

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Tuesday, 5 March 2019 1:17 PM
To: 'Claims Dept'
Cc: SUR
Subject: RE: OD CLAIM FOR SME 4665 A - VEHICLE IN
Attachments: ESTIMATE.pdf

Dear Kelvin,

As instructed by our client, please proceed to repair the insured vehicle **SME 4665A (Excess \$ 800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Tuesday, 5 March 2019 9:54 AM
To: 'Claims Dept' <claims@premiumauto.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SME 4665 A - VEHICLE IN

Hi Kelvin,

Pending Mandate Request							
Claim Type	Branch	Claimant	Adjuster	Manager	File Ref. No.	Insurer	
OD	HQ	*SME4665A [ABDUL AZIZ BIN ABDUL RAHMAN]	ADRIAN LING	Hiew May Fung	CC3/AIG19003926/ASD3	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Pre

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, 4 March 2019 8:25 PM
To: SUR <sur@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SME 4665 A - VEHICLE IN

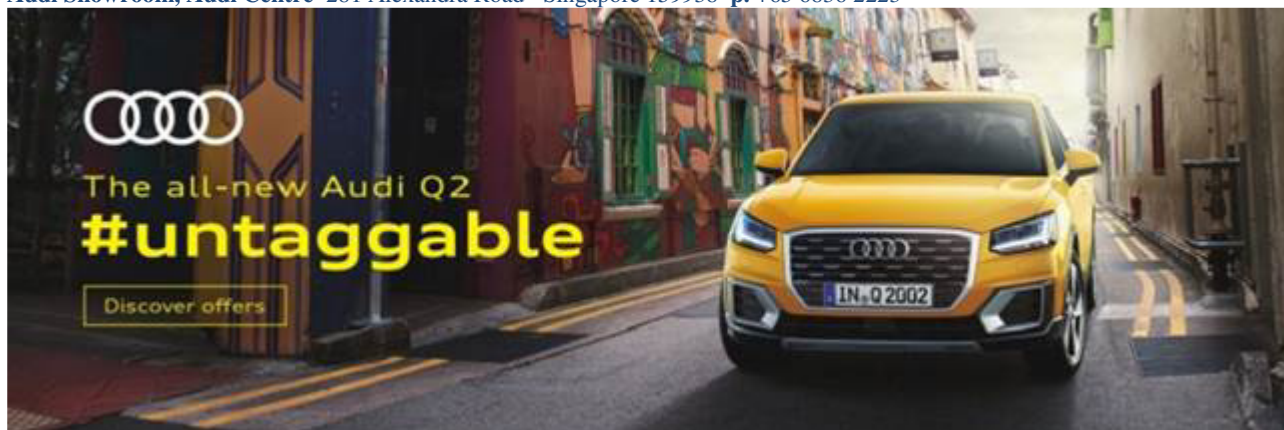
Dear All,

Kindly advise who is the officer in-charge of this case to follow up on repair approval.

Thank You.

Best Regards,
Kelvin Khoo
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Friday, 1 March 2019 2:56 PM
To: 'SUR'
Cc: 'Claims Dept'
Subject: OD CLAIM FOR SME 4665 A - VEHICLE IN

Dear all,

Kindly assist on repair approval. Vehicle survey by Adrian earlier just now

Best regards,
Kee Siang

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