

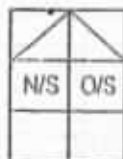
Adrian

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop n/s _____
 of _____
 Insured: _____
 Policy No. 1800110974
 Claims No. 346291856956
 Sum Insured: _____ Excess: 1600 07/3/15
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value: 15516
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 4 days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Vehicle: IN / OUT
 Person Contacted: _____

Veh No: SME2046A Yr Regn: 2018 1 Sept
 Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or

Make: Audi A4 c.c. 1984
 Colour: White A/C: Insured / Std / NI / NA
 Sp. Reading 5514 T/Radio: Insured / Std / NI / NA
 Eng/No: _____

C/No: WAU222FA2JA231972Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / SRim / STD A/Rim orTyre Size: F: 245/40R18R: 245/40R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Hankook

Front		Rear	
R/Bal.	<u>06</u> mm	R/Bal.	<u>06</u> mm
L/Bal.	<u>06</u> mm	L/Bal.	<u>06</u> mm
D.O.A.		D.O.I.	<u>01/03/19</u>

Survey held at PremiumDes. of Damages: Frt / Rear / O/S (N/S) U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>ODALG</u>
<u>07/07/20 @ 9.01am</u>	<u>informed Kelvin ex @ 1600 by email.</u>
<u>19/07/20 @ 10.10am</u>	<u>Caroline informed that the owner withdrew the claim by email</u>
<u>22/07/20 @ 4.05pm</u>	<u>Lee Siang informed that the owner preferred to repair his vehicle</u>
	<u>at his workshop instead of M/s Premium Automobiles.</u>
	<u>MV:</u>
	<u>PV:</u>
	<u>Nett:</u>
<u>24/7/20</u>	<u>submit Prel. report.</u>

RECEIVED 27 FEB 2020

Date/Time, File Pass to?	Date/Time, File Return to?
1) <u>24/7/20</u>	2)
3)	4)
5)	6)
Prel. Report:	
Final Report:	

Part Prices Check:

IN OUT

Survey Fee:

Basic & Add.
 S + RS, SI
 Photos
 Others
 TOTAL

Date:

200
11
211

Shiau Chan (LKKAUTO)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Thursday, 27 February 2020 4:05 PM
To: Shiau Chan (LKKAUTO)
Cc: 'Claims Dept'
Subject: FW: ENQUIRIES SME 2046 A FOR THIRD PARTY CASE

Dear Shiau Chan,

FYI.

Thank you.

Best Regards,
Kee Siang
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Singapore 408699
p. +65 6366 2323, d. +65 67689911
e.mailto:claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Monday, 6 May 2019 4:19 PM
To: 'AIG SGP, CCU Referral'
Cc: claims@premiumauto.com.sg
Subject: RE: ENQUIRIES SME 2046 A FOR THIRD PARTY CASE

Dear Nurashikin,

Content noted. Hope you can understand that our repair estimate was quote accordingly base on the damages suffered on the vehicle.

Kindly be inform that insured has also mention to us that his OD excess was at the high side. He would like to look for other opportunity for his vehicle repair and withdraw claim for us.

Thank you.

Best Regards,
Kelvin Khoo
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: AIG SGP, CCU Referral [<mailto:AIGSGPCCUReferral@aig.com>]

Sent: Monday, 6 May, 2019 3:24 PM

To: Claims <claims@premiumauto.com.sg>

Cc: AIG SGP, CCU Referral <AIGSGPCCUReferral@aig.com>

Subject: RE: ENQUIRIES SME 2046 A FOR THIRD PARTY CASE

Hi Kelvin,

I have spoken to the insd's spouse, Mr Chew. Insd feedback that the quote for his cost of repair is too high and he might want to withdrawl his OD claim and repair at his own preferred workshop.

Nurashikin (Ekynn)

AIG

Claims Care Associate

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

www.aig.sg

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From: AIG SGP, CCU Referral
Sent: Monday, May 6, 2019 11:38 AM
To: Claims <claims@premiumauto.com.sg>
Cc: AIG SGP, CCU Referral <AIGSGPCCUReferral@aig.com>
Subject: aigencrypt-RE: [EXTERNAL] ENQUIRIES SME 2046 A FOR THIRD PARTY CASE

Hi Kelvin,

Thank you for your email.

To informed that I have contacted the the Insd, Ms Ng but she requested to call the spouse, Mr Chew. I called Mr Chew several times but there was no response.
Will update you again once I have spoken to him.

If you need any further assistance, please call us at 6419 3000 from Mondays to Fridays, 9:00 am to 5.00 pm, excluding Public Holidays. Our Customer Care Consultants will be pleased to assist you.

Nurashikin (Ekynn)
AIG

Claims Care Associate
Claims | AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way AIG Building #08-16 Singapore 079120

www.aig.sg

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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, May 6, 2019 11:23 AM
To: Mutalip, Nurashikin <Nurashikin.Mutalip@aig.com>; Paramchand, Varsha <Varsha.Paramchand@aig.com>
Cc: claims@premiumauto.com.sg; Rumli, Sharizah <Sharizah.Rumli@aig.com>
Subject: [EXTERNAL] ENQUIRIES SME 2046 A FOR THIRD PARTY CASE

This message is from an external sender; be cautious with links and attachments.

Dear Ms Nurasikin,

Kindly assist to contact Policy Holder Ms Ng Hui Yung ,Vehicle number SME 2046 A.

She have enquiries regarding any third party claim against her policy, please assist to contact and advise her at 98793006/97667669.

Thank you.

Best Regards,
Kelvin Khoo
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902273W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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Shiau Chan (LKKAUTO)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>
Sent: Wednesday, 19 February 2020 10:10 AM
To: Shiau Chan (LKKAUTO)
Cc: 'Boo seng yak'; nora.khai@premiumauto.com.sg; claims@premiumauto.com.sg
Subject: RE: OD claim / SME2046A / 3462918569SG / claim status

Hi Shiau Chan,

Owner withdraw the claim.

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 189802271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183
e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Shiau Chan (LKKAUTO) [mailto:siewsc@lkkauto.com]
Sent: Friday, 14 February, 2020 11:19 AM
To: claims@premiumauto.com.sg
Cc: Carrine Leong <carrine.leong@premiumauto.com.sg>; 'Boo seng yak' <boojohnny@gmail.com>; nora.khai@premiumauto.com.sg; nora.khai@premiumauto.com.sg
Subject: RE: OD claim / SME2046A / 3462918569SG / claim status
Importance: High

Dear Sir/Madam,

Any updates of finalisation as AIG officer asking the status of the case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto)
Sent: Friday, 26 July 2019 2:51 PM
To: claims@premiumauto.com.sg
Cc: Carrine Leong <carrine.leong@premiumauto.com.sg>; 'Boo seng yak' <boojohnny@gmail.com>; nora.khai@premiumauto.com.sg
Subject: OD claim / SME2046A / 3462918569SG / claim status

Dear Sir/Madam,

Kindly advise the status of above vehicle.

If done of repair works, kindly send us the final bill for finalise.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 25 July 2019 6:01 PM
To: Lim, Sheng Yang <ShengYang.Lim@aig.com>
Cc: Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>
Subject: RE: OD claim / SME2046A / 3462918569SG / claim status

Dear Sheng Yang,

Please be informed that we are pending for finalise with repairer.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim, Sheng Yang <ShengYang.Lim@aig.com>
Sent: Thursday, 25 July 2019 5:57 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>
Subject: OD claim / SME2046A / 3462918569SG / claim status



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이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

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Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 7 March 2019 9:01 AM
To: 'Claims Dept'; SUR
Subject: RE: OD CLAIM FOR SME 2046 A

Dear Kelvin,

Please be informed that the excess of above vehicle is \$1,600.00.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Tuesday, 5 March 2019 2:27 PM
To: 'Claims Dept' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>;
assignments <assignments@lkkauto.com>
Subject: RE: OD CLAIM FOR SME 2046 A

Dear Kelvin,

Not yet. We still awaiting for insurance officer update on excess. Once receive, we will send you an email.

Shiau Chan(Ms)

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Tuesday, 5 March 2019 1:57 PM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>;
assignments <assignments@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SME 2046 A

Dear Nivitha,

Any update?

Thank You.

Best Regards,
Kelvin Khoo
Claims Advisor

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	4274C
Vehicle Details	
Vehicle No.:	SME2046A
Vehicle to be Exported:	No
Intended Deregistration Date:	04 Mar 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 SEDAN 2.0 TFSI S TRONIC (NAV)
Primary Colour:	White
Manufacturing Year:	2018
Engine No.:	CVK068774
Chassis No.:	WAUZZZF42JA231972
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$33,436.00
Original Registration Date:	21 Sep 2018
First Registration Date:	21 Sep 2018
Transfer Count:	0
Actual ARF Paid:	\$38,811.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	20 Sep 2028
PARF Rebate Amount:	\$29,108.00
Intended COE Rebate Details	
COE Expiry Date:	20 Sep 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$32,001.00
COE Rebate Amount:	\$30,543.00
Total Rebate Amount:	\$59,651.00

The information contained herein is correct as at 04 Mar 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	21/01/2019 12:13
Date Of Accident	20/01/2019 11:30
Exact Location Of Accident	NEWTON CIRCLE NEAR BT. TIMAH (TO WOODLANDS EXIT)
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SME2046A
Insured/Policyholder	
Name Of Registered Owner	NG HUI YONG
NRIC No	S7204274C
Email Address	NGHUIYONG@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-98793006
Alternative Phone No	OTHERS-98793006

Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 2.0 TFSI 8W
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800110974
Cover Note Number	

Driver

Name of Driver	CHEW SOO PING
NRIC No	S1587178D
Date Of Birth	07/05/1963
Occupation	INDOOR
Date Of Driving Pass	29/01/1981
Driving Experience	37 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97667669
Fax Number	
Contact Number	
Email Address	DRSPCHEW@GMAIL.COM

Address	14 LEEDON HEIGHTS #09-18
Postcode	267936
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - ROUNDABOUT
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO DESCRIPTION OF ACCIDENT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLM2499X
Vehicle Make/Model/Colour	TOYOTA PRIUS
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	WONG CHAN KEONG
NRIC/Passport Number	S1827365I
Contact Number	90719228
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: John - 6
NRIC/FIN No.:

DESCRIPTION OF ACCIDENT

Report on Traffic Accident

20 Jan 2019 at approx. 11:30am

Involving Vehicles SME2046A and SLM2499X

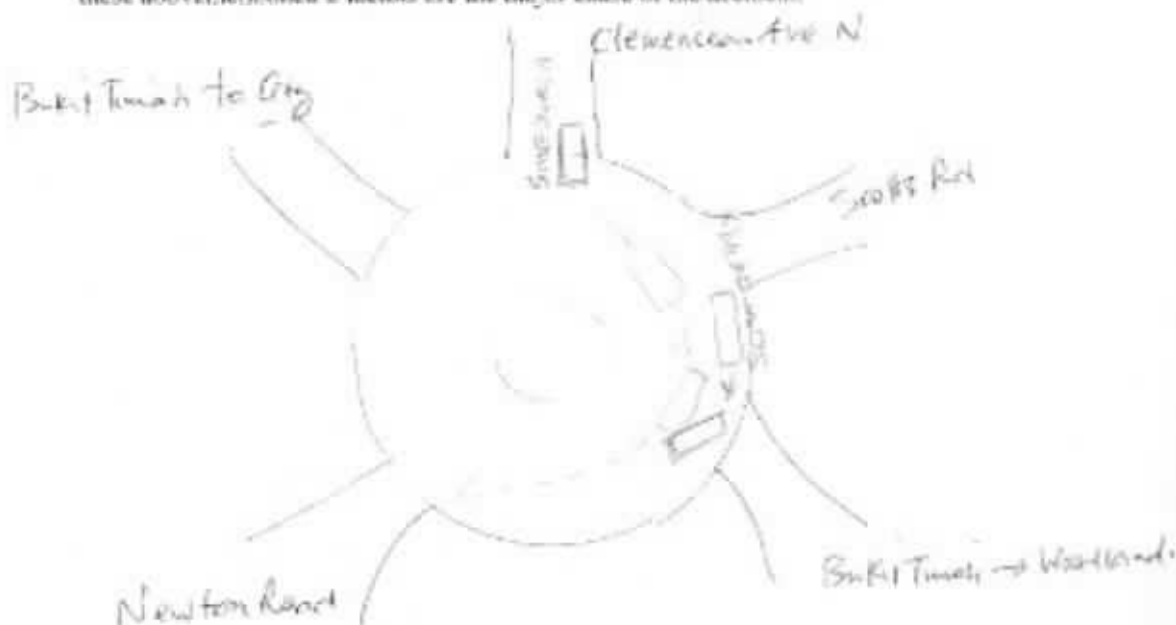
I, Chew Soo Ping (NRIC 1587178D) was the driver of vehicle SME2046A at the time of the accident.

I had just finished work in the late morning of 20 Jan 2019 in Mount Elizabeth Hospital and was heading to Whampoa for lunch. I took the route from Clemenceau Avenue North, toward Newton Circle, entering the circle and taking the second lane from the left toward Newton Road exit. Just about at the exit to Bukit Timah Road (towards Woodlands), I could see, from the corner of my eyes, a vehicle (SLM2499X, driven by Mr Wong Chan Keong, NRIC S1827365T) was moving fast in the lane on my left side. I slowed down a little and was watching its movement. The next moment the vehicle SLM2499X was already at the left front wheel of my car. I had to brake hard to avoid a serious collision. There was contact between the front, left side of my vehicle with the right side of vehicle SLM2499X, resulting in damages to body works of the cars.

I would like to state that the driver of vehicle SLM 2499X, had at the time of accident

1. failed to observe the proper conduct of driver when using the traffic circle, he should not have driven at a fast speed and trying to overtake from the left most lane
2. should not have encroached onto the lane on his right side when negotiating the circle using the left most lane

these abovementioned 2 factors are the major cause of the accident.



Accident Photo



Addendum Sheet



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00 Singapore 048580
Tel (65) 6724 0010 Fax (65) 6724 0090
Operating Hours : Monday to Friday, 09:00 - 17:00
UEN: S66500306 / GST Reg. No.: M400017795

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MPA1190009561 Vehicle Registration No: SME 2046 A
Name(as shown in NRIC) : CHEW SOO PING NRIC/FIN/Passport No : S1587178D
(* Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
Address : 14 LEEDON HEIGHTS #09-18 Singapore(267936)
Contact (Tel) : +65 97667669 Mobile No. : _____
Email Address : DRSPCHEW@GMAIL.COM
Date of Accident : 20/01/2019 Time of Accident : 11:30
Place of Accident : NEWTON CIRCLE NEAR BT.TIMAH (TO WOODLANDS EXIT)
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

TO REVERT FROM THIRD PARTY CLAIM TO OWN DAMAGE CLAIM. TO SEEK RECOVERY
LATER.

Policyholder / Driver's Signature
Date:

Reporting Centre Personnel's Signature

Name: MPSTURA BTL OSMAN

NRIC/FIN No.:

Date:

S 8603625H

22/2/19

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0092/2019/GW
Date	:	21-Jan-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms. Ng Hui Yong
Address	:	14 Leedon Heights #09-18 Singapore 267936
Telephone	:	HP +65 98793006
Type of Claim	:	Own Damage Claims
Policy No.	:	1800110974
Vehicle No	:	SME 2046 A
Model Code	:	A4 SEDAN 2.0 TFSI
Model / Year	:	Sep-18
Engine No	:	CVK 068774
Chassis No	:	WAUZZZF42JA231972
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	20-Jan-19
Place of Accident	:	Newton Circle Near BT. Timah (To Woodlands Exit)

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SME 2046 A

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00 ✓	
2	To dismantle and renew front bumper, lhs front fender and lhs headlight. Re-organise crash management components. Reinstall all parts removed.	\$ 2,100.00 1000 ✓	
3	To respray front bumper and lhs front fender.	\$ 1,500.00 1100 ✓	
4	To renew lhs front rim and carry out diagnostic wheel alignment.	S/N \$ 280.00 ✓	
5	To carry out diagnostic checks.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: \$ 4,552.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SME 2046 A

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER <i>Repair</i>	\$ 1,999.00	X
2	FRONT BUMPER FIXING PARTS	\$ 258.00	X
3	FRONT BUMPER SECURING STRIP	\$ 32.00	X
4	FRONT BUMPER CLOSING ELEMENT	\$ 191.00	X
5	FRONT BUMPER AIR GUIDE -LH	\$ 56.00	X
6	FRONT BUMPER AIR GUIDE GRILLE-LH	\$ 123.00	X
7	FRONT BUMPER GUIDE SECTION-LH	\$ 33.00	X
8	FRONT BUMPER SENSOR-INNER/OUTER	\$ 231.00	X
9	FRONT BUMPER SENSOR SEAL RING	4 \$ 12.00	X
10	FRONT FENDER-LH <i>Dented</i>	\$ 700.00	✓
11	FRONT FENDER ATTACHMENT PARTS-LH ?	\$ 48.00	?
12	FRONT FENDER CLOSING ELEMENT-LH <i>from</i>	\$ 45.00	X
13	FRONT FENDER BRACKET-LH	\$ 32.00	X
14	FRONT FENDER DEFORMATION ELEMENT-LH <i>me</i>	\$ 45.00	✓
15	FRONT FENDER BRACE-LH ?	\$ 107.00	?
16	FRONT FENDER COVER-LH <i>from</i>	\$ 28.00	✓
17	FRONT FENDER TOP COVER-LH	\$ 21.00	✓
18	FRONT WHEEL HOUSING LINER -LH	\$ 223.00	X
19	FRONT WHEEL HOUSING LINER ATTACHMENT PARTS-RH <i>from</i>	\$ 82.00	X
20	FORNT WHEEL SPOILER-LH	\$ 66.00	X
SUB - TOTAL SPARE PARTS CHARGES		\$ 4,332.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SME 2046 A

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	FRONT FENDER LEDGE-LH <i>for</i>	\$ 32.00	✓
22	FRONT STONE CHIP GUARD-LH	\$ 46.00	✓
23	LED HEALDIGHT -LH <i>for</i>	\$ 7,087.00	+
24	RUBBER VALVE	4 \$ 13.00	+
25	FRONT RIM-LH <i>ut</i>	TBC	✓
26	SUNDRIES <i>?</i>	\$ 500.00	?
TOTAL SPARE PARTS CHARGES		: \$ 12,010.00	
TOTAL LABOUR CHARGES		\$ 4,552.00	
GRAND TOTAL		\$ 16,562.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

16762

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Remarks

• • • • •

Adrian King
01/03/19.

Authorized Repairs, 04 days

: This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.

For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Premium Automobiles Pte Ltd

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/TP/0101/2019/TF 21-Mar-19 Tony 1 of 1 SME 2046 A Audi A4 Sedan 2.0 TFSI
Quantity	Description	Unit Price	Amount
Labours			
1	To reapply paint coating for rear bumper. (by owner)	\$ 200.00	✓
GRAND TOTAL :		\$ 200.00	

For Premium Automobiles Pte Ltd

Adrian Ling
21/03/19.



Authorised Signature

Invoice

15 January 2019

To:
Alvin Lee

Contact:
+6596224923

Ship To
Same as Recipient

Instructions
Avoid heat or sunlight

Bank Details

Bank Code: 7339

Name: Auto Pro
Chemicals Pte Ltd

Swift: OCB CSGSG

Account Number:
550003347301

Bank Address:
65 Chulia Street OCBC
Centre, Singapore
049513

Paypal:
Shopautopro@gmail.com

Quantity	Description	Unit Price	Total
1	Quotation to repolish and recoat affected area of accident Model: Audi Make: A4 Color: Red VRN: SLQ1123R	\$200	\$200
	Subtotal		\$200
	Shipping & Handling		-
	Overnight Shipping		-
	Bank/PayPal Charges		-
	Discount		-
	Total Due		\$200

Due upon receipt

Thank you for your business!

AutoPro Chemicals Pte Ltd

E: shopautopro@gmail.com

T: +6591700700 A: 3018 Bedok North Street 5, Singapore 486132, Unit #03-47



Invoice

14 September 2017

To:
Alvin Lee

Contact:
+6596224923

Ship To
Same as Recipient

Instructions
Avoid heat or sunlight

Bank Details

Bank Code: 7339

Name: Auto Pro
Chemicals Pte Ltd

Swift: OCBCSGSG

Account Number:
550003347301

Bank Address:
65 Chulia Street OCBC
Centre, Singapore
049513

Paypal:
Shopautopro@gmail.com

Quantity	Description	Unit Price	Total
1	Car paint prepped and ceramic spray coated Model: Audi Make: A4 Color: Red VRN: SLQ1123R	\$550	\$550
	Subtotal		\$550
	Shipping & Handling		-
	Overnight Shipping		-
	Bank/PayPal Charges		-
	Discount		-
	Total Due		\$550.00

Due upon receipt

Thank you for your business!

AutoPro Chemicals Pte Ltd

E: shopautopro@gmail.com

T: +6591700700 A: 3018 Bedok North Street 5, Singapore 486132, Unit #03-47



...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Jan 2019		04 Mar 2019 18:21 Edit Adj Rpt	S\$4,124.00 Edit Estimates	S\$4,124.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured:	NG HUI YONG, ID: S7204274C, Tel: +6598793006								
Vehicle Reg. No.:	SME2046A	Date of Loss:	20/01/2019 11:00 - :59 [3 Months and 30 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 3462918569SG	Policy/Cover Note No.:	1800110974 (Comprehensive)						
		Excess:	S\$1,600.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Chan, Yoke Shi] yokeshi.chan@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 13/03/2019]								
Driver/Custodian:	CHEW SOO PING (55 / Male), NRIC: S1587178D, Tel: +6597667669 Email: DR5PCHEW@GMAIL.COM								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (06/03/2019): SME2046A / OD / 20/01/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SME2046A (3462918569SG)
OD
Jan 20 2019 11:30AM
[NG HUI YONG]
Premium Automobiles Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	27/02/20 16:09	General View		<input checked="" type="checkbox"/>
2	27/02/20 16:09	General View		<input checked="" type="checkbox"/>
3	27/02/20 16:09	General View		<input checked="" type="checkbox"/>
4	27/02/20 16:09	General View		<input checked="" type="checkbox"/>
5	27/02/20 16:09	General View		<input checked="" type="checkbox"/>
6	27/02/20 16:09	General View		<input checked="" type="checkbox"/>
7	27/02/20 16:09	General View		<input checked="" type="checkbox"/>
8	27/02/20 16:09	General View		<input checked="" type="checkbox"/>
9	27/02/20 16:09	General View		<input checked="" type="checkbox"/>
10	27/02/20 16:09	General View		<input checked="" type="checkbox"/>
11	27/02/20 16:09	General View		<input checked="" type="checkbox"/>
12	27/02/20 16:09	Chassis Number		<input checked="" type="checkbox"/>

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	04/03/19 18:24	Singapore Accident Statement		
2	04/03/19 18:24	GIA ADDENDUM		
3	04/03/19 18:24	Copy of Insured's IC		
4	04/03/19 18:24	Driver's Driving License		
5	04/03/19 18:24	Certificate of Insurance		
6	04/03/19 18:24	ESTIMATE		
7	22/03/19 11:51	SUPPLEMENTARY LIST		
8	27/02/20 16:08	OWNER MADE DECISION TO REPAIR HIS VEHICLE AT HIS OWN WKSP		

Linked Accident Report Documents

View

View in Browser

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	27/02/19 10:10	Addendum Sheet		Load JPG	<input checked="" type="checkbox"/>
2	03/09/19 23:23	Accident Statement		Load HTM	
3	04/09/19 01:34	Accident Statement		Load HTM	

Photos/Images

3 per page

☒

No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	21/01/19 12:24	DESCRIPTION OF ACCIDENT		Load JPG	<input checked="" type="checkbox"/>
2	21/01/19 12:31	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
3	21/01/19 12:31	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
4	21/01/19 12:31	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
5	21/01/19 12:31	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
6	21/01/19 12:31	Accident Photo		Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
7	21/01/19 12:31	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
8	21/01/19 12:31	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
9	21/01/19 12:31	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
10	21/01/19 12:31	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
11	21/01/19 12:31	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
12	21/01/19 12:31	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	21/01/19 12:23	Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>
2	21/01/19 12:23	Sketch Plan #2	 Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19003929/AQD3E2

Date: 03/03/2020

REFERENCE

Insured/Claimant: NG HUI YONG Policy No: 1800110974
Date of Loss: 20/01/2019 Nature of Claim: OD Claim No: 3462918569SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SME2046A**
Make & Model: AUDI A4, 2.0 (A) Engine No: CVK068774
Reg. Date: 21/09/2018 (Man. Year: 2018) Chassis No: WAUZZZF42JA231972
Colour: White Odometer: 5514 km
Engine Capacity: 1984 cc
Market Value/New Car Price: S\$155,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/40 R18 Rear Tyre Size: 245/40 R18
Front Left Side: Hankook 6 mm Rear Left Side: Hankook 6 mm
Front Right Side: Hankook 6 mm Rear Right Side: Hankook 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	12,010.00	872.00	11,138.00	92.74
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,752.00	3,252.00	1,500.00	31.57
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	16,762.00	4,124.00	12,638.00	75.40
- Excess (S\$)	1,600.00	1,600.00	0.00	0.00
(S\$)	15,162.00	2,524.00	12,638.00	83.35
+ GST 7.00/7.00% (S\$)	1,061.34	176.68	884.66	83.35
Nett Amount (S\$)	16,223.34	2,700.68	13,522.66	83.35

INSPECTION

Date of Assignment: 04/03/2019
Date Inspected: 01/03/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

NOTE: OWNER PREFERRED TO REPAIR HIS VEHICLE AT HIS OWN WORKSHOP INSTEAD OF M/s: PREMIUM AUTOMOBILES PTE LTD.

(REPAIR COST NOT CONCLUDE)

(EXCLUDE CHECK ITEMS S\$655.00 NETT)

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Repair	1,999.00 FS	*- FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	258.00 FS	*- FS
3	1		*FRONT BUMPER SECURING STRIP	Not Necessary	32.00 FS	*- FS
4	1		*FRONT BUMPER CLOSING ELEMENT	Not Necessary	191.00 FS	*- FS
5	1		*FRONT BUMPER AIR GUIDE - LH	Not Necessary	56.00 FS	*- FS
6	1		*FRONT BUMPER AIR GUIDE GRILLE - LH	Not Necessary	123.00 FS	*- FS
7	1		*FRONT BUMPER GUIDE SECTION - LH	Not Necessary	33.00 FS	*- FS
8	1		*FRONT BUMPER SENSOR - INNER / OUTER	Not Necessary	231.00 FS	*- FS
9	4		*FRONT BUMPER SENSOR SEAL RING	Not Necessary	12.00 FS	*- FS
10	1		*FRONT FENDER - LH	Dented	700.00 FS	*700.00 FS
11	1		*FRONT FENDER ATTACHEMENT PARTS - LH	* Check	48.00 FS	*- FS
12	1		*FRONT FENDER CLOSING ELEMENT - LH	Not Necessary	45.00 FS	*- FS
13	1		*FRONT FENDER BRACKET - LH	Not Necessary	32.00 FS	*- FS
14	1		*FRONT FENDER DEFORMATION ELEMENT - LH	Necessary	45.00 FS	*45.00 FS
15	1		*FRONT FENDER BRACE - LH	* Check	107.00 FS	*- FS
16	1		*FRONT FENDER COVER - LH	Necessary	28.00 FS	*28.00 FS
17	1		*FRONT FENDER TOP COVER - LH	Necessary	21.00 FS	*21.00 FS
18	1		*FRONT WHEEL HOUSING LINER - LH	Not Necessary	223.00 FS	*- FS
19	1		*FRONT WHEEL HOUSING LINER ATTACHMENT PARTS - RH	Not Necessary	82.00 FS	*- FS
20	1		*FRONT WHEEL SPOILER - LH	Not Necessary	66.00 FS	*- FS
21	1		*FRONT FENDER LEDGE - LH	Necessary	32.00 FS	*32.00 FS
22	1		*FRONT STONE CHIP GUARD - LH	Necessary	46.00 FS	*46.00 FS
23	1		*LED HEADLIGHT - LH	Not Necessary	7,087.00 FS	*- FS
24	4		*RUBBER VALVE	Not Necessary	13.00 FS	*- FS
25	1		*FRONT RIM - LH	Cut	0.00 FS	*- FS
26	1		*SUNDRIES	* Check	500.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) 12,010.00 872.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID	New	480.00	480.00
2	TO DISMANTLE AND RENEW FRONT BUMPER, LHS FRONT FENDER AND LHS HEADLGT. RE-ORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	2,100.00	1,000.00
3	TO RESPRAY FRONT BUMPER AND LHS FRONT FENDER	New	1,500.00	1,100.00
4	TO RENEW LHS FRONT RIM AND CARRY OUT DIAGNOSTIC WHEEL ALIGNMENT	New	280.00	280.00
5	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
6	TO REAPPLY PAINT COATING FOR REAR BUMPER (BY OWNER)	New	200.00	200.00
Gross Labour Cost (S\$)			4,752.00	3,252.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >