necessary	151.75 F	*- FL
8	1		*FRONT L/H FENDER	Dented	752.85 F	*752.85 FL
9	1		*FRONT L/H FENDER COWLING	Deformed	190.95 F	*190.95 FL
10	8		*FRONT L/H FENDER COWLING CLIP	Necessary	52.00 F	*30.00 FL
11	1		*FRONT L/H RIM	Cut	3,140.25 FS	*1,250.00 FS
12	1		*FRONT L/H TYRE	Cut	450.00 FS	*350.00 FS
13	1		*FRONT L/H LOWER ARM	Bent	540.20 F	*540.20 FL
14	1		*FRONT L/H UPPER ARM	Bent	540.80 F	*205.00 FL
15	1		*FRONT L/H TRAILING ARM	Bent	1,003.25 F	*305.00 FL
16	1		*FRONT L/H KNUCKLE ARM	Bent	1,020.55 F	*1,020.55 FL
17	1		*FRONT L/H KNUCKLE ARM BEARING	Necessary	625.95 F	*625.95 FL
18	1		*FRONT L/H SHOCK ABSORBER	Bent	1,557.35 F	*1,557.35 FL
19	1		*FRONT L/H DRIVE SHAFT	Not Necessary	2,700.80 F	*- FL
20	1		*FRONT STABILIZER BAR	Not Necessary	422.95 F	*- FL
21	1		*FRONT STEERING RACK	Not Necessary	5,440.10 F	*- FL
22	1		*VINYL WRAP	Necessary	3,500.00 FS	*1,200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	27,013.90	12,611.85
- List Item Discount on L Items 0.00/10.00% (S\$)	0.00	981.19
Total Parts (S\$)	27,013.90	11,630.66

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE & REFIT FRONT L/H UNDERCARRIAGE	New	100.00	100.00
2	TO REMOVE & REFIT FRONT DRIVE SHAFT & STEERING RACK (NPA)	New	0.00	0.00
3	TO REMOVE & REFIT VINLY WRAP	New	450.00	300.00
4	TO CHECK WHEEL ALIGNMENT	New	150.00	80.00
5	TO CHECK WIRING	New	100.00	30.00
6	TO RESET COMPUTER	New	280.00	100.00
7	TUFF KOTE	New	150.00	0.00
8	TOWING FEE	New	120.00	0.00
9	PANEL BEATING	New	1,000.00	500.00
10	SPRAY PAINTING	New	1,000.00	500.00
Gross Labour Cost (S\$)			3,350.00	1,610.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >