

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Saturday, 18 May, 2019 3:31 PM
To: Claims
Cc: Lily; Soo Leong Keat; Admin A; Vic (LKKAUTO)
Subject: RE: PROGRESSIVE/TP/SLT 7316 X(EQ: GZ3748L)/DOA 01.02.2019 / DM19HO00374-JG (SETTLEMENT) *** LKK REF: CC4/EQI19003937/Uha3
Attachments: 16032019093543-0001.jpg; 16032019093543-0002.jpg; 16032019093543-0003.jpg; 16032019093543-0004.jpg; 01022019095634-0008.tif; 01022019095634-0009.tif; 09032019085049-0003.jpg; 09032019085049-0004.jpg

Without Prejudice

Dear Pei Wen,

We refer to the below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability, we accept your offer of **\$2,569.33** (all in).

Kindly note that no DV is required.

We will now close the matter for payment processing.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

*Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (**for settlement sum above \$20,000/-**) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum.*

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Mei Kwan (LKKAUTO)
Sent: Saturday, 16 March, 2019 4:44 PM
To: Claims; Vic (LKKAUTO)
Cc: Lily; Soo Leong Keat; Admin A; CS A Team
Subject: RE: PROGRESSIVE/TP/SLT 7316 X(EQ: GZ3748L)/DOA 01.02.2019 / DM19HO00374-JG (SETTLEMENT) ***
LKK REF: CC4/EQI19003937/Uha3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/EQI19003937/Uha3	Vic – 6841 2096

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Peiwen <peiwen@procarcare.com.sg> **On Behalf Of** Claims
Sent: Saturday, 16 March, 2019 9:42 AM
To: Admin A <admin-a@lkkauto.com>
Cc: Lily <bhlim@procarcare.com.sg>; Soo Leong Keat <lksoo@procarcare.com.sg>
Subject: PROGRESSIVE/TP/SLT 7316 X(EQ: GZ3748L)/DOA 01.02.2019 / DM19HO00374-JG (SETTLEMENT)

Hi Shu Pei,

Please refer to the attached with our LOD for your early settlement.

Thank You.

Regards,

Pei Wen NG

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg



**With effect from 1 Sep 2018, Progressive Automotive Pte Ltd has been rebranded as Progressive Car Care Pte Ltd. You may now reach us at our new email addresses (@procarcare.com.sg). We look forward to your continued support.*

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: Friday, March 01, 2019 4:24 PM

To: Soo Leong Keat

Cc: Wayne; Ray; Claims; Admin A

Subject: RE: PROGRESSIVE/TP/SLT 7316 X(EQ: GZ3748L)/DOA 01.02.2019/EST \$3277.25 (DM19HO00374-JG)

Without Prejudice

Dear Leong Keat

We agree on direct settlement for this accident and will be appointing LKK to handle the settlement.

Dear LKK

Please assist on the following DS.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Soo Leong Keat [<mailto:lksoo@procarcare.com.sg>]

Sent: Thursday, February 21, 2019 10:50 AM

To: Joel Goh

Cc: Wayne; Ray; Claims

Subject: RE: PROGRESSIVE/TP/SLT 7316 X(EQ: GZ3748L)/DOA 01.02.2019/EST \$3277.25 (DM19HO00374-JG)

Importance: High



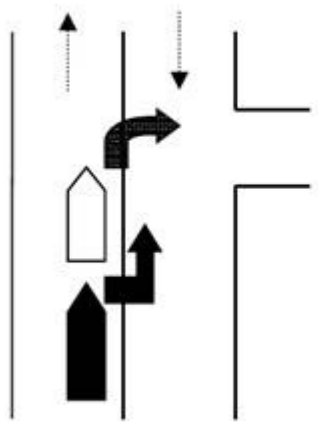
Dear Joel

Due to the BOLA 33. Your insured should exercise caution.

I would like to have your office good review.

Please advise the liability for the case above.

Thank you.

	SCENARIO	DESCRIPTION	 X	 Y
33.		Vehicle X- Overtaking from the right Vehicle Y- Changing lane or turning Reason: Vehicle should not overtake from the right against the flow of traffic	100%	0%

Regards,

Leong Keat SOO

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From: Peiwen On Behalf Of Claims

Sent: Tuesday, 12 February 2019 10:45 AM

To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>

Cc: Lily <bhlim@procarcare.com.sg>; Soo Leong Keat <lksoo@procarcare.com.sg>; Wayne <wayne@procarcare.com.sg>; Ray <ray@procarcare.com.sg>

Subject: RE: PROGRESSIVE/TP/SLT 7316 X(EQ: GZ3748L)/DOA 01.02.2019/EST \$3277.25 (DM19HO00374-JG)

Dear Joel

Please see attached google map screenshot for the street view. As illustrated in the screenshot and scene photo, your insured was travelling against the flow of traffic.

Appreciate if you can revise the liability 100% in favour of my client.

Thank You.

Regards,

Pei Wen NG

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From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: Tuesday, February 12, 2019 10:05 AM

To: Claims

Cc: Lily; Soo Leong Keat; Wayne; Ray

Subject: RE: PROGRESSIVE/TP/SLT 7316 X(EQ: GZ3748L)/DOA 01.02.2019/EST \$3277.25 (DM19HO00374-JG)

Without Prejudice

Dear Pei Wen

Based on the scene photos, the road was divided by white dotted lines and not white continuous line. We are of the view that our insured is not against the flow of traffic.

However as there is conflicting version of the accident, we are prepared to settle your client's claim at 50%.

Kindly confirm acceptance.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Peiwen [<mailto:peiwen@procarcare.com.sg>] **On Behalf Of** Claims
Sent: Tuesday, February 12, 2019 9:21 AM
To: Joel Goh
Cc: Lily; Soo Leong Keat; Wayne; Ray
Subject: RE: PROGRESSIVE/TP/SLT 7316 X(EQ: GZ3748L)/DOA 01.02.2019/EST \$3277.25 (DM19HO00374-JG)

Dear Joel,

Attached with scene photo for your review.

It was show that your insured's car was driving against flow of traffic (opposite lane)and trying to overtake my client's car.

Kindly review and revert for the liability status.

Thank You.

Regards,

Pei Wen NG

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From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]
Sent: Monday, February 11, 2019 3:18 PM
To: Claims
Cc: Lily; Soo Leong Keat
Subject: RE: PROGRESSIVE/TP/SLT 7316 X(EQ: GZ3748L)/DOA 01.02.2019/EST \$3277.25 (DM19HO00374-JG)

Without Prejudice

Dear Pei Wen

We will assign LKK to handle your client's claim.

Dear LKK

Please assist on the following PRS.
Liability is unclear for this accident.

Best Regards,

Joel Goh



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

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From: Peiwen [<mailto:peiwen@procarcare.com.sg>] **On Behalf Of** Claims

Sent: Saturday, February 9, 2019 10:59 AM

To: EQI PRS

Cc: Lily; Soo Leong Keat

Subject: PROGRESSIVE/TP/SLT 7316 X(GZ 3748 L)/DOA 01.02.2019/EST \$3277.25

Hi Sir,

Please refer to the attached and arrange survey.

Vehicle is NOT IN workshop.

Thank You.

Regards,

Pei Wen NG

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